

# ST-7000

# HDMI High-Definition TV Modulator ATSC and J.83B QAM



# Start Guide

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### Introduction

### Various Video Input for Modulation Output



ST-7000 Single Channel High-Definition (HD) modulator provides single channel delivery of various video/audio digital/analog sources over signal coaxial cable. HD video output resolution can be up to 1080p @ 30fps with adjustable output power level from 70 to 100 dB $\mu$ V in 1 dB step.

Output frequency ranges from 50 MHz to 860 MHz in 6 MHz, 7 MHz or 8 MHz channel bandwidth depending on the modulation standard.

The operation of ST-7000 is intuitive by using on-panel keypad and 2.4" color LCD screen.

### Overview



#### Operation Panel

- 2.4" color LCD
- Keypad



• LEDs

- Return or escape to upper level menu and confirm the current operation
- Arrow keys to traverse between fields or increase / decrease selected field value Confirm the selection
- PWR solid red Power is up
- HDMI solid red
- CVBS solid green
- HDMI input detected CVBS AV input detected

#### Installation Requirement

- Available video/audio source from Cable TV, antenna and HDMI device
- Available TV set
- Available electrical power socket

#### TV Standards

- Cable TV (North America)
- Over-the-Air TV (North America)

#### Peripheral Interface

Front Panel

- RF-OUT Modulated RF output,  $75\Omega$  F
- ANT-IN Antenna or Cable RF Input,  $75\Omega$  F
- HDMI IN HDMI Input
- Video IN CVBS AV Input
- Audio Left/Right IN
   DC 12V IN Power
- OC 12V IN Power Input
   GND Grounding
- GIND GIOUNU

#### Back Panel

- 1000Base-T Gigabit Ethernet, RJ-45
- Mini USB USB for software upgrade from PC

#### Package Content

- ST-7000 modulator with mounting brackets and screws
- Mini USB-male / A-male cable
- HDMI and RG6 Coaxial cable
- HDMI Cable
- AC/DC power adapter
- Start Guide

J.83B QAM ATSC (8VSB), ATSC 3.0

# LCD Configuration Menu

•	
Modulation	
<ul> <li>Country</li> </ul>	press $\blacktriangleleft$ to show the country list, $\blacktriangle \lor$ to select country. Depending on the
	Modulation technique selected, built-in channel plan of selected country will be
	loaded for output channel and frequency setup. If channel plan is unavailable,
	select the nearby country.
<ul> <li>Channel Plan</li> </ul>	press $\triangleleft \triangleright$ to show the channel plan to select, $\land \lor$ to traverse, OK to select
	HDMI output frequency from channel plan.
<ul> <li>Frequency</li> </ul>	press OK to edit RF output frequency, $\triangleleft \triangleright$ to move cursor and $\blacktriangle \lor$ to
	change frequency in range, press <b>RETURN</b> to save.
<ul> <li>RF Output Level</li> </ul>	press ◀▶ to change RF output level between 70 and 100 dBµV.
<ul> <li>Bandwidth</li> </ul>	press ◀▶ to change modulation channel bandwidth.
<ul> <li>Signal Source</li> </ul>	press ◀► to select HDMI (digital), CVBS (optional composite analog) signal
	source, or HDMI + L/R (optional HDMI video + CVBS audio or closed caption).
+ LCN	press OK to edit LCN, $\blacktriangleleft \triangleright$ to move cursor and $\blacktriangle \triangledown$ to change LCN,
	press RETURN to save.
<ul> <li>Channel No.</li> </ul>	press OK to edit RF output channel number, ◀▶ to move cursor and ▲▼ to
	change channel number, press <b>RETURN</b> to save.
<ul> <li>Subchannel No.</li> </ul>	press OK to edit RF output subchannel number, $\triangleleft \triangleright$ to move cursor and $\blacktriangle \lor$ to
	change subchannel number, press <b>RETURN</b> to save.
<ul> <li>Program Name</li> </ul>	press OK to eait program name with alphanumerical soft keypad,
	press RETURN to save.
DVB Settings	
Modulation	press <b>I</b> to change modulation technique.
<ul> <li>Symbol Rate</li> </ul>	press OK to edit symbol rate in MHz, $\blacktriangleleft \blacktriangleright$ to move cursor and $\blacktriangle \blacktriangledown$ to change
· Cada Data	symbol rate.
Code Rate     Continue Trans	press $\triangleleft$ to change code rate.
Cuard Interval	press <b>I</b> to change carrier type.
Guard Interval	press $\triangleleft$ to change guard band interval.
I ransport Stre	am (15) Settings
♦ NID	Network ID between 1 and 65535.
	Organization Network ID between 1 and 65535.
	Fransport Stream ID between 1 and 65535.
	Service Stream ID between 1 and 05555.
Video PID	Video Packet ID (PID) between 1 and 8191
Audio PID	Audio Packet ID (PID) between 1 and 8191.
V AUGIO FID	Audio Facket ID (FID) between Faile 0171. press $OK$ to edit PIDs $\checkmark$ to move cursor and $\land$ $\checkmark$ to change values
	press OK to edit FIDs, <b>V</b> to move cursor and <b>X</b> V to change values,
• Service Provider	press <b>OK</b> to edit service provider name with alphanumerical soft keypad.
v service i rovider	press RETURN to save
Network Name	press <b>OK</b> to edit network name with alphanumerical soft keypad.
	press <b>RETURN</b> to save.
System Setun	
	press d b to change on-screen-display language
Modulator Type	press $\triangleleft$ to change modulation standard.
♦ Key Tone	press ◀► to turn ON/OFF keypad beep sound.
◆ IP Mode	press $\triangleleft$ to switch between DHCP and Static IP address mode.
IP Address	press <b>OK</b> to edit static IP Address, $\triangleleft \triangleright$ to move cursor and $\triangleleft \lor$ to change value.
	press <b>RETURN</b> to save.
<ul> <li>Subnet Mask</li> </ul>	press OK to edit, $\blacktriangleleft \triangleright$ to move cursor and $\blacktriangle \lor$ to change value,
♦ Gateway	press RETURN to save.
. Frank	OK to send a diserter of feature defendence defendence

• Factory Reset press OK to reset and restore factory defaults.

ST-7000 HD Modulator

### **Modulation Attributes**

ATSC or J.83B QAM		
<ul> <li>Modulation Standard</li> </ul>	ATSC (8	SVSB) or J.83B QAM
<ul> <li>Frequency Range</li> </ul>	50 MHz	to 860 MHz
<ul> <li>Channel Bandwidth</li> </ul>	6 MHz	
<ul> <li>Technique</li> </ul>	ATSC	8VSB
·	J.83B	64QAM, 128QAM, 256QAM
♦ MER	≥35 dB	

#### Video Quality

Video quality is optimized by determining the size and the speed to transmit MPEG packets to the TV. The packet latency and delay variation are adjusted automatically by the Modulator to reach the best video quality and performance on the TV.

#### Audio Codec

Audio encoding is automatically selected by the Modulator to reach the best quality according to modulation technique.

AC3 2.1 Dolby Digital Audio coding applies to ATSC (8VSB) broadcasting in North America. MPEG MPEG-2 Layer 1 audio coding applies to DVB-T broadcasting in Europe and South America.

ACC Advanced Audio Coding for MPEG-4 applies to ISDB-T broadcasting in South America and certain ATSC (8VSB) broadcasting in North America.

# **Before Installation**

### Combining (Cable) TV Signals from Service Provider (e.g. Comcast)

- In order to combine the existing TV broadcasting channels from Service Provider, it's necessary to select an output frequency and output channel for Modulator output. The channel information of local TV broadcasting or local Cable TV service can normally be found online or from the channel listing table provided by Service Provider.
- For business installers, a spectrum analyzer up to 1 GHz can be helpful to make the installation easier and faster although it's not mandatory.
- If the Modulator output is going to feed a Digital Cable Converter box or a set-top box, some Service Providers offer a dedicated channel (and frequency) for modulated video and some Service Providers may need a specific PID to be configured by the Modulator for MPEG streams to be recognized by the set-top box. Refer to the section of <u>MPEG Transport Stream Parameters</u> for PID setup.
- If the output power level of the Modulator is too high, it may oversaturate the TV signals delivered by Service Providers. It' necessary to lower the output power level or use an attenuator to reduce oversaturation.

### Choose Output Frequency for Modulator Output

- Modulated output frequency can be any existing channel frequency available from local Channel Plan.
- Depending on the modulation technique of over-the-air broadcasting TV or Cable TV used in the area, refer to the corresponding appendix for <u>Channel Plan</u> information.
- Select an unused or an unimportant channel from the <u>Channel Plan</u> as output frequency of Modulator output.
- If Modulator output frequency is unsure
  - $\diamond$  Pick a frequency between channel gap, make sure it's 6 MHz or 8 MHz away from the previous and the next channels.
  - $\diamond$  Use the recommended frequency indicated on the corresponding <u>Channel Plan</u> appendix.

 $\diamond$  Use the default frequency selected by the Modulator.

- Modulated output frequency and channel number can be configured from the LCD menu or Web configuration page.
- Follow the instructions of this Start Guide to set up output frequency and channel number to watch Modulator output video on TV.
- If TV needs to learn the Modulator output channel by auto/manual channel rescan. Refer to the User Guide of TV to practice the rescan for channel detection of Modulator output.

# ATSC or J.83 QAM Modulation Output

If TV signal is originally coming from an outdoor antenna, an indoor antenna or Cable TV drop, follow the steps below to combine with the HDMI or CVBS video input.

If TV signal coming from an outdoor antenna, an indoor antenna or Cable TV drop is NOT required, leave the RF IN port open and jump to step 4 below.

The Modulator with default settings can work as a plug-and-play device if it's unsure about how to configure the output frequency of Modulator output.

To customize the setting, refer to the section <u>Choose Output Frequency for Modulator Output</u> to configure output frequency and channel number for HDMI/CVBS video and audio.

The on-screen-display language can be changed by going to System Setup  $\rightarrow$  OSD Language.

- ① Power on the Modulator with power adapter included in the package.
- 2 Disconnect the end of coaxial cable connected to the RF/Antenna IN port of the TV.
- 3 Connect the end of the coaxial cable removed from step 2 to the ANT IN port of the Modulator.
- ④ Select the input source from HDMI, HDMI+L/R or CVBS by going to Modulation → Signal Source. Select the modulation Standard in ATSC or J.83B QAM by going to System Setup → Modulator Type. All TVs sold in North America supports ATSC standard while some new TVs support both ATSC and J.83B QAM standards.

Select the modulation technique by to DVB Settings  $\rightarrow$  Technique.

(5) If HDMI input source is selected, connect the HDMI IN port of the Modulator to the HDMI output port of video source like DVD player, Satellite TV Set-Top Box, Video Streamer, Security Monitor ... etc. If HDMI+L/R input source is selected, connect the HDMI IN port of the Modulator to the HDMI output port of video source and the AUDIO LEFT/RIGHT RCA jacks to the audio source. If CVBS input source is selected, connect the RCA jacks (VIDEO IN and AUDIO LEFT/RIGHT) to the video source.

It's recommended to set the video output of HDMI device with fixed resolution at 1080p/i or 720p.

- (6) Go through the LCD menu screen or Web configuration pages to configure Modulation → Channel Plan τo select output frequency from the existing channel plan Modulation → Frequency → press OK to edit frequency in MHz with ▲ ▼ keys Modulation → Channel No. → press OK to edit channel number with ▲ ▼ keys Modulation → Subchannel No. → press OK to edit subchannel number with ▲ ▼ keys Modulation → Program Name → press OK to edit channel name with soft alphanumerical keypad
- (7) Connect the RF OUT port of the Modulator to the RF/Antenna IN port of the TV with a coaxial cable.
- ⑧ Turn on the TV. Refer to the user guide of the TV to rescan all channels available.
- ④ Change the TV channel to the channel discovered after rescan. The video/audio of selected input device (HDMI or CVBS) is displayed. Otherwise, the SATLINK logo might be displayed on TV if the TV can accept video without audio content. show video without audio input

show video without audio input.

Once the HDMI video source is detected and modulated, the HD LED glows solid amber.



ST-7000 HD Modulator

# **MPEG Transport Stream Parameters**

It's not recommended to change MPEG Transport Stream (TS) parameters unless MPEG PID structure is well known or Service Provider requires to configure specific Packet Identifier (PID) describing the payload data for set-top box initialization.

Refer to Wikipedia for more information about MPEG Transport Stream structure. https://en.wikipedia.org/wiki/MPEG\_transport\_stream https://en.wikipedia.org/wiki/Program-specific\_information

- ♦ NID Network ID contained in Network Information Table (NIT).
- ONID Organization Network ID contained in Network Information Table (NIT).
- ◆ TSID Transport Stream ID contained in Service Description Table (SDT).
- SID Service ID contained in Service Description Table (SDT) to identify transport stream.
- PMT PID Program Map Table (PMT) PID contains the directory listing of all program map tables in the transport stream, including the program number and the list of elementary streams.
- Video PID Video content stream PID contained in MPEG transport stream for demultiplexer to locate by sorting the incoming packets.
- Audio PID Audio content stream PID contained in MPEG transport stream for demultiplexer to locate by sorting the incoming packets.
- Service Provider Name of the broadcaster responsible for the service availability or authority contained in Service Description Table (SDT).
- ◆ Network Name Name of the network contained in Network Information Table (NIT).

JAN GAM TO Settings					
ND	13057				
ONID	08442				
TSID	61744				
SID	00001				
PMT PID	2010				
Video PID	2011				
Audio PID	2012				
54	15 INK				



# Installing Multiple Modulators

In case multiple units of ST-7000 modulators are installed on the same coax network/wiring or connected to the same TV set, pay attention to following items to avoid conflicts or interference among modulators.

- Set up and connect the modulator to coax network or TV set one modulator at a time.
- Make sure the following settings for RF output channel are different among modulators
- Output frequency
   refer to the section <u>Choose Output Frequency for Modulator Output</u> to configure different output frequencies for different Modulators.
   Channel name
   Channel name on ST-7000 is SLK HD1, the channel naming

default channel name on ST-7000 is SLK HD1, the channel naming can be SLK HD**n**, where **n** indicates the modulator count.

(3) Channel number and subchannel number (available on ATSC modulator only)

- A combiner or multiplexer is needed to combine the output signals of multiple modulators if the coax network and the TV sets share the source of video output of modulators.
- If ST-7000 modulator is used together with other brands' modulators, harmony settings of RF output (power) level and output frequency must be found. Refer to the section <u>Combining Service</u> <u>Provider Signals</u> for more information.
- Make a note on each modulator with RF output level and output frequency for quick reference and easy trouble shooting whenever needed.
- If more than more than 40 TV sets are connected to share the modulator output signal, it might be necessary to use active splitter or combiner to amplify the output power to reach individual TV at the far end. The receiving power of each TV should be higher than 75 dB $\mu$ V or the signal can be instable.
- Depending on the quality and aged damage, splitters, combiners and coaxial cable itself can introduce high attenuation or insertion loss to the coax wiring. Power loss budget calculation might be necessary along the delivery path.

# Web Configuration / Remote Control

- Connect the Ethernet (RJ-45) port on the back panel of the Modulator and the Ethernet port of a PC with an Ethernet cable. Power on the Modulator.
- (2) Configure the IP address of the PC to be 192.168.1.100.
- (3) Launch a Web browser on PC and type http://192.168.1.15, The default IP address of the Modulator is 192.168.1.15. The current IP address of the Modulator can be found from LCD menu command System Setup  $\rightarrow$  IP Address.
- ④ On the Web management pages of the Modulator, all configuration settings from LCD menu are available for remote access through Web interface.

Modulation	Modulation County: Class Character Prace (1) Character Prace (1) Character Prace (1) Character (1) Character (1) Class (1) Cla		A 248 Ga Modulati	on	Modulat Canad Rev Channel Rev Channel Reveller Satcharmer Rev Satcharmer Br-Output Level Second	ion 1000
ST-7000 HD Modulator	Anor: Modulation	Transport Program Name Provinsi Rame Network Name UN Bernier (D) PAT PDC Unideo PDC Auto PDC	ort Stream a	Setup 10.11 (Autompt 10.11 (	473) 473)	
	Modulation	Network	k Informatik	on Table	<b>e</b> :	
	Modulation	Ethernet	IP			
		IP-MODE	Man	unit.	-	
		P Address	192	188 001	015	
		IP Suboet	Mask 265	265 265	000	
		P Gatewa	y 192	168 001	001	
	terest.dt	Seve Canor				

### **Specifications** Note: Specifications are subject to change without notice.

Modulation						
Output Frequency		50 to 860 MHz, 1 kHz Step				
Output Level		70 to 100 dBmV, 1 dB Step				
Encoding		MPEG-2; 5 to 15 Mb/s	compression rate			
Interface		HDMI x 1, 75Ω F x 2, RCA AV x 1				
		CVBS (Optional)				
	Resolution	576i PAL	480i NTSC			
		HDMI				
		Input	Output			
		1920 x 1080_60p	1920 x 1080_30p			
Video	Resolution MPEG-2 CVBS (PAL, NTSC)	1920 x 1080_50p	1920 x 1080_25p			
		1920 x 1080_60i	1920 x 1080_30i			
		1920 x 1080_50i	1920 x 1080_25i			
		1280 x 720_60p	1280 x 720_30p			
		1280 x 720_50p	1280 x 720_25p			
	Aspect Ratio	16:9; 4:3				
	Encoding	MPEG-1 Layer 2				
Audio	Sampling Rate	48 kHz				
	Bit Rate	64, 96, 128, 192, 256, 320 kbps				
General						
Power Supply		12 VDC, 1.5A				
Dimensions with Rack		8" x 5.35" x 2" (204 x 136 x 51 mm)				
Weight		1.1 lb (0.5 kg)				
Temperature		0 to 50 °C (Operation)				
		-20 to 80 °C (Storage)				



SATLINK logo screen on TV

Note: In order to display video normally on TV

- Signal accepted by the TV must comply with standard MPEG-2 encoding
- The video content is not protected under High-Bandwidth Digital Content Protection (HDCP) agreement

# ATSC (8VSB) Channel Plan - North America

Channel Bandwidth: 6 MHz 8VSB

<ul> <li>Suggested settings</li> </ul>	for output channel
Frequency	473.000 MHz
Channel Number	66.1
Channel Name	SLK HD1

Channel Plan is for reference only. It may vary across countries, areas or cities. Refer to the LCD menu screen of the Modulator to load country-wise Channel Plan if available.

#### • Mexico ATSC channels are channel 14 to channel 69.

Channel	Frequency	Channel	Frequency
No.	(MHz)	No.	(MHz)
	VHF		UHF
2	57	42	641
3	63	43	647
4	69	44	653
5	79	45	659
6	85	46	665
VHF I	ligh Band III	47	671
7	177	48	677
8	183	49	683
9	189	50	689
10	195	51	692
11	201	52	701
12	207	53	707
13	213	54	713
	UHF	55	719
14	473	56	725
15	479	57	731
16	485	58	737
17	491	59	743
18	497	60	749
19	503	61	755
20	509	62	761
21	515	63	767
22	521	64	773
23	527	65	779
24	533	66	785
25	539	67	791
26	545	68	797
27	551	69	803
28	557	70	809
29	563	71	815
30	569	72	821
31	575	73	827
32	581	74	833
33	587	75	839
34	593	76	845
35	599	77	851
36	605	78	857
37	611	79	863
38	617	80	869
39	623	81	875
40	629	82	881
41	635	83	887

# J.83B QAM Channel Plan - North America

Channel Bandwidth: 6 MHz QAM

• Suggested settings for output channel Frequency 783.000 MHz (# 122) Channel Name SLK HD1

Channel Plan is for reference only. It may vary across countries, areas or cities. Refer to the LCD menu screen of the Modulator to load country-wise Channel Plan if available.

Channel	Frequency	Channel	Frequency	Channel	Frequency	Channel	Frequency
No.	(MHz)	No.	(MHz)	No.	(MHz)	No.	(MHz)
	Low		Super	Hyper			Jumbo
2	57	28	249	62	453	112	723
3	63	29	255	63	459	113	729
4	69	30	261	64	465	114	735
1	75	31	267		Ultra	115	741
5	79.00 / 81.00	32	273	65	471	116	747
6	85.00 / 87.00	33	279	66	477	117	753
	Mid	34	285	67	483	118	759
95	93	35	291	68	489	119	765
96	99	36	297	69	495	120	771
97	105		Hyper	70	501	121	777
98	111	37	303	71	507	122	783
99	117	38	309	72	513	123	789
14	123	39	315	73	519	124	795
15	129	40	321	74	525	125	801
16	135	41	327	75	531	126	807
17	141	42	333	76	537	127	813
18	147	43	339	77	543	128	819
19	153	44	345	78	549	129	825
20	159	45	351	79	555	130	831
21	165	46	357	80	561	131	837
22	171	47	363	81	567	132	843
	High	48	369	82	573	133	849
7	177	49	375	83	579	134	855
8	183	50	381	84	585	135	861
9	189	51	387	85	591	136	867
10	195	52	393	86	597	137	873
11	201	53	399	87	603	138	879
12	207	54	405	88	609	139	885
13	213	55	411	89	615	140	891
	Super	56	417	90	621	141	897
23	219	57	423	91	627	142	903
24	225	58	429	92	633	143	909
25	231	59	435	93	639	144	915
26	237	60	441	94	645	145	921
27	243	61	447		Jumbo	146	927
				100	651	147	933
				101	657	148	939
				102	663	149	945
				103	669	150	951
				104	675	151	957
				105	681	152	963
				106	687	153	969
				107	693	154	975

### Notes

#### Warrantv

This device has one-year Limited Hardware Warranty and 90-day free software updates after purchase. This Limitéd Warranty Statement gives the customer specific legal rights. The customer may also have other rights which vary from State to State in the United States, from province to province in Canada, and from country to country elsewhere in the world. To the extent that this Limited Warranty Statement shall be deemed modified to be consistent with such local law. Under such local law, certain disclaimers and limitations of this Warranty Statement may not apply to the customer.

#### Important Safety Instructions

Basic safety precautions should always be followed to reduce the risk of fire, electrical shock, and personal injury, including the following:

- Do not use this product near water for example, near a bathtub, kitchen sink, laundry tub, or swimming pool, or in a wet basement; only clean with dry cloth. • Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus including amplifiers that produce heat.
- Do not remove the cover of the modulator, cover the modulator with thick or heavy objects.
- Use only the power cord indicated in this manual if applicable.

#### Coaxial Cable

If applicable, the coaxial cable screen shield needs to be connected to the Earth at the building entrance per ANSI/NFPA70, the National Electrical Code (NEC), in particular Section 820.93, "Grounding of Outer Conductive Shield of a Coaxial Cable," or in accordance with local regulation.

#### FCC Class B Equipment

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by implementing one or more of the following measures:

· Reorient or relocate the device

- Increase the separation between the device and receiver
- Connect the device to an outlet on a circuit different from that to which the receiver is connected (applicable only to power line products)
- · Consult the dealer or an experience radio or television technician for help

#### Declaration of Conformity for Products Marked with the FCC logo - USA Only This device complies with Part 15 of the FCC Rules license-exempt RSS standard(s). Operation is subject to the following two conditions:

• This device may not cause harmful interference

 This device must accept any interference received, including interference that may cause undesired operation of the device

Where applicable, the Most Technology Service Co., Ltd. performed above specification conformity test and issued certificate # MOSTCT20071786 in accordance with local regulation.

#### Declaration of CE Conformity

Manufacturer:

SatLink Electronics Co., Ltd. No. 26, Zishan Road, Jiangnan High-Tech Park, Licheng District Quanzhou, Fujian Province, China ST-7000, ST-7632

Objects: This declaration of conformity is issued under the sole responsibility of the manufacturer for products of HDMI RF modulators that support single channel or multi-channel J.83B/A/C QAM and ATSC standards. The object(s) of the declaration described above are in conformity with the relevant Community harmonization legislation:

Low Voltage Directive (2014/35/EU)

- Electromagnetic Compatibility Directive (2014/30/EU)
   Radio Equipment Directive (2014/53/EU)

And their amendments.

References to the relevant harmonised standards, including the date of the standard, used in relation to which the conformity is declared: - ETSI EN 301 48901 v2.2.3: 2019-11 - ESTI EN 301 489-53 v1.1.1: 2019-04 - ESTI EN 303 372-2 v1.1.1: 2016-04 - ESTI EN 303 340 v1.2.0: 2020-06 - ESTI EN 303 340 v1.2.0: 2020-06

Where applicable, the Most Technology Service Co., Ltd. performed above specification conformity test and issued certificate # MOSTCC21061592 in accordance with local regulation.

## Trouble Shooting

- The video and the audio from video source are not synchronized on TV Unplug and plug the input port(s) on the Modulator to restore.
- My Modulator output video cannot be viewed on TV but other channels can be
  - If output channel can be scanned from TV without HDMI/CVBS source connected, check the User Guide of input device to ensure high resolution video signal is configured for modulation correctly.
  - If nothing is displayed on TV with or without HDMI source device connected, check all connections and settings are correct according to the instructions on this Start Guide.
  - If a HDMI switch or a hub is used, some of them don't pass through Extended Display Identification Data (EDID) to tell the video resolution. Connect the HDMI device directly to the Modulator or TV without a switch.
  - If the HDMI source is from a PC/DVI device (e.g. laptop computer), the Modulator doesn't support it. A converter box to convert the DVI video to standard 3D video in 720p or 1080p is required.
- The HD LED doesn't stay solid amber all the time Make sure the HDMI source device is set to output fixed resolution at 1080p or 720p and connected directly to the Modulator without intermediate components like splitters, combiners or switch.
- Video with fast motion doesn't play well or shows ghosting on TV
   <u>Problem</u>: This might be caused by interlacing issue with 1080i resolution on sports or action video.
- How to get the best video quality on TV with the Modulator
  - Change the resolution of video source to 1080p or 720p (progressive). If TV set doesn't support 1080p, change the resolution of video source to 720p and enable interlacing.
  - If QAM modulation technique is available from the Modulator, change it to 256QAM.
- How do I know my TV supports ATSC (8VSB) or J.83B standard Most recent models of TV set sold in the US within the last three years can support both ATSC (8VSB) and J.83B standards but if you are not sure, the broadcasting standard of the TV can be realized by checking the wiring:
  - If the coaxial cable connected to the TV is an outdoor/indoor antenna drop, the TV supports ATSC (8VSB).
  - If the coaxial cable connected to the TV is a Cable TV drop (e.g. from Comcast), the TV supports J.83B.
- Some or most channels are instable or cannot be viewed on TV The input signal can be too strong for the TV. Reduce the RF output (power) level to lower than 100dBuV but higher than 70dBuV.
- Audio from HDMI source is skipping or stuttering on TV

If HDMI source device has Compressed Audio or Dolby Digital Sound enabled, try to set it to traditional Pulse-Code Modulation (PCM) Stereo or Uncompressed Audio output. Double compression of audio signal may cause audio skipping on TV.

• How do I replace an old modulator with ST-7000

Refer to the settings of the old modulator and duplicate them, such us Output Frequency, Output Power Level, Channel Number, Channel Name ... etc. on ST-7000 as much as possible before replacing the old modulator.

The Modulator output video stretches or shrinks on TV

ST-7000 processes HDMI video without alteration in color and aspect ratio. Check the settings of aspect ratio on HDMI device and TV to adjust and fix.

The Modulator output video on TV is flickering

Some old TVs expects the MPEG Transport Stream (TS) Video PID value different from PCR PID. Check the TS Settings of ST-7000 and change the PCR PID value to be different from Video PID value.



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