

User Manual

V8 Pro Robot Vacuum Cleaner



Language

English	01-30
Deutsch	31-60
Italia	61-90
Français	91-120
Español	121-150

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1. Safety Instructions

Use Restrictions

Please read the manual before use.

Warning: To avoid injury to yourself and others, and to avoid unnecessary property damage, read carefully before using the product and observe the following "Safety instructions". The safety instructions are divided into two sections, "Warning" and "Caution". The "Warning" and "Caution" sections contain important information for safe use of the product and must be followed.

 **Warning:** Important safety instructions to prevent death or serious injury from incorrect operations.

 **Caution:** Important safety instructions to prevent minor injury or device damage from incorrect operation.

Warning

- Do not use this product in wet places such as bathrooms or near water sources.
- Do not use it to clean up liquids, matches and wet garbage.
- Do not pull out/insert the power cord plug or touch the socket with wet hands.
- Do not use damaged power plugs or loose sockets.
- Do not use the main unit to clean flammable liquids such as kerosene, gasoline, objects with sparks, toner cartridges, toner and other combustible dust, do not use the device near the above items, or in environments with flammable and explosive gases to avoid fires.
- Do not disassemble, repair, or modify the product on your own, to avoid fire, injury, or damage, except for the replacement of consumables in accordance with the manual.
- Do not charge non-rechargeable batteries. Please use an AC power supply with a rated voltage rather than a generator or a DC power supply to avoid fire hazards and electric shocks.
- Please use a dry cloth to clean the dust on the plug regularly to avoid a fire hazard caused by poor insulation and other reasons.
- Please make sure to insert the plug firmly to avoid electric shock, short circuits, and fire.

- Please immediately cut off the power and stop using the device in case of any malfunction to avoid smoke, fire, or electric shock.
- If the device deforms, overheats abnormally, emits a burning smell, or makes an unusual noise during charging or use, immediately disconnect the power supply and unplug the device. Place it in an open and non-flammable area to ensure safety. Faulty products shall be replaced and repaired by the manufacturer or its maintenance specialist to avoid danger.
- Please make sure to pull the plug from the power socket before conducting any cleaning and maintenance to avoid electric shock and injury;
- If the rolling brush malfunctions during use, please first turn off the power buon and immediately check whether the rolling brush is entangled with hair or other long fibres, and clean it in a timely manner.
- Do not spray water on the product body and plug, or immerse them in water.
- When pulling out the plug, please make sure to hold the insulated part of the power cord and do not pull the power cord directly.
- The battery is a sealed unit, and there is no safety hazard under normal circumstances. If liquid leaks out of the baery in extreme cases, it may cause irritation or burns. If you accidentally come into contact with the liquid, take the following instructions: ① skin contact - wash with soapy water, ② eye contact - immediately rinse with water for at least 15 minutes and seek medical help.
- This device is not suitable for children or individuals with poor physical, sensory, and mental abilities or those who lack relevant experience and knowledge. Please provide supervision during use.
- Please keep the robot vacuum and mop cleaner away from electromagnetic equipment in hospitals, instruct children not to play with the device as a toy, the device should only be used with the original accessories provided.
- This power cord is only applicable for use with the robot vacuum and mop cleaner as specified by the merchant.
- Before charging the device, check whether the power cord specifications match the required power voltage.
- The appliance is only to be used with the power supply unit provided with the appliance.
- This appliance contains batteries that are only replaceable by skilled persons.
- Warning: The Charging Station against recharging non-rechargeable batteries.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Caution

- Do not use this device outdoors, on non-flat surfaces, or in commercial or industrial environments.

- Do not use the product in environments without protective fencing (such as duplex floors, open balconies, furniture tops).
- Do not use it in environments above 35°C , below 0°C , or where there is any liquid or sticky substance on the floor.
- Do not block the air outlet to avoid deformation, malfunction, or fire caused by overheating.
- Do not drag the device to avoid scratching the floor.
- Do not swing the device or allow young children to play with it to avoid injury or damage to the device.
- Do not drop the device or collide it with other objects, or apply pressure to it to avoid fire or electric shocks caused by malfunctions.
- Make sure to install the rolling brush and filter before using the device to avoid damage to the motor and device.
- Check whether the power cord is intact before charging.
- Before using the robot vacuum and mop cleaner for the first time or replacing the designated filter, turn off the main power and ensure the filter is properly installed.
- Used battery packs should be properly disposed off. Do not discard them randomly.
- Before using the product, arrange the desks, chairs, household items, floor objects, etc. neatly, and clear power cords and small items laying on the ground to avoid the product being blocked during cleaning.
- When the machine is running, keep curtains and tablecloths away from the ground, and keep the carpet flat, so as to prevent the product from being blocked during operation and causing damage to your valuables.
- Before the first use, make sure all room doors are open for the device to build a complete home map.
- Do not stand in front of the device while it is operating to avoid obstructing the device from identifying the area to be cleaned.
- If not used for a long time, the robot vacuum and mop cleaner should be fully charged before it is turned off. It is recommended to charge the device at least once every 3 months to avoid the battery damage.
- Do not use or keep the device under extreme adverse conditions, such as extreme temperatures. It is recommended to use it in an indoor ambient environment and keep it in a cool and dry place.

Correct Disposal of this product



This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

FCC STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

⚠Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

⚠Caution: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

IC Statement

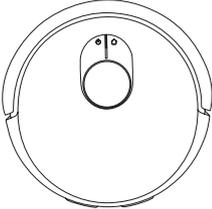
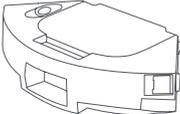
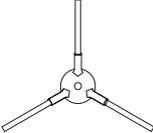
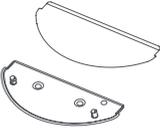
This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with IC exposure limits set forth for an uncontrolled environment. This equipment shall be installed and operated with minimum distance 20cm between the radiator & body.

2.Packing List

				
Robot Vacuum Cleaner	Charging Dock	2-in-1 Dustbin & Water Tank	Side Brush	High-efficiency Filter
				
Main Brush	Cleaning Brush	Mopping Cloth Holder & Mopping Cloth	User Manual	Quick Guide

Caution

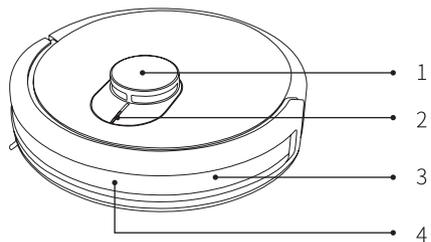
- Main brush and High-efficiency Filter already installed in the machine.

3.Basic Paramters

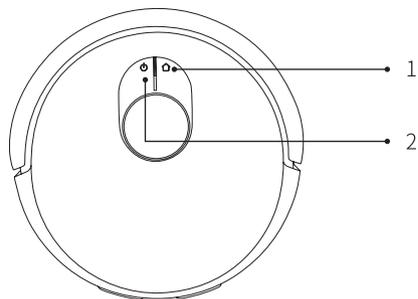
Product name	V8 Pro Robot vacuum cleaner
Rated voltage	14.4 V $\overline{\text{---}}$
Battery capacity	2600 mAh
Net weight	2.8 kg
Dust bin capacity	260 ml
Water tank capacity	290 ml
Product model	V8 Pro
Rated power	40 W
Rated input	20 V $\overline{\text{---}}$ 0.6 A
Product dimension	325*325*97 mm
Battery type	Lithium-ion rechargeable battery

4. Product Introduction

Main unit



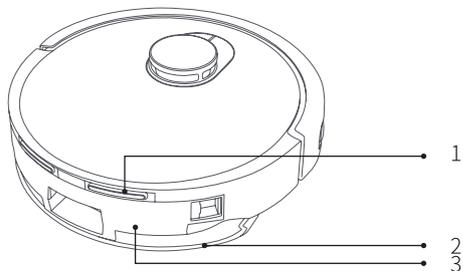
1. Laser distance sensor
2. Indicator
3. Collision sensor (x2)
4. Infrared lens



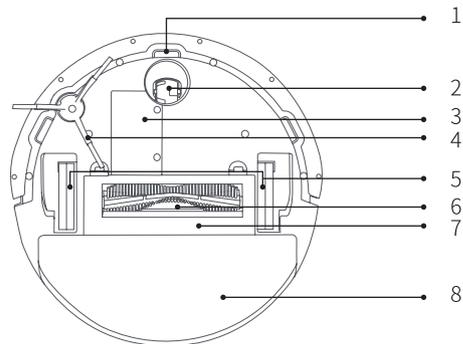
1. Recharge button
 - Press the button to pause during operation
 - Press the button to return to recharge during pause
 - Press and hold the button for 5 seconds until you hear a prompt, then press and hold for another 5 seconds for a factory reset
2. Power button
 - Press and hold the button to power on/off the device
 - Press the button to start/pause cleaning

Power button + Recharge button

 - Press and hold the two buttons simultaneously for 3 seconds to reset Wi-Fi and enter network settings



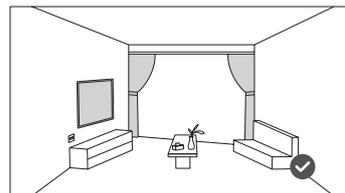
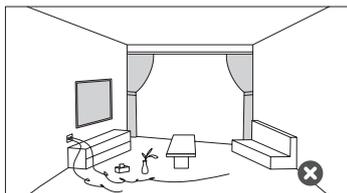
1. Charging electrode plate (x2)
2. Mop holder
3. 2-in-1 Dustbin & Water Tank



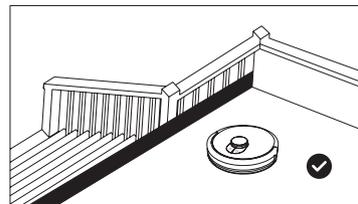
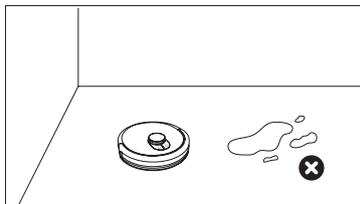
1. Cliff sensor (x3)
2. Omni wheel
3. Battery
4. Side brush
5. Wheel
6. Rolling brush
7. Rolling brush cover
8. Mop

5.Preparation

Precautions



Before starting the robot vacuum cleaner, please clean up wires and sundries scattered on the ground, and remove easy-to-fall, fragile, valuable and potentially dangerous items. Avoid the robot being entangled, stuck, dragged or knocked down; otherwise, personal injury or property damage may be caused.



Do not use the robot to vacuum liquid. otherwise it will damage the fan and affect the performance of the robot.

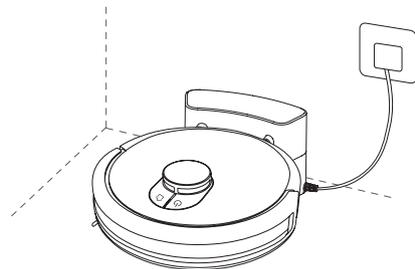
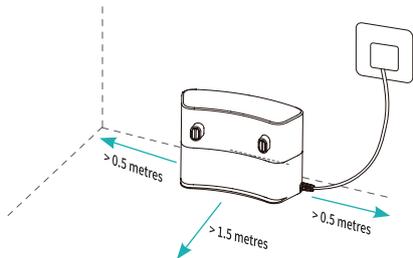
When used in a suspended circumstance, it shall be protected by rails to avoid accidental falling or pushing other articles from falling.

6.Use Instructions

Installation of Charging Station

Step 1: Find a suitable location against the wall to place the charging station and connect it to the power supply.

Step 2: When using the device for the first time, press and hold the button  to power it on, then manually place the main unit against the charging station for charging.



Caution

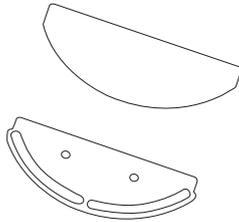
- The charging station is not allowed to be placed on the carpet to avoid affecting the mainframe back to charging.
- Before use, please remove the anti-collision protection strips on both sides of the main unit, the protective film on the front collision lens, and the infrared lens protective film.
- During charging, do not install the mopping module to prevent damp mops from leaking and damaging the floor.
- Please put away the power cord, otherwise it may be dragged by the robot, causing the charging station to shift or power off.

- Do not use this device in a room with infants and young children, and keep it away from them.
- When the main unit is charging on the charging station, children or pets shall not be allowed to approach or collide with the main unit, to avoid danger.
- In order to facilitate the smooth return of the main unit to the charging station after cleaning, it is recommended to start the appliance from the charging station and that you do not move the charging station during the cleaning process.
- Do not place the charging station in a location with direct sunlight to avoid charging back due to environmental factors.

Installation of mopping module

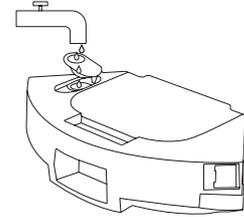
Step 1: Install the mop

Insert the wrung damp mop into the mop holder and paste it on the Velcro.



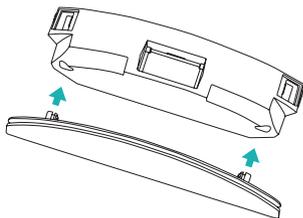
Step 2: Fill the 2-in-1 water tank with water

Open the rubber cap of the 2-in-1 water tank inlet, pour clean water into the tank, then fasten the rubber cap.



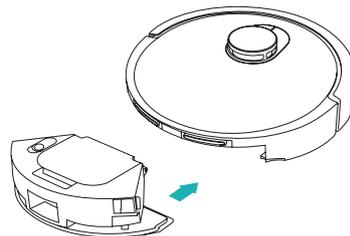
Step 3: Install the mopping module

Install the mopping module into the bottom of the 2-in-1 water tank according to the direction shown in the diagram



Step 4: Install the 2-in-1 water tank

Install the 2-in-1 water tank into the main unit according to the direction shown in the diagram, until you hear a "click" sound.



⚠ Caution

- **Do not use detergents, disinfectants, solid detergents, and other cleaning products to prevent corrosion and blocking of the two-in-one water tank.**

- Do not pour hot water into the two-in-one water tank to avoid deformation of the water tank; do not flush or soak the two-in-one water tank.
- Due to production testing reasons, there may be a small amount of water residue in the two-in-one water tank, which is a normal phenomenon.
- When mopping the floor, set up virtual walls or a no-go area in carpeted areas; do not use the mopping function on the carpet.
- When the device is charging or not in use, remove the mopping module, pour out the excess water in the water tank, and clean the mop to avoid mildew or odours.
- It is recommended to clean the mop after each use to ensure the water output speed and cleaning effect. If necessary, the mop can be replaced with a new one.
- When the main unit is charging on a wooden floor, timely remove the mopping module to prevent the mop from leaking and damaging the floor.

APP Connection

APP Download

Scan the QR code below or search the APP named "Honysmart" in Google play or APP store.



Compatible with iOS 10.0 and higher

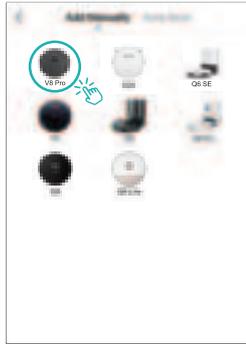


Compatible with Android 8.0 and higher

Note: The router, mobile phone, and robot vacuum cleaner should be as close as possible to ensure smooth connection.

1. Add V8 Pro device
2. Connect to 2.4GHz Wi-Fi
3. Reset Wi-Fi
4. Connect "Honiture-XXXX" hotspot
5. Add the device
6. Successfully connected

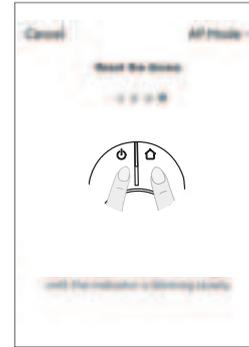
1



2

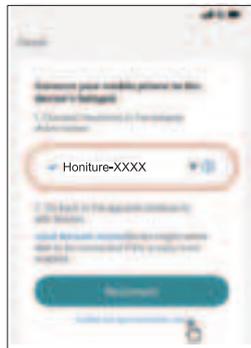


3



Note: Net work should be 2.4 GHz. Make sure Wi-Fi account and password are completely correct.

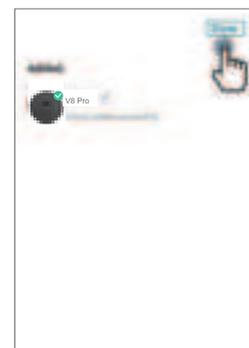
4



5



6



Turning on/off and cleaning modes

1. Power on/off

Press and hold the power button for 3 seconds. The power button indicator turns on, and the main unit enters standby mode. When the main unit is stationary, press and hold the power button to turn it off, and the indicator will turn off.

When the main unit is in operation, pressing any button will pause the main unit. After a pause, press the power button again to continue cleaning.

2. Return to recharge

In standby mode, press the recharge button, and the main unit will return to the charging station to recharge. When the main unit has finished cleaning, it will automatically return to the charging station to recharge, and the indicator will flash white. If the battery is low during cleaning, it will automatically return to the charging station to recharge.

3. Quick map building

When the main unit is powered on for the first time, there is no map in the app. Place the main unit into the charging station, select quick map building in the app, and the main unit will build a map with one full house cleaning. After the main unit automatically returns to the charging station, the map will be completed and saved automatically.

4. Memory map

After the main unit successfully completes a quick map building or cleaning and returns to the charging station to recharge, the app will automatically save and update the map. After the map is successfully built, you can divide, merge areas or customise room names in the app.

5. Full house cleaning

Start full house cleaning through the app or by pressing the power button. The main unit will first carry out full house cleaning along a set path, then carry out edge cleaning, and automatically return to the charging station to recharge after the cleaning is finished.

6. Edge cleaning

Select Edge Cleaning in the app, and the main unit will automatically recognise the cleaning area and perform edge cleaning, and automatically

return to the charging station to recharge after the cleaning is finished.

7. Area cleaning

After setting the area cleaning in the app, the main unit will clean according to the planned area and automatically return to the charging station to recharge after the cleaning is finished.

8. Fixed-point cleaning

Select fixed-point cleaning in the app, then set the target point on the map. The main unit will automatically plan the route to the target point and clean in a 2×2 m square area with the target point as the centre. The main unit will automatically return to the charging station to recharge after the cleaning is finished.

9. Scheduled cleaning

Use the app to set the time of scheduled cleaning, and the main unit will automatically start cleaning at the specified time and automatically return to the charging station after the cleaning is finished.

If the Do-Not-Disturb Mode is enabled, the scheduled cleaning will not be executed during the Do-Not-Disturb period.

10. Add water or clean the mop during operation

During the cleaning process, if you need to add water or clean the mop, pause the device by pressing the power button, remove the two-in-one water tank and mopping module, add water or clean the mop, and then install the two-in-one water tank and mopping module. Finally, press the power button to continue working.

11. Sleep mode

If the main unit is not charging and there is no operation for more than 5 minutes, it will automatically enter sleep mode. If it stays in sleep mode for more than 6 hours, it will automatically turn off. To wake up the main unit, press any button or use the app.

12. Resume cleaning

During the cleaning process, if the battery is low, the main unit will automatically return to the charging station to recharge. After recharging, the main unit will automatically return to where it left off and continue the cleaning process. If you manually stop cleaning, then move or operate the main unit during the charging process, the resume cleaning will be cancelled.

13. Virtual wall/No-Go

In the app, you can set up virtual walls or No-Go areas to prevent the main unit from entering areas that do not need to be cleaned.

Before using the virtual wall/No-Go area function, you need to save the map in the app. Moving the main unit or major changes in the environment can cause the original map to become invalid and result in the loss of virtual walls/No-Go areas.

14. Do-Not-Disturb Mode

During the Do-Not-Disturb period, the main unit will not execute resume cleaning and scheduled cleaning or actively broadcast voice prompts. The Do-Not-Disturb Mode is enabled by default from 23:00 to 9:00. You can enable/disable the Do-Not-Disturb Mode or set the time period of the mode.

During the do-not-disturb time period, the indicator will go off after the main unit has been charged for one minute.

15. Reset Wi-Fi

When the mobile phone cannot connect to the main unit after resetting the password or for other reasons, reset the Wi-Fi connection by following the actions in the app download of this manual.

16. Factory reset

Press and hold the recharge button for 5 seconds until you hear a prompt, then press and hold for another 5 seconds for a factory reset. The main unit needs to reconnect to the app, and all related settings in the app will be cleared.

17. Firmware upgrade

The device's firmware can be upgraded through the app. During the upgrade process, the main unit must be in the charging station or have a battery power more than 30%. It is not allowed to start cleaning during the upgrade process.

Caution

- It is recommended to place the main unit in the charging position of the charging station before starting cleaning.
- Before using the product, arrange the desks, chairs, household items, floor objects, etc. neatly, and clear power cords and small items laying on the ground to avoid the product being blocked during cleaning.
- Do not stand in front of the device while it is operating to avoid obstructing the device from identifying the area to be cleaned.
- It is recommended not to turn off the main unit after it has finished working, but to keep it in the charging state for better performance in the next cleaning.

Indicator status description

Status description of main unit indicator

Indicator status	Performance description
Solid white	Power-on finished/Working/Charging finished/Standby
Flashing white	Recharge/Resetting Wi-Fi/Firmware upgrading
Breathing light in white	Powering on/Charging (100% > battery power \geq 20%)
Solid yellow	Not connected to network
Flashing yellow	Connecting to network/Abnormal state
Breathing light in yellow	Charging (battery power < 20%)
Light off	Power off/Sleeping/Do-Not-Disturb mode

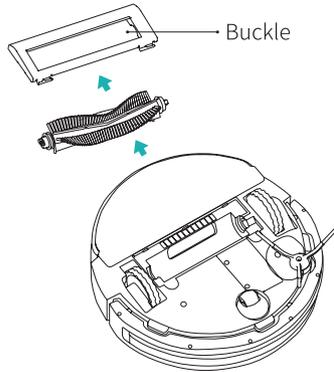
7.Routine Maintenance

Please perform the following cleaning steps when the power is off!

Rolling Brush (recommended cleaning frequency:once a week)

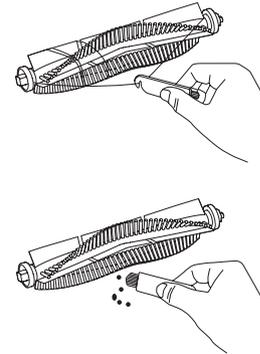
Step 1: Disassemble the rolling brush

Turn the main unit over, lift the buckle and take out the rolling brush cover, and then take out the rolling brush.



Step 2: Clean the rolling brush

Use a cleaning brush to pick up and cut off the hair and fibre attached to the rolling brush, separate them from the rolling brush, and clean the surface dirt. It is recommended to replace the rolling brush every 6-12 months.



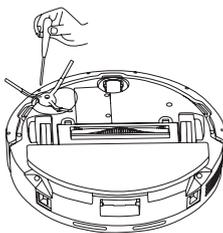
⚠ Caution

- Turn off the power before replacing the rolling brush.
- The cleaning brush has sharp blades used to cut through tangled debris that is difficult to clean. Keep the cleaning brush out of reach of children.

Side Brush (recommended cleaning frequency:once a week)

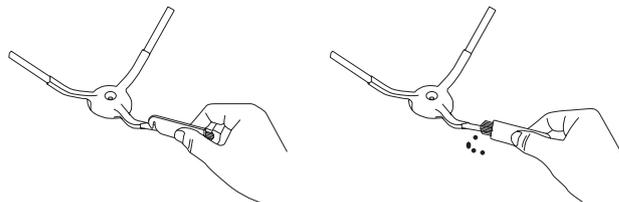
Step 1: Disassemble the side brush

Turn the main unit over, use a screwdriver to remove the screws, and take out the side brush.



Step 2: Clean the side brush

Use a cleaning brush to pick up and cut off the hair and fibre attached to the side brush, separate them from the side brush, and clean the surface dirt. It is recommended to replace the side brush every 3-6 months.



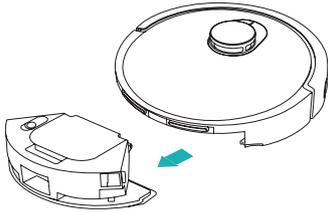
Caution

- Please replace the side brush with an original one to avoid damaging the main unit due to product differences.
- Please be careful when using a screwdriver to replace the side brush to avoid scratching yourself.

2-in-1 Water Tank (recommended cleaning frequency:once a week)

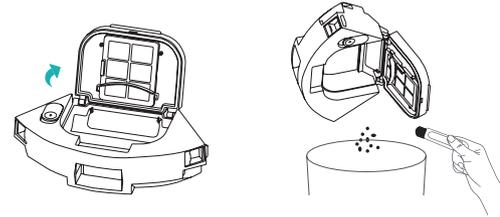
Step 1: Disassemble the two-in-one water tank

Press the release button on the two-in-one water tank to take the water tank out.



Step 2: Dump the rubbish in the two-in-one water tank

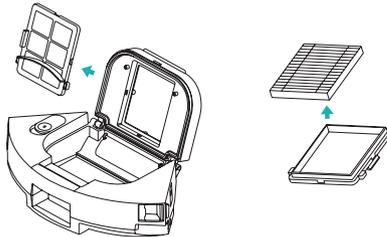
Open the cover of the two-in-one water tank dust bin and dump the rubbish. Use a cleaning brush to clean the dust bin.



Filter (recommended cleaning frequency:after cleaning)

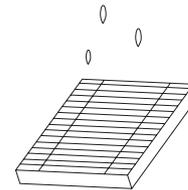
Step 1: Disassemble the filter

Take out the filter holder, remove the filter, and clean it with a cleaning brush.



Step 2: Clean the filter

Rinse the filter with clean water and allow it to air dry before using it again to prevent dust clumping.

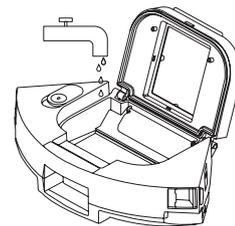


2-in-1 dust box (recommended cleaning frequency:once a month)

Rinse the two-in-one water tank dust bin with clean water and allow it to air dry for 24 hours before using it again to prevent dust clumping.

Caution

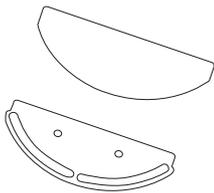
- Do not flush or soak the two-in-one water tank while cleaning the two-in-one water tank dust bin.
- It is recommended to replace the filter with an original one every 3-6 months to ensure cleanliness.



Mop (recommended cleaning frequency: after each mop)

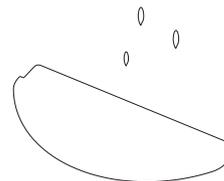
Step 1: Remove the mop

Remove the mopping module from the two-in-one water tank and take the mop off the mop holder.



Step 2: Clean the mop

Rinse the mop with clean water and allow it to air dry before using it again to prevent dust clumping.



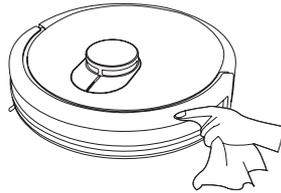
⚠ Caution

- Please replace the mop with an original one to avoid affecting the cleaning effect due to product differences.
- It is recommended to replace the mop with an original one every 3-6 months to ensure cleanliness.

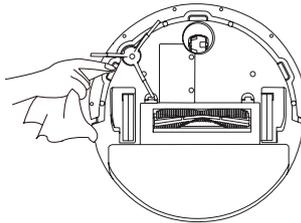
Cleaning of components

Step 1: Clean sensors in the main unit

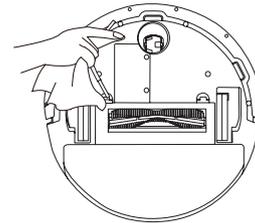
Use a soft and clean cloth to wipe the obstacle avoidance sensor, cliff sensors, and the charging contacts of the main unit.



Obstacle Avoidance Sensor



Cliff Sensor



Charging Contact

⚠ Caution

- Do not use wet wipes, detergents, sprays, or other chemical products to clean the sensors, infrared recharging sensors, or charging electrode plates of the main unit.
- Please be careful when using a screwdriver to replace components to avoid scratching yourself.
- If the unit is not to be used for a long period of time or needs to be stored, the unit needs to be fully charged before switching it off. We recommend charging every 1.5 months to avoid over-discharging the battery.

8.Common Problems

1. Failed to power on the machine

The battery power is insufficient. Please place the machine on the docking station, and align with the charging electrode. The machine will be automatically powered on.

The ambient temperature is below 0 °C or above 40 °C .Please use the machine when the ambient temperature is 0 °C to 40 °C .

2. Failed to charge the machine

Move the machine away from the docking station, and check whether the indicator of the docking station is on. Make sure that both ends of the power adapter are properly connected.

The docking station is not in proper contact with the machine. Please clean the docking station shrapnel and the charging contact on the machine, or push the side brush to one side.

3. Failed to return to the docking station

The machine is too far away from the docking station. Try to place the machine near the docking station.

4. Abnormal behavior

Power off the machine and then on again.

5. There is abnormal noise during cleaning

The roller brush, side brushes, or wheels may be entangled with foreign objects. Please clean them after stopping the machine.

6. The cleaning performance is degraded or ash is dropped

The dust is blocked. Clean or replace the filter.

The roller x is full. Clean the dust box.

The filter is brush is entangled with foreign objects. Clean the roller brush.

7. The Wi-Fi network cannot be connected

The Wi-Fi signal is not good. Ensure that the machine is located in a place with good Wi-Fi signals.

The Wi-Fi connection is abnormal. Reset the Wi-Fi settings, download the app of the latest version, and try to connect to the Wi-Fi network again.
The password is incorrect.

This machine supports only the 2.4 GHz band.

8. Scheduled cleaning cannot be carried out

The power is insufficient. Scheduled cleaning will be started only when the remaining power is 15% or above.

9. Is any power consumed if the machine always stays at the docking station?

The power consumption is extremely low when the machine always stays at the docking station. This helps to keep the battery in the best performance.

10. Is it necessary to charge the battery for 16 hours when the machine is used for the first three times?

The lithium battery does not have a memory effect. It can be used instantly after it is fully charged. There is no need to wait.

9.Troubleshooting

Malfunction prompt	Solution
Please ensure that the laser distance sensor is unobstructed before starting	Please check whether the laser distance sensor is blocked or obstructed by foreign objects. Remove obstacles or foreign objects
	Please do not use the main unit outdoors under direct sunlight or in strong light. Move the main unit indoors to use it
	If the above methods are ineffective, move the main unit to a new location to start
	If there is still an abnormal prompt, please contact our aer-sales service centre
Please place the main unit on a level surface before starting	If the wheels are suspended, please move the main unit to a new location before starting
Low battery power, please charge the device	The battery power is low, and the main unit cannot start normally. Please charge the main unit before use
Please ensure that the two-in-one water tank is installed properly	Please put the two-in-one water tank back and ensure that it is installed properly
Please wipe the cliff sensors and move the main unit to a new location before starting	If the main unit is suspended, please move the main unit to a new location before starting
	The cliff sensors are too dirty and are blocked by dust or other debris. Please wipe the cliff sensors

Please check the collision sensors for foreign objects and clear them	Please check if the collision sensors are stuck and clear any foreign objects around them
	If there is no foreign object, please move the main unit to a new location before starting
	If there is still an abnormal prompt, please contact our after-sales service centre
Please put the main unit back in the charging station	If the main unit fails to return to the charging seat to recharge, please put the main unit back in the charging station
Please clear obstacles around the main unit and try again	Please check if the main unit is stuck or trapped by any obstacles and clear the obstacles around it
Low battery power. Please wait for the charging to finish	The main unit has a low battery power and is charging in the charging station. Please wait for the charging to finish before restarting.
Please ensure that the mop is installed properly	Please put the mop back and ensure that the mop holder is properly installed.
The main unit has shut down due to a low battery power	The main unit will automatically shut down when its voltage is lower than 12 V. Please put the main unit back in the charging station for charging.
The side brush malfunctions. Please check and clear the side brush	Please check if the side brush is tangled with any foreign objects and clear it.
The wheels malfunction. Please check and clear the wheels	Please check if the wheels are stuck and clear any foreign objects.
The rolling brush malfunctions. Please check and clear the rolling brush	Please check if the rolling brush is tangled with any foreign objects and clear it.
A virtual wall or no-go area is detected. Please move the main unit away from this area	Please restart the main unit after moving it away from the virtual wall or no-go area.

10.Warranty Instructions

The Warranty Period

- Within 30 days from the day after delivery of the product, if the product has performance failure, you can enjoy free replacement or maintenance service after testing.
- Within 31 to 90 days from the day after delivery of the product, if the product has performance failure, you can enjoy free replacement or maintenance service after testing.
- Within 2 year from the day after delivery of the product, if the product has performance failure, you can enjoy free maintenance service.

Non-warranty Regulation

- Unauthorized maintenance, misuse, collision, negligence, abuse, case, col, liquid injection, accident, alteration, incorrect use of non-product accessories, or tear, alter labels, anti-counterfeiting marks.
- Exceeded the validity period of three packages.
- Damage caused by excessive force.
- Not conforming to performance failure.
- The performance failure of the product is caused by personal reasons.

The Content of the Warranty

Type	The content of the warranty	The warranty time
Robot vacuum cleaner	Parts of the machine itself robot vacuum cleaner	2 years
The attachment	Parts of the machine itself robot vacuum cleaner	2 years
Dust box, water tank, mop bracket	Body parts	90 days

Note: The main brush, side brush, main brush cover, filter screen, cleaning knife, disposable mop and disposable dust bag are the products of random consumables, no warranty period.