maxwest

USER MANUAL

NEO FLIP LTE

DEVICE LAYOUT

1 **Left Soft Key**
Press to select the Menu Option in the Home Screen

2 **Confirm/SOS Button**
Press to confirm any command
Long press in Home Screen for SOS

3 **Call Button**
Press to call loaded number or to accept incoming call

4 **Voicemail Button**
Long press in Home Screen to enter your voicemail

5 **Lock/Unlock Button**
Long press in Home Screen to Lock device

6 **Right Soft Key**
Press to select the Contacts Option in the Home Screen

7 **Power/Cancel Button**
Long press to Power on/off device
Press to cancel any command

8 **Navigation Button**
Navigate the device by pressing up, down, right, or left

9 **Change Audio Profile**
Long press in Home Screen to change the Audio Profile

10 **Music play button**
Previous/Stop/Next

11 **Volume + -**

Status Icons

✈	Airplane Mode	4G LTE	LTE Network
	No SIM Inserted		SD Card Inserted
	Meeting Mode	♪	Silent Mode
⌂	Indoor Mode	🌲	Outdoor Mode
	Battery Percentage	✉	Unread Message

Changing Audio Profiles

Changing the Audio Profiles allows you to change the device volume levels. This menu will be found in
Home Screen > Menu (—) > Settings > Profiles

There are preset Audio Profiles:
1. General - These are the default audio levels recommend
2. Silent - These settings mute all audio notification
3. Meeting - These settings put all audio to vibration
4. Indoor - These settings make all audio levels low
5. Outdoor - These settings make all audio to max

You can edit any of these settings by selecting Option (—)

In these settings you will be able to change the ringtones, adjust volume levels, select ring type, and additional audio settings

Turn the device ON or OFF

Long Press the Power Button (⭘). Enter Unlock Pin, if necessary.

To Unlock the device Press the Left Soft Key (—), then the Star key (✳)

Make or answer a Call

To make a call, go to the Home Screen and enter the number. Once the number is completed, Press the Call button (—)

For incoming calls, to accept the call press the Call button (—) To reject the call, press the Cancel button (⭘)

Calling Options

To Enter Speaker Mode during a phone call, press the Confirmation Button (SOS)

To Adjust the volume levels, press up and down on the Navigation Button

To End the call press the Cancel button (⭘)

For more options, select Menu by pressing Left Soft Key (—) In this menu you can Add a new call, Place call on Hold, Start recording call, Mute Call, adjust volume, use contacts, call logs, or open messages.

Send Text/Multimedia Messages

Enter the Message Application by entering the Menu (Left Soft Key) and scroll up with the navigation button to the Application Message.

Select Write message, (1) for Text Message press SMS or (2) for Multimedia Message press MMS.

(1) to Enter the recipient, enter the phone number. Scroll down to enter the message portion of the text. Once complete, select Options and Select Send

(2) to Enter the recipient, enter the phone number. Enter the desired information (Subject, Text, Image, Video or Audio). Once complete, select Options and Select Send

View Messages

To View the received messages, press Inbox.
To View the sending messages, press Outbox.
To View the draft messages, press Draft.
To View the sent messages, press Sentbox.

Display Settings

In Display setting you are able to change your wallpaper, adjust brightness settings, change screen timeout, change the keypad lock time, and change your screensaver settings.

You will find this menu in
Homescreen > Menu (—) > Settings > Display Settings

Contact Menu

In the Contact Menu you can save, edit, import, and export your contacts.

You can access your contacts by
Home Screen > Contacts (—)

Adding a New Contact

To add a new contact select
1. Select Options LSK (—)
2. Select New
3. Insert a Profile Picture, Name, Mobile number, Home number, add to a group, or set the ringtone
4. Select Save LSK (—)

Setting up Speed Dial

To add a number to speed dial, follow the steps below:
1. Select Options LSK (—)
2. Select Others
3. Select Speed dial
4. Select which number you want to set up
5. Input the number
6. Select ok

Importing/Exporting Contacts

To import/export your contacts you must have them in cvf Format:
1. Select Options LSK (—)
2. Select Import/Export
3. Select which one you would like to do

Browser Menu

The Browser Application allows you to navigate the World Wide Web.

To enter the browser, follow the steps below.
Home Screen > Menu > Internet

Browse the Web

To search something online:
1. Select Input URL
2. Enter the website URL you would like to search

Setting Network Account

To set up the network GPRS setting.
1. Select Options LSK
2. Select Settings
3. Select SIM1/2 Network accounts
4. Select your SIM carrier from the preset network accounts

Using Bookmarks

To access pages faster, use bookmarks.

There are preset pages like Facebook where you can check your account

You can create your own bookmark pages as well
1. Select Bookmarks
2. Select Options
3. Select Add
4. Select Bookmark
5. Input the information and save it

Typing with keyboard

The device uses T9 keyboard settings.

These are the keys for each letter
1 - Press multiple times to select different punctuation marks
2 - A B C
3 - D E F
4 - G H I
5 - J K L
6 - M N O
7 - P Q R S
8 - T U V
9 - W X Y Z
0 - Space
* - All the symbols in this menu
# - Allows you to change Abc , abc, ABC, 123, or writing lang.

To create text, see this sample

To spell out the work "World"
W - Press number 9 key one time
o - Press number 6 key three times
r - Press number 7 key three times
l - Press number 5 key three times
d - Press number 3 key one time

To input a number in text
1. Select the # key and select 123
2 input the number

Phone Settings

To access the phone settings, go to:
Home Screen > Menu > Settings > Phone Settings

Date & Time

In this menu you will be able to set time, set date, change time format, change date format, or change update time settings

Language Settings

This menu can allow you to change the language from English, French, Spanish or Portuguese

Shortcut Settings

This menu allows you to change the home screen shortcut keys to different applications.

Auto power on/off

This menu can set your device to automatically power on/off on preset times.

Power Management

This menu shows the battery percentage of the device.

Restore factory

This menu will erase all data on the device, password is 0000

SOS Settings

The SOS functionality on the device allows you to set up five (5) emergency numbers that will receive a custom text message and will automatically call the numbers in the order they are set.

Disclaimer: No numbers are preset to the device, user must set their own numbers. Device must have an active service running for this function to work properly.

Turning SOS on/off

SOS functionality can be turned on/off at any time. Select SOS turn on/off, checkmark is on by default.

Adding Telephone Numbers

To add a telephone number
1. Select Telephonenumber
2. Select the priority of the number
3. Input the number

Edit Message Content

To edit the message content
1. Select Message content
2. Edit the existing message
3 Select Ok

Activating SOS

To activate the SOS, long press the SOS button

FCC Statement
1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference.
(2) This device must accept any interference received, including interference that may cause undesired operation.
2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
NOTE:
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
Reorient or relocate the receiving antenna.
Increase the separation between the equipment and receiver.
Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
Consult the dealer or an experienced radio/TV technician for help.

SAR Information Statement
Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. * Tests for SAR are conducted with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model.The highest SAR value for this model phone when tested for use at the ear is 0.552W/Kg and when worn on the body, as described in this user guide, is 0.834W/Kg(Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements). The maximum scaled SAR in hotspot mode is0.834W/Kg.While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure. The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RFexposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of http://www.fcc.gov/ oet/fccid after searching on
FCC ID: 2A5P8NEOFLIPLTE Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Asso-ciation (CTIA) web-site at http://www.wow-com.com. * In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a sub-stantial margin of safety to give additional protection for the public and to account for any variations in measurements.

Body-worn Operation
This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 10mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.

IC STATEMENT
This device complies with Industry Canada licence exempt RSS standard(s). Operation is subject to the following two conditions
This device may not cause interference, and
This device may not accept any interference, including interference that may cause undesired operation of the device

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. These requirements set a SAR limit of 1.6 W/Kg averaged over one gram of tissue. The highest SAR value for this model phone when tested for use at the ear is 0.552 W/Kg and when worn on the body is 0.834 W/Kg. The maximum scaled SAR in hotspot mode is 0.834 W/Kg. This device was tested for typical body-worn operations. To comply with RF exposurerequirements, a minimum separation distance of 15mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna. Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence.