

<p>有迹 Pet's Journey</p> <p><b>Certificate of Conformity</b></p> <p>Inspection Date: _____</p> <p>Inspection Personnel: _____</p>	<p>Product Anti-counterfeiting Label</p>
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QR code for  
installation video



QR code of  
Pet's journey App

Manufacturer: Shenzhen Wei Wu Sen Lin Technology Company Limited  
Address: Room 504, 5/F., Tower C, Amazing Plaza, 4088 Qiaoxiang Rd,  
Nanshan, Shenzhen, Guangdong Province, 518074, China



## Pet's Journey Automatic Pet Feeder

Instruction manual



## Pet's Journey Automatic Pet Feeder

### IMPORTANT NOTICE

- 1.Please read this product manual carefully before use. Once the product is installed or used, it means that you have read it carefully and accepted the following safety precautions.
- 2.Our company shall not be responsible for any accidents or losses caused by improper operations, nor shall it bear any legal liability.
- 3.The right to interpret and modify this manual belongs to our company.

### PRECAUTIONS

- 1.Please install and use this device strictly in accordance with this manual.
- 2.Please use the original power adapter. Otherwise, it may damage the device or cause it to fail to work properly, and even pose potential safety hazards.
- 3.Please properly cover or store the power cord to prevent pets from biting it and causing potential safety hazards.
- 4.It is recommended to use the device in an indoor environment and avoid high temperatures and direct sunlight.
- 5.Do not place any objects within 15 cm on the left and right sides and 30 cm in front of the device to avoid affecting the infrared sensing data monitoring.
- 6.Please place the device on a dry, stable and flat surface when using it to avoid overturning the device and ensure its normal operation.
- 7.The base of the device main unit and the power interface are strictly prohibited from being washed with water or soaked in water.
- 8.Please avoid using corrosive cleaning liquids when cleaning the device to avoid surface damage.
- 9.Children should use this product under the guidance of adults.
- 10.If you encounter any problems in using the product, please contact our customer service in a timely manner.

“Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment”

“This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.”

## RADIATION EXPOSURE STATEMENT

1.This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

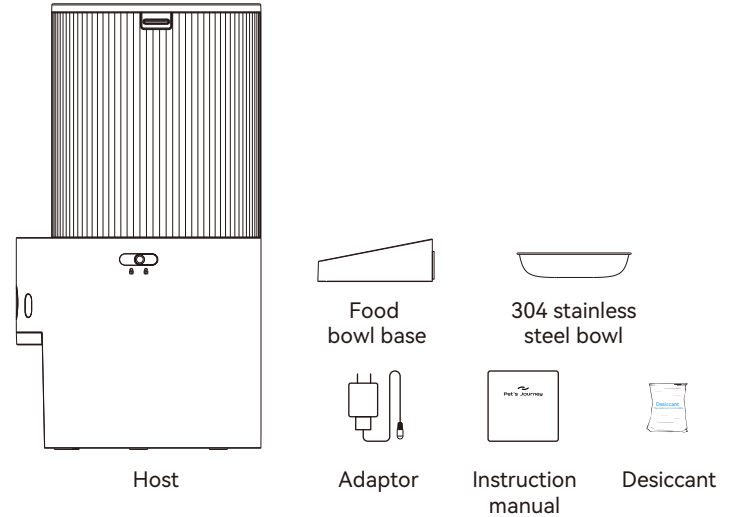
This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

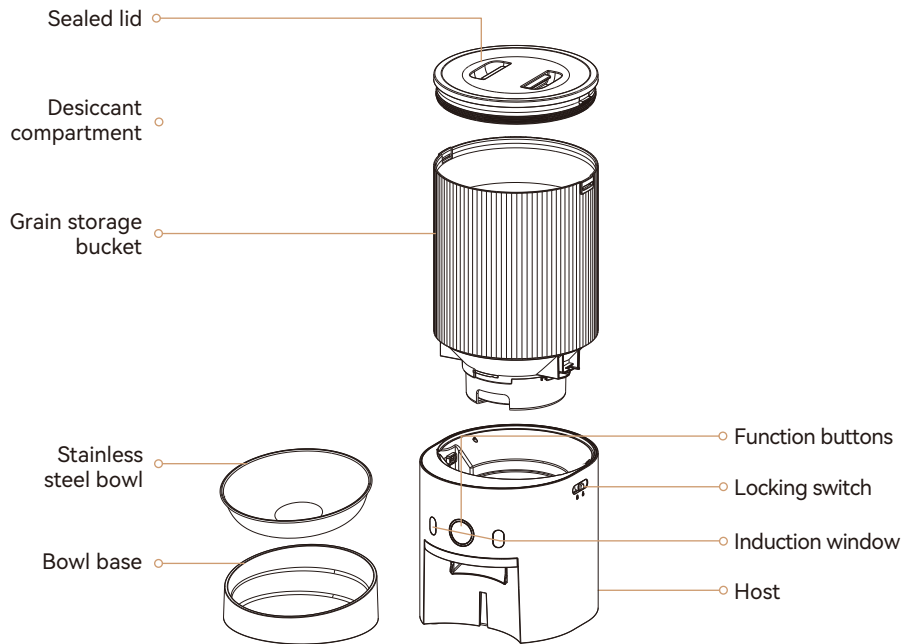
2.The device has been evaluated to meet general RF exposure requirement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

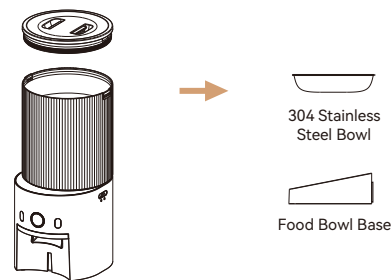
## Product Introduction



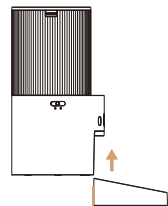


## Instructions for Use

1. Open the grain storage bucket and take out the food bowl base and the stainless steel bowl. (After taking them out, clean the grain storage bucket and the stainless steel bowl.)

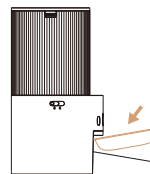


2. Installation Steps  
(Please place the device in an appropriate position.)



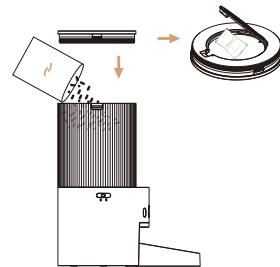
1. Install the food bowl base

Slide the food bowl base upwards along the track.



2. Place the stainless steel food bowl

Tilt the bowl at approximately 30° and pass it under the grain outlet.



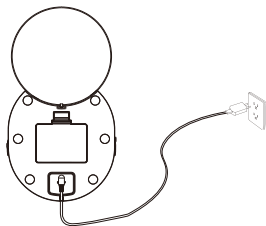
3. Add cat food and install the desiccant

The diameter of the cat food should not be greater than 18 mm.

### 3. Place it in an appropriate position.

- Place the device on a stable surface and keep it horizontally positioned. Do not tip over the device, otherwise it will lead to abnormal operation.
- Do not place any objects within 15 cm to the left or right in front of the device and within 30 cm in front of it. If objects are placed too close to the device, it will easily interfere with the sensors and affect the recognition of the cat's eating behavior.

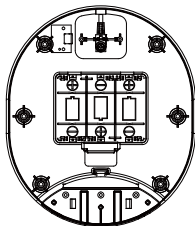
### 4. Power on and connect the device.



QR Code for  
Pet's Journey App

### 5. Battery-powered mode

- Open the battery cover and insert three No. 2 alkaline batteries into the battery compartment (please pay attention to the positive and negative poles).



- ▶ The batteries need to be purchased by yourself.
- ▶ When the machine is only powered by batteries, remote operation is not supported temporarily.
- ▶ When the device is used while being plugged in, if there are usable batteries installed in the battery compartment, after the power is cut off while it is plugged in, the device will automatically switch to battery power supply and continue to operate normally.

## Function Description

1. Set the food dispensing plan (set via the app) – The device can hold cat food with a size within 18 mm at most.

Users can set it according to the feeding situation at home. The app will display the data of "actual/planned". Users can also operate the device to "pause the next planned food dispensing" and "dispense food immediately" according to the feeding situation on the same day.

2. Desiccant replacement reminder and countdown monitoring

The device will automatically conduct a countdown for the usage time of the desiccant based on the time when the desiccant is activated. The app will show the progress of desiccant usage and send reminders. When the desiccant expires, the app will give a reminder, and the indicator light on the device will also flash red to indicate expiration and remind users to replace the desiccant.

3. Feeding data monitoring

The device is equipped with an infrared sensor. After the cat approaches and eats, the device will record the number of times and the duration of eating and display them in the app. Users can check the feeding activities and data comparison of the cat through the app.

4. Grain storage bucket remaining amount detection

The device host has a remaining amount monitoring function. When there is a shortage of cat food, the device and the app will send reminders. Please add cat food in a timely manner.

5. Do-not-disturb setting

In the app, you can set to turn off the device's indicator light or sound for a fixed period of time. However, when the device is abnormal, the indicator light will still give reminders.

6. Child lock setting

In the app, you can turn the child lock of the device on and off to avoid accidental operations by children.

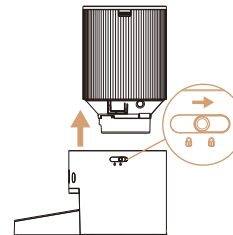
## Button Operation and Indicator Light Description

Components	Operations	Status
Device Buttons	Double-click	Dispense food immediately
	Press and hold for 5 seconds	Reconfigure the network
	Press and hold for 10 seconds	Restore factory settings
Indicator Lights	The white light flashes slowly.	Not network-configured
	The white light flashes quickly.	Network configuration in progress
	The white light stays on constantly.	Device in normal use
	The red light flashes slowly.	The desiccant has expired.
	The red light stays on constantly.	The grain storage bucket is running out of cat food / The device is abnormal.

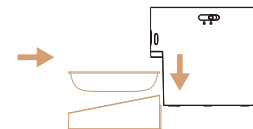
## Cleaning and Maintenance

### 1. Disassembly of the Feeder

\*Disassemble and assemble the grain storage bucket in the following order.  
(Since silicone is difficult to dry, it is recommended to wipe it with a wet wipe instead of washing it with water.)



Step 1: Push the buttons on both sides to "🔓" and then remove the grain storage bucket.



Step 2: Take off the food bowl base and the food bowl.



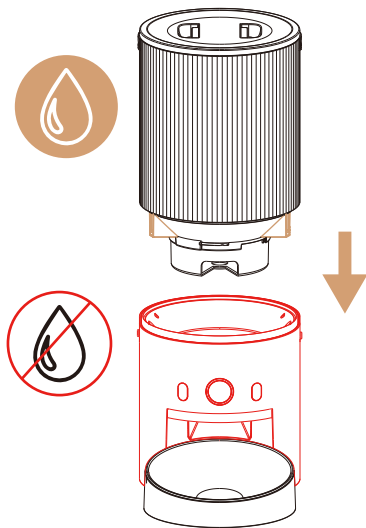
Step 3: Rotate counterclockwise to remove the food dispensing module.

2.The components of the grain storage bucket can be cleaned and maintained all over, while the base of the main unit can only be wiped clean. Water washing and soaking are prohibited!

\*It is recommended to clean the components of the grain storage bucket at least once every about 30 days. Usually, you can just add more food when there is a reminder indicating a shortage of food.

\*Both the plastic food bowl and the stainless steel food bowl can be disassembled and washed with water. Please put them back to the main unit after they are completely dried.

\*It is okay to use a neutral cleaning solution for cleaning, but please avoid cleaning solutions containing alcohol or chemical reagents, as they may corrode the product.



The main body is strictly prohibited from being washed with water!

## Frequently Asked Questions

Q: The device doesn't light up or give any indication when plugged in.

A: Power it on again. If there is still no response, please contact customer service.

Q: How much cat food can the grain storage bucket hold?

A: The capacity of the grain storage bucket is about 4 liters, which can hold a common 2-kilogram bag of cat food.

Q: When using freeze-dried treats and cat food together, how can I ensure an even dispensing of food?

A: You can put the freeze-dried treats at the bottom first and then put the cat food on top. This can improve the mixing effect of the freeze-dried treats and the cat food.

Q: What should I do if the device gets jammed while dispensing food?

A: The device supports freeze-dried treats with a maximum size within 18 mm. However, due to the size deviation in the production of freeze-dried treats, there may be a small probability of food jamming. If the device gets jammed while dispensing food, try gently tapping or shaking the device to unjam it.

## Product Parameters

Product Name: Pet's Journey Automatic Pet Feeder

Product Model: YJE020

Product Capacity: 4.0L

Product Dimensions: 314 \* 176 \* 366 mm

Rated Voltage: 5V  $\overline{\sim}$  1A

Rated Power: 5W

This device contains a radio transmitting module with the model approval code (respectively) of CMIIT ID: 2020DP6462.

## After-Sales Service Card

### Warranty Regulations

In case of product performance failures caused by non-human damage during the warranty period, the following Three Guarantees services can be enjoyed:

- 1.If there are quality problems with this product within 7 days from the date of purchase, consumers can choose to get a one-time refund for the shipping price and return the product, or replace it with a product of the same model and specifications.
- 2.If there are quality problems with this product within 15 days from the date of purchase, consumers can choose to replace it with a product of the same model and specifications.
- 3.The Three Guarantees period for this product is half a year.
- 4.This card shall not be altered, otherwise it will be regarded as an invalid voucher.
- 5.This card will only take effect after being stamped by the selling unit.

### Non-Warranty Regulations

The following situations (but not limited to the following) are not covered by the "Three Guarantees":

- 1.Those without the "Three Guarantees" voucher, lacking a valid invoice, or having an expired "Three Guarantees" service validity period.
- 2.Damages caused by failure to use, maintain, and store the product as required in the user manual.
- 3.Damages caused by force majeure such as fire, lightning strikes, and floods.

## Warranty Card

Customer Name		Customer's Telephone Number	
Customer Address			
Purchase Date			
Reason for Malfunction			

Product Name		Signature of Maintenance Personnel	
Repair Submission Situation			
Date of Repair Submission			



尺寸：125\*125mm

材质：128g双铜纸+骑马订，16页

工艺：四色印刷