# *9* ergotec



# ET-150 MASSAGECHAIR

INSTRUCTION MANUAL AND WARRANTY INFORMATION

ONE YEAR LIMITED WARRANTY



## IMPORTANT SAFETY INSTRUCTIONS

WHEN USING ELECTRICAL PRODUCTS, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

READ ALL INSTRUCTIONS BEFORE USING.

## DANGER - TO REDUCE THE RISK OF ELECTRIC SHOCK:

- Always unplug this appliance from the electrical outlet immediately after using and before cleaning.
- Never use pins or other metallic fasteners with this appliance.

## $WARNING\_$ to reduce the risk of burns, fire, electric shock, or injury to persons:

- An appliance should NEVER be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts or attachments.
- NOT for use by children.
- Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
- Use this appliance only for its intended use as described in this manual. DO NOT use attachments not recommended by Cozzia; specifically, any attachments not provided with the unit.
- NEVER operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has
  been dropped or damaged, or dropped into water. Contact Cozzia Service Center for examination
  and repair.
- Use heated surfaces carefully. May cause serious burns, DO NOT use on sensitive skin areas or in the
  presence of poor circulation. The unattended use of heat by children or incapacitated persons may be
  dangerous.
- · Keep the cord away from heated surfaces.
- NEVER drop or insert any object into any opening.
- DO NOT use this massager in close proximity to loose clothing, jewelry.
- DO NOT operate where aerosol (spray) products are being used or where oxygen is being administered.
- DO NOT operate under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- DO NOT carry this appliance by supply cord or use cord as a handle.
- To disconnect, turn all controls to the "off" position, then remove plug from outlet.
- DO NOT use outdoors.
- NEVER operate the appliance with the air openings blocked. Keep the air openings free of lint, hair and the like.

## SAVE THESE INSTRUCTIONS

## ${\color{blue}\mathsf{CAUTION}}_{-}$ please read all instructions carefully before operating.

- This product is not intended for medical use. It is intended only to provide a luxurious massage.
- · Consult your doctor prior to using this product, if
  - You are pregnant
  - You have a pacemaker
  - You have any concerns regarding your health
- NOT recommended for use by diabetics.
- NEVER leave the appliance unattended, especially if children are present.
- DO NOT use this product for more than 30 minutes at a time.
- Extensive use could lead to the product's excessive heating and shorter life. Should this occur, discontinue use and allow the unit to cool before operating.
- NEVER use this product directly on swollen or inflamed areas or skin eruptions.
- DO NOT use this product as a substitute for medical attention.
- This product should NEVER be used by any individual suffering from any physical ailment that would limit the user's capacity to operate the controls or who has sensory deficiencies in the lower half of their body.
- This appliance is intended for household use only.

## MAINTENANCE

#### TO STORE

Place massage chair in its box or in a safe, dry, cool place. Avoid contact with sharp edges or pointed objects which might cut or puncture the fabric surface. To avoid breakage, do not wrap the power cord around the unit, Do not hang the unit by the hand control cord.

#### TO CLEAN

Unplug the unit and allow it to cool before cleaning. Clean only with a soft, slightly damp sponge. Never allow water or any other liquids to come into contact with the unit.

- DO NOT immerse in any liquid to clean.
- NEVER use abrasive cleaners, brushes, gasoline, kerosene, glass / furniture polish or paint thinner to clean
- DO NOT attempt to repair the ET-150 without guidance from the Cozzia service department. For service, call the consumer relations telephone number listed in the warranty section.

#### RF exposure statement

This equipment complies with the FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

#### **FCC Warning**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against narmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

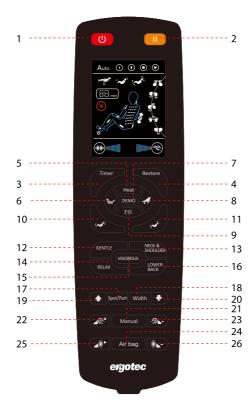
  -Consult the dealer or an experienced radio/TV technician for help.
- NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## HOW TO USE

Connect the chair to a power supply, then turn switch to the "I" position. The chair is now in idle mode. During idle, the on/off button will blink.

During idle, only the on/off, pause, legrest recline/restore, and chair recline/restore buttons can be operated.



#### 1. ON/OFF (U)

#### The Start/Stop Control Button

Press this button to light up the LCD screen. Press any massage function button to start massage. This will initiate the timer function. Press this button again to stop all massage functions, massage chair will return to its original position.

#### 2. PAUSE

Press this button once to halt current massage function and count down timer. During pause mode. the pause button will be blinking. Press this button again to cease the "Pause" function and resume previous massage function as well as countdown timer,

#### 3 TIMER Timer

#### **Time Interval Control Button**

When a massage function is activated, the timer is preset at 15 minutes. Every single press on this button will change the timer interval in the sequence of "20>25>30>5>10>15>20" minutes.

#### 4. RESTORE Restore



Press this button to make the chair restore to its original position.

#### 5. HEAT Heat



#### **Lumbar Heat Function Start/Stop Control Button**

Press this button to activate lumbar heat function, press this button again to stop the heat function. **Note:** During Auto Program mode, pressing this button can also disable/enable the heat function,

### 6. ROCKING



A program designed to relax the body by rocking the chair.

#### 7. DEMO DEMO



This massage will quickly demonstrate all of the massage features in 5 minutes.

#### 8. FOOT ROLLING



#### Foot Rolling Function Start/Stop Control Button

Press this button once to activate rhythmic rolling massage at soles, press this button again to stop rolling massage at soles.

Note: During Auto Program mode, pressing this button can also disable/enable the foot rolling function.

#### 9. Z-G Z-G

Press this button in order to activate the zero gravity position.

#### 10/11. CHAIR RECLINE AND RESTORE



Angle Adjustment Button for Leg Rest

Keep pressing to comfortably lay flat or to restore the chair to its original position.

#### 12. GENTLE



A program designed to provide a quiet, gentle massage that is good for beginners or those that prefer a soft touch.

#### 13. NECK&SHOULDER



This massage will focus on your shoulders and neck using a combination of keading and shiatsu techniques.

#### 14. RELAX



A program designed to provide a mild massage that is great for deep relaxation, best used before going to sleep.

#### 15. VIGOROUS



This massage will combine vigorous tapping on your back and an air massage focused on your arms and legs.

#### 16. LOWER BACK



This massage will focus on your lower back with a deep massage that includes air compression.

#### 17. SPOT/PARTIAL



#### The Spot or Partial Back Massage

Press this button once to activate localized Spot Massage while the original massage mode continues to run at the latest position. Every single press on this button will change the massage function in the sequence of "SPOT > PARTIAL > STOP" in cycle.

**Note:** Partial Massage will use the latest Spot position as the center, and will travel approximetly 8cm up or down. SPOT/PARTIAL button is only effective under manual massage mode.

#### 18. WIDTH Width

#### The Width Adjustment Button

Every single press on this button will change the massage width interval in the sequence of "Narrow > Medium > Wide" in cycle.

#### 19/20. UPWARD/DOWNWORD ADJUSTMENT



When the spot and partial massage function are activated, this button can be used to move the massage rollers. Hold this button to move the massage rollers upward/downward respectively. Release the buttons when you've reached the desired position.

#### 21. MANUAL MASSAGE FUNCTION



#### KNEADING, TAPPING, KNEADING-TAPPING, CLAPPING, SWEDISH

Press this button to activate the rhythmic kneading manual massage function for a full back massage at medium strength. Every time this button is pressed, the manual massage function will change in the sequence of KNEADING>TAPPING>KNEADING-TAPPING>CLAPPING>SWEDISH>STOP.

### 22/23. SPEED 💇



#### The Speed Adjustment Button

Every single press on this button will change the massage speed interval in the sequence of "Lv1> Lv2>Lv3" in cycle.

#### 24. AIR BAG



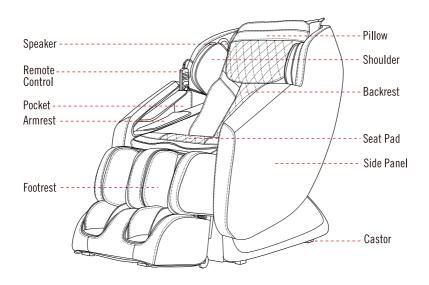
Press this button to activate body air pressure massage from shoulder to soles. Every time this button is pressed, partial air massage function will change in the sequence of SHOULDER>ARM>CALF&FOOT>STOP.

#### 25/26. AIR INTENSITY

The Intensity Adjustment button for air pressure massage has 3 levels of intensity.

When the air massage function is engaged, every single press on this button will change the air intensity in the sequence of "Lv1> Lv2>Lv3" in cycle.

## **FEATURES**



Note: The speaker will only operate when the massage chair is in operation



To play music using your massage chair's speakers please connect your smartphone, tablet, or other electronic device to your chair using bluetooth.



#### ONE YEAR LIMITED WARRANTY

Cozzia USA, LLC sells Ergotec Massage Chair Model No. ET-150 (the "Ergotec Massage Chairs") with the intent that they are free of defects in manufacture and workmanship for a period of one year from the date of original purchase, except as noted below. Cozzia USA, LLC warrants that the Ergotec Massage Chairs will be free of defects in material and workmanship under normal use and service. This warranty extends only to consumers and does not extend to retailers.

Ergotec Massage Chairs have the following warranty:

The Ergotec Massage Chair ET-150 has a one year labor and parts warranty. Cozzia's customer service will not issue Return Material Authorizations (RMAs) for products. Ergotec Massage Chairs will be either repaired by the consumer or by an in-home technician. Cozzia will not issue Return Material Authorizations (RMAs) for buyer's remorse.

#### Service And Technical Support

Consumers may contact Cozzia's customer service department at 1-877-977-0656 between 9:00 am and 5:00 pm PST, Monday through Friday or Get Help at www.cozziausa.com/support.

Consumers are required to provide the unit serial number and dated proof of purchase (sales receipt) when they contact the Cozzia service department regarding a repair.

A Cozzia customer service representative will attend to most consumer inquiries, but in some cases a technical service specialist will provide advanced support.

Non-warranty repair is provided on a "per incident" basis. Cozzia customer service will verify that the unit has failed and provide instructions for repairing a unit. All applicable repairs, parts, shipping, handling, local tax and a "per incident" fee will be charged for non-warranty repairs and support calls.

Proof of purchase (original receipt) is required for all warranty repairs or service.

#### **Extended Warranties:**

Cozzia offers extended warranty programs to enhance the ownership of your massage chair. Please call Cozzia customer service at 877-977-0656 for details and pricing.

#### **Product Repairs**

- Floor Models and Demonstration Units have a prorated warranty period that begins the day the model is placed on the floor and
  connected to an electrical outlet by the retail partner. Proof of purchase is required in order to obtain warranty service and parts.
   Non-warranty parts and service are available at a "per incident" charge.
- Warranty Coverage Period Warranty coverage starts at the time that the consumer PURCHASES their chair. Proof of purchase is
  required for all warranty repairs. The warranty time period is measured by continuous calendar days based on a seven-day week.
- Field Service Cozzia customer service department will diagnose and schedule an authorized service provider to repair the chair in the consumer's residence.
- Parts All parts deemed necessary for repairs will be shipped to the consumer at no charge by the Cozzia service department. Some
  Cozzia product repairs may be performed by the consumer in their own home with parts and instructions supplied by Cozzia, such as
  remote controller replacements that don't require a technician.

#### CONSUMER WARRANTY LIMITATIONS AND EXCLUSIONS

- Warranties are only valid in the 48 contiguous United States and Canada and are contingent upon the consumer operating the chair
  according to the corresponding instruction manual.
- The warranty only applies to Cozzia products and does not include any accessories or enhancements.
- Field service requires pre-approval and must be performed by Cozzia's authorized field service personnel.
- Field service is only available in the United States and in major metropolitan areas in Canada.
- Softening of foams and filling composites in pillows, pads, and memory foam occurs naturally and does not constitute a defect
  under this warranty.
- Fading, wear and piling of fabrics occurs naturally and does not constitute a defect under this warranty.
- Warranties do not cover any loss or damage resulting from improper installation, unauthorized repairs or modifications, improper use
  of electrical/power supply, loss of power, dropped product, a malfunction or damage of an operating part from failure to provide
  manufacturer's recommended maintenance, transportation damage, theft, abuse, misuse, neglect, vandalism or environmental
  conditions (fire, floods, rust, corrosion, sand, dirt, windstorm, hail, earthquake or exposure to weather conditions), or otherwise
  awaiting parts or repair.

- Damage due to shipping and handling does not constitute a defect under this warranty.
- Under no circumstance shall Cozzia or its representatives be liable for indirect, consequential, or incidental damages (including damages for lost profits, business interruption, bodily injury, medical and the like), even if any party has been advised of the possibility of such damages.
- · Warranties are non-transferable.
- Cozzia's sole liability and the purchaser's exclusive remedy shall be for the repair, or at Cozzia's option, for the replacement of the
  defective part.
- Notwithstanding the above, if replacement parts for defective materials are not available, Cozzia reserves the right to make substitutions in lieu of repair or replacement.
- All warranties begin on the DATE OF PURCHASE; no allowance or extension is offered for delivery and/or
  installation.
- Warranties do not apply to rental, business, commercial, institutional or other non-residential users.

#### FOR SUPPORT IN THE USA:

**Get Help at www.cozziausa.com/support** Monday-Friday 9:00am-5:00pm PST 1.877.977.0656

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