

SMART REMOTE

UNIVERSAL REMOTE



i580 USER GUIDE

TABLE OF CONTENTS

• GETTING STARTED (BATTERIES)

• GETTING STARTED (BUTTONS)

• PROGRAMMING YOUR BEAM REMOTE

• OPTION 1. PROGRAMMING USING THE BEAM APP

• OPTION 2. PROGRAMMING USING THE CODE LIST

• OPTION 3. PROGRAMMING MANUALLY

• ACTIVITIES

• CUSTOM BUTTONS

• FAVORITE CHANNELS

• VOLUME LOCK

• CHANNEL LOCK

• RESET TO FACTORY DEFAULT SETTINGS

• TROUBLESHOOTING

• FCC INFORMATION

• LIMITED WARRANTY

GETTING STARTED (BATTERIES)

02

03

05

06

07

09

14

16

19

20

21

22

23

24

25

Thank you for choosing the Beam Universal Remote Control. This remote control can operate a wide range of electronic devices, works across most brands and models, and comes pre-programmed to operate many Samsung TVs (see the *Programming Your Remote* sections if your device is not compatible). Your remote can control up to 6 devices and is remarkably easy to set up. To get started, please install four AAA alkaline batteries (not included) as shown below.

Installing the Batteries

1. Remove the battery cover.

2. Insert the batteries as shown.

3. Snap the battery cover back into place.

Battery Precautions

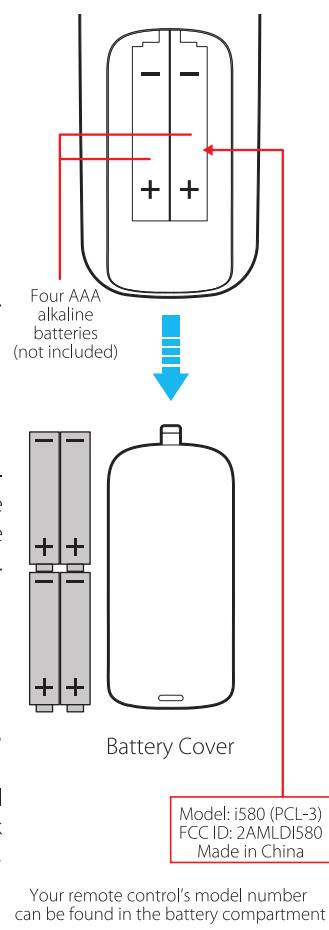
• Do not mix old and new batteries.

• Do not mix alkaline, standard (carbon-zinc) or rechargeable (nickel-cadmium) batteries.

• Always remove old, weak or worn-out batteries promptly and recycle or dispose of them in accordance with local and national regulations.

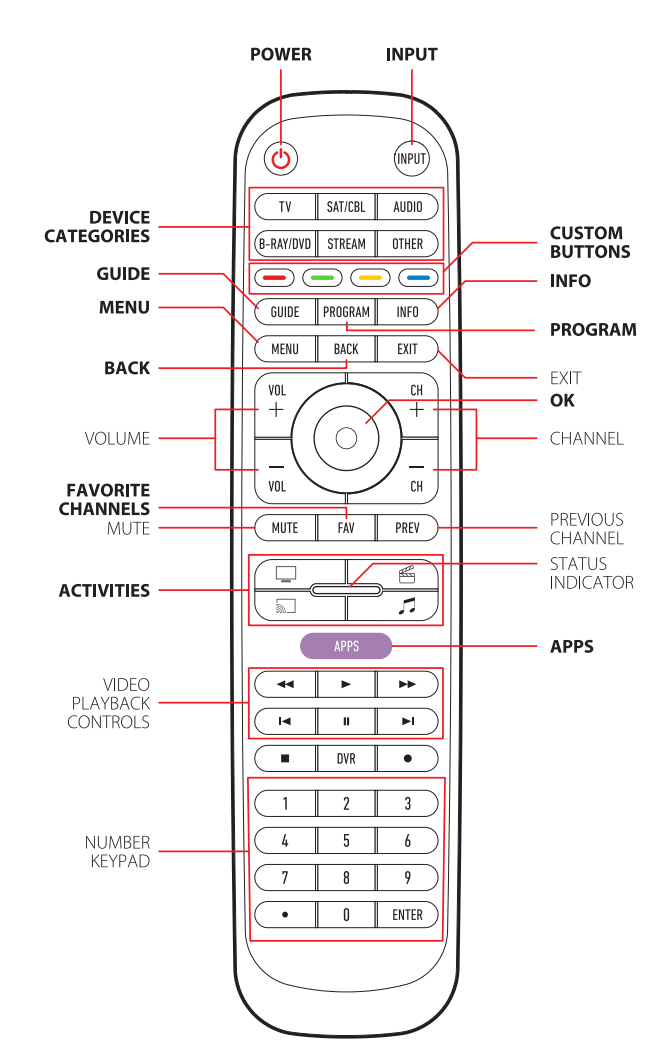
Battery Saver

To conserve battery power, the remote will automatically turn off if any button is pressed for more than 60 seconds (except during programming). This feature is helpful in the event that the remote is stuck in a location where the buttons remain depressed, such as between sofa cushions.



GETTING STARTED (BUTTONS)

03



NOTE: Some of the buttons on the remote may not support all of the functions of the original device remote.

GETTING STARTED (BUTTONS)



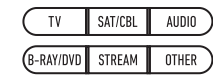
POWER

Turns your device On/Off and also serves as an indicator when the remote is being programmed



INPUT

Switches between the sources connected to your TV



DEVICE CATEGORIES

Use these buttons to select the device you want to control



GUIDE

Use to access the guide of satellite and cable set-top boxes



PROGRAM

Use to put your remote in programming mode



APPS

Use to access your smart TV's apps (if supported)



PREVIOUS

Return to the previous menu or screen



CUSTOM BUTTONS

Copy your favorite buttons from other remotes to these blank buttons



INFO

Use to access on-screen content description and information



ACTIVITIES

You can control 2 or more devices at the same time using the different Activity modes

STATUS INDICATOR (CENTER)

press to see what Device Category or Activity mode the remote is in

PROGRAMMING YOUR BEAM REMOTE

05

06

07

08

09

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

29

30

31

32

33

34

35

36

37

38

39

40

41

42

43

44

45

46

47

48

49

50

51

52

53

54

55

56

57

58

59

60

61

62

63

64

65

66

67

68

69

70

71

72

73

74

75

76

77

78

79

80

81

82

83

84

85

86

87

88

89

90

91

92

93

94

95

96

97

98

99

100

101

102

103

104

105

106

107

108

109

110

111

112

113

114

115

116

117

118

119

120

121

122

123

124

125

126

127

128

129

130

131

132

133

134

135

136

137

138

139

140

141

142

143

144

145

146

147

148

149

150

151

152

153

154

155

156

157

158

159

160

161

162

163

164

165

166

167

168

169

170

171

172

173

174

175

176

177

178

179

180

181

182

183

184

185

186

187

188

189

190

191

192

193

194

195

196

197

198

199

200

201

202

203

204

205

206

207

208

209

210

211

212

213

214

215

216

217

218

219

220

221

222

223

224

225

226

227

228

229

230

231

232

233

234

235

236

237

ACTIVITIES	ACTIVITIES	CUSTOM BUTTONS	CUSTOM BUTTONS	CUSTOM BUTTONS	FAVORITE CHANNELS	VOLUME LOCK
<p>In Activity mode, you can control two or more devices at the same time.</p> <p>The Beam remote has four Activity modes that combine different devices; each mode has different options that can be selected from the Beam app or programmed from the remote itself.</p> <div data-bbox="48 202 438 260"> <div>WATCH TV</div> <div>STREAM</div> <div>WATCH MOVIE</div> <div>PLAY MUSIC</div> </div> <p>Customizing Activities</p> <p>You can change the default Activity settings, by either using the Beam app (recommended), or following the steps below.</p> <ol style="list-style-type: none"> Press and hold the PROGRAM button of the Beam remote until the POWER button lights up solid red. Press the Activity button you want to set, and it will light up. The LED of the POWER button turns off. Press the 1,2, or 3 button on the Beam remote, based on the desired preset number combination (see next page). You'll hear a long beep confirmation, and the LED of the Activity button will turn off. <p>NOTES:</p> <ul style="list-style-type: none"> Some TVs may require the navigation and enter buttons for input — in that case you will need to exit the “watch tv” mode and press “TV” in DEVICE CATEGORIES. You can press the PROGRAM button to exit anytime. 	<p>WATCH TV:</p> <p>Preset 1: TV + SAT/CBL (Default) TV: Power, Input, Volume and Mute. SAT/CBL: Power + Everything else.</p> <p>Preset 2: TV + SAT/CBL + AUDIO TV: Power and Input. Audio: Power, Volume and Mute. SAT/CBL: Power + Everything else.</p> <p>Preset 3: TV + AUDIO TV: Power + Everything else. Audio: Power, Volume and Mute.</p> <p>WATCH MOVIE:</p> <p>Preset 1: TV + B-RAY/DVD (Default) TV: Power, Input, Volume and Mute. B-RAY/DVD: Power + Everything else.</p> <p>Preset 2: TV + B-RAY/DVD + AUDIO TV: Power and Input. Audio: Power, Volume and Mute. B-RAY/DVD: Power + Everything else.</p> <p>STREAM:</p> <p>Preset 1: TV + STREAM (Default) TV: Power, Input, Volume and Mute. Stream: Power + Everything else.</p> <p>Preset 2: TV + STREAM + AUDIO TV: Power and Input. Audio: Power, Volume and Mute. Stream: Power + Everything else.</p> <p>PLAY MUSIC:</p> <p>Preset 1: TV + AUDIO (Default) Audio: Power, Volume and Mute. TV: Power + Everything else.</p> <p>Preset 2: AUDIO only Audio: Everything.</p> <p>NOTE: Press and hold the POWER button to turn on/off all the activity devices. All the devices in the activity must be in the same power state for this feature to work, if they aren't, there will be a conflict as one of the devices will be in the opposite power state of the others. This can be solved by selecting the conflict device in Device Categories and powering it on/off from there to match the other devices.</p> <p>e.g. When trying to turn on your TV, set top box, and soundbar and the set top box is already on while the TV and soundbar are off; when you attempt to turn them all on, the TV and soundbar will turn on, however, the set top box will turn off.</p>	<p>Your Beam remote can easily copy buttons from any other IR remote. This feature is helpful if there are buttons on your original remote that aren't represented on the Beam remote or if you want to apply a favorite button and have it work regardless of the Device Category or Activity selected, e.g., use a CUSTOM Button to control your air conditioner or heater while in any of the DEVICE CATEGORIES or Activity Modes.</p> <div data-bbox="1006 222 1347 415"> </div> <ol style="list-style-type: none"> Make sure you have a working original remote and the Beam remote. Hold both remotes approximately 0.5" - 1.0" from each other as shown below. <div data-bbox="990 531 1234 898"> </div>	<ol style="list-style-type: none"> Press and hold the CUSTOM button you need to program until you hear 3 beeps, and the LED of the POWER button starts blinking. <div data-bbox="1429 115 1786 318"> </div> <ol style="list-style-type: none"> On your original remote, press and HOLD the button you want to copy until you hear a long beep and the Beam's POWER button stops flashing. <div data-bbox="1461 396 1753 792"> </div> <p>NOTE: Test the CUSTOM Button after copying, if it does not work as expected please repeat the copying procedure and make sure that both remotes are VERY CLOSE to each other. Sometimes it may take a few attempts for the button to be successfully copied.</p> <p>Press PROGRAM to exit at anytime.</p>	<p>Deleting a Custom Button</p> <p>To delete a Custom button, follow the steps below.</p> <ol style="list-style-type: none"> Press and hold the CUSTOM button you need to program until you hear 3 beeps, and the LED of the POWER button starts blinking. <div data-bbox="1916 193 2273 396"> </div> <ol style="list-style-type: none"> Press "0000" and you'll hear a long beep and the LED of the POWER button turns off. <div data-bbox="1997 511 2241 685"> </div> <p>Repeat the steps above to delete other CUSTOM buttons.</p> <p>NOTES: Press PROGRAM button to exit at anytime.</p>	<p>For easy access to up to 10 of your favorite channels, follow the steps below.</p> <ol style="list-style-type: none"> Select a device from DEVICE CATEGORIES that controls the channels. The POWER button's red indicator light will blink once. Press and hold the PROGRAM button until the POWER button lights up red. The FAV button's red indicator light remains on. Press the FAV button. The POWER button's red indicator light blinks once and remains on. Select the button (0 – 9) that you will use for storing your favorite channel. The POWER button's red indicator light blinks once and remains on. Enter the channel number you wish to program as a favorite channel. Press the FAV button, the POWER button's red indicator light will turn off and the channel is saved. <p>NOTE: To change a stored favorite channel, repeat steps 1-6 above.</p> <p>To Access Your Favorite Channels:</p> <ol style="list-style-type: none"> Press the FAV button. The POWER button's red indicator lights up and remains lit. To access the favorite channel, press the programmed button for that channel (0-9). The POWER button's red indicator light blinks, then turns off as the command is sent. 	<p>Use this feature to lock a device to the remote's volume control. For example, the remote can be in TV mode while the volume buttons control your sound bar.</p> <p>Enabling Volume Lock:</p> <ol style="list-style-type: none"> Press and hold the PROGRAM button until the POWER button lights up red. The POWER button's red indicator light remains on. Select a device from DEVICE CATEGORIES that you want to lock to the remote's volume control. The POWER button's red indicator light blinks once and remains on. Press the VOL+ button. The POWER button's red indicator light blinks once and remains on. Press the OK button. The POWER button's red indicator light will blink twice and turn off. <p>Disabling Volume Lock:</p> <ol style="list-style-type: none"> Press and hold the PROGRAM button until the POWER button lights up red. The POWER button's red indicator light remains on. Press the VOL- button. The POWER button's red indicator light blinks once and remains on. Press the OK button. The POWER button's red indicator light will blink twice and turn off. <p>NOTE: On most newer HDMI-connected devices, the Volume Lock feature may be unnecessary as this feature is already built-in.</p>
CHANNEL LOCK	RESET TO FACTORY DEFAULT SETTINGS	TROUBLESHOOTING	FCC INFORMATION	LIMITED WARRANTY	LIMITED WARRANTY	
<p>Use this feature to lock a device to the remote's channel control. For example, the remote can be in TV mode while the channel buttons control your satellite or cable box.</p> <p>Enabling Channel Lock:</p> <ol style="list-style-type: none"> Press and hold the PROGRAM button until the POWER button lights up red. The POWER button's red indicator light remains on. Select a device from DEVICE CATEGORIES that you want to lock to the remote's channel control. The POWER button's red indicator light blinks once and remains on. Press the CH+ button. The POWER button's red indicator light blinks once and remains on. Press the OK button. The POWER button's red indicator light will blink twice and turn off. <p>Disabling Channel Lock:</p> <ol style="list-style-type: none"> Press and hold the PROGRAM button until the POWER button lights up red. The POWER button's red indicator light remains on. Press the CH- button. The POWER button's red indicator light blinks once and remains on. Press the OK button. The POWER button's red indicator light will blink twice and turn off. <p>NOTE: On most newer HDMI-connected devices, the Channel Lock feature may be unnecessary as this feature is already built-in.</p>	<ol style="list-style-type: none"> Press and hold the PROGRAM button until the POWER button lights up red. The POWER button's red indicator light remains on. Press the INFO button. The POWER button's red indicator light blinks once and remains on. Press the OK button. The POWER button's red indicator light will flash twice, and you will hear a long beep. <p>My device does not match any of the DEVICE CATEGORIES on the remote</p> <ul style="list-style-type: none"> If you have a device such as an air conditioner, heater, or anything else that is controlled by an IR remote and does not fit one of the remote's Device Category options, on the app select OTHER and use SMART SEARCH to try and find a matching code from our cloud database or copy all the buttons of the original remote and store it under OTHER in Device Categories of the remote. <p>My device's menu or app hub does not appear</p> <ul style="list-style-type: none"> Menu and app hub access isn't supported for all brands. You can copy that button from your original remote to the Beam remote using the Custom Buttons or Program Manually method. <p>The remote will not adjust the volume or channel on my device</p> <ul style="list-style-type: none"> Make sure the remote is in the correct Device Category mode (TV, SAT/CBL, AUDIO, B-RAY/DVD, STREAM, OTHER) that controls the volume and channel of your device. <p>How do I know what Device Category or Activity mode the remote is in?</p> <ul style="list-style-type: none"> When you press any button on the remote, the current Device Category or Activity mode is lit in red. <p>I copied a button from my original remote but it's not working</p> <ul style="list-style-type: none"> Beam is capable of copying any IR remote control button. However, sometimes it is necessary to repeat the copying procedure to get the button working properly- sometimes several attempts are required. Please make sure that when copying, the two remotes are held closely together with their fronts pointing at each other. <p>I can't change the Activity settings on the app or on the remote</p> <ul style="list-style-type: none"> To use the Activity buttons to control combo devices like TV+STB/CBL or TV+DVD, you must program the individual corresponding devices. Please refer to the Activity section in the user guide for more information. <p>When I press the POWER button in Activity mode, some of my devices do not simultaneously turn on or off</p> <ul style="list-style-type: none"> For this feature to work, prior to pressing the POWER button, all the devices must be either on or off. <p>My remote isn't working properly</p> <ul style="list-style-type: none"> Try changing the batteries and make sure they are properly installed. If possible, use alkaline batteries. <p>I cannot find my remote</p> <ul style="list-style-type: none"> Open the app and on the home screen press "FIND MY REMOTE". If the remote doesn't beep, try walking around to the areas where you believe the remote was lost. <p>For more information, please visit www.southerntelecom.com/beam</p>	<p>The troubleshooting tips below can help solve problems and answer questions you may have with your Beam remote control.</p> <p>The remote can't be programmed to operate my device</p> <ul style="list-style-type: none"> If you're using the app and having trouble programming your remote, try using the included printed code list or the manual programming method explained in the Programming section of this user guide. <p>Some of the buttons of the remote are not supported or working properly on my device</p> <ul style="list-style-type: none"> It's possible the code that you programmed is not fully compatible with your device. Try selecting the next code from the options available for the category and brand of your device. If you are unsuccessful at finding a better matching code, it may be that there are some buttons from your device's original remote that are not supported. You can easily copy them using the Custom Buttons or Programming Manually methods explained in this user guide. <p>My device does not match any of the DEVICE CATEGORIES on the remote</p> <ul style="list-style-type: none"> If you have a device such as an air conditioner, heater, or anything else that is controlled by an IR remote and does not fit one of the remote's Device Category options, on the app select OTHER and use SMART SEARCH to try and find a matching code from our cloud database or copy all the buttons of the original remote and store it under OTHER in Device Categories of the remote. <p>My device's menu or app hub does not appear</p> <ul style="list-style-type: none"> Menu and app hub access isn't supported for all brands. You can copy that button from your original remote to the Beam remote using the Custom Buttons or Program Manually method. <p>The remote will not adjust the volume or channel on my device</p> <ul style="list-style-type: none"> Make sure the remote is in the correct Device Category mode (TV, SAT/CBL, AUDIO, B-RAY/DVD, STREAM, OTHER) that controls the volume and channel of your device. <p>How do I know what Device Category or Activity mode the remote is in?</p> <ul style="list-style-type: none"> When you press any button on the remote, the current Device Category or Activity mode is lit in red. <p>I copied a button from my original remote but it's not working</p> <ul style="list-style-type: none"> Beam is capable of copying any IR remote control button. However, sometimes it is necessary to repeat the copying procedure to get the button working properly- sometimes several attempts are required. Please make sure that when copying, the two remotes are held closely together with their fronts pointing at each other. <p>I can't change the Activity settings on the app or on the remote</p> <ul style="list-style-type: none"> To use the Activity buttons to control combo devices like TV+STB/CBL or TV+DVD, you must program the individual corresponding devices. Please refer to the Activity section in the user guide for more information. <p>When I press the POWER button in Activity mode, some of my devices do not simultaneously turn on or off</p> <ul style="list-style-type: none"> For this feature to work, prior to pressing the POWER button, all the devices must be either on or off. <p>My remote isn't working properly</p> <ul style="list-style-type: none"> Try changing the batteries and make sure they are properly installed. If possible, use alkaline batteries. <p>I cannot find my remote</p> <ul style="list-style-type: none"> Open the app and on the home screen press "FIND MY REMOTE". If the remote doesn't beep, try walking around to the areas where you believe the remote was lost. <p>For more information, please visit www.southerntelecom.com/beam</p>	<p>This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:</p> <ol style="list-style-type: none"> this device may not cause harmful interference, and this device must accept any interference received, including interference that may cause undesired operation. <p>NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:</p> <ul style="list-style-type: none"> Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help. <p>CAUTION: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.</p> <p>The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.</p>	<p>1-Year Limited Warranty Territory: United States/Canada</p> <p>LIMITED WARRANTY TO ORIGINAL CONSUMER</p> <p>This product (including any accessories included in the original packaging) as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:</p> <p>To obtain warranty service:</p> <ul style="list-style-type: none"> Visit our website at www.southerntelecom.com Click on Product Support Select the Brand of your device Select Service Request and fill out the form to begin your inquiry <p>Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.</p> <p>Warranty service not provided</p> <p>This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.</p> <p>NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE SHALL APPLY. DISTRIBUTOR FURTHER DISCLAIMS ALL WARRANTIES AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON DISTRIBUTOR. REPAIR, REPLACEMENT, OR REFUND OF THE ORIGINAL PURCHASE PRICE - AT DISTRIBUTOR'S SOLE DISCRETION - ARE THE EXCLUSIVE REMEDIES OF THE CONSUMER. IN NO EVENT WILL DISTRIBUTOR OR ITS MANUFACTURERS BE LIABLE FOR ANY INCIDENTAL, DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (SUCH AS, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, BUSINESS, SAVINGS, DATA OR RECORDS) CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT. EXCEPT AS STATED HEREIN, NO OTHER WARRANTIES SHALL APPLY. NOTWITHSTANDING THE FOREGOING, CONSUMER'S RECOVERY AGAINST DISTRIBUTOR SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY DISTRIBUTOR. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CONSUMER WHO PURCHASED THE PRODUCT AND IS NOT TRANSFERABLE.</p>	<p>Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.</p> <p>MADE IN CHINA</p>	
21	22	23	24	25	26	27