

Nokia xx

Quick guide

For your safety

Read these simple guidelines. Not following them may be dangerous or against local laws and regulations. For further information, read the complete user guide.

⚠ SWITCH OFF IN RESTRICTED AREAS
Switch the device off when mobile phone use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.

⚠ ROAD SAFETY COMES FIRST
Obey all local laws. Always keep your hands free to operate the vehicle when driving. Your first consideration while driving should be road safety.

⚠ INTERFERENCE
All wireless devices may be susceptible to interference, which could affect performance.

🔧 AUTHORIZED SERVICE
Only authorized personnel may install or repair this product.

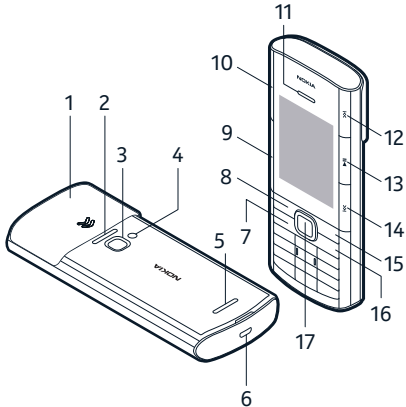
🔋 BATTERIES, CHARGERS AND OTHER ACCESSORIES
Use only batteries, chargers, and other accessories approved by HMD Global for use with this device. Do not connect incompatible products.

💧 KEEP YOUR DEVICE DRY
Your device is not water-resistant. Keep it dry.

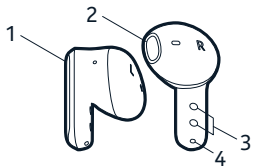
👂 PROTECT YOUR HEARING
To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

SAR
This device meets RF exposure guidelines when used either in the normal use position against the ear or when positioned at least 5 mm (0.2 inches) away from the body. The specific maximum SAR values can be found in the Certification Information (SAR) section of this user guide. For more info, go to www.sar-tick.com.
When a carry case, belt clip or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above-stated separation distance from the body. Note that mobile devices may be transmitting even if you are not making a voice call.

Keys and parts



- Flash
- Loudspeaker
- USB connector
- Call key
- Left selection key
- Volume up/Camera zoom out key
- Volume up/Camera zoom in key
- Earpiece
- Fast forward key (music, radio, videos)
- Play/Pause/Stop key (music, radio, videos)
- Rewind key (music, radio, videos)
- Right selection key
- Power/End key
- Scroll key



Earbud model: TWS-XPR, FCC ID: 2AJOTTW-SXPR.

To lock the phone keys, press the left selection key and select **Lock keypad**.

To unlock the keys, press the scroll key and press the * key.

Do not connect to products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external device or headset, other than those approved for use with this device, to the audio connector, pay special attention to volume levels.

Parts of the device are magnetic. Metallic materials may be attracted to the device. Do not place credit cards or other magnetic stripe cards near the device for extended periods of time, since the cards may be damaged.

Some of the accessories mentioned in this user guide, such as charger, headset, or data cable, may be sold separately.

To purchase spare earbuds, you can contact your retailer or Nokia Phones Care Center, please find the nearest one here: https://www.nokia.com/phones/en_int/support/care-center-locator.

⚠ Note: You can set the phone to ask for a security code. Select **Menu > ⚙ > Security > Keyguard > Security code**, enter the new code, verify it, and select **OK**. Note, however, that you need to remember the code you created, as HMD Global is not able to open or bypass it.

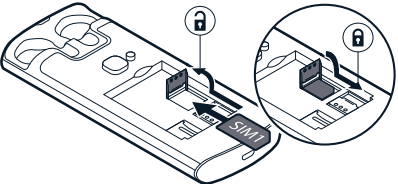
This phone cannot be located or locked remotely if lost.

Insert the SIM and memory card

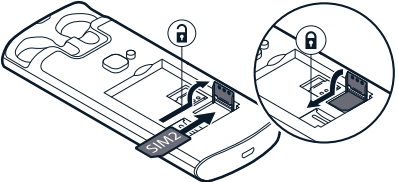
Use only original nano-SIM cards. Use of incompatible SIM cards may damage the card or the device, and may corrupt data stored on the card.



down the holder, and slide it towards the bottom of the phone to lock it in place.



4. If you have a dual-SIM phone, slide the SIM card holder of the SIM2 slot to the right and open it up. Place your second SIM in the slot, close down the holder, and slide it to the left to lock it in place. Both SIM cards are available at the same time when the device is not being used, but while one SIM card is active, for example, making a call, the other may be unavailable.



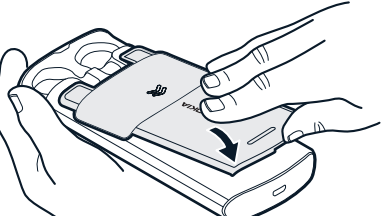
Tip: To find out if your phone can use 2 SIM cards, see the label on the sales box. If there are 2 IMEI codes on the label, you have a dual-SIM phone.

5. If you have a memory card, slide the memory card holder to the left and open it up. Place your memory

card in the slot, close down the holder, and slide it to the right to lock it in place.



6. Put back the battery.
7. To close the back cover, slide down the earbud compartment cover, then slide the top part of the back cover into place and press the back cover down. Slide up the earbud compartment cover.



⚠ Important: Do not remove the memory card when an app is using it. Doing so may damage the memory card and the device and corrupt data stored on the card.

Switch on the phone and connect the earbuds

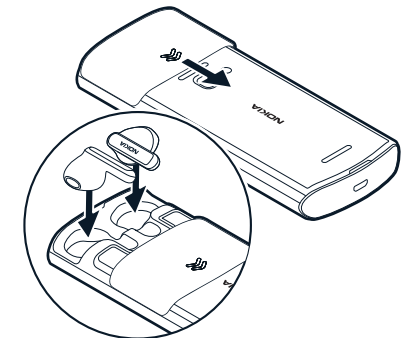
- To switch your phone on, press and hold the power key.
- To switch on the earbuds, take them out from their compartment.

3. On your phone, select **Menu > Earbuds > TWS connect**, switch on **TWS connect**, and select **Devices found > Nokia XpressAudio Earbuds**.

Tip: If you want to disconnect the earbuds later on, take the earbuds out from their compartment and press the touch switch on either of the earbuds 5 times within 30 seconds to unpair them with your phone. If you need to switch off the earbuds, press and hold the touch switch on either of the earbuds for 8 seconds.

Charge the battery and the earbuds

- Plug the charger into the wall outlet.
- To charge the earbuds with your phone, slide down the earbud compartment cover, and place the earbuds in their slots. Slide up the cover.



3. Connect the charger to the phone. If the battery is completely discharged, it may take several minutes before the charging indicator is shown on the phone screen. When the earbuds are charging, the red

indicator light on the earbuds is on and goes off once fully charged.

4. When done, unplug the charger from the phone then from the wall outlet.

Make a call

1. Type in the phone number.

To type in the + character used for international calls, press * twice.

2. Press **⏏**. If asked, select which SIM to use.

3. To end the call, press **⏏**.

Answer a call

Press **⏏**.

Send messages

1. Select **Menu > Messaging > +New message**.

2. Type in a phone number, or select **👤** and a recipient from your contacts list.

3. Scroll down and write your message.

4. Select **Send**. If asked, select which SIM to use.

You can send text messages that are longer than the character limit for a single message. Longer messages are sent as two or more messages. Your service provider may charge accordingly. Characters with accents, other marks, or some language options, take more space, and limit the number of characters that can be sent in a single message.

Use the earbuds

To answer an incoming call, press the touch switch on either of the earbuds.

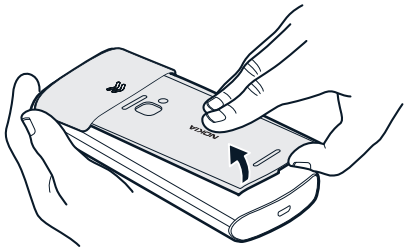
To reject an incoming call, press and hold the touch switch.

To end a call, press and hold the touch switch.

Use only compatible memory cards approved for use with this device. Incompatible cards may damage the card and the device and corrupt data stored on the card.

⚠ Note: Switch the device off and disconnect the charger and any other device before removing any covers. Avoid touching electronic components while changing any covers. Always store and use the device with any covers attached.

- Put your fingernail in the small slot at the bottom of the phone, lift and remove the cover.



- If the battery is in the phone, to remove it, lift it out.
- Slide the SIM card holder towards the top of the phone and open it up. Place the SIM card in the slot, close

- Press the end key repeatedly, until the home screen is shown.
 - Type in the official emergency number for your present location. Emergency call numbers vary by location.
 - Press the call key.
 - Give the necessary info as accurately as possible. Do not end the call until given permission to do so.
- You may also need to do the following:
- Put a SIM card in the phone.
 - If your phone asks for a PIN code, type in the official emergency number for your present location, and press the call key.
 - Switch the call restrictions off in your phone, such as call barring, fixed dialling, or closed user group.

Take care of your device

- Handle your device, battery, charger and accessories with care. The following suggestions help you keep your device operational.
- Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that corrode electronic circuits. If your device gets wet, remove the battery, and let the device dry.
 - Do not use or store the device in dusty or dirty areas.
 - Do not store the device in high temperatures. High temperatures may damage the device or battery.
 - Do not store the device in cold temperatures. When the device warms to its normal temperature, moisture can form inside the device and damage it.
 - Do not open the device other than as instructed in the user guide.
 - Unauthorized modifications may damage the device and violate regulations governing radio devices.
 - Do not drop, knock, or shake the device or the battery. Rough handling can break it.
 - Only use a soft, clean, dry cloth to clean the surface of the device.
 - Do not paint the device. Paint can prevent proper operation.
 - For optimal performance, switch the device off and remove the battery from time to time.
 - Keep the device away from magnets or magnetic fields.
 - To keep your important data safe, store it in at least two separate places, such as your device, memory card, or computer, or write down important info.

Restore original settings

To reset your phone to its original settings and to remove all your data, on the home screen, type in *#7370#.

Recycle



When this device has reached the end of its working life, all of its materials can be recovered as materials and energy. Recycle packaging and user guides at your local recycling scheme. When you cooperate and deliver all these materials to one of the available collection sites, you contribute in helping the environment and help to ensure the health of future generations. All electrical and electronic products and batteries may contain recyclable metals and other potentially hazardous substances and must be taken to their respective collection sites at the end of their working life. Under no circumstances should you break open a battery or other related materials. Do not dispose of these products as unsorted municipal waste, as this may cause contamination of the environment or risks to human health. All HMD Global products are in compliance with the applicable industry international production standards and to all requirements defined by the competent government agencies.

Crossed-out wheelee-bin symbol



The crossed-out wheelee-bin symbol on your product, battery, literature, or packaging reminds you that all electrical and electronic products and batteries must be taken to separate collection at the end of their working life. Do not dispose of these products as unsorted municipal waste: take them for recycling. For info on your nearest recycling point, check with your local waste authority.

Battery and charger info

Use your device only with an original HE402 rechargeable battery. Charge your device with the AC-18 charger. Charger plug type may vary. HMD Global may make additional battery or charger models available for this device.

Electrical information of the Charger

The following electrical information corresponds to the above-mentioned charger models:
Input: 100 - 240 Vca; 50 /60 Hz; 0,1 A
Output: 5V; 0,55A
Charger safety instructions
The charger is suitable to be used only with compatible devices.

The charger should not be used in extremely high or low temperatures. Ventilation should not be obstructed by covering the charger with magazines, blankets, curtains, etc. Open flames, such as candles, should not be placed above the charger. The charger and the wall outlet shall be easily accessible at all times. In case the cable or the plugs are damaged, stop using them. The charger requires very low maintenance. If you want to clean it, use a dry cloth or a brush.

Meaning of the symbols:

- For internal use only
- The charger should not be disposed as unsorted municipal waste. It should be recycled.

Battery and charger safety

Once charging of your device is complete, unplug the charger from the device and electrical outlet. Please note that continuous charging should not exceed 12 hours. If left unused, a fully charged battery will lose its charge over time. Always keep the battery between 15°C and 25°C (59°F and 77°F) for optimal performance. Extreme temperatures reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily. Obey local regulations. Recycle when possible. Do not dispose as household waste. Do not expose the battery to extremely low air pressure or leave it to extremely high temperature, for example dispose it in a fire, as that may cause the battery to explode or leak flammable liquid or gas. Do not dismantle, cut, crush, bend, puncture, or otherwise damage the battery in any way. If a battery leaks, do not let liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, or seek medical help. Do not modify, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged. Use the battery and charger for their intended purposes only. Improper use, or use of unapproved or incompatible batteries or chargers may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service center or your phone dealer before continuing to use it. Never use a damaged battery or charger. Only use the charger indoors. Do not charge your device during a lightning storm.

To unplug a charger or an accessory, hold and pull the plug, not the cord. Additionally, the following applies if your device has a removable battery:

- Always switch the device off and unplug the charger before removing the battery.
- Accidental short-circuiting can happen when a metallic object touches the metal strips on the battery. This may damage the battery or the other object.

Small children

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

Medical devices

Operation of radio transmitting equipment, including wireless phones (such as cardiac pacemakers, insulin pumps, and neurostimulators) recommend a minimum separation of 15.3 centimeters (6 inches) between a wireless device and the medical device. Persons who have such devices should:

Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices (such as cardiac pacemakers, insulin pumps, and neurostimulators) recommend a minimum separation of 15.3 centimeters (6 inches) between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15.3 centimeters (6 inches) from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.
- Switch the wireless device off if there is any reason to suspect that interference is taking place.
- Follow the manufacturer directions for the implanted medical device.

If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Hearing

⚠ Warning: When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety. Some wireless devices may interfere with some hearing aids.

Manufacturer does not warrant that software preinstalled by or on behalf of Manufacturer in the Product (or subsequent updates and upgrades) (together "Manufacturer Software") will meet your requirements, work in combination with any hardware or software not provided by Manufacturer, be uninterrupted or error free or that errors are correctable or will be corrected. For Manufacturer Software related errors, Manufacturer will make available the latest version of the Manufacturer Software for reinstallation on your Product or, if that would not be possible, another remedy, which in Manufacturer's reasonable discretion, satisfactorily addresses the error. Some Manufacturer Software may be subject to separate license terms that are available with the Software.

Please always back up all data and content stored on your Product before taking your Product in for replacement since all data in your Product will be lost.

Manufacturer and its authorized service providers are not responsible for the loss of your data, programs or confidential information.

3. What this Warranty does not cover

Manufacturer does not provide any Warranty for the following:

- (i) errors or damages caused by:
- (a) exposure to liquid (unless the Product is declared to be water-resistant under certain conditions as specified by the Manufacturer), to extreme electromagnetic field (such as damages caused by microwave oven), to dampness, to extreme thermal or environmental conditions or to rapid changes in such conditions, corrosion, oxidation, spillage of food or liquid, or to influence from chemical products;
- (b) physical damage, cracks, dents or scratches caused by a drop or by external forces occurring in or on the product including but not limited to the cover, display, camera lenses, buttons (unless specified otherwise by the Manufacturer under certain conditions);
- (c) using your Product with, or connecting it to, any product, accessory, software, or service not manufactured or supplied by Manufacturer;
- (d) any products combined with your Product by a third party;
- (e) damage or errors caused by hacking, cracking, viruses, or other malware, or by unauthorized access to services, accounts, computer systems, or networks;
- (f) power outages or surges capable of affecting the normal use of the Product; or
- (g) other acts beyond Manufacturer's reasonable control.

Nickel

The surface of this device is nickel-free.

Vehicles

Radio signals may affect improperly installed or inadequately shielded electronic systems in vehicles. For more info, check with the manufacturer of your vehicle or its equipment. Only authorized personnel should install the device in a vehicle. Faulty installation may be dangerous and invalidate your warranty. Check regularly that all wireless device equipment in your vehicle is mounted and operating properly. Do not store or carry flammable or explosive materials in the same compartment as the device, its parts, or accessories. Do not place your device or accessories in the air bag deployment area.

Potentially explosive environments

Switch your device off in potentially explosive environments, such as near gas pumps. Sparks may cause an explosion or fire resulting in injury or death. Note restrictions in areas with fuel; chemical plants; or where blasting operations are in progress. Areas with a potentially explosive environment may not be clearly marked. These usually are areas where you are advised to switch your engine off, below deck on boats, chemical transfer or storage facilities, and where the air contains chemicals or particles. Check with the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) if this device can be safely used in their vicinity.

Certification information (SAR)

This mobile device meets guidelines for exposure to radio waves as set forth by the Federal Communications Commission (FCC). Refer to the following:

FCC RF Exposure Information

Your handset is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. The guidelines are based on standards that were developed by independent scientific organization through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless handsets employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. The tests are performed in

- (ii) If your Product's serial number, the mobile accessory date code, or the IMEI number has been removed, erased, defaced, altered or if these are illegible in any way;
 - (iii) Any wear and tear;
 - (iv) Not using your Product in accordance with the user guide;
 - (v) If your Product, has been opened, repaired or modified by non-authorized third parties, or repaired with unauthorized spare parts;
 - (vi) If you have not installed the latest software updates that are publicly available for your Product within a reasonable time of their release; and/or
 - (vii) **This Warranty is not valid outside of the Covered Country and doesn't cover:**
 - (a) User guides;
 - (b) Any third party software, settings, content, data, or links installed or downloaded onto your Product at any time, or Manufacturer and third-party services or enabling clients even if preinstalled by Manufacturer (please read the terms and conditions that may accompany the services as those will define your rights and obligations);
 - (c) Reduced charging capacity of the battery resulting from its natural end of Product life, or pixel defects in your Product's display that are within the scope of industry standards; and
 - (d) SIM card and/or any cellular or other networks or system on which your Product operates.
- You won't be able to enforce this Warranty if you refuse to give possession of the Product to Manufacturer for repair and investigation. If this Warranty does not cover your Product or the issue based on which it requires service, Manufacturer reserves the right to charge for the repair or replacement of your Product, as well as a handling fee.

4. Limitation of Manufacturer's liability

To the extent permitted by applicable law(s), Manufacturer shall not under any circumstances be liable, either expressly or implicitly, for any:

- (i) Damages or losses of any kind whatsoever resulting from or relating to loss of, damage to, or corruption of, content or data or the re-creation or transfer thereof even if such loss, damage, or corruption was a result of
- (a) a Defect in your Product; or
- (b) an attempt to repair your Product; and/or
- (ii) Loss of profit, productivity, functionality, business, contracts, revenues or anticipated savings, increased costs or expenses, or for any indirect, consequential or special loss or damage.

positions and locations (e.g. at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this handset model as reported to the FCC when tested for use at the ear is **0.88 W/kg**, and when worn on the body in a holder or carry case, is **0.64 W/kg**. Body-worn Operation; This device was tested for typical body-worn operations with the handset kept 1.5 cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 1.5 cm separation distance between the user's body and the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided. The FCC has granted an Equipment Authorization for this handset model with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this handset model is on file with the FCC and can be found under the FCC ID Search section of www.fcc.gov/oet/ea/ after searching on FCC ID **2AJO7TA-1496**. Additional information on Specific Absorption Rates (SAR) can be found on the FCC website at www.fcc.gov/general/radio-frequency-safety-0.

To send data or messages, a good connection to the network is needed. Sending may be delayed until such a connection is available. Follow the separation distance instructions until the sending is finished. During general use, the SAR values are usually well below the values stated above. This is because, for purposes of system efficiency and to minimise interference on the network, the operating power of your mobile is automatically decreased when full power is not needed for the call. The lower the power output, the lower the SAR value. Device models may have different versions and more than one value. Component and design changes may occur over time and some changes could affect SAR values. For more info, go to www.sar-tick.com. Note that mobile devices may be transmitting even if you are not making a voice call.

About Digital Rights Management

When using this device, obey all laws and respect local customs, privacy and legitimate rights of others, including copyrights. Copyright protection may prevent you from copying, modifying, or transferring photos, music, and other content.

To the extent permitted by applicable law, Manufacturer's liability shall be limited to the purchase value of your Product. The limitations in this clause 4 shall not apply in case of Manufacturer's negligence or intentional misconduct or in case of death or personal injury resulting from Manufacturer's proven negligence.

5. Other important notices

For any further information related to your Product and how to enforce the Warranty, please visit www.nokia.com/mobile-support. Your Product may contain country-specific elements, including software. Also, if your Product has been re-exported from its original destination to another country, your Product may contain country specific elements that are not considered a Defect under this Warranty even if those elements or the Product would not be operational.

6. Additional information

Manufacturer and Warranty provider: HMD Global Oy (address: Bertel Jungin aukio 9, 02600 Espoo, Finland)
Information to be filled in by the seller if required by local law:
Product model and IMEI:
Seller name and address:
Product acquisition and delivery date(s):
End user name and address:

Copyrights and other notices

FCC notice:

This device complies with part 15 of the FCC rules and standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. For more info, go to www.fcc.gov/engineering-technology/electromagnetic-compatibility-division/radio-frequency-safety/faq/rf-safety. Any changes or modifications not expressly approved by HMD Global could void the user's authority to operate this equipment. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Manufacturer and/or importer in EU: HMD Global Oy, Bertel Jungin aukio 9, 02600 Espoo, Finland.
HMD Global Privacy Policy, available at <http://www.nokia.com/phones/privacy>, applies to your use of the device.
© 2022 HMD Global. HMD Global Oy is the exclusive licensee of the Nokia brand for phones & tablets. Nokia is a registered trademark of Nokia Corporation.
The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by HMD Global is under license. This product includes open source software. For applicable copyright and other notices, permissions, and acknowledgements, select ***#6774#** on the home screen.