

## Sengled Smart Plug

Model: E1C-NB7



## Introduction:

Sengled Smart Plugs enable automation of your non-smart devices and home appliances. You can control devices remotely and set schedules through the Sengled Home app, or use your voice to control your devices through our partner programs like Amazon Alexa, Google Assistant or Apple HomeKit (Sengled smart hub E39-G8C required).

**Note:** A hub is required to control these Smart Plugs.

## Important Safety Information:

Before installing the Sengled Smart Plug, please read and follow all precautions, including:

- Risk of electric shock. Do not attempt to disassemble Smart Plug.
- Suitable for use in operating environment between -4°F and 104°F (-20°C and 40°C).
- Do not use where directly exposed to water.
- Indoor use only.

## Wireless Specification:

Wireless Frequency Range: 2405MHz~2480MHz

Zigbee Operating channels : 11-26

Maximum Transmitted Output Power: +10.5dBm

## Installation Instructions:

The following instructions are applicable to adding your Smart Plug to a Sengled Smart Hub. If you DO NOT have Sengled Smart Hub and Sengled Home app previously installed, please install your hub according to its user guide in the package before installing bulbs. If you have third-party hubs, such as SmartThings or Amazon Echo Plus, you also can connect Sengled Smart bulbs to these hubs according to their instructions in apps. If you would like to find our latest list of supported third party hubs, please refer to [support.sengled.com](https://support.sengled.com).

**Note:** Please ensure your mobile device is connected to the same wireless router that your Sengled smart hub is connected with using 2.4G Hz.

- 1 Open the **Sengled Home** app.  
Go to Devices, select the + sign,  
and choose **Smart Plugs** or **Smart LEDs and Accessories** (Use with Hub).



Follow in-app instructions to finish installation.

- 2 Ensure your Sengled Home app can discover the plugs. If the app unsuccessfully discovers the plugs, please refer to the next section "Reset Instructions" for how to reset your plug before attempting to add it back in.

Congratulations on successfully installing your smart plugs!

## Reset Instructions:

To reset your Sengled Smart Plug, please make sure it's plugged into an outlet, then push the power button and hold it for more than five seconds, then release. The purple indicator light will flash five times, then slowly pulse red on and off. If it does not pulse, please try power cycle and reset it again. Once successfully reset, please pair your Smart Plug again in your Sengled Home app.

## Operation:

The following section outlines some of the popular operational modes of the Sengled Smart plugs.

### A On / Off

Smart Plug can be controlled through a variety of means:

- Via the physical power button
- Through Sengled Home app (including Widget)
- Through partner programs like Alexa, Google Assistant, HomeKit, etc.

### B Scheduling

Schedules can be created with Sengled Home app.

Check the in-app how-to pages through "Settings" for the following two operations:

### C Voice Control

- Set up Amazon Alexa by adding **Sengled Home** Skill.
- Set up Google Assistant by adding **Sengled Home** Service.
- Setup Apple HomeKit by "Add Accessory" from iOS Home app. (Sengled smart hub E39-G8C required)

### D Power Measurement

Select the smart plug from Devices page and check average power and cumulative power consumption.

## Frequently Asked Questions:

### 1. Can I use my Smart Plug simultaneously with other Sengled Smart devices?



Yes, it works with Sengled Smart LED bulbs and devices that use the Sengled Smart Hub. Sengled Smart Plug E1C-NB7 also works as a ZigBee router device and can connect other end devices with Sengled Smart Hub. For the latest Sengled Smart Device selection, please check out [sengled.com](http://sengled.com).

### 2. What should I do if my Sengled Smart Hub can't be found when I try to add my Smart Plug device?

Please check the Wi-Fi settings of your cell-phone. It has to be on the same Wi-Fi network as your Smart Hub. Also make sure your smart plug is on pairing mode.

### 3. What should I do if my Smart Plug is unresponsive?

Please confirm the following before reattempting to connect:

- 1) the outlet has power.
- 2) the Hub has power by checking that the Power "  " and Internet Connection "  " indicator lights are on.
- 3) the hub is online via the Sengled Home app.
- 4) the Plug is within range of the Hub. If not, please move your Plug within 15 feet.

### 4. What do the color codes of the LED's indicator mean?

Smart Plug Status	LED indicator status
Pairing mode	Red, slowly pulse
Paired successful	Purple 3times, quickly pulse
Reset successful	Purple 5times, quickly pulse
Paired with Power on	Blue
Paired with Power off	Off

## **Limited Warranty:**

2-year Limited Warranty from original purchase date. Sengled restrict warranty service for smart home device to the country where Sengled or its authorized retailer originally sold the device. To learn more about the Limited Warranty for Sengled products, please visit [www.sengled.com/warranty](http://www.sengled.com/warranty). To learn more, please visit [support.sengled.com](http://support.sengled.com).

## **Support:**

If you encounter any issues, please reach out to your local Sengled Support team.

Visit the following website for web support:  
<https://support.sengled.com/>

Send emails to:

[Support@sengled.zendesk.com](mailto:Support@sengled.zendesk.com) (USA)

[SengledCanada@sengled.zendesk.com](mailto:SengledCanada@sengled.zendesk.com) (CA)

Dial Customer Support Line 1-877-401-5990

10:00am-8:00 pm CST on Mon-Fri

11:00am-8:00 pm CST on Sat

**FCC Statement:**

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

**FCC Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and Operated with minimum distance 20cm between the radiator & your body.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**ISED RSS Warning:**

This device complies with Innovation, Science and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

**ISED RF exposure statement:**

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator& your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Le rayonnement de la classe b respecte ISED fixaient un environnement non contrôlés. Installation et mise en œuvre de ce matériel devrait avec échangeur distance minimale entre 20 cm ton corps. Lanceurs ou ne peuvent pas coexister cette antenne ou capteurs avec d'autres.