

Model: R- G010V

Eyeris 3

01

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS CAREFULLY BEFORE USE.

1. This device is intended for personal care use only and not for medical or commercial purposes.
2. Children over 8 and persons with reduced physical, sensory or cognitive capabilities should only use the device under supervision and after receiving instructions on safe use.
3. Children should not play with the device.
4. Cleaning and maintenance should not be made by children.

DANGER - To reduce the risk of electric shock:

1. Never use pins or other metallic fasteners with this device.
2. Do not use the device with wet hands or submerge the device in water or any liquid.

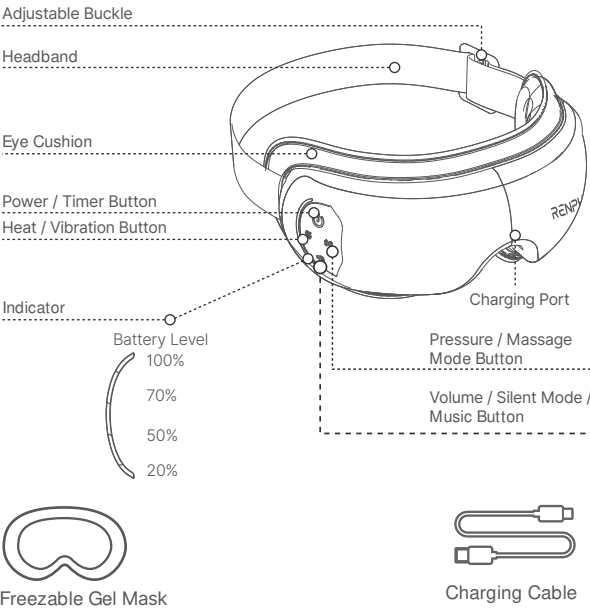
WARNING - To reduce the risk of burns, fire, electric shock, or injury to persons:

1. Please consult your doctor before use if you are any of the following persons:
 - Persons who had undergone eye surgery or eye conditions such as glaucoma, cataract and retinal detachment
 - The elderly
 - Pregnant or postpartum women
 - Persons allergic to leather, gel or polyester fabric
 - Persons with skin infections, sensitivity, redness and/or burns on the skin
 - Persons with any swelling or wound around the eye area
 - Persons using a pacemaker or other implantable medical devices
 - Persons with a heart condition, malignant tumors, or other serious health conditions
 - Persons undergoing medical treatment
 - Persons with high or abnormal blood pressureIf you experience any discomfort, stop using the device immediately.
2. Remove contact lenses, glasses, false eyelashes, hairpins, and any other accessories before use.
3. Do not use the device under blankets, pillows, or any other object that can cause excessive heating.
4. Do not use the device if it is not working properly, has been damaged, or dropped into water. Return it to the service center for examination and repair.
5. Do not use the device while driving, walking, or running.
6. Only use the charger (DC 5V 2A, not included) to recharge the device.
7. Avoid contact with sharp objects.

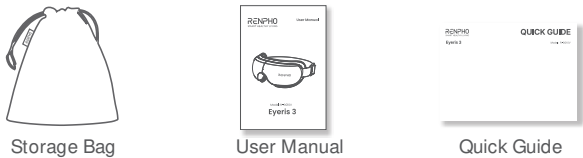
8. Be careful when using heated surfaces, as they may cause serious burns. Do not use over insensitive skin areas or on persons with poor circulation. Children or incapacitated persons should not use heat unattended.
9. High Temperatures may cause burns to occur regardless of the control setting. Do not use the device on infants, persons who are with disabilities, sleeping or unconscious. Check frequently where the skin is in contact with the heated area to reduce the risk of blistering.

SAVE THESE INSTRUCTIONS

ABOUT YOUR EYERIS 3



02

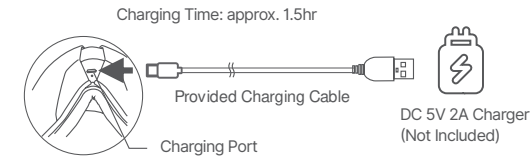


Indicator

Status	Indicator
Device turned on / Bluetooth disconnected	Turns solid white
Bluetooth connected	Turns solid blue
Low battery (<20% battery level)	Flashes red slowly
Charging	Flashes red in a sequential pattern
Fully charged	Turns solid red
Charging at a voltage higher than 5V	Keeps flashing red quickly for 1 minute and then goes out, indicating an improper charger is used

CHARGING YOUR EYERIS 3

Fully charge the device before the first use.

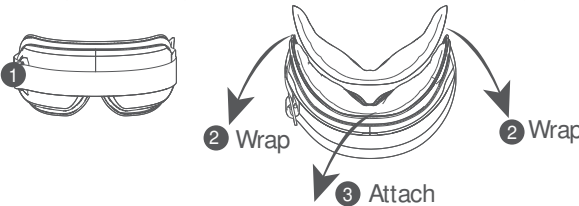


Note: Do not use the device while charging.

03

ATTACHING THE GEL MASK

Tip: The gel mask can be used either at room temperature or chilled for a cooling effect. If the gel mask is frozen, thaw it before attaching.



1. Flip the headband over.
2. Place the gel mask over the eye cushion and ensure the correct position. Wrap the gel mask around the eye cushion.
3. Attach the top part of the gel mask to the device using the fastening fabric. Make any necessary adjustments for a secure fit.

Note:

For a better cooling effect, ensure the heating function is deactivated before attaching the gel mask to the device for use.

WEARING YOUR EYERIS 3

1. Before wearing, remove any eye accessories (e.g. eyeglasses, false eyelashes, etc.) and if needed, attach the gel mask to the device.
2. Wear the device and adjust the headband for a proper fit using the adjustable buckle.



04

FCC Regulatory Compliance

US Importer: JOICOM CORPORATION
14129 The Merge Street, Building 3 Unit A, Eastvale, CA 92880

NA1

OPERATING YOUR EYERIS 3

Tip: To use voice control, turn on the device first, say "Hi Eyeris" and proceed with your clear voice command in 8 seconds once you hear "Welcome". If you fail to give a clear voice command in 8 seconds, repeat the above steps, excluding turning on the device.

	1. Press and hold to power on / off. 2. Press to select the timer: 15 mins / 20 mins / 10 mins.	Turn Off Change Time
	1. Press and hold to turn on / off the vibration function. 2. Press to adjust the temperature: high heat (113°F) / no temperature / low heat (104°F) / medium heat (108°F).	Vibration On Vibration Off High Heat No Temperature Low Heat Medium Heat
	1. Press and hold to cycle through the following modes: Tension Relief Mode: eyes & temples Retinal Protection Mode: eyes only Regeneration Mode: temple only 2. Press to adjust the pressure level: soft pressure / strong pressure / no pressure.	Change Mode Soft Pressure Strong Pressure No Pressure
	1. Press and hold to switch to the next track, including built-in music tracks and Bluetooth music. 2. Press to cycle the music volume through level 0/1/2/3/4/5. 3. Double press to switch between voice mode and silent mode.	Change Music Increase Volume Decrease Volume Sound On Sound Off

05

Note:

- After power on, tension relief mode, soft pressure, high heat, 15 mins timer, voice mode, built-in music volume level 0, and Bluetooth will be enabled by default, and the indicator turns white.
- In silent mode, the voice control function still works, but the voice broadcast and built-in music will be disabled. The music playing from your mobile device will be paused but can be resumed through your mobile device.
- Memory function: The device automatically recalls the last set massage mode, pressure level, duration, and heat level once turned on again. But if the pressure, heating and vibration functions are turned off and the device is left idle, it will automatically shut off after 10 seconds and the memory function will not work.
- Auto-off timer: Once the timer is set, the device will operate for the selected duration and then automatically shut off.

CONNECTING TO BLUETOOTH

1. Turn on the device and enable Bluetooth on your mobile device.
2. Search for " " via your Bluetooth settings and connect it to play your music playlist through the device.

Note:

- Once paired successfully, the device will be automatically connected to Bluetooth each time turned on, followed by a voice prompt "Bluetooth connected". Your music will play through the device at a default volume level of 5 every time Bluetooth is connected.

CARE & MAINTENANCE

1. Cleaning:

- a. Turn off the device and allow it to cool down before cleaning or storing.
- b. Wipe the device surface and gel mask with a soft cotton cloth slightly dampened with mild detergent. Do not submerge them in water or use bleach, corrosive cleaners.

2. Storage & Maintenance:

- a. Ensure both the device and gel mask are clean and dry before storing.
- b. Store the device in a cool, dry place. Do not expose it to direct sunlight, moisture, heat, and corrosive gases.
- c. Before storage, place the gel mask into the provided sealed bag and tightly seal it to prevent moisture. Store it in a cool, dry place away from direct sunlight and heat sources, or store it in the refrigerator. If the gel mask is frozen, thaw it before attaching to use.
- d. If the device has not been used for over 3 months, charge it from time to time to prolong its lifespan.
- e. Do not disassemble or repair the device by yourself as this may cause damage and void the manufacturer's warranty.

TROUBLESHOOTING GUIDE

Voice control does not work	The way is wrong Too much noise interferes with voice recognition	Turn on the device, say "Hi Eyeris" and proceed with your voice command within 8 seconds once you hear "Welcome" Use voice control in a quiet environment
Voice recognition error	Unclear or non-standard voice command Voice command is incomplete	Speak clearly and use standard pronunciation Refer to the list of voice commands and give a complete voice command
Slow charging/no charging	Use a charger with a voltage higher than 5V Use other types of charging cables	Use a DC 5V 2A charger (not included) Use the provided charging cable only

07

Bluetooth connection failure	Bluetooth on the mobile device is not enabled The device is connected to another mobile device The device is off	Enable Bluetooth on your mobile device and connect to "R-G010V" Ensure the device is fully disconnected from another mobile device Turn on the device and connect to Bluetooth
No music/No voice broadcast/The sound of music is faint	Silent mode is selected Bluetooth music is playing at music volume level 0 Music volume level 0 or low music volume level is selected through the device	Double press the Music button to switch to voice mode Adjust the volume level through your mobile device Press the Music button on the device to adjust the music volume level
No/low heat	No temperature/low heat is selected The device needs time to warm up Built-in overheat protection	Press the Heat button to adjust the heat level Wait for 1 minute after power on It is normal. The device will automatically restart after cooling down
The gel mask does not feel cold or not cold enough	Not chilled in the refrigerator Turn on the heating function after attaching the gel mask	Place the gel mask into the provided sealed bag, seal it tightly and store in the refrigerator After attaching the gel mask, ensure the heating function is deactivated

08

Power-on failure	Out of power Short press the Power button	Charge the device Long press the Power button to turn on the device
No pressure after switching to another massage mode	No pressure is selected	Press the Pressure button to switch to soft or strong pressure
The device stops working suddenly	Out of power The built-in timer is activated	Charge the device Restart the device if needed
If you encounter any other problems, please contact our customer service.		

SPECIFICATIONS

Product Name: Eye Massager
Model: R-G010V
Input: 5V — 2A
Rated Power: 5W
Battery Capacity: 1500mAh

09

WARRANTY POLICY

Your RENPHO product purchase is covered by a one-year limited manufacturer warranty from the date of delivery.

For warranty terms and conditions, please visit :
<https://renpho.com/pages/warranty-terms-and-conditions>

Note: Product registration is not required for the warranty. If you choose not to register your product, it will not diminish the product warranty.

CUSTOMER SERVICE

Please feel free to contact us if you have any questions or concerns. RENPHO Customer Service Team guarantees a quick response and hassle-free solutions to any issue you may have within business hours.

1(844) 417-0149(US ONLY)
Monday-Friday 9:00AM-4:30PM
1800 MY RENPHO (1800 69 7367) (AU ONLY)
Monday-Friday 9:00AM-6:00PM (AEST)

support@renpho.com(US&CA)
support-au@renpho.com (AU)

*For defective products or the return of items, please contact us with your order number within the specified warranty period. DO NOT dispose of any product parts as they may be required for inspection/repair.

10

成品尺寸	90*130mm
材质	铜版纸128g
工艺	无
颜色	黑白印刷
装订方式：风琴页	

压痕