

## Reminders • Write My Own (continued):

7. The camera will open. Press **Ok** to Capture Image.
8. Select **Save** and press **Ok** to save image.
9. Select **Discard** and press **Ok** if you would like to take another image.
10. Use the **(Down)** key to Select **Save Reminder** to Save.

## Reminders (continued)

### Reminder Library:

1. Select one of the preset Reminders and press **Ok**.
2. Use the **(Down)** key to highlight the Reminder Time.
3. Enter the time you want for the Reminder, using 2 digits in the hour, minute and second fields. For example, enter "01" for 1.
4. Use the down Arrow key to Select either **AM** or **PM** and press **Ok**.
5. Use the **(Down)** key to Select Day(s) of the week and press **Ok**.
6. If you would like to add images to your Reminder, Use the **(Down)** key to

## Reminders • Reminder Library (continued):

7. Select Add Images (Max 2) and press **Ok**. It will open the Camera, press **Ok** to Capture Image.
8. Select **Save** and press **Ok** to save image.
9. Select **Discard** and press **Ok** if you would like to take another image.
10. Use the (**Down**) key to Select **Save Reminder** to Save.

## Mobile Support

Mobile Support lets the Lively team help you remotely with problems on the phone.

- If you have questions, call us toll-free at:  
**1.800.733.6632**

## Section 8: Changing Settings

### Topics

- Urgent Response Service
- Volumes & Sounds
- Notifications
- Flip to Answer
- Contacts Sort
- Text Mode
- Connecting to Wi-Fi
- Turning Wi-Fi On & Off
- Connecting with Bluetooth
- Turning Bluetooth On & Off
- Accessibility
- Tips
- Emergency Alerts
- Color Options

## Urgent Response Service


The Urgent Response button on your Jitterbug Flip2 gives you access to our exclusive Lively® Urgent Response Service. This service provides easy-to-use and reliable access to certified Urgent Response Agents who will confirm your location, evaluate your situation, and get you the help you need. Available with all Lively® Service Packages.

**To enable or disable the Urgent Response button:**

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Urgent Response** and press **Ok**.
3. Select **Enable** or **Disable** and press **Ok**.

## Urgent Response Service (continued)

**To Place an Urgent Response Call:**

- Press the  button to call Urgent Response in an uncertain or unsafe situation.

The phone counts down aloud and on-screen before the call is placed. If you need to cancel the call, press **Ok**.



## Urgent Response Service • To Place an Urgent Response Call (continued):

- If the  button is disabled, dial  +  (5\*) and press  for an Urgent Response Agent.

### NOTE






*If you accidentally call Urgent Response, please stay on the line and advise the Agent that it is not an emergency. Our Agents are notified of attempted calls, take each one seriously, and are trained to call back to confirm your situation.*

- Dial 9-1-1 in case of emergency.

## Volumes & Sounds

Adjust the volume and sounds that the phone makes.

### Changing the Ring Tone:

1. From the Main Menu, select **Settings** and press .
2. Select **Volumes & Sounds** and press .
3. Select **Sounds** and press .
4. Select **Ring Tone** and press .
5. Select a ring tone from the list and press .

## Volumes & Sounds (continued)

### Adjusting the Ring Tone Volume Level:

1. Open the phone. The Main Menu is shown.
2. Press the volume buttons on the side of the phone. The Ring Tone Volume screen shows the current volume level.



## Volumes & Sounds (continued)

### Turning Keypad Sounds On or Off:

When keypad sounds are turned on, the phone makes a sound when you press a button.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Volumes & Sounds** and press **Ok**.
3. Select **Sounds** and press **Ok**.
4. Select **Key Tone** and press **Ok**.
5. Select **On or Off** and press **Ok**.

## Volumes & Sounds (continued)

### Adjusting the Call Volume Level:

You can raise or lower the speakerphone, earpiece or headphone volume level while on a call. To adjust the volume:

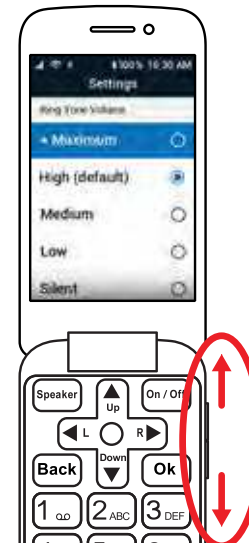
- Press the volume buttons on the side of the phone. A screen shows the current volume level.

## Volumes & Sounds (continued)

### Adjusting the Headphone Volume Level:

You can adjust the headphone volume while listening to the radio, a call or other audio. To adjust the headphone volume:

- Press the volume buttons on the side of the phone. A screen shows the current volume level.



## Volumes & Sounds (continued)

### Adjusting the Alarm Volume Level:

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Volumes & Sounds** and press **Ok**.
3. Select **Volumes** and press **Ok**.
4. Select **Alarm** and press **Ok**.
5. Select a volume level (**Low**, **Medium**, **High** or **Maximum**) and press **Ok**.

## Volumes & Sounds (continued)

### Locking the Exterior Volume Buttons:

You can turn off (or lock) the volume buttons on the side of the phone if you keep accidentally pressing them.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Volumes & Sounds** and press **Ok**.
3. Select **Volumes** and press **Ok**.
4. Select **Lock Buttons** and press **Ok**.
5. Select **Yes** to lock the volume buttons or **No** to unlock them and press **Ok**.



## Volumes & Sounds (continued)

### Adjusting Volume Levels with Locked Volume Buttons:

If the exterior volume buttons are turned off, you can adjust the volume in the Settings menu:

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Volumes & Sounds** and press **Ok**.
3. Select **Volumes** and press **Ok**.

### Volumes & Sounds • Adjusting Volume Levels with Locked Volume Buttons (continued):

4. Select what you want to change the volume of and press **Ok**. You can change the volume of:
  - Ring Tone/Vibration
  - Speakerphone
  - Earpiece
  - Headphone
  - Alarm
5. Select a volume level and press **Ok**.

#### STEP 4



## Notifications

Choose whether to be notified when you receive text messages or voicemails.

### Turning Text Message Notifications On or Off:

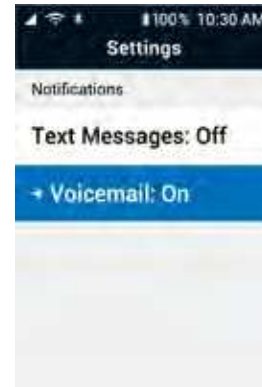
1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Notifications** and press **Ok**.
3. Select **Text Messages** and press **Ok**.
4. Select **On** or **Off** and press **Ok**.

## Notifications (continued)

### Turning Voicemail Notifications On or Off:

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Notifications** and press **Ok**.
3. Select **Voicemail** and press **Ok**.
4. Select **On** or **Off** and press **Ok**.

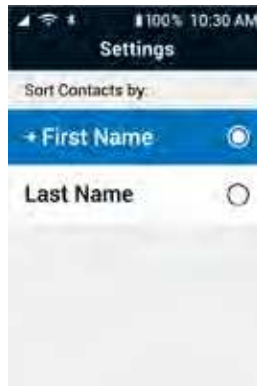
### STEP 3



## Contacts Sort

Select how your contacts are sorted in the Contacts list.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Contacts Sort** and press **Ok**.
3. Select by **First Name** or by **Last Name** and press **Ok**.



## Text Mode

You can choose the default text entry mode that the phone uses.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Text Mode** and press **Ok**.
3. Choose the text entry mode you want to use and press **Ok**. You can select:
  - **Quick Text** (Predictive) – The phone predicts what word you are typing. Press the button with the letter you need once. When you're done typing a word, select the word you want with the **◀<sup>L</sup>** and **▶<sup>R</sup>** arrows.

## Text Mode (continued)

- **abc** (All Lowercase) – Press a button repeatedly to cycle through the letters. All letters are lowercase.
- **Abc** (Initial Cap.) – Press a button repeatedly to cycle through the letters. The first letter is capitalized, and then the mode changes to “abc.”


### STEP 3



## Text Mode (continued)

- **ABC** (All Capitalized) – Press a button repeatedly to cycle through the letters. All letters are uppercase.
- **123** (Numeric) – Types numeric characters only.

### NOTE

While typing text, you can temporarily change the text entry mode by pressing .

## Connecting to Wi-Fi

Make wireless connections with your phone.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Bluetooth & Wi-Fi** and press **Ok**.
3. Select **Wi-Fi** and press **Ok**.
4. Select **Available Networks** and press **Ok**. This will turn Wi-Fi on. The phone searches for available Wi-Fi networks and displays a list.

## Connecting to Wi-Fi (continued)

5. Select the name of the Wi-Fi network you want to connect to and press **Ok**.
6. Enter the Wi-Fi password, select **Connect** and press **Ok**. The phone connects to Wi-Fi.

### NOTE

Select **Show Password** to see what you are typing.

### STEP 5



### STEP 6



## Turning Wi-Fi On & Off

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Bluetooth & Wi-Fi** and press **Ok**.
3. Select **Wi-Fi** and press **Ok**.
4. Select **Wi-Fi** again and press **Ok**.
5. Select on or off and press **Ok**.

## Connecting with Bluetooth

Bluetooth allows you to connect wirelessly to devices such as car stereos, portable speakers and wireless headphones. To connect to a Bluetooth device:

1. Turn on the Bluetooth device you want to connect to and put it in Bluetooth pairing mode. See the instructions that came with the device for more information.
2. From the Main Menu, select **Settings** and press **Ok**.
3. Select **Bluetooth & Wi-Fi** and press **Ok**.

## Connecting with Bluetooth (continued)

4. Select **Bluetooth** and press **Ok**.
5. Select **Pair New Device** and press **Ok**. The phone searches for nearby devices and lists them.
6. Select the Bluetooth device you want to connect to and press **Ok**. The phone pairs to the Bluetooth device.

### STEP 5



### STEP 6



## Turning Bluetooth On & Off

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Bluetooth & Wi-Fi** and press **Ok**.
3. Select **Bluetooth** and press **Ok**.
4. Select **Bluetooth** again and press **Ok**.
5. Select on or off and press **Ok**.

## Accessibility

The Accessibility settings let you customize settings to make it easier to use the phone.

### Changing the Text Size:

You can increase the Text Size the phone uses to make it easier to read.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Accessibility** and press **Ok**.
3. Select **Text Size** and press **Ok**.
4. Select **Regular (default)** or **Extra Large** and press **Ok**.

## Accessibility (continued)

### Turning Read Out On or Off:

Turning on Read Out sets the phone to read screen content out loud to you.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Accessibility** and press **Ok**.
3. Select **Read Out** and press **Ok**.
4. Select **On** or **Off** and press **Ok**.

### STEP 4





## Accessibility (continued)

### Turning Real Time Text (RTT) On or Off:

Real Time Text lets you use text to communicate during a phone call.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Accessibility** and press **Ok**.
3. Select **RTT** and press **Ok**.
4. Select **On** or **Off** and press **Ok**.

**NOTE**

*To use RTT, select a phone number from the Contacts list, select **Use RTT** and press **Ok**.*

## Accessibility (continued)

### Turning Hearing Aid Compatibility On or Off:

Turning on Hearing Aid Compatibility (HAC) makes the phone compatible with hearing aids during phone calls.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Accessibility** and press **Ok**.
3. Select **HAC** and press **Ok**.
4. Select **On** if you use hearing aids or **Off** if you do not and press **Ok**.

## Accessibility (continued)

### Changing the Phone's Language:

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Accessibility** and press **Ok**.
3. Select **Language** and press **Ok**.
4. Select **English** or **Español** and press **Ok**.

### STEP 4



## Flip to Answer

### Disabling Flip to Answer:

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Accessibility** and press **Ok**.
3. Select **Answer on Flip Open: On** and press **Ok**.
4. Select **Off** and press **Ok**.

## Tips

Tips shows helpful information about how to navigate and use the phone.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Tips** and press **Ok**.
3. Select **On** or **Off** and press **Ok**.

## Emergency Alerts

Emergency Alerts show active emergency alerts in your area. You can choose the kinds of alerts you receive on the phone.

### Selecting the Types of Emergency Notifications:

1. From the Main Menu, select **Notifications** and press **Ok**.
2. Select **Emergency Alerts** and press **Ok**. A menu of emergency alert types is shown, including:
  - **Extreme**
  - **Severe**

## Emergency Alerts • Selecting the Types of Emergency Notifications (continued):

- AMBER Alerts
  - RMT (Required Monthly Test) Alerts
  - Public Safety
  - State/Local Test
3. Select an emergency alert and press **Ok**.
  4. Select **On** if you want to receive that type of alert or **Off** and press **Ok**.

### STEP 2



## Emergency Alerts (continued)

### Changing How Emergency Alerts are Received:

1. From the Main Menu, select **Notifications** and press **Ok**.
2. Select **Emergency Alerts** and press **Ok**.
3. Toward the bottom of the screen, select **Vibrate Alert** or **Audio Alert** and press **Ok**.
4. Select **On** or **Off** and press **Ok**.

## Color Options

You can customize the color the phone uses to highlight a menu item for screen navigation.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Screen** and press **Ok**.
3. Select **Highlight Color** and press **Ok**.
4. Select the color the phone should use when highlighting a menu item and press **Ok**.

### STEP 4



## Screen Timeout

Time the screen turns off to save battery power.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Screen** and press **Ok**.
3. Select **Screen Timeout** and press **Ok**.
4. Select the amount of time you would like before the screen turns off and press **Ok**.

## Screen Rotations

Changes screen orientation in camera and gallery when device is flipped.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Screen** and press **Ok**.
3. Select **Screen Rotation** and press **Ok**.
4. Select on or off and press **Ok**.

## Turning Notification Badges On & Off

Choose whether to be shown notification badges when you receive missed calls, text messages, voicemails or Reminders.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Notifications** and press **Ok**.
3. Select **Badges** and press **Ok**.

## Turning Notification Badges On & Off (continued)

### Missed Calls:

1. Select **Missed Calls** and press **Ok**.
2. Select **On or Off** and press **Ok**.

### Voicemail:

1. Select **Voicemail** and press **Ok**.
2. Select **On or Off** and press **Ok**.

## Turning Notification Badges On & Off (continued)

### Text Messages:

1. Select **Text Messages** and press **Ok**.
2. Select **On or Off** and press **Ok**.

### Reminders:

1. Select **Reminders** and press **Ok**.
2. Select **On or Off** and press **Ok**.

## Section 9: Additional Information

### Topics

- Notification Pop-Ups
- Brain Games
- Getting Information About Your Phone
- Contacting Us



## Notification Pop-Ups

You must select an option for the screen to go away, the back button will not remove the screen. There are 2 ways to get the Notification Pop up for Missed calls, Texts and Voicemails.

While the phone is on and you receive a new notification, there is a notification pop up. When you power on the phone and you have notifications that have not been acknowledged yet.

1. Select **Texts** and press **Ok** to view Text messages.
2. Select **Voicemail** and press **Ok** to listen to new Voicemails.

## Notification Pop-Ups (continued)

3. Select **Missed calls** and press **Ok** to view Missed calls.
4. Select **Close** and press **Ok** to go back to Main menu.

## Brain Games

The phone has fun brain-training games to help improve your memory and navigation.

1. From the Main Menu, select **Games** and press **Ok**.
  - **Eye for Detail** – Work out your memory for better recall later. Briefly view a series of 3-5 images on the screen and then match where identical images appeared.
  - **Right Turn** – Exercise your spatial rotation skills to improve navigation. View two images side by side and decide if they are the same or if they are mirror images.
  - **To-Do List Training** – Exercise your short-term memory. Review a set of instructions, and use your memory to follow them in order.

## Getting Information About Your Phone

1. From the Main Menu, select **Device Info** and press **Ok**.
2. Select **Device Info** and press **Ok**. A menu of available device information is shown, including information about:
  - Phone Usage (Minutes and Texts Used)
  - About Device
  - Device Storage
  - Battery
  - Signal
  - Legal Info
3. Select a category that you want more information about and press **Ok**.

## Additional Support

At Lively, we provide you with easy-to-follow educational tools for the way you want to learn. Whether you want to learn the basics or are ready for advanced features, we're here to help every step of the way. Go to **[lively.com/support](https://lively.com/support)** to access additional educational tools to make you a Jitterbug Flip2 expert.

There you'll find:

- Frequently Asked Questions
- How-to Videos
- How-to Cards
- And more!

## Contacting Us

If you have any questions or comments, we're here to help:

- Send us an email at:  
**[customer care@lively.com](mailto:customer care@lively.com)**
- Call us toll-free at:  
**1.800.733.6632**
- Write to us at:  
Lively Customer Service  
P.O. Box 4428  
Carlsbad, CA 92018

## Legal

### Customer Agreement

BY USING THE PHONE AND LIVELY SERVICES, YOU ARE AGREEING TO BE BOUND BY THE CUSTOMER AGREEMENT. TO REVIEW THE MOST CURRENT VERSION OF THE CUSTOMER AGREEMENT, WHICH GOVERNS YOUR USE OF THE PHONE AND LIVELY SERVICES, PLEASE VISIT [WWW.LIVELY.COM/LEGAL/CUSTOMER-AGREEMENT](http://WWW.LIVELY.COM/LEGAL/CUSTOMER-AGREEMENT).

### Arbitration Agreement, Class Action Waiver, Jury Waiver, and Forum Selection Clause

BY USING THE PHONE AND LIVELY SERVICES, YOU ARE AGREEING TO BE BOUND BY OUR ARBITRATION AGREEMENT, CLASS ACTION WAIVER, AND FORUM SELECTION CLAUSE IN THE CUSTOMER AGREEMENT. TO REVIEW THE MOST CURRENT VERSION OF THIS CLAUSE, PLEASE VISIT [WWW.LIVELY.COM/LEGAL/CUSTOMER-AGREEMENT](http://WWW.LIVELY.COM/LEGAL/CUSTOMER-AGREEMENT).

### Limited Warranty

To View Our Standard Limited Warranty for Lively products, please visit <https://www.lively.com/legal/warranty>.

## Health And Safety Statement

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

### TRAFFIC SAFETY:

Given that studies show that using a phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their phone when the vehicle is not parked. Check the laws and regulations on the use of wireless phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

### CONDITIONS OF USE:

You are advised to switch off the phone from time to time to optimize its performance.

Remember to abide by local authority rules of mobile phone use on aircrafts.

If your phone is a unibody device, where the back cover and battery are not removable, disassembling the phone will void your warranty. Disassembling the phone can cause bodily injury if the battery is punctured.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions, such as moisture, humidity, rain, infiltration of liquids, dust, sea air, etc. The manufacturer's recommended operating temperature range is -20°C (-4°F) to +60°C (140°F).

At over 55°C (131°F), the legibility of the phone's display may be impaired, though this is temporary and not serious.

Do not open, dismantle, or attempt to repair your phone yourself.

Do not drop, throw, or bend your phone.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your phone model. TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Your phone should not be disposed of in a municipal waste.

Please check local regulations for disposal of electronic products.

Remember to make backup copies or keep a written record of all important information stored on your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, orientation, or movements.

### PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your phone regarding taking photographs and recording sounds with your phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion

of privacy. It is the user's sole responsibility to ensure that prior authorization has been obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your phone (including the carrier) disclaim any liability which may result from improper use of the phone.

#### **BATTERY:**

##### **For non-unibody device, where the battery is removable:**

- Do not attempt to open the battery due to the risk of toxic fumes and burns;
- Do not puncture, disassemble, or cause a short circuit in a battery;
- Do not burn or dispose of a used battery in the garbage or store it at temperatures above 60°C (140°F).
- Batteries must be disposed of in accordance with locally applicable environmental regulations.
- Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCL Communication Ltd. and/or its affiliates.

##### **For unibody device, where the battery is not removable:**

- Do not attempt to eject, replace, or open battery;
- Do not puncture the back cover of your phone;
- Do not burn or dispose of your phone in the garbage or store it at temperatures above 60°C (140°F).

Phone and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.



This symbol on your phone, the battery, and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these items of equipment;
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

#### **In European Union countries:**

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

#### **In non-European Union jurisdictions:**

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

In the United States you may learn more about CTIA's Recycling Program at <http://www.gowirelessgogreen.org/>

**CAUTION:** RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

**WARNING:** This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

#### **CHARGERS:**

Home A.C./ Travel chargers will operate within the temperature range of: -10°C (14°F) to 50°C (122°F).

The chargers designed for your phone meet the standard for safety of information technology equipment and

office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country):

Travel charger: Input: 100-240 V, 50/60 Hz, 200 mA

Output: 5V, 1A

Battery: Lithium 1780 mAh

#### Radio waves

THIS PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the phone transmitting at its highest certified power level in all tested frequency bands.

This device is complied with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of [www.fcc.gov/oet/ea/fccid](http://www.fcc.gov/oet/ea/fccid) after searching for FCC ID: 2ACCJN064 for 4058P.

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the phone. Before a phone model is available for sale to the public, compliance with national regulations and standards must be shown.

The highest SAR value for 4058P when tested is 0.66W/Kg for use at the ear and 1.12W/Kg for use close to the body. While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for RF exposure.

For body-worn operation, the phone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 15 mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: <http://www.ctia.org/>

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep phones away from the head and body. Additional WHO information about electromagnetic fields and public health are available on the

following website: <http://www.who.int/peh-emf>.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna;
- Increase the separation between the equipment and receiver;
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected;
- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Your phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with a headset or usb data cable.

If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 15 mm away from the body.

Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorized devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), use network security. These precautions will help prevent unauthorized access to your device. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organizational measures to protect all personal data, for example against unauthorized or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to

- The technical possibilities available;
- The costs for implementing the measures;
- The risks involved with the processing of the personal data, and; - The sensitivity of the personal data processed.



You can access, review and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

#### **US Information Concerning the Federal Communications Commission (“FCC”) Requirements for Hearing Aid Compatibility with Wireless Devices**

When wireless devices are used near hearing devices (such as hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference, and wireless devices also vary in the amount of interference that they generate.

The wireless telephone industry has developed ratings to assist hearing device users in finding wireless devices that may be compatible with their hearing devices. Not all wireless devices have been rated. Wireless devices that are rated will have the rating displayed on the box together with other relevant approval markings.

The ratings are not guarantees. Results will vary depending on the user’s hearing device and hearing loss. If your hearing device is vulnerable to interference, you may not be able to use a rated wireless device successfully. Consulting with your hearing health professional and testing the wireless device with your hearing device is the best way to evaluate it for your personal needs.

#### **HAC rating (ANSI 2011): M4/T4**

This phone has been tested and rated under the American National Standard Institute (ANSI) C63.19–2011 hearing-aid compatibility standard. The ANSI standard for hearing-aid compatibility contains two types of ratings:

**M:** For reduced radio-frequency interference to enable acoustic coupling with hearing aids that don’t operate in telecoil mode

**T:** For inductive coupling with hearing aids operating in telecoil mode

A phone is considered hearing-aid compatible if it is rated M3 or M4 for acoustic coupling and T3 or T4 for inductive coupling.

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from wireless devices.

For more information about the actions that the FCC has taken with regard to hearing-aid compatibility with wireless devices and other steps that the FCC has taken to ensure that individuals with disabilities have access to telecommunications services, visit [www.fcc.gov/cgb/dro](http://www.fcc.gov/cgb/dro).

FCC ID: 2ACCJN064 for 4058P.



www.sar-tick.com



This product meets applicable national SAR limits of 1.6 W/kg. The specific maximum SAR values can be found on **Radio waves** section.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 15 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

#### **PROTECT YOUR HEARING**

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your phone near your ear while the loudspeaker is in use.



**WARNING:** This product can expose you to chemicals including lead, which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

#### **Frequency Stability**

The product meets Section 15.407(g) requirements from KDB 789033 D02v02r01. The emissions are maintained within the band of operation under all conditions of normal operation.

- a) Do not disassemble or open crush, bend or deform, puncture or shred
  - b) Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
  - c) Only use the battery for the system for which it is specified
  - d) Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
  - e) Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
  - f) Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Only authorized service providers shall replace battery.** (If the battery is non-user replaceable).
- g) Promptly dispose of used batteries in accordance with local regulations
  - h) Battery usage by children should be supervised.
  - j) Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
  - k) Improper battery use may result in a fire, explosion or other hazard.

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