ViviMAGE

E10

USER GUIDE

Please read this instruction throughly before using this product and keep it for future reference.
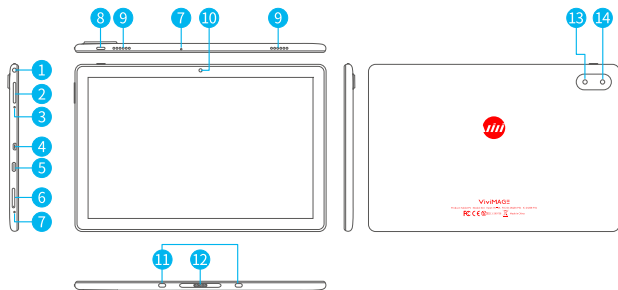
CONTENTS

PRODUCT OVERVIEW

1. Headphone Jack

2. Volume +/-

3. Reset Hole

4. Micro HD Port

   (Maximum resolution: 1920x1080 30Hz)

5. USB-C Port

6. Memory Card Slot

7. Microphone

8. Power Button

9. Speakers

10. Front-facing Camera

11. Keyboard Mounting Holes

12. Keyboard Pins

13. Flash

14. Rear Camera

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GETTING STARTED

Charge

* If the tablet cannot be powered on at your first try, please charge it for more than 30 minutes, then try again.

* It is recommended that you fully charge the device before using your device for the first time.

> For a quick check of the battery level:
>
> * View the battery status icon on the upper right of the **Home Screen** when the tablet powered on:
>
> During Charging: 🔋 71%   Fully Charged: 🔋 100%
>
> * View the battery charge indicator on display when the tablet powered off:
>
> During Charging: 🔋 71%   Fully Charged: 🔋 100%

Power On/Off

* Press and hold the power button for 2~3s to turn on your tablet. Select your language and set up your tablet following the start guide.

* Press and hold the power button for 2s, then release it. It will show **Power off**, **Restart** and **Screenshot** on the screen. Tap **Power off** to turn off the tablet.

* Press and hold the power button for 10s to do a forced reboot when it's frozen.

Battery

* A rechargeable Li-ion battery is installed in the tablet.

* DO NOT attempt to replace the tablet battery by yourself because you may damage the battery, which might cause overheating, fire or injury.

* DO NOT dispose of tablet in a fire.

* DO NOT expose the tablet battery to any heat source, direct sunlight or high temperature.

* Only use the **ORIGINAL** power adapter provided by us to charge the tablet battery.

* We suggest you drain the battery completely once a month if only use your tablet occasionally.

* The Li-ion battery in your tablet should be serviced or recycled by an authorized service provider, and must be recycled or disposed of separately from household waste.
* Dispose of battery according to your local environmental laws and regulations.

Sleep Mode

Simply press the power button once to switch the tablet to the **Sleep Mode** when the tablet is **ON**; press again to wake it up.

💡 Tip:
Go to **Settings** > **Display** > **Advanced** > **Screen timeout** to set the time of entering the **Sleep Mode**.

Screenshot

* Press the **Volume-** button and the **Power On/Off** button for 2 seconds to capture a picture.
* Press and hold the power button for 2s, then release it. It will show **Power off**, **Restart** and **Screenshot** on the screen. Tap **Screenshot** to capture a screenshot.
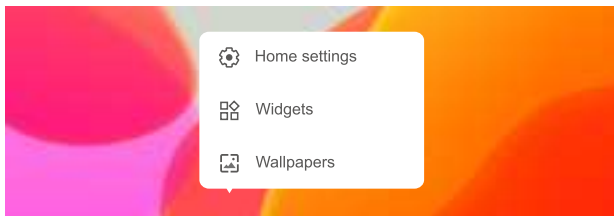
HOME SCREEN

Icons on the Bottom Menu
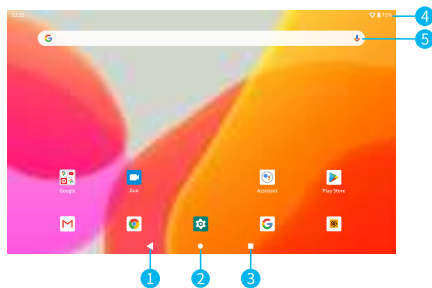
1.Back

2.Home Screen

3.Recent Activities

4.Status icon

5.Google Search Bar

Home Settings, Widgets and Wallpapers

Tap and hold the empty section of a Home Screen, **Home Settings**, **Widgets** and **Wallpapers** will be displayed.

1 Tap **Home Settings** to start customizing your Home Screen.

- Notificaton dots:
  Show/hide the small circular dots that sit on the upper right corner of your App icons.

- Add icon to Home Screen:
  Allow the new Apps installed from **Play Store** to be displayed on the Home Screen.

- Show Google App:
  Show Google Apps when you swipe leftward on the main Home Screen..

2 Tap **Widgets**, touch and hold any application (e.g. Clock), then slide and add it to a Home Screen. Remove it by sliding it to **X Remove**.

3 Tap **Wallpapers** to change the current wallpaper of the tablet from the Live Wallpapers, your photos or the default wallpapers.

SETTING BASICS

Quick Settings

Swipe down from the top of the screen to access **Quick Settings**.
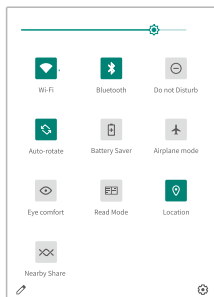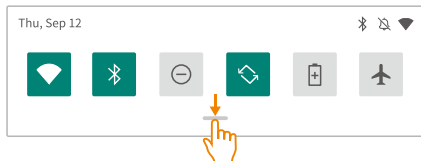
: **Wifi.** Tap to connect/disconnect to a wireless network.

: **Bluetooth.** Enable/disable the Bluetooth of the tablet.

: **Do not Disturb.** Mute sound and stop vibration after enabling this function.

: **Auto-rotate.** Turn on/off the **Auto-rotate** of the screen.

: Tap to choose the power setting you prefer to save the battery time.

: **Airplane mode.** Turn on/off all the network connectivity.

: **Eye comfort.** The blue light will be filtered out and the screen will take on a tint of yellow after enabling this option.

: **Read Mode.** The screen will be black and white after enabling this option.

: **Location.** Enable/disable location access.

: **Nearby Share.** Enable to instantly share files, links, pictures and more with people around you both online and offline.

Tap the ✎ icon to change the options in the **Quick Settings**. Long press each icon to enter the interface of its detailed settings.

More Settings

Go to **Quick Settings,** then tap the ⚙ icon to enter the detailed setting interface.
Or, tap **Settings** App on the Home screen to enter.
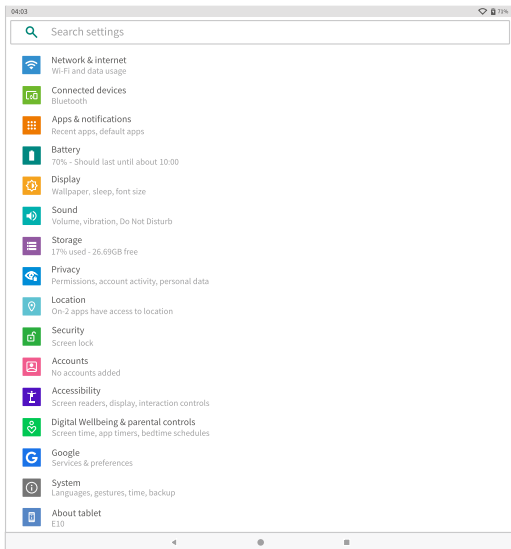
Network & internet
* Connect to any working Wifi
* Monitor the data usage
* Enable/disable the **Airplane Mode**
* Add VPN connections

Connected devices
* Pair with Bluetooth devices and check the paired devices
* Turn on/off Bluetooth
* Check the connection status of the cast devices
* Add and check printers

* Check the received files from other devices via bluetooth connection
* Enable **Nearby Share** to share files with nearby devices
  and more

Apps & notifications
* Check the Apps recently opened
* Check all the Apps on the tablet
* Adjust App notification settings
* Check the screen time for Apps
* Set default apps
* Set the App permissions
  and more

Battery
* Display the remaining battery power as a percentage
* Enable/disable **Battery Saver**
* Enable/disable **Battery percentage**
* Check the time for **Last full charge** and **Screen usage since full charge**

Display
* Adjust the screen brightness
* Turn on/off **Eye comfort**
* Change the wallpaper
* Enable/disable the **Dark theme**
* Adjust the time of entering the **Screen timeout**
* Adjust the font size and display size
  and more

Sound
* Set sound level for **Media**, **Alarm** and **Notification**
* Enable/disable **Do Not Disturb** to mute sound and stop vibration
* Set default notification ound and alarm sound
* Enable/disable **Screen locking sounds**, **Charging sounds and vibration** and **Touch sounds**
  and more

Storage
* View and manage your storage space

Privacy
* Set app permissions
* Set to show/hide the password when input a password
* Set the **Lock screen** preferences
* Add an account and autofill service from Google
  and more

Location
* Turn on/off the location services for specific apps
* Set apps that have access to location
* Enable/disable **WiFi and Bluetooth scanning**
  and more

Security
* Check the security status
* Set screen lock pattern, e.g. Swipe, Pattern, PIN and Password
* Choose a **Smart Lock** to keep the device unlocked if you preset a lock pattern
* Allow the admin app to **Find My Device** and lock or erase a lost device
  and more

Accounts
* Add and manage the user accounts on your tablet

Accessibility
* For vision and hearing impaired users, manage settings for SCREEN READERS,
  DISPLAY, INTERACTION CONTROLS, AUDIO & ON-SCREEN TEXT and EXPERIMENTAL

Digital Wellbeing & parental controls
* Check your app usage based on Screen time, **Notifications received**, or **Times opened** from **Dashboard**
* Set a schedule for **Wind Down** and switch on the setting options you prefer
* Manage the related notification settings to reduce interruptions
* Set up **Parental controls** to help your kids balance their screen time

Google
* Set the preferences for Google™ related services

System
* Set Language

Tap **Languages & input** > **Languages** > **+Add a language** to add your language. After adding, hold and slide the ☰ to the top to change the language

* Set the date and time

* Turn on/off the **Back up to Google Drive**

* Restore factory setting

Tap **Reset options** > **Erase all data (factory reset)** to restore the factory setting and more

About tablet
* Check the detailed information about the tablet

NETWORK CONNECTION

Launch the App **Settings** or long press the Wifi/Bluetooth icon in **Quick Settings.**

Wifi Connection

① Tap **Network & internet** and turn on the **Wifi**. All the Wifi connections available will be listed.

② Select your Wifi and input the correct password.

←	Network & internet	🔍
📶	**Wi-Fi** Not connected	🟢
○	**Data usage** 0B used on Wi-Fi	
✈	**Airplane mode**	⚪
🔑	**VPN** None	
	Private DNS Automatic	

←	Wi-Fi	🔍
	Use Wi-Fi	⬤
▼	vivimage1	🔒
▼	vivimage2	🔒
+	Add network	
	Wifi preferences Wifi turns back on automatically	
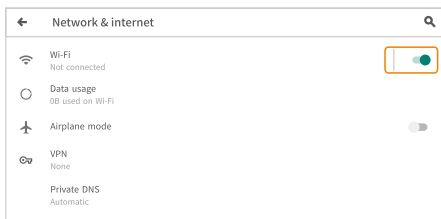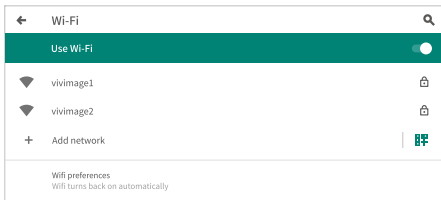
Bluetooth Pairing

Please turn on the **Bluetooth** on your bluetooth devices firstly.

1 Go to **Connected devices > Connection preferences > Bluetooth** to turn on the bluetooth on your tablet.

2 Tap **+Pair new device** to enter the scanning interface. Devices available will be displayed after a few seconds.

3 Tap the desired device to get a paring code and click **PAIR** on both devices. The automatic connection is applied to some devices.

APP MANAGEMENT

App Download and Installation

1 Tap and open **Play Store** on the Home Screen.

2 Log into your google account, then search and download the App you need.

App Management

Move the App

Tap and hold the App, then slide it to a desired screen.

Remove the App from the Home screen

Touch and hold the App, then slide to **X Remove** to remove it from your Home Screen.

Uninstall the App

Touch and hold the App, then slide to the 🗑 **Uninstall** to uninstall the App.

Clear the Cache of the App

1 Go to **Settings** > **Apps & notifications**.

2 Select an **App** > **Storage & cache** > **CLEAR CACHE** to clear the cache.

INTERNET NAVIGATION

Please make sure the tablet is connected to a working Wifi network before navigating the Internet.

You may use the pre-installed Chrome browser or use another browser downloaded on the **Play Store**.

MULTIMEDIA

Connecting to a Computer

1 Connect your tablet to the computer with a USB-C cable.

2 **File Transfer** is the default setting. Go to your computer and find your tablet VIVIMAGE_E10 to transfer files between your tablet and computer.

💡 Tips:

Go to **Quick Settings**, tap **Android System · USB file transfer turned on** > **Tap for more options** > **USB Preferences** to select the option preferred.

1 Select **File Transfer** to transfer files between the devices.

2 Select **MIDI** to play MIDI instruments on the tablet.

3 Select **PTP** to transfer photos between the devices.

4 Select **No data transfer** to charge your tablet only.

04.03
Thu, Sep 12
▼ 🔋 71%

Android System • USB file transfer turned on ▾

Manage

04.03
Thu, Sep 12
▼ 🔋 71%

Android System ▴

USB file transfer turned on
Tap for more options.

Manage

← USB computer connection
🔀
USB

USB CONTROLLED BY
○ Media device
◉ This device

USB CONTROLLED BY
◉ File Transfer
○ MIDI
○ PTP
○ No data transfer
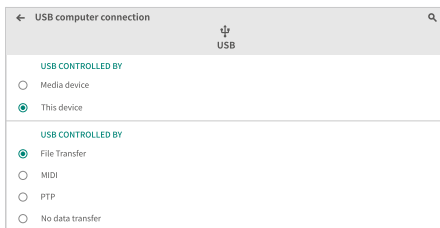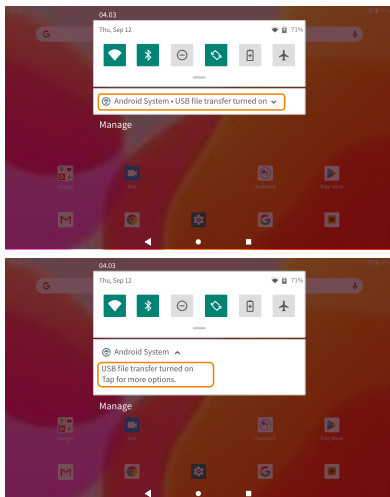
Connecting to an External Device

① Install a memory card with the capacity up to 512GB into the memory card slot when the tablet is off.

② Turn on the tablet, then go to **Quick Settings** and tap to **SET UP**.

③ Set the memory card as a portable storage by selecting **Portable storage**. Enter memory card storage to move files between the card and tablet.

How will you use this SD card?

Use for extra tablet storage
For apps, files, and media on this tablet only

Tablet storage

— OR —

Use for portable storage
For transferring files and media between devices

Portable storage

Set up later
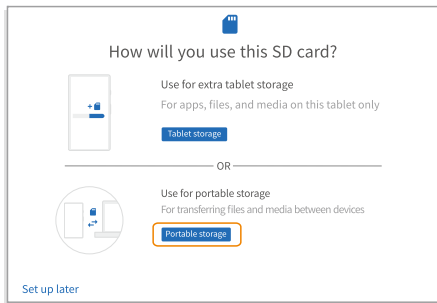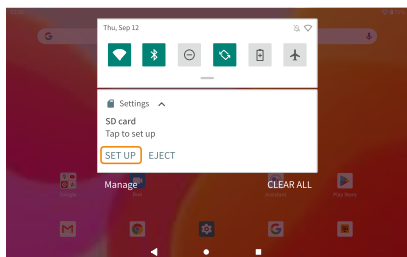
Screen Mirroring

Option 1: Wired Connection

Use a mini HDMI cable to connect the tablet to a compatible device with HDMI In port.

💡 **Tip:**
HDMI enabled is required for wired connection. Go to **Settings** > **Display** > **Advanced** > **HDMI settings** > **HDMI** to check if it's on when the screen mirroring is not working.

Option 2: Wireless Connection

Step 1:
Connect the tablet and a compatible device to the same Wi-Fi network.
Please make sure the Wi-Fi is stable and smooth.

Step 2:
Go to **Settings** > **Connected Device** > **Connection Preferences** > **Cast**, tap ⋮ and turn on **"Enable wireless display"**.

Step 3:
Tap the **Cast** icon in **Quick Settings** to search the device and start connection.

TROUBLESHOOTING

If you have any questions, please feel free to contact vivimage support at support@ivivimage.com or support.uk@ivivimage.com.

Q1. The tablet doesn't power on.
  * Reboot your tablet after charging for more than 30 minutes.
  * Press the power button to check if the tablet is in the **Sleep Mode**.
  * Press and hold the power button for 10s to reboot it.
  * Insert a pin into the reset hole on the tablet, then try again.

Q2. The tablet doesn't charge.
  * Make sure the USB cable is properly plugged into the charging port.
  * Try another compatible USB cable and adapter.

Q3. Error message occurs during the operation.
  * Uninstall the App with error message, then download and install again.
  * Insert the pin into the **Reset Hole** to power off the tablet, then power on the tablet to try again.

Q4. The tablet cannot be detected by the computer.
  * Make sure the tablet is powered on.
  * Try another USB cable.
  * Try another USB port on the computer.
  * Instead of **No data transfer**, choose **File Transfer** or **PTP** when connecting the tablet to the computer.

Q5. The tablet cannot connect to the Wifi.
  * Make sure the **Wifi** in your tablet is **ON**.
  * Make sure you input the correct password when connecting the Wifi.
  * Restart the router.
  * Make sure there is no filter setting or device connection limitation in the setting of the router.
  * Forget the current Wifi, reset the router and connect to the Wifi again.

Q6. The storage space of the tablet is not enough.
  * Delete the Apps you don't use.
  * Clear the cache of the Apps regularly.
  * Install a memory card to expand the storage.

Q7. The screen is unresponsive.
  * Check if the screen is dusty or greasy. If yes, please gently wipe the screen with a cloth to clean it.
  * Insert the pin into the **Reset Hole** to power off the tablet, then power on the tablet to try again.

Q8. The font size is too small to read.
  * Please go to **Settings > Display > Advanced > Font Size** to adjust the text size.

Q9. Can the tablet support OTG function?
  * Yes, but an extra OTG cable is required. You can connect the mouse or a USB drive through the cable then.

FCC Caution:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

FCC Radiation Exposure Statement:

The device has been tested and comply with FCC SAR limits.

ISEDC Requirements:

This device complies with Innovation, Science, and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:
(1) this device may not cause interference, and
(2) this device must accept any interference, including interference that may cause undesired operation of the device.
Le présent appareil est conforme aux CNR d' Innovation, Sciences et
Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
(1) l'appareil nedoit pas produire de brouillage, et
(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
The device has been tested and comply with IC SAR limits.
L'appareil a été testé et est conforme aux limites IC SAR.
Operation of this device in the band 5150-5250 MHz is restricted to indoor use only.
Le fonctionnement de cet appareil dans la bande 5150-5250 MHz est limité à une utilisation en intérieur uniquement.
This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
Cet émetteur ne doit pas être colocalisé ou fonctionner en conjonction avec une autre antenne ou un autre émetteur.

Caution

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

The symbol indicates DC voltage

RECYCLING

This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment. User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.

This product can be used across EU member states.

The device complies with RF specifications when the device used at 5mm from your body.

EU Compliance Statement: Shenzhen VanTop Technology & Innovation Co., Ltd. hereby declares that this device is in compliance with the essential requirements and other relevant provisions of the Directive 2014/53/EU.

A copy of the EU Declaration of Conformity is available online at https://doc.vantop.com/.

Notes:

1. High Sound Pressure
2. Hearing Damage Risk
3. Do not listen at high volume levels for long periods.

BE	BG	CZ	DK	DE	EE	IE	EL
ES	FR	HR	IT	CY	LV	LT	LU
HU	MT	NL	AT	PL	PT	RO	SI
SK	FI	SE	NO	IS	LI	CH	TR

In all EU member states, operation of 5150-5250 Mhz is restricted to indoor use only.