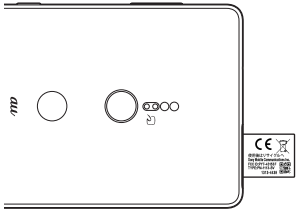


SOV37

Basic Manual

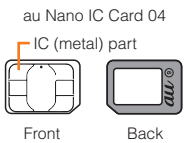
CE mark and FCC ID

1 Put your fingertip (nail) into the groove of the microSD memory card/au IC card slot and pull out the cover, and insert a fingernail into the hook at the edge of the label tray, then pull it out straight.



au IC card

Your phone number etc. is recorded in au IC card.
The product is compatible with au Nano IC Card 04.



Attaching/removing au IC card

Before attaching/removing au IC card, make sure to turn off the product.

Charging with the AC Adapter

Charging with connecting TypeC Common AC Adapter 02 (sold separately) is explained.

- 1 Insert the power plug of TypeC Common AC Adapter 02 (sold separately) into an outlet
- 2 Inset the USB Type-C plug of TypeC Common AC Adapter 02 (sold separately) into the USB Type-C connection terminal of the product straight
When charging is started with the product powered on, the start sound for charging sounds and the Notification LED of the product lights.

- 3 When charging is complete, remove the USB Type-C plug of TypeC Common AC Adapter 02 (sold separately) from the product
- 4 Remove the power plug of TypeC Common AC Adapter 02 (sold separately) from the outlet

Preface
Thank you for buying "Xperia™ XZ2" (simply called the "product" from here on).
Before using the product, read "Basic Manual" (this manual) and "Setting Guide" for proper handling.

Packaged items

Before your start using the product, make sure that you have all the following packaged with the product.

- Xperia™ XZ2
- Sony Mobile TV antenna cable 02 (02SOHSA)
- 取扱説明書 (Basic Manual) (Japanese)
- ご利用にあたっての注意事項 (Cautions on using the product) (Japanese)
- 設定ガイド (Setting Guide) (Japanese)

The following items are not included in the package.
• microSD memory card
• AC adapter
• Earphones
• Desktop holder
• USB Type-C™ cable

- ◆Information
- Purchase a specified charger (sold separately).
- The battery is built into the product.
- Illustrations used in this manual are just images for explanations. They may be different from actual ones.

About Operating Instructions

You can check the instruction manuals of this product on the webpage.

■ "Setting Guide"/"Basic Manual" (this manual)
Handles only basic operations for main features.

■ Online Manual (Japanese)
Check "Online Manual" (Japanese) which describes detail explanations on various functions on the au homepage.
<https://www.au.com/online-manual/sov37>
In the product, operate as follows to check "Online Manual".
From the Home screen, [⋮]▶[お客様サポート (Customer support)]▶[Online Manual] (Japanese)

■ "取扱説明書 (Full Instruction Manual)" (Japanese)
For detailed descriptions on various functions, refer to the "取扱説明書 (詳細版) (Full Instruction Manual)" (Japanese) available on the au homepage.

<https://www.au.com/support/service/mobile/guide/manual/>



4 Set au IC card into the au IC card tray with IC (metal) part facing up
Pay attention to the orientation of notch.
Surely set au IC card into the tray not to come off.

5 Keep the product horizontal, insert the au IC card tray with the card into the main unit, and then push it into the end
Pay attention to the orientation of the tray and the main unit.

3 Put your fingertip (nail) on the projection of the au IC card tray and pull it out straight to remove the tray from the main unit

Turning on (Initial settings)

Turning the power on

- 1 [⏻] (over 1 sec.)
The product vibrates and after a while the lock screen appears. When "ようこそ (Welcome)" appears after the product is powered on, follow the onscreen instructions to set the initial settings.
- 2 Swipe (flick) the screen up or left
Alternatively, touch [⏻] to unlock the screen lock.

Turning the power off

- 1 [⏻] (over 1 sec.)
 - 2 [Power off]
- ◆Information
 - To restart the product in safe mode (start with almost default state), [⏻] (over 1 sec.)▶Long-touch "Power off".

Force-quitting

- 1 Press and hold [⏻] and the upper part of the volume key at the same time for approximately eight seconds, and release your fingers after the product vibrates three times consecutively

Initial settings

When "ようこそ (Welcome)" appears after the product is powered on, tap "日本語 (Japanese)" and select "English"▶"United States"▶Follow the onscreen instructions to set functions and services. For details on the initial settings, refer to "Setting Guide".

Setting Screen lock

When the screen lock is set, the backlight turns off to avoid the keys and touch panel from false operations.
When the specified time elapses, the product's screen backlight turns off automatically and screen lock is activated.

- 1 While the screen is displayed, [⏻]

■ For Those Requiring an English Instruction Manual
You can download the English version of the instruction manual from the au homepage.
Download URL:
<https://www.au.com/english/support/manual/>

Regarding notations used in this document

- In this manual, keys (key icons) are represented by simplified illustrations such as [⏻], [🔍], [📷], [🔊], [🔇]. Please be forewarned.
- Operations of tapping menu items/icons/buttons on the screen etc. are indicated as [(name of the item etc.)].
- In this manual, screens and operations for the product with au Nano IC Card 04 attached are described.
- Screen illustrations shown in this manual may look different from the actual screens. In some cases, minor details or a part of screen may be omitted.
- In this manual, screen displays for the product color "Black" are described as examples.
- In this manual, operations in portrait view are described as a standard. In horizontal view, menu items, icons, buttons on the screen, etc. may differ.
- In this manual, "au Nano IC Card 04" is abbreviated as "au IC card".
- In this manual, "microSD™" memory card (commercially available), "microSDHC™" memory card (commercially available) and "microSDXC™" memory card (commercially available) are abbreviated as "microSD memory card".
- All of the indicated amounts exclude tax unless otherwise specified.
- Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies. The TM and ® marks may be omitted in this manual.

6 Insert and push the microSD memory card tray straight into the main unit
Pay attention to the orientation of the tray and the main unit.

7 Firmly press the microSD memory card tray to the end and check that there is no gap between the main unit and the cover

Removing au IC card

- 1 Put your fingertip (nail) into the groove of the microSD memory card/au IC card slot and pull out the cover
- 2 Pull out the microSD memory card tray straight from the main unit to remove
- 3 Put your fingertip (nail) on the projection of the au IC card tray and pull it out straight to remove the tray from the main unit
- 4 Remove au IC card from the au IC card tray, insert and push the tray straight into the main unit
Pay attention to the orientation of the tray and the main unit.
- 5 Insert and push the microSD memory card tray straight into the main unit
Pay attention to the orientation of the tray and the main unit.

Unlocking screen lock

The lock screen appears when turning the power on or the screen backlight on by pressing [⏻].

- 1 On the lock screen, swipe (flick) the screen up or left
Alternatively, while the lock screen is displayed, touch [⏻] to unlock.

- ◆Information
- In the lock screen, swipe (flick) "🔍" or "📷" to use Google Assistant or Camera.

Basic Operation

Key icons

The operations for [⏻], [🔍], [📷] at the bottom of screen are as follows.

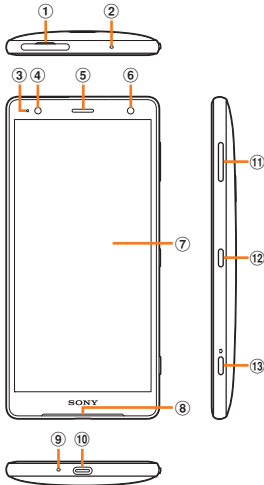
Key icons	
[⏻] Back	Return to the previous screen. Close the menu or the Notification panel.
[🔍] Home	Display the Home screen. Long-touch to activate Google Assistant.
[📷] Task/History	Display recently used apps in a thumbnail list where an app can be activated or ended. Also, the split screen is available.

• "The Company" as appears in the manual refers to the following companies:
Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY
Manufactured by: Sony Mobile Communications Inc.

Getting Ready

Names and functions of parts

- ① microSD memory card/ au IC card slot
- ② Second microphone*1: Reduces noise so that an opposite party can easily hear your voice.
- ③ Notification LED
- ④ Proximity/Light sensor: Switches touch panel on and off to prevent from erroneous operation during a call/ Auto-control for display brightness.
- ⑤ Earpiece/Speaker
- ⑥ Front camera
- ⑦ Display (Touch panel)
- ⑧ Speaker
- ⑨ Microphone
- ⑩ USB Type-C connection terminal
- ⑪ Volume key/Zoom key
- ⑫ Power key/Screen lock key
- ⑬ Camera key



4 Keep the product horizontal, insert the microSD memory card tray with the card into the main unit, and then push it into the end
Pay attention to orientation of the tray and the main unit.

5 Firmly press the microSD memory card tray to the end and check that there is no gap between the main unit and the cover
[🔍] appears in the status bar and writing to microSD memory card is available.

- ◆Information
- Do not touch the terminal of the microSD memory card.
- Insert a microSD memory card in the appropriate direction. Inserting a microSD memory card forcefully into the slot could result in failure to remove the microSD memory card or damage.

Removing a microSD memory card

- 1 From the Home screen, [⋮]▶[Settings]▶[Storage]▶[▲] of "SD card"
microSD memory card is unmounted.

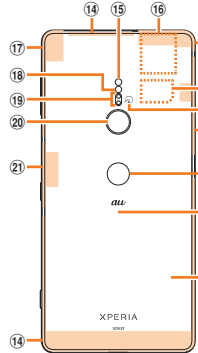
Home screen

Home screen consists of multiple pages. Tap [🔍] to return to the Home screen anytime.

- ① Google Search
- ② Widgets
- ③ Shortcuts (Apps)
Long-touch it to display the shortcut menu. You can perform the specified operation or check the app information. When 🏠 is displayed, tap it to add an operation shortcut to the Home screen.
- ④ Current position
Indicates the number of pages of the Home screen and current position. Swipe (flick) the Home screen left or right to switch pages.
- ⑤ Dock
Shortcuts(apps) or folder can be located. They are always displayed even when the page of the Home screen is switched.
- ⑥ Wallpapers
- ⑦ Folders (Google, 基本機能 (Basic functions))
- ⑧ Apps key
Tap to display the Apps screen.

- ◆Information
- When an app has notification, a dot or number may appear on the shortcut (apps) or folder.

- ⑭ Built-in antenna*2
 - ⑮ RGBG-IR sensor:
Detects element of lighting source of shooting environment to adjust white balance automatically when shooting.
 - ⑯ Nameplate*3
 - ⑰ GPS/Built-in antenna*2
 - ⑱ Flash/Photo light
 - ⑲ Laser AF sensor:
Detects distance from an object when shooting to focus the camera on automatically.
 - ⑳ Camera lens
 - ㉑ Wi-Fi®/Built-in antenna*2
 - ㉒ Wi-Fi®/Bluetooth® antenna*2
 - ㉓ au IC card
 - ㉔ ⌵ mark
 - ㉕ Fingerprint sensor
 - ㉖ Position of wireless charging
 - ㉗ Back cover*4
- *1 Do not jab with a sharp object such as a needle. Doing so may cause a malfunction.
*2 The antenna is built in. Covering around the antenna by the hand may affect the quality of call/communication.
*3 A sticker with CE mark, FCC ID, IMEI information, etc. printed is attached. Do not remove the sticker or nameplate.
*4 Back cover is not removable. Removing forcibly might cause damage or a malfunction. Also, battery is built into the main unit hand not removable by customers.



- 2 Put your fingertip (nail) into the groove of the microSD memory card/au IC card slot and pull out the cover
- 3 Pull out the microSD memory card tray straight from the main unit to remove
- 4 Remove the microSD memory card from the microSD memory card tray, insert and push the tray straight into the main unit
Pay attention to the orientation of the tray and the main unit.
- 5 Firmly press the microSD memory card tray to the end and check that there is no gap between the main unit and the cover

Charging

When you purchase your product, the internal battery is not fully charged. Charge the battery before use.

- ◆Information
- When charging starts, the Notification LED lights according to the charging state. To check the battery level, see the status bar in the top of the Home screen, or from the Home screen, [⋮]▶[Settings]▶[System]▶[About phone]▶[Status] and see "Battery level".
- If you start charging with the product turned off, a screen indicating the charging status launches but operations are not available. Thus, do not charge the product in a place where the use is prohibited.
- It may take longer to complete for charging with a PC or while using the camera function.

Using the Home screen

You can change wallpaper or theme of the Home screen, or add shortcuts of contacts etc., widgets on the Home screen.

- 1 Long-touch an area of the Home screen where no icons are displayed
- 2 Widgets
Add widgets, shortcuts of contacts etc.
- Wallpapers
Set the wallpapers for the Home screen or the lock screen.
- Themes
Set the wallpapers etc. for the Home screen or the lock screen to an unified image. Or, download themes.
- Transitions
Change the method for switching pages when swiping (flicking) the Home screen left or right.
- Grid
Change the grid size for the Home screen or the Apps screen.
- Settings
Make the Home screen settings such as auto rotation, icon size, icon appearance, etc.

Adding a folder

- 1 From the Home screen, long-touch an icon
 - 2 Drag the icon onto another icon
- Moving shortcuts/widgets/folders
 - 1 From the Home screen, long-touch an icon or folder you want to move
 - 2 Drag it to a destination to be moved

