

 **JUGBOW**





# DOG TRAINING COLLAR

## JUGBOW

Model  
**DT-60**

**Do not** start to use the dog training collar before watching important video guide at

<https://jugbow.com/warranty>



or scan the QR

**Watch videos at:**

Support → Operation guide videos

## User Manual

\*Please read this manual before use

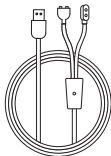
# Package List



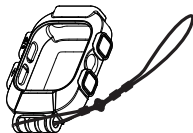
① Wearable Remote Controller



② Receiver



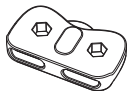
③ Charging Cable



④ Silicone Protective Case



⑤ User Manual



⑥ Test Light Tool



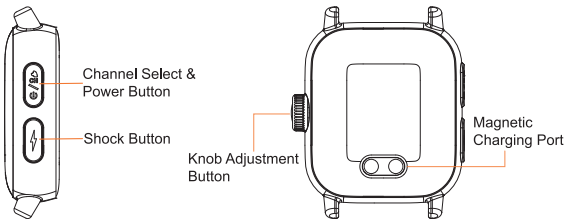
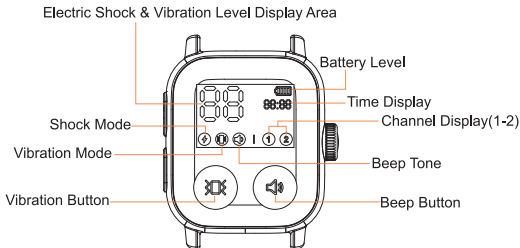
⑦ Long Contact Point



⑧ Conductive Silicone Cap

# Product Description

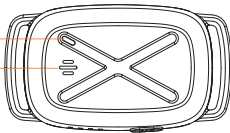
## Wearable Remote Controller



# Product Description

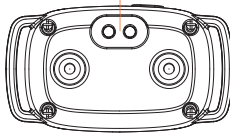
## Receiver

Status Light



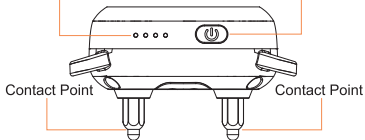
Speaker Grille

Magnetic Charging Port



Battery Indicator Light

ON / OFF



Contact Point

Contact Point

# Important Safety Information

## **WARNING**

Not for aggressive dogs. Do not use this product if your dog is aggressive, or if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury and even death to their owner and others. If you are unsure whether this product is appropriate for your dog, please consult your veterinarian or a certified trainer.

## **CAUTION**

Please read the user's manual carefully before using it to avoid injury caused by improper use. The proper fit of the collar is important. A collar worn for too long or made too tight on the pet's neck may cause skin damage. Ranging from redness to pressure ulcers, which are commonly known as bed sores.

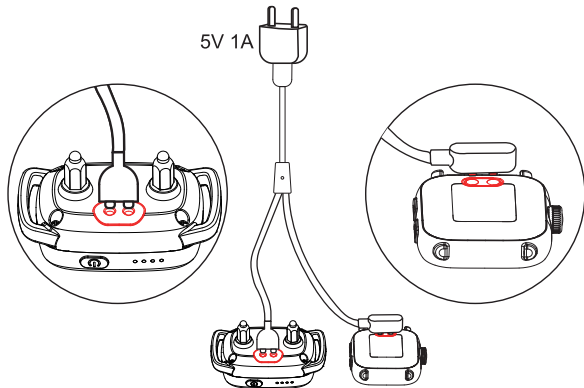
- Avoid leaving the receiver on the dog for more than 12 hours per day.
- When possible Reposition the receiver on your dog's neck every 1-2h.
- Check the fit to prevent excessive pressure; follow the instructions in this manual.
- Never connect a leash to the electronic collar; it will cause excessive pressure on the contacts.
- When using a separate collar for a leash, don't put pressure on the electronic collar.
- Wash the dog's neck area and the contacts of the collar weekly with a damp cloth.
- Check the contact area daily for signs of a rash or a sore.
- If a rash or sore is found, discontinue the use of the collar until the skin has healed.
- Don't use an Adapter with an output greater than 5V1A to charge.
- Avoid contact with other metals while charging, as it may cause a short circuit.

## **CAUTION**

- Safety during on-leash training. It is vitally important that you and your dog remain safe while learning during on-leash training. Your dog should be on a strong leash, long enough for him to attempt to chase an object, but short enough for him not to reach a road or other unsafe area. You must also be physically strong enough to restrain your dog when he tries to chase.
- This pet training device is not a toy, keep it away from children.

# Operating Guide

## 1 Charging instructions (fully charged within 2 hours):



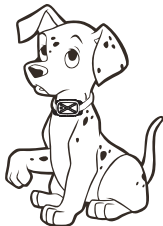
### Note:

1. When the receiver is charging, the status light will flash red in a breathing pattern, and the battery indicator light will flash sequentially. Once fully charged, the status light of the receiver will remain solid green, and the battery indicator light will stay on.
2. While the wearable transmitter is charging, only the battery icon flashes. Once fully charged, the battery icon stops flashing.




## 2 Wearing Instructions:

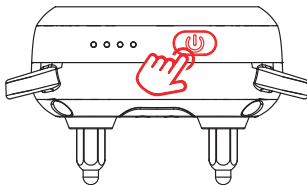
**Note:** The Contact Points must have direct contact with Dog's skin on the underside of neck. Check the tightness of the Collar by inserting one finger snugly between the collar and neck.



## 3 Switch description of transmitter and Receiver:

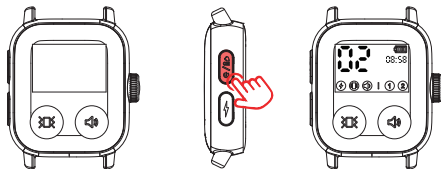
Turn ON the Receiver: Hold the  button for 1 seconds.

Turn OFF the Receiver: Hold the  button for 3 seconds.



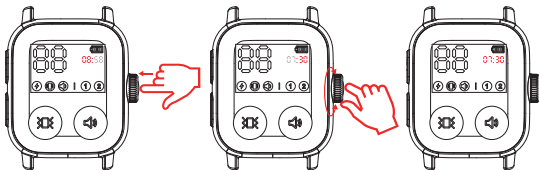
#### 4 Wearable Remote Controller Power On:

Long press the channel/power button to power on.



#### 5 How To Set The Time:

Press and hold the knob button for 5 seconds until the icon flashes, then enter the time setting mode. Use the up and down buttons on the knob to adjust the hours. Press the knob button once to enter the minute setting mode. Use the up and down buttons on the knob to adjust the minutes. Press the knob button again to exit the time setting.



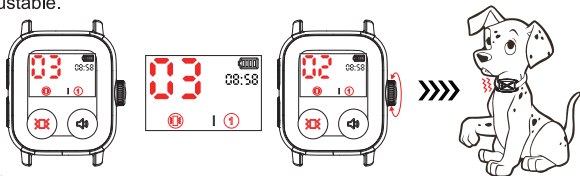
#### Note:

The time format is 24-hour. Only the hours and minutes can be set. The entire setting mode lasts for 15 seconds, after which it will automatically exit the setting mode.

## 6 Vibration Command Description:

**Vibration function:** Press the vibration button once, the receiver's green status light will flash once and vibrate once. Press and hold for 15 seconds, the device will vibrate six times. While pressing the button, the screen vibration icon will blink.

**Vibration level adjustment:** When the screen is on, single press the knob button to switch between different modes. When the screen vibration icon is blinking, use the up and down buttons on the knob to adjust different levels. Levels 1-3 are adjustable.



### Note:

As the vibration level increases, the intensity and duration of the vibration will increase. Please choose an appropriate level.

## 7 Voice Command Description:

**Voice level adjustment:** When the screen is on, single press the knob button to switch between different modes. When the screen voice icon is blinking, use the up and down buttons on the knob to adjust different levels. Levels 1-3 are adjustable.

After pressing the sound button once, the screen sound icon will blink. The receiver's status light will flash green once and emit a BEEP sound. In certain special situations, you can also long-press the sound button, during which the receiver will cycle through beep...beep beep... four times within 15 seconds.

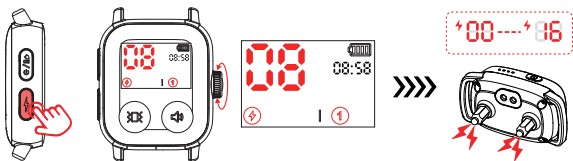


## 8 Electric shock command description:

**Electric shock function:** Press the electric shock button once, the screen electric shock icon will blink. The receiver's status light will flash blue once and execute one electric shock. In certain special situations, you can also long-press the electric shock button, during which the receiver will execute the electric shock function three times within 15 seconds.

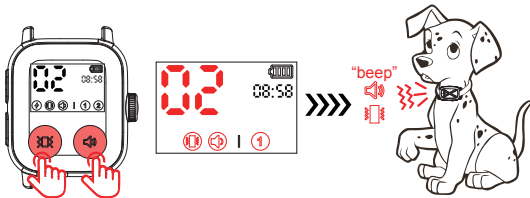
**Electric shock level adjustment:** When the screen is on, single press the knob button to switch between different modes. When the screen electric shock icon is blinking, use the up and down buttons on the knob to adjust different levels. Levels can be adjusted from 00-16.

( **Note:** Electric shock is instantaneous, and it is recommended that you gradually increase it from low to high. During this process, pay attention to the changes in the dog. When the dog responds to the electric shock (neck muscle tension or sobbing), it indicates that the electric shock is effective. When the dog is in a highly distracted state, you can appropriately increase the level of electric shock.)



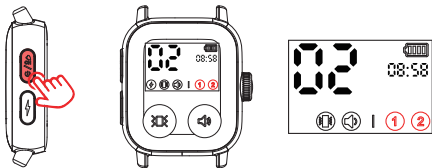
## 9 Simultaneously using vibration and sound functions :

For some special situations, you can press the vibration and sound keys simultaneously, and the receiver will perform both vibration and sound functions simultaneously.



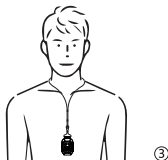
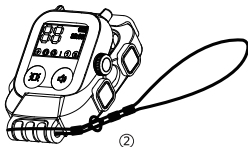
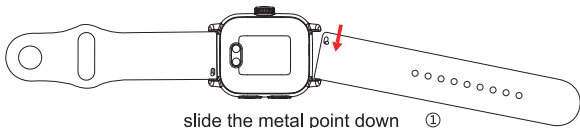
## 10 How to switch between different channels:

The machine supports training two dogs simultaneously. It defaults to channel 1 out of the factory. To switch to the other channel, simply press the channel/power button once while the screen is on.

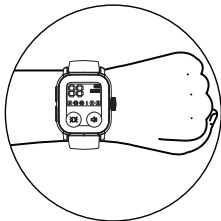


## 11 How to wear the wearable transmitter around your neck for use:

Detach the strap as shown in the diagram (you can also attach it in the same way), then insert the watch into the silicone protective case. Then it can be worn around the neck for use.



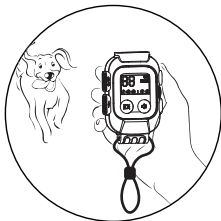
## 12 Optimal remote control distance:



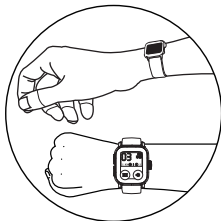
**In-home environment**



**Training environment**



**Outdoor use**



**Wrist lifting operation**

### **Note:**

In order to prevent accidental touch of the machine, the receiver will automatically shut down the screen without operation; when an operation is required, lift the watch screen will light up, after waking up, the corresponding function can be executed.

# Product Features



3 Training Modes (Beep, Vibration, Shock )



1-3 levels vibration adjustable, 1-3 levels beep adjustable and 00-16 shock adjustable



Lightweight design reduces the weight of the dog



Remote IPX6 Waterproof + Collar IPX7 Waterproof



Remote Range 3300 Ft



2-Hour Rapid Charging Lithium Polymer Battery



Color eye protection screen + Digital display



Support 2 Receiver Collars with One Remote



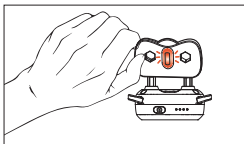
Magnetic Charging Port



# Use of the Test Light Tool

## A: Electric shock test

1. Make sure the Remote and Receiver Collar is on.
2. Hold the Test Light tool contacts to the Contact Points.
3. Press a shock button on the Remote Transmitter. The Test Light will be lighted.

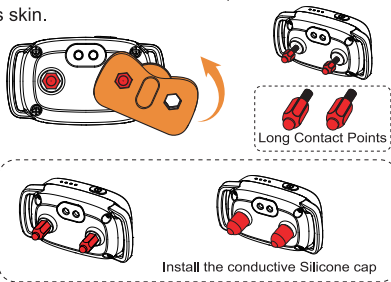


## B: As a tool to tighten or loosen the contact points

For dogs with shorter coats, use 2pcs shorter contact points.

For dogs with thicker coats, use 2pcs longer contact points.

Install the conductive Silicone onto the contact point to make it softer. It may be better for your dog's skin.



# Training Tips

1. Reward your dog with food / treats will usually help to achieve the best training result.
2. Do not use the device on dogs aged below 6-month, old, pregnant, easily frightened, aggressive, in heat, and in inferior health conditions.
3. Use verbal commands first, and supplement with a corrective stimulus only as needed. Be consistent with your verbal commands, use the same words every time. Work with your pet on one behavior at a time to avoid confusion and frustration.
4. Use as little stimulus as possible and only to reinforce verbal commands when necessary. Do not over correct your dog.
5. For example, use the beep sound as warning by pressing the beep button. The dog will become conditioned to the beep preceding the corrective stimulus and will soon learn to recognize the beep as a warning along with your verbal command.
6. Do not rely on this product solely to train your dog. Some dogs will not respond to this product. We cannot guarantee the effectiveness of this or any trainer on your dog. If your dog shows signs of growling, biting or aggression while using the collar, discontinue use immediately and contact a professional trainer for advice.
7. It is recommended to train one dog at a time in a distraction-free environment, both to increase efficiency and to avoid temptation or distraction from other dogs.

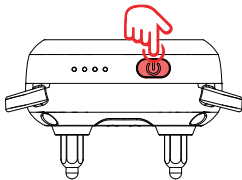
# Pairing Instructions

(Note: You can skip this step as the device is paired at the factory.)

## Pairing the remote with the receiver:

1. Make sure the receiver is turned off.
2. Press and hold the receiver ON/OFF switch for 6 seconds until the green light blinks rapidly.
3. Press the channel key to select the channel.
4. Press the remote control pairing button to pair the receiver.
5. Pairing is successful: the receiver beeps and the green light stops flashing.

Press and hold 6 Secs



Press any key to pair

# Question & Answer

**Can I train my two dogs at the same time?**

**Answer:** Yes, the remote control can match up to two collars for control, so if you want to train more dogs, you need to buy additional collars.

**My dog has thick long hair will the probes be long enough?**

**Answer:** Yes, Have 2 sets of silicone protective covers and metal probes, a short one suited for thin hair dogs, and a longer one that for thick long hair dogs. Please make sure the metal probe is in contact with the dog's neck when wearing it.

**What exactly does the security lock function do?**

**Answer:** Protects dogs from accidental contact whether you keep the remote in your pocket or backpack.

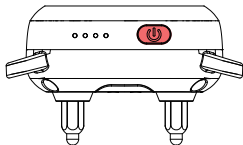
**Can the volume of the beep mode be adjusted?**

**Answer:** You can adjust the sound mode with 3 sound mode gears.

# Troubleshooting

## 1. My pet is not responding when I press a beep vibration or static button.

- Check the Receiver Collar if it is On.
- Check if using the correct channel.



- Please check if the battery is low in either the Remote Transmitter or Receiver Collar.



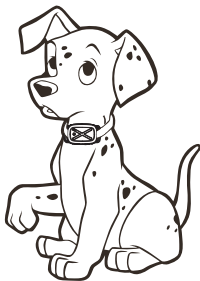
The red light is always on when the battery is low.



- Test the Receiver with the Test Light to confirm if the shock functions normally.



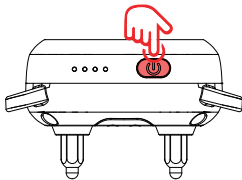
- Increase the correction level. Refer to “Find the Best Stimulation Level For Your dog”.
- Skin contact is crucial for the shock mode to work effectively. Make sure the metal contact points are directly touched against the dog's neck skin while using shock.



## 2. Fail to match receiver with remote.

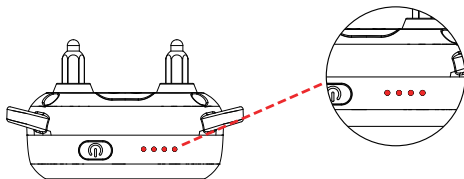
Ensure the receiver is connected to a power source (charging mode can only be activated while charging). Must hold the channel ON/OFF switch of more than 6 seconds, if not, matching will fail. If the problem persists after attempting as above, please contact us to confirm whether the receiver and the remote are of the same version.

Press and hold 6 Secs

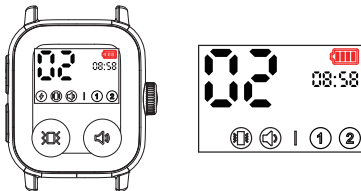


## 3. Remote/receiver does not response.

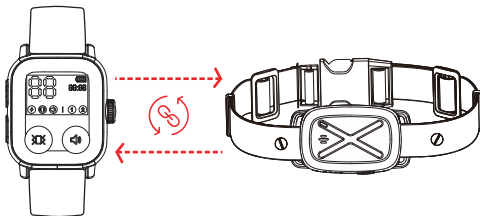
- Verify if the Receiver Collar is on.



- Verify if the battery of the Transmitter is fully charged.



- Verify if the training collar has been paired.





# Operating Environment & Maintenance

## **Do not use the product in the circumstances as follow:**

1. Do not operate the devices under temperatures of 104°F and above, doing so at such high temperatures will decrease the performance of the batteries.
2. Do not use the set in places with strong electromagnetic interference. This will greatly compromise the performance of the product.
3. Avoid dropping the devices on a hard surface or inflicting excessive force on them.
4. Avoid using the devices in an environment flooded with corrosive chemicals, this may lead to color degrading, deforming, or cracking of the exterior of the devices.

## **Maintenance:**

1. When not in use, please wipe clean both the Remote and Receiver with mild detergent. Turn off the Remote, lock the keypad, store the set in a cool dry place.
2. During cleaning, wipe with a soft cloth and mild detergent. Do not use hard brushes which may scratch the surface of the device.
3. If the Receiver has gotten dirty, wipe it clean with a damp cloth.

## **Note: Do not submerge the Receiver into the water for a long period of time.**

4. Before charging the receiver, if there is water stain on the charging port, please dry it before charging.
5. If the Remote falls into the water, pick it up quickly and turn off the power. Dry it with the cloth as much as you can and let it out to dry. It should resume function normally once the moisture is dried out.

## Regarding you and the product

1. It is strictly forbidden to immerse the receiver in water for a long time, the receiver is IP67 (place it in 1 meter of water, and soak for 30 minutes, the product can be used normally and will not be affected).
2. Please use the remote control and the receiver from the complete set. Do not use other products to match with the receiver.
3. If you want to test the product, please use professional testing apparatus. Do not test with hands, so as to avoid accidental injury.
4. If find water at the charging port, please wipe it dry before charging.
5. Beware of interference from the environment, it can cause the product not to work properly. For example, places with high voltage facilities, communication towers, thunderstorms, large buildings, and strong electromagnetic interference.
6. The included collar is a basic accessory and is not necessarily suitable for all types of dog breeds. Any collar not wider than 24mm and not thicker than 5mm, made of soft material, can be a replacement for the current collar.

## Regarding the well-being of your dog

1. The Receiver collar is not a regular collar and is not recommended to put on a leash to walk your dog. (Doing so during pulling may hurt the dog due to protruding electrodes on the Receiver.)
2. Do not put the collar on for over 12 hours, it may cause rashes or discomfort to your dog's skin.
3. Do not allow children, or anyone who has little or no experience with training dogs, to handle this training kit.
4. Static stimulation is not a pleasant experience for any dog. Punishment is a harsh way to train a dog. Always, the praise could encourage your dog to good behavior.

# Terms of Use & Limitation of Liability

1. Use of this product means you accept all the terms and conditions.
2. This product is a professional dog training device. You are not recommended using this product if your dog is clever and less than 8 lbs in weight. If you're not sure whether the product is suitable for your pet dog, please consult a professional handler or contact us.
3. This product is a professional dog training device and should not be used for other purposes. Please do not violate local laws by using this product.
4. We bear no liability for any direct or indirect losses caused by use or misuse of this product; all risks in using this product shall be borne by the user.
5. Please contact the dealer for parts warranty, goods return, or exchange. We provide only technical support.
6. We reserve the right to alter the terms, conditions, and notices of this product offered.

## Reference Weight for Dogs

Large Dog (Body height above 24 inches, Weight above 88 lbs)

Medium Dog (Height 16-24 inches, Weight 24.2-66 lbs)

Small Dog (Height 10-16 inches, Weight 8.8-22 lbs)

Mini Dog (Height under 10 inches, Weight under 8.8 lbs)

# FCC Statement

**This device complies with part 15 of the FCC Rules.**

**Operation is subject to the following two conditions:**

((1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved, by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult customer care, the dealer, or an experienced radio/TV technician for help.

# Product Specification

Model	DT-60
Receiver's Casing	IPX7
Remote's Casing	IPX6
Remote/ Receiver's Battery	240/300mAh
Remote/Receiver Charging Time	Full Charger 2hr
Remote/Receiver Standby Time	Remote 45 days Receiver 35 days
Remote to Receiver's Signal Range Distance	3300FT
Max supported Quantity	2 receivers

## Reference Size for Different Dogs

Size	Neck(in)	Chest Measurement(in)	Back Length(in)
Mini	7.8-8.6	9.8-11.8	7.5
Small	7.8-9.5	11.4-14.2	9
Medium	9-11	13.7-16.5	11
Large	10.6-12.2	16.2-18.5	12.2
Large	11.8-13.4	18.1-20.8	13.8
Large	13-14.5	20.5-23.2	15.7
Huge	17-18.9	30-33	23.6
	18.5-20.5	34.6-38.2	25.6
	21.6-24.4	36.2-39.3	27.5

# Warranty and repair information

## 1-Year Warranty

The original purchaser for this unit is provided with 1-YEAR WARRANTY.

The warranty begins from the date of purchase. For the first year, coverage is for both Parts and Labor on warranty repair services, but the return postage is for the buyer's account.

Accessories such as chargers, straps, and batteries are covered for the first year only. When the warranty expires, customers will need parts and repairs at their own expense.

## Won't Qualify for 1-Year Warranty

- We do not offer a warranty for products that have been bought secondhand or as resold products.
- Manual damage or loss is not covered by the warranty.
- Any water damage on the Water Resistant Transmitters and the Water Resistant Receivers of our product series will not be covered.
- The warranty is void if the unit has been altered or an unauthorized person who attempts to repair work has damaged the unit.
- Replacement of batteries is not recommended during the warranty period.

If the customer chooses to replace the batteries, any damage to the unit during the change-out by the owner will make the warranty void.

## To activate the warranty

If there is a problem with your product, please send the below info to **service@jugbow.com** for after-sale service.

1. Your original order page.
2. Your current shipping address .
3. After confirming the info, we will send you the replacement within 5 business days.