



Pittsburgh, Pa. 5-22-2000

To: National Radio Type Approval Authority

Dear National Radio Type Approval Authority Representative,

This letter confirms our agreement that NMI Certin B.V. is authorized as an agent for:

Vocollect, Inc.
701 Rodi Road, Pittsburgh, PA, 15235
Tel: 412-829-8145 Fax: 412-829-0972
Contact person: Doug Zatezalo
Email: dzatezalo@vocollect.com
Web site: www.vocollect.com

to file and handle applications before National Radio Type Approval Authority on Vocollect's behalf, and to receive and exchange data between Vocollect and the National Radio Type Approval Authority in connection with the certification of the following Vocollect product pursuant to National Radio Type Approval and Certification:

Product: Voice Directed Order Picking System
Manufacturer: Vocollect, Inc.
Brand/Trade name: Talkman
Type/Model number: TT-500, Lucent

Sincerely,

Douglas M. Zatezalo
Sr. Manufacturing Engineer
Vocollect, Inc.