



AT&T Cingular Flex[®] 2
User Guide

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Introduction

Thank you for purchasing your new U1030AA mobile phone. The following topics explain how best to use this guide to get the most out of your phone.

Before using your phone, read the Safety Information Guide that came with your device thoroughly for proper usage.

Note that most descriptions in this guide are based on your phone’s setup at the time of purchase. Some operation descriptions may be simplified.

 www.sar-tick.com	This product meets applicable national SAR limits of 1.6 W/kg. The specific maximum SAR values can be found in the radio waves section. When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 15 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.
	PROTECT YOUR HEARING To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your phone near your ear while the loudspeaker is in use.








This phone uses cellular data for certain services, applications and functions. If not connected to Wi-Fi, standard data charges will apply. Please connect to a Wi-Fi network to limit data charges.

Your phone

Keys and connectors





	<p>OK key</p> <ul style="list-style-type: none"> • Press to confirm an option. • Press to access the App Menu from the Home screen.
	<p>Navigation Ring</p> <p>From the Home screen, use the Navigation Ring to perform shortcut functions.</p> <ul style="list-style-type: none"> • Press Up to access the Quick Settings, such as Wi-Fi, Bluetooth, and more. • Press Down to access the E-Mail app. • Press Left to access the apps on the Home screen (Store, Internet, Google, Maps, and YouTube™). • Press Right to access the Internet app.
	<p>Messages key</p> <ul style="list-style-type: none"> • Press to access the Messages app.
	<p>Back/Clear key</p> <ul style="list-style-type: none"> • Press to return to the previous screen, close a dialog box, or exit a menu. • Press to delete characters when in Edit mode.
	<p>Call/Answer key</p> <ul style="list-style-type: none"> • Press to dial or answer an incoming call. • Press to enter the Call Log from the Home screen.



End/Power key

- Press to end a call or return to the Home screen.
- Press and hold to power on/off.



Camera key

- Press to access the Camera app.
- Press to capture a photo or shoot video in the Camera app.
- Press and hold along with the **Volume Down** key to capture a screenshot.



Volume Up/Down key

- Press to adjust the earpiece or headset volume during a call.
- Press to adjust the media volume while listening to music or watching/streaming a video.
- Press to adjust the ringtone volume from the Home screen.
- Press to mute the ringtone of an incoming call.



Left/Right Select key

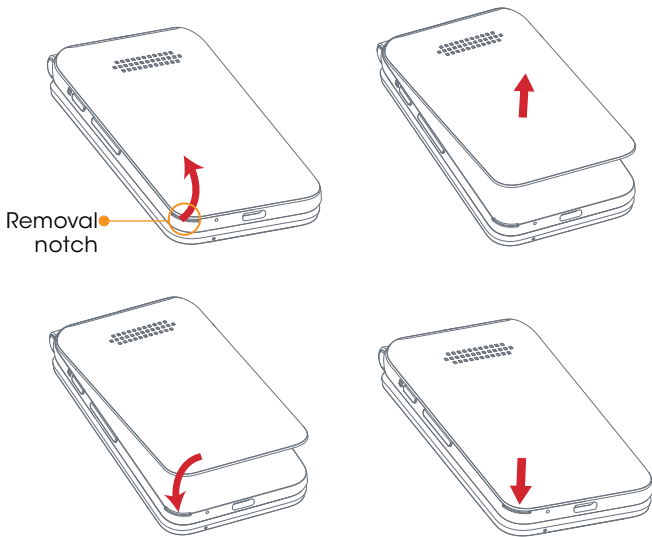
- Press the **Left Select** key from the Home screen to access the Notifications panel.
- Press the **Right Select** key from the Home screen to access the Contacts app.
- Press either key from within an app to access various functions and options.

Getting started

Setup

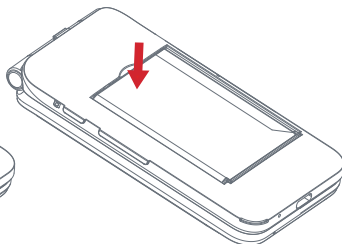
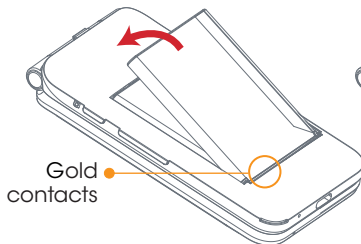
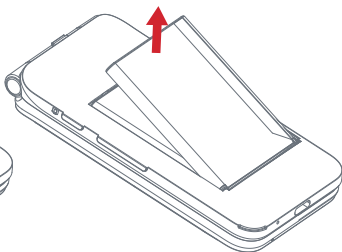
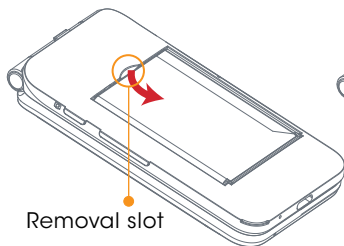
Removing or attaching the back cover

1. Gently remove the back cover via the notch at the bottom left corner.
2. Reattach the back cover, pressing firmly on the sides to ensure the cover snaps back into place.



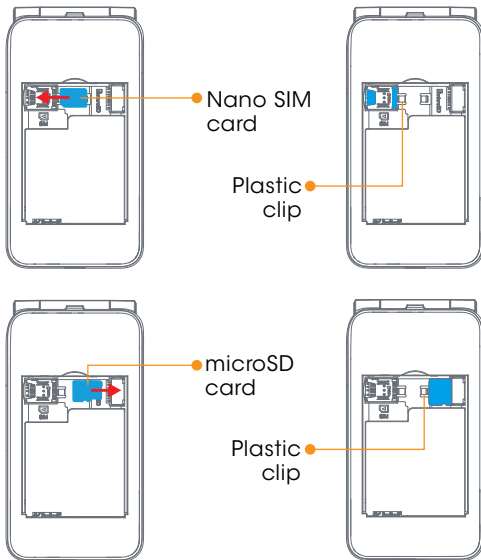
Removing or installing the battery

1. Insert a fingernail into the small slot and gently pull up to remove the battery.
2. Insert the battery, making sure the gold contacts align. Gently push down on the battery until it clicks into place.



Inserting or removing the Nano SIM card and microSD™ card

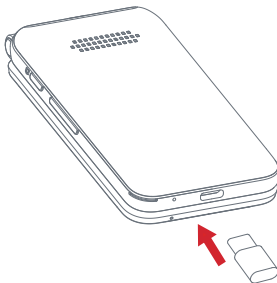
1. To insert a Nano SIM or microSD card, push the Nano SIM or microSD card into the corresponding card slot with the gold-connectors facing down.
2. To remove the Nano SIM or microSD card, push down the black plastic clip keeping the card in place and pull the Nano SIM or microSD card out.



Your phone only supports Nano SIM cards. Attempting to insert a Mini or Micro SIM card may damage the phone.

Charging the battery

Insert the Type-C USB cable into the phone's charging port and plug the charger into an electrical outlet.



To reduce power consumption and energy waste, disconnect your charger when the battery is fully charged and switch off Wi-Fi, Bluetooth, and other wireless connections when they are not in use.

Powering your phone on
















Press and hold the **End/Power**  key until the phone powers on.

If a SIM card is not installed, you will still be able to power your phone on, connect to a Wi-Fi network, and use some device features. You will not be able to make calls using your network without a SIM card.




If screen lock is set up, enter your passcode to access your phone.

Note: Store your passcode in a safe place that you can access without your phone. If you do not know your passcode or have forgotten it, contact your service provider. Do not store your passcode on your phone.

Setting up your phone for the first time



1. Press the **Left Select**  key to enable Readout function, when needed. Use the **Navigation Ring**  to select a language and press the **OK**  key to confirm. Press the **Right Select**  key to continue.
2. Use the **Navigation Ring**  to select a keypad language and press the **OK**  key to confirm. Press the **Right Select**  key to continue.
3. View the important notifications on network data usage. You can press the **Right Select**  key to continue to the next screen after 3 seconds.
4. Use the **Navigation Ring**  to select a Wi-Fi network. Press the **OK**  key and enter the password (if needed), then press the **Right Select**  key to connect. When connected, press the **Right Select**  key to continue to the next screen. If you do not want to connect to a network, press the **Right Select**  key to skip.
5. Press the **Right Select**  key or the **Left Select**  key to Allow or Deny the Location Access.

Note: Allowing the location access will automatically set the date and time. Date & Time setup will be skipped.




6. Press the **Right Select**  key to accept the date and time and continue, or press the **OK**  key to disable Auto Sync and manually set the date, time, time zone, clock format, and Home screen clock visibility. Press the **Right Select**  key to continue. This step is available only when the location access is denied.

Note: Auto Sync is not available without a Wi-Fi connection. This phone

uses cellular data for certain services, applications and functions. If not connected to Wi-Fi, standard data charges will apply. Please connect to a Wi-Fi network to limit data charges.

7. Press the **OK**  key once you have read the KaiOS Anti-Theft Notice.
8. Read the KaiOS License Terms and Privacy Policy and check the boxes to allow KaiOS to access and send performance data. Press the **Right Select**  key to Accept and continue.

Note: You can still create a KaiOS account without allowing KaiOS to send analytics data.

9. Create a KaiOS account to lock the device remotely or wipe all personal information in the event of loss or theft. Press the **OK**  key to create an account. Press the **Right Select**  key to accept the KaiOS Terms and Privacy Notice, then follow the prompts to complete setup. If you do not want to create a KaiOS account, press the **Right Select**  key to skip.

Note: If you choose to skip, you can create a KaiOS account at any time. Go to **Settings > Account > KaiOS account > Create Account**.

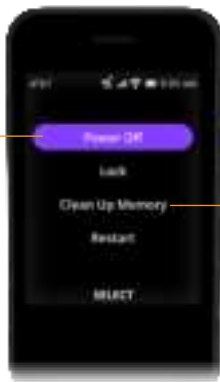
10. Select the network to refresh background apps and press the **Right Select**  key to continue.
11. View tutorial screens. Press the **OK**  key access the Home screen.

Powering your phone off

Press and hold the **End/Power**  key, then select **Power Off**.

Note: From the power off screen, you can also select **Clean Up Memory** to free some memory.

Power Off
Turn off your phone.











Clean Up Memory
Close background running apps, clean apps cache data to free memory.






Home screen




Status & notification bar

View phone status and notifications in the Status & notification bar at the top of the screen. Your notifications appear at the left side of the status bar, and phone status icons appear at the right side.

Icon	Status
	Bluetooth® active
	Wi-Fi® active
	Vibration mode on
	Silent mode on
	Network signal strength (full)
	Network signal roaming
	4G LTE data service
	Airplane mode on














	Battery charging
	Battery status (full charge)
	No SIM card
	Headphones connected
	Alarm set

Notification icons

Icon	Status
	New notice




Note: When new notifications arrived, you can view notification details by pressing the **Left Select**  key from the Home screen.

Changing Home screen wallpaper

1. From the Home screen, press the **OK**  key to access the App Menu. Use the **Navigation Ring**  to select **Settings** . Press **Right** on the **Navigation Ring**  to select **Personalization**.
2. Use the **Navigation Ring**  to select **Display > Wallpaper**. Choose from **Gallery**, **Camera**, or **Wallpaper**.
 - **Gallery**: Choose a photo from the Camera Gallery.
 - **Camera**: Take a new photo to use as wallpaper.
 - **Wallpaper**: Choose from a variety of high-quality wallpapers.
3. When choosing a photo from the **Gallery**, use the **Navigation Ring**  to select the photo you would like to use. Press the **OK**  key to view the photo, then press the **Right Select**  key to set the device wallpaper.
4. When taking a new photo with the **Camera**, aim your camera and press the **OK**  key to take a photo. Press the **Right Select**  key to use the photo, or press the **Left Select**  key to retake the photo.
5. When browsing the **Wallpapers** gallery, use the **Navigation Ring**  to select the wallpaper image you want to use. Press the **Right Select**  key to use the image.
6. Your new wallpaper will be displayed on the Home screen.

Using Navigation

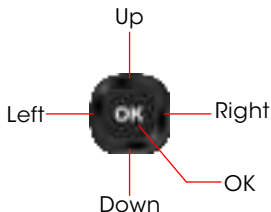
The **Navigation Ring**  is located above the number pad and frames the **OK**  key.

- Press **Up**, **Down**, **Left**, or **Right** on the **Navigation Ring**  to navigate the screen.
- From the Home screen, press the **OK**  key to access the App Menu.
- From other screens, press the **OK**  key to make a selection.











Navigation Ring shortcut functions

From the Home screen, use the **Navigation Ring**  to perform shortcut functions.

- Press **Left** to access shortcuts for the KaiStore, Internet, Google, Maps and YouTube.
- Press **Right** to access the Internet app.
- Press **Up** to access the quick settings for Ringtones & Alerts, Power Saving Mode, Brightness, Airplane Mode, Wi-Fi, Cellular Data and Bluetooth.
- Press **Down** to access the Email app.



Entering texts




- When entering text, press the  key to switch between Abc (Sentence case), abc (Lower case), ABC (Caps lock), 123 (Numbers), or Predictive (Predictive text mode).
- For normal text input, press a number key (2-9) repeatedly until the desired character is displayed.
- To quickly enter a number, press and hold the corresponding number key.
- To insert a punctuation mark or special character, press the  key then select a character and press the **OK**  key.
- To insert an Emoji, press the  key to access the symbol screen, then press the **Left Select**  key to enter the Emoji list. Select your desired Emoji, and press the **OK**  key to confirm.
- To use Predictive text mode, press the  key and enter the characters. Use the **Navigation Ring**  to select the correct word. Press the **OK**  key to confirm.
- To delete characters, press the **Back/Clear**  key once to delete one character at a time, or press and hold to delete the entire message.



Call Log





Making a call

Dial a number using the keypad from the Home screen. Press the **Back/Clear**  key to delete incorrect digits. Press the **Call/Answer**  key to place the call. To hang up the call, press the **End/Power**  key, or close the phone.


Calling a contact

To make a call from the **Contacts**  app, select the contact you would like to call and press the **Call/Answer**  key to place the call.

Making international calls



To dial an international call, press and hold the  key to enter “+” in the dial screen, then enter the international country prefix followed by the phone number. Press the **Call/Answer**  key to place the call.

Making emergency calls

To make an emergency call, dial the emergency number and press the **Call/Answer**  key. This works even without a SIM card, but requires network coverage.

Answering or declining a call






Press the **OK**  key or the **Call/Answer**  key to answer.

Press the **Right Select**  key or the **End/Power**  key to decline.




To mute the ringtone volume of an incoming call, press up or down on the **Volume** key at the side of your device.

Call options


During a call, the following options are available:

- Press the **Left Select**  key to mute the microphone.
- Press the **OK**  key to use the external speakers during the call. Press the **OK**  key again to turn the speaker off.
- Press the **Right Select**  key to access the following options:
 - **Add call**: Dial another number and make another call. The current call will be placed on hold.
 - **Hold call**: Place the current call on hold. To resume the call, press the **Right Select**  key again and select **Unhold call**.
 - **Switch to RTT**: Switch the call to a Real-Time Text call.

Call waiting

If you receive a call during another call, press the **Call/Answer**  key to answer or the **End/Power**  key to decline. You can also press the **Right Select**  key to access **Options** and select **Answer** or **Decline**. Answering the incoming call will put the current call on hold.






Calling your voicemail

Press and hold the  key from the Home screen to set up voicemail or listen to your voicemail.

[Note: Contact your network operator to check service availability.](#)






Using the Call Log

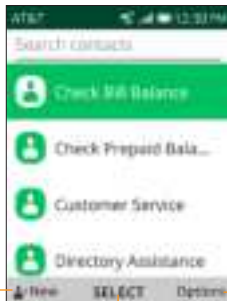
- To access the Call Log, press the **Call/Answer**  key from the Home screen. View all calls, or use the **Navigation Ring**  to sort by **Missed**, **Dialed**, and **Received** calls.
- Press the **OK**  key to call a selected number.
- From the Call Log screen, press the **Right Select**  key to view the following options:
 - **Call information:** View more information about the call(s) from the selected number. Press the **Right Select**  key to block the number.
 - **Send message:** Send an SMS or MMS message to the selected number.
 - **Create new contact:** Create a new contact with the selected number.
 - **Add to existing contact:** Add the selected number to an existing contact.
 - **Edit call log:** Delete the selected calls from your Call Log, or clear your phone call history.

Contacts



The **Contacts**  app provides quick and easy access to your contacts.

To access Contacts, press the **Right Select**  key from the Home screen, or press the **OK**  key from the Home screen and select **Contacts**  from the App Menu.






Press the **Left Select** key in the Contact list to create a new contact.

Press the **OK** key to view a contact's details.

Press the **Right Select** key to access more contact options.




Adding a contact

1. From the Contacts screen, press the **Left Select**  key to add a new contact. You can choose to save your new contact to the Phone memory or SIM card memory.
2. Use the **Navigation Ring**  to select information fields and enter the contact information. Press the **Right Select**  to access more options, such as adding a contact photo, adding additional phone numbers or e-mail addresses, and more.



Note: Editing options will vary depending on the information field selected.

3. Press the **OK**  key to save your contact.

Editing a contact

1. From the Contacts screen, select the contact you would like to edit and press the **Right Select**  key to access **Options**.
2. Select **Edit contact** and make the desired changes.
3. Press the **OK**  key when finished to save your edits, or press the **Left Select**  key to cancel and exit the Edit Contact screen.


Deleting a contact

1. From the Contacts screen, press the **Right Select**  key to access **Options**, then select **Delete contacts**.
2. Press the **OK**  key to select the contact(s) you wish to delete, or press the

Left Select  to select all contacts.

3. Press the **Right Select**  key to delete the selected contacts.


Sharing a contact

1. From the Contacts screen, select a contact you want to share.
2. Press the **Right Select**  key to access **Options**, then select **Share**. You can share the contact's vCard via E-Mail, Messages, or Bluetooth.

Useful options


From the Contacts screen, press the **Right Select**  key to access the following options:




- **Edit contact:** Edit contact information.
- **Call:** Make a call to the selected contact.
- **Send message:** Send an SMS or MMS to the selected contact.
- **Speed dial:** Assign speed dial numbers for contacts.
- **Share:** Send a single contact's vCard via E-mail, Messages, or Bluetooth.
- **Delete contacts:** Select contacts to delete.
- **Move contacts:** Move contacts from the Phone memory to the SIM memory and vice versa.
- **Copy contacts:** Copy contacts from the Phone memory to the SIM memory and vice versa.
- **Search:** Go to search bar to search contacts.

- **Settings:** Manage your contact settings.
- **Memory:** Save the contacts to both the Phone and SIM memory, just the Phone memory, or just the SIM memory.
- **Sort contacts:** Sort contacts by first name or last name.
- **Set Speed Dial Contacts:** Set speed dial numbers for contacts. You can set the Speed Dial to make voice calls or RTT calls.
- **Set ICE Contacts:** Add up to five contacts for In Case of Emergency calls.
- **Create Group:** Create a group of contacts.
- **Block Contacts:** Numbers blocked from Contacts, Messages, and the Call Log app will be listed here. Press the **Left Select**  key to add a number to the Block Contacts list.
- **Import Contacts:** Import contacts from the Memory card, Gmail, or Outlook.
- **Export Contacts:** Export contacts to the Memory card or via Bluetooth.
- **Add Account:** Sync contacts with a Google or ActiveSync® account.







Messages

Use the **Messages**  app to send and receive text (SMS) and multimedia (MMS) messages.

To access Messages, press the **Messages**  key on the keypad or press the **OK**  key from the Home screen and select **Messages**  from the App Menu.


Sending a text (SMS) message

1. From the Messages screen, press the **Left Select**  key to write a new message.
2. Enter the phone number of the recipient in the **To** field at the top of the screen or press the **Left Select**  key to add a contact.
3. Use the **Navigation Ring**  to scroll down to access the Message field and type your message. See ["Entering texts" on page 22](#) for details on writing a message.
4. Press the **OK**  key to send the message.

Note: An SMS message of more than 145 characters will be sent as multiple messages. Certain characters may count as 2 characters.

Sending a multimedia (MMS) message

MMS enables you to send video clips, images, photos, contacts, and sounds.

1. When writing a message, press the **Right Select**  key to access the **Options** and select **Add attachment**.
2. Select to add an attachment from **Gallery, Video, Camera, Contacts, Music, or Recorder**.
3. Select a file and follow the prompts to attach the file to the message.
4. Press the **OK**  key to send the message.

Note: An SMS message will be converted to MMS automatically when media files are attached or e-mail addresses are added in the **To** field.

Message settings

From the Messages screen, press the **Right Select**  key to access **Options**. Select **Settings** to view the following options:








- **Auto retrieve messages:** Automatically download multimedia messages when you receive them. This option is on by default. Select **Off** to disable automatic multimedia message downloading.
- **WAP push:** Turn WAP Push Messages On/Off.
- **Group messages:** Turn Group Messages On/Off.
- **My phone number:** View the phone number on the SIM card. If the number cannot be retrieved from the SIM card, it will need to be added manually.
- **Wireless emergency alerts:** View the Alert Inbox or access Emergency Alert Notification settings.

E-Mail








Compose, send, and receive e-mails with the **E-Mail**  app.

Setting up an E-Mail account

1. To access E-Mail, press **Down** on the **Navigation Ring**  from the Home screen, or press the **OK**  key from the Home screen and select **E-Mail**  from the App Menu.
2. The e-mail wizard will guide you through the steps to set up an e-mail account. Press the **Right Select**  key to begin setup. Enter the name, e-mail address, and password of the account you would like to set up. Press the **Right Select**  key to continue.
3. If your e-mail service provider does not allow your phone to have quick e-mail setup, you will be prompted to enter settings manually. Press the **Left Select**  key to access Advanced setup and input the required information for e-mail account setup.
4. To add another e-mail account, press the **Right Select**  key to access **Options**. Select **Settings**, then select **Add**.

Writing and sending e-mails



1. From the E-Mail inbox, press the **Left Select**  key to compose a new e-mail.
2. Enter the recipient(s) e-mail address(es) in the **To** field, or press the **Right Select**  key to add a contact.
3. When in the **Subject** or **Message** field, press the **Right Select**  key to add CC/BCC, or add an attachment to the message.
4. Enter the subject and the content of the message.
5. Press the **Left Select**  key to send the message immediately. To send the e-mail at another time, press the **Right Select**  key and select **Save as draft** or **Cancel**.

Camera

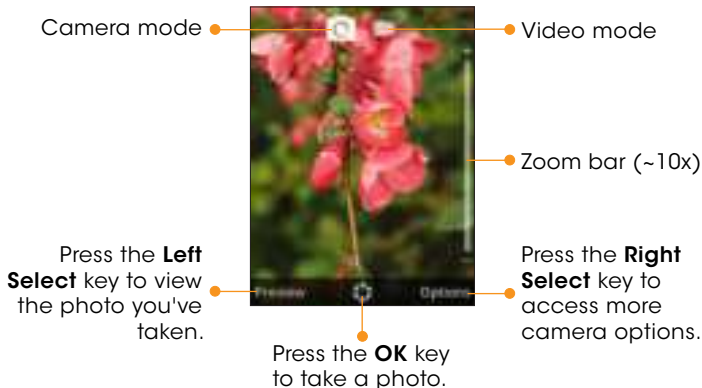


Take photos and record videos with the **Camera**  app.






App Permission

Upon first use of the Camera, you will be asked for permission to know your location. Press the **OK**  key for **Allow** or the **Left Select**  key for **Deny**.

Note: Location permission can be changed at any time. Go to [Settings > Privacy & Security > App permissions > Camera > Geolocation](#)




Taking a photo





1. To access the Camera, press the **OK**  key from the Home screen to access the App Menu and select **Camera** .
2. Position the camera so that the subject of the photo is in view. Press **Up** or **Down** on the **Navigation Ring**  to zoom in or out.
3. Press the **OK**  key or the **Camera** key at the right side of the device to take the photo. Photos are automatically saved to the Gallery app.
4. Press the **Left Select**  key to view your photo.

Camera options

From the Camera screen, press the **Right Select**  key to access **Options**. Use the **Navigation Ring**  to switch between the following:

- **Camera Resolution:** Select Low, Standard, or High resolution.
- **Self Timer:** Select a 3, 5, or 10 second delay after pressing the **OK**  key or the **Camera** key at the right side of the device.
- **Grid:** Add grid lines to the camera screen.
- **Go to Gallery:** View photos you have taken.
- **Modes:** Switch between Photo mode and Video mode.

Shooting a video

1. From the Camera screen, press **Right** on the **Navigation Ring**  to switch to the Video mode.
2. Press **Up** or **Down** on the **Navigation Ring**  to zoom in or out.
3. Press the **OK**  key or the **Camera** key at the right side of the device to record a video.
4. Press either key again to stop the recording. Videos will be automatically saved to the **Video**  app.

Gallery



View and organize your photos in one location with the **Gallery**  app.

To access the Gallery, press the **OK**  key from the Home screen and select **Gallery**  from the App Menu.



Press the **Left Select** key to view your favorite photos.

Press the **Right Select** key to access more Gallery options.


Press the **OK** key to view the selected photo.

From the Gallery screen, press the **Right Select**  key to access the following options:

- **Delete:** Delete the selected photo.

- **Edit:** Adjust the exposure, rotate, crop, add filters, and auto-correct the selected photo.
- **Add to favorites:** Add the selected photo to favorites.
- **Share:** Share the selected photo via E-Mail, Messages, or Bluetooth.
- **Select multiple:** Select multiple photos in the Gallery to delete or share.
- **File info:** View the file name, size, image type, date taken, and resolution.
- **Sort and group:** Sort the photos in the Gallery by Date and Time, Name, Size, or Image Type, or group photos by the date they were taken.

Individual photo options

When viewing an individual photo in the Gallery, press the **Right Select**  key to access the following options:

- **Delete:** Delete the selected photo.
- **Edit:** Adjust the exposure, rotate, crop, add filters, and auto-correct the selected photo.
- **Add to favorites:** Add the selected photo to favorites.
- **Share:** Share the selected photo via E-Mail, Messages, or Bluetooth.
- **File Info:** View the file name, size, image type, date taken, and resolution.
- **Set as:** Set the selected photo as your phone wallpaper or as an existing contact's image.
- **Sort and Group:** Sort photos in the Gallery by Date and Time, Name, Size, or Image Type, or group photos by the date they were taken.




Video

View your recorded videos with the **Video**  app.

To access your videos, press the **OK**  key from the Home screen and select **Video**  from the App Menu. Press the **Left Select**  key to open the camera and record a video.


Available options

From the Video screen, select a video and press the **Right Select**  key to access the following options:

- **Share:** Share the selected video via E-Mail, Messages, or Bluetooth.
- **File info:** View the file name, size, image type, date taken, and resolution.
- **Delete:** Delete the selected video.
- **Select multiple:** Select multiple videos to delete or share.



Music



Use the **Music**  app to play music files stored on your phone. Music files can be downloaded from your computer to your phone using a USB cable.

To access the your music, press the **OK**  key from the Home screen and select **Music**  from the App Menu.

Listening to a song

1. From the Music screen, press **Right** on the **Navigation Ring**  to select the **Artists, Albums, or Songs** tab.
2. Select the artist, album, or song you wish to hear.
3. Press the **OK**  key to play the selected song.








Player options

When listening to a song, press the **Right Select**  key to access the following options:

- **Volume:** Adjust the volume of the song.
- **Shuffle on:** Shuffle your songs.
- **Repeat all:** Repeat your songs after all of them have played once.
- **Add to playlist:** Add the current song to an existing playlist.
- **Share:** Share the selected song via E-Mail, Messages, or Bluetooth.

- **Save as ringtone:** Save the selected song as your ringtone.

Creating a playlist

1. From the Music screen, press the **OK**  key to select **My playlists**.
2. Press the **Right Select**  key to create a new playlist.
3. Name your playlist and press the **Right Select**  key to continue.
4. Press the **OK**  key to select the songs you would like on your playlist. Press the **Left Select**  key to select all of your songs. Press the **Right Select**  key to create your playlist.
5. Press the **OK**  key to play the selected song in your playlist.

Playlist options

From the Playlist screen, press the **Right Select**  key to access the following options:



- **Shuffle all:** Shuffle all the songs in the selected playlist.
- **Add songs:** Add songs to the selected playlist.
- **Remove songs:** Remove songs from the selected playlist.
- **Share:** Share the selected song via E-Mail, Messages, or Bluetooth.
- **Save as ringtone:** Save the selected song as your ringtone.
- **Delete:** Delete the selected playlist.
- **Select multiple:** Select multiple songs to delete from the playlist.



Internet

Use the **Internet**  app to navigate the web.

To access the Internet, press the **OK**  key from the Home screen and select **Internet**  from the App Menu.

You can also access Internet via Home screen apps screen. From the Home screen, press **Left** on the **Navigation Ring**  to access Home screen apps screen, and select **Internet** .



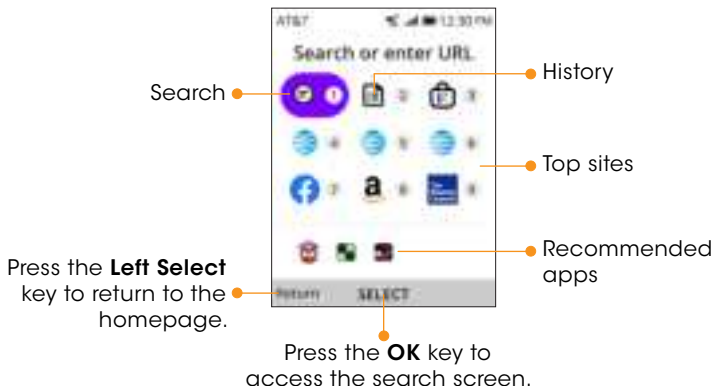
Press the **Left Select** key to access Landing Page.

Press the **#** key to view useful shortcut tips.

Press the **Right Select** key to access options list.


Browsing the web





1. From the Internet screen, press the **Left Select**  key to select the icon  to access the Landing Page.



2. From the Landing Page, press the **OK**  key or **1**  key to select **Search or enter URL**  icon to access the search screen.


Note: You can also use the **Navigation Ring**  or corresponding number keys to select History, KaiStore, or other preset top sites directly from the top sites screen.

3. On the Search bar, enter either search criteria or a website address. Press the **OK**  key to search or load the website.

4. Use the **Navigation Ring**  to scroll around the webpage, and use the **OK**  key to select links when browsing the webpage.
5. Press the End/Power  or Back/Clear  key to return to the App Menu.


Useful options

From the Internet homepage, press the **Right Select**  key to access the following options:

- **Search or enter URL:** Access the search page.
- **Go back:** Go back to the last viewed website.
- **Go forward:** Go to the next website.
- **Refresh:** Reload the website.
- **Minimize Browser:** Close the Internet app while remaining on the current website. Any information entered into the website will not be lost.
- **Share:** Share the current website address via E-Mail or Messages.
- **Pin to:** Add the current web page to your Top Sites or to your App Menu. This provides a shortcut to easily access your favorite sites.
- **Settings:**
 - **Search engine:** Select the default search engine.
 - **Search suggestions:** Enable/disable search suggestions.
- **Quit browser:** Exit the Internet app.
- **Volume:** Adjust the volume of the website.
- **Hide shortcuts tips:** Hide the shortcuts tips icon  from webpages.

Calendar



Use the **Calendar**  app to keep track of important meetings, events, appointments, and more.

To access the Calendar, press the **OK**  key from the Home screen and select **Calendar**  from the App Menu.

Using multimode view

You can display the Calendar in Day, Week, or Month view. Press the **Right Select**  key to change your Calendar view.

Day view





Week view



Month view



Creating a new event

1. From any Calendar view, press the **Left Select**  key to add new events.
2. Fill in the event information, such as event name, location, start and end dates, and more.
3. When finished, press the **Right Select**  key to save.

Useful options

From any Calendar view, press the **Right Select**  key to view the following options:

- **Go to date:** Select a date to go to in the Calendar.
- **Search:** Search your scheduled events.
- **Calendar to display:** Select the account calendar you wish to view.
- **Sync calendar:** Sync the phone calendar with another account calendar on the cloud. If no account is connected, this option is not available.
- **Settings:** View Calendar settings, such as add account, sync calendar, events reminders, etc.

Clock





The **Clock**  app features an Alarm, Timer, and Stopwatch function.


To access the Clock, press the **OK**  key from the Home screen and select **Clock**  from the App Menu.








Alarm

Setting an alarm


1. From the Alarm screen, press the **Left Select**  key to add a new alarm and access the following options:
 - **Time**: Set the alarm time.
 - **Repeat**: Set what days you want the alarm to repeat, if desired.
 - **Sound**: Select a ringtone for the alarm.
 - **Vibrate**: Press to activate alarm vibration.
 - **Alarm name**: Name the alarm.
2. Select an alarm and press the **OK**  key to turn the alarm on or off.






Timer

From the Alarm screen, press **Right** on the **Navigation Ring**  to enter the Timer screen.

- Press the **OK**  key to edit the hour, minute, and second. When finished, press the **OK**  key to start the Timer.
- Press the **OK**  key to pause the Timer. Press the **OK**  key again to resume the Timer.
- When the Timer is active, press the **Right Select**  key to add 1 minute.
- When the Timer is paused, press the **Left Select**  key to reset and clear the Timer.
- When the Timer is reset, press the **Right Select**  key to access **Settings**. From here, you can set snooze time, alarm volume, vibration, and sound.

Stopwatch

From the Timer screen, press **Right** on the **Navigation Ring**  to enter the **Stopwatch** screen.

- Press the **OK**  key to start the stopwatch.
- When the Stopwatch is active, press the **Right Select**  key to record the lap.
- When the Stopwatch is active, press the **OK**  key to pause the time.
- When the Stopwatch is paused, press **OK**  key to continue the total time.
- When the Stopwatch is paused, press the **Left Select**  key to reset the stopwatch and clear lap times.



FM Radio

Your phone is equipped with a radio¹ with RDS² functionality. You can use the app as a traditional radio with saved channels or with parallel visual information related to the radio program on the display, if you tune to stations that offer Visual Radio service.

¹The quality of the radio depends on the coverage of the radio station in that particular area.



²Depending on your network operator and market.



You must plug in a wired headset (sold separately) into the phone to use the radio. The headset works as an antenna for your phone.

To access the FM Radio, press the **OK**  key from the Home screen and select **FM Radio**  from the App Menu.

- The first time you open the FM Radio app, you will be prompted to scan for local radio stations. Press the **Right Select**  key to scan or the **Left Select**  key to skip scanning local stations.
- From the Favorites screen, press **Left** or **Right** on the **Navigation Ring**  to tune the station by 0.1MHz.
- Press and hold **Left** or **Right** on the **Navigation Ring**  to search and go to the nearest station.

- Press the **Right Select**  key to access **Options** such as Add to favorites, Switch to speaker, and more.
- Press the **Left Select**  key to view a list of local radio stations. Favorite stations will have red star added and will be displayed in the Stations list for easy access.



File Manager

Manage your files with the **File Manager**  app. You can manage your files from the Internal memory or the SD Card.

To access the File Manager, press the **OK**  key from the Home screen and select **File Manager**  from the App Menu.

Google



Browse the web using Google's search engine.

To access Google, press the **OK**  key from the Home screen and select **Google**  from the App Menu.

Store





Download apps, games, and more with the **KaiStore**  app.

To access the KaiStore, press the **OK**  key from the Home screen and select **Store**  from the App Menu.

News



Browse local news articles with the News app. Choose news topics to fit your interests, such as politics, sports, entertainment, and more.

To access News, press the **OK**  key from the Home screen and select **News**  from the App Menu.

KaiWeather



View your local weather forecast for the next 10 days with the KaiWeather app. You can also view the humidity, wind speeds, and more, as well as view weather in other cities.

To access KaiWeather, press the **OK**  key from the Home screen and select **KaiWeather**  from the App Menu.

myAT&T



Manage your account, pay your bill online, and more with the myAT&T app.

To access myAT&T, press the **OK**  key from the Home screen and select myAT&T  from the App Menu.

Notes



Save quick text notes with the Note app.

To access your notes, press the **OK**  key from the Home screen and select **Notes**  from the App Menu.









Utilities

Access the Calculator, Recorder, and Unit Converter from the Utilities folder.


To access the Utilities folder, press the **OK**  key from the Home screen and select **Utilities**  from the App Menu.

Calculator

Solve many mathematical problems with the **Calculator**  app.

- Enter numbers using the keypad.
- Use the **Navigation Ring**  to choose the mathematical operation to be performed (add, subtract, multiply, or divide).
- Press the  key to add a decimal.
- Press the  to add or remove negative values.
- Press the **Left Select**  key to clear the current entry, or press the **Right Select**  key to clear all.
- Press the **OK**  key to solve the equation.





ToDo

Use the **ToDo**  app to maintain your day-to-day tasks or list everything that you have to do.

Recorder

Use the **Recorder**  app to record audio.

Recording audio


1. From the Recorder screen, press the **Left Select**  key to begin a new audio recording.
2. Press the **OK**  key to begin recording. Press the **OK**  key again to pause the recording.
3. Press the **Right Select**  key when finished to save.

QR Reader

Use the **QR Reader**  app to scan a QR Code and display the relevant information.

Note: To have a better scan result, it is recommended to scan a QR Code with the size no smaller than 1.77 x 1.77 inches.


Home screen apps

To access your Home screen apps, press **Left** on the **Navigation Ring**  from the Home screen and select the app you want to use.


Store

Download apps, games, and more with the **KaiStore** .

Internet

Use **Internet**  to browse the web, search for information, and add your favorite web pages to top sites screen for convenient access.

Google

Browse the web using Google's search engine with **Google** .

Maps


Use **Google Maps**  to find locations on a map, search for businesses nearby, and get directions.

YouTube

Enjoy movies, TV shows, and videos with **YouTube** .



Settings

Adjust phone configurations and learn more about your device with the **Settings**  app.

To access Settings, press the **OK**  key from the Home screen and select **Settings**  from the App Menu.

Network & Connectivity

Airplane mode

Turn Airplane mode on to disable all connectivity such as phone calls, Wi-Fi, Bluetooth, and more.

Mobile network & data

- **Carrier:** Carrier displays the network operator of the SIM card, if inserted.
- **Mobile Data:** Allow apps to use the mobile network when needed. Turn off to avoid incurring charges for data use on local operator mobile networks, particularly if you do not have a mobile data agreement.
- **International Data Roaming:** Enable network coverage in other countries. Turn off to avoid incurring roaming charges.
- **APN settings:** Adjust various APN settings.

Note: This phone uses cellular data for certain services, applications and functions. If not connected to Wi-Fi, standard data charges will apply. Please connect to a Wi-Fi network to limit data charges.

Wi-Fi

Turn Wi-Fi on whenever you are in range of a wireless network to connect to the internet without using a SIM card.

Bluetooth

Bluetooth allows your phone to exchange data (videos, images, music, etc.) with another Bluetooth-supported device (phone, computer, printer, headset, car kit, etc.) within a small range.

Geolocation

KaiOS uses GPS, and additional supplemental information such as Wi-Fi and mobile networks to approximate your location.

Location data may be used by KaiOS and service providers to improve accuracy and coverage of the location databases.

Note: Leaving location services turned on will increase the battery consumption. You can turn device location off when it is not in use.

SIM manager

Set a 4-8 digit SIM PIN to prevent access to SIM card cellular data networks. When this option is enabled, any device containing the SIM card will require the PIN upon restart.

Note: A SIM PIN is not the same as the Passcode used to unlock the device.

Calling

- **Call waiting:** Enable/disable call waiting.
- **Caller ID:** Set how your phone number is displayed when making a call.
- **Call forwarding:** Set how your calls are forwarded when you are busy, a call is unanswered, or you are unreachable.

- **Call barring:** Set call barring on incoming and outgoing calls.
- **Fixed dialing numbers:** Restrict numbers from being dialed on this phone.

Internet Sharing

- **Mobile hotspot:** Use your phone as a Mobile hotspot and allow other devices to share the Internet connection.
- **Name:** View the hotspot name.
- **Security:** View the hotspot security.
- **Password:** View the hotspot password.
- **Hotspot settings:** Set the hotspot name, security, password, etc.
- **Auto turn off:** Turn off the hotspot automatically if no devices are connected.
- **USB tethering:** Share your phone's internet connection via USB.

Wireless emergency alerts

- **Alert Inbox:** View messages in the Alert Inbox.
- **National alert:** Your phone can receive emergency alerts from the White House. This alert cannot be disabled.
- **Extreme alert:** Enable/disable Extreme alerts.
- **Severe alert:** Enable/disable Severe alerts.
- **AMBER alert:** Enable/disable AMBER alerts.
- **Public Safety alert:** Enable/disable Public Safety alerts.
- **State/Local Test alert:** Enable/disable State/Local Test alerts.
- **Alert reminder:** Set alert reminder interval.
- **WEA Vibrate:** Enable/disable the Emergency Alert Vibration.
- **WEA Sound:** Enable/disable the Emergency Alert Sound.

- **Multi Language Support:** Enable/disable multi language support.
- **WEA ringtone:** Play alert tone.

Personalization

Sound

- **Volume:** Adjust the volume for Media, Ringtones & alerts, and Alarm.
- **Tones:** Set Vibration, Ringtones, Notice Alerts, or Manage Tones.
- **Other sounds:** Enable/disable sounds for the dial pad or camera.

Display

- **Wallpaper:** Select device wallpaper from the camera gallery, use the camera to take a photo, or browse the wallpaper gallery.
- **Brightness:** Adjust brightness level.
- **Screen timeout:** Set the amount of time before the screen goes to sleep.

Search

- **Search engine:** Select the default search engine.
- **Search suggestions:** Enable/disable search suggestions.

Notices

- **Show on lock screen:** Enable/disable showing notices on the lock screen.
- **Show content on lock screen:** Enable/disable content being shown on the lock screen.
- **App notices:** Enable/disable notices for each app.

Date & time

- **Auto Sync:** Enable/disable time and date Auto Sync.
- **Date:** Manually set the phone's date.
- **Time:** Manually set the phone's time.
- **Time zone:** Manually set the phone's time zone.
- **Time format:** Select 12-hour or 24-hour clock format.
- **Clock:** Show/hide the clock on Home screen.

Language

Select the preferred language. Choose from English, Spanish, French, Portuguese, Vietnamese, or Chinese.

Input methods

- **English (US):**
 - **Use predictive:** Enable/disable Predictive text.
 - **User dictionary:** Add your own words in the dictionary to use when typing.
- **Input Languages:** Select input languages.

Lid

- **Open to answer call:** Quickly answer calls by opening the phone lid.
- **Close to go to home:** Close the phone lid to return to the home screen.

Shortcuts

View and customize the **Navigation** keys (Up, Down, Right, Left, Center) shortcut functions.

Note: Left, Up and Center keys are not customizable.

Privacy & Security

Screen lock

Set a 4-digit passcode to protect your information if your phone is lost or stolen. You will need to input your passcode to access the device.

App permissions

Configure app permissions or uninstall apps. Select if you want an app to Ask, Deny, or Grant permission to use your location or microphone. You cannot uninstall certain apps.

Do not track

Select whether you want your behavior to be tracked by websites and apps.

About KaiOS

View information about KaiOS.

Storage

Clean Up Storage

View Application Data and clean up data from certain apps.

USB storage

Enable or disable the ability to transfer and access files from a connected computer via USB.

Default media location

Choose whether to automatically save your media files to the Internal memory or SD Card (sold separately).

Media

View the amount of media file storage on your phone.

Application data

View the amount of application data in use on your phone.

System

View system storage space.

Device

Device information

- **Phone number:** View your phone number. If no SIM card is inserted, this is not visible.
- **Model:** View the phone model.
- **Software:** View the phone software version.
- **More information:** View more information about the device.
- **Legal information:** View legal information about KaiOS license terms and Open-source licenses.
- **Software update:** Check for new updates or continue current updates.
- **Reset Phone:** Erase all data and restore the device to its factory settings.

Background App Refresh

Select the network to refresh background apps. You can select **Off** to turn off background refresh.

Downloads

View your downloads.

Battery

- **Current level:** View the current battery level percentage.
- **Power saving mode:** Enabling Power Saving Mode will turn off the phone's data, Bluetooth, and Geolocation services to extend battery life.
- **Turn on automatically at 15%:** Turn Power Saving Mode on automatically when there is 15% battery left.

Accessibility

- **Invert colors:** Turn color inversion On/Off.
- **Backlight:** Turn the Backlight On/Off.
- **Large text:** Turn Large Text On/Off.
- **Captions:** Turn Captions On/Off.
- **Readout:** The Readout function reads the labels of interface elements and provides a sound response.
- **Mono audio:** Turn Mono Audio On/Off.
- **Volume balance:** Adjust the Volume Balance.
- **Keypad Vibration:** Turn Keypad Vibration On/Off.
- **Hearing Aid Compatibility (HAC):** Hearing Aid Compatibility (HAC) can



be used by people with hearing or speech impairments. After connecting the phone and hearing aid device, calls are linked to a relay service which converts incoming speech to text for the person using the hearing aid and converts outgoing text to a spoken voice for the person on the other end of the conversation.

- **RTT Call Button:** Real-Time Text can be used by people with hearing or speech impairments to communicate via text while on a voice call. You can set RTT visibility to be Visible during calls or Always visible.

Account

KaiOS account

Create a KaiOS Account to lock the device remotely or wipe all personal information in the event of loss or theft.

1. From the Settings screen, use the **Navigation Ring**  to select **Account** > **KaiOS account**.
2. Select **Create Account** and press the **Right Select**  key to accept KaiOS Terms.
3. Follow the required steps by entering your phone number, password, etc.
4. When done, return to **KaiOS account** and sign in.

Anti-theft

Enable/disable Anti-theft.

Other Accounts

See other accounts connected to your device, or add a new account.

Anti-theft

Use the KaiOS account Anti-theft capabilities to help locate your device or prevent others from access it if lost or stolen.

Visit <https://services.kaiostech.com/anti Theft> from a computer to log into your KaiOS account and access Anti-theft capabilities. Once logged in, you will be able to access the following options:




- **MAKE RING:** Make the device ring to help locate it.
- **REMOTE LOCK:** Lock the device to prevent access without a passcode.
- **REMOTE WIPE:** Clear all personal data from the device.

Note: Anti-theft will be automatically activated when you log in to your KaiOS account on your phone.

Making the most out of your phone

Software updates

Install the latest software updates on your phone to keep it running smoothly.

To check for software updates, open the **Settings**  app and go to **Device > Device information > Software Update > Check for Update**. If an update is available, press the **OK**  key to begin downloading. When the download is finished, press the **OK**  key to install the software update.

Note: Connect to a secure Wi-Fi access point before searching for updates.

Specifications

The following tables list your phone's and battery's specifications.

Phone specifications

Item	Description
Weight	Approx. 130.65g (4.61oz)
Continuous talk time	Approx. 6.4 hours
Continuous standby time	Approx. 162.2 hours
Charging time	Approx. 2 hours
Dimensions	Approx. 4.22 x 2.23 x 0.75 in
Display	Main Display: 2.8" QVGA External Display: 1.77" QQVGA
Processor	1.3GHz, Quad-Core
Camera	2MP Fixed Focus
Memory	4GB ROM, 512MB RAM
Software version	KaiOS 3.1

Battery specifications

Item	Description
Voltage	3.8V
Type	Lithium-ion
Capacity	1450 mAh

Licenses



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The Wi-Fi Logo is a certification mark of the Wi-Fi Alliance.

Copyright information

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Safety information

The topics in this section will introduce how to use your mobile device safely.

Please read before proceeding

THE BATTERY IS NOT FULLY CHARGED WHEN YOU TAKE IT OUT OF THE BOX. DO NOT REMOVE THE BATTERY PACK WHEN THE PHONE IS CHARGING.

Important health information and safety precautions

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages. Retain and follow all product safety and operating instructions. Observe all warnings in the operating instructions on the product.

To reduce the risk of bodily injury, electric shock, fire and damage to the equipment, observe the following precautions.

Electrical safety

This product is intended for use when supplied with power from the designated battery or power supply unit. Other usage may be dangerous and will invalidate any approval given to this product.

Safety precautions for proper grounding installation

Warning: Connecting to improperly grounded equipment can result in an electric shock to your device.

This product is equipped with a USB Cable for connecting with a desktop or notebook computers. Be sure your computer is properly grounded (earthed) before connecting this product to the computer. The power supply cord of a desktop or notebook computer has an equipment grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that

is properly installed and grounded in accordance with all local codes and ordinances.

Safety precautions for power supply unit

Use the correct external power source

A product should be operated only from the type of power source indicated on the electrical ratings label. If you are not sure of the type of power source required, consult your authorized service provider or local power company. For a product that operates from battery power or other sources, refer to the operating instructions that are included with the product.

This product should be operated only with the following designated power supply unit(s).

Travel charger: Input: 100-240V, 50/60Hz, 0.2A. Output: 5V, 1000mA.

Battery must be used with caution

This product contains a Lithium-ion battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short circuit the external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 140°F (60°C). The operating temperature for the phone is 14°F (-10°C) to 113°F (45°C). The charging temperature for phone is 32° F (0°C) to 113°F (45°C).

Warning: Danger of explosion if battery is incorrectly replaced.

To reduce risk of fire or burns, do not disassemble, crush, puncture, short circuit the external contacts, expose to temperature above 113°F (45°C), or dispose of in fire or water. Replace only with specified batteries. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.



Take extra precautions

- Do not disassemble or open, crush, bend or deform, puncture, or shred.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Only use the USB cable provided with the phone or that bear the USB-IF logo or have completed the USB-IF compliance program.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion, or other hazards.
- Battery usage by children should be supervised.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirement for Battery System Compliance to IEEE1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazards.
- Replace the battery only with another battery that has been qualified with the system per this standard: IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage, or other hazards.
- Promptly dispose of used batteries in accordance with local regulations.

- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion, or other hazards.
- If the battery leaks:
 - Do not allow the leaking fluid to come into contact with skin or clothing. If already in contact, flush the affected area immediately with clean water and seek medical advice.
 - Do not allow the leaking fluid to come into contact with eyes. If already in contact, DO NOT rub; rinse with clean water immediately and seek medical advice.
 - Take extra precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

Safety precautions for direct sunlight

Keep this product away from excessive moisture and extreme temperatures. Do not leave the product or its battery inside a vehicle or in places where the temperature may exceed 113°F (45°C), such as on a car dashboard, windowsill, or behind a glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.

Prevention of hearing loss

Permanent hearing loss may occur if earphones or headphones are used at high volume for prolonged periods of time.

Safety in aircraft

Due to possible interference caused by this product to an aircraft's navigation system and its communications network, using this device's phone function on board an airplane is against the law in most countries. If you want to use this

device when on board an aircraft, remember to turn off the RF on your phone by switching to Airplane Mode.

Environment restrictions

Do not use this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fueling areas, fuel storehouses, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Explosive atmospheres

When in any area with a potentially explosive atmosphere or where flammable materials exist, the product should be turned off and the user should obey all signs and instructions.

Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised not to use the equipment at refueling points, such as service or gas stations, and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress.

Areas with a potentially explosive atmosphere are often, but not always, clearly marked. These include fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Road safety

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands-free kit) causes distraction and can lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Safety precautions for RF exposure

- Avoid using your phone near metal structures (for example, the steel frame of a building).
- Avoid using your phone near strong electromagnetic sources, such as microwave ovens, sound speakers, TV and radio.
- Use only original manufacturer-approved accessories, or accessories that do not contain any metal.
- Use of non-original manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.

Interference with medical equipment functions

This product may cause medical equipment to malfunction. The use of this device is forbidden in most hospitals and medical clinics.

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your healthcare provider may be able to assist you in obtaining this information.

Turn your phone OFF in healthcare facilities when any regulations posted in these areas instruct you to do so. Hospitals or healthcare facilities may be using equipment that could be sensitive to external RF energy.

Non-ionizing radiation

Your device has an internal antenna. This product should be operated in its normal-use position to ensure the radioactive performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

Use only the supplied integral antenna. Use of unauthorized or modified antennas may impair call quality and damage the phone, causing loss of performance and SAR levels exceeding the recommended limits as well as result in noncompliance with local regulatory requirements in your country.

To assure optimal phone performance and ensure human exposure to RF energy is within the guidelines set forth in the relevant standards, always use your device only in its normal-use position. Contact with the antenna area may impair call quality and cause your device to operate at a higher power level than needed.

Avoiding contact with the antenna area when the phone is IN USE optimizes the antenna performance and the battery life.

Electrical safety

Accessories

- Use only approved accessories.
- Do not connect with incompatible products or accessories.
- Take care not to touch or allow metal objects, such as coins or key rings, to contact or short circuit the battery terminals.

Connection to a car

Seek professional advice when connecting a phone interface to the vehicle electrical system.

Faulty and damaged products

- Do not attempt to disassemble the phone or its accessories.
- Only qualified personnel must service or repair the phone or its accessories.

General precautions

You alone are responsible for how you use your phone and any

consequences of its use. You must always switch off your phone wherever the use of a phone is prohibited. The use of your phone is subject to safety measures designed to protect users and their environment.

Avoid applying excessive pressure to the device

Do not apply excessive pressure on the screen or the device to prevent damage. Remove the device from your pants' pocket before sitting down. Cracked display screens due to improper handling are not covered by the warranty.

Device getting warm after prolonged use

When using your device for prolonged periods of time, such as when you're talking on the phone, charging the battery, or browsing the Web, the device may become warm. In most cases, this condition is normal and therefore should not be interpreted as a problem with the device.

Heed service markings

Except as explained elsewhere in the Operating or Service documentation, do not service any product yourself. Service needed on components inside the device should be done by an authorized service technician or provider.

Protect your phone

- Always treat your phone and its accessories with care and keep them in a clean and dust-free place.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture, or high humidity.
- Do not drop, throw or try to bend your phone, or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean your

phone or its accessories.

- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories. Only authorized personnel must do so.
- Do not expose your phone or its accessories to extreme temperatures, minimum 14°F (-10°C) and maximum 113°F (45°C).
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

Damage requiring service

Unplug the product from the electrical outlet and refer servicing to an authorized service technician or service provider under the following conditions:

- Liquid has been spilled into or an object has fallen into the product.
- The product has been exposed to rain or water.
- The product has been dropped or damaged.
- There are noticeable signs of overheating.
- The product does not operate normally when you follow the operating instructions.

Avoid hot areas

The product should be placed away from heat sources such as radiators, heat registers, stoves, or any device producing heat.

Avoid wet areas

Never use the product in a wet location.

Avoid using your device after a dramatic change in temperature

When you move your device between environments with very different temperature and/or humidity ranges, condensation may form on or within the device. To avoid damaging the device, allow sufficient time for the moisture to evaporate before using the device.

NOTICE: When taking the device from low temperature conditions into a warmer environment or from high-temperature conditions into a cooler environment, allow the device to acclimate to room temperature before turning on power.

Avoid pushing objects into product

Never push objects of any kind into cabinet slots or other openings in the product. Slots and openings are provided for ventilation. These openings must not be blocked or covered.

Airbags

Do not place a phone in the area over an airbag or in the airbag deployment area. Store the phone safely before driving your vehicle.

Mounting accessories

Do not use the product on an unstable table, cart, stand, tripod, or bracket. Any mounting of the product should follow the manufacturer's instructions and should use a mounting accessory recommended by the manufacturer.

Avoid unstable mounting

Do not place the product with an unstable base.

Use product with approved equipment

This product should be used only with personal computers and options identified as suitable for use with your equipment.

Adjust the volume

Turn down the volume before using headphones or other audio devices.

Cleaning

Unplug the product from the wall outlet before cleaning.

Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning, but NEVER use water to clean the LCD screen.

Small children

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves, or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury, or which could become detached and create a choking hazard.

Repetitive motion injuries

To minimize the risk of Repetitive Strain Injury (RSI), when texting or playing games with your phone:

- Do not grip the phone too tightly.
- Press the buttons lightly.
- Make use of the special features in the handset which minimize the number of buttons which have to be pressed, such as message templates and predictive text.
- Take lots of breaks to stretch and relax.

Operating machinery

Your full attention must be given while operating machinery in order to reduce the risk of an accident.

Loud noise

This phone is capable of producing loud noises which may damage your hearing.

Emergency calls

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

FCC Regulations

This mobile phone complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation equipment between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Information (SAR)

This mobile phone meets the government's requirements for exposure to radio waves. This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is 0.67 W/kg, in hotspot mode is 1.34 W/kg, and when worn on the body, as described in this user guide, is 1.26 W/kg (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements.).

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID: XD6U1030AA.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and positions the handset a minimum of 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 1.5 cm from your body when the phone is switched on.

Hearing Aid Compatibility (HAC) for Wireless Telecommunication Devices

This phone has a HAC rating of M4/T4.

What is hearing aid compatibility?

The Federal Communications Commission has implemented rules and a rating system designed to enable people who wear hearing aids to more effectively use these wireless telecommunications devices. The standard for compatibility of digital wireless phones with hearing aids is set forth in American National Standard Institute (ANSI) standard C63.19. There are two sets of ANSI standards with ratings from one to four (four being the best rating): an "M" rating for reduced interference making it easier to hear conversations on the phone when using the hearing aid microphone, and a "T" rating that enables the phone to be used with hearing aids operating in the tele-coil mode, thus reducing unwanted background noise.

How will I know which wireless phones are hearing aid compatible?

The Hearing Aid Compatibility rating is displayed on the wireless phone box. A phone is considered Hearing Aid Compatible for acoustic coupling (microphone mode) if it has an "M3" or "M4" rating. A digital wireless phone is considered Hearing Aid Compatible for inductive coupling (tele-coil mode) if it has a "T3" or "T4" rating.

Troubleshooting


Before contacting the service center, follow the instructions below:

- Make sure your phone's battery is fully charged for optimal operation.
- Avoid storing large amounts of data in your phone, as this may affect its performance.
- Use Reset and the Software Update to perform phone formatting or software upgrading. ALL Users phone data (contacts, photos, messages and files, downloaded applications, etc.) will be permanently deleted. It is strongly advised to fully back up the phone data and profile before formatting and upgrading.


Note: This phone uses cellular data for certain services, applications and functions. If not connected to Wi-Fi, standard data charges will apply. Please connect to a Wi-Fi network to limit data charges.

If you are having the following issues:

My phone has not responded for several minutes.

- Restart your phone by pressing and holding the **End/Power**  key.
- If you are unable to turn the phone off, remove and replace the battery, then turn the phone on again.

My phone turns off by itself.

- Check that your screen is locked when you are not using your phone, and make sure the **End/Power**  key is not being pressed due to an unlocked screen.
- Check the battery charge level.

My phone cannot charge properly.

- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 12 minutes to display the battery charger indicator on the screen.
- Make sure charging is carried out under normal conditions (0°C (32°F) to 45°C (113°F)).
- When abroad, check that the voltage input is compatible.

My phone cannot connect to a network or “No service” is displayed.

- Try connecting in another location.
- Verify the network coverage with your service provider.
- Check with your service provider that your SIM card is valid.
- Try selecting the available network(s) manually.
- Try connecting at a later time if the network is overloaded.

My phone cannot connect to the Internet.


- Check that the IMEI number (press *#06#) is the same as the one printed on your warranty card or box.
- Make sure that the internet access service of your SIM card is available.
- Check your phone’s Internet connecting settings.
- Make sure you are in a place with network coverage.
- Try connecting at a later time or another location.

My phone says my SIM card is invalid.

Make sure the SIM card has been correctly inserted (see [“Inserting or removing the Nano SIM card and microSD™ card” on page 12](#)).

- Make sure the chip on your SIM card is not damaged or scratched.
- Make sure the service of your SIM card is available.

I am unable to make outgoing calls.

- Make sure the number you have dialed is correct and valid, and that you have pressed the **Call/Answer**  key.
- For international calls, check the country and area codes.
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your service provider (credit, SIM card is valid, etc.).
- Make sure you have not barred outgoing calls.
- Make sure that your phone is not in airplane mode.

I am unable to receive incoming calls.

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network).
- Check your subscription status with your service provider (credit, SIM card is valid, etc.).
- Make sure you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your phone is not in airplane mode.

The caller's name/number does not appear when a call is received.

- Check that you have subscribed to this service with your service provider.
- Your caller has concealed his/her name or number.

I cannot find my contacts.

- Make sure your SIM card is not broken.
- Make sure your SIM card is inserted properly.
- Import all contacts stored in SIM card to phone.

The sound quality of the calls is poor.

- You can adjust the volume during a call by pressing up or down on the **Volume** key at the side of your device.
- Check the network strength.
- Make sure that the receiver, connector, and speaker on your phone are clean.

I am unable to use the features described in the manual.

- Check with your service provider to make sure that your subscription includes this service.
- Make sure this feature does not require an accessory.

I am unable to dial a number from my contacts.

- Make sure that you have correctly recorded the number in your file.
- If Make sure that you have entered the correct country prefix if calling a foreign country.

I am unable to add a contact.

- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts.

Callers are unable to leave messages on my voicemail.

- Contact your service provider to check service availability.

I cannot access my voicemail.

- Make sure your service provider's voicemail number is correctly entered in "Voicemail number".
- Try later if the network is busy.

I am unable to send and receive MMS messages.

- Check if your phone memory availability is full.
- Contact your service provider to check service availability and check MMS parameters.
- Verify the server center number or MMS profile with your service provider.
- The server center may be swamped, try again later.

My SIM card is PIN locked.

- Contact your service provider for the PUK code (Personal Unblocking Key).

I am unable to download new files.

- Make sure there is sufficient phone memory for your download.
- Check your subscription status with your service provider.

The phone cannot be detected by others via Bluetooth.

- Make sure Bluetooth is turned on and your phone is visible to other users.
- Make sure that the two phones are within Bluetooth's detection range.

How to make your battery last longer.

- Fully charge your phone for a minimum of 2 hours.
- Extend the e-mail auto-check interval for as long as possible.
- Exit applications running in the background if they have not been used for a long time.
- Deactivate Bluetooth, Wi-Fi, or Location when not in use.

The phone will become warm following prolonged calls, playing games, using the browser, or running other complex applications.

- This heating is a normal consequence of the CPU handling excessive data. Ending above actions will make your phone return to normal temperatures.

Warranty

With this manufacturer's warranty (hereinafter: the "Warranty"), Emblem Solutions (hereinafter: the "Manufacturer") guarantees this product against any material, design and manufacturing defects. The duration of this Warranty is specified in article 1 below.

This Warranty does not affect your statutory rights, which cannot be excluded or limited, in particular in relation to the applicable legislation on defective products.

Warranty duration:

The product may consist of several parts, which may have separate warranty periods, to the extent permitted by local laws. The "Warranty Period" (as defined in the table below) takes effect on the date of purchase of the product (as indicated on the proof of purchase).

1. Warranty period (see table below)

Phone	24 Months
Charger	12 Months
Other Accessories (if included in the box)	12 Months

2. Warranty period for repaired or replaced parts:

Subject to special provisions of local laws in force, the repair or replacement of a product does not, under any circumstances whatsoever, extend the original warranty period of the product concerned. However, the repaired or replaced

parts are guaranteed in the same manner and for the same defect for a period of ninety days after delivery of the repaired product, even if their initial warranty period has expired. Proof of purchase required.

Implementation of the Warranty

If your product is faulty under normal conditions of use and maintenance, in order to benefit from the present warranty, please contact after-sales service at **1-800-801-1101** for assistance. The customer support center will then provide you with instructions on how to return the product for support under warranty. For more information, please visit www.att.com/warranty.

Warranty exclusions

Manufacturer guarantees its products against material, design and manufacturing defects. The Warranty does not apply in the following cases:

1. Normal wear and tear of the product (including on camera lenses, batteries and screens) requiring periodic repair and replacement.
2. Defects and damages due to negligence, to the product being used other than in a normal and customary manner, to the non-compliance with the recommendations of this User Manual, to an accident, regardless of the cause. Instructions for use and maintenance of the product can be found in your product's User Manual.
3. The opening, unauthorized disassembly, modification being carried out or repair of the product by the end user or by persons or by service providers not approved by Manufacturer and/or with spare parts not approved by Manufacturer.
4. Use of the product with accessories, peripherals and other products whose type, condition and/or standards do not meet Manufacturer's standards.

5. Defects associated with the use or connection of the product to equipment or software not approved by Manufacturer. Some defects may be caused by viruses due to unauthorized access by yourself or by a third-party service, computer systems, other accounts or networks. This unauthorized access may take place through hacking, misappropriation of passwords or various other means.
6. Defects and damage due to the exposure of the product to humidity, extreme temperatures, corrosion, oxidation, or to any spillage of food or liquids, chemicals and generally any substance likely to alter the product.
7. Any failure of embedded services and applications that have not been developed by Manufacturer and whose functioning is the exclusive responsibility of their designers.
8. Installation and use of the product in a manner that does not comply with the technical or security standards of regulations in force in the country where it's installed or used.
9. Modification, alteration, degradation or illegibility of the IMEI number, serial number or EAN of the product.
10. Absence of proof of purchase.

Upon expiration of the warranty period or upon an exclusion of warranty, Manufacturer may, at its discretion, provide a quote for the repair and offer to provide support for the product, at your cost.

The Manufacturer contact and after-sales service details are subject to change. These Warranty terms may vary substantially according to your country of residence.