

Calling Basics

This section provides information on the following basic features:

- Turning the phone on and off
- Standby mode
- Power save mode
- Entering numbers
- Making emergency calls
- Redialing a call
- Muting a call
- Possible service provider services

Turning the phone on and off

Turning the phone on

1. Before turning the phone on, make sure that the battery is charged and properly installed (see Battery chargers, page 87, and Battery replacement, page 89).
2. Press and hold  until the indicator light illuminates (about one second).
3. The phone is now in standby mode (see Standby mode, page 14) searching for service.



Tip

When the phone is turned on, a Globalstar animation sequence displays. To stop this animation, press any key.

Turning the phone off

1. Press and hold  until “Powering Off” displays.
2. Release .

Calling Basics

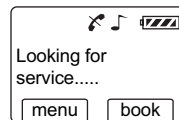


Tip

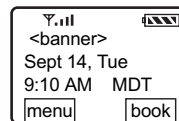
If the phone does not turn off, press and hold  for more than one second.

Standby mode

With the power on, the phone is in standby mode while searching for service. The following screen shows the search messages that display.

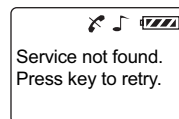


Once service is established (also called service registered), your banner, the date and time, and the appropriate icons display.



Power save mode

If service is not established (registered) while in standby mode, the phone switches to *power save* mode. Power save mode maximizes battery life by periodically looking for service. The following message displays:



To return to standby mode, press any key.

Entering numbers

When you enter a telephone number, the phone accepts up to 32 digits or other characters including hyphens and pauses.

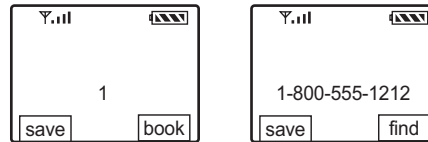


Note

All 32 characters do not always display on certain screens and may be replaced by periods (...). To display the entire number, use the View # option in the Phone Book menu (see Finding entries, page 27) or the Call History menu (see Viewing call history details, page 35).

To enter telephone numbers

From standby mode, use the keypad to enter the desired telephone number directly into the opening screen. After the first number key is pressed, a new screen displays the number and provides the following options:



- To save this number in your phone book, press **save**.
- To find this number in your phone book, press **find**.
- To clear this number and start again, press .
- To place the call to this number, press .

To edit numbers

1. Press **book**.
2. To scroll through the phone book, press one of the volume buttons located on the side of the phone.
3. When the cursor is flashing over the entry to be edited, press **view**.

Calling Basics

4. Press  **options**.
5. Press  to edit.
6. Press  to edit the number.
7. Use the keypad to edit the numbers.



Tip

The  button can be used to delete a digit or character.



Note

You cannot use  or  to move the cursor when entering or editing numbers because these keys are used to enter # or *.

To delete numbers

- Press  to delete one previous character at a time.
- Press one of the volume buttons to position the cursor over a digit or character, then press  to delete.
- Press and hold  to delete the entire entry.

Making emergency calls

- When making emergency calls, no special conditions apply.
- Locking or restricting the phone does not prevent making calls to emergency numbers.
- Contact your service provider for emergency numbers.

To make an emergency call

1. Enter the emergency number (for example, 911).
2. Press .

Redialing a call

To redial a recent call

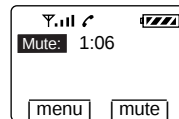
1. Press .
2. Select the phone number from the list.
3. Press .

Muting a call

While on a call, the microphone can be muted so that the person on the other end cannot hear you.

To turn mute on

- Press  **mute**. The word “Mute” replaces the word “Time” on the screen until you end the call or turn mute off.



To turn mute off

- Press  **mute**. The word “Time” replaces the word “Mute” on the screen.

Possible service provider services

International dialing

To make international calls

1. Enter the international access code, the country code, and the phone number.

Shortcut: Press and hold  until a plus (+) displays on the screen, and then enter the country code and phone number.

Calling Basics

2. Press .

If international dialing is supported in your network, contact your service provider for more information.

Position location service

While making a call, it is possible to download your current location coordinates. (See Current position coordinates, page 46.)

Call waiting

Call waiting lets you know that you are receiving an incoming call by sounding a beep. For instructions on how to use call waiting, contact your service provider.

Three-way calling

Three-way calling allows you to talk to two callers at the same time. For instructions on how to use three-way calling, contact your service provider.

Caller ID

Caller ID displays an incoming call's phone number on the screen, if available. If the phone number of the caller matches one stored in your phone book, the name also displays with the number.

For more information on caller ID, contact your service provider.

Menu Basics

This section provides a guide to

- Accessing the Main Menu ( menu)
- Navigating and using menus

The following chart shows the various menus available from the Main Menu. Press  **menu** to access the Main Menu.

Menu Basics

1 Phone Book

- 1 Entering Letters and Other Characters
- 2 Entering Pauses
- 3 Saving Entries
- 4 Finding Entries
- 5 Editing Entries
- 6 The "Secret" Feature
- 7 Speed Dialing
- 8 One-touch Dialing

2 Call History

- View

3 Messages

- Text
- Voice

4 Features

- 1 Keyguard
- 2 Scratchpad
- 3 Current Position Coordinates

5 Call Information

- 1 Last Call
- 2 Home Calls
- 3 Roam Calls
- 4 Recent Calls
- 5 Data Calls
- 6 All Calls
- 7 Resetting call counters

6 Security

- 1 Locking the phone
- 2 Restricting the phone
- 3 Lock Code
- 4 Entering priority numbers
- 5 Erasing call history list
- 6 Erasing phone book entries
- 7 Erasing SMS messages
- 8 Resetting preferences

7 Preferences

- 1 Sounds
 - 1 Ringer Type
 - 2 Ringer Volume
 - 3 Earpiece Volume
 - 4 Key Beep Sound
 - 5 Key Beep Volume
 - 6 Key Beep Length
 - 7 Mute Stereo
- 2 Display
 - 1 Backlight
 - 2 Sort Book
 - 3 Banner
 - 4 Auto Hyphens
 - 5 Show Time
 - 6 Time Zone
 - 7 Language
 - 8 Display Color
- 3 Alerts
 - 1 Fade
 - 2 Minute
 - 3 Service change
 - 4 New Message
- 4 Calling
 - 1 Auto Answer
 - 2 Auto Redial
 - 3 One-Touch Dial
 - 4 Auto-Key Answer
 - 5 Ring While Stowed

8 System

- 1 Status
- 2 Find Home
- 3 Version
- 4 Service Provider Select
 - 1 Viewing Lists
 - 2 Adding to List
 - 3 Editing List
 - 4 Erasing a Provider
 - 5 Force Selection
- 5 Service Provider
- 6 Territory

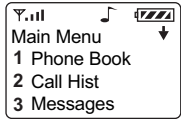
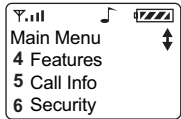
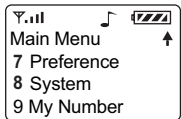
9 My Number

Accessing the Main Menu

The Main Menu provides access to all of the phone's features. Use the scroll keys, **[*↑]** and **[↓#*]**, to move between screens. Use **[clr]** to move backward through the screens.

1. To access the Main Menu, turn the phone on. The phone is now in standby mode (see Standby mode, page 14).
2. Press **[menu]** and the first three Main Menu items display. If scroll arrows display on the screen, you can scroll between screens to access additional menu options.

Each Main Menu item is explained in sequential order in separate sections of this guide.

	page 23 page 33 page 37
	page 45 page 49 page 53
	page 59 page 77 page 84

Navigating and using menus

To navigate the menus

- When a scroll arrow (or arrows) displays on the screen, there are additional menu items available. Press a scroll key, **[*↑]** or **[↓#*]**, to access those items.

Menu Basics

- To select a menu item, press the corresponding number. For example, to view the menu item **1 Phone Book**, press **1**.

To save changes or a setting

- Press **ok**.

To return to previous screen without saving changes

- Press **clr**.

To return to standby mode without saving changes (if *not* on a call)

- Press .

To return to standby mode without saving changes (if on a call)

- Press **clr** repeatedly.

Phone Book Menu

1 Phone Book

- 1 Entering Letters and Other Characters
- 2 Entering Pauses
- 3 Saving Entries
- 4 Finding Entries
- 5 Editing Entries
- 6 The "Secret" Feature
- 7 Speed Dialing
- 8 One-touch Dialing

This section provides information on the following functions:

- Entering letters and other characters
- Entering pauses
- Saving entries
- Finding entries
- Editing entries
- Erasing entries
- Using the "secret" feature
- Viewing numbers
- Sending tones
- Prepending numbers
- Speed dialing
- One-touch dialing

Entering letters and other characters

To enter letters and other characters

1. To display a letter in uppercase, then lowercase, and finally the corresponding number, press a key repeatedly. For example, if you repeatedly press , the following characters display:
D E F d e f 3

Phone Book Menu

2. To display the next character on the same key:
 - Move the cursor forward by pressing .
 - Press the key repeatedly until the desired character is displayed. For example, to display "E," press  two (2) times. The "E" displays. To display the lowercase "e," press  five (5) times.
3. Complete the text entry using  to enter a space between words.
4. After all characters are displayed, press  **ok**.

To edit letters and other characters

1. Position the cursor on the character to be edited by choosing one of the following options:
 - Press  or .
 - Press one of the volume buttons on the side of the phone.
2. From the keypad, enter a new character.

To delete letters and other characters

- To delete one character at a time:
 - ☐ Position the cursor over a character.
 - ☐ Press  to delete.
- To delete the entire entry, press and hold .

To enter a space between words

- To enter a space, choose one of the following options:
 - ☐ Press .
 - ☐ Press the down volume button on the side of the phone.

To enter punctuation or spaces

- To enter special characters, press  repeatedly.
- The punctuation or space displays in the following order:
 - <space> @ & () : . ' # * , 1.

**Tip**

To move backward between screens, press **clr**.

Entering pauses

When using automated phone services, such as voice mail or online banking, adding a “pause” when entering a series of numbers allows a segment of time to be included in the string of characters. Each pause counts as one character. This pause allows one remote electronic process to complete before another starts.

Pauses can be entered manually or saved in a phone book entry. There are two types of pauses:

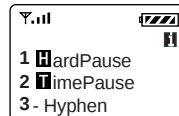
- **Hard Pause** – Stops until you press  **resume** to send the rest of the number sequence.
- **Timed Pause** – Stops for two seconds and then resumes automatically.

**Note**

If Auto Hyphen is set to “on” and you manually enter pauses, Auto Hyphen is temporarily set to “off.” (See Auto Hyphens, page 66 and Manual Hyphens, page 66.)

To enter pauses when entering numbers

1. To enter a pause, press and hold  until the following menu appears:



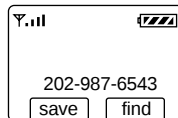
2. Press  **Hard Pause** or  **Timed Pause**.
A symbol displays on the screen for a hard pause  or a timed pause .
3. Continue entering numbers.

Phone Book Menu**Saving entries**

The phone saves up to 99 entries. Each entry contains a name (up to 12 characters) and phone number (up to 32 numbers) stored in location numbers 1 through 99. (See Entering numbers, page 15.)

To save a name and phone number**1. Enter a phone number using one of the following options:**

- From standby mode:
 - Enter a phone number.
 - Press  **save**.



- From the call history list (see Call History Menu, page 33):
 - Select a number.
 - Press  **view**.
 - Press  **options**.
 - Press  **save**.
- From the scratchpad (see Scratchpad, page 46):
 - Press  **options**.
 - Press  **save**.
- From the screen:
 - Select a number on the screen, such as Caller ID.
 - Press  **save**.

2. Using the keypad, enter a name.**3. Press **ok**.**

Phone Book Menu**4. Select a location number.**

- If the phone book is not full, you are asked to accept an empty location. Choose one of the following options:
 - Accept the empty location, then press  **ok**.
 - Enter a location number of your choice, then press  **ok**.
 - Scroll to select an empty location, then press  **ok**.
- If the phone book is full, enter a location number that you want to reuse and replace with the new information. The old information is deleted.

Finding entries

Find entries by name, phone number, or location number. Quickly advance to groups of ten entries, or scroll through each entry one at a time.

To find an entry

1. From standby mode, press  **book**.
2. Choose one of the following options:
 - Scroll through each entry one at a time.
 - Advance to groups of ten entries by entering 1 through 9. (For example, enter 6; location number 60 is selected. If 60 is empty, the previous filled location is selected.)
 - Locate specific entries using the **find** function:
 - Press  **find**.
 - Choose one of the following options:
 - Name, press  .
 - Phone #, press  .
 - Location, press  .
 - Enter one or more characters (all characters are classified by the search function as lowercase).
 - Press  **find**.

Phone Book Menu

3. Use the scroll keys to select an entry.
4. To view an entry, press  **view**.
5. To call the number, press .
6. To edit, erase, make secret, view number, prepend (add), or send tones, press  **options**.

Editing entries

Changes can be made to an entry name, phone number, or location.

To edit an entry

1. From standby mode, press  **book**.
2. Scroll to the entry to be changed.
3. Press  **view**.
4. Press  **options**.
5. To edit, press . Select one of the following categories:
 - **Name**
 - ☐ Press .
 - ☐ Enter changes.
 - ☐ Press  **ok**.
 - **Phone #**
 - ☐ Press .
 - ☐ Enter changes.
 - ☐ Press  **ok**.
 - **Location**
 - ☐ Press .
 - ☐ Select one of the following options:
 - Use the same location number, press  **ok**.
 - Enter a location number of your choice, press  **ok**.
 - Scroll to select an empty location, press  **ok**.

Erasing entries

Entries can be erased quickly and easily with a few keystrokes.

To erase an entry

1. From standby mode, press  **book**.
2. Scroll to the entry to be erased.
3. Press  **view**.
4. Press  **options**.
5. Press  to erase.
6. Press  **ok**.

Using the “secret” feature

To prevent a phone number from displaying on the screen, use the secret function. To view or change a secret entry, use the lock code. (See Lock code, page 53.)



Note

When receiving an incoming call, caller ID prevents the name and phone number from displaying if the entry in your phone book is secret.

To configure the secret function

1. From standby mode, press  **book**.
2. Scroll to the entry to be changed.
3. Press  **view**.
4. Press  **options**.
5. Press .
6. Select *one* of the following options:
 - Yes – Make the entry secret
 - No – Make the entry non-secret

Phone Book Menu

7. Press  **ok**.

To view or change a secret entry

1. From standby mode, press  **book**.
2. Scroll to the secret entry.
3. Press  **view**.
4. Press  **options**.
5. Enter your lock code.
6. Select an option to change or view the entry.
7. Press  **ok** to accept any changes and return to the options menu.

Viewing numbers

An entry's entire phone number can be viewed and edited. When viewing a number, you can also prepend (add) numbers at the beginning of a phone number and save those changes.

To view a number

1. From standby mode, press  **book**.
2. Scroll to the entry to be viewed.
3. Press  **view**.
4. Press  **options**.
5. Press  **View #**.
6. Select one of the following options:
 - To return to the previous menu, press  **ok**.
 - To return to standby mode, press .

Sending tones

While making a call you may need to send DTMF (dual tone multi-frequency) tones over the air. Automated phone services, such as voice mail or online banking, usually require a tone before activating.

Phone Book Menu

Tones are sent by manually entering numbers, or using numbers stored in the phone book. You can also send tones for numbers entered in the scratchpad (see Scratchpad, page 46).

**Note**

The length of the key beep, the sound you hear when pressing the keys, affects the duration of manually entered DTMF tones. Stored tones are always sent with a fixed DTMF duration. Check your key beep length before sending tones (see Key Beep Length, page 62).

To send tones manually

- While on a call, enter the appropriate numbers.
- The tones associated with the numbers are immediately sent over the air.

To send tones saved in your phone book

1. While on a call, press  **book**.
2. Scroll to an entry.
3. Press  **view**.
4. Press  **options**.
5. Press  **Send Tones**. The tones associated with the numbers are immediately sent over the air.

Prepending numbers

Add (prepend) numbers, such as an area code or country code, at the beginning of a phone number in an existing phone book entry.

To prepend (add) numbers

1. From standby mode, press  **book**.
2. Scroll to the entry to be changed.
3. Press  **view**.

Phone Book Menu

4. Press  **options**.
5. Press  **Prepend**.
The phone number displays.
6. Enter the numbers to be added to the displayed characters.
7. Press  **save**.

Speed dialing

Speed dial a phone number if you know the location number of the phone book entry. Speed dial any of the 99 location numbers unless the phone is restricted. If you restrict the phone, only the first nine phone book locations are available for speed dial. (See Restricting the phone, page 55.)

To speed dial a phone number

1. Enter the location number.
2. Press .

One-touch dialing

If one-touch dialing is set to “on,” dial any of the 99 location numbers without pressing .

To one-touch dial a location number

1. Set one-touch dial to “on” (see One-Touch Dial, page 74).
2. Press and hold the location number.



Tip

For double-digit locations, press and release the first digit, and then press and hold the second digit. For example:

- ☐ To enter location number 3, press and hold .
- ☐ To enter location number 32, press  and then press and hold .