Dogness App Feeder Instruction Manual

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Website: www.dognessgroup.com
Customer Service Hotline:1-833-Dogness (364-6377)

Please read the manual carefully before using the product

Thank you for purchasing DOGNESS smart products. For your safety and benefit, please read the instruction manual carefully before using the product. If you fail to follow the instructions or do not follow the precautions, DOGNESS will not be liable for any personal injury, property or other loss except as expressly provided by law.

About Instruction Manual

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Authorization statement

This App (DOGNESS) respects and protects the personal rights of all users who use the service. In order to provide you with more accurate and personalized services, the App will use and share your personal device operation rights according to the authorization. This application will use this information with a high degree of diligence and prudence. Except as otherwise provided in this License Notice, this application will not disclose or provide any information to third parties without your prior permission. Users who share your authorization will have all the rights to use your current device, such as: camera, photo, listen, etc. If you decide to authorize, it means that you are fully aware and have fully understood the above terms. Therefore, the company does not assume any form of responsibility for any personal privacy leakage, relationship disputes, property, credit and other losses caused by sharing the authorization. Please use the authorization function with caution .
The company has the final interpretation of the license terms and has the right to immediately terminate the service agreement with the authorized users.

logging into your account. Otherwise, it is recommended that you uninstall the App and reinstall the App, and then try to login again. If your phone uses android system, you can also try the following: Your phone-- setting-- application management-- DOGNESS- -clear data-- clear cache, and then login.

4. I want to change the account number of the App, which is being used. What should I do?
Answer: Our App does not support direct transfer of the account. If you really need to change, please register a new account with a new email address and unbind the feeder under the original account. And then bind the feeder under the new account.
Remark: When binding or rebinding a new account , long press the RESET button for 6 seconds. When the green light flashes slowly, reconnect upon hearing the sound of "Di Di".

5. If you have any other questions, please visit the website below for more information:
http://www.dognessnetwork.com/help/index.html

FCC WARNING
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and (2) this device must accept any interference received,
including interference that may cause undesired operation.
Any changes or modifications not expressly approved by the party responsible for compliance
could void the user's authority to operate the equipment.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to
Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions,
may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception,
which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna .
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different
from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.
To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.

Android iOS

Scan to download

Specification

Product name: Dogness App Feeder
Model: F03
Size: 378*234*363mm
Net weight: 3.1kg
Capacity：6L
Material: ABS
Wi-Fi band: 2.4G Only
App installation requirements: Android5.0 / iOS 7.0 and above
Adapter:
Input: 110-240V, 50/60Hz, 0.4A
Output: 5.0V, 1A

RESET and Manual feeding button – short press to feed manually; long press for 6 seconds to restore factory setting.
Ambience light: quick flashing green light means connecting, solid green light means connection successful.

FAQs

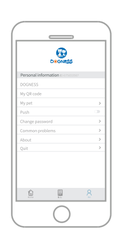
1. What's the reason why the feeder can't be connected to the Internet?
Answer: Please try the following:
1) Check whether the machine is powered on. If not, make sure the machine is powered on. If yes, see step 2.
2) Check whether the network configuration is a 2.4G channel network or a 5G channel network. If it is a 5G channel network, you need to switch to the 2.4G channel network environment. Then long press the SET button for 6 seconds, when the green light flashes slowly, follow the prompts on the App, enter the correct account password and reconnect.
3) If the connection fails, you can use the device hotspot connection method. On the page where the App failed to connect, click the orange font "Reconnect to device hotspot connection mode" which is under "Reconnect", Before using the hotspot connection, press the RESET button for 2 seconds until the indicator light turns blue ..ashing state, then enter the device selection page, select the device to be connected, and follow the prompts.
4)If you still cannot connect to the network, please contact customer service: 1-833-Dogness (364-6377).
2. Why there is no food dispensed into the food bowl when the App sends a feeding command?
Answer: Please try the following:
1) The rotating shaft is rotating but the food can not be detected. We suggest that you to check whether the bin is empty or not.
2) It Maybe caused by network delay or disconnection. Repeated feeding is suggested to check if it is normal.
3) It is suggested to clean out the food oulet to avoid excessive accumulation.
Answer: First, make sure that the network connection is normal, and then check if someone else is

CAUTIONS

1. Do not pull the power cord directly when unpluging the adapter.
2. Do not put or insert any foreign products into the feeder and do not attempt to open or repair the feeder by yourself.
3. Please use the original power adapter and original cable.
4. When the food level indicator light is on, the feeder contains about 15 portions only (5g estimate for each portion). Please add food ASAP.
5. Batteries: Device takes three D batteries. (Alkaline batteries are recommended which lasts 3-6months under normal use). Note:
1) Please dispose of old batteries according to expiration regulations (pay attention to environmental protection).
2) Remove the batteries If you plan not to use the device for a long time.
6. This product is suitable for indoor use only.
7. Only load the food bin with dry food, do not place any object other than food in the bin.
8. This device contains electronic parts, and does not contain water proof function, it is highly recommended to keep device away from water.
9. This product is not suitable for any purpose other than feeding the pet.
10. Users who lack relevant experience and knowledge (including children), should restrain themselves from cleaning or maintaining unless under adult supervision
this product, specially children that are not under adult supervision.
11. If the product malfunctions, odor, smoke, abnormal heat, please stop using this product, and contact customer service 1-833-Dogness (364-6377).

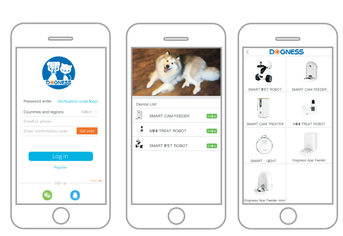
Clarifications on the indicator light of DOGNESS App Feeder

Functional classification	Description
Reset button	1. Short press (hold for less than 1 second) to manually feed 1 portion. 2. In configuration mode, the green light flashes slowly (0.5 second dark, 0.5 second bright). 3. In the configuration mode or connected state, long press the RESET button for more than 6 seconds, hear "Di Di" for reset operation, green light will flash quickly before it flashes slowly, and then restart the network connection. After the network is successfully connected, the indicator light will be solid.
Food level indicator light (Yellow light)	1. The yellow light will not flash if the food level is greater than 25%. 2. The yellow light will flash slowly if the food level is less than 25%. 3. Can be turned on and off from App. 4. Please add the food as soon as the food level indicator light is on.
Ambience light	1. Green indicator light:: 1) Slow flash–Configurable status; 2) Flashing–Connecting to network; 3) SolidNetwork connection successful. 2. Blue indicator light:1) Slow flash– AP configurable status; 2) Flashing–Connecting to network; 3) Solid–Connection successful. 3. Yellow indicator light: Turns on when device is powered by batteries only. 4. Red indicator light: Turns on if the device is defective, or if the product is damaged 5. Green indicator light: Default light when the food is being released (Users can set accordingly on the App).
Voice recording function	1. Settings → recording Settings → add recording → click the recording button on the mobile phone to talk to the device→release the recording→click the trial and listen to the recording. 2. Number of recordings: 1

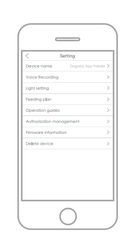


Exit the control page, click the user button in the lower right corner of the main page to enter the "I" page and select the corresponding project for self-setting.

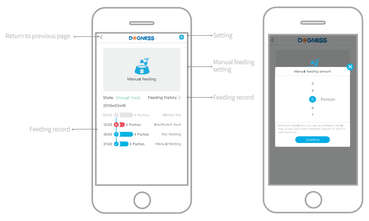
(1) Powering the device through USB or three D batteries to operate the device...
(2) The device is best performed in a barrier-free environment within 10 meters from the Wi-Fi router.



Enter the account password to log in, Click the "+" in the upper right corner.
Go to the device selection page and select the device to be connected.

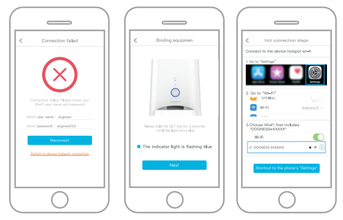


Click the "Setting "button in the upper right corner of the feeder's home page, enter the setting page and select the corresponding project to set up.



Feeding main manual

Enter the Wi-Fi account password of the current mobile phone connection, and then click "OK" to connect the device.



If the connection fails, click the orange font "Reconnect to device hotspot connection mode" which under "Reconnect", and before using the hotspot connection, press the RESET button for 2 seconds until the indicator light turns blue flashing state, then enter the device selection page, select the device to be connected, and follow the prompts.

Connection successful. Ready to use.