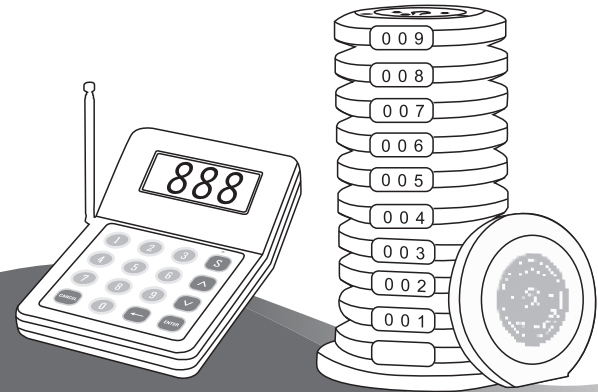




RETEKESS

T119

Queue Wireless Calling System
User Manual



CE FC RoHS



Henan Eshow Electronic Commerce Co., Ltd

Add: 7/F, Sanjiang Building, No.170 Nanyang Road, Huiji District,
Zhengzhou, Henan, China

Facebook: [facebook.com/RetekessWirelessSystem](https://www.facebook.com/RetekessWirelessSystem)

E-mail: support@retekess.com

Web: www.retekess.com





RETEKESS

T119 Queue Wireless Calling System User Manual

The Guest Paging System consists of a Numeric Keypad Transmitter and many Guest Pagers. It is widely used in fast food restaurants, coffee houses, pizza shops, other places where there are many guests waiting for their services. The system improves efficiency and service level, reduces labor costs and enhances image.

HOW TO USE?

- 1) Guests come to the restaurant and make an order. The waiter gives each guest a coaster pager; every pager has a number on it (No.1~999).
- 2) When an order is read, the waiter at the counter will press the number on the transmitter. The corresponding Guest gets the wireless signal by his coaster pager vibrating or LED flashig or sounding, then he knows order is ready and goes to the counter to take his food.

WHY YOU USE?

- Minimize crowds in waiting line
- Reduce staff chaos & improve ambience
- Notify people faster
- Reduce staff cost
- Improve work efficiency
- Enhances the restaurant's image

1 Numeric Keypad Transmitter Features

Numeric keypad is a very popular transmitter, its transmit power is bigger and has an antenna can transmit the signal further. Moreover, it has a screen, you can see the number you pressed.

(1) Feature

- Key life: million and above, (Learning code)
- Working current: $\leq 200\text{mA} \pm 30\text{mA}$
- Standby current: $< 40\text{mA} \pm 10\text{mA}$
- Operating temperature: $0-55^{\circ}\text{C}$
- Power supply: DC 5V/1A
- Transmitter Distance: more than 500 meters (open area)
- Material: ABS plastic
- Screen: $65 \times 25\text{mm}$, 3 digits
- Frequency: 433.92MHz
- Dimensions: $153 \times 113 \times 53\text{mm}$

(2) Function keys and instruction



0-9 Numeric keypad: Press the number you want to call+ Enter

【^】 Page up: Press the 【^】 to view the call record.

【v】 Page down: Press the 【v】 to view the call record.

【S】 Save: Press the 【S】 button to save the number which on the screen.

【←】 Backspace: Press the 【←】 button to Del the number.

【ENTER】 Send button: Press the number(0-999) + 【ENTER】 to call the number you want

【CANCEL】 Stop button: Press the 【CANCEL】 button to stop the pager vibrating or Flashing or sounding.

2 Guest Pager (Coaster pager)

Coaster pager is one of our most popular products. It is portable, user-friendly, novel design and which used in many areas.

One keypad transmitter can maximally work with 999 pcs pager. And one pager can work with up to 5 keypad transmitters.

Note: If one pager work with more than one keypad transmitters, the pager must pair the same number with the keypad transmitters. In addition, before pairing the pager with the second transmitter, please long press the MODE button for about 3 seconds until the pager beepers twice, then pair the pager in the normal way.

1) Features

- Tube size: 15×10 (mm) RED LED display, 3 digits
- Shell material: High quality polycarbonate
- Prompt mode: Flash, Bell, Vibration or any combination of them
- Frequency: 433.92MHz
- Dimension: $71 \times 68 \times 15$ (mm)
- Power: Built-in 3.7V lithium battery
- Charging period!

2) Function keys and instruction

The function key "Set" "Mdoe" on the back of pager could be activated by a pinpoint.

【 Mode 】 Switch mode: Vibration / Buzzer / Vibration + Buzzer

【 Set 】 Short press into the Learning state; Long press 6 sec to clear code.

【 ⏻ 】 Short press 2 sec to turn on / turn off



3) Setting of Prompt Mode

The prompt or reminding mode could be Vibration / Buzzer / Vibration + Buzzer, touch the "MODE" button by a pinpoint, the pager will show the present prompt mode and choose which mode you want.

4) Setting of Number Registration

Touch the "Set" key, the pager LED flashing, and then press a number (1~999)+ "ENTER" on the keypad transmitter, when this number is shown on the pager's screen, the registration is successfully done. The number could be changed in the same way.

5) Working test

After learning code, press the number you want to call and the pager LED flashing, at the same time the pager vibrating, buzzing or vibrating and buzzing. You can press the **【ON】** button or **【Cancel】** to stop working.

6) Battery charging

Please keep the pagers on the charger when not in use.

When the pager beeps and blue LED flashing once every second, it needs be charged.

When the pager is charging, the blue LED flashing one every second, that enter the state of charger.

When the pager fully charged, the blue LED light on.

If you want to find the pager but they are in charging, please call the number and you can see the pager red LED light flashing.

7) Clear code

Long press the **【Set】** button and the Red LED on, when you hear the buzzer chirping, it means clear code successful.

8) Operation Note

- Each rechargeable base could maximally support 10pcs of pagers.
- One keypad transmitter could maximally work with 999pcs pager. But one pager just can work with only on keypad transmitter.

3 Common problem analysis solution

Power on the charger stand and the LED screen doesn't display	The power adapter failure	Replace the power adapter
Receiver distance becomes shortening a lot	Receiver voltage is too low	Timely charger
The receiver cannot receive the transmitted signal	No learn code or learn code error code	Please re-Learn it

4 Packing list

Name	Quantity (PCS)
Numeric Keypad Transmitter	1
Guest Pager	10
Power adapter 5V/1A	1
Power adapter 5V/4A	1
Charging stand	1
Crystal base	1
Instructions	1

5 Precautions

RF ENERGY EXPOSURE AND PRODUCT SAFETY GUIDE



ATTENTION!

Before using this radio, read this guide which contains important operating instructions for safe usage and RF energy awareness and control for compliance with applicable standards and regulations.

This radio uses electromagnetic energy in the radio frequency (RF) spectrum to provide communications between two or more users over a distance. RF energy, which when used improperly, can cause biological damage.

All Reteless radios are designed, manufactured, and tested to ensure they meet government-established RF exposure levels. In addition, manufacturers also recommend specific operating instructions to users of the radios. These instructions are important because they inform users about RF energy exposure and provide simple procedures on how to control it.

Please refer to the following websites for more information on what RF energy exposure is and how to control your exposure to assure compliance with established RF exposure limits: <http://www.who.int/en/>

Local Government Regulations

When radios are used as a consequence of employment, the Local Government Regulations requires users to be fully aware of and able to control their exposure to meet occupational requirements. Exposure awareness can be facilitated by the use of a product label directing users to specific user awareness information. Your Reteless radio has a RF Exposure Product Label. Also, your Reteless user manual, or separate safety booklet includes information and operating instructions required to control your RF exposure and to satisfy compliance requirements.

Radio License (if appropriate)

Governments keep the radios in classification, business radios operate on radio frequencies that are regulated by the local radio management departments (FCC,ISED, OFCOM, ANFR, BFTK, Bundesnetzagentur...). To transmit on these frequencies, you are required to have a license issued by them. The detailed classification and the use of your radios, please contact the local government radio management departments.

Use of this radio outside the country where it was intended to be distributed is subject to government regulations and may be prohibited.

Unauthorized modification and adjustment

Changes or modifications not expressly approved by the party responsible for compliance may void the user's authority granted by the local government radio management departments to operate this radio and should not be made. To comply with the corresponding requirements, transmitter adjustments should be made only by or under the supervision of a person certified as technically qualified to perform transmitter maintenance and repairs in the private land mobile and fixed services as certified by an organization representative of the user of those services. Replacement of any transmitter component (crystal, semiconductor, etc.) not authorized by the local government radio management departments equipment authorization for this radio could violate the rules.

FCC Requirements:

- This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
 - (1) This device may not cause harmful interference, and
 - (2) this device must accept any interference received, including interference that may cause undesired operation.
- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CE Requirements:

- (Simple EU declaration of conformity) Henan Eshow Electronic Commerce Co.,Ltd declares that the radio equipment type is in compliance with the essential requirements and other relevant provisions of RED Directive 2014/53/EU and the ROHS Directive 2011/65/EU and the WEEE Directive 2012/19/EU; the full text of the EU declaration of conformity is available at the following internet address: www.retekess.com.

- Disposal

The crossed-out wheeled-bin symbol on your product, literature, or packaging reminds you that in the European Union, all electrical and electronic products, batteries, and accumulators (rechargeable batteries) must be taken to designated collection locations at the end of their working life.

Do not dispose of these products as unsorted municipal waste. Dispose of them according to the laws in your area.



IC Requirements:

Licence-exempt radio apparatus

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage;
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

RF Exposure Information

- DO NOT operate the radio without a proper antenna attached, as this may damage the radio and may also cause you to exceed RF exposure limits. A proper antenna is the antenna supplied with this radio by the manufacturer or an antenna specifically authorized by the manufacturer for use with this radio, and the antenna gain shall not exceed the specified gain by the manufacturer declared.
- DO NOT transmit for more than 50% of total radio use time, more than 50% of the time can cause RF exposure compliance requirements to be exceeded.
- During transmissions, your radio generates RF energy that can possibly cause interference with other devices or systems. To avoid such interference, turn off the radio in areas where signs are posted to do so.
- The device complies with RF specifications when the device used at 5mm from your body. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that

do not meet these requirements may not comply with RF exposure requirements and should be avoided.

- DO NOT operate the transmitter in areas that are sensitive to electromagnetic radiation such as hospitals, aircraft, and blasting sites.

Avoid Choking Hazard



Small Parts. Not for children under 3 years.

Protect your hearing:



WARNING

- Use the lowest volume necessary to do your job.
- Turn up the volume only if you are in noisy surroundings.
- Turn down the volume before adding headset or earpiece.
- Limit the amount of time you use headsets or earpieces at high volume.
- When using the radio without a headset or earpiece, do not place the radio's speaker directly against your ear
- Use careful with the earphone maybe possible excessive sound pressure from earphones and headphones can cause hearing loss



Note: Exposure to loud noises from any source for extended periods of time may temporarily or permanently affect your hearing. The louder the radio's volume, the less time is required before your hearing could be affected. Hearing damage from loud noise is sometimes undetectable at first and can have a cumulative effect.

Avoid Burns



WARNING

Antennas

- Do not use any portable radio that has a damaged antenna. If a damaged antenna comes into contact with the skin when the radio is in use, a minor burn can result.

Batteries (If appropriate)

- When the conductive material such as jewelry, keys or chains touch exposed terminals of the batteries, may complete an electrical circuit (short circuit the battery) and become hot to cause bodily injury such as burns. Exercise care in handling any battery, particularly when placing it inside a pocket, purse or other container with metal objects

Long transmission

- When the transceiver is used for long transmissions, the radiator and chassis will become hot.

Safety Operation



WARNING

Forbid

- Do not use charger outdoors or in moist environments, use only in dry locations/conditions.
- Do not disassemble the charger, that may result in risk of electrical shock or fire.
- Do not operate the charger if it has been broken or damaged in any way.
- Do not place a portable radio in the area over an air bag or in the air bag deployment area. The radio may be propelled with great force and cause serious injury to occupants of the vehicle when the air bag inflates.

To reduce risk

- Pull by the plug rather than the cord when disconnecting the charger.
- Unplug the charger from the AC outlet before attempting any maintenance or cleaning.
- Contact Reteless for assistance regarding repairs and service.
- The adapter shall be installed near the equipment and shall be easily accessible
- Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.
- Adapter shall be installed near the equipment and shall be easily accessible.
- The plug considered as disconnect device of adapter.
- The operating temperature of the EUT can't exceed the specified range.

Approved Accessories



WARNING

- This radio meets the RF exposure guidelines when used with the Reteless accessories supplied or designated for the product. Use of other accessories may not ensure compliance with the RF exposure guidelines and may violate regulations.
- For a list of Reteless-approved accessories for your radio model, visit the following website: <http://www.Reteless.com>

EU Importer:

Name: Germany Retevis Technology GmbH
Address: Uetzenacker 29,38176 wendeburg