XTREME™

# CONNECTED HOME

Smart WiFi Window/Door Sensor
MANUAL
XHS7-2001-WHT

## GETTING STARTED

Thank you for choosing the **Xtreme™ Connected Home** Window/Door Sensor. This quick start guide will help you with setup and installation.

ESTIMATED SETUP 5-10 MINUTES

**Package Includes:**

QUICK START GUIDE

- Smart Window/Door Sensor
- Quick Start Guide

**What You Need:**

App — 2.4GHz ✓ 5GHz ✗ **2.4GHz WiFi**

Before setup, make sure your phone is connected to the 2.4GHz WiFi network that your device will be placed on. You may also need to turn on location and Bluetooth to find nearby networks.

## CONNECT THE DEVICE

### STEP 1

Download the free **Xtreme™ Connected Home** app from the App Store (for iPhones) or Google Play Store (for Android phones).

### STEP 2

Make sure your mobile device is connected to your **2.4GHz WiFi** network.

Open the app and click "Register" by following the on-screen instructions.

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### STEP 3

Remove back cover by pressing the button on top of the sensor and pulling back on the cover. Power with 2 AAA batteries (not included).

The indicator light on the sensor should start blinking RED for pairing mode.

| LED Behavior | | Device Status |
|---|---|---|
| Red | Blinking | Pairing Mode |
| | Solid | Starting Up |
| Blue | Blinking | Attempting to Pair |
| | Solid | Connected |

If the LED is not blinking, then you are not in pairing mode. Reset the sensor by pressing the reset button for 5 seconds until you hear the camera make a chime sound.

### STEP 4

After logging in, click "+" on the top right of the screen and select "Add device".

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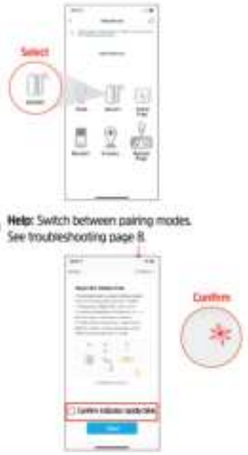
### STEP 5

Select Sensor category and confirm the indicator light is still rapidly blinking. Click "Confirm indicator rapidly blink".




**Help:** Switch between pairing modes. See troubleshooting page 8.

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### STEP 6

Confirm that the displayed **WiFi** network is your **2.4GHz WiFi** network, enter your WiFi password and click "Confirm".

**Help:** If you need information about **2.4GHz WiFi** networks, click the link to go to our Connect FAQs on our website.

**MPORTANT NOTE:**

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

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### STEP 7

Your Smart Window/Door Sensor will now be connected to the network. Confirm the settings for your device and then Click "Done".

**TIP:** You can put your camera directly in a room by selecting one of the available rooms. Click the ✎ button to change the name of the product.

PROCESSING TIME 1-2 MINUTES

Your **Xtreme™ Connected Home** Smart Door/Window Sensor is now ready to use. You can now view the sensor remotely and receive mobile alerts. We hope you enjoy using your **Xtreme™ Connected Home** Smart Door/Window Sensor. For frequently asked questions and instruction videos, please visit our website at www.xtremeconnected.com.

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## INSTALLATION

1. Insert 2 AAA batteries (not included).

1. Install the sensor in desired location with double sided mounting tape.

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## LEGAL & WARRANTY

To see Warranty information and Certification Legal warnings, please see our website:
**www.xtremeconnected.com**

Message and Data rates may apply. If you have any questions about this product contact the manufacturer for support, do not return to retailer.

Referenced brands and trademarks are for compatibility listing only, not associated with this product. iPhone is a trademark of Apple INC., registered in the US and other countries.

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**FCC Compliance**

This device complies with Part 15 of the FCC. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**FCC Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with minimum distance 20cm between the radiator& your body.

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## TROUBLESHOOTING

### HAVING TROUBLE WITH SETUP?

**Don't return this product to the retailer, we're here to help.**
Please call us at **855-999-8041** or visit **www.xtremeconnected.com** for video tutorials, updated manuals and more FAQs for your device.

**My device wont connect to my network!**

1. Make sure you are connected to your **2.4 GHz network** and your device is blinking red before you start trying to connect your device.
2. You may need to reset your device if you are having trouble. Check out page 2 for the location of your device's reset button.
3. To allow the app to locate the network, you may need to allow permissions for location and turn on your Bluetooth.
4. If you are not certain what type of network you have, contact your Internet Service Provider and ask them to create a separate, dedicated **2.4GHz network**. You can also do this manually in your router's settings.
5. Try moving to a spot closer to your router for connecting.
6. You can also purchase a WiFi extender to increase your WiFi range and strength.
7. In some cases, you can try using the secondary pairing mode by clicking "EZ Mode" on the Add Device screen (see screenshot on bottom of page 3 for reference). Follow the on-screen instructions.

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