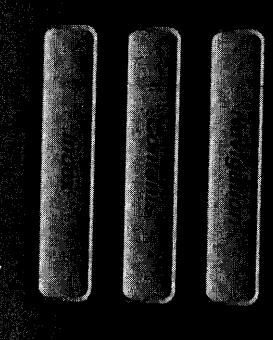
USER'S MANUAL FOR MACINTOSH®





Wacom Intuos™ User's Manual for Macintosh®, March 25, 1999 English V2.0 for MacintoshEuropean English V2.0 for Macintosh

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configurations at its discretion, without prior notice and without obligation to include such changes in this manual. accurate information in this manual. However, Wacom reserves the right to change any specifications and product to revise this publication without obligation to provide notification of such changes. Wacom does its best to provide current and All rights reserved. No part of this manual may be reproduced except for your express personal use. Wacom reserves the right

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Contents Index

RADIO AND TELEVISION INTERFERENCE

properly—that is, in strict accordance with Wacom instructions—it may cause interference with radio and television reception. The equipment described in this manual generates, uses, and can radiate radio-frequency energy. If it is not installed and used

FCC NOTICE

interference in a residential installation. However, there is no guarantee that interference will not occur in a particular specifications in Part 15 of FCC rules. These specifications are designed to provide reasonable protection against such This equipment has been tested and found to comply with the limits for a Class B digital device in accordance with the

it was probably caused by the tablet. You can determine whether your tablet is causing interference by disconnecting it from the computer. If the interference stops,

If your tablet does cause interference to radio or television reception, try to correct the interference by using one or more of the following measures:

- Rotate the television or radio antenna until the interference stops.
- Move the tablet farther away from the television or radio.

Plug the computer into an outlet that is on a different circuit from the television or radio.

to operate the product. Changes or modifications to this product not authorized by Wacom could void the FCC Certification and negate your authority If necessary, consult your authorized Wacom dealer or an experienced radio/television technician for additional suggestions.

system components. It is important that you use shielded cables and connectors to reduce the possibility of causing interference to radios, television sets, and other electronic devices. This product was tested for FCC compliance under conditions that included the use of shielded cables and connectors between



CE DECLARATION

GD-0912-U, GĎ-121Ž-U, and GD-1218-U have been tested by the WAVE Corporation in Japan and found to comply to the following harmonized European Norms: The Intuos™ digitizing tablets, models GD-0405-A, GD-0608-A, GD-0912-A, GD-1212-R, GD-1218-R, GD-0405-U, GD-0608-U,

- EN 50082-1 (electromagnetic immunity)
- EN 55022 Class B (electromagnetic emissions)

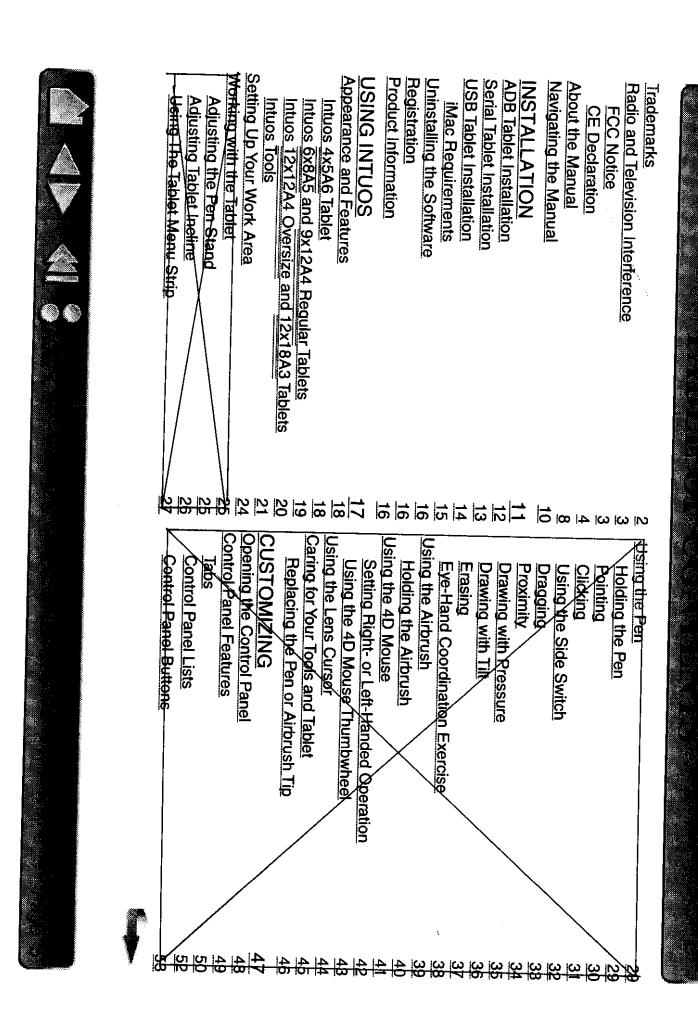
European Norms: The Wacom power adaptors have been tested by their manufacturers and found to comply to the following harmonized

- EN 50082-1 or EN 55104 (electromagnetic immunity)
- EN 50081-1 or EN 55014 (electromagnetic emissions)
- EN 60742 (safety of low voltage devices)

Council Directive 89/336/EEC and to the European Council Directive 73/23/EEC, and indicates this conformity by the CE-sign on each device. Based on the results of these tests, Wacom declares that the above mentioned devices conform to Article 10.1 of the European

or modifications to this product that were not specifically authorized by Wacom will invalidate this declaration. The device must be installed and operated always in strict accordance to the instructions given in this handbook. Any changes





Product Specifications nstalling Multiple Tablets APPENDICES Contacting Technical Support roubleshooting Tables General Specifications for All Intuos Tablets ntuos 6x8A5 Tablet (Models GD-0608-A, GD-0608-U) 144 Who to Call ntuos 4x5A6 Tablet (Models GD-0405-A, GD-0405-U) 144 Pre-Contact Checklist General Problems Serial Tablet Problems ADB Tablet Problems Testing Your Intuos Tools Hesolving Software Conflicts USB Tablet Problems inking to the Web Page Asia Pacific (English) JSA, Canada, Central and South Asia Pacifie (English) Japan Turope, Middle East and Africa USA, Canada, Central and South America Testing a 4D Mouse or Lens Cursor Manually Resolving a Conflict Using the Extensions Manager apar <u> Testing a Pen or Airbrush</u> urope, Middle East and Africa America 143 143 139 3 135 133 သ 133 133 128 12 1218 12 12 12 12 12 Tants and Accessories cense and Warranties cense and Warranties LOSSARY Pens Software Licepse Agreement 4D Mouse Airbrush Warranty on Sales Outside of U.S. and Canada Software License Other Parts and Abcessories Oxdering Parts and Accessories Intuos 12x18A3 Tablet (Models GD-1218-R, GD-1218-U) ens Cursor Intuos 12x12A4 Oversize Tablet (Models GD-1212-R, GD1212-U) Intuos 9x12A4 Regular Tablet (Models GD-0912-A, GD-0912-U) imited Warfanty and ntuos Lens Cursor (Model GC-210) ntuos 4D Mouse (Model GC-500) ntuos Stroke Pen (Model GP-120) ntuos Airbrush (Model GP-400E) ntuos Inking Pen (Model GP-110) ntuos Pen (Model GP-300E imited Warranty 5 5 149 149 149 **新**温 145 147 147 147 146 146 146 145



ABOUT THE MANUAL

navigation button or highlighted word to move through the document. The information is common to all tablet types (ADB, serial, and USB), unless otherwise noted. This interactive User's Manual provides quick access to information about Intuos. Just click on a

- The Table of Contents enables you to go directly to a topic by clicking on it.
- Installation describes how to install the hardware and software, and how to uninstall the software
- the various tablet models, and the features and functions of each Intuos tool. This section also includes exercises for new users. Using Intuos introduces you to the many capabilities of your Intuos system, including a description of
- Customizing describes how you can change the control panel settings to optimize Intuos tablets and tools for your personal work style.
- after you have become familiar with using Intuos and the basic control panel settings. Advanced Features allow further customization of your Intuos Graphics Tablet System. Explore them
- Having Trouble? Need troubleshooting guidelines? Do you have a question for Technical Support? You will find the answers to most common questions here.
- find instructions on adding and working with multiple tablets. replacement parts and accessories. If you are using more than one tablet on your computer, you will The Appendices include product specifications, license and warranty information, and a listing of

If you are new to electronic documentation, be sure to read Navigating the Manual.





SMALL CAPITAL LETTERS are used to identify the names of keyboard keys, dialog boxes, and control panel

shots of the control panel tabs do not show the tab buttons. These are intentionally left out in order to save space within the manual. As you read through the Customizing and Advanced Features chapters, you will notice that the screen

on your display screen. Remember that you can always use the Acrobat Reader zoom-in tool to increase the size of the manual

Certain kinds of information are not included in this manual:

- Information about your specific computer hardware.
- Information about your operating system.
- Information about other Wacom tablets.
- site (see Product Information). Refer also to your application manuals for information on how best to use Intuos features within specific applications. two-handed input). You can find a listing of applications that support these features at Wacom's web features (such as pressure-sensitivity, tilt, airbrush simulation, 3D navigation with the 4D Mouse, and Information about application software. Many graphics applications have built-in support for Intuos

your hardware, operating system, applications, or other Wacom tablets. Your best source of information for the above information is the set of manuals and disks that came with



NAVIGATING THE MANUAL

Use the navigation controls to move through the manual:



Go to front page.

Contents

Go to Table of Contents.

Index

Go to Index.



Go back to previous view.



Page back, or page forward.



HEADING TEXT Go to beginning of section.

Topic

Go to topic.



Topic continued.

The Acrobat Reader provides you with additional tools for using and printing the manual. Refer to the Acrobat Reader Online Guide for more information.



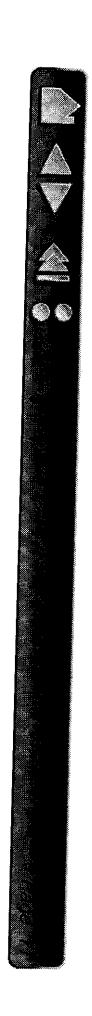


all applications that support a mouse. Intuos ADB and serial tablets are compatible with Macintosh systems using Mac OS 7.0 or later, and with

and iMac Update 1.1. that support a mouse. For the iMac, you will need Mac OS 8.5 or greater, Mac OS ROM 1.2.1 or greater, USB tablets are compatible with any Power Macintosh equipped with a USB port, and with all applications

The Wacom control panel requires a 640 x 480 or larger color monitor for proper display.

ADB TABLET INSTALLATION
SERIAL TABLET INSTALLATION
USB TABLET INSTALLATION
UNINSTALLING THE SOFTWARE
REGISTRATION



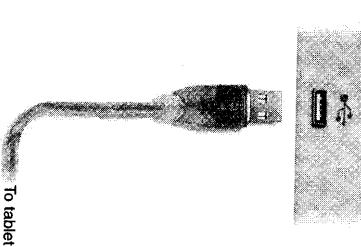
USB TABLET INSTALLATION

Intuos USB tablets run in high-speed, high-power USB mode. The tablet must be plugged directly into a USB port on your computer or into a powered USB hub. USB ports support hot-plugging so you can connect or disconnect intuos without turning off your computer.

If you are using an iMac, refer to the iMac Requirements section before installing

- Plug the USB connector into a USB port at the back of your computer or into a powered USB hub.
- 'n all open applications before installing the software. Important: For pressure-sensitivity, you must install the tablet software from the Intuos CD-ROM. Disable any virus protection programs and close your Intuos Pen on the tablet to move the screen cursor. not be functioning properly; go to Having Trouble? Intuos is working in mouse emulation mode. You should now be able to use If your computer is off, turn it on now. The tablet LED will light to indicate Intuos has registered as a USB device. If the LED does not light, your USB port may
- Insert the Intuos CD-ROM into your computer.
- Double-click on the INSTALL icon and follow the prompts.

After restarting your computer, you will be able to use the pen to move the screen cursor with absolute positioning. If you had any trouble with this installation, go to Having Trouble?



&&&Cable image needs update for GD USB, filename USBcable.tif





driver has successfully loaded. Each time you start your computer, the Wacom Tablet startup icon tells you if the tablet



The driver is loading.



The driver did not load.



The driver has loaded successfully.



The driver loaded, but a Wacom tablet cannot be found. The tablet may be unplugged.

IMAC REQUIREMENTS

Intuos requires Mac OS 8.5 or greater and Mac OS ROM 1.2.1 or greater.

- Verify the Mac OS and ROM versions: Click on the Apple icon and select ABOUT THIS COMPUTER.... The ABOUT THIS COMPUTER dialog box will appear with the OS version displayed in the top right corner. Mac OS 8.5 or greater is required. If the version shown is older than Mac OS 8.5, contact your local computer dealer to purchase an upgrade.
- N If Mac OS ROM version 1.2.1 or greater displays under the Mac OS version, your iMac does not need the firmware or OS ROM update. If it does not appear or an older Mac OS ROM is installed, continue with the instructions below to install the MAC FIRMWARE UPDATE and then install IMAC UPDATE 1.1.
- ω appears on the desktop and follow the prompts. If in doubt, install this update. Install the iMac Firmware Update: In the APPLE IMAC UPDATES folder located on the Intuos CD-ROM, double-click on the IMAC FIRMWARE UPDATE icon. This will decompress the file. Then double-click on the IMAC FIRMWARE UPDATE icon that
- Install iMac Update 1.1: Install IMAC UPDATE 1.1 by double-clicking on the IMAC UPDATE 1.1 icon located in the APPLE IMAC UPDATES folder. This will decompress the file. Then double-click on the IMAC UPDATE icon that appears on the desktop and follow the prompts. If in doubt, install this update.
- After updating your system, perform the USB Tablet Installation.



UNINSTALLING THE SOFTWARE

To remove the Intuos software from your system:

- 1. Insert the Intuos CD-ROM into your computer and double-click on the Install icon.
- Select REMOVE instead of INSTALL.

REGISTRATION

tablet. To register your product, please complete and mail in the Wacom Registration Card that came with your

Online registration may be available in some regions. If available, the Internet location will be printed on

PRODUCT INFORMATION

To learn more about which software applications currently support your Intuos tablet and tools, visit the Wacom web site for your region:

Asia Pacific (English)	Acio Designation	lange, Middle East and Africa	USA, Canada, Central and South America
http://www.wacom.co.jp/asia-pacific	http://tablet.wacom.co.jp	http://www.wacom.de/productinfo	http://www.wacom.com/productinfo

Wacom web site for your region: To learn more about which software applications currently support your Intuos tablet and tools, visit the

ASIa Pacific (English)	Asia Davida	Iongo	Europe, Middle East and Africa
http://www.wacom.co.jp/asia-pacific	http://tablet.wacom.co.jp	http://www.wacom.com/productinfo	http://www.wacom.de/productinfo



tablet and tablet input tools, read the following sections. They describe your Intuos tools and explain how to use them with the tablet. This section introduces you to the Intuos Graphics Tablet System. If you are new to using a graphics

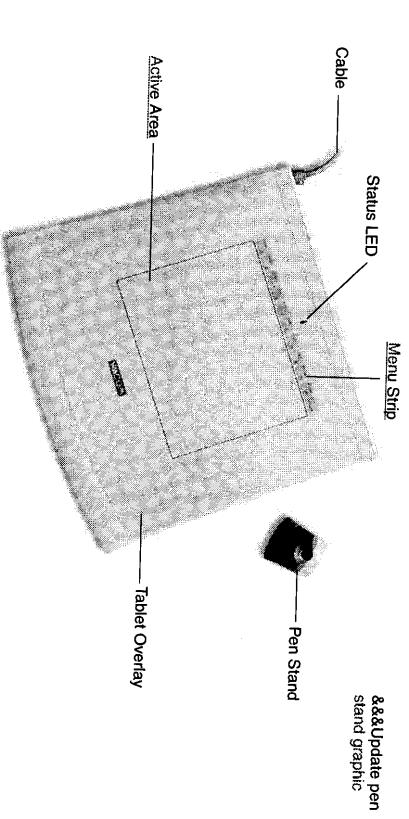
APPEARANCE AND FEATURES
SETTING UP YOUR WORK AREA
WORKING WITH THE TABLET
USING THE PEN
USING THE AIRBRUSH
USING THE 4D MOUSE
USING THE LENS CURSOR
CARING FOR YOUR TOOLS AND TABLET



APPEARANCE AND FEATURES

The Intuos Graphics Tablet System consists of two basic elements: a graphics tablet that serves as your work area, and the Intuos Tools you use with the tablet. For a complete listing of Intuos tablets, refer to Parts and Accessories.

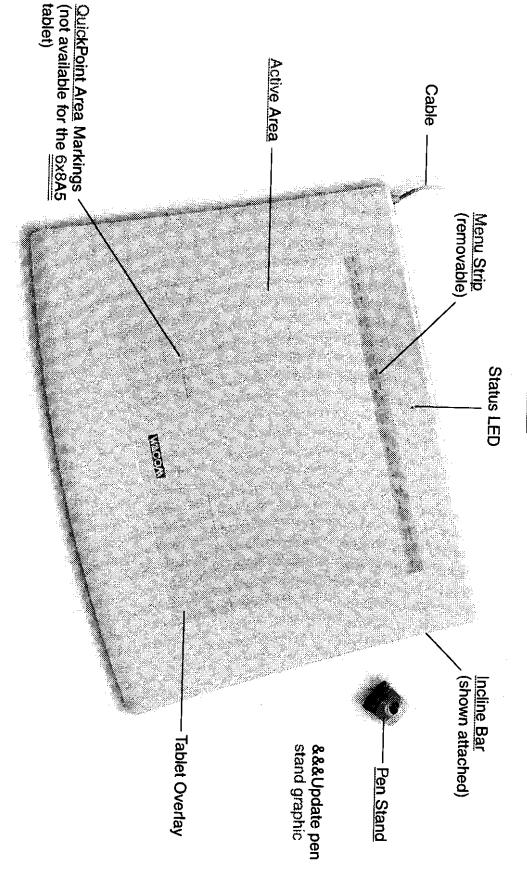
INTUOS 4X5A6 TABLET



Note: To learn more about your tablet, see Working with the Tablet.



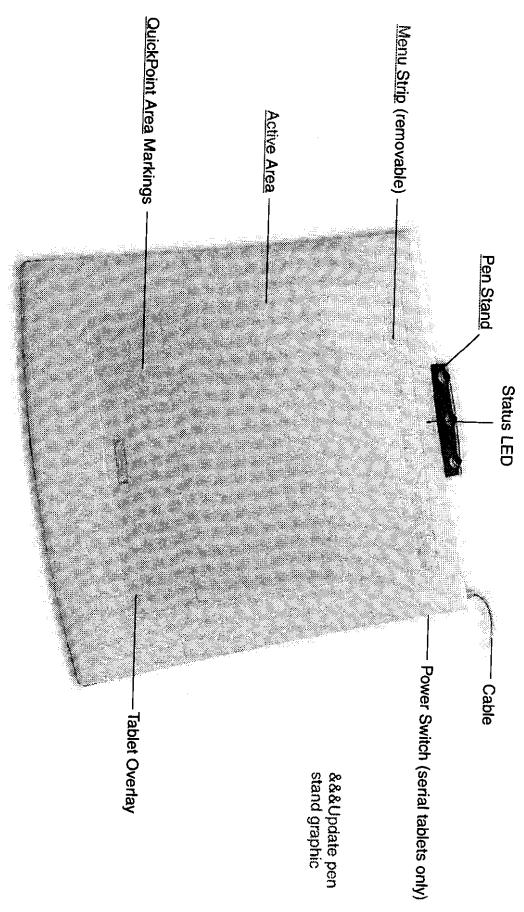
INTUOS 6X8A5 AND 9X12A4 REGULAR TABLETS



Note: The Intuos 9x12A4 regular tablet is shown. To learn more about your tablet, see Working with the Tablet.



INTUOS 12X12A4 OVERSIZE AND 12X18A3 TABLETS



Note: The Intuos 12x12A4 oversize tablet is shown. To learn more about your tablet, see Working with the Tablet.

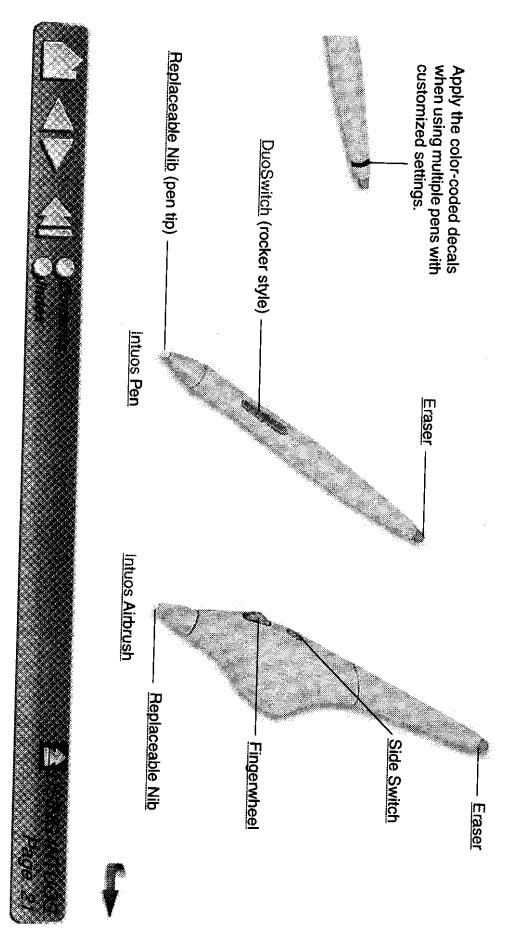


INTUOS TOOLS

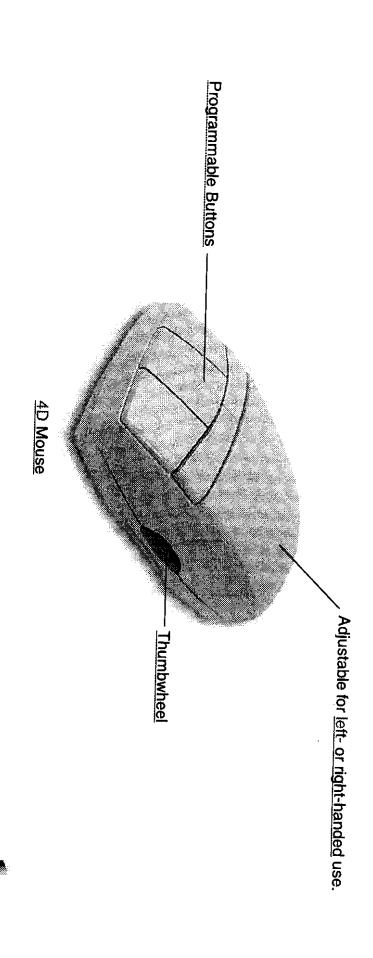
same tablet and to customize each tool differently. ergonomically designed. Each tool also has a Tool ID, enabling you to work with multiple tools on the A variety of Intuos tools are available for your tablet. All Intuos tools are cordless, batteryless, and

you purchased. Note: The tool(s) included with your tablet will vary depending on which tablet model and configuration

looking pen and brush strokes. The Intuos Pen and Airbrush are pressure-sensitive freehand tools for image editing and creating natural-

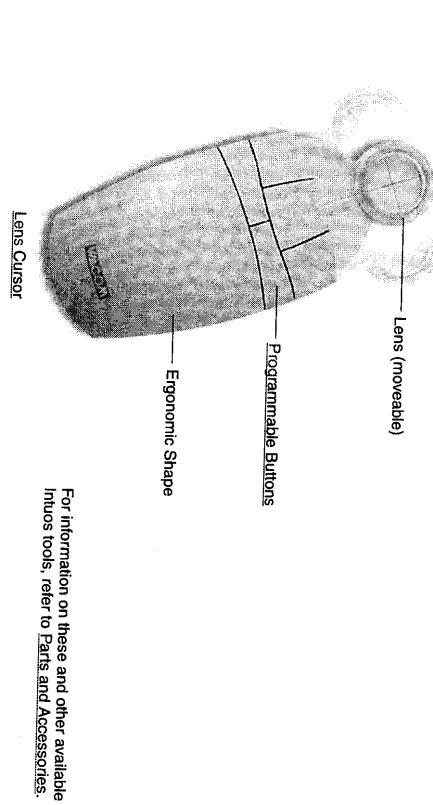


specific tasks in supporting applications. The Intuos 4D Mouse is an ideal tool for 2D or 3D navigation. It provides four degrees of control: x and y position, thumbwheel position, and positional rotation. The thumbwheel can be used for application-





with graphics and CAD applications for very accurate tracing or for digitizing images. The Lens Cursor is an ideal tool for entering precise coordinate position information. Use the Lens Cursor





SETTING UP YOUR WORK AREA

so you can view it comfortably with a minimum of eyestrain. keyboard so they are easily accessible without unnecessary reaching. Your monitor should be positioned Organize your work area so you can work comfortably. Position your Intuos tablet, input tools, and



To minimize fatigue:

- Take short breaks between tasks to stretch and relax your muscles.
- Use a gentle grip when working with your Intuos tools.
- Alternate tasks throughout the day.
- Minimize awkward postures and repetitive movements that cause discomfort.

style. Refer to Adjusting Tablet Incline and Adjusting the Pen Stand for additional information. For some tablet models, you can adjust the tablet incline and attach the pen stand to better fit your work



USA, Canada, Central and South America

Contact your local distributor, or:

Worldwide Web:

http://www.wacom.com/productsupport

24-hour Technical Support information:

Answerbook—online support database.

answers. FAQs—Frequently Asked Questions and

Software updates.

Email cumnort

17AA. ++1					Anonymous FTP Site: 45	
++1-360-896-9724		++1-360-896-9833		np.wacom.com/pub/drivers	/ L / L	
Technical Support (English)	(Normal business hours, Pacific Time)	Technical Support. (English)	comma de apadico.	Software undates		Elilali Subbort

1-800-922-7590 (USA and Canada)

support@wacom.com

Fast FAX:

Internet Email:

Automated support and sales information. (English) Automated mailback support. (English) Technical Support. (English)

To purchase parts and accessories, call toll-free: 1-888-884-1870 (USA and Canada only). Outside of the USA and Canada, please contact your local dealer or distributor.



USA, Canada, Central and South America Contact your local distributor, or:

Worldwide Web: http://www.wacom.com/productsupport 24-hour Technical Support information:

answers. FAQs—Frequently Asked Questions and Answerbook—online support database.

Software updates.

Email support.

Anonymous FTP Site: Phone: FAX:	ftp.wacom.com/pub/drivers ++1-360-896-9833 ++1-360-896-9724	Software updates. Technical Support. (English) (Normal business hours, Pacific Time) Technical Support. (English)
	++1-360-896-9833	Technical S (Normal bu
×	++1-360-896-9724	Technical Support. (English)
Internet Email:	support@wacom.com	Automated mailback support. (English)
Fast FAX:	1-800-922-7590 (USA and Canada)	Automated support and sales information. (English)





PRODUCT SPECIFICATIONS

GENERAL SPECIFICATIONS FOR ALL INTUOS TABLETS

Coordinate resolution 100 lpmm (2540 lpi)

Accuracy (pen) +/- 0.25 mm (0.010 in)

Accuracy (Lens Cursor) +/- 0.15 mm (0.006 in), +/- 0.25 mm (0.010 in) on Intuos 4x5A6, 6x8A5, and 9x12A4

regular tablets

+/- 60 degrees, +/- 50 degrees for Intuos 4x5A6 tablets

Maximum reading height with pen 6 mm (0.24 in)

200 points per second

Maximum report rate

Communication interface Apple Desktop Bus (ADB) (for 1x5A6, 6x8A5, and 9x12A1 regular tablets)

Serial (for 12x12A/) oversize and larger tablets)
USB (all USB tablets)

Connector

S-pin, D-sub, female (12x12A1 oversize and larger tablets)
USB A (all USB tablets) 4 pin, mini-circular DIN (4x5A6, 6x8A5, and 9x12A4 regular tablets)

Power requirements (ADB tablets) DC 5V 100mA, from ADB por

Power requirements (USB tablets) DC 5V, less than 500mA, from primary USB port or powered USB hub

and larger serial tablets) Power supply (12x12A4 oversize DC 12V 200mA

oversize and larger serial tablets) AEC-3512B-W (120V, USA), AD-3923FM-W (230V, Continental Europe), AD-4230S-W (240V, Australia), AD-7442-W (240V, UK)

5 to 40 degrees C (41 to 104 degrees F)

-10 to +60 degrees C (14 to 140 degrees F)

20% to 80% noncondensing

20% to 90% noncondensing

Storage relative humidity

Operating relative humidity

Certification

Storage temperature

Operating temperature

Power Adaptor(s) (12x12A4

FCC class B



INTUOS 4X5A6 TABLET (MODELS GD-0405-A, GD-0405-U)

Active area (W x D) 12

127.0 x 106.0 mm (5.0 x 4.24 in)

Physical size (W x D x H)

 $225.0 \times 210.0 \times 7.5 \text{ mm} (9.0 \times 8.4 \times 0.29 \text{ in})$

Cable length Weight

2.5 m (8.2 ft)

Power consumption

540 g (1.19 lb)

0.5 watts (ADB), 2.0 watts (USB)

INTUOS 6X8A5 TABLET (MODELS GD-0608-A, GD-0608-U)

Active area (W x D)

203.2 x 162.4 mm (8.13 x 6.45 in)

Physical size (W x D x H)

334.0 x 258.0 x 14.0 mm (13.36 x 10.32 x 0.56 in)

Cable length

2.5 m (8.2 ft)

Power consumption

Weight

880 g (1.94 lb)

0.5 watts (ADB), 2.0 watts (USB)



INTUOS 9X12A4 REGULAR TABLET (MODELS GD-0912-A, GD-0912-U)

Active area (W x D) 304.8 x 240.6 mm (12.19 x 9.62 in)

Physical size (W x D x H) 456.0 x 361.0 x 14.0 mm (17.97 x 14.22 x 0.56 in)

Cable length 1.6 kg (3.52 lb) 2.5 m (8.2 ft)

Weight

Power consumption 0.5 watts (ADB), 2.0 watts (USB)

INTUOS 12X12A4 OVERSIZE TABLET (MODELS GD-1212-R, GD1212-U)

Active area (W x D) 304.8 x 316.8 mm (12.19 x 12.67 in)

Physical size (W x D x H) 444.0 x 435.5 x 37.0 mm (17.76 x 17.42 x 1.48 in)

Cable length 2.5 m (8.2 ft)

2.1 kg (4.62 lb)

Power consumption 12 watts (Serial), 2.0 watts (USB)

INTUOS 12X18A3 TABLET (MODELS GD-1218-R, GD-1218-U)

Active area (W x D) 457.2 x 316.8 mm (18.28 x 12.67 in)

Physical size (W x D x H) 616.0 x 445.5 x 37.0 (24.64 x 17.82 x 1.48 in)

2.5 m (8.2 ft)

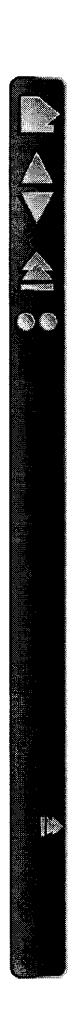
3.0 kg (6.6 lb)

1.2 watts (Serial), 2.0 watts (USB)

Power consumption

Weight

Cable length



INTUOS PEN (MODEL GP-300E)

Pen tip travel 0.1 mm (0.004 in) or less

Eraser tip travel Pressure levels 1.3 mm (0.051 in), approximately 1024 levels

Physical size (L x D) 151 x 12.2 mm (5.9 x 0.48 in)

Tip refill type Weight Polyacetal (Part No. PSI-A007) 13 g (0.46 oz), approximately

INTUOS AIRBRUSH (MODEL GP-400E)

Fingerwheel travel 10 mm (0.39 in)

Pen tip travel Fingerwheel resolution 1024 levels

0.1 mm (0.04 in) or less

1024 levels

1.3 mm (0.05 in), approximately

24 g (0.85 oz), approximately 162.5 x 32.6 mm (6.38 x 1.28 in)

Weight

Tip refill type

Physical size (L x D)

Eraser tip travel Pressure levels

Polyacetal (Part No. PSI-A007)

INTUOS INKING PEN (MODEL GP-110)

Pressure levels Pen tip travel 1024 levels 0.1 mm (0.04 in) or less

Physical size (L x D) 151 x 12.5 mm (5.94 x 0.49 in) 12 g (0.42 oz), approximately

Weight

Tip refill types

Polyacetal (Part No. PSI-A011) Ink refill, black (Part No. PSI-A023)





INTUOS STROKE PEN (MODEL GP-120)

Pen tip travel 1.3 mm (0.05 in), approximately

Pressure levels 1024 levels

Physical size (L x D) 151 x 12.5 mm (5.94 x 0.49 in)

Tip refill type Weight Polyacetal (Part No. PSI-A011) 12 g (0.42 oz), approximately

INTUOS 4D MOUSE (MODEL GC-500)

Physical size (L x D x H) 113.5 x 72.6 x 38.5 mm (4.47 x 2.86 x 1.52 in)

Weight 75 g (2.65 oz), approximately

Button stroke 1 mm (0.04 in), approximately

Thumbwheel resolution Thumbwheel travel +/- 1023 levels +/- 10 mm (+/- 0.4 in)

INTUOS LENS CURSOR (MODEL GC-210)

Physical size (L x D x H) 158.9 x 66.1 x 33.0 mm (6.29 x 2.60 x 0.79 in)

72 g (2.54 oz), approximately

1 mm (0.04 in), approximately

Button stroke



English V2.0 for MacintoshEuropean English V2.0 for Macintosh Wacom Intuos™ User's Manual for Macintosh®, March 25, 1999

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configurations at its discretion, without prior notice and without obligation to include such changes in this manual. accurate information in this manual. However, Wacom reserves the right to change any specifications and product to revise this publication without obligation to provide notification of such changes. Wacom does its best to provide current and All rights reserved. No part of this manual may be reproduced except for your express personal use. Wacom reserves the right

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RADIO AND TELEVISION INTERFERENCE

properly—that is, in strict accordance with Wacom instructions—it may cause interference with radio and television reception. The equipment described in this manual generates, uses, and can radiate radio-frequency energy. If it is not installed and used

This equipment has been tested and found to comply with the limits for a Class B digital device in accordance with the specifications in Part 15 of FCC rules. These specifications are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular

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- Rotate the television or radio antenna until the interference stops.
- Move the tablet farther away from the television or radio.

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CE DECLARATION

GD-0912-U, GD-1212-U, and GD-1218-U have been tested by the WAVE Corporation in Japan and found to comply to the The Intuos™ digitizing tablets, models GD-0d05-A, GD-0608-A, GD-0912-A, GD-1212-R, GD-1218-R, GD-0405-U, GD-0608-U,

- EN 50082-1 (electromagnetic immunity)

EN 55022 Class B (electromagnetic emissions)

European Norms: The Wacom power adaptors have been tested by their manufacturers and found to comply to the following harmonized

EN 50082-1 or EN 55104 (electromagnetic immunity)

EN 50081-1 or EN 55014 (electromagnetic emissions)

EN 60742 (safety of low voltage devices)

on each device. Council Directive 89/336/EEC and to the European Council Directive 73/23/EEC, and indicates this conformity by the CE-sign Based on the results of these tests, Wacom declares that the above mentioned devices conform to Article 10.1 of the European

or modifications to this product that were not specifically authorized by Wacom will invalidate this declaration. The device must be installed and operated always in strict accordance to the instructions given in this handbook. Any changes



Product Specifications hstalling Multiple Tablets **APPENDICES** roubleshooting Tables Contacting Technical Support General Specifications for All Intuos Tablets ntuos 6x8A5 Tablet (Models GD-0608-A, GD-0608-U) Who to Call Pre-Contact Checklist General Problems Serial Tablet Problems ADB Tablet Problems Testing Your Intuos Tools Hesolving Software Conflicts ntuos 4x5A6 Tablet (Models GD-0405-A, GD-0405-U) USB Tablet Problems inking to the Web Page Japan Asia Pacific (English) Asia Pacifie (English JSA, Canada, Central and South America **Lurope, Middle East and Africa** USA, Canada, Central and South America Using the Extensions Manager Testing a 4D Mouse or Lens Curso Testing a Pen or Airbrush Manually Resolving a Conflict urope, Middle East and Africa 144 143 143 胡田 133 133 128 139 135 12/2 118 表 夢 72 12 22 <u>3</u> 12 X DEX GLQ&SARY earts and Accessories cense and Warrantie's cense and Warranties Pens 4D Mouse Airbrush Software Licepse Agreement Warranty on Sales Outside of U.S. and Canada Other Parts and Accessories Lens Curson Ordering Parts and Accessories Intuos 12x18A3 Tablet (Models GD-1218-R, GD-1218-U) Intuos 12x12A4 Oversize Tablet (Models GD-1212-R GD1212-U) Intuos 9x12A4 Regular Tablet (Models GD-0912-A, GD-0912-U) Intuos Lens Cursor (Model GC-210) _iability_6f WACOM ntuos 4D Mouse (Model GC-500) imited Warfanty and Liability ntuos Stroke Pen (Model GP-120) ntuos Inking Pen (Model GP-110) ntuos Pen (Model GP-300E imited Warranty ntuos Airbrush (Model GP-400E) oftware License <u>1</u>58 5 5 5 149 145 149 149 148 147 147 147 146 15 148 客 146 145



ABOUT THE MANUAL

tablet types (ADB, serial, and USB), unless otherwise noted. navigation button or highlighted word to move through the document. The information is common to all This interactive User's Manual provides quick access to information about Intuos. Just click on a

- The Table of Contents enables you to go directly to a topic by clicking on it.
- Installation describes how to install the hardware and software, and how to uninstall the software
- includes exercises for new users. the various tablet models, and the features and functions of each Intuos tool. This section also Using Intuos introduces you to the many capabilities of your Intuos system, including a description of
- tools for your personal work style. Customizing describes how you can change the control panel settings to optimize Intuos tablets and
- after you have become familiar with using Intuos and the basic control panel settings Advanced Features allow further customization of your Intuos Graphics Tablet System. Explore them
- You will find the answers to most common questions here. Having Trouble? Need troubleshooting guidelines? Do you have a question for Technical Support?
- find instructions on adding and working with multiple tablets. replacement parts and accessories. If you are using more than one tablet on your computer, you will The Appendices include product specifications, license and warranty information, and a listing of

If you are new to electronic documentation, be sure to read Navigating the Manual.





options SMALL CAPITAL LETTERS are used to identify the names of keyboard keys, dialog boxes, and control panel

save space within the manual. shots of the control panel tabs do not show the tab buttons. These are intentionally left out in order to As you read through the Customizing and Advanced Features chapters, you will notice that the screen

on your display screen. Remember that you can always use the Acrobat Reader zoom-in tool to increase the size of the manual

Certain kinds of information are not included in this manual:

- Information about your specific computer hardware.
- Information about your operating system.
- Information about other Wacom tablets.
- Information about application software. Many graphics applications have built-in support for Intuos use Intuos features within specific applications. site (see Product Information). Refer also to your application manuals for information on how best to two-handed input). You can find a listing of applications that support these features at Wacom's web features (such as pressure-sensitivity, tilt, airbrush simulation, 3D navigation with the 4D Mouse, and

your hardware, operating system, applications, or other Wacom tablets. Your best source of information for the above information is the set of manuals and disks that came with



NAVIGATING THE MANUAL

Use the navigation controls to move through the manual:



Go to front page.

Contents

Go to Table of Contents.

Index

Go to Index.



Go back to previous view.



Page back, or page forward.



A HEADING TEXT Go to beginning of section.

Topic

Go to topic.



Topic continued.

The Acrobat Reader provides you with additional tools for using and printing the manual. Refer to the Acrobat Reader Online Guide for more information.





all applications that support a mouse.

and iMac Update 1.1. USB tablets are compatible with any Power Macintosh equipped with a USB port, and with all applications that support a mouse. For the iMac, you will need Mac OS 8.5 or greater, Mac OS ROM 1.2.1 or greater,

The Wacom control panel requires a 640 x 480 or larger color monitor for proper display.

REGISTRATION UNINSTALLING THE SOFTWARE SERIAL TABLET INSTALLATION **USB TABLET INSTALLATION** ADB TABLET INSTALLATION



USB TABLET INSTALLATION

turning off your computer. Intuos USB tablets run in high-speed, high-power USB mode. The tablet must be plugged directly into a USB port on your computer or into a powered USB hub. USB ports support hot-plugging so you can connect or disconnect intuos without

intuos. If you are using an iMac, refer to the iMac Requirements section before installing

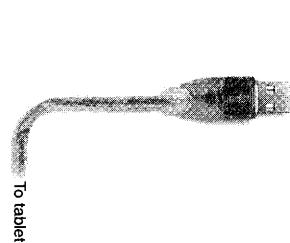
- Plug the USB connector into a USB port at the back of your computer or into a powered USB hub.
- 'n not be functioning properly; go to Having Trouble? If your computer is off, turn it on now. The tablet LED will light to indicate Intuos has registered as a USB device. If the LED does not light, your USB port may

your intuos Pen on the tablet to move the screen cursor. Intuos is working in mouse emulation mode. You should now be able to use

all open applications before installing the software. from the Intuos CD-ROM. Disable any virus protection programs and close Important: For pressure-sensitivity, you must install the tablet software

- ω Insert the Intuos CD-ROM into your computer.
- 4. Double-click on the INSTALL icon and follow the prompts

After restarting your computer, you will be able to use the pen to move the screen cursor with absolute positioning. If you had any trouble with this installation, go to Having Trouble?



update for GD USB, filename &&&Cable image needs USBcable.tif





driver has successfully loaded. Each time you start your computer, the Wacom Tablet startup icon tells you if the tablet



The driver is loading



The driver did not load.



The driver has loaded successfully.



The driver loaded, but a Wacom tablet cannot be found. The tablet may be unplugged.

IMAC REQUIREMENTS

Intuos requires Mac OS 8.5 or greater and Mac OS ROM 1.2.1 or greater.

- If Mac OS ROM version 1.2.1 or greater displays under the Mac OS version, your iMac does not need the firmware or OS ROM update. If it does not appear or an older Mac OS ROM is installed, continue with the instructions below to install the **Verify the Mac OS and ROM versions:** Click on the Apple icon and select ABOUT THIS COMPUTER.... The ABOUT THIS COMPUTER dialog box will appear with the OS version displayed in the top right corner. Mac OS 8.5 or greater is required. If the version shown is older than Mac OS 8.5, contact your local computer dealer to purchase an upgrade.
- Ņ appears on the desktop and follow the prompts. If in doubt, install this update. Install the iMac Firmware Update: In the APPLE IMAC UPDATES folder located on the Intuos CD-ROM, double-click on the IMAC FIRMWARE UPDATE icon. This will decompress the file. Then double-click on the IMAC FIRMWARE UPDATE icon that

MAC FIRMWARE UPDATE and then install IMAC UPDATE 1.1.

- ယ Install iMac Update 1.1: Install IMAC UPDATE 1.1 by double-clicking on the IMAC UPDATE 1.1 icon located in the APPLE IMAC UPDATEs folder. This will decompress the file. Then double-click on the IMAC UPDATE icon that appears on the desktop and follow the prompts. If in doubt, install this update.
- After updating your system, perform the USB Tablet Installation.



UNINSTALLING THE SOFTWARE

To remove the Intuos software from your system:

- 1. Insert the Intuos CD-ROM into your computer and double-click on the Install icon.
- Select Remove instead of Install.

REGISTRATION

To register your product, please complete and mail in the Wacom Registration Card that came with your

your Registration Card. Online registration may be available in some regions. If available, the Internet location will be printed on

PRODUCT INFORMATION

Wacom web site for your region: To learn more about which software applications currently support your Intuos tablet and tools, visit the

Asia Pacific (English)	Japan	Europe, Middle East and Africa	USA, Canada, Central and South America
http://www.wacom.co.jp/asia-pacific	http://tablet.wacom.co.jp	http://www.wacom.de/productinfo	http://www.wacom.com/productinfo

To learn more about which software applications currently support your Intuos tablet and tools, visit the Wacom web site for your region:

Europe, Middle East and Africa	http://www.wacom.de/productinfo
USA, Canada, Central and South America	http://www.wacom.com/productinfo
Japan	http://tablet.wacom.co.jp
Asia Pacific (English)	http://www.wacom.co.jp/asia-pacific





to use them with the tablet.

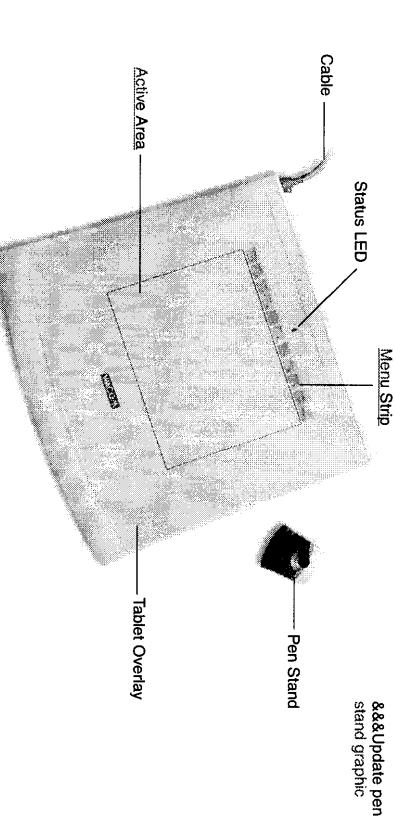
WORKING WITH THE TABLET SETTING UP YOUR WORK AREA USING THE LENS CURSOR USING THE 4D MOUSE USING THE AIRBRUSH USING THE PEN APPEARANCE AND FEATURES **CARING FOR YOUR TOOLS AND TABLET**



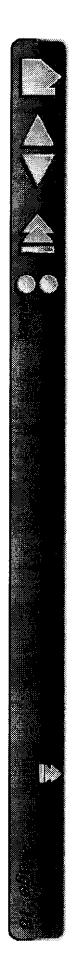
APPEARANCE AND FEATURES

The Intuos Graphics Tablet System consists of two basic elements: a graphics tablet that serves as your work area, and the Intuos Tools you use with the tablet. For a complete listing of Intuos tablets, refer to Parts and Accessories.

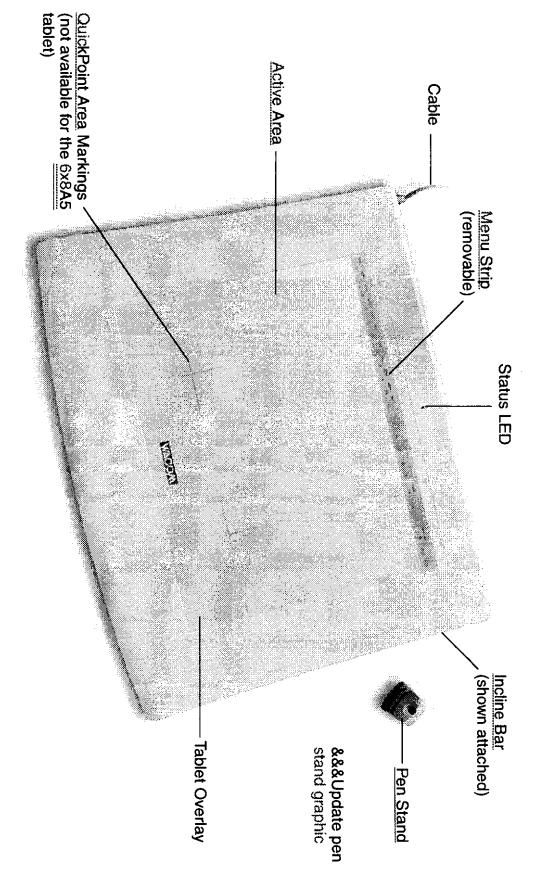
INTUOS 4X5A6 TABLET



Note: To learn more about your tablet, see Working with the Tablet.



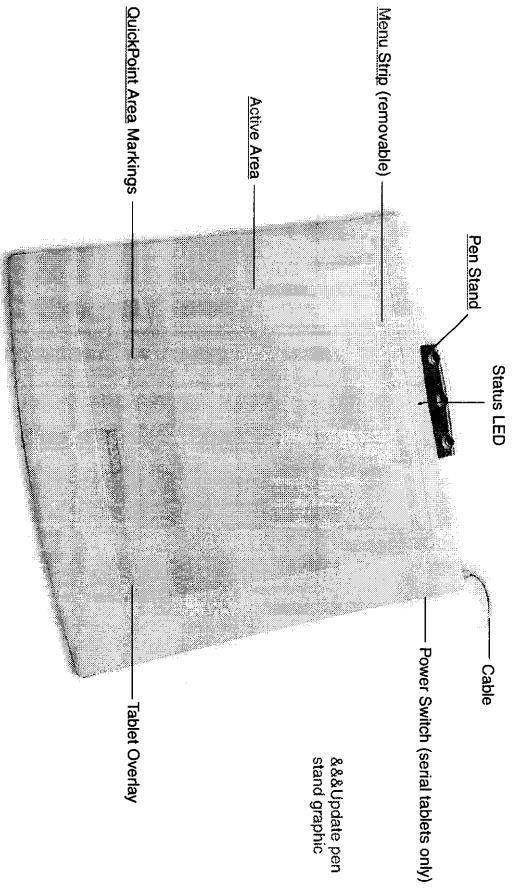
INTUOS 6X8A5 AND 9X12A4 REGULAR TABLETS



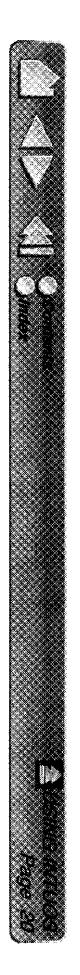
Note: The Intuos 9x12A4 regular tablet is shown. To learn more about your tablet, see Working with the Tablet.



INTUOS 12X12A4 OVERSIZE AND 12X18A3 TABLETS



Note: The Intuos 12x12A4 oversize tablet is shown. To learn more about your tablet, see Working with the Tablet.

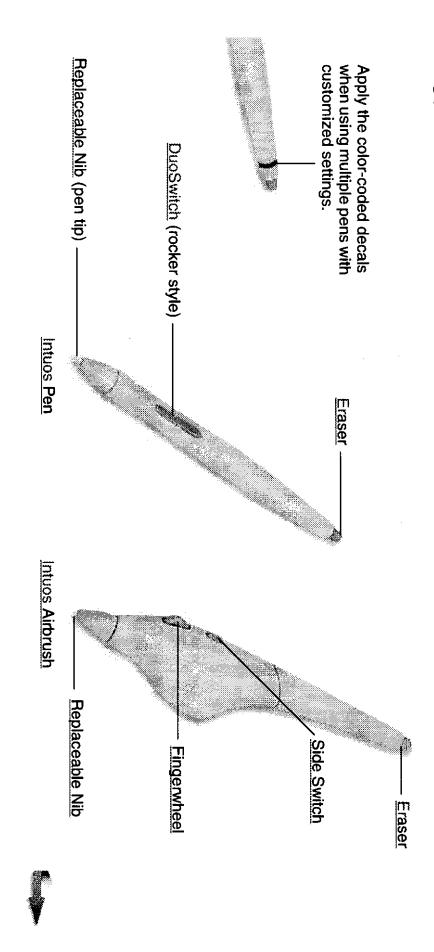


INTUOS TOOLS

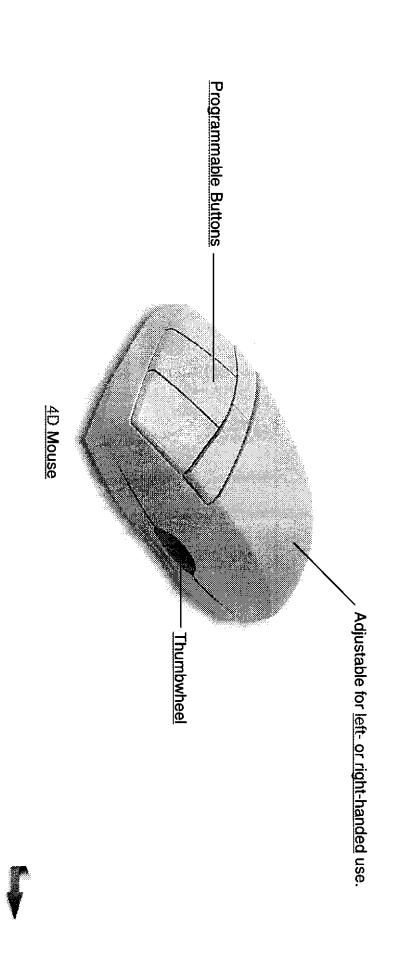
same tablet and to customize each tool differently. ergonomically designed. Each tool also has a Tool ID, enabling you to work with multiple tools on the A variety of Intuos tools are available for your tablet. All Intuos tools are cordless, batteryless, and

you purchased Note: The tool(s) included with your tablet will vary depending on which tablet model and configuration

looking pen and brush strokes The Intuos Pen and Airbrush are pressure-sensitive freehand tools for image editing and creating natural-

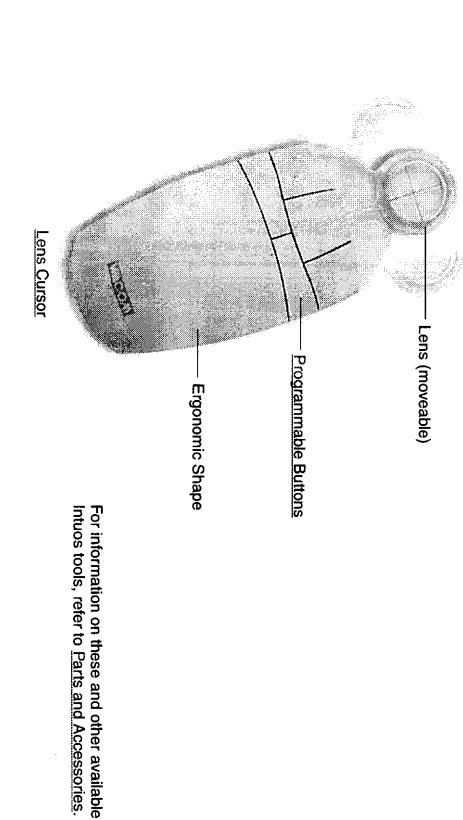


specific tasks in supporting applications. position, thumbwheel position, and positional rotation. The thumbwheel can be used for application-The Intuos 4D Mouse is an ideal tool for 2D or 3D navigation. It provides four degrees of control: x and y





with graphics and CAD applications for very accurate tracing or for digitizing images. The Lens Cursor is an ideal tool for entering precise coordinate position information. Use the Lens Cursor





SETTING UP YOUR WORK AREA

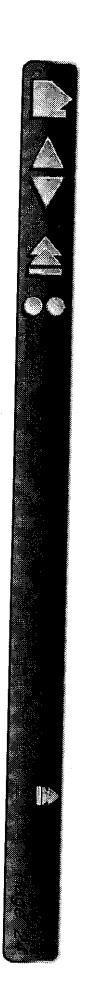
so you can view it comfortably with a minimum of eyestrain. keyboard so they are easily accessible without unnecessary reaching. Your monitor should be positioned Organize your work area so you can work comfortably. Position your Intuos tablet, input tools, and



To minimize fatigue:

- Take short breaks between tasks to stretch and relax your muscles.
- Use a gentle grip when working with your intuos tools.
- Alternate tasks throughout the day
- Minimize awkward postures and repetitive movements that cause discomfort.

style. Refer to Adjusting Tablet Incline and Adjusting the Pen Stand for additional information. For some tablet models, you can adjust the tablet incline and attach the pen stand to better fit your work



USA, Canada, Central and South America

Contact your local distributor, or:

Worldwide Web:

http://www.wacom.com/productsupport

24-hour Technical Support information:

Answerbook—online support database.

answers. FAQs—Frequently Asked Questions and

Software updates.

Email support.

3	Phone:	Anonymous FTP Site:
	++1-360-896-9833	ftp.wacom.com/pub/drivers
(Normal business hours, Pacific Time)	Technical Support. (English)	Software updates.

FAX: Fast FAX: Internet Email: support@wacom.com ++1-360-896-9724 1-800-922-7590 (USA and Canada) Automated support and sales information. (English) Automated mailback support. (English)

Technical Support. (English)

To purchase parts and accessories, call toll-free: 1-888-884-1870 (USA and Canada only). Outside of the USA and Canada, please contact your local dealer or distributor.



USA, Canada, Central and South America

Contact your local distributor, or:

Worldwide Web: http://www.wacom.com/productsupport

24-hour Technical Support information:

Answerbook—online support database. FAQs—Frequently Asked Questions and

answers.

Software updates.

Email support.

Anonymous FTP Site:	ftp.wacom.com/pub/drivers	Software updates.
Phone:	++1-360-896-9833	Technical Support. (English) (Normal business hours, Pacific Time)
EAV.	++1-360-896-9724	Technical Support. (English)
Internet Email:	support@wacom.com	Automated mailback support. (English)
Fast FAX:	1-800-922-7590 (USA and Canada)	Automated support and sales information. (English)



PRODUCT SPECIFICATIONS

GENERAL SPECIFICATIONS FOR ALL INTUOS TABLETS

Accuracy (pen) Coordinate resolution +/- 0.25 mm (0.010 in) 100 lpmm (2540 lpi)

Accuracy (Lens Cursor) regular tablets +/- 0.15 mm (0.006 in), +/- 0.25 mm (0.010 in) on Intuos 4x5A6, 6x8A5, and 9x12A4

Maximum reading height with pen +/- 60 degrees, +/- 50 degrees for Intuos 4x5A6 tablets

6 mm (0.24 in)

200 points per second

Communication interface

Maximum report rate

Serial (for 12x12A/1 oversize and larger tablets)
USB (all USB tablets) Apple Desktop Bus (ADB) (for 1x5A6, 6x8A5, and 9x12A1 regular tablets)

9-pin, D-sub, female (12x12X1 oversize and larger tablets) 4 pin, mini-circular DIN (4x5A6, 6x8A5, and 9x12A4 regular tablets) USB A (all USB tablets)

Connector

Power requirements (ADB tablets) DC 5V 100mA, from ADB port

Power requirements (USB tablets) DC 5V, less than 500mA, from primary USB port or powered USB hub

Power supply (12x12A4 oversize and larger serial tablets) DC 12V 200mA

oversize and larger serial tablets) Power Adaptor(s) (12x12A4 AEC-3512B-W (120V, USA), AD-3923FM-W (230V, Continental Europe), AD-4230S-W (240V, Australia), AD-7442-W (240V, UK)

Storage temperature Operating temperature -10 to +60 degrees C (14 to 140 degrees F) 5 to 40 degrees C (41 to 104 degrees F)

20% to 80% noncondensing

20% to 90% noncondensing

FCC class B

Certification

Storage relative humidity Operating relative humidity





VCCI Class B, CE

INTUOS 4X5A6 TABLET (MODELS GD-0405-A, GD-0405-U)

Active area (W x D)

127.0 x 106.0 mm (5.0 x 4.24 in)

225.0 x 210.0 x 7.5 mm (9.0 x 8.4 x 0.29 in)

Physical size (W \times D \times H) Cable length

2.5 m (8.2 ft)

Power consumption

Weight

540 g (1.19 lb)

onsumption #

O.5 watts (ADB), 2.0 watts (USB)

INTUOS 6X8A5 TABLET (MODELS GD-0608-A, GD-0608-U)

Active area (W x D)

203.2 x 162.4 mm (8.13 x 6.45 in)

Physical size (W x D x H)

 $334.0 \times 258.0 \times 14.0 \text{ mm} (13.36 \times 10.32 \times 0.56 \text{ in})$ 2.5 m (8.2 ft)

Cable length
Weight

880 g (1.94 lb)

Power consumption

0.5 watts (ADB), 2.0 watts (USB)



INTUOS 9X12A4 REGULAR TABLET (MODELS GD-0912-A, GD-0912-U)

Active area (W x D) 304.8 x 240.6 mm (12.19 x 9.62 in)

Physical size (W x D x H) 456.0 x 361.0 x 14.0 mm (17.97 x 14.22 x 0.56 in)

Cable length 2.5 m (8.2 ft)

Weight 1.6 kg (3.52 lb)

Power consumption 0.5 watts (ADB), 2.0 watts (USB)

INTUOS 12X12A4 OVERSIZE TABLET (MODELS GD-1212-R, GD1212-U)

Active area (W x D) 304.8 x 316.8 mm (12.19 x 12.67 in)

Physical size (W x D x H) 444.0 x 435.5 x 37.0 mm (17.76 x 17.42 x 1.48 in)

Cable length 2.5 m (8.2 ft)

2.1 kg (4.62 lb)

Weight

Power consumption 1.2 watts (Serial), 2.0 watts (USB)

INTUOS 12X18A3 TABLET (MODELS GD-1218-R, GD-1218-U)

Active area (W x D) 457.2 x 316.8 mm (18.28 x 12.67 in)

Physical size (W x D x H) 616.0 x 445.5 x 37.0 (24.64 x 17.82 x 1.48 in)

2.5 m (8.2 ft)

3.0 kg (6.6 lb)

Weight

Cable length

Power consumption 1.2 watts (Serial), 2.0 watts (USB)



INTUOS PEN (MODEL GP-300E)

Pen tip travel 0.1 mm (0.004 in) or less

1024 levels

Pressure levels

Eraser tip travel 1.3 mm (0.051 in), approximately

Physical size (L x D)

151 x 12.2 mm (5.9 x 0.48 in)

Weight Tip refill type

Polyacetal (Part No. PSI-A007) 13 g (0.46 oz), approximately

INTUOS AIRBRUSH (MODEL GP-400E)

Fingerwheel travel 10 mm (0.39 in)

Fingerwheel resolution 1024 levels

0.1 mm (0.04 in) or less

1024 levels

Pressure levels

Eraser tip travel

Pen tip travel

1.3 mm (0.05 in), approximately

162.5 x 32.6 mm (6.38 x 1.28 in)

24 g (0.85 oz), approximately

Polyacetal (Part No. PSI-A007)

Tip refill type

Weight

Physical size (L x D)

INTUOS INKING PEN (MODEL GP-110)

0.1 mm (0.04 in) or less

1024 levels

Pressure levels

Pen tip travel

Physical size (L x D)

Tip refill types

Weight

151 x 12.5 mm (5.94 x 0.49 in)

12 g (0.42 oz), approximately

Polyacetal (Part No. PSI-A011) Ink refill, black (Part No. PSI-A023)



INTUOS STROKE PEN (MODEL GP-120)

1.3 mm (0.05 in), approximately

1024 levels

Pressure levels

Pen tip travel

Physical size (L x D) 151 x 12.5 mm (5.94 x 0.49 in)

Weight

Tip refill type

12 g (0.42 oz), approximately

Polyacetal (Part No. PSI-A011)

INTUOS 4D MOUSE (MODEL GC-500)

Physical size (L x D x H) 113.5 x 72.6 x 38.5 mm (4.47 x 2.86 x 1.52 in)

75 g (2.65 oz), approximately

1 mm (0.04 in), approximately

Button stroke

Thumbwheel travel

Thumbwheel resolution

Weight

+/- 10 mm (+/- 0.4 in)

+/- 1023 levels

INTUOS LENS CURSOR (MODEL GC-210)

Physical size (L x D x H) $158.9 \times 66.1 \times 33.0 \text{ mm} (6.29 \times 2.60 \times 0.79 \text{ in})$

72 g (2.54 oz), approximately

1 mm (0.04 in), approximately

Button stroke

Weight

