



RENPHO

Inview Smart Scale



Model: R-A006, R-A005

RENPHO is committed to our environment. To reduce paper usage, please scan the QR Code or enter the following URL to download the full version of the electronic User Manual:



https://renpho.com/pages/renpho-inview-smart-scale

Quick Start Guide

Caution!

When using this scale, certain basic safety precautions must be followed.

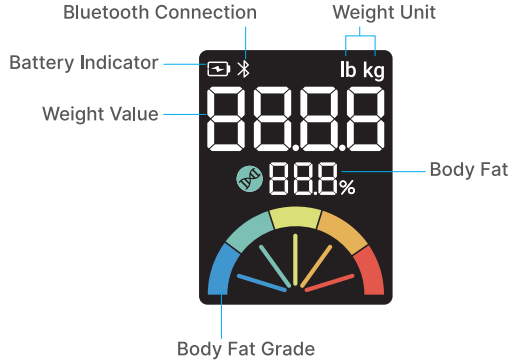
1. The scale should not be used to diagnose or treat any medical condition. You should always consult a doctor prior to undertaking any diet or exercise program.
2. Any persons who may be pregnant, suffer from osteoporosis, have a pacemaker, artificial joints, portable ECG or other metal devices implanted in their body are advised against using this product. If doing so, please use for weight measurement exclusively and wear shoes in order to bypass the electric current when stepping on the scale for measurement.
3. All body composition data is for reference and should not be used as a substitute for advice from a licensed health care professional.
4. If the scale malfunctions, first check the battery power. Replace the batteries as necessary.
5. Check the device before each use. Do not use the device if damaged. The continuous use of a damaged unit may cause injury or inaccurate results.
6. Please keep the scale dry. Take caution when using the scale on wet and slippery surfaces.
7. The scale is fragile, please handle it with care.
8. This scale is a high-precision measuring device. Never jump on, stomp on, or disassemble the scale. Handle it carefully to avoid breakage.
9. The scale is not waterproof; never immerse the scale in water. To clean the surface, use a damp cloth or glass cleaner. Do not use soap or other chemical cleaning agents.
10. Always use the scale on a solid, flat surface and ensure the scale is kept completely still while weighing.
11. Do not put heavy objects on the scale when not in use.
12. This scale has been designed for household use only and is not intended for medical or commercial use.
13. To prevent interference or danger, do not use the device in an environment near equipment with strong electromagnetic fields.
14. Do not attempt to disassemble the scale for any reason.

Product Introduction


1. Specifications


Model: R-A006
Weight Range: 6.6-400lbs / 3-180kg
Division: 0.2lb / 0.05kg
Batteries: 3 x 1.5V AAA
Product Size: 11.2 x 11.2 x 0.96inch
285 x 285 x 24.5mm
Product Weight: 2.9lbs / 1.3kg


2. LCD Display



3. Display Instruction

Calibrating

Overload

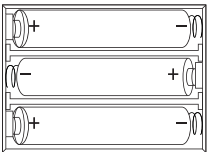
Low Battery

No display
Change Battery

STEP 1

Before use:

Install the AAA batteries correctly; one set is included in the package.




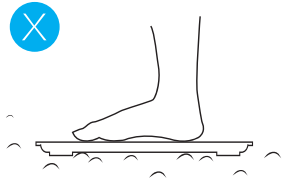
Note:

1. Insert AAA batteries as indicated by the polarity symbols (+ and -) marked inside.
2. The original batteries provided are NOT rechargeable. DO NOT attempt to recharge the batteries.
3. If "LO" appears on the display, please replace the batteries.

STEP 2


Use the scale in a flat and stable location. Avoid any carpeting or uneven flooring.







STEP 3

Download and install the free "Renpho Health" App to your smartphone.





Note: Due to continuing updates and improvements, the "Renpho Health" App may appear slightly different.

STEP 4

Open the App and follow set-up and pairing instructions:

a. Register your account in the Renpho Health App using e-mail. You may also login using Guest mode if you do not wish to register.

b. Enable Bluetooth on your smart phone.

- For iOS users, iOS 13 or later requires Bluetooth permissions:

1. Go to setting;
2. Scroll Down to find the Renpho Health App;
3. Switch on the Bluetooth permission.

- For Android users, make sure your location is turned on for Android 6.0 or later.

Note:

1. Phone setting can not connect the scale, please go to "Renpho Health" App for connection.
2. You need to connect to "Renpho Health" App and complete your profile information. Otherwise, your "Body Fat" result will not show on the scale.

US Importer: JOICOM CORPORATION

14129 The Merge Street, Building 3 Unit A, Eastvale, CA 92880

Manufacturer: Shenzhen Ruiyi Business Technology Co., Ltd.

Qianhai Complex A201, Qianwan Road 1, Qianhai

Shenzhen-Hong Kong Cooperation Zone,

Shenzhen, P.R.China

*Please provide your order number before contacting customer support.


Made in China


NA1

STEP 5

Pairing the RENPHO scale with the App.

Method 1







a. Step onto the scale with bare and dry feet on the scale's conductive area. Wait the screen to light up.

b. Tap the "Pair" to pair the scale with the App.


Method 2

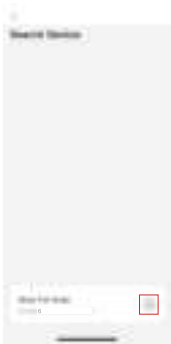




a. Tap "Add device" on the top right corner of the Healthy page.


b. Tap "Body Fat Scale".






c. Step on the scale with bare and dry feet on the scale's electrodes.

d. After the device name shows up, tap "+" to add the device.





e. Keep standing on the scale for 5-10 seconds. Pairing is successful when your metrics appears on the Renpho Health App.


Important!

Recalibration:

If the scale has been moved or turned upside down, it must be recalibrated to ensure accurate results.

1. Please place your scale in a firm and flat, stable location. Avoid any carpeting.
2. Place one foot on the scale to wake it up.
3. When the monitor shows digits, remove your foot.
4. Then scale will show "CAL" then "0.0" or "0.00".

The recalibration process is complete.



Frequently Asked Questions

1. Why isn't the scale detecting body fat and/or other data?

- Ensure your feet are dry and bare.

- Stand firmly on the scale with feet apart, facing the LCD digital display.

- Wait about 15s for the weighing process to finish.

- If not, try applying moisturizer to your feet and measure again.

- Ask another person to step on the scale and see if the body fat data works for them.

2. I have registered an account on the RENPHO website, why can't I log into the App?

Because the RENPHO website and Renpho Health App are two different systems, you must create an account for the App. If the regular connection to Bluetooth failed, please try the below steps:

- 1) Reset the scale.

Taking out one battery for 5 seconds and putting it back in.
- 2) Reset the Bluetooth connection.

Ensure Bluetooth and GPS (Android only) are enabled on your phone.

A. Open "Renpho Health" App.

B. Step one foot on the scale surface to wake it up.

C. After a few seconds of loading, the scale model number will appear, tap it.

D. Step on the scale again to complete the pairing.

3. Why is my body weight not accurate?

If you think you are getting an inaccurate weight measurement, please try below steps to fix the problem inaccurate issues:

- 1) Place the scale on a hard and flat surface. Softer floors such as carpet would cause inaccuracies.
- 2) Step on the scale with one foot until the LCD screen lights up. Then step off and wait for the LCD screen to display "CAL". When "0.00" is displayed, the scale is calibrated and you could step on it for measurement.
- 3) During the measurement, try to keep your weight centered directly above and over the scale as much as possible.
- 4) Try waiting for the scale to auto-shutoff (about 10 seconds) and you should be able to view accurate results via app.

4. How to change the unit?

Please go to Renpho Health App, "Weight Homepage">Setting> Measurement Unit Setting".

Warranty Policy

Your RENPHO product purchase is covered by a one year limited manufacturer warranty from the date of delivery. For warranty terms and conditions, please visit:

https://renpho.com/pages/warranty-terms-and-conditions

Note: Product registration is not required for the warranty. If you choose not to register your product, it will not diminish the product warranty.

Customer Service

Please feel free to contact us if you have any questions or concerns. RENPHO Customer Service Team guarantees a quick response and hassle-free solutions to any issue you may have within business hours.

TEL: +1(844) 417 0149 (US ONLY)

Monday-Friday 9:00AM-4:30PM

1800 MY RENPHO (1800 69 7367) (AU ONLY)

Monday-Friday 9:00AM-6:00PM (AEST)

Email: support@renpho.com (US&CA)

support-au@renpho.com (AU)

*For defective products or the return of items, please contact us with your order number within the specified warranty period. DO NOT dispose of any product parts as they may be required for inspection/repair.

FCC Regulatory Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Compliance

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

ISED Regulatory compliance

This device contains licence-exempt transmitters that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) L'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé.

成品形式： 折叠式

成品尺寸： 96 x 130mm

材質： 128g銅版紙 雙面彩色印刷

ISED Statement

- English: This device complies with Industry Canada license - exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The digital apparatus complies with Canadian CAN ICES - 3 (B)/NMB - 3(B).

- French: Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

l'appareil numérique du CIEM conforme canadien peut - 3 (b) / NMB - 3 (b).

For Receiver:

This device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS 102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

cet appareil est conforme à l'exemption des limites d'évaluation courante dans la section 2.5 du CNR - 102 et conformité avec RSS 102 de l'exposition aux RF, les utilisateurs peuvent obtenir des données canadiennes sur l'exposition aux champs RF et la conformité.

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment. The device is installed and operated without restriction.

Cet équipement est conforme Canada limites d'exposition aux radiations dans un environnement non contrôlé. Die Installation und der Betrieb der Ausrüstung sind uneingeschränkt.

For Transmitter:

This device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS 102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

cet appareil est conforme à l'exemption des limites d'évaluation courante dans la section 2.5 du CNR - 102 et conformité avec RSS 102 de l'exposition aux RF, les utilisateurs peuvent obtenir des données canadiennes sur l'exposition aux champs RF et la conformité.

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment. The device is installed and operated without restriction.

Cet équipement est conforme Canada limites d'exposition aux radiations dans un environnement non contrôlé. Die Installation und der Betrieb der Ausrüstung sind uneingeschränkt.