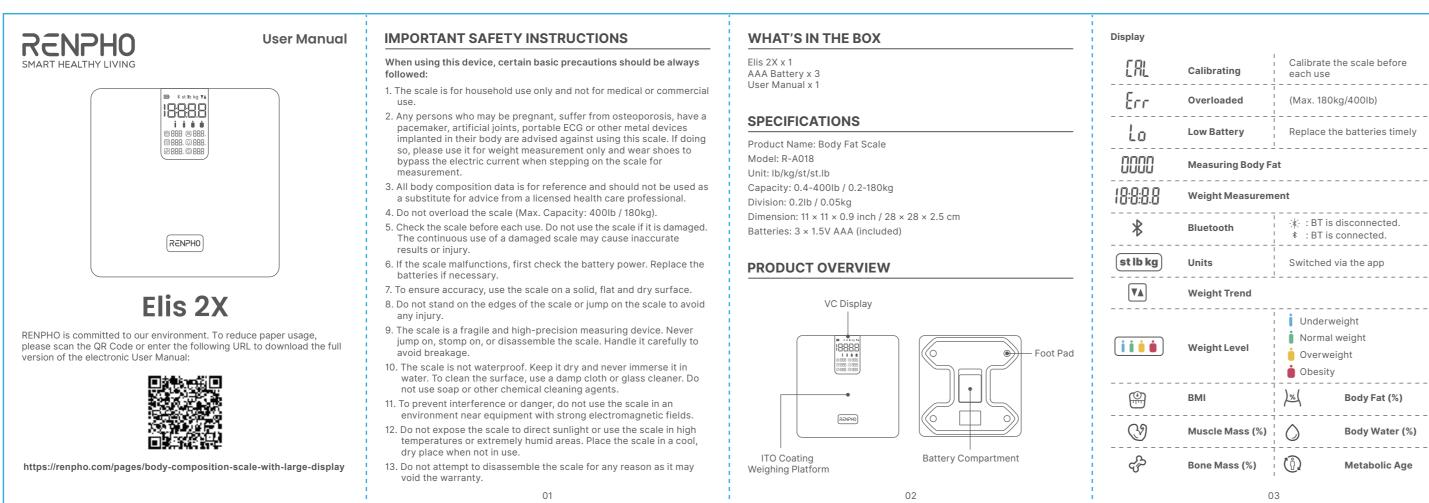
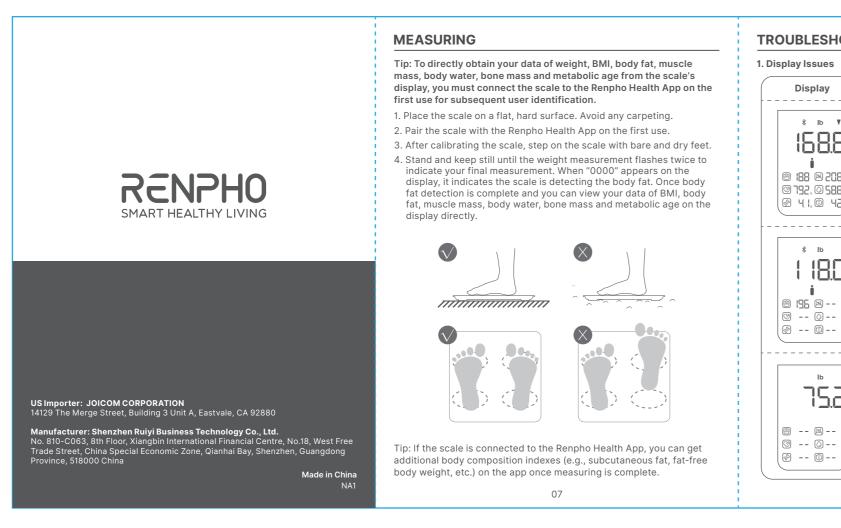
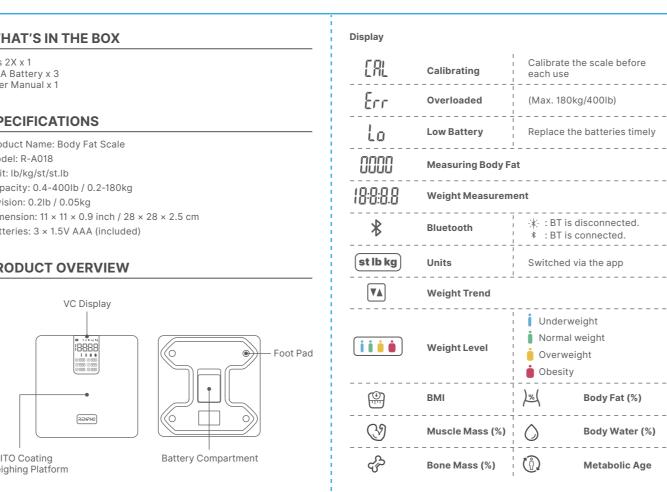
# 折叠尺寸: 96x130mm 材质:128g铜版纸 双面印刷 折页 蓝色虚线不印刷







## **BATTERY INSTALLATION**

batteries

**APP GUIDE** 

1. Download

Note

Open the battery compartment on the back of the scale and install the provided 3 AAA batteries properly.

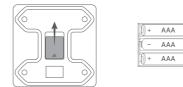
"Lo" will appear on the display when the scale is in low battery. Replace

the batteries. DO NOT mix new and used batteries. DO NOT charge the

Scan the QR code below or search for "Renpho Health" from the Apple

App Store or Google Play to download the Renpho Health App.

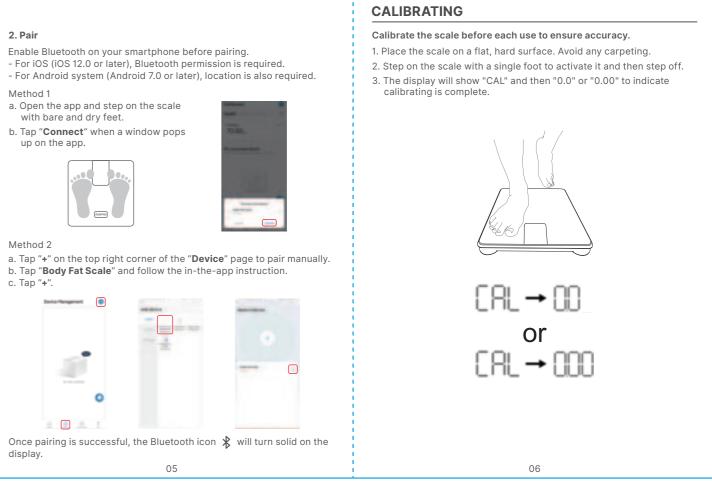
Due to continuous updates and improvements, the "Renpho Health"



a. Open the app and step on the scale

b. Tap "Connect" when a window pops





display

		1	
FING GUIDE			
S		2. Other Issues	
Measurement	Cause/Description	Problem	Solution
Weight, BIM, body fat, muscle mass, body water, bone mass, metabolic age	Connected to the app on the first use and measure with bare and dry feet.	The scale cannot detect body fat and/or other data.	<ul> <li>a. Ensure your feet are dry and bare.</li> <li>b. Stand and keep still on the scale for about 10s to finish the weighing process.</li> <li>If still not, try applying moisturizer to your feet and measure again or ask another person to repeat the 2 steps above.</li> </ul>
Weight, BMI	Connected to the app on first use but wear shoes when measuring.	I have already registered an account on the Renpho website but cannot use it to log in on the Renpho Health App.	The Renpho website and Renpho Health app are two different systems. Create an account on the Renpho Health App.
Weight only	Measure with bare feet but never connected to the app to use before. Never connected to the app to use before and wear shoes when measuring.	I can get my data of BMI, body fat, muscle mass, body water, bone mass and metabolic age from the scale's display, but my family or friends failed.	Your family or friends must log in to the Renpho Health App with their own account and connect the scale to the app to finish the first measurement, or complete their profile information on your app using the "add a member" function and then connect the scale to the app on the first use.
08		09	
	Measurement Weight, BIM, body fat, muscle mass, body water, bone mass, metabolic age Weight, BMI	MeasurementCause/DescriptionWeight, BIM, body fat, muscle mass, body water, bone mass, metabolic ageConnected to the app on the first use and measure with bare and dry feet.Weight, BMIConnected to the app on first use but wear shoes when measuring.Weight onlyMeasure with bare feet but never connected to the app to use before.Weight onlyNever connected to the app to use before and wear shoes when measuring.	Measurement       Cause/Description         Weight, BIM, body fat, muscle mass, body water, bone mass, metabolic age       Connected to the app on the first use and measure with bare and dry feet.       The scale cannot detect body fat and/or other data.         Weight, BMI       Connected to the app on first use but wear shoes when measuring.       I have already registered an account on the Renpho website but cannot use it to log in on the Renpho Health App.         Weight only       Measure with bare feet but never connected to the app to use before.       I can get my data of BMI, body fat, muscle mass, body water, bone mass and metabolic age from the scale's display, but my family or friends failed.

## WARRANTY POLICY

App may appear slightly different.

Your RENPHO product purchase is covered by a one-year limited manufacturer warranty from the date of delivery.

For warranty terms and conditions, please visit: https://renpho.com/pages/warranty-terms-and-conditions

Note: Product registration is not required for the warranty. If you choose not to register your product, it will not diminish the product warranty.

### **CUSTOMER SERVICE**

Please feel free to contact us if you have any questions or concerns. RENPHO Customer Service Team guarantees a quick response and hassle-free solutions to any issue you may have within business hours.

> 📞 TEL: +1(844) 417 0149 (US ONLY) Monday-Friday 9:00AM-4:30PM 1800 MY RENPHO (1800 69 7367) (AU ONLY) Monday-Friday 9:00AM-6:00PM (AEST) Email: support@renpho.com (US&CA) support-au@renpho.com (AU)

\* For defective products or the return of items, please contact us with your order number within the specified warranty period. DO NOT dispose of any product parts as they may be required for inspection/repair.

10

## FCC REGULATORY COMPLIANCE POLICY

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: - Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver. - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. - Consult the dealer or an experienced radio/TV technician for help.

interference that may cause undesired operation.

### RF Exposure Compliance

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

ISED Regulatory compliance

This device contains licence-exempt transmitters that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

(1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé.