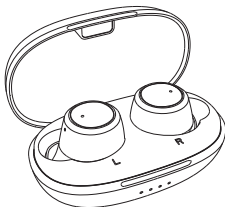


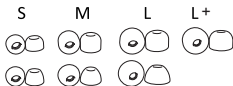
# User Guide

CHISANA C1L True Wireless Bluetooth Earphone

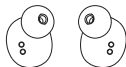
# 1 In the Package



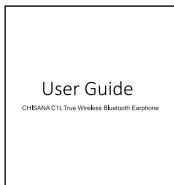
Charging case



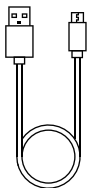
Eartips



Earbuds

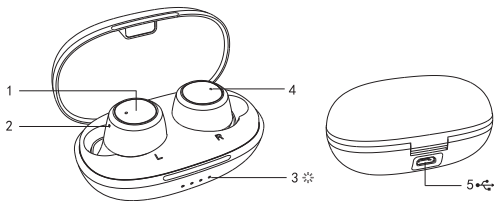


User guide



Charging cable

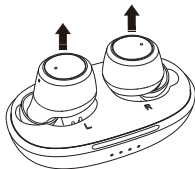
## 2 Overview



1	Multi-Function Button (MFB)
2	Earbud's Status LED Indicator
3	Charging Case's Battery Level Indicator
4	Microphone
5	Micro USB Charging Socket

## SUPER EASY PAIRING

1. Simply remove the earbuds from the charging case and then they will power on automatically. The earbuds will pair with each other after they prompted "right channel" and "left channel". The led indicator will then flashing blue and red to show that its ready to pair.



2. On your device, go to Bluetooth menu, turn on Bluetooth, then select "CHISANA C1L". You will hear "connected" when pairing is completed.

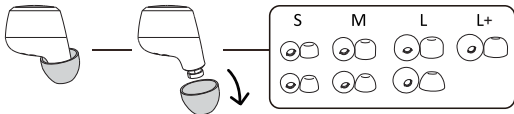


### Notes:

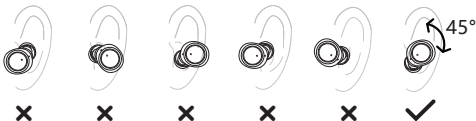
The earbuds will automatically exit from pairing mode after 5 minutes if they are not being connected to your device within that time range. In that case, please place the earbuds back into the charging case and repeat the steps above.

## Best Fit & Best Sound










Please try out all sizes of eartips and use the one that fits you the most. Make sure you are comfortable with it because it will boost your listening experience.



After inserted the earbuds into your ears, twist them gently until they are secure and you are comfortable with them.



## Earbud Button Operation

Function Definition/ Earbuds Operation	Left Earbud	Right Earbud "Master Earbud"
Play/Pause 	Short press the "MFB" button once	Short press the "MFB" button once
Previous 	Double press the "MFB" button twice	/
Next 	/	Double press the "MFB" button twice
Volume 	Long press the "MFB" button for 3 seconds	/
Volume 	/	Long press the "MFB" button for 3 seconds
Answer Calls 	Short press the "MFB" button once	Short press the "MFB" button once
Hang up 	Short press the "MFB" button once	Short press the "MFB" button once
Reject a call 	Long press the "MFB" button for 2 seconds	Long press the "MFB" button for 2 seconds
Voice Assistant 	Press the "MFB" button 3 times in a row	Press the "MFB" button 3 times in a row

## Music

You can control your music by using the MFB buttons on both of the earbuds.



Music Control Button(Play/Pause)

- ✖ Press once to pause a track. Press again to resume.
- ✖ Double press on Right earbud to go to next track.
- ✖ Double press on Left earbud to go to previous track.

## Calls

You can use the right earbud (master earbud) or left earbud button to control incoming and outgoing calls.



Call Control Button(Answer/Reject)

Press once to answer an incoming call, press and hold the MFB for 2 seconds to reject it. To end a call, press the MFB once.

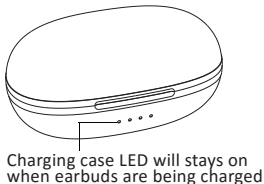
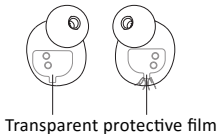
When receiving another call while talking on the phone:

- ✕ Press MFB key once to end the first call and answer the new incoming call;
- ✕ Double press MFB key twice to place first call on hold and answer the new call;
- ✕ While first call is on hold, double press MFB key twice to switch in between calls.

## To Charge the Earbuds

1. Before charging the earbuds, make sure you remove the protector films on the earbuds' charging terminals.
2. Place the earbuds into the charging case.
3. Fully close the charging case.

The LEDs on the earbuds will indicate if they are being charged or charging is completed.



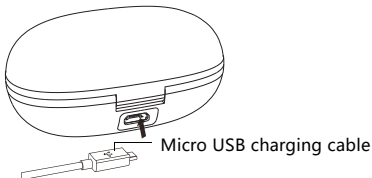
**Note:** When placing the earbuds inside the charging case please make sure they are in touched with the charging pins in the case.

The earbuds' LED indicators will turn red when they are being charged and they will turn off when charging is completed.



## Charge The Case

You can charge the case by plugging the Miro USB end of the charging cable into the case's Micro USB port. The 4 LED indicators will show you the charging status when its being charged.



## Earbuds Battery Level Is Low





















When the earbuds' battery level is low, they will announce "Battery Low" every 60 seconds until they are completely drained.

## Earbuds Status Lights

Earbuds are charging	LEDs will turn Red
Earbuds are fully charged	LEDs will be off
Earbuds are ready to pair	Right earbud's LED will be flashing red and blue

## Charging Case Status LED Lights

When the charging case is being plugged into a charger cable for charging, the battery status lights will turn on. Each light represents a different battery level.

Charging Case LED Indicator				Charging Case Battery Level
				Below 25%
				Between 25% and 50%
				Between 50% and 75%
				Between 75% and 95%
				Between 95% and 100%

Remark: Any attempt to remove or replace the battery will damage the product and invalidate the warranty.

## Troubleshooting

Methods to deal with abnormal problems of the two earbuds.

Q: What should I do if the earbuds are being detected in my device's Bluetooth menu but I'm not able to connect to it?

A: Place both earbuds back into the charging case. On your device, turn off your Bluetooth and turn it back on, then take the earbuds out from the charging case and repeat our "SUPER EASY PAIRING" steps.

Q: How do I reset the earbuds if the earbuds do not show up on my Bluetooth menu?

A: Repeat the above action.

Q: What should I do if there is no sound output from Left earbud after being connected?

A: Please do the following steps:

1. Disconnect the earbuds from your device;
2. Place them back into the charging case;
3. Take out the right earbud and it will prompt "Power On", then the double click the "MFB" button and it will prompt "Pairing";
4. Press and hold the right earbud's "MFB" button for 5 seconds and it will prompt "TWS Searching" and enter into searching mode with the left earbud;

5. Pick up the left earbud, it will prompt power on and double click it's "MFB" button, left earbud will prompt "TWS searching";

6. The left earbud will prompt "Left Channel" and the right earbud will prompt "Right Channel" to indicating the left and right earbud (Master earbud) TWS paired successfully.

Q: How do I pair my earbuds To 2<sup>nd</sup> device?

A: Simply turn off your 1st device's Bluetooth and then make a new pairing on your 2<sup>nd</sup> device

Q: What should I do if the earbuds ' volume levels are imbalanced?

A: Simply remove the eartips of the earbuds, clean the speaker film with a Q-tip and then blow some air into it. Make sure no dust/ear wax are blocking the speaker film.

Q: Can I only use 1 earbud at a time?

A: Yes, you can use the right earbud independently since that's the master earbud. The left earbud cannot be used independently.

## Basic Specifications of Earbuds

Size: 23.6×16.5×26.7mm    Weight: 9g

Earbuds Charging Current: 50 mA

Earbuds Charging time: 1 hour

Working Voltage: 3.3V~4.2V

Standby time: about 40 hours

Music Time: 3hours

Talking Time: 3 hours

Support Profile: HSP, HFP, A2DP, AVRCP

RF transmit: Class-2

Transmission Range (Hz): 2.40GHz ~ 2.48GHz

Bluetooth Version: V5.0

Transmission distance: 10m

Audio sampling accuracy: 16bits

Audio sampling rate: Up to 96 kHz

Audio encoding format: CVSD、MSBC、SBC、AAC

SNR: >95dB

Working temperature: -15°C~+60°C

Working humidity: 10%~85%( in a non-frozen state)

## **Earbuds Speaker Specifications**

Speaker specifications / mode:  $\Phi 6\text{mm}$

Sensitivity:  $93\pm 3\text{dB}$

Impedance:  $16\Omega$ / TYP.

Input Power: 2.0mW (Normal), 5mW (Maximum)

## **Earbuds MIC Specifications**

1.MIC type: Silicon MIC      2. AOP: 130dB SPL

## **Basic Specifications of Charging Case**

Size: 67x39x33.5mm      Weight: 30g

Charging Port: Micro USB

Charging base(Full) provide power to earphone: >4times

Charging time : 2hrs

Input Voltage :DC5V/ 200mA; Output Voltage:DC5V

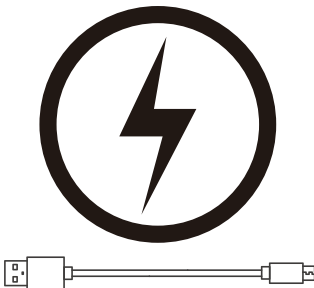
Charging case battery : 3.7V 400mAh

## Safety instructions for use

To avoid hearing damage, keep the volume at a moderate level. Avoid listening to music at loud volume levels for prolonged periods of time as this may cause permanent hearing damage or hearing loss.

Do not use CHISANA C1L when it is unsafe to do so. For example, while operating a vehicle, cycling, crossing a road, or any activity which requires your attention and ability to hear.

Note: If you are watching video while using your earbuds, your audio may be slightly out of sync with your device.



## **Safety Warning**

Please disconnect the USB cable after charging. Product should not be charging in a long time.

Please use the charger or adaptor with output voltage and current(max) 5V/1A or 5V/1.5A and product original charging cadle for the product charging. If the output voltage and current of the charger exceeds the requirement,it will cause severe damage to the product, and the product warranty will be invalid.

This product cannot be exposed to the sun for a long time.

## **Information to Users**

According to the FCC Part 15.19, 15.21, and 15.105 rules, for this EUT, the instructions or operation manual furnished the user shall include the following or similar statement, placed in a prominent location in the text of the manual:

## **FCC Warning**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.