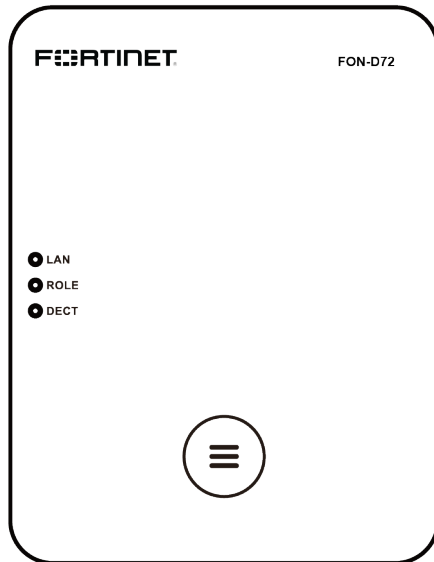




FORTINET



FortiFone FON-D72

QuickStart Guide





June 9, 2020

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Register for Support

Register your Fortinet product to receive:

- Technical Support
- New product features
- Protection from new threats

Vous devez enregistrer le produit pour recevoir:

- Support technique
- Nouvelles fonctionnalités du produit
- Protection contre de nouvelles menaces

La registrazione ti permette di usufruire di:

- Supporto Tecnico
- Nuove funzionalità
- Protezione dalle ultime minacce

Debe registrar el producto para recibir:

- Apoyo técnico
- Nuevas funcionalidades del producto
- Protección contra ataques

登録のお願い

本日、フォーティネット製品の登録をしてください。

登録すると次のメリットがあります。

テクニカルサポート • 新機能の追加 • 新しい脅威への防御

请马上注册

您的飞塔产品

您在注册以后才能得到技术支持、新产品特点信息、最新威胁防护

<https://support.fortinet.com>

Toll free: 1 866 648 4638

Phone: 1 408 486 7899

Fax: 1 408 235 7737

Email: register@fortinet.com





Box Includes

This guide describes how to set up your device and provides a brief overview of its features.

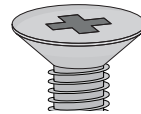
The following items are included in the FON-D72-M/B box:



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Base Station

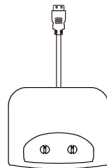


Mounting Screws

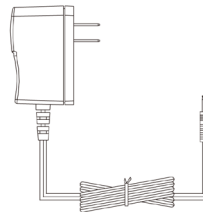
The following items are included in the FON-D71-H box:



Handset



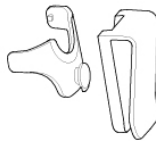
Charger Cradle



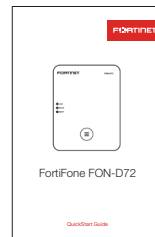
Power Adapter



Battery



Belt Clip



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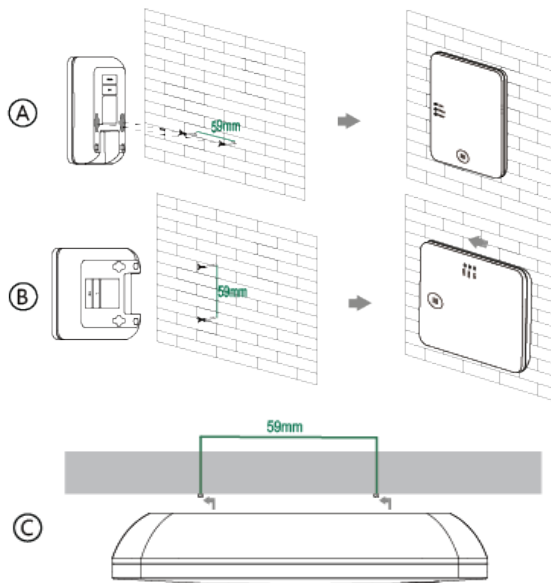


1 Installation

Mounting the base station

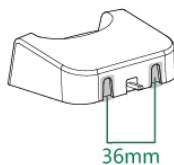
The base station can be wall mounted using two screws set 59mm apart. The base station may be mounted upright (A), sideways (B) or on the ceiling (C).

Caution: Electrostatic discharge (ESD) can damage your Fortinet equipment.



Mounting the handset charger cradle

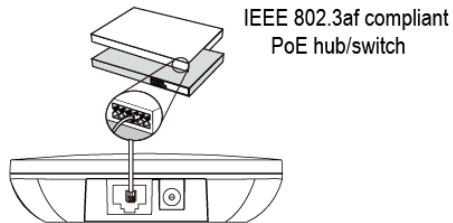
The handset charger cradle can be wall mounted using two screws (not included) set 36mm apart.





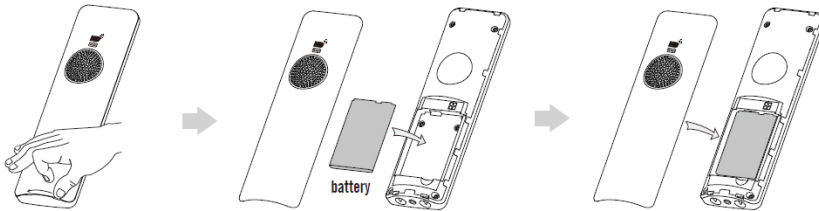
Connecting the base station

1. Connect an Ethernet cable to the Internet port on FON-D72-M and FON-D72-B.
2. Connect the bases to an IEEE 802.3af compliant PoE hub or switch.



Installing the handset battery

1. Remove the back cover of the handset.
2. Properly insert the battery as illustrated in the image below.
3. Reattach the back cover of the handset.





2 Setting up the Phone

Using as an internal device

The FON-D72 supports plug and play installation:

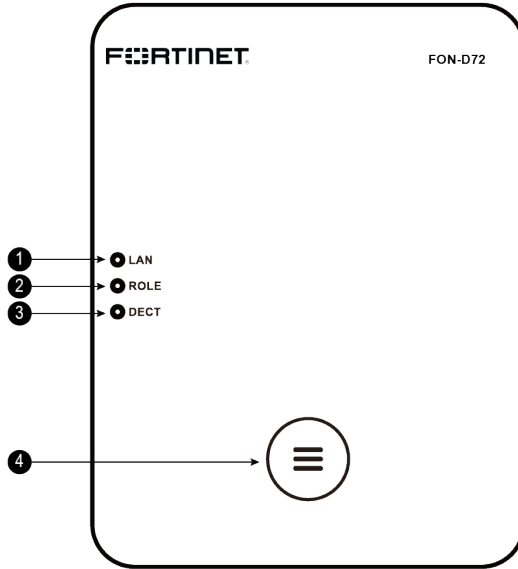
1. Configure the FON-D72 extensions on the FortiVoice.
2. On the FON-D71-H handsets press the Reg softkey.
3. The handsets will display their name and extension number on screen.

Using as an external device

1. Enter the IP address of the FON-D72-M into a web browser.
2. Enter admin as the Username and 23646 as the Password.
3. Go to Settings > Auto Provision.
4. In the Server URL, enter the public IP address or FQDN of the FortiVoice.
5. Click Confirm.
6. On the FON-D71-H handsets press the Reg softkey.
7. The handsets will display their name and extension number on screen.



3 Using the Base Station

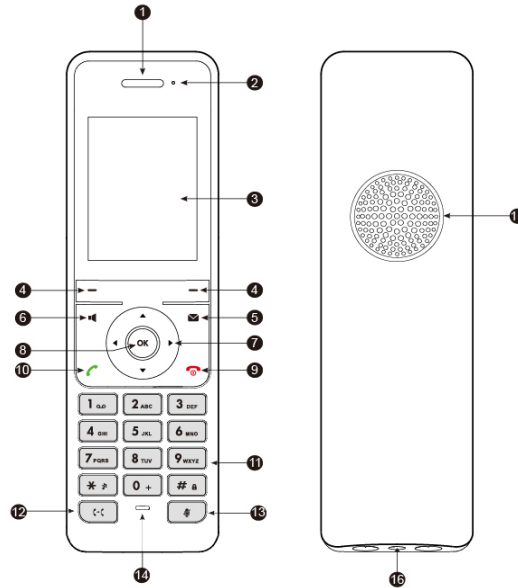


| | Item | Description |
|---|------------|--|
| 1 | LAN LED | Indicates the LAN connection status: <ul style="list-style-type: none">• Solid green: successful connection to LAN.• Slow flashing green: no IP addresss available/assigned or no connection to LAN.• Off: no power. |
| 2 | ROLE LED | Indicates the role of the base: <ul style="list-style-type: none">• Orange: the role is DECT Manager.• Green: the role is Base.• Slow flashing orange: active calls on the DECT Manager. |
| 3 | DECT LED | Indicates the power status of the base station: <ul style="list-style-type: none">• Green: DECT manager and Base are active and synced.• Slow flashing green: active calls on base.• Off: DECT Manager are not synced or is offline. |
| 4 | Device Key | Hold for 20 seconds to restore facotry defaults. |





4 Using the Handset



| | Item | Description |
|---|---------------------|---|
| 1 | Earpiece | Outputs audio during call. |
| 2 | Power indicator LED | Indicates call status, message status and charging status. <ul style="list-style-type: none">Fast flashing red: receiving an incoming call.Slow flashing red: new voicemail or missed call.Solid red: battery charging. |
| 3 | LCD screen | Displays information about calls, messages, softkeys, time, date and other relevant data. |
| 4 | Softkeys | Softkey functions vary and will be displayed on the LCD screen. |
| 5 | Voicemail key | Press to access voicemail. |
| 6 | Speakephone key | Press to activate the speakerphone. |





| | Item | Description |
|----|----------------------------|---|
| 7 | Navigation keys | Up — opens the call history. Down — accesses the Status menu. Left — turns volume/ringer down. Right — turns volume/ringer up. Also used to navigate through menu items. |
| 8 | OK button | Indicates call status, message status and charging status. Confirms actions or enters the menu. |
| 9 | On hook/ power key | <ul style="list-style-type: none">• Ends a call or cancels an action in the menu.• Rejects an incoming call.• Long press on idle screen to turn handset off.• Press to turn handset on.• Long press on any screen to return to the idle screen.• Press on any screen to return to previous screen. |
| 10 | Off hook key | <ul style="list-style-type: none">• Answers an incoming call.• Places a call that has been dialed.• Enters the redial calls list. |
| 11 | Keypad | Used to dial phone numbers and enter settings on the handset. |
| 12 | Transfer key | Transfers a call to another party. |
| 13 | Mute key | Toggles mute on or off. |
| 14 | Microphone | Picks up audio during calls. |
| 15 | Speaker | Provides hands-free (speakerphone) audio. |
| 16 | 3.5 mm earphone jack | Connect a standard 3.5 mm earphone to receive audio. |



5 Troubleshooting

| Symptom | Corrective Action |
|---|---|
| Display is blank | Ensure that the phone is powered on and is charged. |
| Phone not receiving a DHCP IP Address | The DHCP server is not responding: <ol style="list-style-type: none">1. Ensure your DHCP server is online. This is typically your router.2. Reboot the router or DHCP server.3. If you are still experiencing issues, the phone may require advanced network configuration. Please contact your administrator or refer to the FON-D72 User Guide. |
| No name and extension number is displayed | Your phone is not registered: <ol style="list-style-type: none">1. On the Extensions page of the FortiVoice interface, ensure the MAC address is correctly entered and the Phone Type is FON-D72. Reboot the FON-D72-M (the ROLE LED will be orange).2. If your phone is an external extension, ensure the Server URL is correct. To verify, see "For use as an external extension".3. If your phone is configured as an external extension, check the network connection and firewall settings at the phone system location. |
| No audio during a call | <ol style="list-style-type: none">1. Check the handset/headset connections.2. Make sure the FOM-D72-M is properly registered with the phone system.3. If your phone is configured as an external extension, check the network connection and firewall settings at the FortiVoice location. |



Cautions and Warnings

Environmental Specifications

Refer to specific Product Model Data Sheet for Environmental Specifications (Operating Temperature, Storage Temperature, Humidity, and Altitude).

Référez à la Fiche Technique de ce produit pour les caractéristiques environnementales (Température de fonctionnement, température de stockage, humidité et l'altitude).

Safety

Caution: This equipment is to be used in a Network Environment 0 per IECTR 62101. This product is connected only to PoE networks without routing to the outside plant.

Attention: Ce matériel doit être utilisé dans un Environnement Réseau 0 par IECTR 62101. Ce produit est uniquement connecté aux réseaux PoE sans installation externe de routage.

This product is intended to be supplied by a Listed Direct Plug-In Power Unit marked LPS or Class 2 and rated 5 Vdc, 1.2 A or by 48 Vdc from PoE source.

Le produit doit être alimenté par un bloc d'alimentation à courant continu homologué UL de 5 Vdc, 1.2 A nominal marqué LPS ou Class 2 ou par une source d'alimentation par Ethernet de 48 Vdc (PoE).

E911 and use with multi-line telephone systems

Please note the use and operation of this phone as part of a multi-line telephone system (MLTS) may be subject to state and/or federal E911 MLTS laws that require the MLTS to provide a caller's telephone number, extension, and physical location to applicable state and/or local emergency services when a caller initiates a 911 call. The MLTS may not provide a caller's telephone number, extension, or physical location information to emergency services when a caller dials 911, and compliance with state and/or federal E911 MLTS laws is the sole responsibility of the purchaser of this phone.

Privacy

This phone implements security and encryption technologies. However, privacy of communications may not be ensured when using this telephone.



Handset Saftey and Certifications

Important battery information

Charge the battery with handset only in combination with FON-D71-H charger cradle and the power adapter that comes with the product. Plug the power adapter in a wall outlet socket near the equipment for easy access/removal of the AC/DC adapter.

This product uses rechargeable Lithium-Ion batteries 3.7V, 1460mAh. Only use batteries that come with the handset. Do not use any other type, since this may present a risk of leakage, fire, explosion or other hazardous situation. For battery replacement or removal please remove the battery cover of the handset. Never disassemble, customize or short-circuit batteries. Do not place battery in fire or heat the battery.

Sensitive electronic environment

Any radio-based equipment can potentially cause interference with other equipment and can be interfered from other equipment. This also applies for DECT equipment. However, due to the very low transmission power level, the chances for interference are very small. Research proves that operational DECT phones normally don't influence electronic equipment. However, some precautions must be taken into account for sensitive electronic equipment e.g. sensitive laboratory equipment. When DECT phones operate in straight nearness of sensitive electronic equipment, incidental influence can appear. You are advised not to place the DECT phone on or close (less than 10cm) to this kind of equipment, even in standby mode. Please also use the other documentation supplied with the various parts of your telephone system.

Use only power adapter listed in the user instructions.

Caution: Risk of explosion if battery is replaced by an incorrect type. Dispose of batteries according to the instructions. Use only battery listed in the user instructions.

Attention: Risque d'explosion si la batterie est remplacée par un type incorrect. Jetez les piles usagées selon les instructions.

Product disposal information

For countries in the European Union

Electrical and electronic products including the cables, plugs and accessories should be disposed of separately in order to allow proper treatment, recovery and recycling. These products should be taken to a designated facility where the best available treatment, recovery and recycling techniques are available. Separate disposal has significant advantages: valuable materials can be re-used and it prevents the dispersion of unwanted substances into the municipal waste stream. This contributes to the protection of human health and the environment.

Please be informed that a fine may be imposed for illegal disposal of electrical and electronic products via the general municipal waste stream. In order to facilitate separate disposal and environmentally sound recycling, arrangements have been made for local collection and recycling. In case your electrical and electronic products need to be disposed of, please refer to your supplier or the contractual agreements that your company has made upon acquisition of these products.

For countries outside the European Union

Disposal of electrical and electronic products in countries outside the European Union should be done in line with the local regulations. If no arrangement has been made with your supplier, please contact the local authorities for further information.

Battery disposal information

Defect or exhausted batteries should never be disposed of as municipal waste. Return old batteries to the battery supplier, a licensed battery dealer or a designated collection facility. Do not incinerate batteries.





Regulatory Notices

Federal Communication Commission (FCC) — USA

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions:

1. this device may not cause harmful interference, and
2. this device must accept any interference received; including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if it is not installed and used in accordance with the instruction manual, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

WARNING: Modifications not expressly approved by Fortinet could void the user's authority to operate the equipment.

Innovation, Science and Economic Development (ISED) — Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé.

This device and its antennas(s) must not be co-located or operating in conjunction with any other

antenna or transmitter except in accordance with IC multi-transmitter product procedures.

Cet appareil et son antenne (s) ne doit pas être co-localisés ou fonctionnement en association avec une autre antenne ou transmetteur.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

European Conformity (CE) — EU

The product transmits within the frequency ranges and less than or equal to the power listed below: 1880–1900 MHz less than 24 dBm

Simplified EU Declaration of Conformity

This declaration is only valid for Fortinet products (including combinations of software, firmware and hardware) provided by Fortinet or Fortinet's authorized partners to the end-customer directly for use within the EU or countries that have implemented the EU Directives and/or spectrum regulation. Any Fortinet products not obtained directly from Fortinet or Fortinet's authorized partners may not comply with EU Directives and Fortinet makes no assurances for such products.

Б ъ л г а р с к и
Т о з и п р о д у к т е в с ъ о т в е т с т в и е с Д и р е к т и в а 2014/53/Е С .





esky

Tento produkt je v souladu se směrnicí 2014/53/EU.

Dansk

Dette produkt er i overensstemmelse med direktiv 2014/53/EU.

Deutsch

Dieses Produkt entspricht der Richtlinie 2014/53/EU.

Eesti

See toode vastab direktiivile 2014/53/EL.

English

This product is in compliance with Directive 2014/53/EU.

Español

Este producto cumple con la Directiva 2014/53/UE.

Ελληνική

Το προϊόν αυτό συμμορφώνεται με την Οδηγία 2014/53/ΕΕ.

Français

Ce produit est conforme à la Directive 2014/53/UE.

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Ovaj proizvod je u skladu s Direktivom 2014/53/EU.

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Questo prodotto è conforme alla Direttiva 2014/53/EU.

Latviski

Šis produkts atbilst 2014/53/EU Direktīvu.

Lietuvių

Šis gaminys atitinka direktyvą 2014/53/ES.

Malti

Dan il-prodott huwa konformi mad-Direttiva 2014/53/UE.

Magyar

Ez a termék megfelel a 2014/53/EU irányelvnek.

Nederlands

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Norsk

Dette produktet er i samsvar med direktiv 2014/53/EU.

Polski

Ten produkt jest zgodny z dyrektywą 2014/53/UE.

Português

Este produto está em conformidade com a Diretiva 2014/53/UE.

Rumunski

Acest produs este în conformitate cu Directiva 2014/53/UE.

Slovensky

Tento produkt je v súlade so smernicou 2014/53/EÚ.

Slovensko

Ta izdelek je v skladu z Direktivo 2014/53/EU.

Suomi

Tämä tuote on direktiivin 2014/53/EU mukainen.

Svenska

Denna produkt överensstämmer med direktiv 2014/53/EU.

Note: The full Declaration of Conformity for this product is available in the link below: <https://site.fortinet.com/ProductRegulatory/EU>





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