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www.BluebyADT.com



Keypad

Quick start guide



Welcome to Blue by ADT

You've made a great decision to help protect your family and home with the purchase of your Blue by ADT Keypad. The Blue Keypad is a convenient in-home controller for your security system.

Use it to arm your system when you leave and to disarm your system when you come home. The keypad includes a Panic button to trigger the Panic Alarm in case of an emergency. It also connects to your Blue by ADT Smart Home Hub and sends you an alert if your smoke and/or CO detector alarms. The smoke/CO detector alarm requires the keypad to have AC power connected. Customize your keypad's settings from the Blue by ADT app at any time.

Box includes:

- Keypad
- 4 AAA batteries
- Tabletop stand
- Mounting hardware
- Power supply

Before you get started

You will need:

- Blue by ADT Smart Home Hub
- Blue by ADT app on the latest iOS or Android OS
- Phillips screwdriver or a drill with a Phillips driver bit (optional)
- Power drill with drill bits for pilot holes (optional)

Setting up your Blue by ADT Keypad

Getting started is simple. Just follow these steps:

1. Remove the keypad and power supply from the box.
 2. Remove the back cover of the keypad to access the battery slots and mounting holes.
 3. Plug the power cord into the back of the keypad. Then, plug the keypad into an outlet for the best experience. Alternatively, use the device with batteries if you don't have access to a power outlet nearby.
 - a. Insert the batteries.
- Note:** The keypad can run on AC power or batteries. If you are using AC power with inserted batteries, the batteries will act as a back-up power source.
4. Download the iOS or Android app by visiting www.BluebyADT.com/apps
 5. Open the app to create an account or log in to your existing account.
 6. Select **Menu > Devices > (+) Add Security Device** and select **Blue Keypad**.
 7. Follow the in-app screens to pair your device to the Blue Smart Home Hub.
 8. Set up the device in your desired location.

Pairing

To pair your Blue by ADT Keypad with the Blue Smart Home Hub, launch your Blue by ADT app. Once logged in, select **Menu > Devices > (+) Add Security Device > Blue Keypad**, and follow the in-app setup help to pair with your system.

Note: The keypad and devices in a Blue by ADT system may be preconfigured. If so, they will be pre-paired to your system and can be added by simply powering the devices on.

Mounting your Blue by ADT Keypad

Note: The Blue by ADT Keypad should be located by an entrance in your home, like your front door or garage door. The keypad can either be mounted onto the wall or placed on a tabletop.

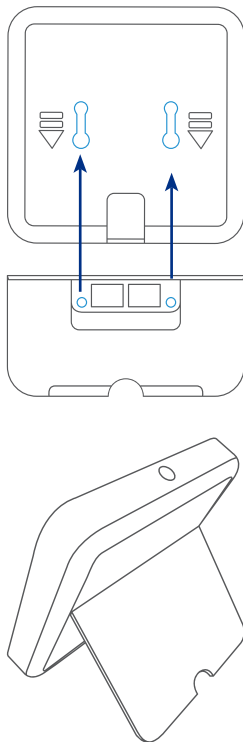
1. To mount the keypad on a wall: Secure the keypad to the wall by removing the back panel of the device and screwing the back panel into the wall using the included hardware. Once the back panel is mounted to the wall, press the keypad into place.

Note: If you're using the power cord, make sure the cord is attached to the keypad before connecting the device onto the back panel and plugging it into a power source.

2. To set up the keypad on a table:

- a. Remove the back panel of your keypad to plug the power cord into the device. Replace the back panel.
- b. Secure the table stand to the keypad by inserting the stand posts into the screw holes on the back panel of the keypad. Push the stand upward to lock it into place.

Note: Make sure the stand is oriented as shown to ensure it is propped up correctly.



Users & User Codes

Blue by ADT allows for multiple User Codes, which will enable you to keep track of who arms and disarms your system. You can manage users and User Codes in the Blue by ADT app or web portal, not on the keypad. Log in, go to **Menu > Users**, and select **User Name** to view code details.

- **Master User Code:** You will only have one 4-digit Master User Code, which gives you complete access to your entire system. Protect this code, and do not share it with others.
- **Users:** Invite your trusted friends and family and keep track of who arms and disarms your system. Users will be invited via email, and they can set their login password, security question, and manage their notifications under **My profile**.

As the **Master User**, you may **invite** any of the following user types to your system:

1. **Admin Users** get full access to all platforms and functionalities.
2. **Standard Users** have access to monitoring, controlling, and limited settings management.

As the **Master User**, you may also **add** any of the following user types to your system:

1. **Basic Users** can only arm/disarm.
2. **Duress User** is a code to disarm the system and notify the monitoring center. You may only have one duress code, which is shared by all, to trigger a duress alert to the monitoring center if professionally monitored.

Learn more about **Users** by visiting www.BluebyADT.com/support

Arming your system

You have a variety of options for arming and disarming your system with Blue by ADT.

Depending on your needs, you may choose one of three different arming modes on the keypad:

STAY: Press the **Stay** button and then enter your User Code to arm in **Stay Mode**.

Use this mode when you're at home, entry and exit delays are on, and motion sensors are off.

AWAY: Press the **Away** button and then enter your User Code to arm in **Away Mode**.

Use this mode when no one's home, entry and exit delays are on, and motion sensors are on.

NIGHT: Press the **Night** button and then enter your User Code to arm in **Night**

Mode. Use this mode when you're in for the night, entry and exit delays are off, and motion sensors are off.

OFF: Press **OFF** and then enter your **User Code** to disarm your security system.

Note: By design, the exit and entry delays give you enough time to leave or enter your home without setting off a false alarm.

Your keypad includes a **Panic button** to be used in case of an emergency inside your home. This Panic button will immediately notify the monitoring center to dispatch emergency services to help you automatically. The Panic button can only be selected when you are at home.

To trigger the Panic button:

Press and hold the star (*) and pound (#) buttons on the keypad at the same time for 2 seconds to trigger a Panic Alarm. If monitored, you may request the monitoring center dispatch one of the following services directly after triggering a Panic Alarm:

- Press **1** for police
- Press **2** for fire
- Press **3** for medical

Press **OFF** to cancel a Panic Alarm siren locally on your keypad or smart home hub.

Note: Once a Panic Alarm is triggered, you can't cancel emergency services from being dispatched if you are monitored.

Duress code: You can set up a unique code (different from your User Codes), which you can use when you feel threatened by someone forcing you to disarm from inside your home. When you enter this code, the alarm will not sound — but a special duress message is sent to the monitoring center, and emergency services will respond appropriately.

- To create a duress code, select **Menu > Users > (+) Add**, and select **Duress User**.
- Create a **Duress User** with a unique 4-digit duress code and then press **Add User**.

Note: The Panic button and duress codes should only be used in an emergency.

There is no option to cancel dispatch if you are not in an emergency. Your local municipality and police department will treat this event as a false alarm.









Blue Keypad settings

To manage settings of your keypad at any time, launch your Blue by ADT app or log in to the web portal. From the app/web portal, you can control audio settings for turning on or off various chimes and tones. You can also adjust light settings for the screen and LED brightness. You can disable the Panic button feature if desired. The Panic button is enabled by default.

LED reference guide

Your Blue Keypad has an LED light on the front of the unit. This quick reference guide will help you understand your device’s status.

LED light patterns

Pairing state	LED behavior
Disarmed (ready to arm)	 Solid green
Armed (any mode)	 Solid blue
Entry delay, exit delay	 Blinking blue
Alarm, Panic	 Blinking red
Disarmed (not ready to arm)	 Blinking green
A device is faulted, lost, or has a low battery	 Blinking yellow
Boot mode (device is restarting)	 Blinking blue
Downloading firmware	 Alternating white and blue

*The LED light behavior may vary based on power and user settings managed from the Blue by ADT app or web portal.

Factory resetting your Blue Keypad

To remove a keypad from your Blue by ADT account, open the Blue by ADT app or web portal, select **Menu > Devices**, and then find the name of your keypad. Choose **Remove Device**.

To factory reset your keypad:

- Hold ***** and **3** together on the keypad for five seconds until the **UTILITIES** menu appears.
- Press **5** for **DEREGISTER KEYPAD** option.
- Press **#** to confirm.
- Press ***** to continue.

Important safety information

1. Read and keep these instructions.
2. Clean only with a dry cloth.
3. Set up in accordance with the manufacturer’s instructions.
4. Do not set up near any heat sources such as radiators, heat registers, stoves, or other devices (including amplifiers) that produce heat.
5. Only use attachments/accessories specified by the manufacturer.
6. The device should not be exposed to dripping or splashing water. Items filled with liquids, such as vases or hoses, should not be placed on or near the device.
7. Do not store batteries with hazardous or combustible materials. Batteries can explode, catch fire, and/or cause burns if disassembled, punctured, cut, crushed, short-circuited, incinerated, recharged (disposable cells), or exposed to water, fire, or high temperatures.
8. Keep batteries away from children.
9. Store spare batteries in a cool, dry, and ventilated area.

10. Do not use counterfeit or inferior quality batteries. Do not use rechargeable batteries.
11. Disposing of your device and old battery: Blue by ADT is committed to environmental protection and sustainability. We strongly encourage you to recycle your device and old battery in accordance with local waste and recycling laws. The device and battery cannot be disposed of with regular household waste. Please visit www.call2recycle.org and, in the “Find a recycling location” field, enter your ZIP code to find your nearest battery recycling facility.
12. Do not drop the device or subject it to physical shock.
13. Do not use high voltage products around this device (e.g., electrical swatter) as this product may malfunction due to electrical shock.
14. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where it exits from the device.
15. Only use the AC adapter supplied with this device. Do not use a power supply from another device or another manufacturer. Using any other power cable or power supply may cause damage to the device and void your warranty.
16. Do not defeat the safety purpose of the polarized plug. A polarized plug has two blades with one wider than the other. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
17. **WARNING:** This product contains chemicals known to the State of California to cause cancer and congenital disabilities or other reproductive harm. Wash hands after handling.
18. **CAUTION:** Risk of explosion if battery is replaced by an incorrect type.

Important notice

Keypad requires AC power to send smoke/CO siren detection signals to the Blue by ADT Smart Home Hub or other Blue by ADT compatible device hub. Not all third party smoke/CO detectors are compatible with the keypad's siren detection. Keypad does not act as a back-up signaler as a standalone device, it must be used with a compatible Blue by ADT security hub device. If utilizing self-monitoring you acknowledge that ADT's Products and Services are not intended for a third-party monitored emergency notification system and that ADT does not monitor emergency notifications and will not dispatch emergency authorities to your home in the event of an emergency. ADT makes no warranty or representation that use of the Products or Services will affect or increase any level of safety. You acknowledge that the Products and Services are not intended to be 100% reliable and are not a substitute for a third-party monitored emergency notification system. ADT cannot and do not guarantee that you will receive notifications in any given timeframe or at all. All life threatening, safety and emergency events should be directed to the appropriate response services.

Keypad operating specifications

Power source:

AC power plug or 4 AAA batteries

AC power input: 100-240V ~ 50-60Hz

AC power output: 5V ~ 2A

Temperature: 32° to 104°F (0° to 40°C)

Regulatory approvals

FCC statement

This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designated to provide reasonable protections against harmful interference in a residential installation. This equipment generates, uses, and can radiate radiofrequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The FCC ID for this device is NKR-LS02.

You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 7.87 in. (20 cm) between the radiator and your body. End-users must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Notes

Open-source software notice

For information about the open-source code under GPL, LGPL, MPL, and other open-source licenses that are contained in this product, please visit **www.BluebyADT.com/opensource**. In addition to the source code, all referred license terms, warranty disclaimers, and copyright notices are available for download.

Warranty

For Blue by ADT warranty details, visit: **www.BluebyADT.com/warranty**

Company address

ADT

1501 Yamato Road
Boca Raton, FL 33431

Questions

Give us a call at **877-464-7437**
or visit us at **www.BluebyADT.com/support**

Notes