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IMPORTANT

Before operating or maintaining this unit, please read this manual carefully, paying extra attention to the safety warnings and precautions.

For Services and Support



pro.autel.com

www.autel.com



1-855-288-3587/1-855-AUTELUS (North America)

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support@autel.com

For technical assistance in all other markets, please refer to *Service and Support* section in this manual.

Safety Information

For your own safety and the safety of others, and to prevent damage to the device and vehicles upon which it is used, it is important that the safety instructions presented throughout this manual be read and understood by all persons operating or coming into contact with the device.

There are various procedures, techniques, tools, and parts for servicing vehicles, as well as in the skill of the person doing the work. Because of the vast number of test applications and variations in the products that can be tested with this equipment, we cannot possibly anticipate or provide advice or safety messages to cover every circumstance. It is the automotive technician's responsibility to be knowledgeable of the system being tested. It is crucial to use proper service methods and test procedures. It is essential to perform tests in an appropriate and acceptable manner that does not endanger your safety, the safety of others in the work area, the device being used, or the vehicle being tested.

Before using the device, always refer to and follow the safety messages and applicable test procedures provided by the manufacturer of the vehicle or equipment being tested. Use the device only as described in this manual. Read, understand, and follow all safety messages and instructions in this manual.

Safety Messages

Safety messages are provided to help prevent personal injury and equipment damage. All safety messages are introduced by a signal word indicating the hazard level.



DANGER

Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury to the operator or to bystanders.



WARNING

Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury to the operator or to bystanders.

Safety Instructions

The safety messages herein cover situations Autel is aware of. Autel cannot know, evaluate or advise you as to all of the possible hazards. You must be certain that any condition or service procedure encountered does not jeopardize your personal safety.



DANGER

When an engine is operating, keep the service area WELL VENTILATED or attach a building exhaust removal system to the engine exhaust system. Engines produce carbon monoxide, an odorless, poisonous gas that causes slower reaction time and can lead to serious personal injury or loss of life.

SAFETY WARNINGS

- Always perform automotive testing in a safe environment.
- Wear safety eye protection that meets ANSI standards.
- Keep clothing, hair, hands, tools, test equipment, etc. away from all moving or hot engine parts.
- Operate the vehicle in a well-ventilated work area, for exhaust gases are poisonous.
- Put the transmission in PARK (for automatic transmission) or NEUTRAL (for manual transmission) and make sure the parking brake is engaged.
- Put blocks in front of the drive wheels and never leave the vehicle unattended while testing.
- Be extra cautious when working around the ignition coil, distributor cap, ignition wires and spark plugs. These components create hazardous voltages when the engine is running.
- Keep a fire extinguisher suitable for gasoline, chemical, and electrical fires nearby.
- Do not connect or disconnect any test equipment while the ignition is on or the engine is running.
- Keep the test equipment dry, clean, free from oil, water or grease. Use a mild detergent on a clean cloth to clean the outside of the equipment as necessary.

- Do not drive the vehicle and operate the test equipment at the same time. Any distraction may cause an accident.
- Refer to the service manual for the vehicle being serviced and adhere to all diagnostic procedures and precautions. Failure to do so may result in personal injury or damage to the test equipment.
- To avoid damaging the test equipment or generating false data, make sure the vehicle battery is fully charged and the connection to the vehicle DLC is clean and secure.
- Do not place the test equipment on the distributor of the vehicle. Strong electro-magnetic interference can damage the equipment.

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1 Using This Manual

This manual contains device usage instructions.

Some illustrations shown in this manual may contain modules and optional equipment that are not included in your system. Contact your sales representative for availability of other modules and optional tools or accessories.

Conventions

The following conventions are used.

Bold Text

Bold text is used to highlight selectable items such as buttons and menu options.

Example:

- Tap OK.

Notes and Important Messages

Notes

A NOTE provides helpful information such as additional explanations, tips, and comments.

Example:



NOTE

New batteries reach full capacity after approximately 3 to 5 charging and discharging cycles.

Important

IMPORTANT indicates a situation which, if not avoided, may result in damage to the test equipment or vehicle.

Example:



IMPORTANT

Keep the cable away from heat, oil, sharp edges and moving parts. Replace damaged cables immediately.

Hyperlink

Hyperlinks, or links, that take you to other related articles, procedures, and illustrations are available in electronic documents. Blue italic text indicates a selectable hyperlink and blue underlined text indicates a website link or an email address link.

Illustrations

Illustrations used in this manual are samples, the actual testing screen may vary for each vehicle being tested. Observe the menu titles and on-screen instructions to make correct option selection.

2 General Introduction

The wireless diagnostic interface MaxiAP AP200 is a small interface adapter used to connect to a vehicle's diagnostic connector (DLC) and connect wirelessly with the iOS or Android devices for vehicle data transmission, making your iOS or Android devices (hereinafter referred to as device or devices) into a powerful diagnostic tool.

The MaxiAP AP200 package includes a Bluetooth (BT) OBDII connector and a MaxiAP200 app. It is the perfect Do-It-Yourself tool for customers looking for quick and easy OBDII as well as vehicle-specific diagnostic functions. It is almost compatible with all European, Asian, and U.S. international vehicle models.

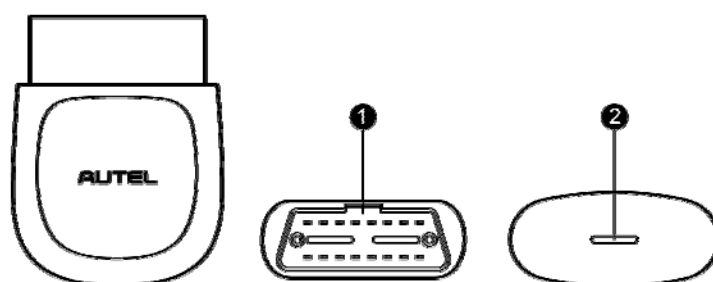


Figure 2-1 *Product View*

Functional Description

1. Vehicle Data Connector (16-pin) – connects the MaxiAP AP200 to the vehicle's 16-pin DLC directly.
2. Power LED – indicates system status.

The power LED displays green, blue, red depending on power level and operating state.

A. Green

- Lights solid green when the MaxiAP AP200 is plugged in and not connected with the device.

B. Blue

- Lights solid blue when the device is connected with the MaxiAP AP200 via Bluetooth.
- Flashes blue when the device is communicating with the MaxiAP AP200, for example, when the device is reading Engine DTCs.

C. Red

- Lights solid red when the MaxiAP AP200 is updating the firmware or when the update failed.



NOTE

When the MaxiAP AP200 has lost connection from the device for more than 10 minutes, the LED goes off and the AP200 enters power saving standby mode. The power LED will light when reconnected.

Technical Specifications

Table 2-1 Specifications

Item	Description
Communications	BT3.0 + BT4.0
Wireless Frequency	2.4 GHz
Input Voltage Range	9 VDC to 26 VDC
Supply Current	100 mA@12 V
Sleep Mode Current	3 mA@12 V
Operating Temp.	0°C to 50°C
Storage Temp.	-20°C to 70°C

Dimensions (L * W * H)	59.2 mm (2.33") * 48.5 mm (1.91") * 24.6 mm (0.97")
Weight	35g (0.07 lb.)

Wireless Communication

The MaxiAP AP200 uses BT communication. It can transmit vehicle data to your iOS or Android devices without a physical connection. The working range for BT communication is about 33 feet (about 10 m). Signal lost due to moving out of range will automatically be restored once the device is brought within transmission range to the MaxiAP AP200 connector.

Power Source

The MaxiAP AP200 operates on 12-volt vehicle power that it receives through the vehicle data connection port. The unit powers on whenever it is connected to an OBDII/ EOBD compliant data link connector (DLC).

3 Getting Started

NOTE

The images and illustrations depicted in this manual may differ from the actual ones. The user interface for iOS and Android devices might be slightly different.

Powering Up

1. Download & installation

- Search for **MaxiAP200** in APP Store or Google Play to download and install the app to your device.



- Or scan the QR code to download the MaxiAP200 app.

2. Register & login

- Open the MaxiAP200 app and click **Register** near the top right.
- Follow the on-screen instructions to complete the registration.
- Log in with the registered email address and password.

NOTE

You can log in with your registered Autel user ID if you already have one.

- ### 3. Plug the connector of the MaxiAP200 tool into the vehicle's Data Link Connector (DLC).
- The vehicle's DLC is generally located under the vehicle dash.

4. Turn the ignition to Key On, Engine Off position.

- The LED on AP200 illuminates solid green.

5. VCI Connection

Tap **Me > VCI Connection** or the **VCI** button near the top right of the Home screen. Tap the Bluetooth name of the MaxiAP AP200 tool to pair it with the device. The Bluetooth name starts with AP, followed by the serial number of the tool.

- Ensure the device's Bluetooth is turned on.
- When the device is successfully paired with the tool, you will hear a beep sound and the LED on the tool illuminates solid blue.
- Check if the communication status turns to VCI connected. Tap **Done** near the top left to return to the Home screen.

 NOTE

For IOS devices, pair the MaxiAP AP200 tool with the device via Settings > Bluetooth and then go back to the app.

6. Bind VCI

Tap **Me > VCI Management**. Scan the QR code on the MaxiAP AP200 tool to put in the serial number. Check if the email information is correct. Tap **Bind** to bind VCI.

7. Your MaxiAP200 app is now ready for use.

- Tap **Mall** to purchase vehicle-specific software.



Figure 3-1 Sample MaxiAP200 Job Menu

8. The table below briefly describes each of the applications in the AP200 system.

Table 3-1 Applications

Button	Name	Description
	Eobd	Accesses EOBD/OBDII diagnostic functions.
	Service	Accesses 19 service functions.
	History	Accesses diagnosis and service records with vehicle information and DTCs included.

Navigation Buttons

Operations of the Navigation buttons at the bottom of the screen are described in the table below:

Table 3-2 Navigation Buttons

Button	Name	Description
 Home	Home	Returns to the Home screen.
 Mall	Mall	Displays software programs available
 Me	Me	Displays list of functions, including Repair Reports, VCI Connection, Uninstall Vehicle Software, Order Management, VCI Management, Settings and User Manual

4 Eobd

This option provides EOBD/OBDII diagnostic functions for vehicles. read and clear pending, stored and permanent codes for European, Asian, and U.S. OBDII/EOBD compatible vehicles, 1996 and newer.

It can also read and clear enhanced codes for engine and transmission systems of GM, Chrysler, and Ford vehicles. Autel provides regular updates for this app that will expand vehicle coverage and access to available modules.

Tap > to view the details of a specific DTC (Diagnostic Trouble Codes). At the bottom of the DTC Details screen, you can also tap the **Previous** or **Next** button to view the details of the previous or next DTC. Or tap the snowflake button at the bottom middle of the screen to view the freeze

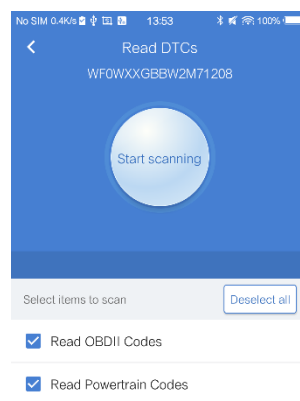


Figure 4-1 Sample Eobd Function Screen

frame of the specific DTC, if available.

5 Service

The Service section is specially designed to provide you with quick access to the vehicle systems for various scheduled service and maintenance performances. The typical service operation screen is a series of menu driven executive commands. By following the on-screen instructions to select appropriate execution options, enter correct values or data, and perform necessary actions, the system will guide you through the complete performance for various service operations.

The most commonly performed service functions include:

- Oil Reset Service
- EPB Service
- BMS Service
- SAS Service
- DPF Service
- TPMS Service
- IMMO Service

After entering each special function, the displayed screen consists of two applications: **Diagnosis** and **Hot Functions**. The **Diagnosis** is for you to read/clear data since this is necessary after some special functions. **Hot Functions** consists of sub functions of the selected special function.

Oil Reset Service

This function allows you to perform reset for the Engine Oil Life system, which calculates an optimal oil life change interval depending on the vehicle driving conditions and climate. The Oil Life Reminder must be reset every time the oil is changed, so the system can calculate when the next oil change is required.

**IMPORTANT**

Always reset the engine oil life to 100% after every oil change.

**NOTE**

All required work must be carried out before the service indicators are reset. Failure to do so may result in incorrect service values and cause DTCs to be stored by the relevant control module.

Electronic Parking Brake (EPB) Service

This function has a multitude of usages to maintain the electronic braking system safely and effectively. The applications include deactivating and activating the brake control system, assisting with brake fluid control, opening and closing brake pads, and setting brakes after disc or pad replacement, etc.

EPB Safety

It may be dangerous to perform Electronic Parking Brake (EPB) system maintenance, so before you begin the service work, please keep these rules in mind.

- ✓ Ensure that you are fully familiar with the braking system and its operation before commencing any work.
- ✓ The EPB control system may be required to be deactivated before carrying out any maintenance/diagnostic work on the brake system. This can be done from the tool menu.
- ✓ Only carry out maintenance work when the vehicle is stationary and on level ground.
- ✓ Ensure that the EPB control system is reactivated after the maintenance work has been completed.

**NOTE**

Autel accepts no responsibility for any accident or injury arising from the maintenance of the Electronic Parking Brake system.

BMS

The BMS (Battery Management System) allows the scan tool to evaluate the battery charge state, monitor the close-circuit current, register the battery replacement, and activate the rest state of the vehicle.

NOTE

1. This function is not supported by all vehicles. The screens shown in this section are examples.
 2. The sub functions and actual test screens of the BMS may vary for different test vehicles, please follow the on-screen instructions to make correct option selection.
-

The vehicle may use either a sealed lead-acid battery or an AGM (Absorbed Glass Mat) battery. Lead acid battery contains liquid sulphuric acid and can spill when overturned. AGM battery (known as VRLA battery, valve regulated lead acid) also contains sulphuric acid, but the acid is contained in glass mats between terminal plates.

It is recommended that the replacement aftermarket battery has the same specifications, such as capacity and type, with the battery used in the vehicle. If the original battery is replaced with a different type of battery (e.g. a lead-acid battery is replaced with an AGM battery) or a battery with a different capacity (mAh), the vehicle may require reprogramming the new battery type in addition to performing the battery reset. Consult the vehicle manual for additional vehicle-specific information.

Register Battery Replacement

This option allows displaying the mileage reading of last battery replacement, registering the battery replacement after replacing a new battery and informing the power management system that a new battery has been fitted to the vehicle.

If the battery change is not registered, the power management system will not function properly, which may not provide the battery with enough charging power to operate the car and limit the functions of individual electrical equipment.

Steering Angle Sensor (SAS) Service

Steering Angle Sensor Calibration permanently stores the current steering wheel position as the straight-ahead position in the steering angle sensor EEPROM. Therefore, the front wheels and the steering wheel must be set exactly to the straight-ahead position before calibration. In addition, the vehicle identification number is also read from the instrument cluster and stored permanently in the steering angle sensor EEPROM. On successful completion of calibration, the steering angle sensor fault memory is automatically cleared.

Calibration must always be carried out after the following operations:

- Steering wheel replacement
- Steering angle sensor replacement
- Any maintenance that involves opening the connector hub from the steering angle sensor to the column
- Any maintenance or repair work on the steering linkage, steering gear or other related mechanism
- Wheel alignment or wheel track adjustment
- Accident repairs where damage to the steering angle sensor or assembly, or any part of the steering system may have occurred

NOTE

1. AUTEL accepts no responsibility for any accident or injury arising from servicing the SAS system. When interpreting DTCs retrieved from the vehicle, always follow the manufacturer's recommendation for repair.
 2. All software screens shown in this manual are examples, actual test screens may vary for each vehicle being tested. Observe the menu titles and on-screen instructions to make correct option selections.
 3. Before starting the procedure, make sure the vehicle has ESC. Look for the button on dash.
-

DPF Service

The DPF function allows you to carry out numerous functions to the Diesel Particulate Filter system without having to send your car to a main dealer. The tool will manage DPF regeneration, DPF component replacement teach-in and DPF teach-in after replacing the engine control unit.

ECM monitors driving style and selects a suitable time to employ regeneration. Cars driven a lot at idling speed and low load will attempt to regenerate earlier than cars driven more with high load and high speed. In order for regeneration to take place, a prolonged high exhaust temperature must be obtained.

In the event of the car being driven in such a way that regeneration is not possible, i.e. frequent short journeys, a diagnostic trouble code will eventually be registered, DPF light and "Check Engine" indicator comes on. A service regeneration can be requested in the workshop, using the diagnostic tool.

Before carrying out a forced DPF regeneration using the tool, check the following items:

- The fuel light is not on.
- No DPF-relevant faults stored in system.
- The vehicle has the correct spec engine oil.
- The oil for diesel is not contaminated.

IMPORTANT

Before diagnosing a problem vehicle and attempting to perform an emergency regeneration, it is important to obtain a full diagnostic log and read out relevant measured value blocks.

NOTE

1. The DPF will not regenerate if the engine management light is on, or there is a faulty EGR valve.
2. The ECU must be re-adapted when replacing the DPF and when topping up the fuel additive Eolys.

3. If the vehicle needs to be driven in order to perform a DPF service, ALWAYS have a second person help you. One person should drive the vehicle while the other person observes the screen on the Tool. Trying to drive and observe the Scan Tool at the same time is dangerous, and could cause a serious traffic accident.
-

Tire Pressure Monitor System (TPMS) Service

This function allows you to quickly look up the tire sensor IDs from the vehicle's ECU, as well as to perform TPMS replacement and sensor test.

Take Tire pressure sensor replacement (Front left wheel sensor) as an example.

NOTE

During this application the wheel unit 8 digit identifications will need to be entered using the screen displayed.

The sensor identifications can be accessed by reading directly from the wheel unit or by using the identification reading tool.

On completion, a specific road test will be required followed by the tire pressure monitor system application.

IMMO Service

An immobilizer is an anti-theft mechanism that prevents an automobile's engine from starting unless the correct ignition key or other device is present. This device prevents thieves from starting the car by a method known as hot wiring. Most new vehicles have an immobilizer as standard equipment. An important advantage of this system is that it doesn't require the car owner to activate it; it operates automatically. An immobilizer is considered as providing much more effective anti-theft protection than an audible alarm alone; many auto insurance companies offer lower rates for vehicles that are equipped with them.

As an anti-theft device, an immobilizer disables one of the systems needed to start a car's engine, usually the fuel supply or the ignition. This is accomplished by radio frequency identification between a transponder in the ignition key and a device called a radio frequency reader in the steering column. When the key is placed in the ignition, the transponder sends a signal with a unique identification code to the reader, which relays it to a receiver in the vehicle's computer control module. If the code is correct, the computer allows the fuel supply and ignition systems to operate and start the car. If the code is incorrect or absent, the computer disables the system, and the car will be unable to start until the correct key is placed in the ignition.

The IMMO service of MX808 enables you to disable the lost vehicle keys and program the replacement key fob. It could be one replacement key fob or more, depending on your needs.

- To program the replacement key fob(s)
 1. Tap **IMMO KEYS** after entering the **Service** function from the MaxiCheck Job Menu.
 2. Tap **Automatic Selection** or **Manual Selection** to acquire vehicle VIN information and tap **Yes** to confirm.
 3. Tap **Erase/Program all key fobs** in the IMMO function list after it is displayed, the list may vary for different vehicles being tested.

 NOTE

- 1) To complete key fob programming, you need to acquire the Security Code, which can be acquired through the Security Code Read function in hot functions.
 - 2) Before programming, please check and erase the fault codes.
-

6 History

This function stores records of test vehicle history, including vehicle information and the retrieved DTCs from previous diagnostic sessions, and displays all information in an easy-to-check table list, on which you can view summarized details and manually input other information about the test vehicle and diagnostic loggings, etc. The Vehicle History also provides direct access to the previously tested vehicle and allows you to restart a diagnostic session without the need to do vehicle identification again.

7 Me

Register

1. Tap the **Register** button on the Me screen.
2. Enter the email address, verification code and password on the register screen. Tap the **Verification code** button and an email will be sent to your address.
3. Tap **Register** to complete the registration.

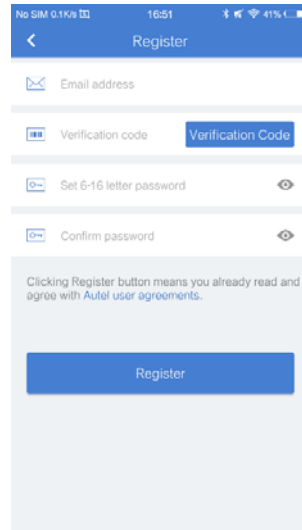


Figure 14- 1 *Sample Register Screen*

Log in

After registering the tool, log in with your registered email and password. If you forget the password, you can tap the **Forget password?** button to

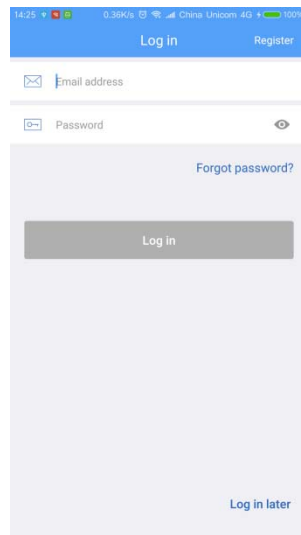


Figure 14- 2 Sample Log in Screen

retrieve it.

Repair Reports

The MaxiAP AP200 app automatically saves a repair report for each diagnostic session. Based on the trouble codes found in the specific vehicle, a repair report contains the definition of the DTCs (stored, pending, permanent codes and manufacture-specific codes) and possible causes. A PDF can also be generated for easy viewing, sharing, and printing.

To create a repair report, tap **Read DTCs**, tap “I” next to a trouble code on iOS devices or “>” on Android devices. The repair report is saved under

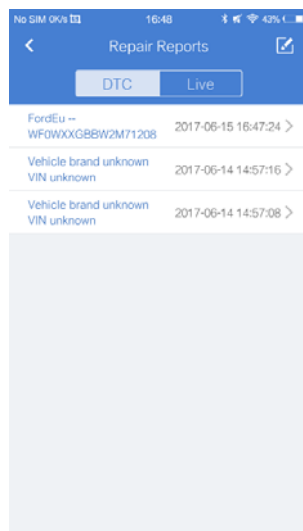


Figure 12- 1 Sample Repair Reports Screen

Saved Reports on the Me screen.

VCI Connection

Through this option you can do VCI Connection. Tap the Bluetooth name of the MaxiAP AP200 to pair with the device. When the device is successfully paired and communicating with the MaxiAP AP200, the LED on the MaxiAP AP200 lights solid blue. Tap **Done** on the VCI Management screen to return to the Me Screen. Your MaxiAP AP200 is now ready.

Apps Uninstall

Tap the **Apps Uninstall** option, a list of installed Apps will display. There is an **uninstall** button on the right side of each App. Tap the corresponding button to uninstall unwanted Apps.

Order Management

This function can help you manage orders efficiently.

VCI Management

Tap the **VCI Management**, the status of VCI connection will display. Below the status picture, there is a list of connectable BT devices and the word “paired” and “unpaired” show connection status of each BT devices.

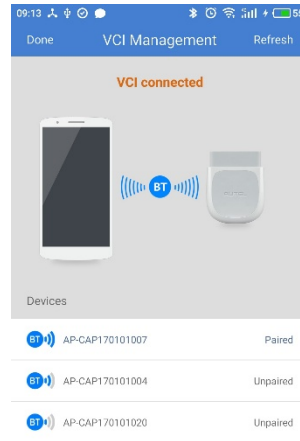


Figure 14- 3 Sample VCI Management Screen

Data Logging

Coming soon.

Settings

Select the Settings application to open a setup screen to adjust the default setting and view information about the MaxiAP AP200 system. There are three system settings.

- Unit
- User Guide
- About

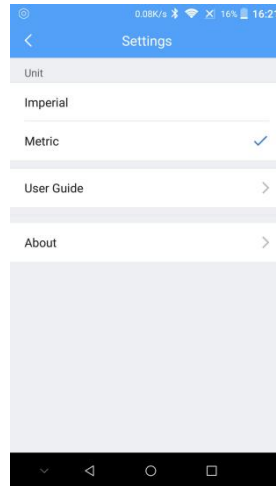


Figure 14- 4 Sample Settings Screen

Unit

This option allows you to adjust the measurement unit for the diagnostic system. You can tap **Imperial** or **Metric** to switch between these two measurement units.

User Guide

Instructions of how to use this app.

About

About displays the following information, current version of the app, Eobd version, Privacy Policy & Terms of Use. Tap **Privacy Policy & Terms of Use** to view detailed information.

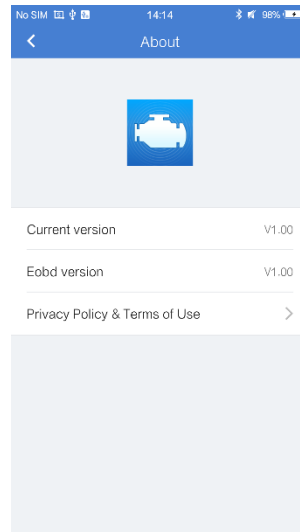


Figure 14- 5 Sample About Screen

User Manual

This option allows you to view the User Manual of MaxiAP AP200. The user manual contains safety instructions, operation instructions, product troubleshooting, and service and support information.

8 Product Troubleshooting

This chapter describes problems that you may encounter while using the MaxiAP AP200.

Vehicle Linking Error

A communication error occurs if the MaxiAP AP200 fails to communicate with the vehicle's control module when performing diagnostic procedures.

Please do the following check-ups:

- ✓ Verify that the ignition is ON.
- ✓ Check that the MaxiAP AP200 connector is securely connected to the vehicle's DLC.
- ✓ Turn the ignition off and wait for about 10 seconds. Then turn the ignition back on and continue the operation.
- ✓ Verify the control module is not defective.

9 Compliance Information

FCC COMPLIANCE

FCC ID:

This device complies with Part 15 of the FCC Rules and with RSS-210 of Industry Canada. Operation is subject to the following two conditions:

- 1 This device may not cause harmful interference.
- 2 This device must accept any interference received, including interference that may cause undesired operation.



WARNING

Changes or modifications not expressly approved by the party responsible for compliance would void the user's authority to operate the equipment.



NOTE

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: i . Reorient or relocate the receiving antenna. ii . Increase the separation between the equipment and receiver. iii . Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. iv . Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

RoHS COMPLIANCE

This device is declared to be in compliance with the European RoHS Directive 2011/65/EU.

CE COMPLIANCE

This product is declared to conform to the essential requirements of the following Directives and carries the CE mark accordingly:

EMC Directive 2014/30/EU

R&TTE Directive 1999/5/EC

Low Voltage Directive 2014/35/EU

10 Warranty and Service

Limited One Year Warranty

Autel Intelligent Technology Corp., Ltd. (the Company) warrants to the original retail purchaser of this Autel device that should this product or any part thereof during normal usage and under normal conditions be proven defective in material or workmanship that results in product failure within one year from the date of purchase, such defect(s) will be repaired, or replaced (with new or rebuilt parts) with Proof of Purchase, at the Company's option, without charge for parts or labor directly related to the defect(s).

The Company shall not be liable for any incidental or consequential damages arising from the use, misuse, or mounting of the device. Some states do not allow limitation on how long an implied warranty lasts, so the above limitations may not apply to you.

This warranty does not apply to:

- 1) Products subjected to abnormal use or conditions, accident, mishandling, neglect, unauthorized alteration, misuse, improper installation or repair or improper storage;
- 2) Products whose mechanical serial number or electronic serial number has been removed, altered or defaced;
- 3) Damage from exposure to excessive temperatures or extreme environmental conditions;
- 4) Damage resulting from connection to, or use of any accessory or other product not approved or authorized by the Company;
- 5) Defects in appearance, cosmetic, decorative or structural items such as framing and non-operative parts.
- 6) Products damaged from external causes such as fire, dirt, sand, battery leakage, blown fuse, theft or improper usage of any electrical source.



IMPORTANT

All data on the product may be deleted during the repair process. You should create a back-up copy of all your data on your product before shipping it for warranty service.

Service and Support

If you have any questions regarding the product, please contact one of our offices in your region.

AUTEL NORTH AMERICA

- **Phone:** 855-AUTEL-US (855-288-3587) Monday-Friday 9am-6pm EST
- **Website:** www.autel.com
- **Email:** ussupport@autel.com
- **Address:** 175 Central Avenue, Suite 200, Farmingdale, New York, USA. 11735

AUTEL EUROPE

- **Phone:** 0049 (0) 61032000522
- **Website:** www.autel.eu
- **Email:** sales.eu@autel.com, support.eu@autel.com
- **Address:** Robert-Bosch-Strasse 25, 63225, Langen, Germany

AUTEL CHINA HQ

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- **Phone:** (+507) 308-7566

- **Website:** www.autel.com/es
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- **Email:** sales@autel.com.au
- **Address:** 155 Islington Street, Melbourne, Collingwood, VIC

For technical assistance in other markets, please contact your local distributor.