

HEARING

Made for iPhone hearing aids

If you have Made for iPhone hearing aids, you can use iPhone to adjust their settings, stream audio, or use iPhone as a remote mic.

Pair with iPhone. If your hearing aids aren't listed in Settings > General > Accessibility > MFi Hearing Aids, you need to pair them with iPhone. To start, open the battery door on each hearing aid. Next, on iPhone, go to Settings > Bluetooth, and make sure Bluetooth is turned on. Then, go to Settings > General > Accessibility > MFi Hearing Aids. Close the battery doors on your hearing aids and wait until their name appears in the list of devices (this could take a minute). When the name appears, tap it and respond to the pairing request.

When pairing is finished, you hear a series of beeps and a tone, and a checkmark appears next to the hearing aids in the Devices list. Pairing can take as long as 60 seconds—don't try to stream audio or otherwise use the hearing aids until pairing is finished.

You should only need to pair once (and your audiologist might do it for you). After that, each time you turn your hearing aids back on, they reconnect to iPhone.

Turn on Hearing Aid Compatibility. Hearing Aid Compatibility may reduce interference and improve audio quality with some hearing aid models. To turn it on, go to Settings > General > Accessibility > Hearing Aid Compatibility.

Adjust hearing aid settings and view status. Go to Settings > General > Accessibility > MFi Hearing Aids, or [use accessibility shortcuts](#). Hearing aid settings appear only after you pair your hearing aids with iPhone.

To access shortcuts for hearing aids from the Lock screen, go to Settings > General > Accessibility > MFi Hearing Aids, then turn on Control on Lock Screen. From the Lock screen, you can:

- Check hearing aid battery status.
- Adjust ambient microphone volume and equalization.
- Choose which hearing aids (left, right, or both) receive streaming audio.
- Control Live Listen.

- Choose whether call audio and media audio are routed to the hearing aid.
- Choose to play ringtones through the hearing aid. (Not all hearing aids support this feature.)

Stream audio to your hearing aids. To stream audio from Phone, Siri, Music, Videos, and more, see [Bluetooth devices](#).

Use iPhone as a remote microphone. You can use Live Listen to stream sound from the microphone in iPhone to your hearing aids. This can help you hear better in some situations—for example, when having a conversation in a noisy environment. Triple-click the Home button, choose Hearing Aids, tap Start Live Listen, then position iPhone near the sound source.

Use your hearing aids with more than one iOS device. If you pair your hearing aids with more than one iOS device (both iPhone and iPod touch, for example), the connection for your hearing aids automatically switches from one to the other when you do something that generates audio on the other device, or when you receive a phone call on iPhone. Changes you make to hearing aid settings on one device are automatically sent to your other iOS devices. To enable this feature, sign in to iCloud using the same Apple ID on all the devices, and connect all the devices to the same Wi-Fi network.

Hearing aid compatibility

The FCC hearing aid compatibility rules require that certain phones be tested and rated under the American National Standard Institute (ANSI) C63.19 hearing aid compatibility standards.

The ANSI standard for hearing aid compatibility contains two types of ratings:

- *M*: For reduced radio-frequency interference to enable acoustic coupling with hearing aids that don't operate in telecoil mode
- *T*: For inductive coupling with hearing aids operating in telecoil mode

These ratings are given on a scale from one to four, where four is the most compatible. A phone is considered hearing aid compatible under the FCC requirements if it's rated M3 or M4 for acoustic coupling and T3 or T4 for inductive coupling.

For iPhone hearing aid compatibility ratings, see the Apple Support article [About Hearing Aid Compatibility \(HAC\) requirements for iPhone](#).

Hearing aid compatibility ratings aren't a guarantee that a particular hearing aid works well with a particular phone. Some hearing aids might work well with phones that do not meet the FCC requirements for hearing aid compatibility. To ensure that a particular hearing aid works

well with a particular phone, use them together before purchasing.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

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