

**SONY®**

# Startup Guide



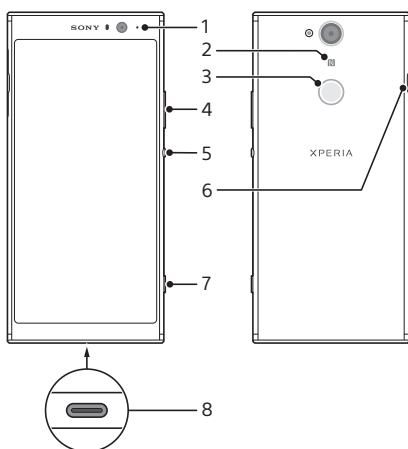
**XPERIA**

This product's battery charging system is certified by the California Energy Commission, as indicated by the BC logo.



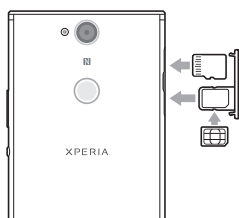
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## Device basics



- 1 Charging/Notification light
- 2 NFC
- 3 Fingerprint sensor
- 4 Volume/Zoom key
- 5 Power key
- 6 Nano SIM/Memory card slot
- 7 Camera key
- 8 USB port/Charger

## To insert a nano SIM card and a memory card



- ! Do not cut your SIM card, as this may damage your device.
- 1 Drag out the SIM card tray.
- 2 Insert the memory card in the correct orientation into the memory card slot, as shown in the illustration.
- 3 Place the SIM card securely in the SIM card tray, as shown in the illustration.
- 4 Gently push the SIM card tray back into the slot until it fits into place.

## To turn on your device

- ! It is recommended to charge the battery for at least 30 minutes before you turn on your device for the first time. It is important to use the USB Type-C™ cable provided when charging your device, as other types of USB cables can damage your device.

- 1 Press and hold down the power key  until the device vibrates.
- 2 Wait a moment for the device to start.

## To activate the screen

- Briefly press the power key .

## Screen protection

- ! Before using your device, remove the protection film by pulling up on the protruding tab.

Screen covers and protectors may help you protect your device against damage. We recommend you use only those screen covers intended for your Xperia™ device. The use of third party screen protection accessories may prevent your device from working correctly by covering sensors, lenses, speakers, or microphones and can invalidate the warranty.

## Support for you

Use the Support app to find your device's model name, software information, help topics and support tools. Visit [support.sonymobile.com](https://support.sonymobile.com) from the Support app or any browser for user guides, troubleshooting tips, support forum and support contact information.

- ! You can find support contact information in the Support app even without a network connection. The Support app is not available in all countries and regions.

## To access the Support app

- Find and tap .

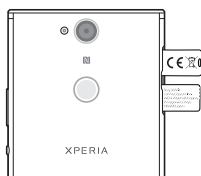
## Warranty, SAR and usage guidelines

For information about warranty, SAR (Specific Absorption Rate) and safety guidelines, please read the Important information provided under Settings > System > About phone > Legal information on your device.

## Transferring contacts and content

For transferring contacts, messages, photos or other data from an old device to your new device, we recommend that you use the Xperia Transfer Mobile application. On your new device you will find it in Settings > System. Visit <https://www.sonymobile.com/xperiatransfer> for more information.

## To view the CE marking, FCC ID



- 1 Drag out the SIM card tray.
- 2 Remove the memory card from its slot.
- 3 Drag out the label strips simultaneously, as shown in the illustration. To see the full text of the EU declaration of conformity, visit: <http://www.compliance.sony.de/>.
- 4 To view the FCC ID, turn over your device. The FCC ID is displayed on the other side of the label strips.

## To view the regulatory compliance mark

- Open the phone dialer, then enter \*#07#.

## To view the IMEI number

- Open the phone dialer, then enter \*#06#.

## To listen to the FM radio

- 1 Connect a headset or a set of headphones to your device.
- 2 Find and tap . The available channels appear as you scroll through the frequency bands.

## Legal information

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See regulatory information such as the device CE marking in the relevant label tray in the device.

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Manufacturer: Sony Mobile Communications Inc., 4-12-3 Higashi-Shinagawa, Shinagawa-ku, Tokyo 140-0002, Japan. For EU product compliance: Sony Belgium, bijkantoor van Sony Europe Limited, Da Vincilaan 7-D1, 1935 Zaventem, Belgium.

Note: Sony Mobile advises users to backup their personal data information.

Some services are network- or subscription-dependent. Please contact your network operator or our call centre for details.

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## Supported frequency bands

Some frequency bands might be turned off in certain markets or by certain operators.

You can find your model number under Settings > System > About phone.

H3413

UMTS HSPA+ (Bands 1, 2, 5, 8) GSM GPRS/EDGE 850, 900, 1800, 1900 LTE (Bands 1, 2, 3, 5, 7, 8, 20, 38) WLAN, 2.4G/5G, NFC

H3423

UMTS HSPA+ (Bands 1, 2, 4, 5, 8) GSM GPRS/EDGE 850, 900, 1800, 1900 LTE (Bands 1, 2, 4, 5, 7, 8, 12, 13, 17, 25, 28, 29, 66) WLAN, 2.4G/5G, NFC

GSM 850/900 : Power Class 4, DCS(1800)/PCS(1900) : Power Class 1, UMTS : Power Class 3, LTE : Power Class 3, 2.4GHz<100mW, 5.15-5.35GHz<200mW, 5.47-5.725GHz<200mW, NFC 13.56MHz