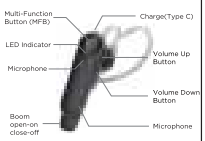
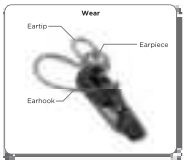
EN

Model:
HK500,
HK500+

AT A GLANCE
the important bits, quick and easy





CHARGE IT
let's get you up and running

To charge your headset, plug the Type C cable into the headset's Type C port and connect to Type C power source.

Note: Fully charge the headset before you use it.

Tip: To save battery power, turn off the headset when you're not using it.

Caution: Your battery is designed to last the life of your device. It should only be removed by a recycling facility. Any attempt to remove or replace your battery will damage the device, void your warranty, and could cause injury.

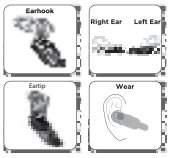
CONNECT & GO
let's get you connected

EASYPAIR™ METHOD

1. Turn on Bluetooth on your device.
2. Turn on your headset and follow the voice prompts.
3. Select "HK500/HK500+" from the smart phone Bluetooth menu.
4. When the device and headset connect, you'll hear "connected".

COMFORT
what feels best on you

Choose your most comfortable fit ear tip.



BASICS
standard features, advanced quality

To...	
answer a call	short press MFB.
reject a call	press volume down 2 seconds.
end a call	short press MFB
on	boom open (on)
off	boom close (off)
change call volume	press the volume up and volume down button
mute or unmute a call	press volume down 2 seconds during the call and press volume up 2s to unmute.
last track	press volume down 2 seconds when headset is in music state.
next track	press volume up 2 seconds

To...	
pause/play	press MFB once to pause and press again to play.
pairing mode	press MFB 5 seconds to enter into pairing mode when headset is in on mode.
reset	press MFB and volume down 5 seconds.
3-way call ongoing	
pick incoming call, put ongoing call on hold.	press MFB once
reject incoming, continue ongoing	press and hold volume down
end ongoing, resume waiting call	double press MFB
switch calls	press MFB once
end current call	double press MFB

Notes:
- Some features are phone/network dependent.
- Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

STATUS LIGHT

If light shows...	your headset is...
power on	blue flashes 1 second.
power off	red flashes 2 seconds.
pairing	red & blue flashes alternately.
on standby	blue flashes once every 5 seconds.
charging	steady red.
fully-charged	steady blue.
low battery	red flashes once every 5 seconds.

Notes:
After one minute on a call or 20 minutes of inactivity, the light stops flashing to conserve power, but the headset remains on. Closing the Boom also saves battery life.

ADVANCED
More clever stuff

SECOND DEVICE

Do you use two phones? Or maybe a phone and a tablet? Connect with both of them.

1. Pair the first device with your headset as normal (see "CONNECT & GO" on page 4).
2. Turn off the Bluetooth® feature on the first device.
3. Now pair the second device with your headset as normal.
4. Once paired, to connect with both devices simply turn them on.

SETTINGS

Restore Factory Settings:
Reset default factory settings on your headset.

Caution!
This feature erases all device pairing information stored on the headset.

Multipoint:
Connect your headset to two devices.

Safety Instructions for use

To avoid hearing damage, keep the volume at a moderate level. Avoid listening to music at loud volume levels for prolonged periods of time as this may cause permanent hearing damage or hearing loss. Your hearing is delicate and highly sensitive so please listen to your music responsibly. For more information visit the Deafness Research Foundation www.drf.org.

Don't use HK500/HK500+ when it is unsafe to do so. For example, while operating a vehicle, cycling, crossing a road, or any activity which requires your attention and ability to hear.

You should be aware of your surroundings and use HK500/HK500+ responsibly.

Help & more

Note: If you're watching video while using your earbuds, your audio may be slightly out of sync with your video.

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General Information

Consumer Products and Accessories Limited Warranty ("Warranty")
Thank you for purchasing this Motorola branded product manufactured under license by Meizhou Guo Wei Electronics Co. LTD ("MZGW").

What Does this Warranty Cover?
Subject to the exclusions contained below, MZGW warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Warranty is your exclusive warranty and is not transferable.

Who is covered?
This Warranty extends only to the first consumer purchaser, and is not transferable.

What will MZGW do?
MZGW or its authorized distributor at its option and within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that do not conform to this Warranty. We may use functionally

equivalent reconditioned/ refurbished/ pre-owned or new Products, Accessories or parts.

What Other Limitations Are There?
ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA OR MZGW BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

Products Covered	Length of Coverage
Consumer Products	One (1) year from the date of the products original purchase by the first consumer purchaser of the product.
Consumer Accessories	**Ninety (90) days** from the date of the accessories original purchase by the first consumer purchaser of the product.
Consumer Products and Accessories that are Repaired or Replaced	**The balance of the original warranty or for Ninety (90) days** from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of MOTOROLA or MZGW, are excluded from coverage.

Use of Non-Motorola branded Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than MOTOROLA, MZGW or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

How to Obtain Warranty Service or Other Information?

To obtain service or information, please visit: motorolasound.com/support

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a MZGW Authorized Repair Center.

To obtain service, you must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, most importantly; (e) your address and telephone number.

Disposal of the Device (environment)

At the end of the product life cycle, you should not dispose of this product with normal household waste. Take this product to a collection point for the recycling of electrical and electronic equipment. The symbol on the product, user's guide and/or box indicates this.

Some of the product materials can be re-used if you take them to a recycling point. By reusing some parts or raw materials from used products you make an important contribution to the protection of the environment.

Please contact your local authorities in case you need more information on the collection points in your area.

European Union Directives Conformance Statement

The following CE compliance information is applicable to Motorola products that carry one of the following CE marks:

Hereby, MZGW declares that this product is in compliance with:

- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) L'appareil ne doit pas produire de brouillage;
(2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

SIZE:65X80MM