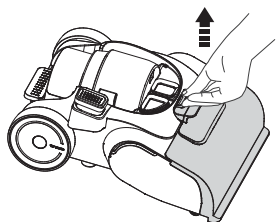
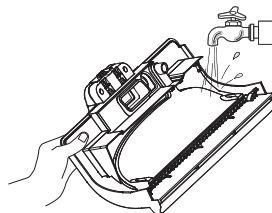


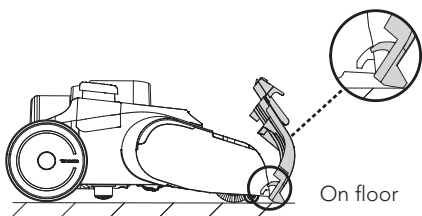
Brush Roller Cover



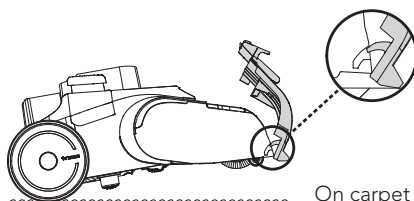
Press brush roller cover release button on the cover and pull upward to remove.



Rinse with water.



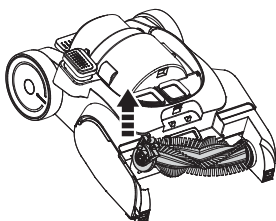
On floor



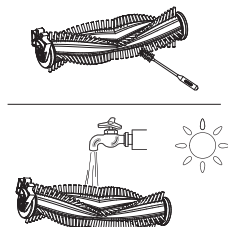
On carpet

When replacing, always latch the brush cover into place to avoid leakage.

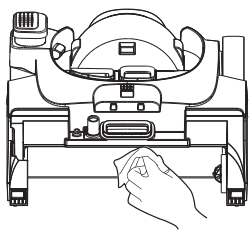
Brush Roller



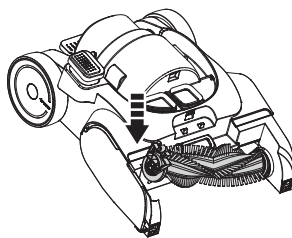
Remove the brush roller by squeeze the brush roller tab and pulling out.



Using the cleaning tool, remove the hair and debris wrapped around the roller and rinse with water. Replace the brush roller back into the accessory holder, and allow it to dry completely before reinstalling.

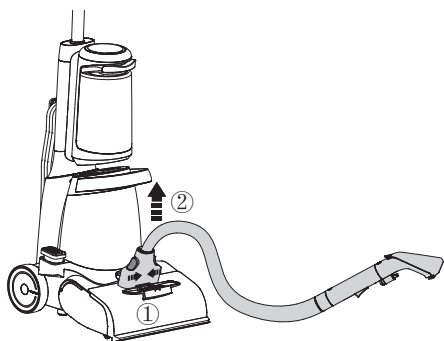


Remove hair and debris from the brush roller chamber and the opening with a tissue or a damp cloth.

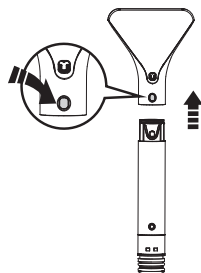


Replace the brush roller by inserting the brush roller end into the right side of the holder, then attach the roller tab to the left side to lock into place.

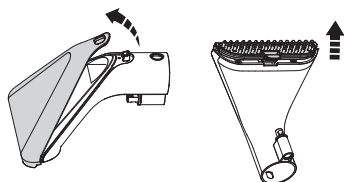
Accessory Hose & 2 in 1 Nozzle



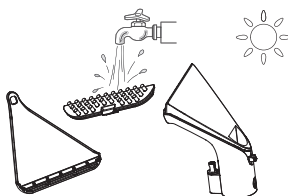
Press the buttons on both sides to remove the hose.



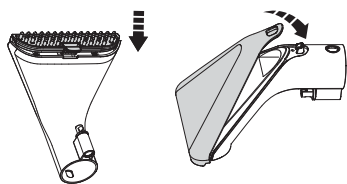
Press the release button to remove the accessory brush.



Remove the top cover and brush head.

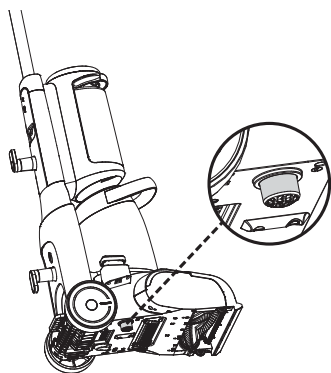


Rinse with water. Allow it to dry completely before reinstalling.



Reinstall.

Humidity Sensor



Before each use, clean the casing of humidity sensor, rotate the humidity sensor casing 3 times clockwise and counterclockwise respectively.

Specifications

Product	CARPET ONE SERIES
Voltage	120V, 60Hz
Rated Power	~1300W
CWT Capacity	~2L
DWT Capacity	~1.5L
Waterproof	IPX4

- All data and technical instructions of this manual are based on results from lab tests of Tineco or designated third parties. The company reserves all rights for final explanations.

Disposal

- Accessories and packaging should be sorted for environmental friendly recycling. Do not put them into fire, water or soil.

Troubleshooting

Problem	Possible cause	Solution
The appliance does not turn on	The power cord is not plugged in, or the socket is not energized	Ensure that the socket is energized and the power cord is plugged in
Accessory icon: blinks Spray volume indicator: solid "0" Voice prompt: Stand the device upright	The appliance is tilted while installing accessory brushes	Stand the appliance upright, then enter the ACCESSORY mode
AUTO icon: blinks Spray volume indicator: solid "0" Voice prompt: Stand the device upright	The appliance is tilted while removing accessory brushes	Stand the appliance upright to end the accessory hose removal. Then tilt the appliance again to enter AUTO mode
LED loop illuminates red	Dirt sensor malfunction or blocked. Channel has a blockage	Remove blockages, clean the debris channel, or restart
CWT empty indicator blinking Voice prompt: Please add clean water or solution to clean water tank	CWT is empty	Refill CWT
DWT full indicator blinking Voice prompt: Dirty water tank full, please empty.	1.The dirty water in DWT has reached the MAX line 2.DWT is not installed 3.Channel has a blockage	1.Empty the dirty water and then reinstall the DWT 2.Install the DWT 3.Remove blockages
Brush roller tangled indicator blinking Voice prompt: 1.Please clean the brush roller. 2.Please install the brush roller cover.	1.The brush roller cover is blocked 2.The brush roller cover is not installed	1.Remove blockages 2.Install brush roller cover correctly
WiFi indicator is off	WiFi is not connected	Follow the in-app guide to connect to WiFi
No spray volume display:	Pump malfunction	Contact Customer Service
Dry degree indicator blinks Voice prompt: Humidity Display malfunction, please contact customer service.	humidity sensor malfunction	Contact Customer Service

Note:

If the above troubleshooting guide fails to provide a solution, please visit our website www.tineco.com for further support.

Warranty

2-YEAR LIMITED WARRANTY

- Only applies to purchases made from authorized retailers of Tineco.
- Is subject to the adherence of the requirements outlined in this instruction manual, and is subject to further conditions outlined below.
- This warranty is governed by and construed under the laws of the country in which the purchase took place. We provide 2-year warranty or a warranty period as stipulated by applicable local law, whichever is longer.

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WHAT IS COVERED?

- Your Tineco appliance has a 2-year warranty against original defects in material and workmanship, when used for private household purposes in accordance with the Tineco Instruction Manual. Motorized accessories bought separately come with a 1-year warranty.
- This warranty provides, at no extra cost to you, all labor and parts necessary to ensure your appliance is in proper operating condition during the warranty period.
- This warranty will only be valid if the appliance is used in the country in which it was sold.

WHAT IS NOT COVERED?

Tineco shall not be liable for costs, damages or repairs incurred as a result of:

- Appliances purchased from an unauthorized dealer.
- Careless operation or handling, misuse, abuse and/or lack of maintenance or use not in accordance with the Tineco Instruction Manual.
- Use of the appliance other than for normal domestic purposes, e.g. for commercial or rental purposes.
- Use of parts not in accordance with the Tineco Instruction Manual.
- Use of parts and accessories other than those produced or recommended by Tineco.
- External factors unrelated to product quality and use, such as weather, modifications, accidents, electrical outages, power surges or acts of God.
- Repairs or alterations carried out by unauthorized parties or agents.
- Failing to clear blockage and other hazardous material from the appliance.
- Normal wear and tear, including normal wearing parts, such as clear bin, belt, filter, HEPA, brush bar, and power cord (or where external damage or abuse is diagnosed), carpet or floor damage due to use not in accordance with manufacturer's instructions or failure to turn the brush bar off when necessary.

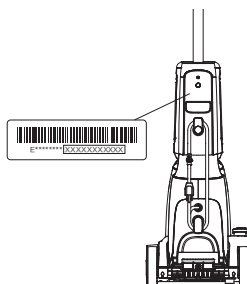
WARRANTY LIMITATIONS

- Any implied warranties relating to your appliance including but not limited to warranty of merchantability or warranty of fitness for a particular purpose, are limited to the duration of this warranty.
- Warranty coverage applies to the original owner and to the original battery only and is not transferable.
- This limited warranty gives you specific legal rights. You may also have other rights which vary by region.
- Manufacturer's warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.

WARRANTY SERVICE

Register: We highly recommend that upon purchase, you register your appliance on the Tineco official website (www.tineco.com) and enjoy exclusive benefits. To register, please enter the last 11 digits of the serial number (remove the Clean Water Tank and find it on the back of the appliance).

Failure to register your product won't diminish your warranty rights.



How to Claim: Please retain your proof of purchase. To make a claim under our Limited Warranty, you need to provide your serial number and the original purchase receipt with the purchase date and order number on it.

All work will be carried out by Tineco or its authorized agency.

Any replaced defective parts will become the property of Tineco.

Service under this warranty will not extend the period of this warranty.

Contact our Customer Service
Hotline: **1-855-292-8864**
or Visit Tineco website
www.tineco.com
for expert customer service.

tineco
Live Easy.
Enjoy Life.



tinecoglobal	
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Contact us - We'll get back to you within 1 business day.

Conéctese con nosotros. Nos pondremos en contacto con usted dentro de 1 día laboral.

Contactez-nous. Nous vous répondrons dans 1 jour ouvrable.

www.tineco.com

1-855-292-8864

Mon. - Fri. 9am - 6pm (CST)