

6. Common Failures and Troubleshooting

Please call our dealer or our after-sales service team if you have any other questions.

Questions	Possible Causes	Maintenance Methods
Treadmill does not work.	Not connected.	Insert plug into socket.
	Power is not turned on.	Put the power switch in position "ON".
	Safety lock dropped.	Put the safety lock in the correct position.
	Circuit signal system broken.	Check the controller input terminal and signal circuit.
	Fuse blew out.	Replace the fuse.
The running belt doesn't run smoothly.	Insufficient lubrication.	Add silicone oil lubricant.
	Belt is too tight.	Adjust belt tightness.
Running belt slipped.	Running belt too loose.	Adjust running belt tightness.
	Running belt too tight.	Adjust running belt tightness.

Error messages on electronic meter and elimination methods.

Questions	Possible Causes	Maintenance Methods
E01	Poor connection.	The signal line is not plugged it. Plug it in again.
E02	The motor wire is loose or falling off, or the carbon brush is worn out.	Check whether the motor cable is loose or falling off. If it does not fall off, check whether the carbon brush of the motor is worn out. If it is worn out, replace the motor. If it is not worn out, the electric controller is damaged. Replace the electric controller.
E03	Not detecting signal.	Sensing wire is not plugged in properly. Plug it in again correctly.
E04	Controller or motor not working.	Probeable overload. Replace controller or motor.
E05	Overload protect activated.	Overload. Replace controller.
E06	System self-check failed.	System failure. Replace controller.
E07	Safety lock dropped.	Put the safety lock in the correct position.
Abnormal display	External disturbance.	Turn off power switch, turn on it after one minute.

7. Product Maintenance

1. Lubrication

When the running belt is used for a period of time, it must be lubricated with special methy silicone oil.

Advice:

- ★ 1 hour or less per week lubricate once every 6 months
- ★ Less than 3 hours per week lubricate once every 3 months
- ★ 3-6 hours per week lubricate once every 2 months
- ★ More than 6 hours per week lubricate once a month

Do not lubricate too much. It is not the more lubricants, the better.

Remember: Proper lubrication is an important factor in improving the life of the treadmill.

2. The method to check if you need to add lubricant.

Grab the running belt and touch the middle of the running belt back with your hands as much as possible. You don't need to add lubricant if you have silicone on your hand (a little damp). You have to add lubricant if the pad is dry and there is no silicone on your hand.

- ★ The step of lubricating on the running plate (as shown in the right picture).
- ★ Stop running and fold the machine.
- ★ Lift the running belt of the underside of the main body, and put the oil pot as far as possible into the middle of the running belt. And spray methyl silicone oil inside the running belt and all the contacting area.
- ★ You can keep the treadmill running in speed of 1km/h to evenly lubricate then step on the running belt from left to right. After a few minutes, the methyl silicone oil can be completely absorbed by the running belt.



3. Adjust tightness of running belt. All treadmills shall be adjusted for tightness before delivery and after installation. However, the running belt may be loosened after a period of use.

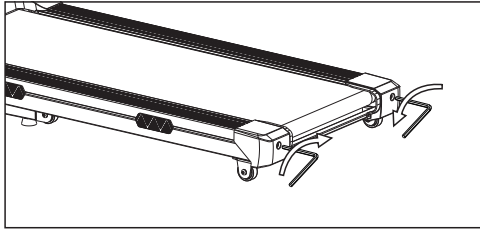
For example, the treadmill would have stopping and slipping problem during exercise. Adjust bolts of running belt with the left and right synchronous as per clockwise direction to half a circle as the unit when this phenomenon occurs. The user might slip if the running belt is too loose. But it is not good to be too tight. It is easy to increase the load of the motor therefore damage the motor, running belt and roller, etc.

4. Running Belt Deviation Adjustment

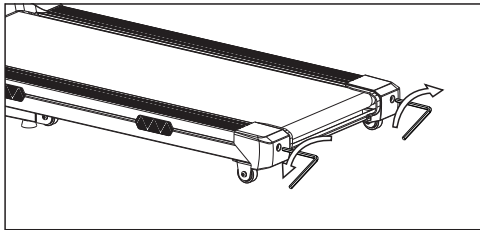
All treadmills need to be adjusted with the running belt before delivery and after installation. But the running belt may be deviated after a period of use which may be caused by the following reasons.

- ① The main body is not placed smoothly.
- ② The feet of users are not in the center of the running belt.
- ③ The user runs with uneven force between the feet.

It will return to normal after a few minutes of no-load rotation if the deviation is caused due to the wrong usage. It should be adjusted with a 6mm wrench at a half circle as the unit for deviation of non recover automatically.



Please adjust the left bolt clockwise or right bolt counterclockwise if the running belt is left deviation.



Please adjust the right bolt clockwise or left bolt counterclockwise if the running belt is right deviation.

Note: The running belt deviation is not within the scope of the warranty. And it is mainly maintained by the user according to the manual. Running belt deviation will seriously damage the running belt. The mistake must be detected in time and corrected.

8. Service Commitment

T4014 electric treadmill, within one year of normal use, such as non-human damage, can provide users with free accessories, after the expiration of the warranty period, the price of spare parts to preferential prices. This product is for domestic use only and we are not responsible for any problems arising from commercial use. If your product has after-sales problems, please call the local dealer after-sales service! This manual is for reference only, please in kind prevail

This manual is for reference only, please refer to the actual product!

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this device does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the device and receiver.
- Connect the device into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

FCC Caution:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.