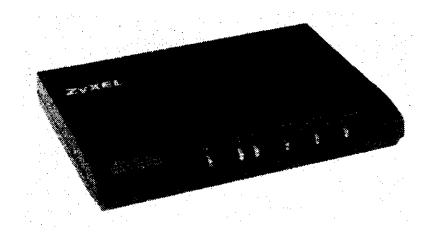
Exhibit E - User's Manual



WAN Bridge/Routers Prestige 153 Prestige 153X



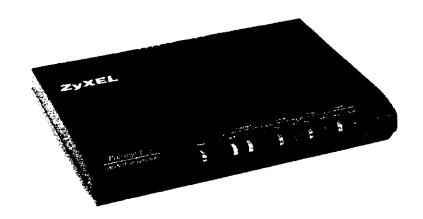
User's Manual



WAN Bridge/Routers

Prestige 153

Prestige 153X



User's Manual

Federal Communications Commission (FCC) Interference Statement

This device complies with Part 15 of FCC rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- 2. This device must accept any interference received, including interference that may cause undesired operations.

This equipment has been tested and found to comply with the limits for a CLASS B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

If this equipment does cause harmful interference to radio/television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1. Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Notice 1

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Notice 2

Shielded RS-232 cables are required to be used to ensure compliance with FCC Part 15, and it is the responsibility of the user to provide and use shielded RS-232 cables.

.ae declarations of CE marking



The *Prestige 153* and *Prestige 153X* have been approved for connection to the Public Switched Telecommunication Network using interfaces compatible with ITU-TSS recommendation I.420 (Basic Rate ISDN user access). The *Prestige 153* and *Prestige 153X* comply with the following directives:

- The Council Directive 89/336/EEC of 3 May 1992 on the approximation of the laws of the member states relation to Electro Magnetic Compatibility. (EMC Directive)
- Council Directive 91/263/EEC of 29 April 1991 on the approximation of the laws of the Member States
 concerning telecommunication terminal equipment. (The Telecom Terminal Equipment Directive)
- 93/68/EEC of 22 July 1993 amending the Directives 89/336/EEC, 91/263 /EEC and 92/31/EEC.(Marking Directive)
- The Council Directive 92/31/EEC of 28 April 1992 amending directive on the approximation of the laws of the member states relating to Electro-Magnetic Compatibility.

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For product information, visit our site on the World Wide Web: http://www.zyxel.com.

FTP Information

Information such as ZyXEL software and ROM updates is available for download at these FTP addresses:

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Europe: ftp.zyxel.co.at

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Preface

About Your Bridge/Router

Congratulations on your purchase of the Prestige 153 or Prestige 153X WAN Bridge/Router.

The *Prestige 153/153X* is a high-performance bridge/router that offers a complete solution for your WAN applications such as Internet access for the corporate office, multi-protocol LAN-to-LAN connections, telecommuting and remote access. Your *Prestige 153/153X* bridge/router is the ideal high-speed Internet Access solution for your whole office.

The *Prestige 153/153X* is a universal router that can connect over PSTN (Public Switch Telephone Network) and ISDN (Integrated Service Digital Network) lines. The *Prestige 153/153X* can accommodate both TCP/IP and Novell IPX protocols to provide multi-protocol routing and transparent bridging. Your *Prestige* is also compatible with routers from other manufacturers such as Ascend, Cisco, and 3Com.

Your *Prestige 153/153X* is easy to install and to configure since you do not need to set any switch. All functions of the *Prestige 153/153X* are software configurable via the SMT (System Management Terminal) Interface. The SMT Interface is a menu-driven software easily accessible from either a VT100 compatible terminal or a terminal emulation program on a PC.

Versatile and packed with a number of advanced features the *Prestige 153/153X* is designed to provide the networking solutions adapted to your needs.

About This User's Manual

This user's manual covers all aspects of your *Prestige 153* and *Prestige 153X* operations and shows you how to get the best out of the multiple advanced features of your bridge/router.

Chapter 1

Getting to Know Your Bridge/Router

This chapter describes the key features and applications of your *Prestige 153/153X* WAN Bridge/Router.

1.1 Prestige 153/153X WAN Bridge Routers

Congratulations on the purchase of your ZyXEL Prestige 153/153X Remote Access Router. Your Prestige integrates a Router and Bridge into a single package. In a modem-sized box, your Prestige offers inexpensive yet complete telecommunications and internetworking solutions for your home or branch office. The Prestige is ideal for everything from Internet browsing to your home calls from Remote Dial-in Users to making LAN-to-LAN connections to Remote Nodes

Nodes.

The Prestige 153 has three WAN-Ports which can be connected to the PSTN network via external Modems or to the ISDN network by using ISDN-TAs (ISDN Terminal Adapters).

The *Prestige 153X* also has three WAN-Ports for connection to the PSTN or ISDN networks via Modems or ISDN-TAs. In addition, the *Prestige 153X* supports synchronous signals on two WAN-Ports; this allows the *Prestige 153X* to connect to FT1/FE1 (Fractional T1/E1) leased lines via CSU/DSUs (Channel Service Unit/Digital Service Units).

1.2.2 Front Panel LEDS

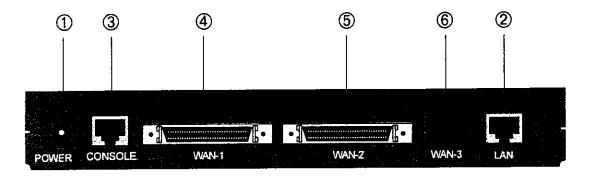
The LED indicator lights on the front panel of your *Prestige* indicate the bridge/router functional status. The following Table 1-1 describes the LED functions:

Table 1-1. LED Functions

| LEDs | | Function | Indicator Status | Active | Description |
|--------------|--------|------------------|---------------------|----------|--|
| PWR | | Power LED | Green | On | The power AC adapter is connected to the Prestige. |
| тѕт | | Test LED | Green | Blinking | The Prestige is functioning properly. |
| ETHER NET | LNK/RX | LAN Receive | Green | On | The <i>Prestige</i> has been successfully connected to the LAN via the UTP Ethernet interface. |
| | | | | Blinking | Traffic is being received on the LAN. |
| | тх | LAN Transmit | Green | Blinking | Traffic is being transmitted on the LAN. |
| | COL | Collisions | Green | On | Transmission collisions have occurred on the LAN. |
| WAN-1 | RDY | Ready | Green | On | The modern or IDSN TA connected to WAN port 1 is in use. |
| | TX/RX | Transmit/Receive | Green | Blinking | Traffic is being transmitted or received on WAN port 1. |
| WAN-2 | RDY | Ready | Green | On | The modern or ISDN TA connected to WAN port 2 is in use. |
| | TX/RX | Transmit/Receive | Green | Blinking | Traffic is being transmitted or received on WAN port 2. |
| WAN-3 | RDY | Ready | Green | On | The modern or ISDN TA connected to WAN port 3 is in use. |
| | TX/RX | Transmit/Receive | Green | Blinking | Traffic is being transmitted or received on WAN port 3. |

1.2.4 Prestige 153X Back Panel

Figure 1-3 helps you identify the rear panel ports of your *Prestige 153X*. Refer to this diagram when attempting to make connections.



- 1 : POWER = 16V-AC power outlet to connect the AC adapter.
- 2 : LAN = RJ-45 socket to connect the ETHERNET 10Base-T cable.
- ③ : CONSOLE = RJ-45 connector to plug the RJ45-RS232 female adapter and connect to the Console or SMT.
- 4 : WAN-1 = SCSI socket to connect the SCSI-RS449, SCSI-V.35 or SCSI-RS232 male adapter and plug a modem or ISDN TA to WAN port 1.
- (5): WAN-2 = SCSI socket to connect the SCSI-RS449, SCSI-V.35 or SCSI-RS232 male adapter and plug a modem or ISDN TA to WAN port 2.
- 6 : WAN-3 = RJ-45 socket to connect the RJ45-RS232 male adapter and plug a modem or ISDN TA to WAN port 3.

Figure 1-3. Prestige 153X Back Panel Ports

Dial-On-Demand

The Dial-On-Demand feature allows the *Prestige 153/153X* to automatically place a call to a remote node whenever there the traffic coming from any workstation on the LAN is directed to that particular remote site.

Bandwidth-On-Demand

The Bandwidth-On-Demand feature provides flexible bandwidth when needed. The *Prestige* 153/153X dynamically allocates bandwidth between the WAN ports, increasing or decreasing speeds as needed to allow for greater efficiency in data transfer.

By using the PPP/MP (Point-to-Point Protocol/Multilink Protocol) your *Prestige 153/153X* can bundle three WAN ports connected to three different modems or ISDN TAs in order to use the maximum available bandwidth. The *Prestige 153/153X* supports BAP (Bandwidth Allocation Protocol) and BACP (Bandwidth Allocation Control Protocol) to manage the number of links in multilink bundle.

Full Network Management

Your *Prestige 153/153X* supports SNMP (Simple Network Management Protocol) and allows menu-driven network management via an RS-232 or Telnet connection. Your *Prestige* is also equipped with a Call Detail Record to help analyze and manage your telephone bill.

RADIUS

The RADIUS (Remote Authentication Dial-In-User Service) feature allows you to use an external and central Unix-based server to support thousands of users.

PAP and CHAP Security

The *Prestige* supports PAP (Password Authentication Protocol) and CHAP (Challenge Handshake Authentication Protocol). With PAP authentication enabled, the user sends the name and password in plain text. Generally, CHAP authentication is more secure since the password is scrambled prior to transmission. However, PAP is readily available on more platforms.

1.4 Applications for *Prestige 153/153X*

The *Prestige 153/153X* offers complete solutions for your WAN applications such as Corporate Internet Access, Internet Single User Account, LAN-to-LAN Connections, Telecommuting and Remote Node Access.

Internet Access

The *Prestige 153/153X* is the ideal high-speed Internet Access solution for the corporate and branch offices. Your *Prestige 153/153X* supports the TCP/IP protocol, which is the language used for the Internet. It is also compatible with access servers manufactured by major vendors such as Cisco and Ascend. A typical Internet Access application is shown in Figure 1-4.

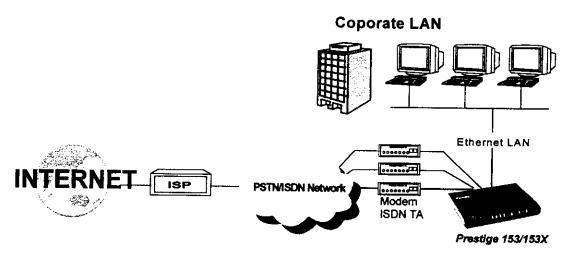


Figure 1-4. Internet Access Application

Internet Single User Account

For a small office environment, your *Prestige* offers a Single User Internet Account from an ISP (Internet Service Provider). This allows multiple users on the LAN (Local Area Network) to access the Internet concurrently for the cost of a single user. Single User Account address mapping can also be used for LAN to LAN connection.

Telecommuting Server / Remote Access

Your *Prestige* allows Remote Dial-in Users to dial-in and gain access to your LAN. This feature enables users that have workstations with remote access capabilities (for example, Windows 95), to dial in using a modem or an ISDN terminal adapter (TA) to access the network resources without physically being in the office. Figure 1-6 shows how a remote user or a telecommuter can connect to its corporate office via a modem or ISDN TA and the PSTN/ISDN network.

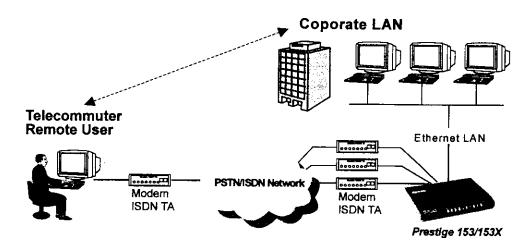


Figure 1-6. Telecommuting/Remote Access Application

Prestige 153/153X allows up to three simultaneous remote-access connections or one PPP/MP bundled connection. PAP or CHAP password checking may be used to control the access from remote users to the corporate LAN. Also, call-back can be used to authenticate connections from remote users

Chapter 2

Hardware Installation & Initial Setup

2.1 Unpacking your Bridge/Router

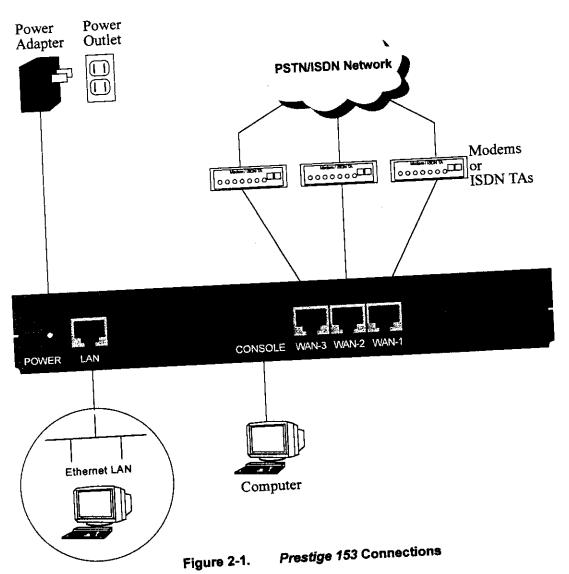
Before you proceed further, check all items you received with your *Prestige* against this list to make sure nothing is missing. The complete package should include:

Table 2-1. Item Checklist

| Package Contents | Prestige 153 | Prestige 153X |
|--|--------------|---------------|
| Prestige 153 or Prestige 153X Bridge/Router | 1 | 1 |
| power adapter | 1 | 1 |
| RS-232 cable | 1 | 1 |
| 25-pin female to 9-pin male adapter cable | 1 | 1 |
| LAN crossover cable (red tag) | 1 | 1 |
| LAN straight cable (white tag) | 1 | 1 |
| SMT RJ-45 to RS-232 female adapter cable | 1 | 1 |
| WAN RJ-45 to RS-232 male adapter cable | 3 | 1 |
| Prestige Support Disk | 1 | 1 |
| Warranty Card | 1 | 1 |
| This <i>Prestige 153/153X</i> user's manual | 1 | 1 |
| Quick Start Guide | 1 | 1 |
| SCSI-RS449 cable | | 1 |
| SCSI-V.35 cable | | 1 |
| SCSI-RS232 cable | | 1 |

2.3 Connect your WAN Bridge/Router

2.3.1 Prestige 153 Connections



This section outlines how to connect your Prestige 153/153X to the LAN and the WANs. Refer to Figure 1-2 to identify all of the ports on your device. Then see Figure 2-1 when you attempt to make the various connections.

Follow these steps designed to guide you through a quick and correct installation of your Prestige 153/153X.



A Warning On Connection Cables

The SMT RS-232 cable, WAN-3 modern line, and Ethernet cable are very similar to each other. It is important that you use the correct cable for each connection; otherwise, your Prestige could be damaged.

Connect your Computer and your Prestige Step 1.

For the initial setup and configuration of your Prestige 153/153X, you must use RS-232 and communications software.

After your Prestige has been successfully installed, you can modify the configuration through a remote Telnet connection. See Chapter 12 for detailed instructions on using Telnet to configure your Prestige 153/153X.



Note on Connecting the RS-232 Cable to your Prestige

One RJ45 to RS-232 female adapter cable is included in your package. To make a RS-232 connection, first connect the RJ45 end of the cable to the CONSOLE port on the back panel of the Prestige. Connect the other end to the RS-232 cable attached to the serial port (COM1, COM2, or any other COM port) of your computer.

Connect WAN Ports to your Prestige

The Prestige 153/153X has three WAN ports which can be connected to a Dial-up modem, a Leased Line modem, or ISDN TA (Terminal Adapter). WAN1 and WAN2 use DB-25 connectors (female). WAN3 uses a RJ-45 connector. A cable is provided to convert RJ-45 to DB-25.

2.4 Power On Your Prestige

At this point, you should have connected the RS-232 cable, the modem line, the Ethernet cable, and the power supply. You can now power on your *Prestige* by plugging the AC adapter to the appropriate power outlet.

When you power on your *Prestige*, the bridge/router will perform several internal tests and will also perform a PSTN/ISDN line initialization. After this initialization, the *Prestige* will display the SMT (System Management Terminal) interface and ask you to press to continue, as shown in Figure 2-3.

```
Copyright (c) 1994 - 1997 ZyXEL Communications Corp.
ethernet address: 00:a0:c5:01:23:45
Wan port init ... done
Modem 0 init . inactive
Modem 1 init . inactive
Modem 2 init . inactive
Press ENTER to continue...
```

Figure 2-3. Power-On Display

2.5 Navigating the SMT Interface

The SMT (System Management Terminal) is the interface that you use to configure your Prestige.

Several operations that you should be familiar with before you attempt to modify the configuration are listed in Table 2-2.

Table 2-2. Main Menu Commands

| Operation | Press/ <read></read> | Description |
|----------------------------------|----------------------|--|
| Move forward to another menu | Enter | To move forward to a sub-menu, type in the number of the desired sub-menu and press Enter. |
| Move backward to a previous menu | E00 | Press the key to move back to the previous menu. |
| Move the cursor | Enter or | Within a menu, press to move to the next field. You can also use the III and keys to move to the previous and the next field, respectively. |
| Enter information | Fill in, or | There are two types of fields that you will need to fill in. The first requires you to type in the appropriate information. The second gives you choices to choose from. In the second case, press the <space-bar> to cycle through the available choices.</space-bar> |
| Required fields | | All fields with the symbol must be filled in order be able to save the new configuration. |
| N/A fields | <n a=""></n> | Some of the fields in the SMT will show a <n a="">. This symbol refers to an option that is not available.</n> |
| Save your configuration | Emer | Save your configuration by pressing Enter at the message: <press cancel="" confirm="" enter="" esc="" or="" to="">. Saving the data on the screen will take you, in most cases to the previous menu.</press> |
| Exit the SMT | Type 99, then | Type 99 at the Main Menu prompt and press to exit the SMT interface. |

2.6 Configure the SMT Password

The following steps describe a simple setup procedure for configuring the SMT password.

Step 1. Select option [23. System Security] in the Main Menu. This will open Menu 23 - System Security as shown in Figure 2-6

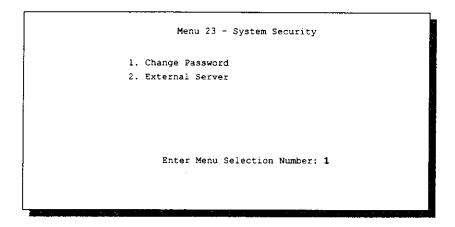


Figure 2-6. Menu 23 - System Security

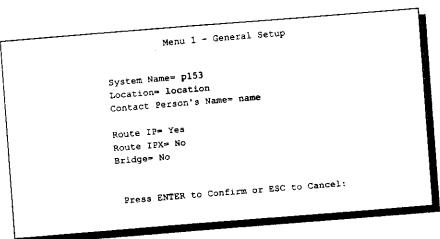
Step 2. From the System Security Menu, select option [1. Change Password] to bring up Menu 23.1 - System Security - Change Password.

General Setup 2.7

The Menu 1 - General Setup contains administrative and system-related information.

To enter Menu 1 and fill in the required information, follow these steps:

- Select option [1. General Setup] in the Main Menu by typing 1 at the menu selection Step 1. number prompt.
- The Menu 1 General Setup screen appears, as shown in Figure 2-8. Fill in the required fields marked [?] and turn on the individual protocols for your particular application, as Step 2. explained in Table 2-4.



Menu 1 - General Setup Figure 2-8.

WAN Setup 2.8

This section describes how to configure the WAN ports on your Prestige 153/153X by using Menu 2- WAN Setup. The Menu 2 - WAN Setup is used for entering information about your Modem or ISDN TA which is connected to a WAN Port. Select a WAN Port (# 1,2, or3) that you wish to configure first. Then configure the WAN Port from Submenu 2.1. If advanced setup is required, go into Menu 2.2. When you are finished, press ENTER in Menu 2.1. Your Prestige will save the information to ROM first; then use this information to initialize the Wan Port and the attached modem or ISDN TA.



Note on WAN Setup

Before you connect a leased line modem or ISDN TA to your Prestige, make sure to configure the device accordingly. To configure the modem or ISDN TA, refer to the instructions provided by the manufacturer

2.8.1 Prestige 153 WAN Port Setup

Prestige 153 supports three WAN port connections with Modems or ISDN TAs.

To configure the WAN ports on Prestige 153, follow these steps:

- Select option [2. WAN Setup] in the Main Menu by typing 2 at the menu selection Step 1. number prompt.
- In Menu 2 WAN Port Setup, as shown in Figure 2-9, enter the number (1,2, or 3) of Step 2. the WAN port you wish to configure.

Table 2-5 describes how to configure the WAN ports 1,2, and 3 with the Modem or ISDN TA parameters.

Table 2-5. Prestige 153 Async WAN Port Setup Menu Fields

| Field | Description | Example |
|--------------------|---|---|
| Modem Name | Enter a descriptive name for the Modem or ISDN TA connected to this WAN Port. | ZyXEL |
| Active | Set to [Yes] to activate a WAN port, then your <i>Prestige</i> will initialize the WAN Port and the attached Modem or ISDN TA. When a WAN Port is deactivated, it has no effect on the operation of your <i>Prestige</i> , even though its profile is still kept in the database, and can be activated in the future. | Press space-ba to toggle [Yes/No] |
| Connection Type | Select the connection type for your particular application. Select [Switch] for Dial-up application or [Leased] for Leased Line Modem application. | Press space-bar to toggle |
| | | [Switch/Leased] |
| Phone Number | Enter the telephone number assigned to your modem line by your telephone company. Note that your <i>Prestige</i> only accepts digits; do not include dashes and spaces in this field. | 5551212 (example) |
| Port Speed | Use the space bar to select the maximum speed of your Modem or ISDN TA. | 115200 |
| | Available speeds are: 9600 / 19200 / 38400 / 57600 / 115200 / 230000 bps | (default) |
| Device Type | Use the space bar to select one of the following devices: Modem / ISDN TA / X.25 PAD / 56K Modem. A Device Type is selected for the WAN Port such that a Remote Node only picks up a free device of the selected type to dial out. Only the WAN Ports of the same device type can be bundled. This field is not applicable if the Connection Type is set to [Leased]. | Space-bar to toggle [Modem] [ISDN TA] [X.25 PAD] [56K Modem] |

2.8.2 Prestige 153X WAN Port Setup

In addition to Async devices, *Prestige 153X* supports Sync Devices on two WAN ports. The WAN ports 1 and 2 can be connected to an external Sync device such as a CSU/DSU or an Async device such as a Modem or an ISDN TA. WAN Port 3 can only be connected to an Async. device.



Note on WAN Setup

Before you connect a leased line modem, ISDN TA, or CSU/DSU to your *Prestige* make sure to configure the device accordingly. To configure the modem, ISDN TA, or CSU/DSU, refer to the instructions provided by the manufacturer

To configure the WAN ports, go to Menu 2- WAN Port Setup as shown in Figure 2-11, and select the number (1,2, or 3) of the WAN you wish to configure. Note that WAN port 1 and 2 have both Sync/Async capabilities, while WAN port 3 is Async only.

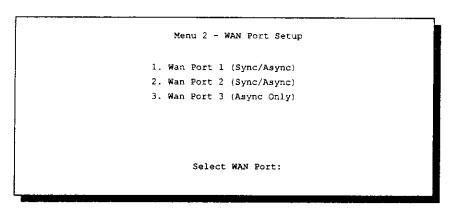


Figure 2-11. Prestige 153X Menu 2 - WAN Port Setup

Selecting WAN port 1 or 2 will bring up Menu 2.1 - Sync/Async WAN Port Setup, as shown in Figure 2-12, while selecting WAN port 3 opens the standard Menu 2.1 - Async WAN Port Setup.

Table 2-6. Prestige 153X Sync/Async WAN Port Setup Menu Fields (continued)

| able 2-6. | | Example |
|----------------------------|---|---|
| Field | Description | 5554212 |
| Phone Number | Enter the telephone number assigned to your modern line by your telephone company. Note that your <i>Prestige</i> only accepts digits; do not include dashes and spaces in this field. | 5551212 (example) |
| Port Speed | Use the space bar to select the maximum speed of your Modern or ISDN TA. | 115200 (default) |
| | Available speeds are: 9600 / 19200 / 38400 / 57600 / 115200 / 230000 bps | Space-bar to |
| Device Type | Use the space bar to select one of the following devices: Modem / ISDN TA / X.25 PAD / 56K Modem. A Device Type is selected for the WAN Port such that a Remote Node only picks up a free device of the selected type to dial out. Only the WAN Ports of the same device type can be bundled. This field is not applicable if the Connection Type is set to [Leased]. | toggle [Modem] [ISDN TA] [X.25 PAD] [56K Modem] |
| AT Command String: Init | AT a second string to initialize the modem or ISDN TA attached | (Default: ats0=0 |
| Advanced Setup | To edit the Advanced Setup for this Modem/ISDN TA, move the cursor to this field, use the space bar to select [Yes] and press ENTER. This will bring you to Menu 2.1.1 - Advanced Setup. | [Yes/No] |

When you complete this menu, press to save your selections, or Esc to cancel. After you press the line of the connected Modem/ISDN TA.

Refer to Table 2-7 for details on how to fill in the AT commands fields.

Table 2-7. Advanced WAN Port Setup AT Commands Fields

| | Description | Default |
|--------------------------|--|--------------------|
| AT Command Strings: | | |
| Dial | Enter the AT Command string to make a modem/ISDN TA connection. | [atd] |
| Drop | Enter the AT Command string to drop a modem/ISDN TA connection. [~] represents a one second wait. | [~+++~ath] |
| Answer | Enter the AT Command string to answer a phone call and make a modem/ISDN TA connection. | [ata] |
| Drop DTR When Hang Jp | When [Yes] is selected, your <i>Prestige</i> will drop the DTR signal after sending out [AT Command String: Drop]. | Toggie [Yes/No] |
| | | (Default=[Yes]) |
| AT Response Strings: | | |
| identification) | Enter the keyword to capture Caller ID from the AT Response String. Your <i>Prestige</i> will capture CLID from the AT Response String, if they are available. The keyword just before CLID is recognized first; then captures CLID. CLID is required for <i>Prestige</i> callback function or CLID authentication. Not every modem supports CLID. | [NMBR] |
| Called ID | Enter the keyword to capture Called ID from AT Response String. | [TO] |
| | Enter the keyword to capture the Connection Speed from AT | [CONNECT] |



Note on Prestige 153X Advanced Async Setup

The submenu [Advanced Async Setup] for $Prestige\ 153X$ is the same as that for $Prestige\ 153$, but is not applicable and displays [N/A] when Sync. device is selected on WAN Port 1 and 2.

2.9 General Ethernet Setup

This section describes the Ethernet Setup Menu that you will configure depending on the particular protocol TCP/IP, IPX, or Bridge your are using on your LAN. From the Main Menu, enter 3, then the Menu 3- Ethernet Setup displays as shown in Figure 2-14.

```
Menu 3 - Ethernet Setup

1. General Setup

2. TCP/IP and DHCP Setup

3. Novell IPX Setup

4. Bridge Setup

Enter Menu Selection Number:
```

Figure 2-14. Menu 3 - Ethernet Setup

This menu determines the type of the filter sets you wish to implement to monitor your Ethernet traffic. From Menu 3 - Ethernet Setup, enter 1 to go to Menu 3.1 -General Ethernet Setup.

```
Menu 3.1 - General Ethernet Setup

Input Filter Sets=
Output Filter Sets=

Press ENTER to Confirm or ESC to Cancel:
```

Figure 2-15. Menu 3.1 - General Ethernet Setup

Chapter 3

Configure for Internet Access

This chapter shows you how to configure your Prestige 153/153X for Internet Access.

IP Addresses and the Internet 3.1

If you are setting up and configuring your network for Internet Access for the first time, read before proceeding. This section contains important information on how to assign IP addresses for your network.

Conventionally, the "Internet" (with a capital I) refers the large-scale interconnected networks About the Internet across the world. The Internet uses exclusively the TCP/IP suite of protocols. The term "internet" (lower case i), however, refers to any interconnected networks using any protocol. An internet can be as simple as two hosts on a LAN, or it can be as complex as the Internet itself.

Every machine on the Internet must have a unique address within that internet. An IP Address is IP Addresses required for TCP/IP protocol and usually assigned by your ISP (Internet Service Provider) The IP Address is the unique 32-bit number assigned to your Prestige. This address is typically expressed as a sequence of four 8-bit numbers (0-255) in dotted decimal notation (separated by decimal points), for example, 192.68.203.5.

Record the IP Address assigned by your network administrator or MIS specialist.

Table 3-1. Subnet Mask Notation (continued)

| Number of Bits | Dot Decimal Value |
|----------------|-------------------|
| 3 | 224 |
| 4 | 240 |
| 5 | 248 |
| 6 | 252 |
| 7 | 254 |
| 8 | 255 |

Table 3-2 lists some examples of IP subnet masks and the number of hosts that are allowed. Consult your network administrator or MIS specialist if you are unsure of this value.

Table 3-2. Examples of IP Subnet Masks

| IP Subnet Mask | Number of Host IDs | Number of Bits |
|-----------------|--------------------|----------------|
| 255.255.255.0 | 254 | 24 |
| 255.255.255.128 | 126 | 25 |
| 255.255.255.192 | 62 | 26 |
| 255.255.255.224 | 30 | 27 |
| 255.255.255.255 | 1 | 32 |

An IP address consists of two parts, the network ID and the host ID. The IP Subnet Mask is used to specify the network ID portion of the address, expressed in dotted decimal notation. The *Prestige* will automatically calculate this mask based on the IP address that you assign. Unless you have special need for subnetting, use the default mask as calculated by the *Prestige*.

3.2 Route IP Setup

The first step in configuring your *Prestige* for Internet Access is to enable the Route IP function in Menu 1 - General Setup.

To edit Menu 1, select the menu option [1. General Setup] in the Main Menu and press When Menu 1 appears, fill in the required fields marked [?] and set the Route IP field to [Yes], as shown in Figure 3-1.

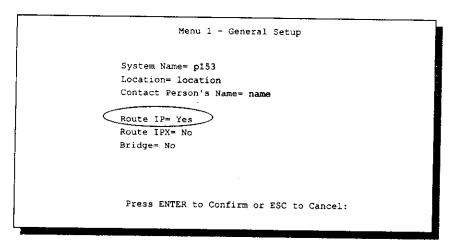


Figure 3-1. Menu 1 - General Setup

Follow the instructions in Table 3-4.on how to configure the DHCP fields.

Table 3-4. DHCP Ethernet Setup Menu Fields

| Field | Description | Example |
|---|--|---------------------|
| DHCP | This field determines the mode of DHCP (Dynamic Host Configuration Protocol) support. If set to [None], DHCP will not be used. If it is set to [Server], your <i>Prestige</i> will act as a DHCP server, capable of automatically assigning IP addresses to Windows 95, Windows NT, and other systems that support the DHCP client. | [None] (default) |
| | Note: do not set this field to [Server] if there is already a DHCP server on your network. | |
| If DHCP=Server: | When DHCP is used, the following four items need to be set: | [Server] |
| Client IP Pool Starting Address | DHCP can assign IP addresses to hosts dynamically instead of requiring that each system have a fixed IP address. IP addresses are allocated from a block of addresses, usually assigned by your Internet provider. The Client IP Pool Starting Address gives the first address in the reserved block, which is also used as the LAN network address of the <i>Prestige</i> itself. This address will also serve as the default gateway for DHCP clients. | |
| Size of Client IP Pool | Gives the size of the block of addresses reserved for DHCP address assignment. The <i>Prestige</i> itself uses the first address in the block, and the remaining addresses in the pool are assigned to clients. | |
| Primary DNS Server Secondary DNS Server | These two fields are used by DHCP clients (such as Windows 95 and Windows NT systems) for Domain Name Servers. Usually your Internet provider will provide one or more name service hosts. | |



Note on DHCP

Once you have determined the IP address range for your local network, you may want to use DHCP to assign addresses to individual hosts on the network, as an alternative to manually configuring the IP setting for each host.

3.4 Internet Access Configuration

Menu 4 of the SMT allows you to configure Internet Access on one screen. Before you configure your *Prestige* for Internet Access, you need to collect your Internet account information from your ISP (Internet Service Provider).

Use Table 3-6 to record your Internet Account Information.

Table 3-6. Internet Account Information

| Internet Account Information | Write your account information here |
|---|-------------------------------------|
| IP Address of the ISP's Gateway (Optional) | Ø |
| Telephone Number(s) of your ISP | e |
| Login Name | Ø |
| Password for ISP authentication | Ø |
| Domain Name Server (DNS) for your workstation | Ø1 |

From the Main Menu, enter option [4. Internet Access Setup] to go to Menu 4 - Internet Access Setup, as displayed in Figure 3-3.

```
Menu 4 - Internet Access Setup

ISP's Name= ?
ISP Gateway IP Addr=
Pri Phone #= ?
Sec Phone #=
My Login=
My Password= *******
Single User Account= No
Local IP Addr= N/A
Server IP Addr= N/A
Connection Type= Switch
Leased Ports= N/A
Edit Script Options= No
Device Type= 56K Modem

Enter here to CONFIRM or ESC to CANCEL:
```

Figure 3-3. Menu 4 - Internet Access Setup

Table 3-7. Internet Access Setup Menu Fields (continued)

| Field | Description | Observation |
|--------------------|---|------------------------------------|
| Connection Type | Select [Switch] if a Dail-up modem is used to connect to your ISP. Select [Leased] if a Leased Line Modem is used to connect to your ISP. | Space-bar to toggle [Switch/Leased |
| Leased Ports | If [Leased] is selected in Connection Type, enter the WAN Port numbers in the Leased Line Modern connection. Leased Port(s) can be a single port: (1 to 3), or any combination of ports: (i.e. 1,2,3 or 1,3 etc). All leased WAN Ports specified here are bundled in one connection to your ISP. The Connection Type of these WAN Ports also must be specified as [Leased] in Menu 2. | |
| Edit Script Option | To edit the parameters, select [Yes] and press . This will bring you to Menu 4.1 - Remote Node Script Options. This field is not applicable if the Connection Type is [Leased]. | |
| Device Type | A Remote Node only picks up a free device of the selected Device Type to dial out. This field is not applicable if the Connection Type is [Leased]. Selections:[Modem/ISDN TA/X.25 PAD/56K Modem] | Space-bar to toggle |

At this point, the SMT will ask if you wish to test the Internet connection. If you select [Yes], your *Prestige* will call the ISP to test the Internet connection. If the test fails, note the error message that you receive on screen and take the appropriate troubleshooting steps.

The IP address for the SUA can be either fixed or dynamically assigned by the ISP (or other remote node). In addition, you can also configure a server (for example, a Web server) on your local network and make it accessible by outside users.

If you do not set a server IP address, SUA offers the additional benefit of firewall protection. With SUA, even if no server is defined, all incoming inquiries will be filtered out by your *Prestige* even if you do have a server on your network. This can prevent intruders from probing your system.

Your *Prestige* accomplishes this address sharing by translating the internal LAN IP addresses to a single address that is globally unique on the Internet. For more information on IP address translation, refer to RFC 1631, *The IP Network Address Translator (NAT)*.

3.5.1 Advantages of SUA

In summary:

- SUA is an ideal cost-effective solution for small offices with less than 20 hosts using a LAN
 to concurrently access the Internet or other remote TCP/IP network.
- SUA can provide one server address to be accessed by Remote Dial-in Users, thus controlling the incoming packets.
- SUA can provide firewall protection if you do not configure a server IP address. All
 incoming inquiries will be filtered out by your *Prestige* protecting the servers on your
 network.
- UDP and TCP datagrams can be routed. In addition, ICMP echo can also be routed.

Figure 3-4 shows an example of a small office connected to the Internet via a SUA using the *Prestige*. Note that if you enable the SUA feature, your local IP address **MUST** be selected from the list of IP addresses for private networks as defined by the IANA.

Table 3-8. Single User Account Menu Fields

| Field | Decription |
|---------------------|---|
| Single User Account | Select [Yes] to enable SUA. |
| Local IP Addr. | If your ISP assigns you a dynamic IP address, enter [0.0.0.0] here. If your ISP assigns you a static IP address, enter that IP address here. |
| Server IP Addr. | If you want to make a single server (for example, a Web server) accessible to outside users, enter that serve's IP address here. |
| Press at the mes | sage [Press ENTER to Confirm] to save your selections, or press at any lections. |

At this point, your *Prestige* will ask if you wish to test the Internet connection. If you select [Yes], the ISP will be called, and the connection tested. If the test fails, note the error message that you receive and take the appropriate troubleshooting steps.

3.6 Configuring Backup ISP Accounts

Sometimes it may be desirable to configure more than one ISP account for backup purposes. The SUA feature can be enabled for all of these accounts, making it convenient to switch Internet Service Providers in the event of a failure.

3.6.1 Configure a Backup ISP

To configure a backup ISP Account, follow these steps:

- Step 1. Configure your primary ISP using Menu 4, as described earlier in this chapter.
- Step 2. Enter Menu 11, then select the number of an unused remote node.

Remote Node Configuration

A Remote Node represents both a remote gateway and the internet behind it, across a WAN connection. A Remote Node is required for placing calls to or answering calls from a remote network. Note that when you use Menu 4 to configure the Internet, your *Prestige* will automatically add a Remote Node for you. Once a Remote Node is configured properly, traffic to the remote LAN will trigger your *Prestige* to make a call automatically (i.e., Dial On Demand). Similarly, calls from the remote LAN will be answered automatically and security will be checked.

In this chapter, we will discuss the parameters that are protocol independent. The protocol-dependent configuration will be covered in subsequent chapters. For TCP/IP, see Chapter 6. For IPX, see Chapter 7. For Bridging, see Chapter 8.

4.1 Remote Node Setup

This section describes the configuration of protocol-independent parameters for the Remote Node.

4.1.1 Remote Node Profile

To configure the Remote Node parameters, follow these steps:

- Step 1. From the Main Menu, select menu option [11. Remote Node Setup]
- Step 2. When Menu 11 appears, as shown in Figure 4-1, enter the number of the Remote Node (1-4) that you wish to configure.

Table 4-1 contains the instructions on how to configure the Remote Node Menu for Dial-up Line applications.

Table 4-1. Remote Node Profile Menu Fields for Dial-up Line Applications

| Field | Description | Options |
|-----------------|--|---|
| Rem Node Name | This is a required field [?]. Enter a descriptive name for the Remote Node, for example, SJHQ. | |
| | This field can support up to eight characters. This name must be unique from any other Remote Node name or Remote Dial-in User name. | |
| Active | Press the space bar to toggle between [Yes] and [No]. | Press space |
| | When a Remote Node is deactivated, it has no effect on the operation of your <i>Prestige</i> , even though it is still kept in the database, and can be activated in the future. | bar to toggle [Yes/No] |
| | Deactivated nodes are displayed with a minus sign (-) at the beginning of the name in Menu 11. | |
| Connection Type | Use the space bar to toggle between [Switch] and [Leased]. After [Leased] is selected, moving the cursor to the next field will bring you to Submenu 11.1.2 for a Leased Line Modem application. | Press space bar to toggle [Switch/Leased] |
| Call Direction | If this parameter is set to [Both], your Prestige can both place and receive calls to/from a Remote Node. | [Both] |
| | If set to Incoming, your <i>Prestige</i> will not place a call to a Remote Node. | [Incoming] |
| | If set to Outgoing, your <i>Prestige</i> will drop any call from a Remote Node. | [Outgoing] |
| | Several other fields in this menu depend on this parameter. For example, in order to enable [Call Back], the Call Direction must be [Both]. | |

Table 4-1. Remote Node Profile Menu Fields for Dial-up Line Applications (continued)

| Field | | Description | Options |
|-----------|----------------|--|------------|
| Outgoing: | My Password | This is a required field [?] if [Call Direction] is either [Both] or [Outgoing]. Enter the password for your <i>Prestige</i> when it calls this Remote Node. | |
| Outgoing: | Authen | This field sets the authentication protocol used for outgoing calls. | |
| | | Your Prestige supports two authentication protocols: | <u> </u> |
| | | PAP (Password Authentication Protocol) and CHAP (Challenge Handshake Authentication Protocol). | |
| | | PAP sends the user name and password in plain text. | |
| | | CHAP scrambles the password before it is sent over the wire. | |
| | | Generally speaking, CHAP is more secure than PAP; however, PAP is readily available on more platforms. | |
| | | The recommendation is to use CHAP whenever possible. Turning off the authentication is STRONGLY discouraged. | 5 |
| | | Options for this field are: | |
| | | CHAP/PAP - Your <i>Prestige</i> will try CHAP when CHAP is requested by the Remote Node or PAP when PAP is requested by the Remote Node. | [CHAP/PAP] |
| | | CHAP - use CHAP only. | [CHAP] |
| | | PAP - use PAP only. | [PAP] |

Table 4-1. Remote Node Profile Menu Fields for Dial-up Line Applications (continued)

| Field | | dons (continued |
|--|--|--|
| Field | Description | Options |
| Edit PPP Options | To edit the PPP options for this Remote Node, move the cursor to this field, use the space bar to select [Yes] and press This will bring you to Menu 11.2 - Remote Node PPP Options. For more information on configuring PPP options, see the section Editing PPP Options. | Press space bar to toggle [Yes] then press |
| IP Addr | This is a required field [?] if [Route] is set to [IP]. Enter the IP address of this Remote Node. | |
| Edit IP/IPX/Bridge Options | To edit the parameters, select [Yes] and press [Fine]. This will bring you to Menu 11.3 - Remote Node Network Layer Options. For more information on this screen, refer to the chapter pertaining to your specific protocol. | Press space bar to toggle [Yes] then press |
| Edit Script Option | To edit the parameters, select [Yes] and press fine. This will bring you to Menu 11.4 - Remote Node Script Options. | [Yes] then press Enter |
| Telco Options: | | <u></u> - |
| Allocated Budget (min) | This field will set a budget outgoing call time for the Remote Node. The default for this field is [0] for no budget control. | Default = 0 |
| Period (hr) | This field will set the time interval to reset the above outgoing call budget control. | |
| Session Option: Input Filter Sets, Output Filter Sets and Call Filter Sets | In these fields, select which filter set(s) you would like to implement to filter the incoming and outgoing traffic between this Remote Node and your <i>Prestige</i> . You can choose from 12 different filter sets. In addition, you can link up to 4 filter sets together for further customization (for example, 1, 5, 9, 12). | Default=Blank |
| | Note that spaces are accepted in this field. | |
| | For more information on customizing your filter sets, see Chapter 9. The default is blank, that is, no filters defined. | |

only use outgoing traffic to make this determination, and Receive will only use incoming traffic to make this determination.

If, after making the call to bring up a second port, the second port does not succeed in joining the Multilink Protocol bundle (because the remote device does not recognize the second call as coming from the same device), your *Prestige* will hang up the second port and continue with the first port alone.

Similarly, a third port will be brought up or dropped based on the target utility for the third port. The target utility for the third port is based on the Target Utility for the second port and Bandwidth Increment for Additional Ports. For example, when Bandwidth Increment for an Additional Port is 5 (Kbps) and the Target Utility for a second Port is 10-20; then the Target Utility for a third port is 15-25.

See Menu 11.2 - Remote Node PPP Options in Figure 4-3 for a detailed description of BOD fields and instructions on how to configure the PPP Options.

4.1.3 Editing PPP Options

To edit the remote node PPP Options, move the cursor to the [Edit PP Options] field in Menu 11.1 - Remote Node Profile, and use the space bar to toggle and select [Yes], then press Enter. Menu 11.2 appears as shown in Figure 4-3.

```
Menu 11.2 ~ Remote Node PPP Options

Encapsulation= Standard PPP
Compression= No

Multiple Link Options:

BOD Calculation= Transmit or Receive
Min. Ports= 1

Max. Ports= 1

Target Utility for 2nd Port(Kbps) 32-48

Bandwidth increment for Additional Ports(Kbps)= 0

Add Persist(sec)= 5

Subtract Persist(sec)= 5

Press ENTER to CONFIRM or ESC to CANCEL:
```

Figure 4-3. Menu 11.2 - Remote Node PPP Options

Table 4-2. Remote Node PPP Options Menu Fields (continued)

| Description | Option |
|---|--|
| This parameter specifies the number of seconds where traffic is above the adding threshold before the <i>Prestige</i> will bring up the second channel. | Default = 5 sec |
| This parameter specifies the number of seconds where traffic is below the subtraction threshold before your <i>Prestige</i> drops the second channel. | Default = 5 sec |
| | This parameter specifies the number of seconds where traffic is above the adding threshold before the <i>Prestige</i> will bring up the second channel. This parameter specifies the number of seconds where traffic is below the subtraction threshold |

4.1.4 Editing Script Options

For some ISP, login script handshaking is required after a call connection. The *Prestige* provides four set of programming scripts for this purpose. Each set of script is composed of an 'expect' string and a 'send' string. After capturing of the string in the field of 'expect', the *Prestige* will send out the string in the field of 'send'. If both of Expect and Send fields are empty, the *Prestige* will terminate script handshaking.

The Script Options display as shown in the following Figure 4-4.

4.2 Leased Line Connection

The Leased Line Modem Connection feature allows you to connect a WAN Port or several WAN Ports to a CSU/DSU (Sync.) or Leased Line Modems (Async). Your *Prestige* uses the Multilink Protocol (MP) to bundle WAN ports into a single connection. The Connection Type of these WAN ports must be selected as [Leased] in Menu 2.



Note on Sync. Device Connection

Connecting a WAN port to a Sync. device such as a CSU/DSU is available only on model *Prestige 153X*. WAN port 1 and 2 on *Prestige 153X* support both Sync. and Async. Devices for leased line connections. (See Section 2.8 WAN Setup)



Note on PPP Echo Request/Reply

In a Leased Line Connection, a [PPP Echo Request] packet is sent periodically to every link (WAN Port). This is to verify if the link is up. When your *Prestige* receives a [PPP Echo Request] packet, it will send another [PPP Echo Reply] packet back to the sender through the same link. When [PPP Echo Reply] packets are not received for several times, your *Prestige* will drop the link.



Note on Backup Function for Leased Line

You can also enable a Backup function for a Leased Line connection. When all the links in a Leased Line Connection drop, your *Prestige* will pick up any available [Switch] WAN port to place a phone call to establish a Backup connection. When any link (WAN port) in the Leased Line Connection becomes available again, your *Prestige* will drop the backup connection. The Backup function is usually enabled in a Leased Line Connection for LAN-to-LAN applications.

4.2.1 Leased Line Remote Node Profile

From Submenu 11.1.2, select [Leased] in the Connection Type field to go to Submenu 11.1.2 - Remote Node Profile for Leased Line application, as shown below in Figure 4-5.

Table 4-4. Remote Node Profile Menu Fields for Leased Line Applications (continued)

| Field | Description | Option |
|----------------------------------|---|----------|
| Connection Type: [Leased] | Use space bar to toggle [Switch/Leased], and select [Leased] and press Enter]. | [Leased] |
| Leased Port(s) | Enter the Wan Port numbers of this remote node for a Leased Line Modem connection. Leased Port(s) can be a single port: (1 to 3), or any combination of ports: (for example, 1,2,3 or 1,3 or any other combination). The Connection Type of these WAN Ports must be set to [Leased] in Menu 2 WAN Port Setup. All WAN Ports specified in this remote node are bundled in one connection. | |
| Incoming: Rem Node Login Name | Enter the login name that this Remote Node will use when it calls into your <i>Prestige</i> . The login name in this field combined with the Rem Node Password will be used to authenticate the incoming calls from this node. | |
| Incoming: Rem Node Password | Enter the password used when this Remote Node calls into your <i>Prestige</i> . | ., |
| Outgoing: My Login Name | This is a required field [?] if [Call Direction] is either [Both] or [Outgoing]. Enter the login name for your Prestige when it calls this Remote Node. | |
| Outgoing: My Password | This is a required field [?] if [Call Direction] is either [Both] or [Outgoing]. Enter the password for your Prestige when it calls this Remote Node. | |

Table 4-4. Remote Node Profile Menu Fields for Leased Line Applications (continued)

| Field | Description | Option |
|----------------------------|---|---|
| Backup Line Call Direction | When the Backup Line function is enabled and if all links (WAN Ports) in a Leased Line Modem connections drop, your Prestige will pick up an available Dial-up WAN port to trigger a backup connection. | Press space bar to toggle [Both/None/Out going/Incoming] |
| | If this parameter is set to [Both], your <i>Prestige</i> can both place and receive calls to/from a Remote Node. | [Both] (default) |
| | Set this parameter to [None] to de-activate the Backup Line function. | [None] |
| | If set to Incoming, your <i>Prestige</i> will not place a call to a Remote Node. | [Incoming] |
| | If set to Outgoing, your <i>Prestige</i> will drop any call from a Remote Node. | [Outgoing] |
| (Backup Line) Device Type | Use the space bar to choose the following selections: Modem / ISDN TA / X.25 PAD / 56K Modem. A Remote Node only picks up a free device of the selected Device Type to dial out. Only the devices of the same device type will be bundled. | [Modem] [ISDN TA] [X25 PAD] [56K Modem] |
| Pri(mary) Backup Phone # | Enter the primary telephone number that your Prestige will dial when the Backup Line function is triggered. | |
| Sec(ondary) Backup Phone # | Enter the secondary telephone number that your Prestige will dial when the Backup Line function is triggered. | |

Table 4-4. Remote Node Profile Menu Fields for Leased Line Applications (continued)

| able 4-4. Remote Nod | Description | Option |
|--|--|--|
| ield | Description | Default=Blank |
| Session Option: Input Filter Sets, Output Filter Sets and Call Filter Sets | In these fields, select which filter set(s) you would like to implement to filter the incoming and outgoing traffic between this Remote Node and your <i>Prestige</i> . You can choose from 12 different filter sets. In addition, you can link up to 4 filter sets together for further customization (for example, 1, 5, 9, 12). | Dejadit Blami |
| | Note that spaces are accepted in this field. | |
| | For more information on customizing your filter sets, see Chapter 9. The default is blank, that is, no filters defined. | |
| Session Option: Idle Timeout (sec) | This value specifies the number of idle seconds that elapses before the Remote Node is automatically disconnected. Idle seconds is the period of time where no data is passed between the Remote Node and your <i>Prestige</i> . Administrative packets such as RIP are not counted as data. The default is 300 seconds (5 minutes). | Default=300sec |
| Once you have completed fill the message [Press E your selections. | ing in Menu 11.1.2 - Remote Node Profile for Leased Line (NTER to Confirm] to save your selections, or press 🗀 at | Connection, press t any time to cance |

Dial-In Configuration

You can configure your *Prestige* to receive calls from Remote Dial-in Users (for example, Telecommuters) and Remote Nodes. There are several differences between Remote Dial-in Users and Remote Nodes, as summarized in Table 5-1.

Table 5-1. Remote Dial-in Users/Remote Nodes Comparison Chart

| Remote Dial-in Users | Remote Nodes |
|---|---|
| Your <i>Prestige</i> will only answer calls from Remote Dial-in Users. | Your <i>Prestige</i> can make calls to or answer calls from the Remote Node. |
| All Remote Dial-in Users share one common set of parameters, as defined in the Default Dial In Setup (Menu 13). | Each Remote Node can have its own set of parameters such as Bandwidth On Demand, Protocol, Security, etc. |
| Remote Diat-in Users are individual users who dial in to your <i>Prestige</i> directly from their workstations. | Remote Nodes represent networks and are used for LAN-to-LAN connections. |

This chapter discusses how to setup Default Dial-in parameters for both Remote Node and Remote Dial-in Users. The following sections give two examples of how your *Prestige* can be configured as a dial-in server for either or both.

By default, your *Prestige* allows information for up to eight users to be kept. If more than eight remote dial-in users can access your *Prestige*, you can use a separate RADIUS server to provide remote authentication services. For details on using a separate RADIUS server, see the Using RADIUS Authentication section in Chapter 11.

5.2 Dial-In Server Application

Your *Prestige* can also be used as a dial-in server. This application allows your *Prestige* to provide services for workstations on a remote network. For your *Prestige* to be set up as a dial-in server, you need to configure the Default Dial-In Setup to set the operational parameters for incoming calls. Additionally, you will have to create a Remote Node for the router on the remote network (see Chapter 4 - Remote Node Setup).

An example of your Prestige being used as a dial-in server is shown in Figure 5-2.

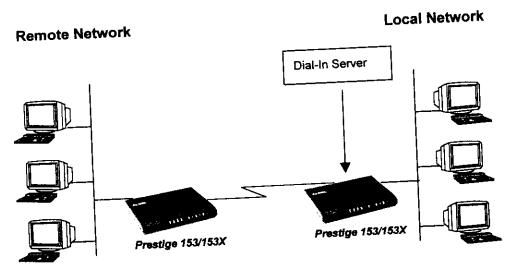


Figure 5-2. Example of a Dial-in Server Application

Table 5-2. Default Dial-in Setup Fields

| ield | Description | Option |
|-------------------------------|--|-------------|
| Telco Options: CLID Authen | This field sets the CLID authentication parameter for all incoming calls. There are three options for this field: | [None] |
| | None - No CLID is required. | [Required] |
| | Required - Must provide CLID, or call is disconnected. | [Preferred] |
| | Preferred - If the CLID is available then CLID will be used to do authentication. If the CLID is not available the call will continue. | |
| PPP Options: Recv. Authen | This field sets the authentication protocol used for incoming calls. User names and passwords are configured in the next section (Remote users/Dial-in Users Setup). Options for this field are: | |
| | CHAP/PAP - Your <i>Prestige</i> will try CHAP first, but PAP will be used if CHAP is not available. | [CHAP/PAP] |
| | CHAP - Use CHAP only. | [CHAP] |
| | None - No authentication required. | [None] |
| PPP Options: Mutual Authen | Some vendors (for example, Cisco) implement a type of mutual authentication. That is, the node that initiates the call will request a user name and password from the far end that they are dialing to. If the Remote Node that is dialing in implements this type of authentication, set this field to Yes. | [Yes/No] |
| PAP Login | This field will only be enabled if the Mutual Authen. Field is set to [Yes]. Enter in the login name to be used to respond to the far end's PAP authentication request. This field does not apply to CHAP authentication. | |
| PAP Password | This field will only be enabled if the Mutual Authen. Field is set to [Yes]. Enter in the PAP password to be used to respond to the far end's authentication request. This field does not apply to CHAP authentication. | |

Table 5-2. Default Dial-in Setup Fields (continued)

| Field | Description | Option |
|---|--|-----------------|
| Dial-In IPX Net. Num. Supplied By: IPX Pool | The state of the s | [Yes/No] |
| | generate a random IPX network number. | (Default = No) |
| IPX Start Net. Num. | This field is active only if you selected [Yes] in the Dial-In IPX Net. Num. Supplied By: IPX Pool field. The IPX pool contains contiguous IPX network numbers and this field specifies the first one in the pool. | |
| IPX Count (1,16) | In this field, enter the number ([1] - [16]) of network numbers in the IPX Pool. For example, if the starting number is 12345678, and the count is [2], then the IPX pool will have 12345678 and 12345679. | [1] to [16] |
| Session Options: Input Filter Sets Output Filter Sets | In these fields, you need to select the filter set(s) to filter the incoming and outgoing traffic between your <i>Prestige</i> and the Remote Dial-in User. Keep in mind that these filter set(s) will only apply to all Remote Dial-in Users but not the Remote Nodes. | Default = blank |
| | You can choose from 12 different filter sets. In addition, you can link up to 4 filter sets together for further customization (for example, 1, 5, 9, 12). | |
| | Note that spaces and [-] symbol, are accepted in this field. For more information on customizing your filter sets, see Chapter 9 - Filter Configuration. The default is blank, i.e., no filters. | |
| ession Options: Idle Timeout | This value is the number of idle seconds that elapses before the dial-in user is automatically disconnected. Idle Timeout is the period of time when there is no data traffic between the dial-in user or Remote Node and your <i>Prestige</i> . | |
| | This field will only be used if the Recv. Authen field is set to [None] and the call is not mapped to any Remote Node or Remote Dial-in User or your <i>Prestige</i> calls back to the Remote Dial-in User. | |

NTER to Confirm...] to save your selections, or press 🗀 at any time to cancel your selections.

Table 5-3. Edit Dial-in User Menu Fields

| Field | Description | Option |
|----------------------|---|------------------------|
| User Name | This is a required field. This will be used as the login name for authentication. Choose a descriptive word for login, for example, [johndoe]. | |
| Active | You can disallow dial-in access to this user by setting this field to [Inactive]. When set to [inactive], the user record is still kept in the database for later activation. Deactivated users are displayed with a [-] (minus sign) at the beginning of the name in Menu 14. | [Active] |
| Password | Enter the password for the Remote Dial-in User. | |
| Caliback | This field determines if your <i>Prestige</i> will allow call back to the Remote Dial-in User upon dial-in. If this option is enabled, your <i>Prestige</i> will be able to call back to the Remote Dial-in User if they request it. In such a case, your <i>Prestige</i> will disconnect the initial call from this user and dial back to the specified callback number (see below). The default is [no callback]. | [Yes/No] Default=No |
| Caliback Phone # | If Callback is [Yes], then this is a required field. Otherwise, a [N/A] will appear in the field. Enter the telephone number to which your <i>Prestige</i> will call back. | |
| Callback Override | If Callback is [No], a [N/A] will appear in the field. The callback override allows the Remote Dial-in User to specify the call back telephone number on call-by-call basis. This is useful for when your <i>Prestige</i> returns a call back to a mobile user at different numbers (for example, a Sales Rep. in a hotel). Note that the default is [No], that is your <i>Prestige</i> always calls back to the fixed callback number. | [Yes/No] Default=No |
| Rem CLID | If you have enabled the CLID Authen field in Menu 13, then you need to specify the telephone number from which this Remote Dial-in User calls. Your <i>Prestige</i> will check this number against the CLID in the incoming call. If they do not match and the CLID Authen is Required, then your <i>Prestige</i> will reject the call. | |
| lle Time- ut | Enter the idle time (in seconds). This time-out determines how long the dial-in user can be idle before your <i>Prestige</i> disconnects the call. Idle time is defined as the period of time where there is no data traffic between the dial-in user and your <i>Prestige</i> . The default is 300 seconds (5 minutes). | Default=300 seconds |

TCP/IP Configuration

This chapter shows you how to configure your *Prestige* for TCP/IP. Depending on your particular applications, you will need to configure different menus. For instance, Internet access is the most common application of TCP/IP. For this application, you should configure Menu 4. We will illustrate the configuration for other applications in the following sections.

6.1 IP Subnet Mask

A subnet mask is a 32-bit quantity that, when logically ANDed with an IP address, yields the network number. For instance, the subnet masks for class A, B and C without subnetting are 255.0.0.0, 255.255.0.0 and 255.255.255.0, respectively.

The subnet mask is used to split the IP network addresses to create more network numbers. More network numbers can be created by shifting some bits from the host ID to the network ID. For instance, to partition a class C network number 192.68.135.0 into two, you shift 1 bit from the host ID to the network ID. Thus the new subnet mask will be 255.255.255.128; the first subnet will have network number 192.68.135.0 with hosts 192.68.135.1 to 129.68.135.126 and the second subnet will have network number 192.68.135.128 with hosts 192.68.135.129 to 192.68.135.254.

It is recommended that you use the same subnet mask for all physical networks that share an IP network number. Table 6-1 below lists the additional subnet mask bits in dot decimal notations. To use Table 6-1, write down the original subnet mask and substitute the higher order 0s with the dot decimal of the additional subnet bits. For instance, to partition your class C network 204.247.203.0 with subnet mask 255.255.255.0 into 16 subnets (4 bits), the new subnet mask becomes 255.255.255.240.

An IP address consists of two parts, the network ID and the host ID. The IP Subnet Mask is used to specify the network ID portion of the address, expressed in dotted decimal notation. The *Prestige* will automatically calculate this mask based on the IP address that you assign. Unless you have special need for subnetting, use the default mask as calculated by the *Prestige*.

6.2 LAN-to-LAN Application

A typical LAN-to-LAN application is to use your *Prestige* to call from a branch office to the headquarters, as depicted in the following Figure 6-1.

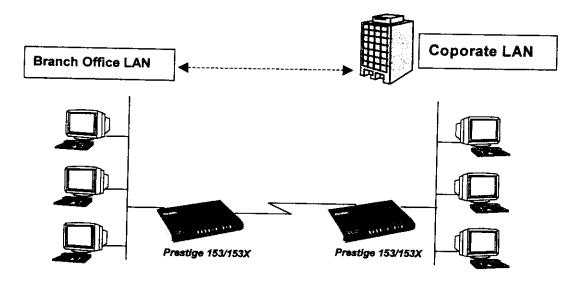


Figure 6-1. LAN-to-LAN Application with TCP/IP

For the branch office, you need to configure a Remote Node in order to dial out to the headquarters. Additionally, you may also need to configure Static Routes if some services reside beyond the immediate remote LAN.

The following diagram in Figure 6-3 explains the Sample IP Addresses to help understand the field of My Wan Address in Menu 11.3.

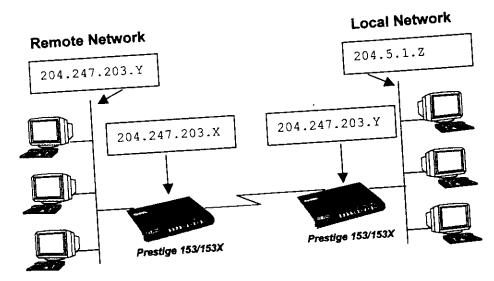


Figure 6-3. Sample IP Addresses for a LAN-to-LAN Connection with TCPI/IP

The following Table 6-3 describes the Remote Node Profile and Remote Node Network Layer Options for a TCP/IP configuration.

Table 6-3. Remote Node Network Layer Options for a TCP/IP Configuration (continued)

| Field ———— | Description | Option |
|---------------|---|----------------|
| Metric | The metric represents the "cost" of transmission for routing purposes. IP routing uses hop count as the measurement of cost, with a minimum of [1] for directly connected networks. Enter a number that approximates the cost for this link. The number need not be precise, but it must be between [1] and [16]. In practice, [2] or [3] is usually a good number. | [1] to [16] |
| Private | This parameter determines if the <i>Prestige</i> will include the route to this Remote Node in its RIP broadcasts. If set to [Yes], this route is kept private and not included in RIP broadcast. If [No], the route to this Remote Node will be propagated to other hosts through RIP broadcasts. | [Yes/No] |
| RIP | This parameter determines how your <i>Prestige</i> handles RIP (Routing Information Protocol), and the default is [Both]. | (Default=Both) |
| | If set to [Both], your <i>Prestige</i> will broadcast its routing table on the WAN, and incorporate RIP broadcasts by the other router into its routing table. | [Both] |
| | If set to [In Only], your <i>Prestige</i> will not broadcast its routing table on the WAN. | [In Only] |
| | If set to [Out Only], your <i>Prestige</i> will broadcast its routing table but ignores any RIP broadcast packets that it receives. | [Out Only] |
| | If set to [None], your <i>Prestige</i> will not participate in any RIP exchange with other routers. | [None] |
| | Usually, you should leave this parameter at its default of [Both] and let RIP propagate the routing information automatically. | |

Once you have completed filling in the Network Layer Options Menu, press to return to Menu 11.

Press at the message [Press ENTER to Confirm...] to save your selections, or press at any time to cancel your selections.

To create an additional static route for IP, use Menu 12, Static Route Setup, as displayed in Figure 6-5.

```
Menu 12 - Static Route Setup

IP Static Route 21. _____

1. ispl (ISP) 22. _____

2. ____ 23. ____

3. ____ 24. ____

IPX Static Route

11. _____

12. ____

13. ____

14. ____

Enter Selection Number:
```

Figure 6-5. Menu 12 - Static Route Setup

From Menu 12, select one of the four possible IP Static Routes (no. 1-4), this will open Menu 12.2 - Edit IP Static Route, as shown in Figure 6-6.

```
Menu 12.1 - Edit IP Static Route

Route #: 1
Route Name= ?
Active= No
Destination IP Address= ?
IP Subnet Mask= ?
Gateway IP Address= ?
Metric= 2
Private= No

Press ENTER to Confirm or ESC to Cancel:
```

Figure 6-6. Menu 12.1 - Edit IP Static Route

Novell IPX Configuration

This chapter shows you how to configure your *Prestige* for IPX protocol. Depending on your particular applications, you will need to configure different menus. We will illustrate the configuration for some applications in the following sections.

7.1 IPX Network Environment

7.1.1 Frame Type

The stations on an IPX network (both clients and servers) can run on four different frame types existing on one physical Ethernet cable. These frame types include 802.2, 802.3, Ethernet II (DIX), and SNAP.

7.1.2 Network Numbers

External Network Number

Whenever you are setting up an IPX routing environment, it is important to correctly configure the network numbers on the LAN. On any IPX network, there is an external network number that is, the number associated with the frame type on the Ethernet cable to which the stations on the network are joined.

Internal Network Number

In addition to this external network number, each NetWare server has its own internal network number. It is important to remember that every network number has to be unique for that entire internetwork. So if a server station had an internal network number of [00000011], there is no other network number (internal or external) of [00000011] anywhere on the entire network.

7.2.1 Prestige on LAN with Server

When your *Prestige* is being connected to a LAN with an existing NetWare server station, you will not need to configure your *Prestige* as a seed router, and hence the network number parameter in the Ethernet Setup Menu for your *Prestige*. Your *Prestige* will learn the network number of the network it is attached to through the regular RIP broadcasts sent by the server and add this route to its routing table.

7.2.2 Prestige on LAN without Server

If your *Prestige* is connected to a LAN without an existing NetWare server station, then it needs to create a unique external network number to apply to that frame on the LAN. Your *Prestige* must then be configured as a Seed Router, and the network number can be configured in the Ethernet Setup Menu. The network number must be unique and not used anywhere else on the entire internetwork.

7.3 IPX Spoofing

Your *Prestige* comes with several pre-defined call filters designed to prevent certain IPX packets from triggering a call to a Remote Node. These filters should inform your *Prestige* which packets should be ignored as traffic.

When you are routing IPX packets, the default call filters are defined as follows:

- Block periodical SAP and RIP response messages.
- Block NetWare serialization packets.
- Allow SAP and RIP inquiry packets.

These call filters prevent your *Prestige* from making a call to the Remote Node, thus preventing the expense of an unnecessary phone call.

The following Table 7-1 describes the Novell IPX Ethernet Setup Menu.

Table 7-1. Noveil IPX Ethernet Setup Fields

| Field | Description | Options |
|------------------|--|---|
| Seed Router | Determine if your <i>Prestige</i> is to act as a seed router. This value depends on the existing network. If there is a NetWare server providing the network number, select No. If there is no NetWare server providing the network number, select Yes. | [Yes/No] |
| Frame Type | For every frame type that your <i>Prestige</i> needs to support, you need to set the corresponding field to Yes. The frame type(s) selected here must be the same frame type(s) as the server or client stations on that network. Otherwise, the devices will not be able to communicate. You can select one or more options listed in this field. | [802.2] [802.3] [Ethernet II] [SNAP] |
| IPX Network # | If you selected your <i>Prestige</i> to act as a seed router, you need to provide a unique network number to be associated with the network that your <i>Prestige</i> has joined. Keep in mind that this number must not be used anywhere else on the entire internetwork. | |

7.5.1 Remote Node Setup

Follow the procedure in Chapter 4 to define the protocol-independent parameters in Menu 11.1 - Remote Node Profile. For the protocol-dependent parameters in Menu 11.3 - Remote Node Network Layer Options, follow the ensuing instructions. If your *Prestige* is configured to receive an incoming call, you can also configure the default dial-in parameters in Menu 13.

To edit Menu 11.3 - Remote Node Network Layer Options shown in Figure 7-4, follow these steps:

- Step 3. In Menu 11.1, make sure [IPX] is among the protocols in the Route field. (The Route field should display Route = IPX or Route = IPX.)
- Step 4. Move the cursor to the [Edit IP/IPX/Bridge] field, then press the space bar to toggle and set the value to [Yes], and press to edit Menu 11.3 Network Layer Options.

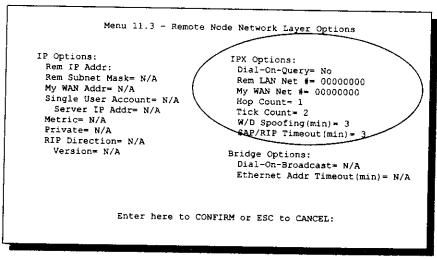


Figure 7-4. Menu 11.3 - Remote Node Network Layer Options for Novell IPX Application

The Table 7-2 describes the IPX protocol-dependent parameters of the Remote Node Setup.

7.5.2 Static Route Setup

If your LAN-to-LAN application has NetWare servers on both sides of the link, then all NetWare client stations will have access to a server on their LAN as shown in Figure 7-5.

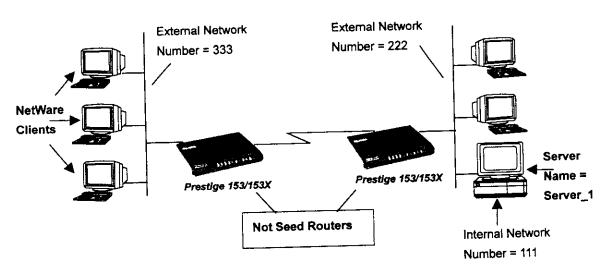


Figure 7-5. Netware Servers or Both Sides of the Link

This may present a problem if you desire your client station to access a server at a remote site. For example, in the diagram of Figure 7-5, suppose that a client station on the network on the left wishes to access the NetWare server on the right (internal network number = 111). However, the SAP broadcasts will receive a response from the server on the left (internal network number = 444). A static route is used to resolve this problem by providing your *Prestige* with some static routing information to access the remote server.

From Menu 12, select one of the four possible IPX Static Routes (no. 11-14), this will open Menu 12.2 - Edit IPX Static Route, as shown in Figure 7-6.

7-9

Configure for Bridging

This chapter shows you how to configure the Bridging options for your *Prestige*. Depending on your particular applications, you will need to configure different menus. We will illustrate the configuration for some applications in the following sections.

8.1 IPX Spoofing

Your *Prestige* comes with several pre-defined call filters designed to prevent certain IPX packets from triggering a call to a Remote Node. These filters should inform your *Prestige* which packets should be ignored as traffic.

When you are routing IPX packets, the default call filters are defined as follows:

- Block periodical SAP and RIP response messages.
- Block SAP and RIP inquiry packets if set to Handle IPX as Server.
- Allow SAP and RIP inquiry packets if set to Handle IPX as Client or None.

These call filters prevent your *Prestige* from making a call to the Remote Node, thus preventing the expense of an unnecessary phone call.

From Menu 3 - Ethernet Setup, enter option [4. Bridge Setup] and Menu 3.5 - Bridge Ethernet Setup displays as shown in Figure 8-1.

Menu 3.5 - Bridge Ethernet Setup

Handle IPX= None

Press ENTER to CONFIRM or ESC to CANCEL:

Press Space Bar to Toggle.

Figure 8-1. Menu 3.5 - Bridge Ethernet Setup

Table 8-2 describes how to configure the [Handle IPX] field in Menu 3.5.

Table 8-2. Bridge Ethernet Setup Menu - Handle IPX Field Configuration

| Handle IPX Field (Menu 3.5) | Description |
|---|---|
| None | When there is no IPX traffic on the LAN or when you do not want to apply any special handling for IPX. |
| Client | When there are only client workstations on the LAN |
| Server | When there are only IPX servers on the LAN. |
| Client + Dial-On- Broadcast in Menu 12 set to [Yes] | When there are both clients and servers on the LAN, and the local clients will access the remote servers, set to Client and the Menu 12 to [Yes] to allow the client queries to trigger the call. If they do not, set it to [Server]. |

Table 8-3 describes the protocol-dependent parameters for the Bridge options in the Remote Node Profile and Network Layers menus.

Table 8-3. Remote Node Network Layers Menu Bridge Options

| ke sure this field is set to [Yes]. |
|---|
| |
| ss the space bar to change it to [Yes] and press 🗺 to go to the work Layer Options Menu. |
| s field is necessary for your <i>Prestige</i> on the caller side LAN. When set to s], any broadcasts coming from the LAN will trigger your <i>Prestige</i> to ke a call to that Remote Node. If it is set to [No], your <i>Prestige</i> will not ke the outgoing call. |
| his field, enter the time (number of minutes) that you wish your <i>Prestige</i> etain the Ethernet Addr information in its internal tables while the line is wn. If this information is retained, then your <i>Prestige</i> will not have to regotiate the protocol and recompile the tables when the line is brought ck up. |
| |

The following Table 8-5 describes the Bridge Static Route Menu.

Table 8-5. Bridge Static Route Menu Fields

| Field | Description |
|---------------|--|
| Route Name | For identification purposes enter a name for the bridge static route. |
| Active | Indicates whether the static route is active or not. |
| Ether Address | Enter the MAC address of the destination device that you wish to bridge your packets to. |
| IP Address | If available, enter the IP address of the destination device that you wish to bridge your packets to. |
| Gateway Node | Enter the number (1-4) of the Remote Node that is linked to this static route. When an incoming packet's destination Ether (MAC) address matches the value entered above, then it will trigger a call to this Remote Node. |
| - | ompleted filling in this menu, press at the message [Press Enter to Confirm] to save or press to cancel your selection. |

Filter Configuration

About Filtering

Your *Prestige* uses filters to decide whether or not to allow passage of a data packet and/or to make a call over the Modem or ISDN TA line. There are three types of filters involved:

- Incoming Data Filters
- Outgoing Data Filters
- Call Filters.

Data filters screen the data to determine if the packet should be allowed to pass. Call filters are used to determine if a call should be placed.

Outgoing packets must pass through the data filters before they encounter the call filters. Call filters are divided into two groups

- Default Call Filters
- User-defined Call Filters.

Your *Prestige* has default call filters that filter out administrative packets (for example, RIP and SAP packets). Your *Prestige* applies the default filters first and then the user-defined call filters if applicable as the outgoing packet filtering process illustrates in Figure 9-1.

9.1 Configuring a Filter Set

In order to distinguish between the 12 filter sets, each filter set should have a name or some sort of Comments. You can edit these Comments in the following way:

- Step 1. From the Main Menu, select option [21. Filter Set Configuration].
- Step 2. When Menu 21 Filter Set Configuration appears, you can choose among 12 filter sets.

 Select the filter set you wish to configure (no. 1-12), then press ...
- Step 3. This will bring you to the Edit Comments field. Whatever the comments are for that filter set will be displayed in this field. You can edit the comments you wish to use to identify that filter set.

Once you have completed filling in Edit Comments field, press ENTER at the message: Press ENTER to confirm, or press ESC at any time to cancel your selections.

The new information will now be displayed in the read-only section of Menu 21 - Filter Set Configuration as shown in Figure 9-2.

| | Filter Set Config Filter Set # | Comments |
|---------------|--------------------------------------|------------|
| r Comments | Set ♥ | |
| Commence | 7 | |
| | 8 | |
| | 9 | |
| | 10 | |
| | 11 | |
| | 12 | |
| | | |
| Enter Filter | Set Number to Co | onfigure= |
| Edit Comment | .s= | |
| Edic | to CONFIRM or ESC | to CANCEL: |

Figure 9-2. Menu 21 - Filter Set Configuration

Table 9-1. Abbreviations Used in the Filter Rules Summary Menu (continued)

| Abbreviations | Description | Display |
|---------------|--|---|
| Filter Rules | The filter rule parameters will be displayed here (see below). | |
| М | Refers to More. | [Y] means there are more rules to check. |
| | | [N] means there aren't more reles to check. |
| m | Refers to Action Matched. | [F] means to forward the packet. |
| | | [D] means to drop the packet. |
| | | [N] means check the next rule. |
| n | Refers to Action Not Matched | [F] means to forward the packet. |
| | | [D] means to drop the packet. |
| | | [N] means check the next rule. |

The protocol dependent filter rules abbreviation are listed as follows:

• If the filter type is IP (TCP/IP), the following abbreviations listed in Table 9-2 will be used.

Table 9-2. Abbreviations Used If Filter Type Is IP

| Abbreviation | Description |
|--------------|-------------------------|
| Pr | Protocol |
| SA | Source Address |
| SP | Source Port number |
| DA | Destination Address |
| DP | Destination Port number |

9.2 Configuring a Filter Rule

There are four types of filter rules that you can configure. Some of the parameters will differ depending on the type of rule. When you first enter the Filter Rule Menu, you will be presented with Menu 21.1.1 - TCP/IP Filter Rule. If you wish to configure another type of filter rule, you need to select the appropriate type (by pressing SPACE bar) under the Filter Type field and press ENTER. This will bring you to the corresponding menu.

9.2.1 TCP/IP Filter Rule

This section will show you how to configure a TCP/IP filter rule for your Prestige.

Figure 9-4 displays Menu 21.1.1 TCP/IP Filter Rule.

```
Menu 21.1.1 - TCP/IP Filter Rule
                Filter #: 1,1
                Filter Type= TCP/IP Filter Rule
                Active= No
                                  IP Source Route∞ No
                IP Protocol= 0
                Destination: IP Addr=
                             IP Mask=
                             Port #= 0
                             Port # Comp= None
                     Source: IP Addr=
                              IP Mask=
                             Port #= 0
                             Port # Comp= None
                TCP Estab= N/A
                                  Log= None
                More= No
                Action Matched= Check Next Rule
                Action Not Matched= Check Next Rule
                 Press ENTER to Confirm or ESC to Cancel:
Press Space Bar to Toggle.
```

Figure 9-4. Menu 21.1.1 - TCP/IP Filter Rule

| Field | Description | Option |
|--------------------|--|--|
| | TCP packets to filter. There are two options:[Yes] - filter match only established TCP connections. [No] - filter match both initial and established TCP connections. | |
| TCP Estab | This field is dependent upon the IP Protocol field. This field will be inactive (N/A) unless the value in that field is 6 (TCP protocol). In this field you determine what type of TCP packets to filter. There are two options: | [Yes/No] |
| | Yes - filter match only established TCP connections. No - filter match both initial and established TCP connections. | |
| More | In this field, you can determine if you want to pass the packet through the next filter rule before an action is taken. | [Yes / N/A] |
| | If More is [Yes], then Action Matched and Action Not Matched will be N/A. | |
| Log | In this field, you can determine if you wish to log the results of packets attempting to pass the filter rule. These results will be displayed on the System Log. | |
| | There are 4 options for this field: | |
| | None - No packets will be logged. | [None] |
| | Action Matched - Only packets that match the rule parameters will be logged. | [Action Matched] |
| | Action Not Matched - Only packets that do not match the rule parameters will be logged. | [Action Not Matched] |
| • | Both - All packets will be logged. | [Both] |
| Action Matched | If the conditions for the filter rule are met, you can specify what to do with the packet. | [Check Next Rule] [Forward] [Drop] |
| Action Not Matched | If the conditions for the filter rule are not met, you can specify what to do with the packet. | [Check Next Rule] [Forward] [Drop] |

Once you have completed filling in Menu 21.1.1 - TCP/IP Filter Rule, press at the message [Press Enter to Confirm] to save your selections, or press to cancel. This data will now be displayed on Menu 21.1 - Filter Rules Summary.

Table 9-6. Generic Filter Rule Menu Fields (continued)

| Field | Description | Default |
|-------|--|---------|
| Mask | In this field, specify (in Hexadecimal) the value that your <i>Prestige</i> should logically qualify [and] the data in the packet. Since Length is given in bytes, you need to enter in twice the length hexadecimal numbers for this field. For example, if Length were 4, then a valid Mask must have 8 hexadecimal numbers, like 1155ABF8. | |
| Value | In this field, specify (in Hexadecimal) the value that your <i>Prestige</i> should use to compare with the masked packet. The value should align with Offset. Since Length is given in bytes, you need to enter in twice the length hexadecimal numbers for this field. For example, if Length were 4, then a valid Value must have 8 hexadecimal numbers, like 1155ABF8. If the result from the masked packet matches Value, then the packet is considered matched. | |

Once you have completed filling in Menu 21.1.2 - generic Filter Rule, press at the message [Press Enter to Confirm] to save your selections, or press to cancel. This data will now be displayed on Menu 21.1 - Filter Rules Summary.

Table 9-7. IPX Filter Rule Menu Fields

| Field | Description |
|-------------------------------------|---|
| IPX Packet Type | Enter the IPX packet type value of the packet you wish to filter. This value should be two hex-bytes. |
| Destination/Source Network # | Enter the four hex-byte destination/source network numbers of the packet that you wish to filter. |
| Destination/Source Node # | Enter in the six hex-byte value for the destination/source node number of the packet you wish to filter. |
| Destination/Source Socket # | Enter the destination/source socket number of the packets that you wish to filter. This should be a 4-byte hex value. |
| Destination/Source Socket # Comp | You can select what comparison quantifier you wish to use to compare to the value given in Destination Socket # and Source Socket #. |
| Operation | This field is only active if one of the Socket # fields is 0452 or 0453 indicating SAP and RIP packets. There are seven options for this field which determines the operation for the IPX packet. |
| | None. |
| | RIP Request. |
| | RiP Response. |
| | SAP Request. |
| | SAP Response. |
| | SAP Get Nearest Server Request. |
| | SAP Get Nearest Server Response |

Once you have completed filling in Menu 21.1.3 - IPX Filter Rule, press at the message [Press Enter to Confirm] to save your selections, or press to cancel. This data will now be displayed on Menu 21.1 - Filter Rules Summary.

Chapter 10

Simple Network Management Protocol SNMP

About SNMP

The Simple Network Management Protocol (SNMP) is a protocol governing network management and the monitoring of network devices and their functions. Your *Prestige* supports the utilization of SNMP to regulate the communication that occurs between the manager station and the agent stations in a network. Basically, your *Prestige*, when connected to the LAN, acts as an agent station. In this way, the manager station on your LAN can monitor your *Prestige* as it would another station on the network. Keep in mind that SNMP is only available if TCP/IP is configured on your *Prestige*.

10.1 Configuring Your Prestige For SNMP Support

The following steps describe a simple setup procedure for configuring the SNMP management:

- Step 1. From the Main Menu, select option [22. SNMP Configuration]
- Step 2. This will bring you to Menu 22 SNMP Configuration, as shown in Figure 10-1.

SNMP Configuration Menu Fields Table 10-1.

| Field | Description | Default |
|----------------------|--|---------|
| Get Community | You can determine the Get Community setting for your <i>Prestige</i> in this field. The value entered into this field will be used to authenticate the community field for the incoming Get- and GetNext- requests from the management station. | public |
| Set Community | In this field, enter the Set Community for your <i>Prestige</i> . The value entered in this field will be used to authenticate the community field for the incoming Set- requests from the management station. | public |
| Trusted Host | Enter the IP address of the trusted host SNMP management station. If this field is configured, then your <i>Prestige</i> will only respond to SNMP messages coming from this address. If you leave the field blank (default), then your <i>Prestige</i> will respond to all SNMP messages it receives, regardless of origin. | biank |
| Trap: Community | In this field, enter the community name that is sent with each trap to the SNMP manager. This should be treated like a password and match what the SNMP manager is expecting. | public |
| Trap: Destination | This field contains the IP address of the station that you wish to send your SNMP traps to. | blank |

to Confirm] to save your selections, or press 🛅 to cancel.

If you are unsure how to configure the fields for the SNMP configuration, consult your network administrator or MIS specialist.

Chapter 11 System Security

Your *Prestige* incorporates a number of security measures to prevent unauthorized access to your network. For example, your *Prestige* supports both PAP (Password Authentication Protocol) and CHAP (Challenge Handshake Authentication Protocol) in authenticating a Remote Node.

By default, your *Prestige* can store information about up to eight different users. If more dial-up users are necessary, an external RADIUS (Remote Authentication Dial In User Service) server can be used to provide centralized user security.

In addition, your *Prestige* also implements a user password to get into the SMT screen. You will have three attempts to enter the correct system password. If you do not do so, the SMT will kick you out. In addition, your *Prestige* will only support one user in the SMT at one time.

11.1 Using RADIUS Authentication

Your Prestige router has a built-in dial-up user list, which can hold up to eight users.

For multiple (>8) dial-in users, your *Prestige* supports an external authentication server (UNIX or NT server station) which may provide password storage and usage accounting for thousands of users.

11.1.1 Installing a RADIUS Server

To use RADIUS authentication, you will need to have a UNIX- or NT-based machine on your network to act as a [radiusd] server, as well as a copy of the [radiusd] server program itself.

Security - External Server as shown in Figure 11-1.

```
Menu 23.2 - System Security - External Server

Authentication Server:
Active= No
Type: RADIUS
Server Address= ?
Port #= 1645
Key= ?

Press ENTER to Confirm or ESC to Cancel:
Press Space Bar to Toggle.
```

Figure 11-1. Menu 23.2 - System Security - External Server

The fields in the System Security - External Server Menu are listed in Table 11-1.

Table 11-1. System Security - External Server Menu Fields

| Field | Description | Default |
|-------------------|---|------------|
| Active | Determines whether the external security facility is enabled. | |
| | If this field contains No, only the built-in dial-up user list will be used. |] |
| | If this field contains Yes, the built-in dial-up user list will be searched first, then the external authentication server. | ; |
| Туре | Determines the type of the external authentication server. At present only the RADIUS type is supported. | |
| Server Address | The IP address of your network's UNIX or NT-based RADIUS server. | |
| Port# | The IP port address used by the authentication server. | [1645] |
| | The default value of [1645] should be used. | [1040] |
| Key | A "password" used to identify your <i>Prestige</i> as a valid client of the RADIUS authentication service. | |

following is an example of a CLID user record:

```
5551212 Password = "Zyxel-CLID"

User-Name = "joeuser,"

Zyxel-Callback-Option = Mandatory,

Zyxel-Callback-Phone-Source = Preconfigured

Dialback-No = "5551212"
```

Note that if CLID is turned off in your *Prestige*, you still need to have a separate user record for [joeuser] so the regular user name/password mechanism still works.

11.2 Configure the SMT Password

The following steps describe a simple setup procedure for configuring the SMT password.

- Step 1. From the Main Menu, select option [23. System Security]
- Step 2. From Menu 23 System Security, you can select option [1. Change Password]. This will bring you to Menu 23.1 -
- Step 3. In Menu 23.1 System Security Change Password, type in your previous system password and press .
- Step 4. Type in your new system password and press Emer
- Step 5. Re-type your new system password for confirmation purposes and press [Free].

You will now need to enter in this password when you try to get into the SMT. In addition, this password will also be used when a network administrator attempts to telnet to your *Prestige*.

Chapter 12

Telnet Configuration and Capabilities

12.1 About Telnet Configuration

When you first configure your *Prestige*, it must be done via a computer connected to the RS-232 port. However, once your *Prestige* has been initially configured, you can use [telnet] to configure the device remotely as shown in Figure 12-1.

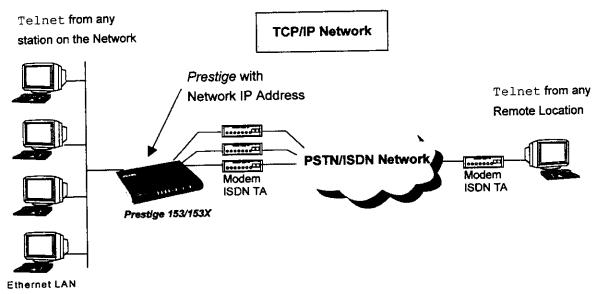


Figure 12-1. Telnet Configuration on a TCP/IP Network

Chapter 13

System Maintenance

Your *Prestige* provides diagnostic tools that you can use to maintain your device. Some of these tools include updates on system status, WAN Port status, log and trace capabilities and upgrades to the system software. This chapter will describe how to use these tools in greater detail.

System maintenance options are available in Menu 24 - System Maintenance, as shown in Figure 13-1.

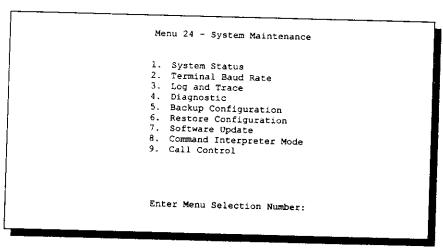


Figure 13-1. Menu 24 - System Maintenance

The following Table 13-1 describes the fields present in Menu 24.1 - System Maintenance - Status.

It should be noted that items 1-17 in this Table 13-1 are READ-ONLY and are meant to be used for diagnostic purposes.

Table 13-1. System Maintenance - Status Menu Fields

| Field | | Description | |
|-------|--------------------------|---|--|
| 1. | Port | Shows statistics for all WAN port respectively. These are the information displayed for each port from items 6 to 11 in this table. | |
| 2. | Status | Shows the Remote Node the port is currently connected to or the status of the port ([Idle], [Calling], or [Answering]). | |
| 3. | Kbps | The current connecting speed. | |
| 4. | TXPkts | The number of transmitted packets on this port. | |
| 5. | RXPkts | The number of received packets on this port. | |
| 6. | Error | The number of error packets on this port. | |
| 7. | Up Time | Time this port has been connected to the current Remote Node. | |
| 8. | Total Outgoing call Time | Shows the total outgoing call time for all WAN ports since the system has been powered up. | |
| 9. | Ethernet | Shows the current status of the LAN connection on your Prestige | |
| 10. | Status | Shows the current status of the LAN | |
| 11. | TX Pkts | The number of transmitted packets to LAN. | |
| 12. | RX Pkts | The number of received packets from LAN | |
| 13. | Collision | Number of collisions. | |

13.2 Terminal Baud Rate

Users can set up different baud rates for the RS-232 connection through Menu 24.2 - Terminal Baud Rate. Your *Prestige* supports 9600 (default), 19200, 38400, 57600, and 115200bps for the RS-232 connection. The terminal baud rate is displayed in Menu 24.2, as shown in Figure 13-4.

Menu 24.2 -- System Maintenance - Change Terminal Baud Rate

Terminal Baud Rate: 115200

Press ENTER to Confirm or ESC to Cancel:

Press Space Bar to Toggle.

Figure 13-4. Menu 24.2 - System Maintenance - Change Terminal Baud Rate

13.3 Log and Trace

Log and trace tools allow users of the *Prestige* to view the error logs and trace records to troubleshoot any errors that may occur. The *Prestige* is also able to generate syslogs to send to other machines.

Follow the procedure below to get to the Log and Trace:

- **Step 1.** Select option 24 from the Main Menu to access Menu 24 System Maintenance.
- **Step 2.** From Menu 24, select option 3 to bring you to Menu 24.3 System Maintenance Log and Trace.

13.3.2 Syslog And Accounting

Syslog and Accounting can be configured in Menu 24.3.2 - System Maintenance - Syslog and Accounting, as shown in Figure 13-6. This menu configures your *Prestige* to send UNIX syslogs to another machine.

```
Menu 24.3.2 -- System Maintenance - Syslog and Accounting

Syslog:
Active= No
Syslog IP Address= ?
Log Facility= Local 1

Press ENTER to Confirm or ESC to Cancel:
Press Space Bar to Toggle.
```

Figure 13-6. Menu 24.3.2 - System Maintenance - Syslog and Accounting

The User needs to configure the following 3 parameters described in Table 13-2 to activate syslog.

Table 13-2. System Maintenance Menu Syslog Parameters

| Parameter | Description |
|-------------------|--|
| Active | Use the space bar to turn on or off the syslog option |
| Syslog IP Address | Input the IP Address that you wish to send your syslog to. The address is usually written in dotted decimal notation such as a.b.c.d where a, b, c, and d are numbers between 0 and 255. |
| Log Facility | Use the space bar to toggle between the 7 different Local options. This feature is used for UNIX application. |

13.4 Diagnostic

The diagnostic functions on your *Prestige* allow you to test aspects of your device to determine if they are working properly. Menu 24.4 allows you to choose among various types of diagnostic tests to evaluate your system, as shown in Figure 13-7. provides a short description to the types of diagnostic tests available to your system.

```
Menu 24.4 - System Maintenance - Diagnostic

WAN

1. Drop WAN Port
2. Reset WAN Port
3. Manual Call
4. Redirect to WAN Port

TCP/IP
11. Internet Setup Test
12. Ping Host

Enter Menu Selection Number:

Select WAN Port= N/A
Manual Call Remote Node= N/A
Host IP Address= N/A
```

Figure 13-7. Menu 24.4 - System Maintenance - Diagnostic

Follow the procedure below to get to Diagnostic

- Step 1. From the Main Menu, select option 24 to access Menu 24 System Maintenance.
- Step 2. From this menu, select option 4. Diagnostic. This will bring you to Menu 24.4 System Maintenance Diagnostic.

Figure 13-8 displays an example of a successful connection after selecting option [3. Manual Call] in Menu 24.4.

```
Start dialing for node <1>
### Hit any key to continue. ###
Dialing chan<2> phone<last 9-digit>:40101
Call CONNECT speed<64000> chan<2> prot<1>
LCP up
CHAP send response
CHAP login to remote OK!
IPCP negotiation started
IPCP up
```

Figure 13-8. Trace Display for a Successful IPCP Connection Via Manual Call

On the opposite, Figure 13-9 shows an example of a Trace Display for a Failed IPCP Connection via Manual Call.

```
Strat dialing for node <1>
### Hit any key to continue. ###
Dialing chan<2> phone<last 9-digit>:40101
Call CONNECT speed<64000> chan<2> prot<1>
LCP up
CHAF send response
***Login to remote failed. Check name/passwd.
Receive Terminal REQ
IPCP down
Line Down chan<2>
```

Figure 13-9. Trace Display for a Failed IPCP Connection Via Manual Call

```
Menu 24.7 -- System Maintenance - Upload Firmware

1. Load RAS Code
2. Load ROM File

Enter Menu Selection Number:
```

Figure 13-10. Menu 24.7 - System Maintenance - Upload Firmaware

13.7.1 Load RAS code

Type [atur] and wait until your *Prestige* responds with an [OK] to begin uploading the new software (upload procedure varies depending on the type of software used to access your *Prestige*). You must use the XMODEM protocol to perform the upload. After uploading is successful, type [atgo] to start your *Prestige*. Below is an example of downloading RAS using PCPLUS.

Menu 24.7.1 -- System Maintenance - Upload RAS Code

To load the RAS code, type "atur" while in debug mode and wait for "Starting XMODEM upload" before beginning to upload code.

Type "atgo" after code has successfully loaded to start RAS.

Proceeding with the upload will erase the current RAS code.

Do You Which To Proceed: (Y/N)

Figure 13-11. Menu 24.7.1 - Example of Uploading RAS Using PCPLUS

13.9 Call Control

The *Prestige* provides two Call Control Management functions for the Remote Node and Remote Dial-in User. They are the Budget Management and Blacklist.

The Budget Management function provides the budget control for the outgoing call and a way for users to set a limit on their PSTN/ISDN line utilization to prevent any accidental usage. It limits the total outgoing call time of the *Prestige* over a period of time for each Remote Node & Remote Dial-in User (callback only). If the total outgoing call time exceeds the set limit, future outgoing calls will not be made and the current call will be dropped.

The Blacklist function prevents the *Prestige* from re-dialing to an unreachable phone number. It is a list of phone numbers, up to a maximum of 14, to which the *Prestige* will not make an outgoing call. If the *Prestige* tries to dial to a phone number and fails a certain number of (configurable in Menu 24.9.1) times, then the phone number will be put onto the blacklist. The user has to enable the number manually again to be dialed.

13.9.1 Call Control Parameters

To enter the Call Control Parameters Menu, select option [9. Call Control] in Menu 24 to go to Menu 24.9 - System Maintenance - Call Control, as shown in Figure 13-13.

```
Menu 24.9 - System Maintenance - Call Control

1. Blacklist
2. Budget Management
3. Call History

Enter Menu Selection Number:
```

Figure 13-13. Menu 24.9 - System Maintenance - Call Control

13.9.3 Budget Management

The Budget Management parameters for outgoing calls to Remote Nodes and Dial-in User can be viewed in Menu 24.9.3, as shown in Figure 13-15.

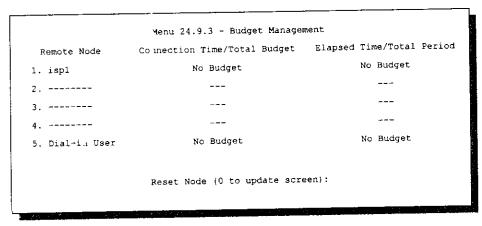


Figure 13-15. Menu 24.9.3 - Budget Management

The total budget is the time limit for an outgoing call to a Remote Node or Dial-in User. When this limit is reached, the call will be dropped and further outgoing calls to that Remote Node or Remote Dial-in User (callback) will fail. After each period, the total budget is reset. The default for the total budget is 0 minutes and the period is 0 hours. This means no budget control. The user can reset the total outgoing call time through this menu. The total outgoing call timer can be programmed to reset itself periodically through the Menu 11 and 13.

Chapter 14 Troubleshooting

This chapter covers possible ways of dealing with potential problems you may run into when using your *Prestige*. After each problem description, we have provided some instructions to help you diagnose and solve the problem.

14.1 Problems Starting Up the Prestige

Table 14-1. Troubleshooting the Start-Up of your Prestige

| Troubleshooting | Corrective Action | |
|---|---|------------------------------------|
| None of the LEDs are on when you power up the <i>Prestige</i> | Check the power cord and the poproperly connected to your Presti | wer supply and make sure it is ge. |
| | If the error persists you may have a hardware problem. In this case you should contact technical support. | |
| Connecting the RS-232 cable, cannot access the SMT | 1.Check to see if the Prestige is coport. | onnected to your computer's serie |
| communications prog configured correctly. communications soft | Check to see if the communications program is | VT100 terminal emulation |
| | configured correctly. The communications software should | 9600 Baud rate. |
| | be configured as follows: | No parity, 8 Data bits, 1 Stop bit |

14.4 Problems Connecting to a Remote Node or ISP

Table 14-4. Troubleshooting a Connection to a Remote Node or ISP

| Troubleshooting | Corrective Action |
|---------------------------------------|---|
| Can't Connect to a Remote Node or ISP | Check Menu 24.1 to verify the PSTN/ISDN status. If it indicates [down], then refer to the section on the PSTN/ISDN line problems. |
| | In Menu 24.4.5, do a manual call to that Remote Node. You will see some messages printed onto the screen. The messages will show you whether the call has been connected or not. If the call is not connected, verify the following parameters in Menu 11: Pri(mary) Phone #, Sec(ondary) Phone #, and Transfer Rate. |
| | If the call is connected, but the call still terminates, then there may be some kind of negotiation problem. Verify the following parameters in Menu 11: My Login, My Password, Route, IP LAN Addr. Also verify your IP address in Menu 3.2. |
| | If you check the error log in Menu 24.3.1, this will usually give you some logs regarding why the call was dropped. If there is nothing in the log, the call may have been dropped by the remote device that you dialed in to. Make sure that the configuration parameters between these two devices are consistent. |

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14.5 Problems Connecting to a Remote User

Table 14-5. Troubleshooting a Connection to a Remote User

| Troubleshooting | Corrective Action |
|--------------------------------|--|
| Can't Connect to a Remote User | First verify that you have configured the authentication parameters in Menu 13. These would be CLID Authen, Recv. Authen, and Mutual Authen. |
| | If the Remote Dial-in User is negotiating IP, verify that the IP address is supplied correctly in Menu 13. Check that either the Remote Dial-in User is supplying a valid IP address, or that the <i>Prestige</i> is assigning a valid address from the IP pool. |
| | If the Remote Dial-in User is negotiating IPX, verify that the IPX network number is valid from the IPX pool (if it is being used). |
| | In Menu 14, verify the user name and password for the Remote Dial- in User. |

14.2 Problems With the WAN Ports

Table 14-2. Troubleshooting a WAN Port Connection

| Table 14-2. Troubleshooting a vicinity | | |
|--|--|--|
| | Corrective Action | |
| RDY LED of a WAN Port is not ON | Check if the WAN Port is connected to an external modem/ISDN TA. | |
| RDY LED OF A ANTICL STORY | Check if the power of the external modem/ISDN TA is turned on. | |
| | | |

14.3 Problems with the LAN Interface

Troubleshooting the LAN Interface

| Troubleshooting | Corrective Action Check the LAN LED on the front panel of your <i>Prestige</i> . If it is on, then the link is up. If it is off, then check the cables connecting you <i>Prestige</i> to your LAN. | |
|-----------------------------------|---|--|
| Can't PING any station on the LAN | | |
| | Check the type of Ethernet interface that you have configured in Menu 3.1. Verify that you are using the same (AUI or 10BaseT) as configured in this menu. | |
| | Verify with your network administrator that the IP address and the subnet mask configured in Menu 3.2 are valid for that LAN. | |
| | Check the physical Ethernet cable, and make sure the connections on the <i>Prestige</i> and also to the hub are secure | |

13.9.2 Blacklist

Menu 24.9.2 shown in Figure 13-14 displays the list of dial-out telephone numbers blacklisted.

```
Menu 24.9.2 - Blacklist

Phone Number

1.
2.
3.
4.
5.
6.
7.
8.
9.
10.
11.
12.
13.
14.

Remove Selection(1-14):
```

Figure 13-14. Menu 24.9.2 - Blacklist

The phone numbers on this list cannot be entered directly, instead, they are numbers which have had problems connecting in the past. The user can take a number off the list by entering the index number of entry.

13.7.2 Load ROM File

Type [atur3] and wait until your *Prestige* responds with an [OK] to begin uploading the new ROM File, as shown in Figure 13-12. ROM File includes *Prestige* configuration, system-related data, error and trace log. After uploading the new ROM File, you will lose all data. You need to set the SMT baud rate to the default: 9600. You also need to reconfigure your *Prestige*.

Menu 24.7.2 -- System Maintenance - Upload ROM File

To load the ROM file, type "atur3" while in debug mode and wait for "Starting XMODEM upload" before beginning to upload file. Type "atgo" after file has successfully loaded to start RAS. Then change the baud rate to 9600.

Proceeding with the upload will erase the current ROM file.

Do You Which To Proceed: (Y/N)

Figure 13-12. Menu 24.7.2 - System Maintenance - Upload ROM File

13.8 Command Interpreter Mode

This option allows the user to enter the command interpreter mode. This mode allows you to diagnose, test, and configure your *Prestige* using a specified set of commands. A list of valid commands can be found by typing [help] at the command prompt. For more detailed information, check the ZyXEL Web site or send an e-mail to the ZyXEL Support Group.

13.5 Backup Configuration

Selecting option 5 from Menu 24 - System Maintenance will allow you to backup your current *Prestige* configuration onto disk. Backup is highly recommended once your *Prestige* configuration is functioning.

You need to download the configuration onto disk. The procedure for downloading varies depending on the type of software used to access the *Prestige*, but you must use the XMODEM protocol to perform the download.

13.6 Restore Configuration

Selecting option 6 from Menu 24 - System Maintenance will restore backup configuration from disk to the *Prestige*. You need to upload a backup file to the *Prestige*. The procedure for uploading varies depending on the type of software used to access the *Prestige*, but you must use the XMODEM protocol to restore the configuration.

Keep in mind that the configuration data are stored on flash ROM in the *Prestige*, so even if power failure were to occur, your configuration is safe.

13.7 Software Update

Software updates are only possible through the RS-232 cable connection. You cannot use telnet to update the software version of your *Prestige*. Note that this function will delete the old software before installing the new software. Do not attempt to utilize this menu unless you have the new software version. There are two different software updates: RAS code and ROM File, as shown in Menu 24.7 (Figure 13-10).

The following Table 13-3 describes the eight diagnostic test options available in Menu 24.4 to test your *Prestige* and its connections.

Table 13-3. System Maintenance Menu Diagnostic Test Options

| Fields | Description | |
|----------------------|---|--|
| Drop WAN Port | This command will drop the call in the specified WAN port. | |
| Reset WAN Port | 1 SW and irrect SMT (System Manager Terminal) to the specified WAN | |
| Redirect to WAN Port | | |
| Internet Setup Test | This test checks to see if your Internet access configuration has been done correctly. When this option is chosen, your <i>Prestige</i> will PING the Internet IP Address. If everything is working properly, you will receive an appropriate response. Otherwise, note the error message and consult your network administrator. | |
| Ping Host | This diagnostic test pings the host which determines the functionality of the TCP/IP protocol on your system. | |
| Reboot System | This option reboots the system. This serves to implement any changes that may have been recently added to your system. | |
| Command Mode | This option allows the user to enter the command mode. This mode allows you to diagnose and test your <i>Prestige</i> using a specified set of commands. | |
| Manual Call | This provides a way for the users of the <i>Prestige</i> to place a manual call to a Remote Node. This tests the connectivity to that Remote Node. When you use the command, you will see traces displayed on the screen showing what is happening during the call setup and protocol negotiation. | |

Your *Prestige* will send three different types of syslog messages: Call information messages (i.e. CDR), Error information messages, and Session information messages. Some examples of these syslog messages are shown below:

Call Information Messages:

```
line 1 channel 1, call 41, C01, Incoming Call, 40001
line 1 channel 1, call 41, C01, ANSWER Connected, 64K 40001
line 1 channel 1, call 41, C01, Incoming Call, Call Terminated
```

Error Information Messages:

```
line 1, channel 1, call 44, E01, CLID call refuse line 1, channel 1, call 45, E02, IP address mismatch
```

Session Information Messages:

```
line 1, channel 1, call 41, IO1, IPCP up, 306L line 1, channel 1, call 41, IO1, IPCP down, 306L
```

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Step 3. You will be given two options.

- 1. View Error Log.
- 2. Syslog and Accounting.

The following list describes the fields involved in the trace and log options.

13.3.1 View Error Log

Selecting the first option from Menu 24.3 - System Maintenance - Log and Trace will display the Error Log in the system. The Error Log does not only provide the error messages but it is also a source of information about your *Prestige*.

You can also clear the Error Log on your *Prestige*. After each display, you are prompted with an option to do so. Enter the appropriate choice and press .

Examples of typical Error and Information Messages are presented in Figure 13-5.

```
60 4 PP07 INFO LAN promiscuous mode <0>
61 4 PINT ERBOR System Ert completed
63 e PINI INFO Session Begin
Clear Error Log (y/n):
```

Figure 13-5. Examples of Error and Information Messages

Table 13-1. System Maintenance - Status Menu Fields (continued)

| Field | | Description | |
|-------|--|---|--|
| 14. | Name | Displays the system name of your <i>Prestige</i> . This information can be modified in Menu 1 - General Setup. | |
| 15. | RAS S/W Version | Refers to the version of the current RAS software. | |
| 16. | Ethernet Address | Refers to the Ethernet MAC address assigned to your Prestige. | |
| 17. | LAN Packet Which Triggered Last Call | Shows the first 48 octets of the LAN packet that triggered the last outgoing call. There are three different types of packets: IP, IPX, and RAW. By viewing the packet information, you can determine which station has sent a packet to cause your <i>Prestige</i> to make an outgoing call. | |

Figure 13-3 shows two examples of LAN Packets: the first of an ICMP Ping packet (Type: IP) triggering the call and the second with a SAP broadcast packet (Type: Raw) triggering the call. With this information, you can determine the source IP address of the packet or the source MAC address of the packet.

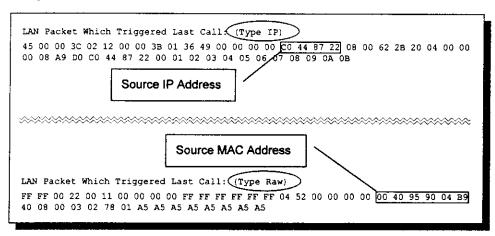


Figure 13-3. LAN Packet Which Triggered Last Call

13-4

13.1 System Status

System Status is a tool that can be used to monitor your *Prestige*. Specifically, it will give you information on the status of your system software version, WAN Port, number of packets sent and number of packets received, as shown in Figure 13-2.

```
Menu 24.1 -- System Maintenance - Status
      Status
                             TXPkts
                                        RXPkts
                                                               Up Time
      Idle
                                                  0
                                                              0:00:00
      Down
                 0Kbps
                                  0
                                            0
                                                               0:00:00
                                                              0:00:00
   Total Outcall Time: 0:00:00
   Ethernet:
                                     Name: p153
     Status: 10M/Full Duplex
                                     RAS S/W Version: V1.6(e01) | 2/6/98
     TX Pkts: 26
                                     Ethernet Address: 00:a0:c5:01:23:45
     RX Pkts: 0
     Collisions: 0
   LAN Packet Which Triggered Last Call:
                              Press Command:
CMDS: 1-Drop Port1 2-Drop Port2 3-Drop Port3 8-Drop All 9-Rst Cnt ESC-Exit
```

Figure 13-2. Menu 24.1 - System Maintenance - Status

Follow the procedure below to go to the System Status Menu.

- Step 1. Select option 24 from the Main Menu to access Menu 24 System Maintenance.
- Step 2. From Menu 24, select option [1. System Status].
- **Step 3.** There are five possible commands in Menu 24.1 System Maintenance Status.
 - Entering 1 or 2 or 3 will disconnect the call on the specified WAN port;
 - Entering 8 will disconnect the calls on all WAN ports,
 - Entering 9 will reset the counters; and ESC will exit this screen.

In order to configure your *Prestige* in this way, you need to have assigned an IP Address to your WAN Bridge/Router and have connected it to your network. If your *Prestige* is configured for IPX routing but not IP in Menu 1, [telnet] will still be available provided you assign the *Prestige* an IP address.

12.2 Telnet Capabilities

12.2.1 Single Administrator

To prevent confusion and discrepancy on the configuration, your *Prestige* will only allow one terminal connection at any time. Your *Prestige* also gives priority to the RS-232 connection over [telnet]. If you have already connected to your *Prestige* via [telnet], you will be logged out if another user is connecting to the *Prestige* via the RS-232 cable. Only after the other administrator has been disconnected will you be able to [telnet] to your *Prestige* again.

12.2.2 System Timeout

When you are connected to your *Prestige* via [telnet], there is a system timeout of 5 minutes (300 seconds). If you are not configuring the device and leave it inactive for this timeout period, then your *Prestige* will automatically disconnect you.



Note to the Key password field

The Key password should be stored in the [client] file in the RADIUS server's [/etc/raddb] directory. Lines of the following form should be added to the [client] file:

| # Client Name | Key |
|---------------|------|
| # | |
| 192.168.0.1 | 1234 |

The Client Name field in the file gives the IP address of your *Prestige* router, and the Key field should be the same as the Key field in Menu 23.2.

After a RADIUS server has been configured, your *Prestige* will use it to authenticate all users that it can not find in its internal Dial-Up User List (see Menu 14)

11.1.3 Adding Users to the RADIUS Database

Your *Prestige* only uses the RADIUS database for user authentication; except for [Password], [Dialback-No], and the ZyXEL extensions [Zyxel-Callback-Option] and [Zyxel-Callback-Phone-Source] (described below), most standard RADIUS attribute fields are ignored by your *Prestige*.

To add a user to the RADIUS database, edit the [users] file in the RADIUS server's [/etc/raddb] directory, and add a line similar to the following:

```
joeuser Password = "joepassword"
```

Similarly, each user should have a user name/password record in the [users] database.

11.1.4 Using RADIUS Authentication for CLID

To use RADIUS for CLID authentication, create a user record in the [users] file, where the user name (the first field) is the telephone number, and the password (the second field) is always [Zyxel-CLID] (case-sensitive). The regular user name is put in a User-Name field. The

You can obtain a copy of the RADIUS software, along with documentation for the server, at

http://www.livingston.com/Tech/FTP/pub-le-radius.shtml

or at

ftp://ftp.livingston.com/pub/le/radius/

Follow the included instructions to install the server on your UNIX- or NT-based server.

Once you have installed the server, you will need to edit the [dictionary] file in the RADIUS configuration directory (which will usually be [/etc/raddb]). Using any text editor, add the following lines to the [dictionary] file:

Zyxel proprietary attributes

| • - | | 192 integer | |
|-----------|-----------------------|-------------|---|
| ATTRIBUTE | Zyxel-Callback-Option | 192 Integer | |
| | | None | 0 |
| VALUE | Zyxel-Callback-Option | 4 | - |
| | Zyxel-Callback-Option | Optional | 1 |
| VALUE | | 24 | 2 |
| VALUE | Zyxel-Callback-Option | Mandatory | _ |
| · | - | | |

Callback phone number source

These changes allow the RADIUS server to be used with ZyXEL CLID authentication, as described in the section below.

11.1.2 Configuring the Prestige for RADIUS Authentication

To configure your *Prestige* to use the RADIUS server set up in the previous section, select option 23, System Security, from the Main Menu. This will bring you to Menu 23 - System Security. Then from this menu, select option 2, External Server to bring you to Menu 23.2 - System

```
Menu 22 - SNMP Configuration

SNMP:

Get Community= public
Set Community= public
Trusted Host= 0.0.0.0

Trap:
Community= public
Destination= 0.0.0.0

Press ENTER to Confirm or ESC to Cancel:
```

Figure 10-1. Menu 22 - SNMP Configuration

Step 3. You will then be prompted to enter the setup information. The following Table 10-1 describes the specific parameters involved in the configuration. The parameters you will have to fill in will be indicated in bold type.

9.2.3 Novell IPX Filter Rule

This section will show you how to configure the protocol-dependent parameters for an IPX filter.

Figure 9-6 displays Menu 21.1.3 - IPX Filter Rule.

```
Menu 21.1.3 - IPX Filter Rule
                   Filter #: 1,1
                  Filter Type= IPX Filter Rule
Active= No
                  IPX Packet Type=
                  Destination: Network #=
                                Node #≃
                                Socket #=
                                Socket # Comp= None
                       Source: Network #=
                                Node #=
                                Socket #=
                                Socket # Comp= None
                  Operation= N/A
                                    Log= None
                  More= No
                  Action Matched= Check Next Rule
                  Action Not Matched= Check Next Rule
                  Press ENTER to Confirm or ESC to Cancel:
Press Space Bar to Toggle.
```

Figure 9-6. Menu 21.1.3 - IPX Filter Rule

Table 9-7 describes the IPX Filter Rule.

9.2.2 Generic Filter Rule

This section will show you how to configure the protocol-independent parameters for a Generic filter rule for your *Prestige*. (For information on the protocol-dependent fields, refer to the previous section, TCP/IP Filter Rule and the following section, Novell IPX Filter Rule.)

Figure 9-5 displays Menu 21.1.2 - Generic Filter Rule

```
Menu 21.1.2 - Generic Filter Rule

Filter #: 1,1
Filter Type= Generic Filter Rule
Active= No
Offset= 0
Length= 0
Mask= N/A
Value= N/A
More= No Log= None
Action Matched= Check Next Rule
Action Not Matched= Check Next Rule
Press ENTER to Confirm or ESC to Cancel:

Press Space Bar to Toggle.
```

Figure 9-5. Menu 21.1.2 - Generic Filter Rule

Table 9-6 describes the fields in the Generic Filter Rule Menu.

Table 9-6. Generic Filter Rule Menu Fields

| Field | Description | Default |
|--------|--|-------------|
| Offset | Offset refers to the value of the byte that you want to use as your starting offset. That is, in the data packet, at what point do you want to begin the comparison. The range for this field is from 0 to 255. | Default = 0 |
| Length | This field refers to the length (in bytes) of the data in the packet that your Prestige should use for comparison and masking. The starting point of this data is determined by Offset. The range for this field is 0 to 8. | Default = 0 |

The following Table 9-5 describes how to configure your TCP/IP filter rule.

Table 9-5. TCP/IP Filter Rule Menu Fields

| Field | Description | Option | |
|-----------------------------|---|--|--|
| Active | In this field, you can make the filter rule active or inactive. | [Yes/No] | |
| IP Protocol | Protocol refers to the IP specific number of the protocol. The range for this value should be between 0 and 255. For example, 6 refers to the TCP protocol. | [0-255] | |
| IP Source Route | Determine, Yes or No, whether to check the source route. | [Yes/No] | |
| Destination: IP Addr | In this field, enter the destination IP Address of the packet you wish to filter. The address is usually written in dotted decimal notation such as a.b.c.d where a, b, c, and d are numbers between 0 and 255. | [a.b.c.d] where a,b,c,d=[0-255] | |
| Destination: IP Mask | In this field, enter the IP mask that will be used to mask the bits of the IP Address given in Destination: IP Addr. | IP Address | |
| Destination: Port # | Enter the destination port of the packets that you wish to filter. The range of this field is 0 to 65535. | [0-65535] | |
| Destination: Port # Comp | In this field, you can select what comparison quantifier you wish to use to compare to the value given in Source: Port #. | [None/Less/Greater/E qual/Not Equal] | |
| Source: IP Addr | In this field, enter the source IP Address of the packet you wish to filter. | IP Address | |
| | The address is usually written in dotted decimal notation such as a.b.c.d where a, b, c, and d are numbers between 0 and 255. | [a.b.c.d] where a,b,c,d=[0-255] | |
| Source: IP Mask | In this field, enter the IP mask that will be used to mask the bits of the IP Address given in Source: IP Addr. | will be used to mask the IP Mask rce: IP Addr. | |
| Source: Port# | Enter the source port of the packets that you wish to filter. The range of this field is 0 to 65535. | [0-65535] | |
| Source: Port # Comp | This field is dependent upon the IP Protocol field. [Yes/No] This field will be inactive (N/A) unless the value in that field is 6 (TCP protocol). In this field you determine what type of | | |

• If the filter type is GEN (generic), the following abbreviations listed in Table 9-3 will be used.

Table 9-3. Abbreviations Used If Filter Type Is GEN

| Abbreviation | Description |
|--------------|-------------|
| Off | Offset |
| Len | Length |

 If the filter type is IPX (Novell IPX), the following abbreviations listed in Table 9-4 will be used.

Table 9-4 Abbreviations Used If Filter Type Is IPX

| Abbreviation | Description | |
|--------------|--------------------|---|
| PT | IPX Packet Type | |
| SS | Source Socket | _ |
| DS | Destination Socket | |

For more information on configuring the filter rule parameters, refer to the next section.

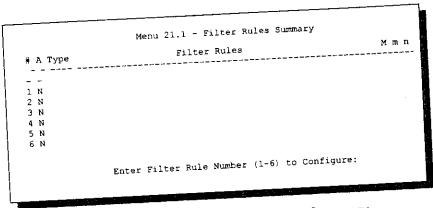
To configure a specific filter rule, simply select the number of the filter rule (1-6) you wish to configure and press ENTER. This will take you to Menu 21.1.1 - TCP/IP Filter Rule in next section.

Once you press to confirm your changes, Menu 21.1 - Filter Rules Summary Step 4. appears.

Filter Rules Summary Menu

The information displayed in the Menu 21.1 - Filter Rules Summary is read-only. From here, you can examine the parameters of each rule that you have configured for that filter set.

Figure 9-3 displays Menu 21.1 - Filter Rules Summary.



Menu 21.1 - Filter Rules Summary Figure 9-3.

The following Table 9-1 contains a brief description of the abbreviations used in Menu 21.1.

Abbreviations Used in the Filter Rules Summary Menu Table 9-1.

| | n dation | Display |
|--------------|---|--|
| bbreviations | Description | |
| | Refers to the fitter rule number (1-6). | [Y] means the filter rule is active. |
| A | Refers to Active. | [N] means the filter rule is inactive. |
| | of filter rule | [GEN] for Generic |
| Туре | Refers to the type of filter rule. | [IP] for TCP/IP |
| | This can display GEN for generic, IP for TCP/IP, or IPX for Novell IPX. | [IPX] for Novell IPX |

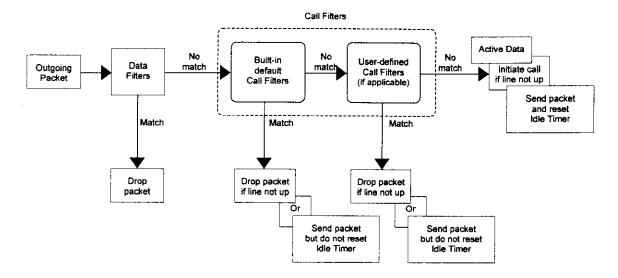


Figure 9-1. Outgoing Packet Filtering Process

For incoming packets, your *Prestige* applies data filters only. Packets are processed depending upon whether a match is made. Your *Prestige* allows you to customize the filter sets that you wish to use. The following sections describe how to configure filter sets.

The Filter Structure of the Prestige

You can configure up to twelve filter sets with six rules in each set, allowing you to customize up to 72 filter rules (12 x 6).

When implementing these filter sets, you can link up to four of the filter sets together to screen the data packet. Therefore, with each filter set having up to six rules, you can have a maximum of 24 rules active for a single filtering application.

8.3.2 Default Dial-In Setup for Bridge

There is only one dial-in parameter [PPP Options: Recv. Authen] in Menu 13 - Default Dial-In Setup that you need to fill out for Bridging applications, as shown in Table 8-4.

Table 8-4. Default Dial-in Setup Field for Bridging Applications

| Field | Description |
|---|--|
| (Menu 13) PPP Options: Recv. Authen | Make sure this field is set to [Yes]. |
| Once you have completed filli your selections, or press — to | ing in this menu, press Enter at the message [Press Enter to Confirm] to save o cancel your selection. |

8.3.3 Bridge Static Route Setup

You can configure Bridge static routes for your Bridging applications in Menu 12.3, as shown in Figure 8-3.

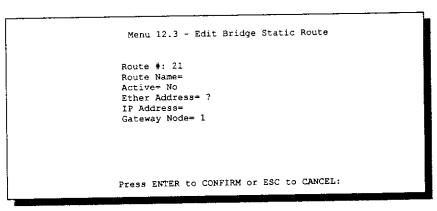


Figure 8-3 Menu 12.3 - Edit Bridge Static Route

8.3 LAN-to-LAN Application

A typical LAN-to-LAN application is to use your *Prestige* to call from one office to another office such that stations on one network have access to stations on the remote side and vice versa. You will need to configure a Remote Node in order to dial out to another office.

8.3.1 Remote Node Setup

Follow the procedure in Chapter 4 to fill the protocol-independent parameters in Menu 11.1 - Remote Node Profile. For the protocol-dependent parameters, you will need to configure Menu 11.3 - Remote Node Network Layer Options.

To edit Menu 11.3 - Remote Node Network Layer Options shown in Figure 8-2, follow these steps:

- Step 1. In Menu 11.1, make sure the [Bridge] field is set to [Yes].
- Step 2. Move the cursor to the [Edit IP/IPX/Bridge] field, then press the space bar to toggle and set the value to [Yes], and press from to edit Menu 11.3 Network Layer Options.

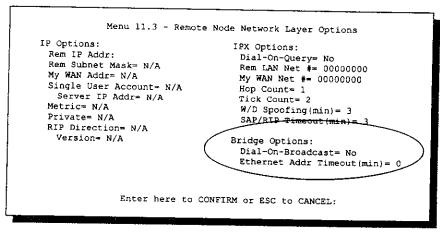


Figure 8-2. Menu 11.3 - Remote Node Network Layer Options for Bridging Configuration

Bridge Ethernet Setup 8.2

Bridging is used to forward packets of unsupported protocols whose destination is not on the local Ethernet to the WAN.

Basically, all non-local packets are bridged to the WAN, however, your Prestige applies a special handling for certain IPX packets to reduce the number of calls, depending on the setting of the "Handle IPX" field.

Table 8-1 describes the [Handle IPX] field settings.

Handle IPX Field Settings

| Handle IPX Setting | Description |
|-----------------------|--|
| None | Nothing is done to IPX traffic. |
| Client | All RIP and SAP (Service Advertising Protocol) periodical response packets will not trigger the call. |
| Server | No RIP or SAP packets will trigger the call. In addition, during the time when the ISDN line is down, your <i>Prestige</i> will reply to the servers watchdog messages on behalf of remote clients. The period of time that your <i>Prestige</i> will do this is linked to behalf of remote clients. The period of time that your <i>Prestige</i> will do this is linked to behalf of remote clients. The period of time that your <i>Prestige</i> will do this is linked to behalf of remote Address Timeout] parameter in each Remote Node (see Remote Node Configuration). When a remote Ethernet address is aged out, there is no need to maintain its connection to the IPX server. |

```
Menu 12.2 - Edit IPX Static Route

Route #= 11
Server Name= ?
Active= Yes
Network #= ?
Node #= 0000000000001
Socket #= 0451
Type #= 0004
Hop Count= 2
Tick Count= 3
Gateway Node= 1

Press ENTER to CONFIRM or ESC to CANCEL:
```

Figure 7-6. Menu 12.2 - Edit IPX Static Route

Table 7-3 contains the instructions on how to configure the Edit IP Static Route Menu.

Table 7-3. Edit IPX Static Route Menu Fields

| Field | Description |
|-----------------------------|--|
| Server Name | In this field, enter in the name that has been configured for the server. This name must be the exact name configured in the NetWare server. |
| Network # | This field contains the internal network number of the remote server that you wish to access. Do not use [00000000] or [FFFFFFF] for this field. |
| Node # | This field contains the address of the node on which the server resides. If you are using a Novell IPX implementation, this value is [00000000001]. |
| Socket # | This field contains the socket number on which the server will receive service requests. The default for this field is hex [0451]. |
| Type # | This field identifies the type of service the server provides. The default for this field is hex [0004]. |
| Gateway Node | In this field, enter the number (1-4) of the Remote Node that is linked to this static route. That is, the Remote Node that you wish to route the packet to. |
| Hop Count and Tick Count | These two fields have the same meaning as those in the Remote Node Setup. |
| | completed filling in the menu, press at the message [Press Enter to Confirm] to save or press to cancel to cancel your selections. |

Table 7-2. Remote Node Network Layer Options for Novell IPX Application

| Field | Description | Option |
|--------------------------|--|-------------------------|
| Route | Make sure [IPX] is among the protocols in the Route field. | |
| Edit IP/IPX/Bridge | Press the space bar to change it to [Yes] and press it to go to the Network Layer Options Menu. | |
| Dial-On-Query | This field is necessary for your <i>Prestige</i> on the client side LAN. When set to [Yes], any Get Service SAP or RIP broadcasts coming from the LAN will trigger your <i>Prestige</i> to make a call to that Remote Node. If it is set to [No], your <i>Prestige</i> will not make the outgoing call. | |
| Rem LAN Net # | In this field, enter the internal network number of the NetWare server on the remote side LAN. Your <i>Prestige</i> will create a route to access this server. | |
| My WAN Net # | In this field, you can type in the WAN network number of the device that you are connecting to. This number will be used for negotiation between your <i>Prestige</i> and the remote device. If you leave this field as [00000000], your <i>Prestige</i> will select the greater WAN network number between the two devices. | [00000000] (default) |
| Hop Count | This field indicates the number of intermediate networks that must be passed through to reach the Remote Node. | [1] (default) |
| Tick Count | This field indicates the time-ticks required to reach the Remote Node. | [2] (default |
| W/D Spoofing (min) | This field is used for the <i>Prestige</i> on the server side LAN. Your <i>Prestige</i> can spoof a response to a server's WatchDog request after the connection is dropped. In this field, type in the time (number of minutes) that you want your <i>Prestige</i> to spoof the WatchDog response. | |
| SAP/RIP Timeout (min) | This field indicates the amount of time that you want your <i>Prestige</i> to maintain the SAP and RIP entries learned from this Remote Node in its internal tables after the connection has been dropped. If this information is retained, then your <i>Prestige</i> will not have to get the SAP information when the line is brought back up. Enter the time (number of minutes) in this field. | |

Once you have completed filling in the Network Layer Options Menu, press to return to Menu 11.1.

Then press at the message [Press Enter to Confirm] to save your selections, press to cancel.

7.5 LAN-to-LAN Application with Novell IPX

A typical LAN-to-LAN application is to use your *Prestige* to call from a branch office to the corporate headquarters, such that all of the stations on the branch office network have access to the server at the headquarters, as depicted in Figure 7-3.

For the branch office, you need to configure a Remote Node in order to dial out to headquarters.

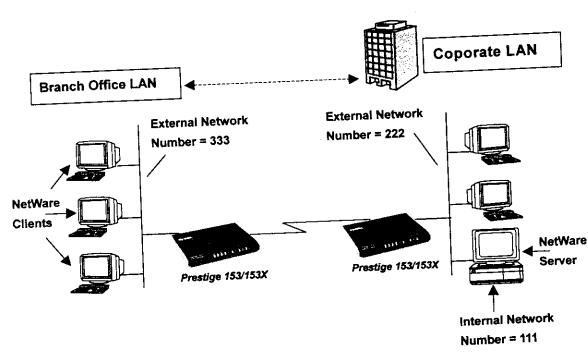


Figure 7-3. LAN-to-LAN Application with Novell IPX

7.4 IPX Ethernet Setup

The first step is to set up your *Prestige* on the LAN. From Menu 3 - Ethernet Setup, select option [3. Novell IPX Setup] to go to Menu 3.3 - Novell IPX Ethernet Setup as shown in Figure 7-2.

Figure 7-2. Menu 3.3 - Novell IPX Ethernet Setup

7.2 Prestige Operating in IPX Environment

There are two different scenarios in which you would connect your Prestige to a LAN:

- LAN with a server (server side)
- LAN without a server (client side)

Figure 7-1 illustrates a typical LAN(Client)-to-LAN(Server) connection in an IPX environment.

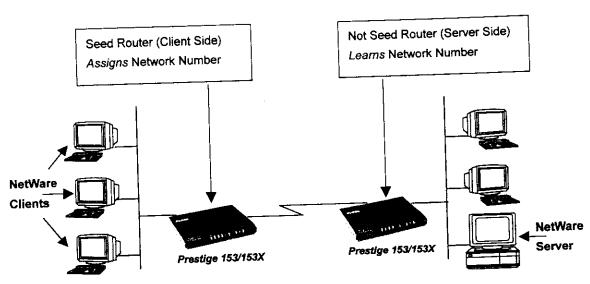


Figure 7-1. Prestige Operating in IPX Environment

Table 6-4 describes the fields for Menu 12.1 - Edit IP Static Route Setup.

Table 6-4. Edit IP Static Route Menu Fields

| Field | Description | |
|------------------------|--|--|
| Route Name | Enter a descriptive name for this route. This is for identification purpose only. | |
| Active | This field allows you to activate/deactivate this static route. | |
| Destination IP Address | This parameter specifies the IP network address of the final destination. Routing is always based on network number. If you need to specify a route to a single host, use a subnet mask of 255.255.255 in the subnet mask field to force the network number to be identical to the host ID. | |
| IP Subnet Mask | Enter the subnet mask for this destination. Follow the discussion on IP subnet mask in this chapter. | |
| Gateway IP Address | Enter the IP address of the gateway. The gateway is an immediate neighbor of your <i>Prestige</i> that will forward the packet to the destination. On the LAN, the gateway must be a router on the same segment as your <i>Prestige</i> ; over PSTN/ISDN, the gateway must be the IP address of one of the Remote Nodes. | |
| Metric | Same meaning as those in the Remote Node Setup (See Table 6-3). | |
| Private | Same meaning as those in the Remote Node Setup (See Table 6-3). | |

6.2.2 Static Route Setup

On a directly connected internet, RIP usually handles the routing automatically. However, RIP cannot propagate across isolated networks, as in the case before a connection is made between the two subnetworks using one Class C IP address. Without a route, no packets can be forwarded to their destinations. A static route is used to resolve this problem by providing your *Prestige* with some static routing information. As a matter of fact, when you configure the Internet Access or a Remote Node, a static route is implicitly created by your *Prestige*. An example is given below. In the example, stations on the 204.5.1.0/24 subnetwork can access the remote stations using the static route. The route will have a destination of 204.5.1.64/26 with the gateway address being that of the Remote Node (204.5.1.150).

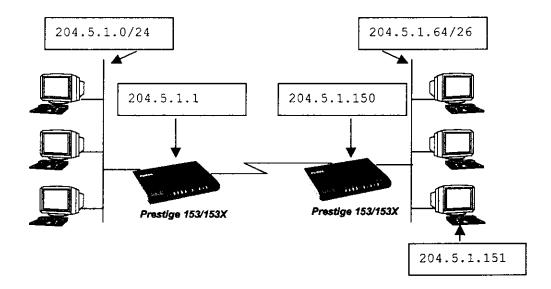


Figure 6-4. Example of Static Routing Topology

Note that in normal circumstances, your *Prestige* will have adequate routing information after you configure the Internet access and Remote Nodes; you do not need to configure additional static routes. You will need to configure static routes only for unusual cases (for example, subnetting).

Table 6-3. Remote Node Network Layer Options for a TCP/IP Configuration

| able 6-3. Ren | Description | Option |
|------------------------|---|---------------------------|
| Field Route | Description Make sure [IP] is among the protocols in the Route field. | [iP] ([IP/iPX/iP+iPX]) |
| P Address | Enter the IP address of the gateway at the remote site (in this case, headquarters). If the remote router is using a different IP address than the one entered here, your <i>Prestige</i> will drop the call. | |
| Edit IP/IPX/Bridge | Press the space bar to change it to [Yes] and press to go to Menu 11.3 - Remote Node Network Layer Options Menu. | [Yes] ([Yes/No]) |
| Rem IP Address | This will show the IP address you entered for this Remote Node in the previous menu. | |
| Rem IP Subnet Mask | Enter the subnet mask for the remote network. | |
| My WAN Addr | Some implementations, especially the UNIX derivatives, require hosts on both ends of the PSTN/ISDN link to have separate addresses from the LAN, and that the addresses must have the same network number. If this is the case, enter the IP address assigned to the WAN port of your <i>Prestige</i> . | |
| | Note that this is the address assigned to your local <i>Prestige</i> , not the remote router. | |
| | (See Figure 6-3 for an explanation of My WAN Addr. With Sample IP Addresses) | |
| Single User Account | This field should be set to [Yes] to enable the Single User Account (Network Address Translation) feature for this site. Use the space bar to toggle between [Yes] and [No]. See Chapter 3 - Configure for Internet Access for more information on the Single User Account feature. | [Yes/No] |
| Server IP address | If you are using the Single User Account feature and you want to make a server on your LAN (for example, a Web server) accessible to outside users, enter that servers IP address here | |

6.2.1 Remote Node Setup

Follow the procedure in Chapter 4 - Remote Node Configuration to fill the protocol-independent parameters in Menu 11 - Remote Node Profile. For the protocol-dependent parameters, follow the instructions below. If you are configuring your *Prestige* to receive an incoming call, you also need to set the default dial-in parameters in Menu 13.

To edit Menu 11.3 - Remote Node Network Layer Options shown in Figure 6-2, follow these steps:

- Step 1. In Menu 11.1, make sure [IP] is among the protocols in the Route field. (The Route field should display Route = IP or Route = IP + IPX.)
- Step 2. Move the cursor to the [Edit IP/IPX/Bridge] field, then press the space bar to toggle and set the value to [Yes], and press to edit Menu 11.3 Network Layer Options.

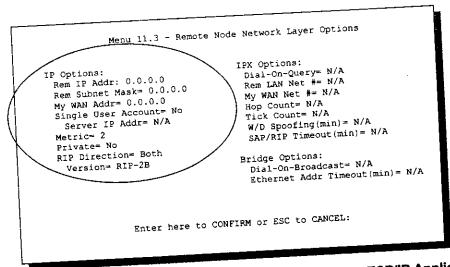


Figure 6-2. Menu 11.3- Remote Node Network Layer Options for a TCP/IP Application

Table 6-1. Subnet Mask Notation

| Additional Subnet Mask Bits in Dot Decimal Nota | | |
|---|-------------------|--|
| Number of Bits | Dot Decimal Value | |
| 1 | 128 | |
| 2 | 192 | |
| 3 | 224 | |
| 4 | 240 | |
| 5 | 248 | |
| 6 | 252 | |
| 7 | 254 | |
| 8 | 255 | |

Table 6-2 lists some examples of IP subnet masks and the number of hosts that are allowed. Consult your network administrator if you are unsure of this value.

Table 6-2. Examples of IP Subnet Masks

| IP Subnet Mask | Number of Host iDs | Number of Bits |
|-----------------|--------------------|----------------|
| 255.255.255.0 | 254 | 24 |
| 255.255.255.128 | 126 | 25 |
| 255.255.255.192 | 62 | 26 |
| 255.255.255.224 | 30 | 27 |
| 255.255.255 | 1 | 32 |

5.5 More on CLID

CLID allows your *Prestige* to authenticate the caller before a call is answered, thus saving the cost of a connection. Your *Prestige* uses the caller ID in call setup message to match against the CLID in the database.



Note on CLID and Modems

For your *Prestige* to use the CLID authentication, it is necessary that your modem also support caller CLID.

Besides authentication, another application of CLID is to combine it with callback. For instance, your company pays for the connection charges for telecommuting employees and you use your *Prestige* as the dial in server. You can turn on both the CLID authentication and call back options for the dial-in users. By doing so, all usage are charged to the company instead of the employees, and your accounting department can avoid the hassles of accountability and reimbursement.

5.4 Dial-In Users Setup

The following steps describe the setup procedure for adding a Remote Dial-in User.

Step 1. From the Main Menu, enter option 14 to go to Menu 14 - Dial-in User Setup, as shown in Figure 5-4.

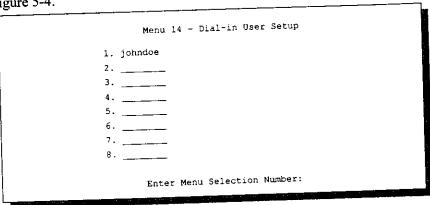


Figure 5-4. Menu 14 - Dial-in User Setup

Step 2. Select one of eight users by number, this will bring you to Menu 14.1 - Edit Dial-in User, as shown in Figure 5-5.

```
Menu 14.1 - Edit Dial-in User

User Name= ?
Active= Yes
Password= ?
Callback= No
Phone # Supplied by Caller= N/A
Callback Phone #= N/A
Rem CLID=
Idle Timeout= 300

Press ENTER to Confirm or ESC to Cancel:
```

Figure 5-5. Menu 14.1 - Edit Dial-in User

Table 5-3 provides instructions on how to fill in the Edit Dial-In User fields.

Table 5-2. Default Dial-in Setup Fields (continued)

| Field | Description | Option |
|--|--|----------------------------|
| Multiple Link Options: Max Port | Enter the maximum number of ports in a connection between your <i>Prestige</i> and the Remote Dial-in User. When your <i>Prestige</i> calls back to the Remote Dial-in User the [maximum port] is always [1]. | Default = 1 |
| Callback Budget Management: Allocated Budget (min) | This field will set a budget callback time for all the Remote Dial-in Users. The default for this field is [0] for no budget control. | Default = 0 |
| Callback Budget Management: Period (hr) | This field will set the time interval to reset the above callback budget control. | |
| Dial-In IP Address Supplied By: Dial-in User | If set to [Yes], it tells your <i>Prestige</i> to allow a remote host to specify its own IP address. This is to prevent the remote host from using an invalid IP address and potentially disrupting the whole network. | (Default = Yes) [Yes/No] |
| | If set to [No], the remote host must use the IP address assigned by your <i>Prestige</i> from the IP pool, configured below. | |
| Dial-In IP Address Supplied By: IP Pool | This field tells your <i>Prestige</i> to provide the remote host with an IP address from the pool. This field is required if Dial-In IP Address Supplied By: Dial-in User is set to [No]. You can configure this field even if Dial-in User is set to [Yes], in which case your <i>Prestige</i> will accept the IP address if the remote peer specifies one; otherwise, an IP address is assigned from the pool. | [Yes/No] (Default = No) |
| IP Pool: IP Start Addr | This field is active only if you selected [Yes] in the Dial-In IP Address Supplied By: IP Pool field. The IP pool contains contiguous IP addresses and this | |
| | field specifies the first one in the pool. | |
| IP Count (1,2) | In this field, enter the number ([1] or [2]) of the addresses in the IP Pool. For example, if the starting address is 192.168.135.5 and the count is [2], then the pool will have 192.68.135.5 and 192.68.135.6 | [1] or [2] |

5.3 Default Dial-In Setup

This section covers the default dial-in parameters. The parameters in Menu 13 affect incoming calls from all Remote Dial-in Users and Remote Nodes before authentication is completed. Once authentication is completed, and if it matches a Remote Node, your *Prestige* will use parameters from that particular Remote Node.

```
Menu 13 - Default Dial-in Setup
                                    IP Address Supplied By:
  Telco Options:
                                      Dial-in User= Yes
    CLID Authen= None
                                      IP Pool= No
                                       IP Start Addr= N/A
  PPP Options:
                                        IP Count(1,3) = N/A
    Recv Authen= CHAP/PAP
    Compression= Yes
                                   IPX Net Num Supplied By:
    Mutual Authen= No
                                     IPX Pool= No
     PAP Login= N/A
                                        IPX Start Net Num= N/A
     PAP Password= N/A
                                        IPX Count (2, 16) = N/A
    Multiple Link Options:
     Max Ports= 2
                                    Session Options:
                                       Input Filter Sets=
  Callback Budget Management:
                                       Output Filter Sets=
    Allocated Budget(min)=
                                       Idle Timeout ≠ 300
    Period(hr)=
                 Press ENTER to CONFIRM or ESC to CANCEL:
Press Space Bar to Toggle.
```

Figure 5-3. Menu 13 - Default Dial-in Setup

From the Main Menu, enter 13 to go to Menu 13 - Default Dial-in Setup. This section will describe how to configure the protocol-independent fields in this menu. For the protocol-dependent fields, refer to the appropriate chapters.

Table 5-2 describes and contains information on how to configure each parameter in Menu 13 - Default Dial-in Setup.

5.1 Telecommuting

Telecommuting enables people to work at remote sites and yet still have access to the resources in the business office. Typically, a telecommuter will use a client workstation with TCP/IP or IPX and dial-out capabilities (for example, a Windows 95 PC or a Macintosh) connected to a Modem or an ISDN Terminal Adapter (ISDN TA). For telecommuters to call in to your LAN, you need to configure a Dial-In User Profile for each telecommuter. Additionally, you need to configure the Default Dial-In Setup to set the operational parameters for all dial-in users. You can configure up to eight Remote Dial-in Users for your *Prestige*.

An example of Remote Dial-in User application, telecommuting, is shown in Figure 5-1.

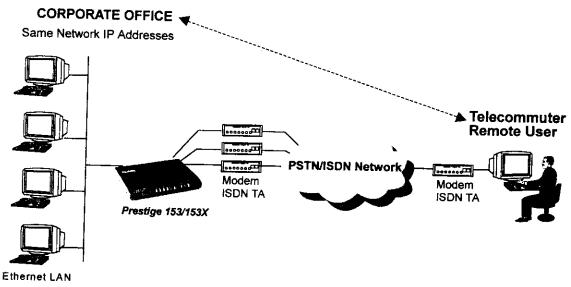


Figure 5-1. Example of Remote User: Telecommuter

4.2.2 Editing Leased Line PPP Options

To edit the remote node PPP Options in the case of a Leased Line connection, move the cursor to the [Edit PP Options] field in Menu 11.2 - Remote Node Profile, and use the space bar to toggle and select [Yes], then press [Enter]. Menu 11.2 appears as shown in Figure 4-6.

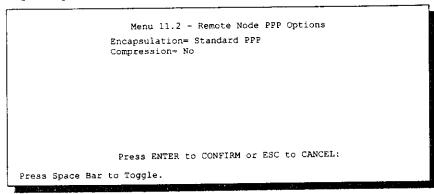


Figure 4-6. Menu 11.2 - Remote Node PPP Options for Leased Line Applications

Table 4-5 describes the Remote Node PPP Options Menu for Leased Line applications, and contains instructions on how to configure the PPP options fields.

Table 4-5. Remote Node PPP Options Menu Fields for Leased Line Applications

| Field | Description | Option |
|---------------|--|-----------------------------|
| Encapsulation | Select CCP (Compression Control Protocol) for the PPP or MP link. There are two options in this field. | |
| | Standard PPP - Standard PPP options will be used. | [Standard PPP] |
| | CISCO PPP - Cisco PPP options will be used. | [CISCO PPP] |
| Compression | Turn on the Stac Compression. The default for this field is Off. | [On/Off] (Default = Off) |

Table 4-4. Remote Node Profile Menu Fields for Leased Line Applications (continued)

| Field | Description | Option |
|----------------------------|---|--|
| Route | This field determines the protocols that your <i>Prestige</i> will route. The choices for this field are determined by the features enabled on your <i>Prestige</i> . | |
| Bridge | Bridging is used for protocols that are not supported or not turned on in the previous Route field by your <i>Prestige</i> , for example, SNA. When bridging is enabled, your <i>Prestige</i> will forward any packet that it does not recognize to this Remote Node; otherwise, the unrecognized packets are discarded. The disadvantage of bridging is that it usually generates large amounts of traffic. | Press space bar to toggle [Yes/No] |
| Edit PPP Options | To edit the PPP options for this Remote Node, move the cursor to this field, use the space bar to select [Yes] and press Ener. This will bring you to Menu 11.2 - Remote Node PPP Options. For more information on configuring PPP options, see the section Editing PPP Options. | Press space bar to toggle [Yes] then press |
| Rem IP Addr | This is a required field [?] if [Route] is set to [IP]. Enter the IP address of this Remote Node. | |
| Edit IP/IPX/Bridge Options | To edit the parameters, select [Yes] and press Enter. This will bring you to Menu 11.3 - Remote Node Network Layer Options. For more information on this screen, refer to the chapter pertaining to your specific protocol. | Press space bar to toggle [Yes] then press |
| Rem Password | This is a required field [?] if [Route] is set to [IP]. Enter the password used when this Remote Node calls into your <i>Prestige</i> . | |

Table 4-4. Remote Node Profile Menu Fields for Leased Line Applications (continued)

| Field | Description | Option |
|------------------|---|------------|
| Outgoing: Authen | This field sets the authentication protocol used for outgoing calls. | CHAP/PAP |
| | | CHAP |
| | Your <i>Prestige</i> supports two authentication protocols: PAP (Password Authentication Protocol) and CHAP (Challenge Handshake Authentication Protocol). | PAP |
| | PAP sends the user name and password in plain text. | |
| | CHAP scrambles the password before it is sent over the wire. | |
| | Generally speaking, CHAP is more secure than PAP; however, PAP is readily available on more platforms. The recommendation is to use CHAP whenever possible. Turning off the authentication is STRONGLY discouraged. | |
| | Options for this field are: | |
| | CHAP/PAP - Your Prestige will try CHAP when CHAP is requested by the Remote Node or PAP when PAP is requested by the Remote Node. | [CHAP/PAP] |
| | CHAP - use CHAP only. | [CHAP] |
| | PAP - use PAP only. | [PAP] |

```
Menu 11.1 - Remote Node Profile
Rem Node Name= ?
                                        Route= IP
Active= Yes
                                        Bridge= No
Connection Type= Leased
Leased Ports= ?
                                        Edit PPP Options= No
Incoming:
                                        Rem IP Addr= ?
 Rem Login= ?
                                       Edit IP/IPX/Bridge= No
 Rem Password= ?
                                       Rem Password= ?
Outgoing:
 My Login= ?
My Password= ?
                                        Session Options:
                                         Input Filter Sets=
 Authen= CHAP/PAP
                                         Output Filter Sets=
Backup Line Call Direction= Both
                                         Idle Timeout(sec) = 300
 Device Type= 56K Modem
 Pri Backup Phone #= ?
 Sec Backup Phone #=
                Press ENTER to CONFIRM or ESC to CANCEL:
Press Space Bar to Toggle.
```

Figure 4-5. Menu 11.1 - Remote Node Profile for Leased Line Applications

Table 4-4 describes each field in Menu 11.1.2 - Remote Node Profile for Leased Line applications.

Table 4-4. Remote Node Profile Menu Fields for Leased Line Applications

| Field | Description | Option |
|---------------|---|--|
| Rem Node Name | This is a required field [?]. Enter a descriptive name for the Remote Node, for example, SJHQ. | |
| | This field can support up to eight characters. This name must be unique from any other Remote Node name or Remote Dial-in User name. | |
| Active | Press the space bar to toggle between [Yes] and [No]. When a Remote Node is deactivated, it has no effect on the operation of your <i>Prestige</i> , even though it is still kept in the database, and can be activated in the future. | Press space bar to toggle [Yes/No] |
| | Deactivated nodes are displayed with a minus sign [-] at the beginning of the name in Menu 11. | |

```
Menu 11.4 - Remote Node Script

Set 1:
    Expect=
    Send=
Set 2:
    Expect=
    Send=
Set 3:
    Expect=
    Send=
Send=
Send=

Press ENTER to CONFIRM or ESC to CANCEL:

Fress Space Bar to Toggle.
```

Figure 4-4. Menu 11.4 - Remote Node Script

The following Table 4-3 describes each field in Menu 11.4 - Remote Node Script.

Table 4-3. Remote Node Script Menu Fields

| Field | Description | |
|-----------------|---|------------------------------|
| Active | Press the space bar to toggle between [Yes] and [No]. | Option |
| | When a Remote Node Script is deactivated, it has no effect on the operation of your <i>Prestige</i> , even though it is still kept in the database, | Press space bar to toggle |
| Set 1-4: Expect | Enter an Expect string to capture. After capturing the Expect string, the <i>Prestige</i> will send out the string in the [Send] field. | |
| Set 1-4: Send | Enter a string to send out after the Expect string is captured. | |

Table 4-2 describes the Remote Node PPP Options Menu, and contain instructions on how to configure the PPP options fields.

Table 4-2. Remote Node PPP Options Menu Fields

| Field | Description | Option |
|--|--|-------------------------------------|
| Encapsulation | Select CCP (Compression Control Protocol) for the PPP or MP link. There are two options in this field. | |
| | Standard PPP - Standard PPP options will be used. | [Standard PPP] |
| | CISCO PPP - Cisco PPP options will be used. | [CISCO PPP] |
| Compression | Turn on the Stac Compression. The default for this | [On/Off] |
| | field is Off. | (Default = Off) |
| Multiple Link Options: | | |
| BOD Calculation | Select the direction of the traffic you wish to calculate in order to determine when to add or subtract a link. The default for this field is [Transmit or Receive]. | Default = Transmit or Receive |
| Min. Ports | Enter the minimum number of ports for this Remote Node when a packet triggers a connection. | |
| Max. Ports | Enter the maximum number of ports for this Remote Node when a packet triggers a connection. | |
| Target Utility for 2 nd Port (kbps) | Enter the two thresholds separated by a [-] for subtracting and adding the second port. | Default=10-20 |
| Bandwidth Increment for Additional Ports (Kbps) | Enter the Bandwidth Increment to define the two thresholds for subtracting and adding the third port. | : |

Remote Node Profile Menu Fields for Dial-up Line Applications (continued) Table 4-1.

| Field | Description | Options |
|--------------------|--|----------------|
| Session Option: | This value specifies the number of idle seconds that elapses before the Remote Node is automatically disconnected. Idle seconds is the period of time where no data is passed between the Remote Node and your <i>Prestige</i> . Administrative packets such as RIP are not counted as data. The default is 300 seconds (5 minutes). | Default=300sed |
| ldie Timeout (sec) | | |

ENTER to Confirm...] to save your selections, or press at any time to cancel your selections.

4.1.2 Bandwidth on Demand

The Bandwidth on Demand (BOD) feature allows you to bundle two or three WAN Ports in one connection. The additional ports are added and subtracted dynamically according to traffic demand. The Prestige uses the Bandwidth Allocation Control Protocol (BACP) and the Multilink Protocol (MP) to implement bandwidth on demand.

The configuration of bandwidth on demand is based on the Minimum and Maximum Ports of a Remote Node. If Minimum and Maximum Ports are 1, BOD is disabled. Otherwise, BOD is enabled.

When bandwidth on demand is enabled, a second port will be brought up if traffic on the initial channel is higher than the high Target Utility number (for second port) for longer than the specified Add Persist value. Similarly, the second port will be dropped if the traffic level falls below the low Target Utility number for longer than the Subtract Persist value.

The Target Utility for a second port specifies the line utilization range at which you want your Prestige to add or subtract bandwidth. The parameters are separated by a -. For example, 10-20 means the add threshold is 20 kbps and the subtract threshold is 10 kbps. Your Prestige will perform bandwidth on demand only if it initiates the call. Addition and subtraction are based on the value set in the BOD Calculation field. If this field is set to Transmit or Receive, then traffic in either direction will be calculated to determine if a link should be added or dropped. Transmit will

Table 4-1. Remote Node Profile Menu Fields for Dial-up Line Applications (continued)

| Field | | Description | Options |
|------------|--|---|--|
| Outgoing: | Pri(mary) Sec(ondary) Phone Numbers | Both the Primary Phone number and the Secondary Phone number refer to the number that your <i>Prestige</i> will dial to connect to the Remote Node. Your <i>Prestige</i> will always call the Remote Node using the Primary Phone number first. | |
| | | If the Primary Phone number is busy or does not answer, your <i>Prestige</i> will call the Secondary Phone number if available. Once connected, your <i>Prestige</i> will use the BACP (Bandwidth Allocation Control Protocol) to establish the second B-channel if Multilink PPP is enabled, and the Remote Node supports MP and BACP. | |
| | | Some areas require dialing the pound sign # before the phone number for local calls. A # symbol may be included at the beginning of the Primary Phone number or Secondary Phone number as required. | |
| Device Typ | ee | Use the space bar to choose the following selections: Modem / ISDN TA / X.25 PAD / 56K Modem. | [Modem] [ISDN TA] [X25 PAD] [56K Modem] |
| | | A Remote Node only picks up a free device of the selected Device Type to dial out. Only the devices of the same device type will be bundled. | [SOK MOGENT] |
| Route | | This fields determines the protocols that your <i>Prestige</i> will route. The choices for this field are determined by the features enabled on your <i>Prestige</i> . | |
| Bridge | | Bridging is used for protocols that are not supported or not turned on in the previous Route field by your <i>Prestige</i> , for example, SNA. When bridging is enabled, your <i>Prestige</i> will forward any packet that it does not recognize to this Remote Node; otherwise, the unrecognized packets are discarded. | Press space bar to toggle [Yes/No] |
| | | The disadvantage of bridging is that it usually generates large amounts of traffic. | |

Table 4-1. Remote Node Profile Menu Fields for Dial-up Line Applications (continued)

| F1-1-1 | | Description | Options |
|--------------------|------------------------|---|-------------------------------|
| Field Incoming: | Rem Node Login Name | Enter the login name that this Remote Node will use when it calls into your <i>Prestige</i> . | |
| | Logiii raiii | The login name in this field combined with the Rem Node Password will be used to authenticate the incoming calls from this node. | |
| Incoming: | Rem Node Password | Enter the password used when this Remote Node calls into your <i>Prestige</i> . | |
| Incoming: | Rem CLID | This field is active only if [Call Direction] is either [Both] or [Incoming]. Otherwise, an [N/A] appears in the field. | [Both] [Incoming] [N/A] |
| | | This is the Calling Line ID (the telephone number of the calling party) of this Remote Node. | |
| | | If you enable the CLID Authen field in Menu 13 - Default Dial In, your <i>Prestige</i> will check this number against the CLID in the incoming call. If they do not match and the CLID Authen is Required, the call will be rejected. | |
| Incoming: | Call Back | This field will be valid only if [Call Direction] is [Both]. Otherwise, an [N/A] appears in the field. | [Enable] [Disable] |
| | | This field determines whether or not your <i>Prestige</i> will call back after receiving a call from this Remote Node. | |
| | | If this option is enabled, your <i>Prestige</i> will disconnect the initial call from this node and call it back at the Outgoing Primary Phone Number (see below). | |
| Outgoing: | My Login Name | This is a required field [?] if [Call Direction] is either [Both] or [Outgoing]. Enter the login name for your <i>Prestige</i> when it calls this Remote Node. | |

```
Menu 11. - Remote Node Setup

1. _____
2. ___
3. ____
4. ___
Enter Node # to Edit:
```

Figure 4-1. Menu 11 - Remote Node Setup

- Step 3. When Submenu 11.1. Remote Node Profile appears, select the connection type depending on your particular application (dial-up line or leased line application). Move the cursor to the Connection Type field and use the space bar to toggle (Switch/Leased). Set the Connection Type to one of the following values:
 - [Switch]: for Dial-up Line Application, as shown in Figure 4-2.
 - [Leased]: for Leased Line Application. Selecting [Leased] will bring you to the Submenu 11.1.2 - Remote Node Profile for leased line application.

```
Menu 11.1 - Remote Node Profile
                                      Device Type= 56K Modem
   Rem Node Name= ?
   Active= Yes
                                      Route= IP
   Connection Type= Switch
                                      Bridge= No
                                     Edit PPP Options= No
   Call Direction= Both
                                      Rem IP Addr= ?
   Incoming:
                                     Edit IP/IPX/Bridge= No
     Rem Login= ?
     Rem Password≈ ?
                                      Edit Script Options= No
                                      Telco Option:
    Rem CLID=
     Call Back= No
                                       Allocated Budget(min) = 0
                                       Period(hr) = 0
   Outgoing:
                                      Session Options:
     My Login= ?
                                       Input Filter Sets=
    My Password= ?
     Authen= CHAP/PAP
                                       Output Filter Sets=
                                       Call Filter Sets=
     Pri Phone #= ?
                                       Idle Timeout(sec) = 300
     Sec Phone #=
                 Press ENTER to CONFIRM or ESC to CANCEL:
Press Space Bar to Toggle.
```

Figure 4-2. Menu 11.1 - Remote Node Profile for Dial-up Line Applications

- Step 3. In Menu 11.1, choose a name for your backup ISP account, then set the Active field to [No], and enter your outgoing login name, password, and phone number(s). The Remote IP Address field should be set to [1.1.1.1].
- **Step 4.** In Menu 11.3, set the remote node's subnet mask to [0.0.0.0], and set RIP to [None].
- **Step 5.** Save the new configuration.

3.6.2 Switch ISP

Once you have done this, if you need to switch from your primary ISP to a backup ISP follow these steps:

- Step 1. Enter Menu 11 and select your Primary ISP.
- Step 2. In Menu 11.1, set the Active field to [No].
- Step 3. Enter Menu 11 again and select your Backup ISP.
- Step 4. In Menu 11.1, set the Active field to [Yes].

You will now be able to access the Internet through the backup ISP Remote Node.

3.5.2 Configuration for Single User Account

The steps for configuring your *Prestige* for Single User Internet Access are identical to conventional Internet Access (See configuration instructions in Table 3-7) with the exception that you need to fill in three extra fields in Menu 4 - Internet Access Setup, as shown in Figure 3-5.

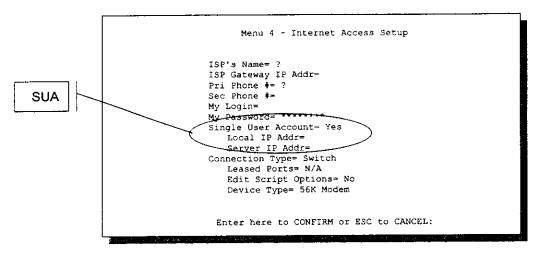


Figure 3-5. Menu 4 - Internet Access Setup for Single User Account

To enable the SUA feature in Menu 4, move the cursor to the [Single User Account] field and select [Yes] (or [No] to disable SUA). Then follow the instructions on how to configure the SUA fields in Table 3-8.

3.5 Single User Account

Typically, if there are multiple users on the LAN wanting to concurrently access the Internet, they will have to subscribe to multiple IP addresses or a Class C sub-network from the ISP. In either case, these two approaches will cost more than a single user account.

The Single User Account (SUA) feature allows customers to have the same benefits as having a Class C address, but still only pay for one IP address, thus saving significantly on subscription fees. (Check with your ISP before you enable this feature).

Figure 3-4 illustrates a typical Single User Account topology.

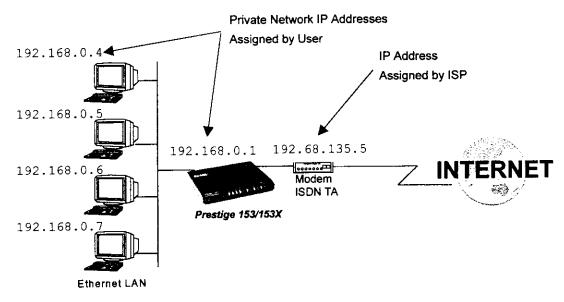


Figure 3-4. Single User Account Topology

The Single User Account feature may also be used to connect to TCP/IP remote nodes other than the ISP. For example, this feature can be used to simplify the allocation of IP addresses when connecting branch offices to the corporate network.

Table 3-7 contain instructions on how to configure your Prestige for Internet Access.

Table 3-7. Internet Access Setup Menu Fields

| Field | Description | Observation |
|---------------------|--|-------------|
| ISP's Name | Enter the name of your Internet Service Provider. (This information is for identification purposes only.) | Myisp |
| ISP IP Addr | Enter the IP Address of the remote gateway at the ISP's site. If you do not have this data, just leave it blank. | (optional) |
| Pri(mary) Phone # | The first number your <i>Prestige</i> will dial to connect to the ISP. Once connected, your <i>Prestige</i> will use the BACP (Bandwidth Allocation Control Protocol) to establish the second B-channel if PPP/MP is enabled, and the ISP also supports MP and BACP. | (required) |
| Sec(ondary) Phone | If the Primary Phone number is busy or does not answer, your Prestige will call the Secondary Phone number if available. | (optional) |
| My Login Name | Enter the login name assigned to you by your ISP. | (required) |
| My Password | Enter the password associated with the login name above. Note that this login name/password pair is only for your <i>Prestige</i> to connect to the ISP's gateway. When you use TCP/IP applications (for example, FTP) to access the Internet from your workstation, you will need a separate login name and password for each server. | (required) |
| Single User Account | See Section 3.5 for a more detailed discussion on the Single User Account feature. | [Yes/No] |

Table 3-5 contains instructions on how to configure your Prestige for TCP/IP Ethernet Setup.

Table 3-5. TCP/IP Ethernet Setup Menu Fields

| Field | Description | Example |
|-------------------|---|----------------------------|
| TCP/IP Setup | | |
| IP Address | Enter the IP address of your <i>Prestige</i> in dotted decimal notation (four 8-bit numbers, between 0 and 255, separated by periods)Note that every machine on the TCP/IP network must have a unique IP address. | 192.68.135.5 (example) |
| IP Subnet Mask | An IP address consists of two parts, the network ID and the host ID. The IP Subnet Mask is used to specify the network ID portion of the address, expressed in dotted decimal notation. Your <i>Prestige</i> will automatically calculate this mask based on the IP address that you assign. Unless you have special need for subnetting, use the default subnet mask. | 255.255.255.0 (default) |
| RIP Direction | This parameter determines how your <i>Prestige</i> handles RIP (Routing Information Protocol). If set to [Both] (default), your <i>Prestige</i> will broadcast its routing table on the LAN, and incorporate RIP broadcasts by other routers into the routing table. If set to In Only, your <i>Prestige</i> will not broadcast its routing table on the LAN, if set to Out Only, your <i>Prestige</i> will broadcast the routing table but ignores any RIP broadcast packets that it receives. If set to None, your <i>Prestige</i> will not participate in any RIP exchange with other routers. | [Both] (default) |
| | Version: The default is [RIP-2B] Note: Usually, you should use the default RIP [Both], and let RIP propagate the routing information automatically. | |

When you have completed this menu, press at the prompt [Press Enter to Confirm...] to save your selections, or press at any time to cancel.

3.3 TCP/IP Ethernet Setup and DHCP

You will now configure in Menu 3.2 the Ethernet port of your Prestige for a TCP/IP connection.

To edit Menu 3.2, select the menu option [3. Ethernet Setup] in the Main Menu. When Menu 3 appears, select the submenu option [2. TCP/IP and DHCP Setup] and press [Enter]. The screen now displays Menu 3.2 - TCP/IP and DHCP Ethernet Setup, as shown in Figure 3-2.

```
Menu 3.2 - TCP/IP and DHCP Ethernet Setup

DHCP= None
Client IP Pool Starting Address= N/A
Size of Client IP Pool= N/A
Primary DNS Server= N/A
Secondary DNS Server= N/A

TCP/IP Setup:
IP Address= 192.68.0.1
IP Subnet Mask= 255.255.255.0
RIP Direction= Both
Version= RIP-2B

Enter here to CONFIRM or ESC to CANCEL:
Press Space Bar to Toggle.
```

Figure 3-2. Menu 3.2 - TCP/IP and DHCP Ethernet Setup

Private IP Adresses

If your networks are isolated from the Internet (for example, only between your two branch offices) you can assign arbitrarily any IP addresses to the hosts without problems. However, the Internet Assigned Numbers Authority (IANA) has reserved the following three blocks of IP addresses specifically for private networks, as shown in Table 3-2.

For this reason, it is recommended that you choose your private network number from the list provided in Table 3-3.

Table 3-3. Private Networks IP Addresses

| Private IP Addresses | | |
|-------------------------------|--|--|
| 10.0.0.0 - 10.255.255.255 | | |
| 172.16.0.0 - 172.31.255.255 | | |
| 192.168.0.0 - 192.168.255.255 | | |

Assigning IP Addresses

You can obtain your IP address from the IANA, from an ISP, or assigned from a private network. If you belong to a small organization and your Internet access is through an ISP, the ISP can provide you with the Internet addresses for your local networks. On the other hand, if you are part of a much larger organization, you should consult your network administrator for the appropriate IP addresses.



Note

Regardless of your particular situation, do not create an arbitrary IP Address, always follow the guidelines above. For more information on address assignment, refer to RFC 1597, Address Allocation for Private Internets, and RFC 1466, Guidelines for Management of IP Address Space.



3-2

Note on IP Address Assignment

A unique 32-bit IP address is assigned to each host on the Internet. Similarly, every machine on an internet must have a unique IP address. Do not assign an arbitrary address to any machine on your network without prior consulting your network administrator.

IP Subnet Mask

A subnet mask is a 32-bit quantity that, when logically ANDed with an IP address, yields the network number. For instance, the subnet masks for class A, B and C without subnetting are 255.0.0.0, 255.255.0.0 and 255.255.255.0, respectively.

The subnet mask is used to split the IP network addresses to create more network numbers. More network numbers can be created by shifting some bits from the host ID to the network ID. For instance, to partition a class C network number 192.68.135.0 into two, you shift 1 bit from the host ID to the network ID. Thus the new subnet mask will be 255.255.255.128; the first subnet will have network number 192.68.135.0 with hosts 192.68.135.1 to 129.68.135.126 and the second subnet will have network number 192.68.135.128 with hosts 192.68.135.129 to 192.68.135.254.

It is recommended that you use the same subnet mask for all physical networks that share an IP network number. Table 3-1 below lists the additional subnet mask bits in dot decimal notations. To use Table 3-1, write down the original subnet mask and substitute the higher order 0s with the dot decimal of the additional subnet bits. For instance, to partition your class C network 204.247.203.0 with subnet mask 255.255.255.0 into 16 subnets (4 bits), the new subnet mask becomes 255.255.255.250.

Table 3-1. Subnet Mask Notation

| Additional Subnet Mask Bits in Dot Decimal Notation | | |
|---|-------------------|--|
| Number of Bits | Dot Decimal Value | |
| 1 | 128 | |
| 2 | 192 | |

Filters are not required for your *Prestige 153/153X* to function properly. However, input and output filter sets may be useful to block certain packets, reduce traffic, and prevent a security breach.

If you have a usage for filters, read about Filter Set Configuration in Chapter 9, then return to this menu to define the appropriate filter sets.

2.10 Protocol Dependent Ethernet Setup

Depending upon the type of protocol TCP/IP, IPX, or Bridge you are using for your applications, you will be required to configure the Ethernet Setup accordingly.

- For TCP/IP and DHCP Ethernet Setup refer to Chapter 3 Configure for Internet Access.
- For Novell IPX Ethernet Setup refer to Section 7.4 IPX Ethernet Setup in Chapter 7 -Novell IPX Configuration.
- For Bridge Ethernet Setup refer to Chapter 6 Configure for Bridging.

Table 2-8 below describes the call control parameters.

Table 2-8. Advanced WAN Port Setup Call Control Parameters

| Field | Description | Default |
|-----------------------|---|---|
| Dial Timeout (sec) | The Prestige will timeout if it can not set up an outgoing modem call within the timeout value. | [60] seconds |
| Retry Counter | How many times a busy or no-answer phone number is retried before it is put on the blacklist. | [0] to disable the blacklist control |
| Retry Interval (sec) | Elapsed time after a call fails before another call may be retried. Applies before a phone number is blacklisted. | |
| Drop Timeout (sec) | The Prestige will timeout if it can not drop a call within the timeout value. | [20] seconds |
| Call Back Delay (sec) | Elapsed time between dropping a callback request call and dialing a callback call. | [15] seconds |

2.8.3 Prestige 153/153X Advanced WAN Port Setup

The Advanced WAN Port Setup Menu allows you to configure the AT Commands for the modem/ISDN TA connected to the WAN port and the call control parameters. For *Prestige* 153/153X, follow the common Advanced WAN Port Setup procedure outlined in this section.

- Step 1. In Menu 2.1, move the cursor to the Advanced Setup field and press the space bar to select [Yes], then press Enter
- Step 2. When Menu 2.1.1 appears, fill in the appropriate AT commands and call control parameters for the Modem or ISDN TA connected to the WAN port, as shown in Figure 2-13.

```
Menu 2.1.1 - Advanced WAN Port Setup
                                     Call Control
AT Command Strings:
                                       Dial Timeout(sec) = 60
  Dial= atd
                                       Retry Counter= 0
                                      Retry Interval(sec) = N/A
  Drop= ~+++~ath
                                      Drop Timeout(sec) = 20
  Answer= ata
                                       Call Back Delay(sec) = 15
Drop DTR When Hang Up= Yes
AT Response String:
  CLID= NMBR
  Called Id= TO
  Speed= CONNECT
                Enter here to CONFIRM or ESC to CANCEL:
```

Figure 2-13. Menu 2.1.1 - Advanced WAN Port Setup

Figure 2-12 shows an example of Sync/Async WAN port configuration for a [Switch-Async] connection type.

Menu 2.1 - Sync/Async WAN Port Setup

Modem Name= ZyXEL
Active= Yes
Connection Type= Switch-Async
Phone Number=
Port Speed= 115200
Device Type= 56K Modem
Clock Source= Internal/External

AT Command String:
Init= ats0=0

Advanced Async Setup= No

Press ENTER to Confirm or ESC to Cancel:

Figure 2-12. Prestige 153X Menu 2.1 - Sync/Async WAN Port Setup

Table 2-6 describes how to configure the Prestige 153X Async WAN ports.

Table 2-6. Prestige 153X Sync/Async WAN Port Setup Menu Fields

| Field | Description | Example |
|--------------------|--|---|
| Modem Name | Enter a descriptive name for the Modem or ISDN TA connected to this WAN Port. | ZyXEL |
| Active | Set to [Yes] to activate a WAN port, then your <i>Prestige</i> will initialize the WAN Port and the attached Modem or ISDN TA. When a WAN Port is deactivated, it has no effect on the operation of your <i>Prestige</i> , even though its profile is still kept in the database, and can be activated in the future. | Press space-bal to toggle [Yes/No] |
| Connection Type | Select the connection type for your particular application. Select [Switch] for Dial-up application or [Leased] for Leased Line Modern application. When a Sync Device is connected, select [Leased-Sync] or [Switch-Sync] in Connection Type. Then configure the Clock Source field accordingly by selecting [Internal] or [External]. | Press space-batto to toggle [Switch-Async] [Leased-Async] [Switch-Sync] [Leased-Sync] |

2-20

Table 2-5. Prestige 153 Async WAN Port Setup Menu Fields (continued)

| AT Command String: Init | Enter an AT command string to initialize the modern or ISDN TA attached to the WAN Port. When the Connection Type is set to [Switch], you must enter an AT command (ats0=0) to disable auto answer (i.e. ats0=0) or your <i>Prestige</i> will answer the incoming phone call. | (Default: ats0=0) |
|----------------------------|---|---------------------------------------|
| Advanced Setup | To edit the Advanced Setup for this Modem/ISDN TA, move the cursor to this field, use the space bar to select [Yes] and press ENTER. This will bring you to Menu 2.1.1 - Advanced Setup. | [Yes/No] |
| When you comp | plete this menu, press to save your selections, or Esc to cancel. After y ne information you have saved to initialize the WAN Port and the connected | ou press [mer], the Modem/ISDN TA. |

```
Menu 2 - WAN Port Setup

1. Wan Port 1

2. Wan Port 2

3. Wan Port 3

Enter Menu Selection Number:
```

Figure 2-9. Prestige 153 Menu 2 - WAN Port Setup

Step 3. This will bring up Menu 2.1 - Async WAN Port Setup, as shown in Figure 2-10. In Menu 2.1 you can set the configuration parameters for the selected WAN port.

```
Menu 2.1 - Async WAN Port Setup

Modem Name= ZyXEL
Active= Yes
Connection Type= Switch
Phone Number=
Port Speed= 115200
Device Type= 56K Modem

AT Command String:
Init= ats0=0

Advanced Setup= No

Press ENTER to Confirm or ESC to Cancel:
```

Figure 2-10. Prestige 153 Menu 2.1 - Async WAN Port Setup

Table 2-4. General Setup Menu Fields

| Field | Description | Example |
|-------------------------------------|---|---------------------------------|
| System Name | Choose a descriptive name for identification purposes. This name can be up to 8 alphanumeric characters long. Spaces are not allowed, but dashes "-" and underscores "_" are accepted. This name can be retrieved remotely via SNMP, used for CHAP authentication, and will be displayed at the prompt in the Command Mode. | |
| Location (optional) | Enter the geographic location (up to 31 characters) of your <i>Prestige</i> . | location |
| Contact Person's Name (optional) | Enter the name (up to 8 characters) of the person in charge of this Prestige. | name |
| Protocols: | Turn on or off the individual protocols for your particular application. Unsupported protocols will display a [N/A] in their fields. | Press space-bar to toggle |
| Route IP | Set this field to [Yes] if you are configuring your <i>Prestige</i> for Internet Access. | [Yes/No] |
| Route IPX | Selecting [Yes] will let your <i>Prestige</i> route IPX protocol applications. | [Yes/No] |
| Bridge | Bridging is used for protocols that are not supported (for example, SNA) or not turned on in the previous Route fields. | [Yes/No] |



Note on Route IP, IPX Protocols and Bridge

Your *Prestige 153/153X* is a multi-protocol bridge/router that can support any combinations of Route IP, Route IPX, and Bridge.

If Route IP is set to [Yes] and Bridge set to [Yes] your Prestige functions as a Bridge/Router.

If Route IP is set to [Yes] and Bridge set to [No] your Prestige functions as a Router Only.

If Bridge is set to [Yes] and Route IP set to [No] your Prestige function as a Bridge Only.



2-14

Note on Bridge

When bridging is enabled, your *Prestige* will forward any packet that it does not recognize. Otherwise, the unrecognized packets are discarded. The disadvantage of bridging is that it usually generates large amounts of traffic.

Step 3. When the Submenu 23.1- System Security-Change Password appears, as shown in Figure 2-7, type in your previous system password, then press in the control of the con

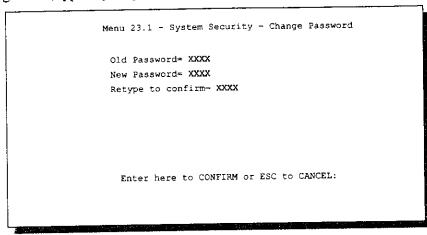


Figure 2-7. Menu 23.1 - System Security - Change Password

- Step 4. Enter your new system password and press Enter
- Step 5. Re-type your new system password for confirmation and press Enter.

You will now need to enter this password every time you attempt to access the SMT. In addition, the password is required when a network administrator attempts to access your *Prestige* via a Telnet connection.



As you type a password, the screen displays a (X) for each character you type.

The SMT displays the Main Menu, as shown in Figure 2-5.

Copyright (c) 1994 - 1997 ZYXEL Communications Corp. Prestige 153 Main Menu Getting Started Advanced Management General Setup 21. Filter Set Configuration 2. WAN Setup 22. SNMP Configuration 3. Ethernet Setup 23. System Security 4. Internet Access Setup 24. System Maintenance Advanced Applications 11. Remote Node Setup 12. Static Routing Setup 13. Default Dial-in Setup 14. Dial-in User Setup 99. Exit Enter Menu Selection Number:

Figure 2-5. SMT Main Menu

System Management Terminal Interface Summary

Table 2-3. Main Menu Summary

| # | Menu Title | Description |
|-----|--------------------------|--|
| 1 | General Setup | Access this menu to setup general information and enable routing or bridging of specific protocols. |
| 2 | WAN Setup | Access this menu to setup WAN port configuration. |
| 3 | Ethernet Setup | Access this menu to setup Ethernet configuration. |
| 4_ | Internet Access Setup | A quick and easy way to setup Internet connection. |
| 11 | Remote Node Setup | Access this menu to setup the Remote Node for LAN-to-LAN connection, including Internet connection. <i>Prestige</i> supports up to four Remote Nodes. |
| 12 | Static Routing Setup | Access this menu to setup static route for different protocols. There are four static routes for each protocol. |
| 13 | Default Dial-in Setup | Access this menu to setup default dial-in parameters so that your <i>Prestige</i> can be a dial-in server for the Remote Node and Remote Dial-in User. |
| 14 | Dial-in User Setup | Setup Remote Dial-in User. Prestige has eight Remote Dial-in Users. |
| 21 | Filter Set Configuration | Setup filters to be used in Menu 3 and Menu 11 to provide security, call control, etc. |
| 22 | SNMP Configuration | Access this menu to setup SNMP related parameters |
| _23 | System Security | Access this menu to setup security related parameters. |
| 24 | System Maintenance | Provides system status, diagnostics, firmware upload, etc. |
| 99 | Exit | To exit from SMT and return to the blank screen. |

Step 2. Enter Password

The Login screen appears prompting you to enter the password, as shown in Figure 2-4.

For your first login, enter the default password 1234 to get into the Main Menu of the System Management Terminal (SMT). As you type a password, the screen displays an (X) for each character you typed.

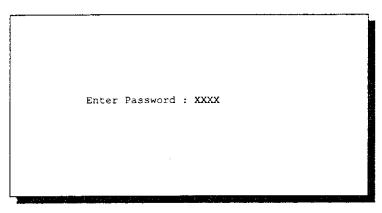


Figure 2-4. Login Screen

Note that once you are in the SMT and if there is no activity for longer than 5 minutes, your *Prestige* will automatically log you out and will display a blank screen. If you see a blank screen, press to bring up the password screen.

Step 3. Connect an Ethernet Cable to your Prestige

The LAN port is used to connect to a 10Base-T Ethernet network. 10Base-T networks use Unshielded Twisted Pair (UTP) cable and RJ-45 connectors that look like a bigger telephone plug with 8 pins. Two types of gray Ethernet cables come with the package:

- Straight through cable (white tag): Connect your Prestige to your computer directly without a hub.
- Crossover cable (red tag): Connect your Prestige to a 10Base-T hub.

Step 4. Connect the Power Adapter to your Prestige

Plug a 16VAC 1200mA power adapter into the outlet labeled POWER on the rear panel of your *Prestige*.

2.3.2 Prestige 153X Connections

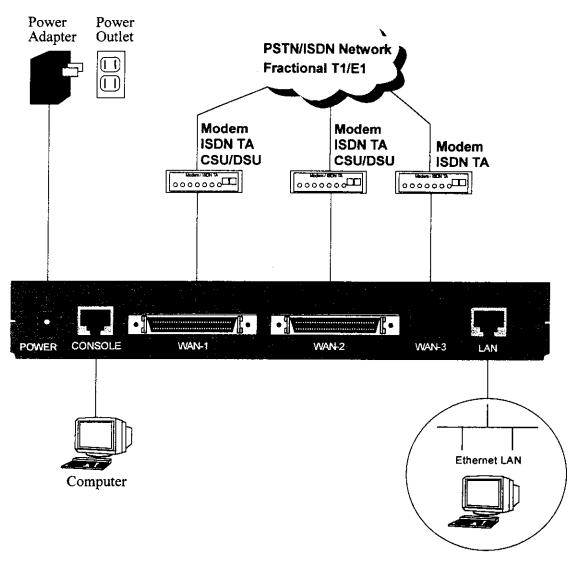


Figure 2-2. Prestige 153X Connections

2-4

2.2 Additional Installation Requirements

In addition to the contents of your package, there are other hardware and software requirements you need before you can install and use your *Prestige*. These requirements include:

External Modems or ISDN TAs (Terminal adapters).

An Ethernet 10Base-T connection to your computer.

A computer equipped with communications software configured to the following parameters:

VT100 terminal emulation.

9600 Baud rate.

No parity, 8 Data bits, 1 Stop bit.

After the *Prestige* has been successfully connected to your network, you can make future changes to the configuration by using a Telnet application.

Multiprotocol/Multiport LAN-to-LAN Connection

Your *Prestige* can dial to or answer calls from another remote access router connected to a different network. The *Prestige* supports TCP/IP, Novell IPX, and has the capability to bridge any Ethernet protocol. Your *Prestige* can also bundle several WAN ports in one LAN-to-LAN connection for greater bandwidth. A typical LAN-to-LAN application for your *Prestige 153/153X* is to connect the Corporate Office LAN of your company with the Branch Office, as shown in Figure 1-5.

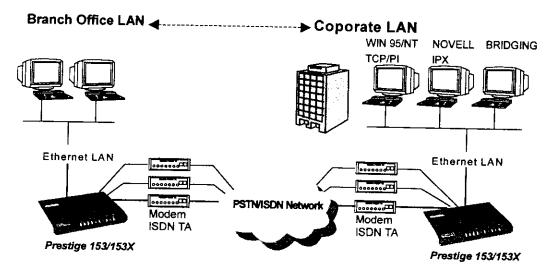


Figure 1-5. LAN-to-LAN Connection Application

Dial-On-Demand

1-10

Also, with the automatic Dial-On-Demand, your *Prestige 153/153X* makes a connection only when data is transferred between the Corporate LAN and the Branch Office. Dial-On-Demand minimizes connection charges and user intervention.

DHCP Support

DHCP (Dynamic Host Configuration Protocol) allows you to dynamically and automatically assign IP address settings to hosts on your network.

Call Control

Your *Prestige* provides budget management for outgoing calls and maintains a blacklist for unreachable phone numbers in order to save you the expense of unnecessary charges.

Data Compression

Your Prestige incorporates Stac data compression and CCP (Compression Control Protocol).

Networking Compatibility

Your *Prestige* is compatible with remote access products from other manufacturers such as Ascend, Cisco, and 3Com. Furthermore, it supports Microsoft Windows 95 and Windows NT remote access capability.

1.3 Features of Prestige 153/153X

Your *Prestige* is packed with a number of features that give it the flexibility to provide a complete networking solution for almost any user.

Ease of Installation

Your *Prestige* is quick and easy to install. Physically, it resembles an external modem except for the fact that it is a router and uses an Ethernet cable to connect to the host network.

Multiple WAN Ports

Your *Prestige 153* has three WAN ports (*WAN*-1,2,3). Each WAN port can be connected to a dialup modem, a leased line modem, or ISDN TA (ISDN Terminal Adapter). The WAN ports can be used independently for different destinations, or they can be bundled for one connection to support bandwidth-on-demand.

Prestige 153X Synchronous/Asynchronous WAN Ports

Prestige 153X also has three WAN ports that can connect to a dial-up modem, an asynchronous leased-line, or ISDN TA.

In addition, *Prestige 153X* supports synchronous leased line configurations on two WAN ports (*WAN-*1,2: Sync./Async. WAN ports). Those two WAN ports can be connected to an external synchronous device such as a CSU/DSU.

Leased Line/Dial Back-Up Support

Your *Prestige 153/153X* supports leased line connections. Several leased lines can be bundled for one connection. The *Prestige* can also support dial back-up function for the leased line connection.

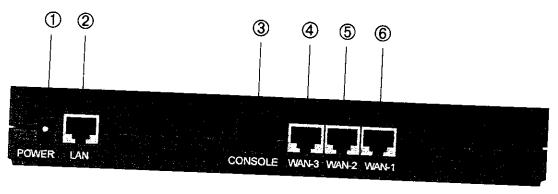
Multiple Networking Protocol Support

1-6

The *Prestige 153/153X* is a multi-protocol router that supports TCP/IP, Novell IPX, and Transparent Bridging.

1.2.3 Prestige 153 Back Panel

Figure 1-2 helps you identify the rear panel ports of your *Prestige 153*. Refer to this diagram when attempting to make connections.



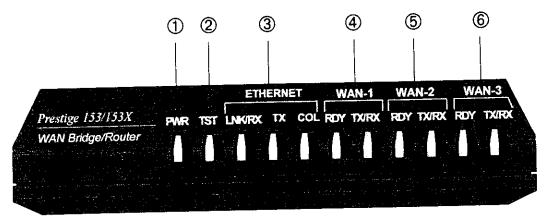
- ① : POWER = 16V-AC power outlet to connect the AC adapter.
- ② : LAN = RJ-45 socket to connect the ETHERNET 10Base-T cable.
- ③ : CONSOLE = RJ-45 connector to plug the RJ45-RS232 female adapter and connect to the Console or SMT.
- ④ : WAN-1 = RJ-45 socket to connect the RJ45-RS232 male adapter and plug a modem or ISDN TA to WAN port 1.
- ⑤ : WAN-2 = RJ-45 socket to connect the RJ45-RS232 male adapter and plug a modem or ISDN TA to WAN port 2.
- 6 : WAN-3 = RJ-45 socket to connect the RJ45-RS232 male adapter and plug a modem or ISDN TA to WAN port 3.

Figure 1-2. Prestige 153 Back Panel Ports

1-4

1.2 Front Panel LEDs and Back Panel Ports

1.2.1 Prestige 153/153X Front Panel



- 1 : PWR = Power LED
- ②: TST = Test LED (Blinking)
- ③: ETHERNET (LNK/RX, TX, COL) = Receive, Transmit, Collisions on LAN
- ④: WAN-1 (RDY, TX/RX) = WAN port 1 Ready, Transmit/Receive
- ⑤ : WAN-2 (RDY, TX/RX) = WAN port 2 Ready, Transmit/Receive
- ⑥: WAN-3 (RDY, TX/RX) = WAN port 3 Ready, Transmit/Receive

Figure 1-1. Prestige 153/153X Front Panel

This manual consists of fourteen chapters designed to guide you through a correct configuration of your *Prestige 153/153X* depending on your particular application.

Chapter 1, Getting to Know Your Bridge/Router, introduces the features and various applications of *Prestige 153* and *Prestige 153X* bridge/routers.

Chapter 2, Hardware Installation & Initial Setup, helps you connect, install, and setup your Prestige 153/153X to operate on your LAN

Chapter 3, Configure for Internet Access, shows you how to configure your Prestige 153/153X to connect to the Internet.

Chapter 4, Remote Node Configuration, describes how to configure the protocol-independent parameters of a remote node for dial-up line and leased line applications.

Chapter 5, *Dial-In Configuration*, explains how to configure your *Prestige* to receive calls from remote dial-in users (for example, Telecommuters) and remote nodes. Also, refer to this chapter if you are configuring your *Prestige 153/153X* as a dial-in server.

Chapter 6, TCP/IP Configuration, describes how to configure your Prestige for LAN-to-LAN connection using the TCP/IP protocol.

Chapter 7, Novell IPX Configuration, describes how to configure your Prestige for LAN-to-LAN connection using the IPX protocol.

Chapter 8, Configure for Bridging, discusses the configuration for bridging applications.

Chapter 9, Filter Configuration, provides information on advanced filter functions.

Chapter 10, Simple Network Management Protocol (SNMP), explains how to configure you Prestige for SNMP support.

Chapter 11, System Security, shows how to prevent unauthorized access to your network and how to implement a user password to access the SMT.

Chapter 12, Telnet Configuration and Capabilities, shows how to configure your Prestige remotely via Telnet.

Chapter 13, System Maintenance, describes maintenance features for checking system status and logging errors.

Chapter 14, Troubleshooting, lists the steps you can take to resolve problems.

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ZyXEL Limited Warranty

ZyXEL warrants to the original end user (purchaser) that this product is free from any defects in materials or workmanship for a period of up to two (2) years from the date of purchase. During the warranty period, and upon proof of purchase, should the product have indications of failure due to faulty workmanship and/or materials, ZyXEL will, at its discretion, repair or replace the defective products or components without charge for either parts or labor, and to whatever extent it shall deem necessary to restore the product or components to proper operating condition. Any replacement will consist of a new or re-manufactured functionally equivalent product of equal value, and will be solely at the discretion of ZyXEL. This warranty shall not apply if the product is modified, misused, tampered with, damaged by an act of God, or subjected to abnormal working conditions.

Note

Repair or replacement, as provided under this warranty, is the exclusive remedy of the purchaser. This warranty is in lieu of all other warranties, express or implied, including any implied warranty of merchantability or fitness for a particular use or purpose. ZyXEL shall in no event be held liable for indirect or consequential damages of any kind of character to the purchaser.

To obtain the services of this warranty, contact ZyXEL's Service Center; refer to the separate Warranty Card for your Return Material Authorization number (RMA). Products must be returned Postage Prepaid. It is recommended that the unit be insured when shipped. Any returned products without proof of purchase or those with an out-dated warranty will be repaired or replaced (at the discretion of ZyXEL) and the customer will be billed for parts and labor. All repaired or replaced products will be shipped by ZyXEL to the corresponding return address, Postage Paid (USA and territories only). If the customer desires some other return destination beyond the U.S. borders, the customer shall bear the cost of the return shipment. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Information for Canadian Users

The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operation, and safety requirements. The Industry Canada does not guarantee that the equipment will operate to a user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by means of a certified connector assembly. The customer should be aware that the compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

For their own protection, users should ensure that the electrical ground connections of the power utility, telephone lines, and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

Caution

Users should not attempt to make such connections themselves, but should contact the appropriate electrical inspection authority, or electrician, as appropriate.

Note

This digital apparatus does not exceed the class A limits for radio noise emissions from digital apparatus set out in the radio interference regulations of Industry Canada.

Prestige 153 Prestige 153X

WAN Bridge/Routers

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