

Safety Information



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Privacy Policy

OnePlus is constantly striving to protect your personal information. To better understand how we protect your personal information, you can read our "Privacy Policy" in the Setup Wiyuttyruizard when you turn on your phone for the first time. You can also check our "Privacy Policy" by following the steps: Settings > About Phone > Legal Information > Privacy Policy.

Regulatory Information

Regulatory information can be found on your device by accessing through 'About Phone' found in the 'Settings' menu.

Precautions for using the device

Please read all the safety and health information carefully before using your device to ensure its safe and proper operation.

General Safety Information

Failure to follow these guidelines may cause harm to your device, property, yourself, or others.

- Do not switch on the device where prohibited or when it may cause interference or danger.
- Do not use device at gas stations, service stations, or near fuel or chemicals.
- Please do not store or carry your mobile phone or accessories near liquid or flammable gas.
- Do not place the phone near magnetic cards or other magnetic objects, since information stored on floppy discs, memory cards and credit cards could be damaged by magnetic radiation.
- Do not place the battery, phone or charger in a microwave oven or other high voltage equipment. Otherwise, it may cause circuit damage, fires, or other damage.
- Do not disassemble or open, crush, bend or deform, puncture, or shred.
- All wireless devices, including mobile phones, might be susceptible to interference, and it can also cause interference. Please check all laws and regulations when using your mobile phone, especially in airplanes, hospitals or medical institutions.
- Only use branded accessories and batteries that are approved by OnePlus. Accessories which are not approved by OnePlus may damage the phone or violate local regulations for radio devices. OnePlus will not take any responsibility for accidents or problems caused by using accessories that are not approved by OnePlus.
- The device is designed for water resistance under certain conditions, but OnePlus does not recommend excessive submersion. Liquid damage will void the warranty.
- When connecting with other devices, please follow the safety guidelines presented in this manual. Do not attempt to connect your device with incompatible products.
- Please do not use the phone if antenna is damaged. Otherwise, it could cause injury.
- Please keep metallic objects away from phone receiver. Small metallic objects may be attracted to the device and personal injury or device damage could occur.
- Keep a minimum distance of 15 cm between a wireless device and an electronic implant (pacemaker, insulin pumps, neurostimulators, etc.). If wearing an electronic implant, hold the device on the side opposite the implants.
- Keep the device away from the belly of pregnant women.
- Keep the device away from the lower abdomen of adolescents.
- Children and adolescents should make reasonable use of the phone. Avoid night communications and limit the frequency and duration of calls.
- Only connect to power sources with USB 2.0 or above.
- To reduce the level of exposure to radiation, you should use the mobile telephone proximity to the network tower or use of accessories (hands-free kit etc.) or use loudspeaker if suitable; use the device under good reception conditions (when the signal indicator displays a full signal on the signal reception bar) can reduce the amount of radiation received; giving priority to the use of data, SMS and MMS messages rather than calls.
- If your device support wireless charger and when using it as a wireless charger it is intended for use as a desktop device and should not be carried when in this mode. To comply with RF exposure requirements when using in the wireless charging mode please place the device at a minimum distance of 10cm from your body.

Battery Safety

- Please do not attempt to repair, disassemble or modify the battery. Replacing battery by an incorrect type may present a risk of fire, explosion, leakage, or other hazard. Your phone can only use OnePlus authorized batteries.
- Do not place or use battery near fires, heaters, direct sunlight, immerse or expose to water or other liquids, or other heat sources. Prolonged exposure to heat may cause battery leakage, explosions, or fires.
- Please do not place pressure on or pierce the battery with hard objects. Damaging the battery could cause battery leakage, overheating, or fires.
- Do not short-circuit a battery or allow metallic or conductive objects to contact the battery terminals.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- If you experience any battery abnormalities, such as high temperature, discoloration, distortion, or leakage, immediately discontinue usage of the device and contact customer support.
- All batteries have a limited lifespan and will begin to lose capacity after several hundred charges/discharges.
- Do not dispose of the battery as household waste. Promptly dispose of used batteries in accordance with local regulations.

Charging Safety

- The charger is intended for indoor use only.
- Do not charge the battery under the following conditions: in direct sunlight, in temperatures below 5° C, in areas with humidity, dust or strong vibrations; in areas near a TV, radio or other electrical appliances.
- The charger shall be installed near the equipment and shall be easily accessible.
- The maximum ambient charging temperature of the equipment declared by manufacturer is 35° C.
- Sockets that are dirty may cause poor contact with the charger and your phone may fail to charge properly.
- Please only use the official OnePlus charger. Using unauthorized chargers can be dangerous and can void your warranty.
- Make sure to only use outlets with the correct voltages (as label led on the charging brick). Using an incorrect voltage can damage your phone and/or battery and lead to injury.
- Do not use unsafe plugs or outlets.
- Do not use a short-circuit charger.
- Do not connect your device to a high-voltage power supply or the battery could become damaged.
- Do not disassemble or modify charger, as this may lead to personal injury, electric shock or fire.
- Do not touch the charger, cable or power socket with wet hands, as this may cause electric shock.
- Do not place heavy objects on the power cord or attempt to modify any cables.
- Make sure to grasp the charger firmly while unplugging it.
- Do not pull the power cord as this may lead to damage and cause electric shock or fire.
- Before cleaning the device, unplug the power plug from the socket.
- Unplug the charger from electrical outlets and the device when not in use.

Driving Safety

- Do not use the device and safety should take priority when you are operating a vehicle. Be sure to obey related regulations in the area or country in where you drive.
- Do not place your phone or accessories near safety air bags.
- Compass and GPS information are only used for reference purposes.
- If you do not wish to disclose your location, be sure not to use applications that can record your location.

Health Information



- To prevent possible hearing damage, do not listen at high volume levels for long periods.
- Damage to the display or battery could lead to leakage of the liquid. If this liquid comes in contact with your eyes, skin or clothes, immediately rinse your eyes (do not rub) or wash skin with water thoroughly and seek medical attention.
- Some people may get dizzy or experience medical problems in response to flashing lights. If you are at risk, please consult your doctor before using this device. If you have the following symptoms: headache, dizziness, convulsion, eyes or muscle cramps, loss of consciousness, or involuntary body movements, please stop using the device immediately and seek medical attention. Avoid using the device for extended periods and keep proper distance from your eyes.

Laser Safety Statement

If this product supports the laser auto-focus feature. To ensure proper use of this product, please read this owner's manual carefully and retain for future reference. Should the unit require maintenance, contact an authorized service center. Use of controls, adjustments, or the performance of procedures other than those specified herein may result in hazardous radiation exposure. To prevent direct exposure to laser beam, do not try to open the enclosure or make direct contact with the laser.

CLASS 1 LASER PRODUCT

Regulatory Label Information (If supported)

You can check our 'Regulatory Labels' by following the steps:
Setting > About Phone > Regulatory Labels

EU Regulatory Conformance

CE Statement

Hereby, OnePlus Technology (Shenzhen) Co., Ltd. declares that the radio equipment type Smart Phone is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity (EU-DoC) is available at the following internet address:
<https://www.oneplus.com/support/manuals>

Notice: Observe the national local regulations in the location where the device is to be used. This device may be restricted for use in some or all member states of the European Union (EU).

RF Exposure Information (SAR)

- The SAR limit of Europe for Head and Body is 2.0W/kg, and for Limbs is 4.0W/kg. The highest SAR value of this device complies with this limit. And please see the "Highest SAR Value" card to find the highest SAR value.
- This device was tested for typical operation with the back of the handset kept 5mm from the body. To maintain compliance with RF exposure requirements, use accessories that maintain a 5mm separation distance between your body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with RF exposure

requirements, and should be avoided.

- Cases with metal parts may change the RF performance of the device, including its compliance with RF exposure guidelines, in a manner that has not been tested or certified, and use such accessories should be avoided.

Conformément à la réglementation française, nous sommes obligés d'inclure les recommandations suivantes concernant les mesures de précaution : vous pouvez limiter votre exposition à l'énergie de radiofréquences

- (a) en utilisant votre appareil mobile dans des zones de bonne couverture réseau, ou
- (b) à l'aide d'un kit mains libres pour maintenir votre appareil mobile éloigné de votre visage et de votre corps. Dans ce dernier cas, il est conseillé aux femmes enceintes d'éloigner leur appareil mobile de leur abdomen. Il est également recommandé aux adolescents d'éloigner leurs appareils mobiles du bas ventre.

Restrictions in 5GHz band

The device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range in following countries:

	AT	BE	BG	HR	CY	CZ	DK
	EE	FI	FR	DE	EL	HU	IE
	IT	LV	LT	LU	MT	NL	PL
	PT	RO	SK	SI	ES	SE	CH
	IS	LI	NO	TR	UK(NI)		

Restriction or Requirement in UK:

In accordance with the relevant statutory requirements in UK, the 5150 to 5350MHz frequency range is restricted to indoor use only in the United Kingdom



Frequency Bands and Power

(a) Frequency bands in which the radio equipment operates:

Some bands may not be available in all countries or all areas. Please contact the local carrier for more details.

(b) Maximum radio-frequency power transmitted in the frequency bands in which the radio equipment operates: The maximum power for all bands is less than the highest limit value specified in the related Harmonized Standard. Please see the "Quick Start Guide" to find the frequency bands and transmitting power.

Correct Disposal of this Product

 This symbol (with or without a solid bar) on the device, batteries (included), and / or the packaging, indicates that the device and its electrical accessories (for example, a headset, adapter or cable) and batteries should not be disposed of as household garbage. To safely recycle your device, please use return and collection system or contact the retailer where the device was originally purchased.

RoHS Compliance

This product complies with directive 2011/65/EU and its amendments, on the restriction of the use of certain hazardous substances in electrical and electronic equipment.

ERP Compliance

OnePlus Technology (Shenzhen) Co., Ltd. Hereby declares that its products conform to the Energy-related Products Directive (ERP) 2009/125/EC. For more information, please visit:
<https://www.oneplus.com/support/manuals>

FCC Regulatory Conformance

FCC Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference; and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or changes to this equipment. Such modifications or changes could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful to part interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution

- Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- The antenna(s) used for this transmitter must not be collocated or operate in conjunction with any other antenna or transmitter.
- The country code selection is for non-US model only and is not available for all US models. Per FCC regulation, all Wi-Fi products marketed in US must be fixed to US operation channels only.

RF Exposure Information (SAR)

- This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.
- The SAR limit set by the FCC is 1.6W/kg. The highest SAR value of this device type complies with this limit. And please see the "Highest SAR Value" card to find the highest SAR value reported to FCC.
- Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands.
- Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value.

This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

- While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement.
- This device has also been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and positions the handset a minimum of 15mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. Position the handset a minimum of 15mm from your body when the device is switched on.
- Choose the belt clips, holsters, or other similar body-worn accessories which do not contain metallic components to support the minimum distance of body-worn operation. Cases with metal parts may change the RF performance of the device, including its compliance with RF exposure guidelines, in a manner that has not been tested or certified, and use such accessories should be avoided.

Hearing Aid Compatibility (HAC) regulations for Mobile phones

- Your phone is compliant with the FCC Hearing Aid Compatibility requirements.
- The FCC has adopted HAC rules for digital wireless phones. These rules require certain phone to be tested and rated under the American National Standard Institute (ANSI) C63.19-2011 hearing aid compatibility standards.
- The ANSI standard for hearing aid compatibility contains two types of ratings.
- M-Ratings: Rating for less radio frequency interference to enable acoustic coupling with hearing aids.
- T-Ratings: Rating for inductive coupling with hearing aids in tele-coil mode.
- Not all phones have been rated, a phone is considered hearing aid compatible under FCC rules if it is rated M3 or M4 for acoustic coupling and T3 or T4 for inductive coupling. These ratings are given on a scale from one to four, where four is the most compatible. Your phone meets the M3/T3 level rating.
- However, hearing aid compatibility ratings don't guarantee that interference to your hearing aids won't happen. Results will vary, depending on the level of immunity of your hearing device and the degree of your hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.
- This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.
- Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid Compatibility, please go to <http://www.fcc.gov/cgb/dro>.



Industry Canada Conformance

IC Statement

This device complies with Industry Canada's licence exempt RSSs.

Operation is subject to the following two conditions:

- (1) This device may not cause interference; and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes

(1) l'appareil ne doit pas produire de brouillage, et

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This device complies with the Canadian ICES-003 Class B specifications.

CAN ICES-3(B)/NMB-3(B).

Cet appareil numérique de la Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme aux limites d'exposition aux radiations IC RSS-102 établies pour un environnement non contrôlé.

Restrictions in 5GHz band

The device could automatically discontinue transmission in case of absence of information to transmit, or operational failure. Note that this is not intended to prohibit transmission of control or signaling information or the use of repetitive codes where required by the technology. The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

- Les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

RF Exposure Information (SAR)

The SAR limit set by the ISED is 16W/kg. The highest SAR value of this device type complies with this limit. And please see the "Highest SAR Value" card to find the highest SAR value reported to the IC.

This device has also been tested and meets the ISED RF exposure guidelines for use with an accessory that contains no metal and positions the handset a minimum of 15mm from the body. Use of other accessories may not ensure compliance with ISED RF exposure guidelines. Position the handset a minimum of 15mm from your body when the device is switched on.

Déclaration d'exposition aux radiations:

Le produit est conforme aux limites d'exposition pour les appareils portables RF pour les Etats Unis et le Canada établies pour un environnement non contrôlé. Le produit est sûr pour un fonctionnement tel que décrit dans ce manuel. La réduction aux expositions RF peut être augmentée si l'appareil peut être conservé aussi loin que possible du corps de l'utilisateur ou que le dispositif est réglé sur la puissance de sortie la plus faible si une telle fonction est disponible. Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 15mm de distance entre la source de rayonne.

India Regulatory Conformance

Recycling Initiative (INDIA)

At OnePlus/Mobitech we understand that our responsibility doesn't end at selling you our products. OnePlus/Mobitech has been working in the area of safe disposal of electronic waste. Since mobiles, tablets and other electronic items are made of hazardous constituents. Under the Guidelines of Ministry of Environment, Forest and Climate Change, Government of India, E-waste (Management) Rule, 2016 and