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How to add camera 09:59 M 🕈 🖽 Welcome + All Devices (0/0) Click Here to Add Camera Device Profile Q Clouil (+)1 Alerts

How to connected with Wi-fi

When the camera is powered on, the camera will beep continuously, waiting for the connection from the app. Then operate on the app as shown below.

13:44		🗢 🔳	
<	Connection Mode		
	Scan code binding		
	select your connection mode based on instruction manual	_	
2	WiFi connection Connect through WiFi	Connect camera	through Wi
(?)	Hotspot direct connect Use AP hot spat to live view	\rightarrow	
	Hotspot config to wifi Use AP hot spat to connect to WiFi	\rightarrow	
	Network cable connect Connect through network cable	\rightarrow	
*	Bluetooth+WiFi connection Connect via Bluetooth or WiFi	\rightarrow	
_		-	

14:05 🕇		al 🕈 🔳		
<	Select Device(s)	O Wi-Fi binding		
	0			
Power on th	e device and wait for abo until you hear beeps	ut 20 seconds		
			Check the button	
C	I hear beeps			
	Didn't hear the beeps7			

If you don't hear the beeps, please press the "RESET" on the camera. Continue for more than 5 seconds, until you heard the beeps, that means the reset is successful.

14:(7 . ?	-
<	Chance Wi-Fi	
Se	lect a Wi-Fi network and enter a password	1
	mm Change active	connected to wifi in mobile
*		phone setting, fill wifi password
â	Please enter password	>
0	ave password	
Thi ma 5G not	s may be a 5GHz Wi-Fi, please refer to the nual to confirm whether the device supports Hz Wi-Fi (most devices do not support it), if , please choose 2.4GHz Wi-Fi	
	Next	
	Minimum network requirement	

Note:

- 1. Some models only support 2.4G or 5G WiFi. Please refer to the product hardware information.
- 2. Please turn on location of phone

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The QR code that appears on the mobile phone is scanned against the camera lens, and the device emits a prompt sound "QR code scan successful" and "WiFi connected", click Next, and wait for the network configuration to be completed.

If the camera can successfully connect to Wi-Fi, the app will display the next page.



Ensure the camera is as close to the router as possible



		- ? 📫	
	all a		Pairing successful
Your	camera is p	paired	
You can now vi aler	ew live video i ts on your can era	and get activity sera.	
Smart Camero			
Suggested cam	era names		
We suggest naming	your camera by re	0077	
Living room	Hallway	Bedroom	
lütchan	Garden	Pabo	
Office	Garage	Storage	
	Next		
_		_	

Connect cameras via Hotspot

(Note: This section only applies to some models. The product purchase page or product packaging will indicate whether the device supports Hotspot binding.)





Choose the option "Hotspot config to wifi".

It is suitable for the places without WiFi. And when the device does not have Internet access, you can choose this option to pair your camera.

Please note: The mobile phone and the device must keep a relatively close distance, generally within 15 meters at most.

Steps:

1. Long press the RESET button of the device until you hear the music prompt from the device, and then wait for the self-test startup to complete before proceeding to the next step.

2. Open the mobile APP, click "+" in the upper right corner, select " Hotspot config to wifi" at the bottom. Then click "Hotspot Direct Watch", and then click "connect", find the name starting with "CAM_", such as CAM_XXXXX, click "connect", and enter the password: 12345678. Then return to the APP to wait for the network configuration to complete.

Tips: Before starting, turn off the mobile data of the mobile phone. After the connection is successful, the mobile phone will prompt: "The current WLAN network cannot access the Internet. Do you want to switch?" Click the "Keep connected" option, otherwise the connection will be disconnected.

(Note: For some models, the binding process may differ. Please visit the following website: <u>https://kamicloud.kamihome.com</u>

Log in and follow the instructions to complete the device binding.

How to use app



Depending on the hardware capabilities, the functions displayed on the app may be different. If it isn't a PTZ camera, there isn't a PTZ control panel.







< 2022-01-24





Common problems

Q: The camera is offline or offline

- 1. Check if the power supply is working properly
- 2. Power off and restart the device to reconnect to the network
- 3. The signal coverage is weak
- 4. Signal interference shielding in special places
- Q: How does the camera store video
 - 1. The camera supports the F32 format with a maximum capacity of 128G. After the card is recognized, it automatically records, and when the storage is full, it automatically overwrites the original recording and loops recording;
 - 2. Support opening cloud storage service to store video;

For more app-related questions or issues, on the Profile tab in the app, we provide "Customer Service" or "Contact Us" options to help you.

Special statement

The product is subject to the actual product, the instruction manual is for reference only Mobile phone app and device firmware version support update, users can upgrade through the app.

The manual may contain technical descriptions or inconsistencies with product functions or typographical errors. Please understand, please refer to the final interpretation of our company.

Do not install the product in a place where it is damp, dusty, high temperature, flammable or explosive and out of reach of children

FCC Warnning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection againstharmful interference in a residential installation. This equipment generates, uses and can radiateradio frequency energy and, if not installed and used in accordance with the instructions, maycause harmful interference to radio communications. However, there is no guarantee thatinterference will not occur in a particular installation. If this equipment does cause harmfulinterference to radio or television reception, which can be determined by turning the equipmentoff and on, the user is encouraged to try to correct the interference by one or more of thefollowing measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1)This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.