

Double Sided

XTREME™ CONNECTED HOME

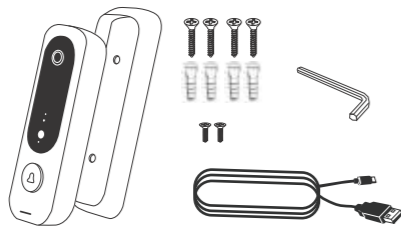


QUICK START GUIDE
XCS7-2002

GETTING STARTED

Thank you for choosing the **Xtreme™ Connected Home** Snapshot Battery Doorbell. This quick start guide will help you with setup and installation.

Package Includes:



ESTIMATED SETUP
5-10 minutes

QUICK
START
GUIDE

- Smart Battery Doorbell
- Doorbell Base Mount
- Security Screw & Tool
- Mounting Kit
- MicroUSB Charging Cable
- Quick Start Guide

What You Need:



App Before setup, make sure your phone is connected to the 2.4GHz WiFi network that your device will be placed on. You also need to turn on location and Bluetooth to find nearby devices and networks.

CONNECT THE DEVICE

STEP 1

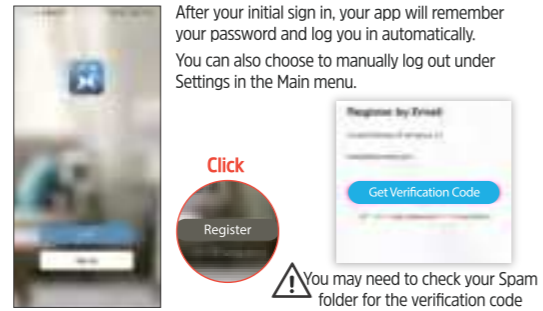
Download the free **Xtreme™ Connected Home** app from the App Store (for iPhones) or Google Play Store (for Android phones).



STEP 2

Make sure your mobile device is connected to your **2.4GHz WiFi** network.

Open the app and **click** "Create Account" by following the on-screen instructions.



STEP 3

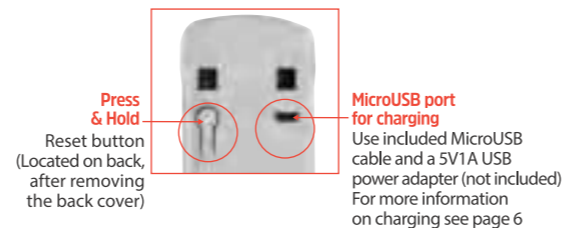
Open battery compartment and remove battery tab for charging. Fully charge batteries for approximately 4 hours before first use. When fully charged, press the doorbell button to power on the device.

Once the device is powered on, it will automatically enter into connection mode and sound an audio prompt.



The Reset indicator light on the doorbell should start blinking **RED** for pairing mode.

If the LED is not blinking, then you are not in pairing mode. Reset the camera by **pressing & holding** the reset button for 5 seconds.

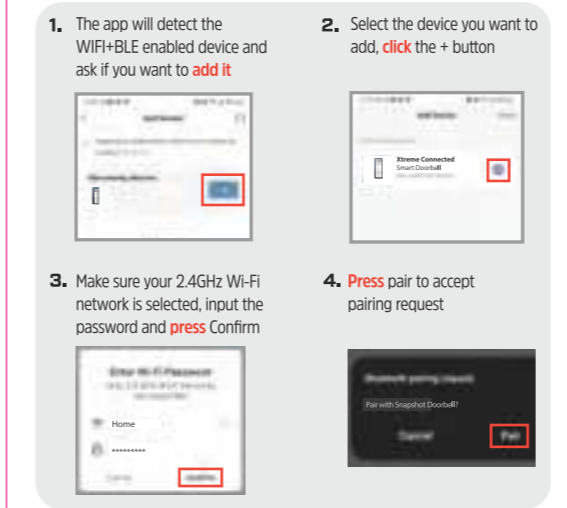


STEP 4

Make sure your Bluetooth® is enabled. After logging in, **click** "+" on the top right of the screen and **select** "Add device".



Click ADD button to use Quick Connect



STEP 5

Your Smart Snapshot Doorbell will now be connected to the network. You can rename your device now or later in Device Settings. Click Done when finished.

PROCESSING TIME
1-2 minutes



Your **Xtreme™ Connected Home** Smart Snapshot Doorbell is now ready to use. You can now view the camera remotely and receive mobile alerts. We hope you enjoy using your **Xtreme™ Connected Home** Smart Camera. For frequently asked questions and instruction videos, please visit our website at www.xtremeconnected.com.

INSTALLATION

Mounting the doorbell base.

STEP 1

Using the 2 small screws in your mounting kit, insert the screws into the 2 holes in the base. Screw into wall where you want your doorbell positioned.



STEP 2

Insert your doorbell into the base.



STEP 3

Use security screw on bottom to lock into place.



<div>OPTIMAL PERFORMANCE</div> <p>To get the most user friendly experience with your new Smart WiFi Snapshot Battery Doorbell please note:</p> <ol style="list-style-type: none"> This doorbell is solely powered by rechargeable batteries and has specific functions to conserve battery life. As a snapshot doorbell, this product will send screenshot images to your phone when the doorbell is pressed, or after motion is detected while the PIR setting is on. The doorbell's live view video function is only accessible within 2 minutes of active action at the door, such as someone pressing the doorbell button or after motion has been detected. This doorbell has a 60° viewing angle and monitors a distance of up to 15ft. For optimal viewing and detection, mount the doorbell in a position that will provide visibility of visitor's face. This position may be above your existing wired doorbell or in the middle of your door. Note: This doorbell will not provide a full body view of visitor or packages on the ground. When recharging doorbell, ensure micro USB charging cable is fully inserted in port. A red LED will illuminate on the side when power is charging doorbell. Note: Charging indicator will not change color when fully charged. Charge for approximately 4 hours, however charging time will vary based upon use. To conserve battery life, do not allow battery power to drain below 15% before recharging. Add (optional) Xtreme Connected Home Wireless Chime (not included) in the home to also hear an audible tone inside when someone presses the doorbell. <div>6</div>	<div>TROUBLESHOOTING</div> <p>HAVING TROUBLE WITH SETUP?</p> <p>Don't return this product to the retailer, we're here to help. Please call us at 855-999-8041 or visit www.xtremeconnected.com for video tutorials, updated manuals and more FAQs for your device.</p> <p>My device won't connect to my network!</p> <ol style="list-style-type: none"> Make sure you are connected to your 2.4 GHz network and your device is blinking red before you start trying to connect your device. You may need to reset your device if you are having trouble. Check out page 2 for the location of your device's reset button. To allow the app to locate the network, you may need to allow permissions for location and turn on your Bluetooth. If you are not certain what type of network you have, contact your Internet Service Provider and ask them to create a separate, dedicated 2.4GHz network. You can also do this manually in your router's settings. Try moving to a spot closer to your router for connecting. You can also purchase a WiFi extender to increase your WiFi range and strength. In some cases, you can try using the secondary pairing mode by clicking "EZ Mode" on the Add Device screen (see screenshot on bottom of page 4 for reference). Follow the on-screen instructions. <p>My device says it's already bound when I try to connect it!</p> <ol style="list-style-type: none"> When you get the ALREADY BOUND screen, click the blue link to send us an Unbind Request. We can assist you further from the in-app Help Center. <div>7</div>	<p>When my camera is pointed at a window at night, I can't see through the glare!</p> <p>1. At night, the camera's IR LEDs will turn on automatically to provide night vision when it gets dark. IR light reflects off of glass. So if you are trying to use your Doorbell Camera through a glass pane at night, go into the Device Settings->IR Night Vision and set it to OFF.</p> <p>When I try to view live view, it says "Offline" or "Cannot establish encryption channel"</p> <ol style="list-style-type: none"> Turn the product off and back on by removing and replacing the batteries. Check to make sure you have the newest firmware for your camera. Go to the device settings and scroll down to Firmware Information. Contact us so we can assist you. <p>Why Does It Need The Internet?</p> <p>1. Our devices must connect to an internet server in order to be fully operational, otherwise they will not work as desired.</p> <p>Why Does The App Need Location Permission To Function?</p> <p>1. The latest mobile phone operating systems require location permission to access your Wi-Fi and to detect your Wi-Fi name.</p> <p>What's a Mixed Network?</p> <p>1. Most newer routers are dual band and broadcast a separate 2.4Ghz and 5.0Ghz network band. By default, they are setup to use the same Wi-Fi name and password for both. This combined dual network with the same name and password is referred to as a "Mixed Network."</p> <p>Why can I not answer the video call from a visitor?</p> <p>1. Network instability and bandwidth can greatly affect this function. If answering the video call fails, hang up and go directly to the Home screen and click on the doorbell. As long as it's within 2 minutes of the doorbell button being pressed, it will still be awake, and you will have access to the live view and audio functions to speak to the visitor.</p> <div>8</div>	<div>LEGAL & WARRANTY</div> <p>To see Warranty information and Certification Legal warnings, please see our website. www.xtremeconnected.com</p> <p>Message and Data rates may apply. If you have any questions about this product contact the manufacturer for support, do not return to retailer.</p> <p>Referenced brands and trademarks are for compatibility listing only, not associated with this product. iPhone is a trademark of Apple INC., registered in the US and other countries.</p> <p>App store is a service mark of Apple Inc. Google Play and Google Play logo are trademarks of Google Inc.© 2022 Google Inc. All rights reserved.</p> <p>Amazon, Alexa and all related logos are trademarks of Amazon.com, Inc. or its affiliates.</p> <p>FCC Compliance</p> <p>This device complies with Part 15 of the FCC. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.</p> <p>Caution :</p> <ol style="list-style-type: none"> PCB of battery should not be crushed and twisted. Cell body should not be blended. Do not disassemble and Do not dispose of in fire. Operation temperature range 45 C <div>9</div>	<p>Jem Accessories, Inc. Limited Warranty Policy for Xtreme Connected Home.</p> <p>Please read and understand all instructions before using this product. If damage is caused by failure to follow the instructions, this warranty is null and void.</p> <p>This limited warranty contains important information about your rights and obligations, as well as limitations and exclusions that may apply to you.</p> <p>1. WHAT THIS LIMITED WARRANTY COVERS; PERIOD OF COVERAGE Jem Accessories, Inc. ("Jem Accessories"), 32 Brunswick Ave, Edison, New Jersey, USA, warrants to the owner of the enclosed Xtreme Connected Home-branded product contained in this box ("Product") will be free from defects in materials and workmanship for a period of one year. Notwithstanding the foregoing, the Warranty Period for a factory refurbished Product is one (1) year, even if installed by a professional. If the Product fails to conform to this Limited Warranty during the Warranty Period, Jem Accessories will, at its sole discretion, either (a) repair or replace any defective Product or component; with proof of purchase using original documentation. Repair or replacement may be made with a new or refurbished product or components, at Jem Accessories's sole discretion. If the Product or a component incorporated within it is no longer available, Jem Accessories may, at Jem Accessories's sole discretion, replace the Product with a similar product of similar function. This is your sole and exclusive remedy for breach of this Limited Warranty. Any Product that has either been repaired or replaced under this Limited Warranty will be covered by the terms of this Limited Warranty for the longer of (a) ninety (90) days from the date of delivery of the repaired Product or replacement Product, or (b) the remaining Warranty Period. This Limited Warranty is not transferable from the original purchaser to subsequent owners.</p> <p>2. TOTAL SATISFACTION RETURN POLICY If you are the original purchaser of the Product and you are not satisfied with this Product for any reason, you may return it in its original condition to the retailer in compliance with the retailer's return policy.</p> <p>3. WARRANTY CONDITIONS; HOW TO GET SERVICE IF YOU WANT TO CLAIM UNDER THIS LIMITED WARRANTY Before making a claim under this Limited Warranty, the owner of the Product must (a) visit www.xtremeconnected.com during the Warranty Period to provide notice of your warranty claim and describe the alleged failure, and (b) comply with Jem Accessories (or its authorized distributor's) return shipping instructions. Jem Accessories will have no warranty obligations with respect to a returned Product if it determines, at its reasonable discretion after examination of the returned Product, that the Product is an Ineligible Product (defined below). Jem Accessories will bear all</p> <div>10</div>	<p>costs of return shipping to owner and will reimburse any shipping costs incurred by the owner, except with respect to any Ineligible Product or products shipped internationally, for which the owner will bear all shipping costs.</p> <p>4. WHAT THIS LIMITED WARRANTY DOES NOT COVER This Limited Warranty does not cover the following (collectively "Ineligible Products"): (i) Products marked as "sample" or "Not for Sale", or sold "AS IS"; (ii) Products that have been subject to: (a) modifications, alterations, tampering, or improper maintenance or repairs; (b) handling, storage, installation, testing, or use not in accordance with any quick start guide, manual or other instructions provided by Jem Accessories; (c) abuse or misuse of the Product; (d) breakdowns, fluctuations, or interruptions in electric power or the telecommunications network; or (e) Acts of God, including but not limited to lightning, flood, tornado, earthquake, or hurricane; or (iii) any non-Jem Accessories branded hardware products, even if packaged or sold with Jem Accessories hardware. This Limited Warranty does not cover consumable parts, including batteries, unless damage is due to defects in materials or workmanship of the Product, or software (even if packaged or sold with the product). Jem Accessories recommends that you use only authorized service providers for maintenance or repair. Unauthorized use of the Product or software can impair the Product's performance and may invalidate this Limited Warranty.</p> <p>5. DISCLAIMER OF WARRANTIES Except as stated above in this limited warranty, and to the maximum extent permitted by applicable law, Jem Accessories disclaims all express, implied, and statutory warranties and conditions with respect to the product, including the implied warranties of merchantability and fitness for a particular purpose. To the maximum extent permitted by applicable law, Jem Accessories also limits the duration of any applicable implied warranties or conditions to the duration of this limited warranty.</p> <p>6. LIMITATION OF DAMAGES In addition to the above warranty disclaimers, in no event will Jem Accessories be liable for any consequential, incidental, exemplary, or special damages, including any damages for lost data or lost profits, arising from or relating to this limited warranty or the product, and Jem Accessories's total cumulative liability arising from or related to this limited warranty or the product will not exceed the amount actually paid for the product by the original purchaser.</p> <p>7. LIMITATION OF LIABILITY The Jem Accessories online services at www.xtremeconnected.com ("services") provide you information ("product information") regarding your Jem Accessories products or other peripherals connected to your products ("product peripherals"). The type of product peripherals that may be connected to your product may change from time to time. Without limiting the generality of the disclaimers above, all product information is provided for your convenience, "as is", and "as available". Jem</p> <div>11</div>	<p>Accessories does not represent, warrant, or guarantee that product information will be available, accurate, or reliable or that product information or use of the services or product will provide safety in your home. You use all product information, the services, and the product at your own discretion and risk. You will be solely responsible for (and Jem Accessories disclaims) any and all loss, liability, or damages, including to your wiring, fixtures, electricity, home, product, product peripherals, computer, mobile device, and all other items and pets in your home, resulting from your use of the product information, services, or product. Product information provided by the services is not intended as a substitute for direct means of obtaining the information. For example, a notification provided through the service is not intended as a substitute for audible and visible indications in the home and on the product, nor for a third party monitoring service that monitors alarm state.</p> <p>8. YOUR RIGHTS AND THIS LIMITED WARRANTY This Limited Warranty gives you specific legal rights. You may also have other legal rights that vary by state, province, or jurisdiction. Likewise, some of the limitations in this Limited Warranty may not apply in certain states, provinces or jurisdictions. The terms of this Limited Warranty will apply to the extent permitted by applicable law. For a full description of your legal rights you should refer to the laws applicable in your jurisdiction and you may wish to contact a relevant consumer advisory service.</p> <p>If you need to start a warranty claim for your Xtreme Connected Home device, please reach out to Customer Support by emailing customerservice@xtremecables.com or calling our support number 855-999-8041.</p> <p>Please allow 7-10 business days to process warranty claims. Customers located outside of U.S. will be responsible for all shipping costs.</p> <p>Last Updated: June 8, 2022</p> <div>12</div>	<p>FCC Caution:</p> <p>Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.</p> <p>IMPORTANT NOTE:</p> <p>Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:</p> <ul style="list-style-type: none"> —Reorient or relocate the receiving antenna. —Increase the separation between the equipment and receiver. —Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. —Consult the dealer or an experienced radio/TV technician for help. <p>FCC Radiation Exposure Statement:</p> <p>This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.</p> <div>13</div>
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