

Chromecast built-in

Bluetooth®



Brookstone®

BIG BLUE 200™

LARGE Wi-Fi® SPEAKER

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CAUTION

- TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER. THERE ARE NO SERVICEABLE PARTS INSIDE.
- TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS UNIT TO RAIN OR MOISTURE.



The lightning flash with arrow-head symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated “dangerous voltage” within the unit’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the unit.

IMPORTANT SAFETY INSTRUCTIONS

All the safety and operating instructions should be read, heeded, adhered to and followed before the unit is operated.

SAFETY AND HANDLING INFORMATION

For maximum product life, do not drop, throw or crush the speaker. Do not expose it to humidity, dust, or operating temperatures outside 32°F to 113°F (0°C to 45°C).

SAVE THESE INSTRUCTIONS!

DANGER

To reduce the risk of electric shock, burns, fire or injury:

1. Do not use while bathing or in a shower.
2. Do not place or store unit where it can fall or be pulled into a tub or sink.
3. Do not place in, drop or submerge in water or other liquid.
4. Do not reach for a unit that has fallen into water. Unplug it immediately.
5. Care should be taken so that objects do not fall and liquids are not spilled onto the unit.

LI-ION BATTERY WARNINGS



This device contains a Lithium-ion battery. The battery must be recycled or disposed of properly. Contact your local waste management office for information on battery recycling or disposal.

CAUTION: Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.

WARNING: The battery shall not be exposed to excessive heat such as sunshine, fire or the like.

WARNING

1. Close supervision is necessary when this appliance/product is used by or near children or mentally disabled individuals.
2. Use this unit only for its intended use as described in this manual.
3. Unplug this unit during lightning storms or when unused for long periods of time.
4. Never drop or insert an object into any opening.
5. Protect the power cord from being walked on or pinched, particularly at plug outlets, convenience receptacles and the point where it exits the unit.
6. Do not allow cord to touch hot surfaces. Wrap cord loosely around the unit when storing.
7. The unit should be situated away from direct sunlight or heat sources such as radiators, electric heaters, heat registers, stoves, or other units (including amplifiers) that produce heat. Avoid placing on top of stereo equipment that radiates heat.
8. Never block the air openings of the unit with materials such as clothing, plastic bags or papers, or place it on a soft surface such as a bed or couch, where the air openings may be blocked.
9. Do not overload the electrical outlet. Use the power source only as indicated.
10. Do not carry this unit by its cord or use the cord as a handle.
11. Never operate this unit if it has a damaged cord or plug, if it is not working properly, or if it has been dropped or damaged, or dropped into water. If the unit's power supply cord or plug is damaged, do not attempt to fix it yourself.
12. To avoid the risk of electric shock, do not disassemble or attempt to repair the

unit. Incorrect repair can cause risk of electric shock or injury to persons when the unit is used.

13. Do not operate in the presence of explosive and/or flammable fumes.
14. Never remove the plug from the outlet by pulling the power cord.
15. Where the MAINS plug or appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
16. The data plate is located on the bottom of the product.

FCC INFORMATION

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B Digital Device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and receiver.

- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and;
2. This device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

FCC ID: XN6-AR108A4BKA

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Chromecast is a trademark of Google Inc.

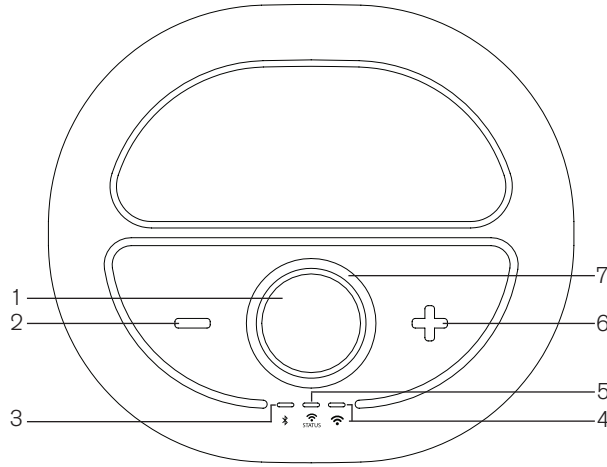
Wi-Fi® is a registered trademark of Wi-Fi Alliance®.

Big Blue® is a registered trademark owned by Big Blue Audio LLC.

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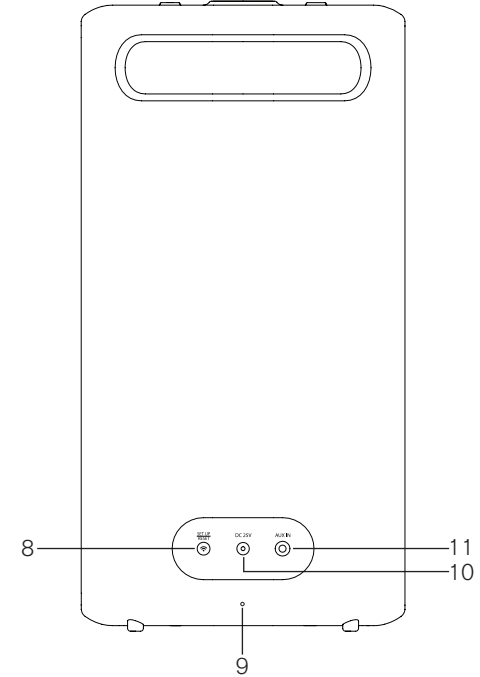
LOCATION OF PARTS AND CONTROLS

- | | |
|----------------------------------|---|
| 1. Power/Pairing Button | 5. Wi-Fi Status LED Indicator |
| 2. Volume - | 6. Volume + |
| 3. Bluetooth® Mode LED Indicator | 7. LED Ring/Volume Level LED Indicators |
| 4. Wi-Fi® Mode LED Indicator | |



LOCATION OF PARTS AND CONTROLS

- | |
|------------------------------|
| 8. Wi-Fi Set Up/Reset Button |
| 9. Charging LED Indicator |
| 10. DC In Port |
| 11. Aux In Port |
| 12. Adapter (not shown) |



CHARGING BIG BLUE 200

1. Connect the ADAPTER's jack to the DC IN PORT on the Big Blue 200.
2. Plug the ADAPTER into an electrical outlet.
3. The CHARGING LED INDICATOR is RED while the Big Blue 200 is charging. When the Big Blue 200 is fully charged, the CHARGING LED INDICATOR turns off. For first time use, charge Big Blue 200 for at least 5 hours.
4. When Big Blue 200's battery is low, the CHARGING LED INDICATOR will flash RED.

SETTING UP BIG BLUE 200 ON A NETWORK

DOWNLOADING GOOGLE HOME APP

Go to the iTunes® App StoreSM (for Apple devices) or Google Play™ (for Android® devices) to download the Google Home App onto your device (e.g., smartphone).

CONNECTING BIG BLUE 200 TO A NETWORK

1. Ensure the Big Blue 200 is fully charged or connect the adapter's jack to the DC IN PORT on the back of Big Blue 200 and plug the adapter into an electrical outlet.
2. Press the POWER BUTTON. The LED ring will turn on.
3. When the Big Blue 200 is powered on, the Wi-Fi STATUS LED INDICATOR is solid red for several seconds then changes to breathing white for several seconds while the Big Blue 200 is booting up. The Wi-Fi STATUS LED INDICATOR may turn on and off during the booting up process. This is normal. The booting process may take up to one minute to complete.
4. After booting is complete, the Wi-Fi STATUS LED INDICATOR continuously flashes white, indicating the Big Blue 200 is ready to be connected to a Wi-Fi network through the Google Home app.
5. Ensure your device (e.g., smartphone) is connected to a Wi-Fi network. The Wi-Fi network will also be used to pair the Big Blue 200 with the Google Home app.
6. Ensure Bluetooth® is enabled on your device (e.g., smartphone). During set up, the Google Home app needs to access your device (e.g., smartphone) using Bluetooth®.

7. With the Big Blue 200 powered on, open the Google Home app and select "Devices" from the menu. "BB 200 XXXX" will appear as a device to set up. Each Big Blue 200 has a unique identifier. It may take up to a minute for the Big Blue 200 to appear as an available device.

Important: The Big Blue 200 will automatically appear as an available device in the Google Home app. Do not select "Add New Device" in the app.

8. Follow instructions in app to complete setup. The setup process may take several minutes. During set up, the Wi-Fi STATUS LED INDICATOR may turn off for several seconds, this is normal.
9. After setup is complete, Wi-Fi STATUS LED INDICATOR will be solid yellow (Aux mode), indicating Big Blue 200 is ready to stream audio (refer to page 13 for instructions on how to use Chromecast built-in).

Note: If setting up multiple speakers in the Google Home app, leave additional speakers powered off while setting up a speaker.

POWER

USING AC ADAPTER

1. Press the POWER BUTTON to turn Big Blue 200 on. The LED ring will turn on.
2. If the last mode used was AUX, the Wi-Fi STATUS LED INDICATOR will flash yellow, indicating the Big Blue 200 is in Aux mode.
3. If the last mode used was Bluetooth, BLUETOOTH® MODE LED INDICATOR will flash blue, indicating Big Blue 200 is in Bluetooth® mode.
4. If the last mode used was casting using Chromecast built-in, the Big Blue 200 will default to the last mode used prior to casting.
5. To use Chromecast built-in, refer to the instructions on page 13.
6. To use Bluetooth®, refer to the instructions on page 16.
7. To use Aux In, refer to the instructions on page 17.
8. To power off (put Big Blue 200 in stand by mode), press the POWER BUTTON.
9. To wake the Big Blue 100 from standby mode, press the POWER BUTTON, activate audio using Chromecast built-in, select Big Blue 100 from your device's Bluetooth menu or plug the Aux in cable into the AUX IN PORT.

Notes:

- Big Blue 200 will go into low power mode immediately if no audio is streaming in Wi-Fi, Aux or Bluetooth® mode. After 60 minutes of no audio streaming, the Big Blue 200 will go into standby mode. All LED INDICATORS and LED RING are off in standby mode.
- If Big Blue 200 does not have an Wi-Fi connection, it will not go into standby mode.

USING BATTERY

1. Press the POWER BUTTON to turn Big Blue 200 on. The LED ring will turn on.
2. When the Big Blue 200 is powered on, the Wi-Fi STATUS LED INDICATOR is solid red for several seconds then changes to breathing white for several seconds while the Big Blue 200 is booting up. The Wi-Fi STATUS LED INDICATOR may turn on and off during the booting up process. This is normal. The booting process may take up to one minute to complete.
3. If the last mode used was AUX, the Wi-Fi STATUS LED INDICATOR will flash yellow, indicating the Big Blue 200 is in Aux mode.
4. If the last mode used was Bluetooth, BLUETOOTH® MODE LED INDICATOR will flash blue, indicating Big Blue 200 is in Bluetooth® mode.
5. If the last mode used was casting using Chromecast built-in, the Big Blue 200 will default to the last mode used prior to casting.
6. To use Chromecast built-in, refer to the instructions on page 13.
7. To use Bluetooth®, refer to the instructions on page 16.
8. To use Aux In, refer to the instructions on page 17.
9. To power off, press the POWER BUTTON.

Notes:

- Big Blue 200 will go into low power mode immediately if no audio is streaming in Wi-Fi, Aux or Bluetooth® mode. After 60 minutes of no audio streaming in Wi-Fi, Aux or Bluetooth® mode, Big Blue 200 will automatically turn off.
- If Big Blue 200 does not have an Wi-Fi connection, it will not automatically turn off.

USING CHROMECAST BUILT-IN

Chromecast built-in is a technology that lets you stream your favorite music, radio or podcasts from your mobile device to your speakers.

1. After Big Blue 200 has been set up in the Google Home app, tap the Cast button  in any Chromecast-enabled app and select the Big Blue 200. Consult the Google Home app for a list of apps that are Chromecast-enabled
2. Audio will stream from the Chromecast-enabled app to Big Blue 200 over Wi-Fi. The WI-FI MODE LED INDICATOR is solid white to indicate Big Blue 200 is in Wi-Fi mode. When audio is streaming, the Wi-Fi STATUS LED INDICATOR will be solid green. If audio is not streaming, the Wi-Fi STATUS LED INDICATOR will flash green.
3. Use VOLUME + on Big Blue 200 to increase the volume. The VOLUME LEVEL LED INDICATORS show the volume level for 5 seconds.
4. Use VOLUME - on Big Blue 200 to decrease the volume. The VOLUME LEVEL LED INDICATORS show the volume level for 5 seconds.

GROUPING SPEAKERS WITH CHROMECAST BUILT-IN

Speakers set up in the Google Home app can be grouped together to stream the same audio content.

1. Tap the menu icon on a device that has been set up in the Google Home app and select “Create Group.”
2. Select at least two speakers for the group and enter a name for the group.
3. The group will appear as an available connection when the Cast button  is tapped in Chromecast-enabled apps.
4. Access the speaker group in the Google Home app to control play/pause or control the volume of each speaker.

BIG BLUE 200 SOFTWARE UPDATES

As updates become available, the Big Blue 200's software will automatically update when the Big Blue 200 is connected to a Wi-Fi network.

During a software update, the Wi-Fi STATUS LED INDICATOR will pulse orange.

When the software update is complete, the Wi-Fi STATUS LED INDICATOR will turn solid red for a few seconds, change to breathing white for a few seconds and then turn off for several seconds as the Big Blue 200 reboots. After booting is complete, the Wi-Fi STATUS LED INDICATOR will flash yellow (Aux mode), indicating Big Blue 200 is ready to stream audio.

Note: A software update may occur while audio is streaming. Audio streaming will stop while the Big Blue 200 is being updated. After the update is complete, tap the Cast button  in your Chromecast-enabled app to resume audio.

USING BLUETOOTH®

1. Prepare your device to pair using Bluetooth®, making sure you are within 33 feet of Big Blue 200. Refer to your device's owner's manual for details if necessary.
2. With the Big Blue 200 powered on, press and hold the POWER/PAIRING BUTTON until the LED RING starts pulsing.
3. The Big Blue 200 is in pairing mode when the LED RING and BLUETOOTH® MODE LED INDICATOR are pulsing. Big Blue 200 will wait for a connection in pairing mode for up to 120 seconds.
4. Once Big Blue 200 is in pairing mode and your device is ready to pair, select "BB 200 XXXX." Each Big Blue 200 has a unique identifier. If prompted, use 0000 as a PIN for the pairing code.
5. Once "BB 200 XXXX" is selected, the LED RING will change to solid and the BLUETOOTH® MODE LED INDICATOR will start flashing to confirm pairing is complete. When audio is streaming, the BLUETOOTH® MODE LED INDICATOR will change to solid.

Note: To cancel the pairing mode, wait the 120 seconds for Big Blue 200 to cancel pairing automatically. The LED RING will return to solid and the unit will remain on.

6. Use VOLUME + on Big Blue 200 to increase the volume. The VOLUME LEVEL LED INDICATORS show the volume level for 5 seconds.
7. Use VOLUME - on Big Blue 200 to decrease the volume. The VOLUME LEVEL LED INDICATORS show the volume level for 5 seconds.

USING AUX IN

Connect your audio device to the Big Blue 200 with a 3.5mm-to-3.5mm cable (not included).

1. Plug one end of the cable into your audio device, just like you would a pair of headphones.
2. Plug the other end of the cable into the 3.5mm port labeled AUX IN on the Big Blue 200. The Wi-Fi STATUS LED INDICATOR will flash yellow. When audio is streaming, the Wi-Fi STATUS LED INDICATOR will be solid yellow.
3. Use your audio device to control music playback. Adjust volume with your audio device or with the volume controls on Big Blue 200.

LED RING ON/OFF

1. Press and hold both the VOLUME - BUTTON and the VOLUME + BUTTON for 3 seconds to turn the LED RING off.
2. Press and hold both the VOLUME - BUTTON and the VOLUME + BUTTON to turn the LED RING on.

Note: When the LED RING setting is off and the VOLUME - or VOLUME + BUTTONS are pressed, the VOLUME LEVEL LED INDICATORS show the volume level for 5 seconds then the LED RING turns off.

Wi-Fi SETTINGS RESET

1. To reset the Wi-Fi settings, press and hold the WI-FI SET UP/RESET BUTTON (with Big Blue 200 powered on) until the LED RING turns off (approximately 5 seconds). The Wi-Fi STATUS LED INDICATOR is solid white for several seconds while the Big Blue 200 resets.
2. After reset is complete, the Wi-Fi STATUS LED INDICATOR is solid red for several seconds while the Big Blue 200 is booting up. The Wi-Fi STATUS LED INDICATOR may turn on and off during the booting up process, this is normal. The booting process may take up to one minute to complete.
3. After booting is complete, the Wi-Fi STATUS LED INDICATOR continuously flashes white, indicating the Big Blue 200 is ready to be connected to a Wi-Fi network through the Google Home app.

UNABLE TO BOOT RESET

If the Wi-Fi STATUS LED INDICATOR is flashing red, Big Blue 200 has failed to boot and needs to be reset.

1. With Big Blue 200 powered on, press and hold the Wi-Fi SET UP/RESET BUTTON until the LED RING turns off (approximately 5 seconds). The Wi-Fi STATUS LED INDICATOR is solid white for several seconds while the Big Blue 200 resets.
2. After reset is complete, the Wi-Fi STATUS LED INDICATOR is solid red for several seconds while the Big Blue 200 is booting up. The Wi-Fi STATUS LED INDICATOR may turn on and off during the booting up process, this is normal. The booting process may take up to one minute to complete.
3. After booting is complete, the Wi-Fi STATUS LED INDICATOR continuously flashes white, indicating the Big Blue 200 is ready to be connected to a Wi-Fi network through the Google Home app.

SYSTEM RESET

If the Wi-Fi STATUS LED INDICATOR is flashing orange, the system needs to be reset.

1. Press and hold both the VOLUME - BUTTON and the VOLUME + BUTTON until the Wi-Fi STATUS LED INDICATOR turns off (approximately 8 seconds) to perform a system reset.
2. Press the POWER BUTTON to turn Big Blue 200 on.

COMPATIBILITY

Bluetooth 4.0 or above device with A2DP and AVRCP.

CARE AND MAINTENANCE

Warning: This product contains a lithium-ion battery. To prevent injury, store it out of direct sunlight.

Clean the speaker with a soft, dry cloth.

LED INDICATOR CHART

LED Indicator	Function	Color	State
Wi-Fi Status	Booting	Red	Solid
	Unable to Boot	Red	Flashing
	Network Streaming Audio	Green	Solid
	Network Buffering Audio	Green	Pulsing
	Network Not Streaming Audio	Green	Flashing
	Aux Mode Streaming Audio	Yellow	Solid
	Aux Mode Not Streaming Audio	Yellow	Flashing
	Ready to connect to a Wi-Fi network through Chromecast built-in	White	Flashing
	Reset	White	Solid
	Updating Software	Orange	Pulsing
	System Error	Orange	Flashing
Bluetooth Mode	Bluetooth Streaming Audio	Blue	Solid
	Bluetooth Not Streaming Audio or Bluetooth Not Connected	Blue	Flashing
	Using Bluetooth, In Pairing mode	Blue	Pulsing
Wi-Fi Mode	Streaming Audio through Wi-Fi network	White	Solid
LED Ring	Power on	White	Solid
	Searching for Bluetooth device	White	Pulsing
Charging LED	Low Battery	Red	Flashing
	Charging	Red	Solid
	Fully Charged		Off

SPECIFICATIONS

Power Supply..... 25V/3.6A

Rechargeable Battery..... 10.8V 4400mAh (48.8Wh)

Battery Charging Time Approx. 5 hours

Battery Life..... Approx. 7 hours

Total Power Output..... 60 Watts (15W per Channel; 30W subwoofer)

Bluetooth® Range..... Class 2, up to 33 ft (10 m)

Compatibility..... Bluetooth 4.0 with A2DP and AVRCP

Frequency Response..... 70Hz - 20kHz

Drivers 2 x 2" Mid-range driver +
1 x 3" Passive Radiator +
1 x 3" Subwoofer

Water Resistance IPX5 water resistant

Product Weight..... 7.4 lbs (3.5 kg) (approximately)

Product Dimensions..... 6.5" (165mm) w x 5.7" (145mm) d x 12.6" (320mm) h

FREQUENTLY ASKED QUESTIONS

Why doesn't the Big Blue 200 automatically show as a device in the Google Home app?

It may take several minutes for the Big Blue 200 to appear as a device in the Google Home app.

Ensure the Big Blue 200 is in range of your Wi-Fi network.

Ensure Bluetooth is enabled on your device. During set up, the Google Home app needs to access your device using Bluetooth.

Restart Big Blue 200 by powering off and then on.

Reset Big Blue 200 Wi-Fi settings (please refer to page 19 for Wi-Fi settings reset instructions).

Why won't audio play through the speaker in Wi-Fi mode?

Ensure the Big Blue 200 has been selected from the Cast menu in the Chromecast-enabled app.

Ensure the Big Blue 200 is in range of your Wi-Fi network.

Restart Big Blue 200 by powering off and then on.

Check Big Blue 200 or your device's volume level.

Why isn't there a Cast button  in the app from which I would like to stream audio?

Ensure the Big Blue 200 has been set up using the Google Home app (please refer to page 9 for set up instructions).

Confirm the app you would like to stream music from is enabled with Chromecast built-in.

Confirm the Wi-Fi network enabled on your device is the same Wi-Fi network that was used when the Big Blue 200 was set up using the Google Home app.

Confirm the Wi-Fi network used during set up with the Google Home app has all network privileges enabled. For example, a "guest network" on a router may not have all network privileges enabled.

Refresh the Chromecast-enabled app.

Why doesn't the Big Blue 200 appear as an available connection when I tap the Cast button  in the app from which I would like to stream audio?

Ensure the Big Blue 200 has been set up using the Google Home app (please refer to page 9 for set up instructions).

Verify the Big Blue 200 appears as a device in Google Home app device list.

The Big Blue 200 will stream audio from audio or music Chromecast-enabled apps; it may not stream audio from some video apps.

Why can audio only be heard through one speaker in a group?

It may take up to a minute for audio to stream on all speakers in a group.

How do I set up Big Blue 200 on a new Wi-Fi network?

Reset Big Blue 200 Wi-Fi settings (please refer to page 19 for Wi-Fi settings reset instructions). After booting is complete, the Wi-Fi STATUS LED INDICATOR continuously flashes white to indicate the Big Blue 200 is ready to be connected to a Wi-Fi network through the Google Home app (please refer to page 9 for set up instructions).

How do I turn off the Big Blue 200 when it is waiting to be connected to a Wi-Fi network?

When the Big Blue 200 is waiting to be connected to a Wi-Fi network (Wi-Fi STATUS LED INDICATOR flashing white), it can not be turned off. Press and hold the POWER/PAIRING BUTTON until the LED RING starts pulsing, then press the POWER/PAIRING BUTTON to power off Big Blue 200.

Why does the Big Blue 200 show as a Wi-Fi connection on my device?

The Big Blue 200 broadcasts a signal but the Wi-Fi connection is handled through the Google Home app.

Why won't audio play through the speaker using Aux Mode?

Remove and reinsert the 3.5mm-to-3.5mm cable (not included) into the AUX IN port.

How can I switch to Bluetooth mode?

Ensure your device is within 33 feet of Big Blue 200 and connect your device to Big Blue 200 (please refer to page 16 for pairing instructions) to switch the Big Blue 200 to Bluetooth mode.

How can I switch to Wi-Fi mode?

When using the adapter, tap the Cast button  in Chromecast-enabled apps to switch the Big Blue 200 to Wi-Fi mode.

When using the battery, power the unit on then tap the Cast button  in Chromecast-enabled apps to switch the Big Blue 200 to Wi-Fi mode.

Why won't audio play through the speaker when the BLUETOOTH MODE LED INDICATOR is flashing blue?

Select "BB 200 XXXX" in your device's Bluetooth settings to connect.

Ensure your device is within 33 feet of Big Blue 200 and reconnect your device to Big Blue 200 (please refer to page 16 for pairing instructions).

Why won't audio play through the speaker using Bluetooth?

Ensure your device is within 33 feet of Big Blue 200 and reconnect your device to Big Blue 200 (please refer to page 16 for pairing instructions).

Restart Big Blue 200 by powering off and then on.

ONE (1) YEAR LIMITED WARRANTY

Brookstone® warrants this product against defects in materials and/or workmanship under normal use for a period of ONE (1) YEAR from the date of purchase by the original purchaser ("Warranty Period"). If a defect arises and a valid claim is received within the Warranty Period, at its option, Brookstone will either 1) repair the defect at no charge, using new or refurbished replacement parts, or 2) replace the product with a new product that is at least functionally equivalent to the original product, or 3) provide a store credit in the amount of the purchase price of the original product. A replacement product or part, including a user-installable part installed in accordance with instructions provided by Brookstone, assumes the remaining warranty of the original product. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Brookstone's property. When a store credit is given, the original product must be returned to Brookstone and becomes Brookstone's property.

Obtaining Service: To obtain warranty service, call Brookstone Limited Warranty Service at 1-800-292-9819. Please be prepared to describe the product that needs service and the nature of the problem. A purchase receipt is required. All repairs and replacements must be authorized in advance. Service options, parts availability and response times will vary. You are responsible for delivery and the cost of delivery of the product or any parts to the authorized service center for replacement, per our instructions.

Limits and Exclusions: Coverage under this Limited Warranty is limited to the United States of America, including the District of Columbia and the U.S. Territories of Guam, Puerto Rico, and the U.S. Virgin Islands. This Limited Warranty applies only to products manufactured for Brookstone that can be identified by the "Brookstone" trademark, trade name, or logo affixed to them or their packaging. The Limited Warranty does not apply to any non-Brookstone products. Manufacturers or suppliers other than Brookstone may provide their own warranties to the purchaser,

but Brookstone, in so far as permitted by law, provides these products "as is." This warranty does not apply to: a) damage caused by failure to follow instructions relating to product's use or the installation of components; b) damage caused by accident, abuse, misuse, fire, floods, earthquake or other external causes; c) damage caused by service performed by anyone who is not a representative of Brookstone; d) accessories used in conjunction with a covered product; e) a product or part that has been modified to alter functionality or capability; f) items intended to be periodically replaced by the purchaser during the normal life of the product including, without limitation, batteries or light bulbs; g) any product sold "as is" including, without limitation, floor demonstration models and refurbished items; or h) a product that is used commercially or for a commercial purpose.

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Some states disallow the exclusion or limitation of incidental or consequential damages or how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

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