iC See
SMART CAMERA
Quick Operation Guide

DIRECTORY

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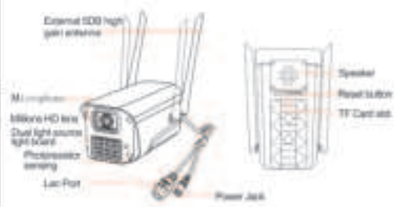
Product description
Be familiar with the interface and buttons before you use it.



Front back

Product description
Be familiar with the interface and buttons before you use it.

Front

back bottom

STEP 1: Download the APP

Method one
Use any "scan" program to scan the QR code below to download;
Note for Android system: please click "normal download", don't click " safe download" or "high speed download";

Scan the QR code to download

App Store
Google play

Method 2:
iOS system: search for "iCSee" APP in the APP Store; (image 1)
Android system: search for "iCSee" APP in the mobile app store; (image 2)

image 1【iOS】

image 2【Android】

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STEP 2:Connect To The Power Supply

1. Open"iCSee" app, click "image 8sign up" then use the phone number or mailbox to register account(image 6).
2.Register successfully, enter your phone number or mail number in the login interface, enter the password, login your app.
3.You can also use the wechat, facebook, line or the temporary visit to login app.
(image 5).

image 5

>02<

STEP 4: [Auto-pairing] WiFi Network Configuration

Note: camera can support 2.4G wifi for the time being, doesn't support 5Gwifi, plz set the router parameter to2.4G first before configuring network, during the connection, phone, router and camera need keep within the 2m distance.

1.Phone connect to the wifi network.
2.Click the "+"in the upper right corner(image 6)click the "Add WiFi camera"(image 7) according to the device's voice prompt, follow the app interface guide to enter router's password(image8)click "confirm" start to configure network(if the device doesn't appear voice prompt for a long time, you can long press the reset to restore default, then go on to configure network).

image 6 image 7 image 8

>03<

3.Enter the search device's interface, the device is in the connection process, plz wait(image 9).

image 9

Note:
○ Program search, do not operate other programs;
○ When the camera prompts "successfully connected to router", it will automatically go to the next step.
○ The camera fails to hear the prompt "successfully connect to router". Please restore factory Settings and match again.

4.After connecting successfully ,interface will prompt to set device's password and name for your device, after finishing, follow the app interface guide to complete network configuration (image 10,11,12,13).

image 10 image 11 image 12 image 13

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5.After finishing, device will show in the device's list, it represent the device is connecting successfully(image 14).
6.Click it you can view the monitoring image, and do the relevant operation and setting(image 15).

image 14 image 15

Note:
Movement tracking is only for indoor ip cameras, bullet ip camera and dome cameras do not have this function

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Note: If the automatic wlaink configuration fails, you can choose the following two methods to configure the device

The second type: [Manual configuration] Wired network

1. Long press the camera Reset button for 10 seconds to restore the device to factory settings (See image 37on page 14).
2.Connect your router to camera via network cable. (image16 17)
3.Connect phone to your router wifi network.

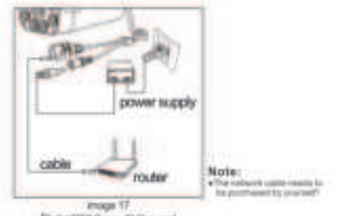

image 17
[Bullet/PTZ/Dome IP Camera]

Note:
●The network cable needs to be purchased by yourself.

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4.Login "iCSee" app, click the "+"in the upper right corner, and click "more" in the upper right corner(image 18).
5.click "Add the camera on same router(image 18).
6.Enter search device interface, click searched camera to add device(image 19),device will show in the device's list, which represent device connect successfully(image20).
7.Click it to view the monitoring image, also can do the relevant operation and setting

image 18 image 19 image 20

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When there is no network in the installation environment, please select the following pairing method:

Manual configuration: AP netless direct connection mode

1. Long press the camera Reset button for 10 seconds to restore the device to factory settings (See image 37on page 14).
2. Short press the camera Reset button 2-5 (See image 37on page 14) to enter the direct connection mode (most devices will voice prompt "enter direct connection mode").
3. Open the mobile phone desktop-settings-wireless network (image 21), search for the device wireless hotspot name,
Enter the wireless password: 1234567890,
connect to the wireless hotspot of the device (image 22;
Indoor IP Camera hot spot name: robot_xxxx;
Other kind of camera hot spot names: camera_xxxx;

image 21 image 22

Tips:
AP hotspot mode is only used for installation when there is no network in the environment, and cannot be remotely monitored,can only be accessed within 10 meters of the establishment of the hotspot!

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4. Open the 'iCSee' APP, and directly add the device in the local direct connection mode (image 23)
5. The device is displayed on the device list interface, which means that the device is successfully connected (image 24).

image 23

image 24

6. Click the 'Play' button to enter the monitoring screen and perform related operations and settings (image 25)
7. If you have already registered an account to log in, please click the "+" sign at the top right, and click the "AP direct connection" mode to add. (image 25).

image25

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How to set up mobile tracking

Note: Mobile tracking and smart humanoid alert can't be used at the same time;
●Click the "Mobile Tracking" (image 26) switch buttonin the preview interface to turn on the corresponding function;
●Motion tracking: when it's on, as long as an object enters the camera's illumination range, camera will track the moving trajectory (image 27);
●Watch Point: set a fixed position, when the camera is operating or tracking, it will automatically return to the set position after staying for a period of time (image 27);

image 26 image 27

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How to set the dual-light alert mode Starlight full color

Note: Mobile tracking and smart humanoid alert can't be used at the same time;
Open the 'iCSee', click the 'real-time playback' , click or slide to the "light (image 28)" or the "bulb" icon in the screen to open the setting screen;

image 28 image 29

●Night colored lights: When the light is insufficient, the white light will start, and the image will be colorful(image 29);
●Infrared night vision: When the light is insufficient, the infrared light is activated and the image becomes black and white(image 29);
●Double light alert: When the light is insufficient, the infrared light will be activated. When someone enters the monitoring screen, the white light will be triggered and the image will be colorful. After a few seconds when the person walks away, the infrared mode will be switched on and the image will become black and white.(image 29)

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How to set the humanoid alert function?

Note: Mobile tracking and smart humanoid alert can't be used at the same time;
Open the 'iCSee', click the device real-time playback, click on the upper right button 'setting' (image30)Enter the 'settings'-smart alarm (image 31), open the interface to make related settings (image 32)

image 30 image 31 image 32

Function introduction:
●Notification: Must be turned on to receive alarm trigger information.(image 32)
●Humanoid detection: only judge and detect people to trigger an alarm;(image 32)
●Show Tracking: When the human figure appears on the screen, the human figure can be tracked and reminded;
Rule setting: select the designated area [Warning Line], when someone enters the divided area, the alarm can be triggered;(image 32)

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Add shared device

1. Click "Share (image 39)" in the device list to pop up the QR code page using the main phone(image 40)
2. Log in to the 'iCSee' APP with the mobile phone you want to share, click the "+" sign in the upper right corner of the APP main interface, click "Scan QR code to add a camera" (image 40), scan the QR code of the device shared by others or input Add the device serial number (the shared device must be connected to the Internet and successfully added to the APP).

image 38 image 39 image 40

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How to view playback video?

Open the 'iCSee', enter the real-time playback of the device, and click the playback button at the bottom left to enter (image 36)

image 34 image 35 image 36

>14<

How to query device serial number and info?

1. Open the 'iCSee', enter the real-time playback of the device, click on the upper right setting (image 38) to enter the setting center-about the device (image 39), the QR code can be directly scanned and shared with other family members to watch (the QR code(image 40) valid time is 30 Minutes); if exceeded, it will automatically expire;
2. If you find that the device time is not synchronized, please click the device time to synchronize it;

image 38 image 39 image 40

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Q&A

Q: How does the camera store videos?
A: 1. Local Micro SD card storage, maximum support 128G, automatically delete earlier videos after TF card is full, and loop recording;
2. Cloud storage.(Free for 30 days, later based on personal renewal);

Q: What should you do if you forget the device access password?
A: After restoring the device to factory settings, reconnect and set a new access password.
Note: The access password involves privacy and security, please treat it with caution.

Q: What should you do if the camera cannot be connected or it is abnormally offline during use?
A: 1. Check whether the camera power supply and router network are normal.
2. Unplug the camera power to restart the camera.
3. Restore the camera to the factory settings (press and hold the Reset button for about 8 seconds, until you hear the "Restore factory settings, please do not power off" prompting sound), (**see Figure 37on page 14**), and then add the device again according to the instructions.
4. If the wireless network configuration is unsuccessful, please select wired network or AP network configuration mode.(**Refer to page 8.9**)

Q: Press the device reset button many times, there is no voice prompt for AP mode switching?
A: The device can only switch the mode once using the reset key, and the switch will not be executed again, it can only be restarted and switched again. Or use the mobile terminal to switch modes.

Q: Restore the device to the default, reconfigure the network, and enter the password, but only an empty password prompt box is displayed?
A: Click[Me]>[Tools]>[Clear Cache]on the APP interface, and re-add the device after clearing the cache.

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Q: AP mode network configuration (the device has been deleted), how to solve the problem if the device with the same serial number is prompted when adding a device?
A: Click【Me】>【Tools】>【Clear Cache】on the APP interface, and re-add the device after clearing the cache.

Q: Can't connect to network when phone scan the qr code?
A: Plz point the phone's QR code to the lens of the device, with a stable distance of 20-30 cm.

Q: The APP shows that there is no Micro SD card when viewing the video?
A: 1. Check whether it is a Class8 or Class10 Micro SD card in FAT32 format. Please select a special Micro SD card for monitoring. Do not use fake and shoddy Micro SD cards.
2. Power off the device, re-plug the Micro SD card and restart the device.

Q: What does the "user is locked" message mean?
A: Input error password too many times, please try again later (about 30 minutes).

Q: What should you do if you cannot log in or open the video after changing the router's wifi password?
A: After restoring the device to factory settings, add the device again

Q: What should you do if the APP fails to receive the alarm information?
A:1.Click【Settings】>【Smart Alarm】on the main interface of the APP, and confirm whether【Human shape Detection】,【Alarm Action】and【Alarm push】are turned on, and whether【Message Ignore】has been turned off. 【Alarm Time】Whether the selection is correct. 【Sensitivity】Select high.
2. Confirm whether the notification permission of the "iCSee" APP of the mobile phone is turned on.
3. Confirm whether the mobile phone network is normal.

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Q: how to do if dual-light camera can't alarm with dual-light?
A: Open monitor image, click the icon in the lower right corner of the main interface to confirm whether choose the dual-light mode.

Q:how to solve the issue which does not have alarm video?
A: Click【Settings】>【Smart Alarm】>【Alarm Action】>【Take a Video】on the main interface of APP to check whether the box has been checked.
【Alarm Time】Whether the selection is correct.

Note:
●Please modify the user password while using this product to avoid illegal use;
●Do not install the device in a place that is damp, dusty, or accessible to children;
●Please use and store within the allowable temperature and humidity range, and do not disassemble the equipment at will;

Special Statement:
●The manual is only for reference, please make the object as the standard;
The APP and product device firmware will be updated from time to time. If there is any upgrade, please upgrade online by yourself without notice;
●The manual may contain technically inaccurate places, or places that are inconsistent with product functions or printed errors. Please refer to the company's final interpretation;

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Warranty Card

Product name		Model	
Purchase date		Dealer	
Cause of issue			
Trouble shooting situation			
Customer name		Gender	
Contact number		Postcode	
Contact address			

This warranty card applies to the company's series of products you buy

Qualified Certificate
Name:
Model:
Inspector:
Production:
Date:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.