CORE
INNOVATIONS™

CTB1016G
User Manual

10.1" Quad-Core Tablet
with Headphones & Keyboard Folio

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Read Before Use

Your tablet is manufactured and designed for mobile use. As the tablet software is updated regularly, this User Manual may not cover all aspects of new features. Please read the following instructions carefully:

- Do not place objects on top of the tablet, as objects may scratch the screen.
- Protect the device from moisture, dust or smoky environments, as these may harm the tablet. The tablet is not resistant to water or moisture. Avoid using the tablet in a humid environment. Do not expose the device to direct sunlight or heat sources.
- Do not place the tablet on uneven or unstable surfaces.
- Avoid using this device in strong magnetic and static environments as much as possible.
- Do not drop the tablet or impact it against a hard surface. Dropping the tablet can damage the LCD screen, which is not covered by warranty.
- Operation Temperature: This tablet should only be used in environments with ambient temperatures between 32°F (0°C) and 113°F (45°C).
- Do not force or attempt to insert items with different ports/plugs into the tablet.
- Do not use your tablet while driving.
- Use only manufacturer approved chargers.
- The device and adapter may produce some heat during normal operation or charging. Avoid placing them on soft surfaces or other locations/ conditions that may prevent normal dispersion of heat, which can cause device overheating. To prevent discomfort or injury from heat exposure, do not leave the tablet on your lap or other parts of the body.
- Once charged, disconnect the tablet from the outlet.
- Do not use a pen or any sharp object to tap the screen.
- Clean only with a dry, soft cloth.
- Do not disassemble the tablet. Refer to a certified service technician for repairs.
- Do not disconnect the tablet during formatting, uploading or downloading. Turn off the tablet when installing or removing external devices.

Tablet Overview
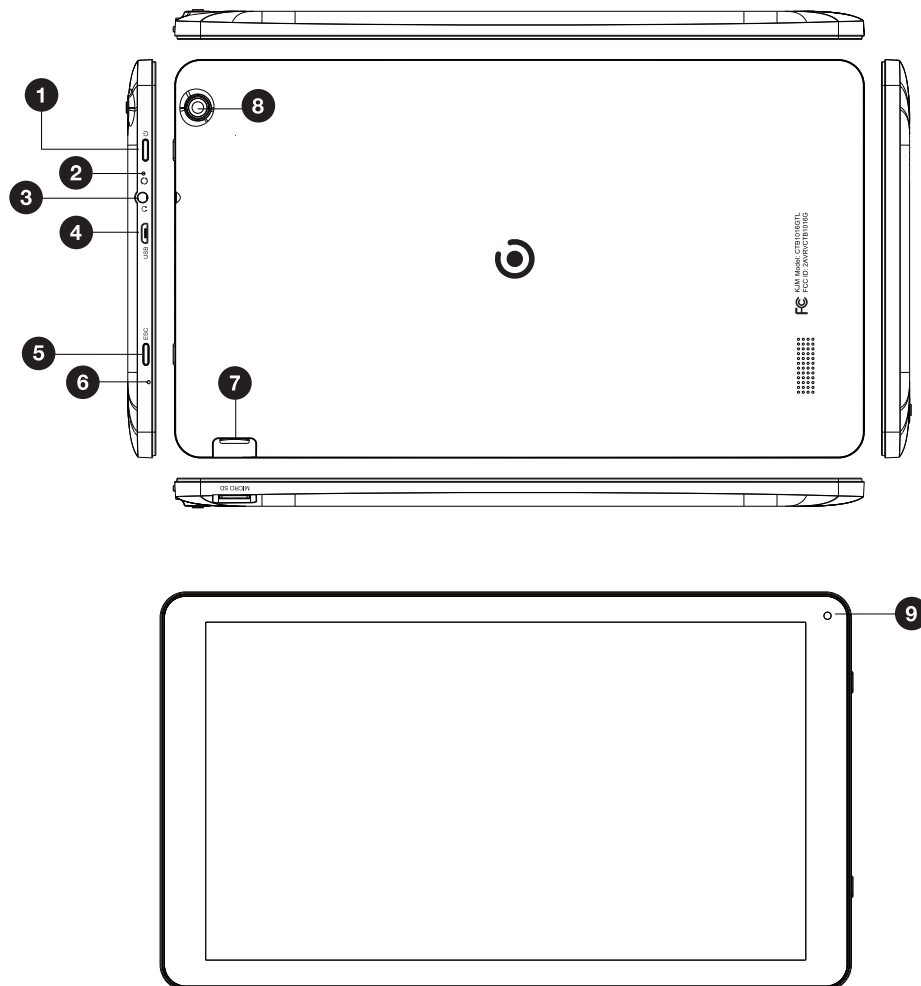
1. Power
2. Reset
3. 3.5mm Headphone Jack
4. Micro USB Port
5. ESC

6. Mic
7. Micro SD Card Slot
8. Back Camera
9. Front Camera

Initial Setup

<u>Charging</u>

Fully charge your tablet for at least six hours before initial use. The battery icon at the upper right corner of the screen indicates the battery level or charging status.

1. Plug the small end of the USB cable into the micro USB port on the side of the device, and then plug the larger USB end into the power adapter.

2. Once fully charged, disconnect the device from the charger. Unplug the charger from the device first, and then unplug it from the electric outlet.

NOTE: Use the included charging accessories to optimize your battery performance.

<u>Optimizing Battery Performance</u>

Here are some tips to help you optimize your battery performance.
• Ensure that your tablet settings are set to meet actual usage.
• If you are not using Bluetooth, Wi-Fi or other applications, turn them off.
• Adjust your screen's brightness to low or medium levels when possible.
• Avoid using or placing your tablet near magnetic objects (e.g. radios or TVs) or on metal surfaces, which will impact the network connection and ultimately drain power from your battery.

Initial Setup (Continued)

<u>Powering On/Off</u>

To turn on your tablet, press and hold the power key for approximately two seconds. The Core Innovations logo indicates that the tablet is loading.

1. When you turn on your tablet for the first time, the Installer Wizard appears. Select the apps you wish to install on your tablet and follow the on-screen instructions.

2. It may take several minutes for your tablet to install the apps; please be patient.

To turn off your tablet, press and hold the power button, and then tap Power off on the pop-up screen.

NOTE: If you choose not to install the apps provided by the Installer Wizard, you may install them at a later time by tapping on the home screen.

Touchscreen Basics

Tap
Tap the screen once to activate an item.

Touch & Hold
Touch and hold to move an item by dragging. In many apps, touch and hold can offer more options.

Swipe
Quickly swipe your finger vertically or horizontally across the screen to move to other home pages or scroll through documents.

Zoom in
Touch the screen with two fingers and pinch them together.

Zoom out
Touch the screen with two fingers and spread them apart.

Flick
Flick the screen with your finger to quickly scroll through a long list, such as a library of music.

Home Screen

When you turn on your tablet for the first time, you will see the main home screen panel. This panel is typically centered; you can access additional panels on either side of the main one by swiping your finger left or right.

The menu, home and back keys help you navigate your tablet. You can adjust volume using the VOL+ and VOL- buttons.

Swipe up to reveal more apps.

Google Search   Status Bar
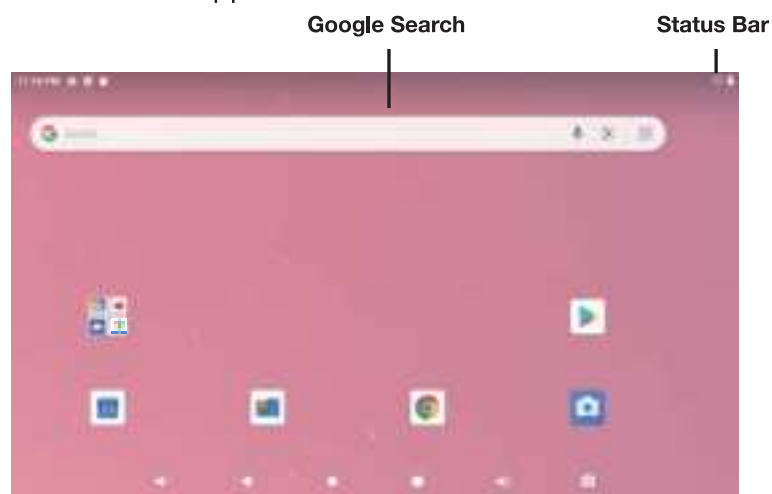
■ **Battery Level**: The white battery level indicator will decrease and change to red as the battery is drained.

⌇ **Wi-Fi Signal**: As the Wi-Fi signal strength decreases, the blue bands will change to grey.

⠿ **All Apps**: Tap to view all apps.

◁ **Back**: Go back to the previous screen.

□ **Recent apps**: Open a list of recent apps. Tap an app to open or swipe left/right to remove the thumbnail.

○ **Home**: Go back to the home screen. Hold and slide up to open Google Now.

◁)) **Increase Volume**

◁) **Decrease Volume**

Personalizing Your Wallpaper

Tap and hold your finger on any empty space on your homescreen, and a list of options will appear. Tap Wallpapers.

Select "Just Once" if you'd like this action to prompt every time you change the wallpaper. Select "Always" to skip this action in the future.

Tap My Photos to select a wallpaper from Gallery Go. Choose the image you'd like to use and tap Set Wallpaper to confirm the change. You may now pick whether you'd like the new wallpaper to appear on the home screen, lock screen, or both.

Adding App Icons to the Home Screen

Within the Apps menu, choose an app. Tap and hold the desired app for about two seconds, until the home screen appears. Slide it wherever you wish to place it and let go.

Removing App Icons from the Home Screen

Tap and hold the icon you wish to remove to display the Remove option at the top of the home screen. Drag the icon to remove it from the home screen.

Menu List

On the home screen, swipe your finger from the bottom to the top to open the menu list. This menu may have multiple panels.

To view other panels, swipe left or right.

Tap ◁ or ○ to return to the home screen.

Notifications Panel

Open the notifications panel to view all new notifications and information.
• To open the notifications panel, swipe your finger down from the top of the screen.
• To close the notifications panel, drag the panel up.
• To dismiss the notification, swipe it left or right.

Home Screen (Continued)

Quick Settings

Quick Settings allow you to easily turn on Airplane Mode and Wi-Fi, and also provide a quick shortcut to change the mode and set the brightness and auto rotation.

Swipe down from the top of the screen with two fingers to open Quick Settings.

Locking and Unlocking the Screen

When not in use, lock your tablet to prevent unwanted operations and to save battery power.
• Lock: press the power button.
• Unlock: press the power button, and then slide the lock icon to unlock your screen.
• When your tablet is locked, nothing happens if you touch the screen. You will still be able to:
  - Receive calls, text messages, and other updates
  - Play music
  - Adjust the volume
• You can use the headphones to answer a call or listen to music.

Autolock
You can set a time span for the screen to lock automatically.

1. On the menu list, tap Settings > Display > Sleep.

2. Select your desired time span.

Setting a Screen Lock Pattern
Protect your personal information and prevent others from using your tablet without your permission by setting a screen lock pattern, PIN, or password. You will be asked to unlock the screen every time your tablet is powered on or when it is inactive for a certain period of time.

On the menu list, tap Settings > Security > Screen lock.

Unlocking Your Tablet
Turn on the screen by pressing the power button, and enter the password.

If you have forgotten your screen lock pattern or code, you have up to five attempts to try and unlock your tablet. If this fails, call customer service for assistance with resetting your device.

Network Preferences

Wi-Fi can only be used when it connects with a Wi-Fi Access Point (AP) or a free, unsecured Wi-Fi hotspot.

The availability and strength of the Wi-Fi signal may vary.

Connecting to a Wi-Fi Network

1. On the home screen or menu list, tap the Settings icon 🔘 and then tap Wi-Fi to turn it on.

2. The Wi-Fi section will show the list of networks detected.

3. Tap the desired Wi-Fi network you want to connect to. When connected, the wireless indicator appears in the status bar. The white lines indicate connection strength.

Note: If you select a secured network, you will be asked to enter the network key or password.

The next time your tablet connects to a previously accessed wireless network, you will not be asked to enter the key or other security information again.

Turning Wi-Fi On/Off
• Tap Wi-Fi in quick settings.
• On the home screen or menu list, tap the Settings icon 🔘 and then tap Wi-Fi to turn it on or off.

Forgetting a Wi-Fi Network
If you do not want your tablet to automatically connect to a network, you may "forget" it.

1. On the home screen or menu list, tap 🔘, and then tap Wi-Fi.

2. Select the network name. A dialog will appear in which you can tap "Forget".

Bluetooth

Your tablet can connect to a compatible Bluetooth device to exchange data.

Bluetooth creates a direct wireless connection between two devices over short distances.

Pairing a Bluetooth Device

1. Tap on the Settings app ⚙

2. Toggle the Bluetooth button to ON.

3. A list of available Bluetooth devices will appear.

4. Select the device you wish to connect with. Tap Pair. The pairing is successful if your pairing request is accepted by the other device.

Unpairing a Bluetooth Device

1. Select the device you want to unpair.

2. Tap Unpair.

Sending Data via Bluetooth

1. Tap on the Settings app ⚙

2. Tap to turn Bluetooth on.

3. Pair with the desired Bluetooth device.

4. Select the file you want to share.

5. Tap on the Share icon ⌁ to send the file via Bluetooth.

6. Select a device to start sending the file.

Bluetooth (Continued)

Receiving Data via Bluetooth

1. Tap on the Settings app ⚙

2. Tap to turn Bluetooth on.

3. Tap your tablet model to make it visible to all nearby Bluetooth devices.

4. Accept the request and pair with the other Bluetooth device.

5. Open the notifications panel and tap Accept.

Files received via Bluetooth are stored in your tablet's Bluetooth folder.

Google Chrome Browser

Use your tablet to browse the web. You will need a Wi-Fi connection to do so.

1. On the home screen or menu list, tap on Google Chrome

2. Enter your search keywords or a webpage address.

3. While browsing a website, you can:
   - Tap ← to go to the previous page.
   - Tap → to go to the next page.
   - Tap C to reload the current page (this icon changes to ✕ while the page is loading).
   - Tap ☆ to bookmark the current page.
   - Tap Q to search for information.
   - Tap ✕ to close the current tab.
   - Tap ＋ to open a new tab.
   - Tap ⊠ to browse websites from your Bookmarks, History and Saved pages.

Downloading Files
You can download files and apps directly from your favorite websites. Files and apps downloaded from the web may be from unknown sources. To protect your tablet and personal data, we strongly recommend that you download and open only the files you trust.

Note: Before you may install an app downloaded from a third party website (outside of Google Play), you need to set your tablet to allow installation of third-party apps. Go to System Settings > Security > Unknown Sources.

1. On the home screen or menu list, tap Chrome

2. Go to the website to download the desired file.

3. Follow the website's download instructions.

Google Chrome Browser (Continued)

Viewing Downloads

1. On the Google Chrome browser, tap on More Options ⋮

2. Tap on "Downloads" from the dropdown menu.

Browser Settings

Customize the web browser to your needs. Set display, privacy and security options by tapping Settings on the browser screen.

Music Player

Listen to your favorite music with Google Play Music. The music app is a central hub for your favorite music, whether stored on your tablet or streamed through a music service.

To use the Music Player, tap on the Play Music app on the home screen or menu list.

<u>**Setting a Song as Ringtone**</u>

1. Choose a song from the list.

2. Tap More Options ⋮ and select Use as ringtone.

<u>**Deleting a Song**</u>

1. Tap a song from the list.

2. Tap More Options ⋮ and select Delete.

<u>**Creating a Playlist**</u>
You can make your own playlist.

1. Tap a song from the list.

2. Tap ⋮ and select Add to playlist.

3. On the pop-up screen, tap New to create a new playlist.

4. Enter a title and tap Save.

<u>**Renaming and Deleting a Playlist**</u>

1. Tap Playlists to view all your playlists.

2. Tap and hold the playlist you want to rename or delete.

3. Select Rename/Delete on the pop-up screen.

Camera

You can take both photos and videos with your tablet. To use the camera, tap on the Camera app on the home screen or menu list.

Viewing Photos
• On the home screen or menu list, tap
• Browse all photos or specific albums.
• Tap a photo to view it full-screen.

Sharing Photos
Share your photos via email, messaging or Bluetooth.

1. On the home screen or menu list, tap on the Gallery app.

2. Tap and hold on a photo to select it. Photos selected will have a blue check mark displayed on a corner. You can select multiple images.

3. Tap the share icon ⦷ to open a list of sharing options. Choose how you would like to share your photo from the list.

Deleting Photos

1. On the home screen or menu list, tap on the Gallery app.

2. Select the photo(s) that you want to delete by tapping and holding on a photo.

3. Tap on the trash icon to Delete.

Clock

Use the Clock app to set alarms, check the time in cities around the world, measure the duration of an event, or set a timer.

Setting an Alarm

1. At the top of the clock screen, tap Alarm.

2. Tap + to add a new alarm.

3. Use the virtual digit keyboard to set the alarm time.

4. Tap OK.

5. If you want the alarm for multiple days, tap Repeat.

Turning Off an Alarm

When an alarm rings, you can choose to Dismiss the alarm or set it to Snooze. If you select snooze, the alarm will ring again in a few minutes.

To completely turn off an alarm, select the alarm and drag the slider to OFF.

Deleting an Alarm

1. Tap and hold the alarm you want to delete.

2. Tap the trash icon to delete.

Preinstalled Apps

YouTube: Watch online videos

Gmail: Check your email

Chrome: Browse the web

Google Maps Go: Check your location

Google Play: Download apps, games and more

Files: View your stored files

Google Assistant: Ask your Google Assistant questions

Google Go: Search Google

Google Play Movies & TV: find and watch movies or TV shows

Google Play Music: Listen to music

Clock	Contacts	Settings
Sound Recorder	Camera	Gallery
Calculator	Calendar	

Google Accounts

You will need a Google Account to download new apps. When you open the Google Play store, you will be prompted to login with your preexisting Google Account or choose to create a new one.

Google Accounts are free and can be used to access many Google services like Gmail, YouTube, Google Play and more.

Creating a Google Account

1. From your home screen, tap on the Settings app ⚙ .

2. Tap on User & Accounts > Add Account.

3. You will be asked to choose the type of account you would like to add. Tap on Google.

4. The screen will ask you to sign in to an existing Google Account. If you don't have one yet, you can create a new one by tapping on "Create Account" on the bottom of the screen.

Creating a Google Account

1. Tap Settings ⚙

2. Under **Accounts**, tap **Add Account**.

3. Tap the type of account you want to add and sign in.
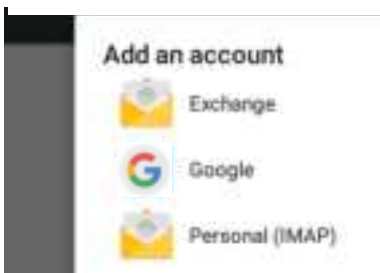
Google Accounts (Continued)

<u>Removing a Google Account</u>

1. Tap Settings ⚙

2. Under **Accounts**, tap **Google**.

3. Tap the account that you want to remove.

4. Tap More Options icon and then Remove Account.

<u>Downloading apps on Google Play</u>

Google Play brings together all of your favorite content in one place. Access movies, TV shows, music, books, magazines, apps and more when you sign in with your Google Account. You can also shop and purchase additional games, books, magazines, and more on Google Play.

Google Accounts (Continued)

<u>**Downloading apps on Google Play**</u>

1. Open the Google Play app.

2. Search for the app that you want to download, then tap the app.

3. After selecting an app, tap Install (for free apps) or the price (to purchase paid apps).

Tablet Settings

Network & Internet

Wi-Fi: Connect to a Wi-Fi network and access the Internet or other network devices.

Data Usage: Keep track of your data usage amount, and customize the Settings to set limits.

Hotspot & Tethering:
• Enable this feature to use your device as a wireless modem by connecting to a computer via USB.
• Enable this feature to use your device as a wireless access point for other devices.
• Activate the Bluetooth tethering feature to share your mobile network with computers via Bluetooth.

VPN: Set up and manage virtual private networks (VPNs).

Airplane Mode: Activate to disable all wireless functions on your device. You will only be able to use features that do not require Wi-Fi or data.

Connected Devices

Check connected Bluetooth, cast and USB devices as well as connected printers.

Apps & Notifications

Check app settings such as data, battery usage, and permissions. Force quit or disable apps, and view other advanced settings.

Battery

Provides battery usage data.

Display

Adjust brightness, change your wallpaper, sleep settings, font size and device rotation.

Sound

General audio settings.

Tablet Settings (Continued)

Storage
View memory information for your device and memory card. You may also format your memory card here. Formatting a memory card permanently deletes all data from it.

The actual available capacity of the internal memory is less than the specified capacity because the operating system and default applications occupy part of the memory.

Security & Location
Set a screen lock or manage the credential storage. Select the sources to use when determining your location.
• Access to my location: Set to use Wi-Fi and/or mobile networks to find your current location.
• GPS satellites: Set to use the GPS satellite to find your current location.
• Wi-Fi & mobile network location: Let apps use Google's location service to estimate your location faster.

User & Accounts
Add and manage your email, Google, Facebook and Twitter accounts.

Accessibility
Use these settings when you have downloaded and installed an accessibility tool, such as a screen reader that provides voice feedback. You can turn accessibility functions or services on or off.

System
Change language and input settings, date and time, backup to Cloud, check for system updates, information regarding your tablet, and reset options.

Reset & Restore

Reset
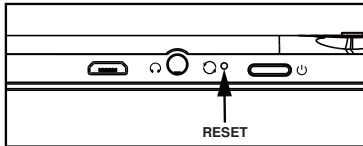
Reset the device by pressing and holding the reset button with a small object such as a paper clip.

Factory Restore

In the settings app, tap on System > Reset Options. Then select "Erase all data (Factory reset)" to restore factory settings. This will erase all data on the tablet.

NOTE: Be sure to backup all contents on your device before performing a factory reset.

Device Specifications

- Android™ 10
- 10.1" 1024x600 LCD Screen
- 1GB RAM
- 16GB of Built-in Storage (formatted capacity will be less)
- G-Sensor
- 0.3MP + 2.0MP Cameras (Front and Back)
- MicroSD Card Slot (supports up to 64GB)
- Wi-Fi
- Bluetooth 4.0
- 5000mAh Li-Polymer Battery
- Adapter: AC100~240V, 50/60Hz, 5V/2A
- 3.5mm Headphone Jack
- Manufacturer: Shenzhen Kejinming Electronic Co., Ltd.

In The Box

- Tablet
- Micro USB Cable
- Wall Charger
- Headphones and Keyboard Folio
- User Manual
- Quick Start Guide
- Warranty Card

Need Help?

For customer support regarding your device, please submit a request by emailing **support@dpaudiovideo.zendesk.com**. You will be provided a ticket number regarding your inquiry, which you can refer to when contacting us further.

You may also reach a Core Innovations customer service representative by calling **1-833-909-CORE (1-833-909-2673)**. We are available Monday - Friday, 9am - 5pm PST, except major holidays. Core Innovations strongly urges customers to email their inquiry prior to calling, as this will enable us to better assist you.

Please make sure to note the model number and a description of your inquiry.

Thank you for purchasing a Core Innovations product.

Warranty Information

Limited Warranty

Core Innovations (the "Company") warrants the product purchased and contained in this package (the "Product") against defects in material or workmanship for 90 Days (Parts & Labor) and 1 Year (Limited). In order for the Company to honor this limited warranty, you must present a valid proof of purchase (i.e. a receipt) of this Product.

This warranty is void if the Company deems, in its discretion, that the Product may have been damaged through modification, improper use, end user negligence, water damage or tampering of the barcode of the Product. This warranty is a limited warranty for repair/replacement of the Product, subject to the conditions set forth herein.

The Company is not liable for consequential, indirect, incidental, special or punitive damages and the Company's total liability hereunder shall not exceed an amount greater than the retail purchase price of the product.

90 Days Parts & Labor

The Company warrants to you as the original retail purchaser of the Product, that should the Product have any defect, under normal conditions, such defect(s) will be repaired or replaced with a new or refurbished part (at the Company's sole discretion) without charge, if the Product is submitted to the Company within a period of ninety (90) days from the date of purchase of the Product. The customer is responsible for transportation cost and insurance charges (if applicable) to the Company. It is the customer's responsibility to retain original packaging or provide like packaging in order to facilitate the warranty process. The Company will incur no liability whatsoever to provide packaging for warranty items. Should the product be damaged due to insufficient packaging, the warranty may be voided. You must receive a return authorization number (RMA#) before sending the unit in for service. This warranty only applies to manufacturer defects, and the Product must be returned to the Company in its original condition.

1 Year Limited Parts

The one (1) year limited parts warranty gives you the option to return the Product to the Company for repair or replacement. The customer will be responsible for labor charges. This warranty does not cover any incidental or indirect costs incurred as a result of a defect in the Product, including any consequential, incidental or indirect damages.

FCC Caution：

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.