



Snowtalk Snow Sports Bluetooth Headset & Intercom



SENA

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User's Guide

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1. INTRODUCTION

Thank you for choosing the Sena Snowtalk, Snow Sports Bluetooth Communication System. With the Snowtalk, you can call handsfree on your Bluetooth mobile phone, listen to stereo music and have intercom conversations in full duplex with other Snowtalk users.

The Snowtalk is compliant with the Bluetooth 3.0 supporting the following profiles: Headset Profile, Hands-Free Profile (HFP), Advanced Audio Distribution Profile (A2DP), and Audio Video Remote Control Profile (AVRCP). Please check with the manufacturers of other devices to determine their compatibility with this headset.

Please read this user's guide carefully before using the headset. Also check www.sena.com for the latest version of the user's guide and additional information related to Sena Bluetooth products.

The Snowtalk features:

- Bluetooth handsfree for Bluetooth mobile phones
- Bluetooth pairing for dual mobile phones
- Bluetooth stereo headset for Bluetooth audio devices such as MP3 players
- Bluetooth intercom up to 700 meters (760 yards)*
- Four-way intercom
- Three-way conference phone call with intercom participant
- Stereo music by 3.5mm audio cable
- Advanced Noise Control™
- Easy installation in ear pockets
- Easy operation by two big buttons
- Optional attachable external microphone
- Firmware upgradeable

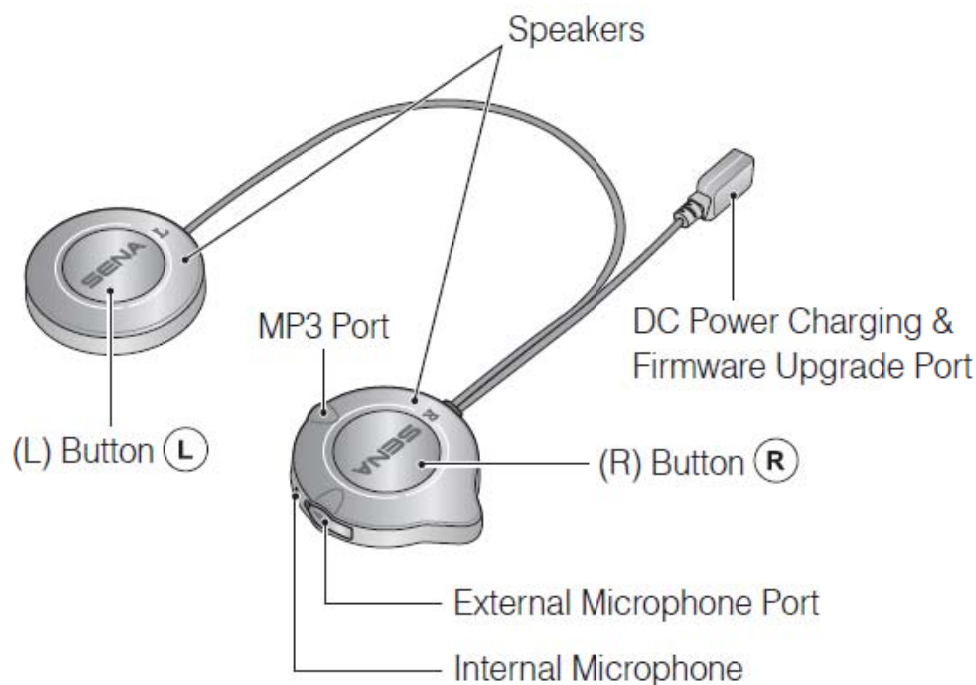
* in open terrain

Key Specifications:

- Bluetooth 3.0
- Supporting profiles: Headset Profile, Hands-Free Profile (HFP), Advanced Audio Distribution Profile (A2DP), Audio Video Remote Control Profile (AVRCP)

2. PACKAGE CONTENTS

Snowtalk Headset



Right Button

- Enter into intercom pairing
- Start and end intercom conversation
- Play and pause Bluetooth stereo device
- Track-forward (Stereo Music)
- Enter into voice configuration setting
- Navigate through configuration menu

Left Button

- Enter into mobile phone pairing mode
- Enter into Bluetooth stereo device pairing mode
- Answer and end a mobile phone call
- Last number redial
- Adjust volume level
- Track-back (Stereo Music)

USB Power & Data Cable



3.5mm Stereo Audio Jack Cable





External Microphone

3. INSTALLING THE SNOWTALK ON YOUR HELMET

1. Place the left and right speakers in the ear pockets of your helmet. Make sure the speakers are facing towards your ears.
2. Hide the wires in the back of the helmet.
3. If you want to deliver your voice more clearly, you can install the external microphone on your helmet. Plug in the microphone to the right speaker.
4. Wrap the microphone's velcro around the chin strap with the microphone facing downwards.

4. BASIC FUNCTIONS

4.1 Powering On / Off

To power on the Snowtalk, press the (L) Button and the (R) Button simultaneously for one second to power on. You will hear ascending beeps and “**Hello**”. To power off, press the (L) Button and the (R) Button at the same time. You will hear descending beeps and “**Goodbye**”.

4.2 Charging

When the battery is low, you will hear mid-tone triple beeps and a voice prompt, “**Low Battery**”. You can charge the Snowtalk by connecting the supplied USB power & data cable into a computer USB port or USB wall charger. You can use any standard micro-USB cable to charge the Snowtalk. The charging LED is red while charging, and turns to blue when the headset is fully charged. It takes about 2.5 hours to be completely charged.

Note:

1. The USB Power & Data Cable is also used for firmware upgrade of the Snowtalk.
2. The USB wall charger is not included in the package. Any 3rd party USB charger can be used with Sena products if the charger is approved by either FCC, CE, IC, or other locally approved agencies that Sena accepts. Please contact Sena regarding locally approved agencies Sena accepts.

4.3 Checking the Battery Level

When the headset is powering on, the red LED flashes rapidly indicating the battery level.

4 flashes = High, 70~100%

3 flashes = Medium, 30~70%

2 flashes = Low, 0~30%

4.4 Volume Adjustment

You can adjust the speaker volume using the (R) Button. To increase volume, press the (R) Button once. To decrease volume, quickly press the (R) Button twice. You will hear a beep when the volume reaches maximum or minimum level. Each audio source's volume is set and maintained independently at different levels even after you turn off the headset. For example, once you set the volume for mobile phone handsfree, it will not change even if you adjust the volume for Bluetooth MP3 music. So you can always maintain the preferred optimum volume level for each audio source.

4.5 Function Priority

The Snowtalk operates in the following order of priority:

(Highest)	<i>Mobile Phone</i>
	<i>Intercom</i>
(Lowest)	<i>Bluetooth Stereo Music</i>

A lower priority function is always interrupted by a higher priority function. For example, stereo music is interrupted by an intercom call, and intercom conversation is interrupted by incoming mobile phone call.

5. PAIRING THE SNOWTALK WITH BLUETOOTH DEVICES

Before using the headset with any of Bluetooth devices for the first time, you need to pair them together. The Snowtalk can pair with Bluetooth mobile phones, Bluetooth stereo devices such as MP3, and with other Sena Bluetooth headsets. This pairing operation is required only once for each Bluetooth device. The headset will remain paired with the devices and automatically reconnect to them when they are within range. You will hear a high tone single beep and a voice prompt when the headset reconnects to the paired device: **"Phone connected"** to a mobile phone, **"Media connected"** to a Bluetooth stereo device.

5.1 Mobile Phone Pairing

1. Turn on the headset and press the (R) Button for 5 seconds until you hear multiple beeps. You will hear a voice prompt saying **"Phone pairing"**.
2. Search for Bluetooth devices on your mobile phone. Select the headset in the list of the devices detected on the mobile phone.
3. Enter 0000 for the PIN. Some mobile phones may not ask for the PIN.
4. The mobile phone confirms that pairing has been completed and the headset is ready to use. You will hear a voice prompt from the headset saying **"Your headset is paired"**.
5. If the pairing process is not completed within three minutes, the headset will return to stand-by mode.

5.2 Multipoint Pairing

Typical Bluetooth headsets can connect with only one HFP (Hands-Free Profile) device, but multipoint pairing allows the

headset to connect with two HFP devices at the same time.

1. To pair another mobile phone, press the (R) Button for 5 seconds until you hear multiple beeps and hear a voice prompt saying “**Phone pairing**”.
2. Within 2 seconds, tap the (R) Button. You will hear a voice prompt saying “**Multipoint pairing**”.
3. Search for Bluetooth devices on your mobile phone. Select the headset in the list of the devices detected on the mobile phone.
4. Enter 0000 for the PIN. Some mobile phones may not ask for the PIN.
5. The mobile phone confirms that pairing has been completed and the headset is ready to use. You will hear a voice prompt from the headset saying “**Your headset is paired**”.

5.3 Bluetooth Stereo Device Pairing

1. If the Bluetooth stereo device is integrated with the mobile phone such as smartphones, you don't need to pair the headset with it separately. When the headset is paired with the mobile phone, it is also paired as a stereo music device.
2. If you have a stand alone Bluetooth stereo device, follow the pairing procedure in “6.1 Mobile Phone Pairing”.

Note:

1. If Bluetooth connection between the headset and a mobile phone is disconnected, tap the (R) Button for one second to recover the Bluetooth connection immediately.
2. If Bluetooth connection between the headset and a media player is disconnected, press the (L) Button for one second to recover the Bluetooth connection and play.

5.4 Intercom Pairing with other Snowtalk headsets

The Snowtalk can be paired with up to three other headsets for Bluetooth intercom conversation.

1. Turn on the two Snowtalk headsets (A and B) that you would like to pair with each other.
2. Press and hold the (L) Button of the headset A and B for 5 seconds. You will hear a voice prompt saying “**Intercom pairing**”.
3. Simply tap the (L) Button of any one of the two headsets A or B (It doesn't matter that you choose A or B.) and wait until the intercom connection is established. The two headsets A and B will be paired with each other for intercom conversation. If the pairing process is not completed within one minute, the Snowtalk will return to stand-by mode.
4. You can make other pairings between the headset A and C, and between the headset A and D by following the same procedure as above.
5. The intercom pairing queue is ‘**Last-Come, First-Served**’. If a headset has multiple paired headsets for intercom conversations, the last paired headset is set as **first intercom friend**. The previous intercom friend becomes **second intercom friend**, and **third intercom friend**. For example, after the pairing procedures listed above, headset D is the **first intercom friend** of headset A. Headset C is the **second intercom friend** of headset A, and headset B is the **third intercom friend** of headset A.

Note:

1. The Snowtalk can be paired with all other Sena headset models such as the SMH10 and the EXPAND for intercom conversation. Please follow the same procedure as above to pair with these headset models.
2. The SMH5 cannot participate in three-way or four-way conference intercom with the Snowtalk. The SMH5 has a limited capability of having two-way intercom.

6. MOBILE PHONE CALL MAKING AND ANSWERING

1. When you have an incoming call, simply tap the (R) Button to answer.
2. To end a call, press and hold the (R) Button for 1 second until you hear a beep, or wait for the caller to end the call.
3. To reject a call, press the (R) Button for 1 second until you hear a beep while the phone is ringing.
4. There are several ways to make a phone call:
 - Enter numbers on your mobile phone keypad and make a call. Then the call is automatically transferred to the headset.
 - Press and hold the (R) Button for 1 second in stand-by mode to activate the voice dialer of your mobile phone. For this, the voice dialing feature must be available on the mobile phone. Refer to your mobile phone manual for further instruction.
 - To redial the last number, press and hold the (R) Button for 3 seconds in stand-by mode until you hear a high-tone single beep. You will hear a voice prompt saying “**Last number redial**”.

Tap the (R) Button	Answer
Press and hold the (R) Button for 1 second while calling	End
Press and hold the (R) Button for 1 second while ringing	Reject
Use phone keypad	Call
Press and hold the (R) Button for 3 seconds	Last number redial
Press and hold the (R) Button for 1 second	Voice Dial

Mobile Phone Call Button Operations

7. STEREO MUSIC

You can listen to stereo music in two ways: with the enclosed stereo audio cable or by Bluetooth wireless stereo.

7.1 By Stereo Audio Cable

Plug your stereo MP3 player directly to the Snowtalk by using the enclosed 3.5mm stereo audio jack cable. To adjust the volume, tap the (R) Button once to increase volume, and twice to decrease volume. You may adjust the volume on the

MP3 player also.

7.2 By Bluetooth Wireless Stereo

The Bluetooth audio device must be paired with the Snowtalk by following the “Bluetooth Stereo Device Pairing” procedures described in section 6.1. The Snowtalk supports the Audio/Video Remote Control Profile (AVRCP), so if your Bluetooth audio device also supports the AVRCP, you can use the Snowtalk to remotely control music playback. You can not only adjust the volume but also use the functions such as play, pause, next track and previous track.

1. To increase volume tap the (R) Button once. To decrease volume, tap the (R) Button twice.
2. To play or pause music, press and hold the (L) Button for 1 second until you hear a double beep.
3. To track forward, press and hold the (R) Button for 2 seconds. To track backward, press and hold the (L) Button for 2 seconds.

Note:

Bluetooth music is available only when the MP3 jack port remains open. Please make sure the audio cable is unplugged from the clamp unit to play music by Bluetooth.

7.3 Music Sharing

You can start sharing music with an intercom friend using Bluetooth stereo music during a two-way intercom conversation.

1. To start or terminate sharing music, press and hold the (L) Button during an intercom conversation. You will hear triple beeps and a voice prompt saying “**Music sharing**”.
2. You and your intercom friend will listen to or terminate shared music.
3. To track forward, press and hold the (R) Button for 2 seconds. To track backwards, press and hold the (L) Button for 2 seconds.

Note:

1. Both you and your intercom friend can remotely control music playback during music sharing such as track forward and track back.
2. When you are making or receiving a phone call during music sharing, the function will be paused.

8. TWO-WAY INTERCOM

8.1 Start Two-way Intercom

You can start an intercom conversation with one of any intercom friends by tapping the (L) Button: single tap to intercom with the **first intercom friend**, double tap for the **second intercom friend**, and triple tap for the **third intercom friend**.

8.2 End Two-way Intercom

To terminate an intercom conversation, single tap the (L) Button. Any intercom connection with any intercom friend will be terminated by a single tap. Double or triple tap will do nothing in this case.

3rd intercom friend	2nd intercom friend	1st intercom friend	
Triple tap	Double tap	Single tap	Start intercom
Single tap	Single tap	Single tap	End intercom

Start & End Two-way Intercom

8.3 Intercom Reconnection

If your intercom friend goes out of range while having an intercom conversation, the intercom becomes disconnected after some static noise. In this case, the Snowtalk automatically tries to reestablish the connection every 15 seconds with high-tone double beeps. If you do not wish to reconnect, tap the (L) Button to stop the attempt.

9. THREE-WAY CONFERENCE INTERCOM

9.1 Start Three-way Intercom

You (A) can have a three-way conference intercom with two other Snowtalk friends (B & C) by establishing two intercom connections at the same time. While a three-way conference intercom is in progress, mobile phone connection of all three participants would be temporarily disconnected, but as soon as the conference intercom terminates or one of the participants leaves the intercom, all mobile phones would be automatically reconnected. During the conference intercom, if you have an incoming mobile phone call, terminate the conference intercom to automatically reconnect the mobile phone and receive the call.

1. You (A) need to be paired with two other friends (B & C) for three-way conference intercom.
2. Start an intercom conversation with one of the two friends in your intercom group. For example, you (A) may start an intercom conversation with the intercom friend (B). Or intercom friend (B) may start an intercom call with you (A).
3. The second intercom friend (C) may join the intercom by making an intercom call to you (A).
4. Now you (A) and two Snowtalk intercom friends (B & C) are having a three-way conference intercom.

9.2 End Three-way Intercom

When you are a member of an active three-way conference intercom, you can completely terminate the conference intercom or just disconnect an intercom connection with one of your active intercom friends.

1. Press the (L) Button for 1 second until you hear a beep to terminate three-way conference intercom completely. It

terminates both intercom connections with (B) and (C).

2. Tap or double tap the (L) Button to disconnect intercom connection with one of the two intercom friends accordingly. For example, by single tapping the (L) Button, you can just terminate the intercom connection with the first intercom friend (B). However, you still have the intercom connection with your second intercom friend (C).

Result	(L) Button Operation
Disconnect (B) & (C)	Press for 1"
Disconnect (B)	Single tap
Disconnect (C)	Double tap

End Three-way Intercom

10. FOUR-WAY CONFERENCE INTERCOM

10.1 Start Four-way Intercom

You can have four-way conference intercom with three other Snowtalk users by adding one more intercom participant to the three-way intercom. While you are having three-way intercom as above in section 14.1, a new participant (D), who is an intercom friend of your intercom friend (C), may join the conference intercom by making an intercom call to your intercom friend (C). Please note that in this case, the new participant (D) is an intercom friend of (C), not of you (A).

10.2 End Four-way Intercom

As same in the case of three-way intercom, you can completely get out of the four-way conference intercom or just disconnect a single intercom connection.

1. Press the (L) Button for 1 second until you hear a beep to terminate four-way conference intercom. It terminates the intercom connections between you (A), and your intercom friends (B) and (C).
2. Tap or double tap the (L) Button to disconnect the intercom connection with one of the two intercom friends accordingly. However, when you disconnect the second friend (C) by double tapping the (L) Button, you will be disconnected with the third participant (D) as well. This is because the third participant (D) is connected with you via the second friend (C).

Result	(L) Button Operation
Disconnect (B), (C) & (D)	Press for 1"
Disconnect (B)	Single tap
Disconnect (C) & (D)	Double tap

End Four-way Intercom

11. INTERCOM AND MOBILE PHONE CALL

1. When you have an incoming mobile phone call during an intercom conversation, you will hear a ring tone. You can choose whether to 1) *answer the mobile phone call and stop the intercom conversation*, or 2) *reject the phone call and stay on the intercom conversation*.
 - a. To answer the phone call and stop the intercom conversation, tap the (L) Button. When you hang up the phone call, the intercom will be automatically recovered.
 - b. To reject the phone call and stay on the intercom conversation, press the (R) Button for 2 seconds until you hear a beep.
2. When you have an incoming intercom call during a mobile phone call, you will hear 4 high tone beeps, alerting you that there is an incoming intercom call. You will also hear a voice prompt saying **“Intercom requested”**. In this case, the intercom call does not override the mobile phone call because intercom has lower priority than mobile call. You have to hang up the mobile phone call to receive an intercom call.
3. You can make an intercom call to the intercom friend by tapping the (L) Button to form a three-way conference call with the person on the mobile phone line. To disconnect the intercom first and go back to your private mobile phone call, terminate the intercom by tapping the (L) Button. To end the mobile phone call first and maintain the intercom conversation, press the (R) Button for one second.

Tap (L) Button while having a mobile phone call	Start
Tap (L) Button	End intercom first
Press (R) Button for one second or Wait for the called person to end the call	End phone call first

Start & End Three-way Conference Phone Call

12. SNOWTALK CONFIGURATION SETTING

You can set the configuration of the headset by the voice menu instruction as below.

1. To enter into voice configuration menu, press and hold either the (L) Button or the (R) Button for 10 seconds until you hear high-tone double beeps. You will also hear a voice prompt saying **“Configuration menu”**.
2. Press the (L) Button to navigate through the menus. You will hear voice prompts for each menu items as below.
3. You can enable or disable the feature or execute the command by tapping the (R) Button.
4. If none of the buttons is pressed within 10 seconds, the Snowtalk will exit the configuration and goes back to stand-by.

5. If you want to exit the configuration immediately, press the (L) Button until you hear a voice prompt **“Exit configuration”**, and tap the (R) Button.

The voice prompt for each menu item is as below:

- (1) Phone pairing
- (2) Multipoint pairing
- (3) Voice prompt
- (4) Sidetone
- (5) Noise control
- (6) Delete all pairings
- (7) Factory reset
- (8) Exit configuration

12.1 Mobile Phone Pairing

“Phone pairing”	Voice Prompt
N/A	Factory Default

To go into mobile phone pairing mode, tap the (+) Button or the (-) Button until you hear the voice prompt, **“Phone pairing”**. Please refer to section 5.1 for details on mobile phone pairing. If you tap the (L) Button or the (R) Button, you can exit from the phone pairing mode.

12.2 Multipoint Pairing

“Multipoint pairing”	Voice Prompt
N/A	Factory Default

To go into multipoint pairing mode, tap the (L) Button or the (R) Button until you hear the voice prompt, **“Multipoint pairing”**. Please refer to section 5.2 for details on multipoint pairing. If you tap the (L) Button or the (R) Button, you can exit from the multipoint pairing mode.

12.3 Enabling / Disabling Voice Prompt

“Voice prompt”	Voice Prompt
Enable	Factory Default
Tap the (R) Button	Enable / Disable

You can disable voice prompts, but the following voice prompts are always on.

- Voice prompts for configuration setting menu

- Voice prompts for battery level Indicator

12.4 Enabling / Disabling Sidetone

"Sidetone"	Voice Prompt
Disable	Factory Default
Tap the (R) Button	Enable / Disable

Sidetone allows you to hear what you are speaking during intercom conversation or a phone call. It helps you to naturally speak at the correct level according to varying helmet noise conditions.

12.5 Enabling / Disabling Advanced Noise Control™

"Noise control"	Voice Prompt
Enable	Factory Default
Tap the (R) Button	Enable / Disable

When Advanced Noise Control is enabled, the background noise is reduced during an intercom conversation. When it is disabled, the background noise is mixed with your voice during intercom.

Note:

If you use the headset with the Bluetooth Audio Pack for GoPro, you can enable or disable this feature only during Normal Voice Recording. This feature is automatically disabled while in Ultra HD (UHD) Voice Recording mode.

12.6 Delete All Bluetooth Pairing Information

"Delete all pairings"	Voice Prompt
N/A	Factory Default
Tap the (R) Button	Execute

To delete all Bluetooth pairing information of the Snowtalk, tap the (R) Button when you hear a voice prompt, "**Delete all pairings**".

12.7 Reset to Factory Default Setting

“Factory reset”	Voice Prompt
N/A	Factory Default
Tap the (R) Button	Execute

To restore factory default settings on the Snowtalk, tap the (R) Button when you hear a voice prompt, **“Factory reset”**.

12.8 Exit Voice Configuration Menu

“Exit configuration”	Voice Prompt
N/A	Factory Default
Tap the (R) Button	Execute

To exit voice configuration menu and return to stand-by mode, tap the (R) Button when you hear a voice prompt, **“Exit configuration”**.

Tap (R) Button	Tap (L) Button
Enable / disable	“Voice prompt”
Enable / disable	“Sidetone”
Enable / disable	“Advanced noise control”
Execute	“Delete All Pairings”
Execute	“Factory Reset”
Execute	“Exit Configuration”

Voice Configuration Menu & Button Operations

13. FAULT RESET

When the Snowtalk is not working properly or is in faulty status for any reason, you may reset by pushing the pin-hole reset button at the back of the headset main unit. Insert a paper clip into the reset pin-hole and press the reset button for a second with light pressure. The Snowtalk will be switched off, and you have to turn the system back on and try again. However, this will not restore the headset to factory default settings.

14. FIRMWARE UPGRADE

The Device Manager allows you to upgrade the firmware and configure the device settings directly from your PC. It is available to download for both Windows and Mac. For more information on downloading the Device Manager, please visit www.sena.com.

15. OPERATION QUICK REFERENCE

Beep	Duration	Button	Operation	Type
Ascending Beeps	1 sec	(R) + (L) Button	Power on	Basic Function
Descending Beeps	Tap	(R) + (L) Button	Power off	
-	Tap	(R) Button	Volume up	
-	Double Tap	(R) Button	Volume down	
Multiple beeps	5 sec	(R) Button	Mobile phone pairing	Mobile Phone
Multiple beeps	5 sec	(R) Button	Multipoint pairing	
		(R) Button within 2 sec		
-	Tap	(R) Button	Answer mobile phone call	
-	1 sec	(R) Button	End/reject mobile phone call	
-	3 sec	(R) Button	Last number redial	
-	1 sec	(R) Button	Voice dialer	
Double tone beeps	5 sec	(L) Button	Intercom pairing	Intercom
-	Tap	(L) Button	Start/end intercom	
Mid-tone single beep	1 sec	(L) Button	End conference intercom	
-	Tap	(L) Button	Cancel intercom reconnection	
Mid-tone double beeps	1 sec	(L) Button	Start/pause music	Music
-	2 sec	(L) Button	Track-forward	
-	2 sec	(L) Button	Track-back	

FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antennae
- Increase the separation between the equipment and the receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC RF Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. The antenna used for this transmitter must not transmit simultaneously with any other antenna or transmitter, except in accordance with FCC multi-transmitter product procedures.

FCC Caution

Any changes or modifications to the equipment not expressly approved by the party responsible for compliance could void user's authority to operate the equipment.

CE Declaration of Conformity

This product is CE marked according to the provisions of the R&TTE Directive (99/5/EC). Hereby, Sena declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. For further information, please consult www.SenaBluetooth.com. Please note that this product uses radio frequency bands not harmonized within EU. Within the EU this product is intended to be used in Austria, Belgium, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Luxembourg, The Netherlands, Portugal, Spain, Sweden, United Kingdom and within EFTA in Iceland, Norway and Switzerland.

Industry Canada Statement

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Bluetooth License

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The product is compliant with and adopts the Bluetooth® Specification 3.0 and has successfully passed all interoperability tests that are specified in the Bluetooth® specification. However, interoperability between the device and other Bluetooth®-enabled products is not guaranteed.

WEEE (Waste Electrical and Electronic Equipment)



The crossed-out wheel bin symbol on the product, literature, or packaging reminds you that all electrical and electronic products, batteries, and accumulators must be taken to separate collection at the end of their working life. This requirement applies to the European Union and other locations where separate collection systems are available. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please do not dispose of these products as unsorted municipal waste, but hand it in at an official collection point for recycling.

Please ensure that the product is properly used by observing the warnings and cautions below to prevent any risk and/or damage to property.

Product Storage and Management

- Keep the product free of dust. It may damage mechanical and electronic parts of the product.
- Do not store the product in high temperatures as this may reduce the life span of electronic devices, damage the battery, and/or melt plastic parts of the product.
- Do not store the product in cold temperatures. Abrupt changes in temperatures may cause condensation and damage electronic circuits. Do not clean the product with cleaning solvents, toxic chemicals, or strong detergents as this may damage the product.
- Do not paint the product. Paint may obstruct moving parts or interfere with the normal operation of the product.
- Do not drop or otherwise shock the product. It may damage the product or its internal electronic circuits.

- Do not disassemble, repair or modify the product as this may damage the product and invalidate the product warranty.

Product Use

- In some regions, it is prohibited by law to ride motorcycles or bicycles while wearing headsets. Therefore be certain to comply with all relevant laws in the region before using the product.
- Use of the product at a high volume for a long period of time may damage your eardrums or hearing ability. Keep the volume at a modest level.
- Do not cause impact to the product or touch it with sharp tools as this may damage the product.
- Do not use the product in high-temperatures or apply heat to the product as this may cause damage, explosion, or fire.
- Keep the product dry and away from water. It may damage the product.
- Keep product away from pets or small children. It may damage the product or cause accidents.
- Do not use the product near a microwave oven or a wireless LAN device as this may cause malfunction or interference with the product.
- In any place where wireless communication is prohibited, such as hospitals or airplanes, turn off the power and refrain from using the product. In a place where wireless communication is prohibited, electromagnetic waves may cause hazards or accidents.
- Do not use the product near hazardous explosives. When there are near any explosion hazards, turn off the power and heed any regulations, instructions, and signs in the area.
- When using the product, drive at a low speed (slower than 35km/h) for safety. In addition, be certain to conform to laws regarding the use of communications devices while driving.
- Do not put the product where it may hamper the driver's vision or manipulate it while driving. This may cause traffic accidents.
- Before driving, fasten the product to the helmet, and double-check that it is fastened. Separation of the product while driving may cause damage to the product or accidents.
- If the product is damaged, stop using it immediately. It may cause damage, explosion, or fire.

Battery

This product has an irreplaceable rechargeable battery inside. Therefore, when using the product, make sure to adhere to the following:

- Never separate the battery from the product as this may damage the product.
- The battery performance may be reduced over time with usage.
- In recharging the battery, make sure to use an approved charger provided by the manufacturer. Use of a non-approved charger may cause fire, explosion, leakage, and other hazards may also reduce the life time or performance of the battery.
- Store the battery at temperatures of 15°C~25°C (59°F~77°F). Higher or lower temperatures may reduce the capacity and life of the battery, or may cause temporary non-operation. Do not use the product in sub-zero

temperature, because it may cause serious reduction of the battery performance.

- If you apply heat to the battery or throw it into fire, it may explode.
- Do not use the product with a damaged battery. It may explode and/or cause accidents.
- Never use a damaged charger. It may explode and/or cause accidents.
- Battery life may vary depending on conditions, environmental factors, functions of the product in use, and devices used with it.

Limited Warranty

Limited Warranty

Sena Technologies, Inc. ("Sena") guarantees the product quality based on the technical specification stated in the product manual, and data regarding product warranty. Here, product warranty extends to the product only. Sena will not be liable for any loss, damage of human life, or loss of property which may result from using the product beyond defective parts or flaws that occur due to problems in manufacture.

Warranty Period

Sena guarantees free-of-charge replacements of defective parts of the product or flaws that may have occurred due to problems in manufacture for a period of 2 years from the date of initial purchase.

Termination

Quality warranty of the product becomes effective on the date of initial purchase. In addition, the quality warranty of the product expires when the warranty period expires. However, in the following cases, the warranty will be terminated prematurely.

- In the event the product has been sold or transferred to a third party.
- In the event the manufacturer's name, serial number, product label, or other markings have been modified or removed.
- In the event any unauthorized person has tried to disassemble, repair, or modify the product.

Notice and Waiver

By buying and using this product, you relinquish considerable legal rights including any claim for compensation for damages. Therefore, be certain to read and understand the following terms and conditions before using the product. Use of this product will constitute consent to this agreement, and forfeiture of rights to all claims. If you do not consent to all the terms and conditions of this agreement, return the product for a refund. (Refer to the section "Return for Full Refund".)

1. You agree that you, your descendants, legal proxies, successors, or transferees will not raise permanent volitional request for any suit, claim, implementation, redemption or similar action from Sena with regard to any occasion such as difficulty, pain, suffering, inconvenience, loss, injury, or death which may occur to you or a third party during the use of this product.
2. You must completely understand and accept all risks (including those occurring due to any careless behavior of

yours or others) which may occur during the use of this product.

3. You are responsible for ensuring that your medical condition permits usage of the product and that you are in sufficient physical condition for using any device which can be used with it. In addition, you must ensure that the product does not limit your abilities and that you are able to use it safely.
4. You must be an adult who can take responsibilities for using the product.
5. You must read and understand the following warnings and alerts:
 - Sena; together with employees, managers, partners, subsidiaries, representatives, agents, supporting firms and suppliers, sole sellers of Sena (collectively referred to as "the company") recommend that, before using the product and similar devices of any brands including its derivative models, you collect any relevant information in advance and be entirely prepared in terms of weather, traffic situation, and road conditions.
 - When you use the product while you operating any vehicle or equipment such as motorcycles, scooters, mopeds, ATVs, or quad-bikes (hereinafter called as "transportation means"), you must take complete caution regardless of the location of such operation.
 - Use of the product on the road may cause such risks as fracture, serious disability, or death.
 - Risk factors, which may occur when you use the product, may be due to errors of the manufacturer, its agents, or third parties which are involved in the manufacturing.
 - Risk factors, which may occur when you use the product, may be unforeseeable. Therefore, you must take full responsibility for any damage or loss caused by all risk factors which may occur when using the product.
 - When you use the product, use good judgment; never use it under the influence of alcohol.
6. You must read and completely understand all terms and conditions of legal rights and warnings that are involved in using the product. In addition, usage of the product constitutes acceptance of all terms and conditions regarding waiver of rights.

Warranty Exclusions

Reasons for Limited Liabilities

If you do not return the product after purchasing it, you relinquish all rights to liabilities, loss, claims, and claims for reimbursement of expenses (including attorney's fees). Therefore, Sena will not be liable for physical injury, death, or any loss or damage of transportation means, possessions, or assets which belong to you or third parties that may have occurred while you use the product. Further, Sena will not be liable for any substantial damage not related to the, condition, environment, or malfunction of the product. All risks related with the operation of the product depend entirely on the user regardless of its use by the initial purchaser or a third party.

Use of this product may violate local or national laws. In addition, be aware once again that correct and safe use of the product is entirely your responsibility.

Limitation of Liability

TO THE FULL EXTENT ALLOWED BY LAW, SENA EXCLUDES FOR ITSELF AND ITS SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL,

INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF ITS PRODUCTS, EVEN IF SENA OR ITS AUTHORIZED RESELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT SENA'S OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE. IN ANY CASE, THE TOTAL COMPENSATION LIABILITIES OF SENA OR ITS SALES AGENTS SHALL NOT EXCEED THE PRICE PAID FOR THE PRODUCT BY THE PURCHASER.

Liabilities Disclaimer

In addition to damages which may occur due to the use of the product, Sena will not be liable for damages of the product which occur due to the following events.

In the event the product is misused or used for purposes other than its intended purposes.

In the event the product is damaged because the user does not follow the content of the product manual.

In the event the product is damaged because it has been left unattended or has undergone any other accident.

In the event the product is damaged because the user has used any parts or software which are not provided by the manufacturer.

In the event the product is damaged because the user has disassembled, repaired, or modified it in such way as is not explained in the product manual.

In the event the product is damaged by a third party.

In the event the product is damaged due to Acts of God (including fire, flood, earthquake, storm, hurricane or other natural disaster).

In the event the surface of the product is damaged by use.

Warranty Service

To obtain product warranty service, send the defective product, at your expense, to the manufacturer or the seller along with proof of purchase (a receipt that shows the purchase date, a product registration certificate of the Website, and other relevant information). Take necessary measures to protect the product. In order to get a refund or replacement, you must include the whole package as it was purchased.

Free-of-charge Service

Sena will provide free-of-charge repair or replacement service for the product when product defects occur within the scope of the product warranty during the warranty period.

Charged Service

Sena will provide charged repair or replacement service for the product when the product warranty period has been expired or when the product damage is beyond the scope of the product warranty. For further information on charged service, you may contact the service center of Sena.

Return for Full Refund

Should you not agree to the terms and conditions explained above, you may return the product for a full refund. To get a refund, within 14 days from the purchase date you must return the product to the seller in such a condition as it was purchased.

Unless you return the product within 14 days from the purchase date, you will have read and agreed to all the terms and conditions explained above, and Sena will not be liable for any claim for damages related with the product.

CERTIFICATION ET HOMOLOGATION EN TERMES DE SÉCURITÉ

Déclaration de conformité FCC

Cet appareil est en conformité avec la partie 15 de la réglementation FCC. L'exploitation est autorisée aux deux conditions suivantes :

- (1) Cet appareil ne doit pas créer d'interférences préjudiciables et
- (2) Cet appareil doit accepter toutes les interférences reçues, y compris celles qui pourraient entraver son bon fonctionnement.

Ce matériel a été testé et déclaré en conformité avec les limites d'un appareil numérique de Classe B, suivant la partie 15 de la réglementation FCC. Ces limites sont destinées à assurer une protection raisonnable contre les interférences préjudiciables dans un environnement résidentiel. Ce matériel génère, utilise et peut dégager de l'énergie en radio fréquence et, s'il n'est pas installé et utilisé en conformité avec les instructions, peut provoquer des interférences préjudiciables avec les communications radio. Cependant, il n'y a aucune garantie que des interférences ne se produiront pas dans des installations particulières. Si ce matériel provoque des interférences préjudiciables à une réception radio ou TV, ce qui peut être déterminé en allumant puis en éteignant l'appareil, il est vivement recommandé à l'utilisateur d'essayer de mettre un terme à ces interférences en prenant l'une des mesures suivantes :

Réorienter ou repositionner l'antenne réceptrice Augmenter la séparation entre le matériel et le récepteur.

Connecter le matériel à une sortie sur un circuit différent de celui sur lequel le récepteur est connecté.

Contactez le revendeur ou un technicien radio/TV expérimenté pour une assistance.

Énoncé FCC sur l'exposition aux radiations RF :

Cet équipement est conforme aux réglementations FCC d'exposition aux radiations définies pour un environnement non contrôlé. Les utilisateurs suivront les instructions d'exploitation spécifiques pour répondre aux exigences de conformité sur l'exposition aux RF. L'antenne utilisée pour cet appareil ne doit pas fonctionner en même temps qu'une autre antenne ou émetteur, sauf s'il y a conformité avec les procédures FCC des produits multi-émetteurs.

Précautions FCC

Tout changement ou modification apporté au matériel qui n'aurait pas été approuvé par le responsable de la conformité pourrait invalider le droit de l'utilisateur à faire fonctionner ce matériel.

Déclaration de conformité CE

Ce produit porte un marquage CE, conformément aux dispositions de la directive R&TTE (99/5/CE). Sena déclare par la présente que ce produit est conforme aux exigences principales et autres dispositions correspondantes de la directive 1999/5/CE. Pour plus d'informations, veuillez consulter le site www.senablueetooth.fr. Veuillez noter que ce produit utilise des bandes de radio fréquence non uniformisées au sein de l'Union Européenne. Au sein de l'Union Européenne, ce

produit est destiné à être utilisé en Autriche, Belgique, Danemark, Finlande, France, Allemagne, Grèce, Irlande, Italie, Luxembourg, Pays-Bas, Portugal, Espagne, Suède et Royaume-Uni et au sein de l'AELE, en Islande, Norvège et Suisse.

Déclaration de conformité IC (Industrie Canada)

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) Cet appareil ne doit pas créer d'interférences.

(2) Cet appareil doit accepter toutes les interférences reçues, y compris celles qui pourraient entraver son bon fonctionnement.

Licence Bluetooth

La marque et les logos Bluetooth® sont la propriété de Bluetooth SIG, Inc et toute utilisation de ces marques par Sena s'effectue sous licence. D'autres marques et appellations commerciales sont celles de leurs propriétaires respectifs. Le produit est conforme à et suit la spécification Bluetooth® 3.0 et a réussi tous les tests d'interopérabilité mentionnés dans la spécification Bluetooth®. Cependant, l'interopérabilité entre l'appareil et d'autres produits Bluetooth® n'est pas garantie.

WEEE(DEEE:Déchets d'équipements électriques et électroniques)

Le symbole poubelle barrée figurant sur le produit, la documentation ou l'emballage signifie que tous les produits électriques et électroniques, les batteries et les accumulateurs doivent être conduits en fin de vie dans une structure de récupération et de recyclage séparée. Cette exigence s'applique à l'Union Européenne mais aussi aux autres pays où des systèmes de récupération et de recyclage séparés existent. Pour prévenir toutes les conséquences possibles pour l'environnement ou la santé d'une élimination de déchets non contrôlée, veuillez ne pas considérer ces produits comme des déchets ménagers, mais vous rendre dans une structure de récupération officielle pour le recyclage.

INFORMATIONS SUR LA SÉCURITÉ

Veuillez vous assurer que le produit est utilisé de manière adéquate en respectant les avertissements et précautions énumérés ci-dessous pour éviter tout risque et/ou dommage matériel.

Rangement du produit et manipulation

Garder le produit à l'abri de la poussière. Cela pourrait endommager les pièces mécaniques et électroniques du produit.

Ne pas ranger le produit dans des zones chaudes car cela pourrait réduire la durée de vie des appareils électroniques, endommager la batterie et/ou faire fondre les pièces en plastique du produit.

Ne pas stocker l'appareil dans des zones froides. Des changements de températures brusques peuvent former de la condensation et endommager les circuits électroniques. Ne pas nettoyer le produit avec des solvants de nettoyage, des

produits chimiques toxiques ou des détergents puissants car cela pourrait endommager le produit.

Ne pas peindre le produit. La peinture pourrait obstruer les pièces amovibles ou interférer avec le fonctionnement normal du produit.

Ne pas laisser tomber ou cogner l'appareil. Cela pourrait endommager le produit ou ses circuits électroniques internes.

Ne pas démonter, réparer ou modifier le produit car cela pourrait endommager le produit et annuler la garantie du produit.

Utilisation du produit

- Dans certaines régions, la loi interdit le port d'écouteurs en étant à moto ou à vélo. Assurez-vous donc de respecter toutes les lois correspondantes dans la région avant d'utiliser le produit.
- L'utilisation du produit à volume élevé pendant une période prolongée peut endommager les tympans ou la capacité auditive. Garder le volume sonore à un niveau modéré.
- Ne pas heurter le produit ou le toucher avec des outils tranchants car cela pourrait l'endommager.
- Ne pas utiliser le produit dans des zones chaudes ou chauffer le produit car cela pourrait occasionner des dommages ou provoquer une explosion ou un incendie.
- Garder le produit au sec et à l'abri de l'eau. Cela pourrait endommager le produit.
- Tenir le produit hors de portée des animaux ou jeunes enfants. Cela pourrait endommager le produit ou provoquer des accidents.
- Ne pas utiliser le produit près d'un four à micro-ondes ou d'un appareil LAN sans fil car cela pourrait provoquer un dysfonctionnement ou des interférences avec le produit.
- Éteindre et ne pas utiliser pas le produit dans les endroits où les communications sans fil sont interdites comme les hôpitaux ou les avions. Les ondes électromagnétiques peuvent entraîner des risques ou des accidents dans ces endroits.
- Ne pas utiliser le produit près d'explosifs. En cas de risques d'explosion à proximité, éteindre le produit et respecter toute réglementation, instruction ou panneau présent dans la zone.
- Pour des raisons de sécurité, conduire à faible vitesse (inférieure à 35 km/h) pendant l'utilisation du produit. S'assurer en outre de respecter les lois concernant l'utilisation des appareils de communication lors de la conduite.
- Ne pas mettre le produit à un endroit où il pourrait entraver le champ de vision du conducteur et ne pas le manipuler durant la conduite. Cela pourrait causer des accidents de la route.
- Avant de conduire, attacher le produit au casque et s'assurer qu'il est bien fixé. Le retrait du produit durant la conduite peut provoquer des dommages au produit ou des accidents.
- Si le produit est endommagé, arrêter immédiatement de l'utiliser. Cela pourrait entraîner des dommages, une explosion ou un incendie.

Batterie

- Ce produit contient une batterie rechargeable irremplaçable à l'intérieur. S'assurer par conséquent lors de l'utilisation du produit de respecter ce qui suit :
- Ne jamais séparer la batterie du produit car cela pourrait endommager le produit.
- Les performances de la batterie peuvent s'altérer au fur à et mesure de son utilisation.

- Pendant le chargement de la batterie, s'assurer d'utiliser un chargeur agréé fourni par le fabricant. Utiliser un chargeur non agréé peut entraîner un incendie, une explosion, une fuite et d'autres risques et peut également réduire la durée de vie ou les performances de la batterie.
- Conserver la batterie à des températures entre 15 °C et 25 °C. Des températures supérieures ou inférieures peuvent réduire la capacité et la durée de vie de la batterie ou empêcher momentanément l'utilisation de celle-ci. Ne pas utiliser le produit en cas de températures en dessous de zéro car cela pourrait causer une réduction significative des performances de la batterie.
- Chauffer la batterie ou la jeter au feu peut provoquer son explosion.
- Ne pas utiliser le produit avec une batterie endommagée. Il pourrait exploser et/ou causer des accidents.
- Ne jamais utiliser un chargeur endommagé. Il pourrait exploser et/ou causer des accidents.
- La durée de vie de la batterie dépend des conditions, des facteurs environnementaux, des fonctions en cours d'utilisation du produit et des appareils utilisés conjointement.

Garantie limitée

Garantie limitée

Sena Technologies, Inc. (« Sena ») garantit la qualité du produit sur la base des caractéristiques techniques énoncées dans le manuel du produit et les données concernant la garantie du produit. La garantie du produit s'étend ici seulement au produit. Sena n'est pas responsable des pertes, blessures aux personnes ou pertes de propriétés qui pourraient résulter de l'utilisation du produit en dehors des pièces défectueuses ou des défauts survenant en raison de problèmes lors de la fabrication.

Période de garantie

Sena garantit le remplacement sans frais des pièces défectueuses du produit ou des défauts ayant pu survenir en raison de problèmes lors de la fabrication pour une période de deux ans à compter de la date d'achat initiale

FIN DE LA GARANTIE

La garantie de qualité du produit prend effet le jour de l'achat initial. De plus, la garantie de qualité du produit expire lorsque la période de garantie expire. Dans les cas suivants toutefois, la garantie prendra fin avant terme.

- Dans le cas où le produit a été vendu ou transféré à un tiers.
- Dans le cas où le nom, le numéro de série, l'étiquette du produit ou d'autres marquages du fabricant ont été modifiés ou supprimés.
- Dans le cas où une personne non autorisée a tenté de démonter, réparer ou modifier le produit.

Avis et renonciation

En achetant et en utilisant ce produit, vous renoncez à des droits légaux importants y compris les demandes d'indemnisation pour dommages. En conséquence, assurez-vous de lire et de comprendre les conditions suivantes avant d'utiliser le produit. L'utilisation de ce produit constitue un consentement au présent accord et un renoncement aux droits à toute indemnisation. Si vous ne consentez pas à toutes les conditions du présent accord, renvoyez le produit pour un

remboursement. (Reportez-vous à la section « Renvoi pour remboursement total ».)

1. Vous convenez que vous, vos descendants, représentants légaux, héritiers, ou cessionnaires ne ferez de votre propre gré et, de manière permanente, de demande de procès, d'indemnisation, d'exécution, de rachat ou toute action similaire à l'encontre de Sena concernant toute occasion comme la difficulté, la douleur, la souffrance, le désagrément, la perte, la blessure ou le décès qui se produirait à votre rencontre ou à un tiers durant l'utilisation de ce produit.
2. Vous devez parfaitement comprendre et accepter tous les risques (y compris ceux se produisant en raison de votre négligence ou d'autres) pouvant survenir durant l'utilisation de ce produit.
3. Vous avez la responsabilité de vous assurer que votre condition médicale permet l'utilisation du produit et que votre condition physique est suffisante pour utiliser tout appareil pouvant être utilisé conjointement. De plus, vous devez vous assurer que le produit ne limite pas vos capacités et que vous êtes en mesure de l'utiliser en toute sécurité.
4. Vous devez être majeur et porter la responsabilité de l'utilisation du produit.
5. Vous devez lire et comprendre les avertissements et les alertes suivantes :
 - Sena, en collaboration avec les employés, responsables, partenaires, filiales, représentants, agents, entreprises et fournisseurs impliqués, seuls vendeurs de Sena (collectivement désignés comme « l'entreprise ») vous recommandent, avant d'utiliser le produit et des appareils similaires de différentes marques y compris leurs modèles dérivés, de recueillir à l'avance toutes les informations pertinentes et d'être entièrement préparé quant aux conditions météorologiques et routières ainsi qu'à l'état de la circulation.
 - Si vous utilisez le produit tout en conduisant un véhicule tel que des
 - motos, scooters, cyclomoteurs, quatre-quatre ou quads (ci-après dénommés « moyens de transport »), vous devez faire preuve de la plus grande prudence quel que soit l'endroit d'utilisation.
 - L'utilisation du produit sur la route peut entraîner des risques de fractures, d'invalidité grave ou de décès.
 - Les facteurs de risque, pouvant survenir lorsque vous utilisez le produit, peuvent résulter d'erreurs du fabricant, de ses agents ou de tiers impliqués dans la fabrication.
 - Les facteurs de risque pouvant survenir lorsque vous utilisez le produit, peuvent être imprévisibles. Vous devez par conséquent porter l'entière responsabilité pour tout dommage ou perte causée par l'ensemble des facteurs de risque pouvant survenir lors de l'utilisation du produit.
 - Lorsque vous utilisez le produit, faites preuve de discernement ; ne l'utilisez jamais sous l'emprise de l'alcool.
6. Vous devez lire et comprendre intégralement toutes les conditions se rapportant aux droits légaux et aux avertissements qu'implique l'utilisation du produit. L'utilisation du produit constitue en outre une acceptation de l'ensemble des conditions concernant la renonciation des droits.

Exclusions de garantie

Raisons des limitations de responsabilité

Si vous ne renvoyez pas le produit après l'avoir acheté, vous renoncez à tous les droits de responsabilité, de pertes, de réclamations et d'indemnisations pour le remboursement des dépenses (y compris les honoraires d'avocat). Par conséquent, Sena n'est pas responsable des blessures physiques, décès ou pertes ou dommages des moyens de transport, possessions ou actifs vous appartenant ou appartenant à des tiers ayant pu se produire lors de votre utilisation du produit. D'autre part, Sena n'est pas responsable des dommages substantiels qui ne sont pas liés à l'état, à l'environnement ou au dysfonctionnement du produit. Tous les risques associés à l'utilisation du produit dépendent

entièrement de l'utilisateur, quelle que soit son utilisation par l'acheteur d'origine ou d'un tiers.

L'utilisation de ce produit peut être contraire aux lois locales et nationales. De plus, soyez bien conscient que l'utilisation adéquate et sans danger de ce produit relève de votre entière responsabilité.

Limitation de responsabilité

DANS LES LIMITES PERMISES PAR LA LOI, SENA EXCLUT POUR ELLE-MÊME ET SES FOURNISSEURS TOUTE RESPONSABILITÉ CONTRACTUELLE OU DÉLICTELLE (Y COMPRIS UNE NÉGLIGENCE) DE TOUT DOMMAGE DIRECT, CONSÉCUTIF, INDIRECT OU PUNITIF DE QUELQUE NATURE QUE CE SOIT, OU POUR LA PERTE DE REVENUS OU DE PROFITS, PERTES COMMERCIALES, PERTES D'INFORMATIONS OU DE DONNÉES OU TOUTE AUTRE PERTE FINANCIÈRE RÉSULTANT DE OU EN RELATION À LA VENTE, L'INSTALLATION, L'ENTRETIEN, L'UTILISATION, LA PERFORMANCE, LA PANNE OU L'INTERRUPTION DE SES PRODUITS, MÊME SI SENA OU SES REVENDEURS AUTORISÉS ONT ÉTÉ AVERTIS DE L'ÉVENTUALITÉ DE TELS DOMMAGES, ET LIMITE SA RESPONSABILITÉ À RÉPARER, REMPLACER OU REMBOURSER LE PRIX D'ACHAT PAYÉ, AU CHOIX DE SENA. CET AVIS DE NON RESPONSABILITÉ POUR LES DOMMAGES NE SERA PAS AFFECTÉ SI UN RECOURS APPORTÉ PRÉSENTEMENT N'ATTEINT PAS SON BUT ESSENTIEL. DANS TOUS LES CAS, LES RESPONSABILITÉS D'INDEMNISATIONS TOTALES DE SENA OU DE SES AGENTS DE VENTE NE PEUVENT DÉPASSER LE PRIX PAYÉ POUR LE PRODUIT PAR L'ACHETEUR.

Exonération de responsabilités

Outre les dommages pouvant survenir en raison de l'utilisation du produit, Sena n'est pas tenu responsable des dommages du produit survenant en raison des situations suivantes.

- Dans le cas où il est fait mauvais usage du produit ou qu'il est utilisé dans un but autre que celui prévu.
- Dans le cas où le produit est endommagé car l'utilisateur ne suit pas le contenu du manuel du produit.
- Dans le cas où le produit est endommagé car il a été laissé sans surveillance ou a subi un autre accident.
- Dans le cas où le produit est endommagé car l'utilisateur s'est servi de pièces ou d'un logiciel n'étant pas fourni par le fabricant.
- Dans le cas où le produit est endommagé car l'utilisateur l'a démonté, réparé ou modifié d'une manière ne figurant pas dans le manuel du produit.
- Dans le cas où le produit est endommagé par un tiers.
- Dans le cas où le produit est endommagé en raison d'événements imprévisibles (y compris les incendies, inondations, tremblements de terre, tempêtes, ouragans et autres catastrophes naturelles).
- Dans le cas où la surface du produit est endommagée pour cause d'usure.

Service de garantie

Pour faire valoir vos droits à un service de garantie du produit, envoyez le produit défectueux, à vos frais, au fabricant ou revendeur accompagné de la preuve d'achat (un reçu indiquant la date d'achat, le certificat d'enregistrement du produit du site internet et d'autres informations pertinentes). Prenez les mesures nécessaires pour protéger le produit. Afin d'obtenir le remboursement ou le remplacement du produit, vous devez inclure la totalité du paquet comme au moment de l'achat.

Service sans frais

Sena offre un service de réparation ou de remplacement sans frais du produit lorsque les défauts de produit rentrent dans la limite de la garantie du produit durant la période de garantie.

Service payant

Sena offre un service de réparation ou de remplacement payant du produit lorsque la période de garantie du produit a expiré ou lorsque les dommages causés au produit sortent du cadre de la garantie du produit. Pour de plus amples informations sur le service payant, vous pouvez contacter le centre de services de Sena.

Renvoi pour remboursement total

Si vous n'êtes pas d'accord avec les conditions exposées ci-dessus, vous pouvez renvoyer le produit pour un remboursement total. Pour obtenir le remboursement, vous devez renvoyer le produit au vendeur dans le même état dans lequel il a été acheté, dans une période de 14 jours à compter de la date d'achat.

À moins de renvoyer le produit dans une période de 14 jours à compter de la date d'achat, vous aurez lu et accepté l'ensemble des conditions exposées ci-dessus et Sena ne sera pas responsable de toute réclamation ou dommages associés au produit.

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