



ACCsoon CoMo

讯声

User Manual



contents

01 ■ Packaging List 06 ■ Product Features

06 ■ Product Description

06 ■ Instruction

06 | Accsoon CoMo 08 | Volume control

08 | First use 10 | Indicator status and voice prompt

11 ■ Specifications | 14 ■ After sales

12 ■ FAQ | 15 ■ Safety Information

14 ■ Warranty | 15 ■ Contact Us

目录

19 ■ 包装内容 | 24 ■ 产品特征

24 ■ 产品简述

24 ■ 使用说明

24 | 认识产品 | 27 | 声音调整

26 | 使用 | 28 | 耳机状态与提示音

29 ■ 参数表格 | 32 ■ 售后说明

30 ■ 常见问题 | 32 ■ 安全信息

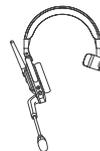
32 ■ 质保说明 | 33 ■ 联系我们

1、Packaging list

Accsoon CoMo (1 host headset, 8 remote headsets) package includes:



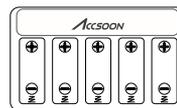
Host Headset × 1



Remote headset × 8



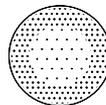
Battery × 18



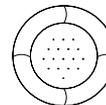
Battery charger × 2



Battery storage box × 3



Headset ear cushion × 9



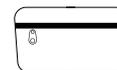
Headset protective sleeve × 2 pack



Microphone windscreen × 9



Headset storage bag × 9



Storage container × 1



User manual × 1

Accsoon CoMo (1 host headset, 6 remote headsets) package includes:



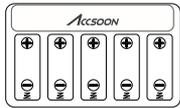
Host Headset x 1



Remote headset x 6



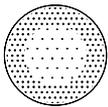
Battery x 14



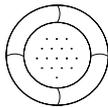
Battery charger x 2



Battery storage box x 3



Headset ear cushion x 7



Headset protective sleeve x 2 packs



Microphone winder x 7



Headset storage bag x 7



Storage container x 1

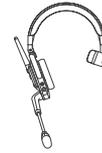


User manual x 1

Accsoon CoMo (1 host headset, 4 remote headsets) package includes:



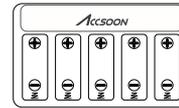
Host Headset x 1



Remote headset x 4



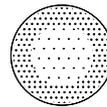
Battery x 10



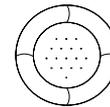
Battery charger x 1



Battery storage box x 2



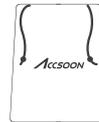
Headset ear cushion x 5



Headset protective sleeve x 1 pack



Microphone winder x 5



Headset storage bag x 5

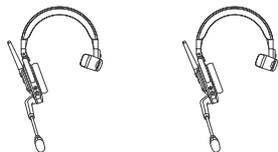


Storage container x 1



User manual x 1

Accsoon CoMo (1 host headset, 2 remote headsets) package includes:

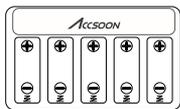


Host Headset x 1

Remote headset x 2



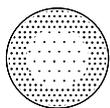
Battery x 6



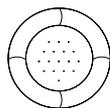
Battery charger x 1



Battery storage box x 1



Headset ear cushion x 3



Headset protective sleeve x 1 pack



Microphone windscreen x 3



Headset storage bag x 3

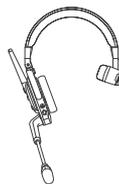


Storage container x 1



User manual x 1

Accsoon CoMo (Single headset) package includes:



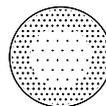
Headset x 1



Battery x 2



User manual x 1



Headset ear cushion x 1



Microphone windscreen x 1

2.Product Description

Thank you for choosing the Accsoon CoMo — A full-duplex wireless intercom system.

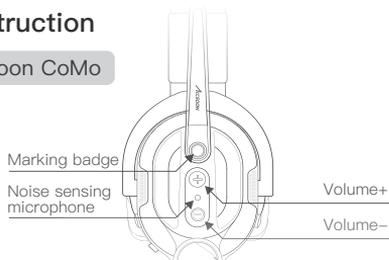
Accsoon CoMo is equipped with Accsoon stability, seamlessly supporting communication for teams of up to 9 people. With its all-new product design and enhancements from ENC technology, the Accsoon CoMo, with no need of base station, can provide a 400-meter (1312 ft) line of sight connection range and over 10 hours of noise-free communication experience. The Accsoon CoMo could be your perfect team communication solution for added convenience and better connectivity.

3.Product Features

- Flip-to-mute microphone
- 10+ hours of extended battery life
- Environmental noise cancellation(ENC)
- 1312ft line of sight transmission range
- Full duplex real-time audio communication
- 1 host headset can support up to 8 remote headsets
- Industry leading wireless stability for easier real time communication
- Ergonomic headset design, compatible for both left ear and right ear wearing
- Simply power on for immediate use, rebuild connection automatically after signal loss

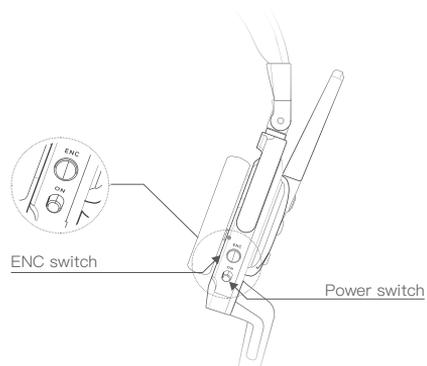
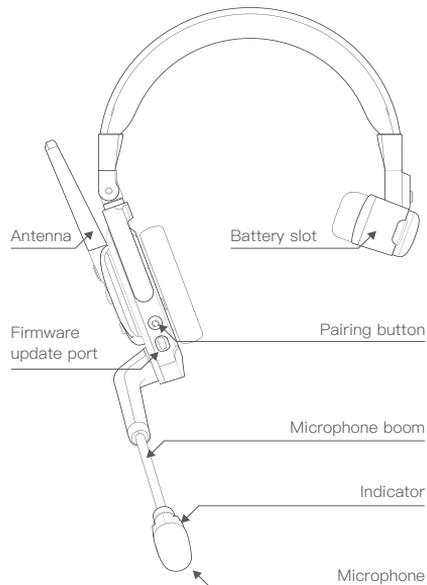
4.Instruction

Accsoon CoMo



Green badge for the host headset

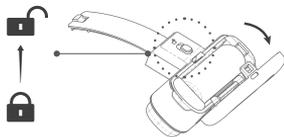
Grey badge for remote headsets



First use

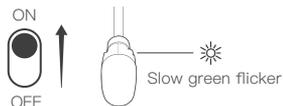
STEP 1

As the picture shown, open the battery slot and put in the battery.



STEP 2

Push the host and remote headsets' power switch to "ON," the headset will be powered on and play "Power On" voice prompt. Indicator will show a slow green flicker.



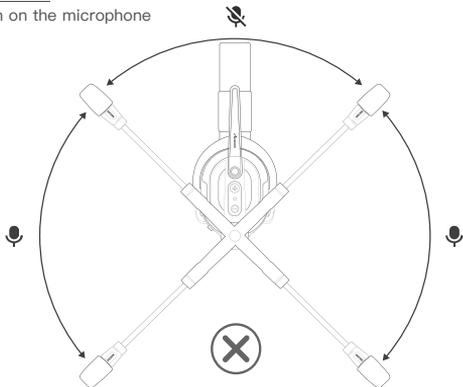
STEP 3

Headset connection

- Host and remote headsets are pre-paired in default. The headsets will automatically start connecting when powered on.
- The remote headsets will play "Connected" voice prompt once successfully connected to the host headset.

STEP 4

Turn on the microphone



·As the picture shown, when the microphone boom is placed at 55°, the indicator will remain on with red light and the microphone is muted.

·To turn on the microphone, push the microphone boom forward to 55° the indicator will remain on with a green light.

·You will hear a "Toot" voice prompt, when the microphone is turned on/off.

Note: Maximum swivel angle of the boom axle is 115°.

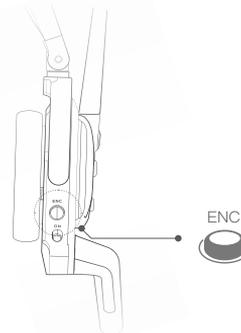
Volume control

1.Push the volume "+" or "-" button on the side of the headset to turn the volume up or down.

2.The volume "+" or "-" button on the headsets can only be used for hearing volume control, not the microphone volume nor the sound effect.

3.The headsets have 7-level adjustable volumes, and is initially set to level 4. The headset can remember the last setting of the volume level.

4.The environmental noise cancellation (ENC) is set to be ON by default when the headset's powered on. You can manually turn off the ENC mode by clicking the ENC switch button.



Indicator status and voice prompt

Manual Instruction	Indicator	Voice Prompt
Push the power switch to "ON"	Disconnected: Slow green flicker Connected: Green light stays on	Power On
Push the power switch to "OFF"	Indicator off	Power Off
Lift up the mic boom: Mic mute on Put down the mic boom: Mic mute off	Mute on: Red light stays on Mute off: Green light stays on	Toot
Connection success	Indicator stays on (light color follows microphone status)	Connected
Connection drops	Slow green flicker	Disconnected (Remote headset only)
Pairing	Fast green flicker	Pairing
Pairing success	Indicator stays on (light color follows microphone status)	Pairing success
Press the "ENC" Button	/	ENC On: Noise Cancelling On ENC Off: Noise Cancelling Off
Battery Level lower than 10%	Slow red flicker	Battery Level Low

5.Specifications

Label	Description
Communication Range	1312ft / 400m (with no barriers and interference))
Battery Capacity	2320 mAh (single battery)
Operating Time	Remote headset: 13 hour Host headset: 10 hour (4 remotes in connection) Host headset: 8 hour (8 remotes in connection)
Signal-to-noise Ratio	>65dB
Microphone Type	Electret
Communication Sampling Rate	16KHz/16bit (8 remotes in connection)
Weight	170g (single headset with battery)
Size	241.8 x 231.5 x 74.8 mm (single headset)
Operating Temperature	-15~45°C

6.FAQ

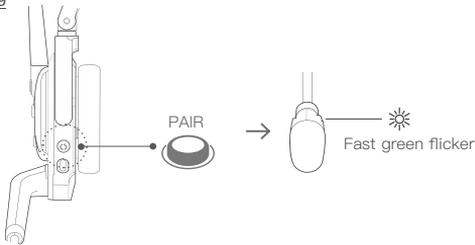
Connection drops

1.If the host headset was powered off, or the distance between host and remote headsets is too far, the remote headsets will be disconnected from the host, and the indicators on the remote headsets will turn into slow green flickers and play **“Disconnected”** voice prompt.

2.When the remote headsets are disconnected from the host headset, you can reconnect the headsets by powering on the host headset or put the host and remote headsets back into the communication distance, the remote headsets will automatically reconnect to the host headset. Remote headsets' indicator will stay on with green light and will play **“Connected”** voice prompt.

Pairing and host headset memory clearing

Pairing



1. Switch the power button on both the host and remote headsets to **“ON”**.
2. Press and hold the pairing button on the host headset for 3 seconds to enter pairing mode. The indicator will show fast green flickers, with no prompt voice.
3. Press and hold the pairing button on remote headsets for 3 seconds to enter pairing mode. The remote headsets will play **“Pairing”** voice prompt, and the indicator will show fast green flickers.
4. If the pairing succeed, remote headsets will play **“Pairing success”** voice prompt and the indicator will show slow green flickers.
5. Please press and hold the pairing button on the host headset for 3 seconds to exit pairing.

Note: Please ensure you exit pairing mode before using Accsoon CoMo for communication.

Memorize pairing information



1. One host headset can connect and memorize 8 remote headsets at the maximum. If your host headset's memory isn't fully used, you can follow previous guideline to pair and add new remote headset(s).
2. A single remote headset can only store pairing information of one host headset at a time. To pair it with a new host headset, please follow the instructions in previous guideline to clear the remote headset's pairing memory and then pair it with the new host headset.

Note: If you have multiple Accsoon CoMo host and/or remote headsets, follow previous guideline to arrange the pairing memory of each host/remote group. Two separate groups of Accsoon CoMo can work in the same place without interference.

Pairing overtime

The pairing mode will last for 120s. The headsets will automatically exit pairing mode.If host/remote headsets are unable to pair up within the time limit, follow previous guideline to restart pairing.

Pairing memory clearing

If your host headset has already memorized 8 remote headsets, to replace the remote headsets, please follow the steps below to clear the existing pairing memory.

1. Switch your host headset power switch to **“ON”**.
2. Press and hold both the volume up **“+”** and down **“-”** button for 3 seconds. The host headset's indicator will alternately flash red and green lights, indicating that the host headset has entered the memory clearing process
3. Once the pairing memory is fully cleared, the host headset's indicator will change to slow green flickers.

Note: You only need to execute the pairing memory clearing process on the host headset. After you fully cleared the memory of the host headsets, please follow previous guideline to pair up the host and remote headsets, The new pairing information will be automatically memorized after successful pairing.

7.Warranty

Warranty period

1. If product quality related issues occur within 15 days of receiving the product, Accsoon provides complimentary maintenance or replacement.
2. Under proper use and maintenance, from the date of receipt, Accsoon provides a one-year warranty on the main product (headset, battery charger) and a three-month warranty on the battery. Free maintenance service is available during the warranty period.
3. Please keep the proof of purchase and the user manual.

Warranty exclusion

1. Out of warranty period (If the proof of purchase is unavailable, the warranty will be calculated from the date the product is delivered from the manufacturer).
2. Damage caused by use or maintenance of not following the requirements of the user manual.
3. Accessories not covered by warranty (ear cushions, windscreens, headset sleeves, storage bags and containers).
4. Unauthorized repair, modification or disassembly.
5. Damage caused by force majeure such as fire, flood, lightning strike, etc.

8.After sales

1. Please contact your local Accsoon authorized dealers for after-sales service. When there is no authorized dealer available in your region, you can contact Accsoon through email at support@accsoon.com or contact our customer service through our website (www.accsoon.com).
2. You can get detailed solutions from authorized dealers or Accsoon.
3. Accsoon reserves the right to review the damaged product.

9.Safety information

1. When operating this equipment, read and follow all the instructions in this manual.
2. Use only accessories/batteries/chargers specified or recommended by Accsoon.
3. Do not expose to moisture, excessive heat or fire.
4. Keep away from water and other liquids.
5. Keep the equipment properly during lightning storms or when unused for long periods of time.
6. Please do not use the product in a place overheating, under cooling or with lots of moisture, or nearby strong magnetic devices.
7. To reduce the risk of fire or electric shock, refer servicing to qualified service personnel.

Contact Us



Facebook: Accsoon



Facebook Group: Accsoon Official User Group



Instagram: [accsoontech](https://www.instagram.com/accsoontech)



YouTube: ACCSOON



Email: Support@accsoon.com

Federal Communication Commission Interference Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Specific Absorption Rate (SAR) information:

This ACCSOON CoMo meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.

FCC RF Exposure Information and Statement

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types: ACCSOON CoMo (FCC ID: 2A0H401MIC02) has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use at the ear is 0.063W/kg. This device was tested for typical body-worn operations with the back of the handset kept 0mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 0mm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 0mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.

Accsoon CoMo

Accsoon® is a trademark of Accsoon Technology Co.,Ltd.

Copyright © 2024 Accsoon All rights reserved

Accsoon®はAccsoonの商標です Copyright©2024

Accsoon® 是致迅科技的商标Copyright © 2024致迅科技版权所有