



# Trimble T100

Tablet

## USER GUIDE

Version 1.00 Revision

A

August 2020

**Corporate Office**

Trimble Inc.

TRANSFORMING THE WAY THE WORLD WORKS



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## Release Notice

This is the August 2020 release (Revision A) of the Trimble T100 tablet documentation.

## Recycling information

You should dispose of the tablet computer and accessories properly according to local laws and regulations. Because the tablet computer contains electronic components, it must be disposed of separately from household waste. When the tablet computer reaches its end of life, contact your local Trimble reseller to learn about disposal and recycling options for your area.

### Recycling in Europe

The symbol at right means that according to local laws and regulations your product and/or its battery shall be disposed of separately from household waste. When this product reaches its end of life, take it to a collection point designated by local authorities. The separate collection and recycling of your product and/or its battery at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment.

For information about recycling Trimble WEEE (Waste Electrical and Electronic Equipment) products that run on electrical power go to [http://www.trimble.com/Corporate/Environmental\\_Compliance.aspx](http://www.trimble.com/Corporate/Environmental_Compliance.aspx).

To recycle Trimble WEEE products call +31 497 53 24 30, and ask for the "WEEE Associate". or mail a request for recycling instructions to: Trimble Europe B.V. & Trimble International B.V.

Industrieweg 187a  
5683 CC Best  
The Netherlands



### Taiwan – Battery Recycling Requirements

The product contains a Lithium-ion battery. Taiwanese regulations require that waste batteries are recycled.

廢電池請回收



## Regional compliance

### Australia and New Zealand

This product conforms with the regulatory requirements of the Australian Communications and Media Authority (ACMA) Telecommunications, Radiocommunications and EMC Labelling Notices, thus satisfying the requirements for RCM marking and sale within Australia and New Zealand.



## Europe

This device complies with Directive 2014/53/EU issued by the Commission of the European Community.

(List latest compliance Directives)

A minimum separation distance of **XX** cm must be maintained between the user's body and the device, including the antenna during body-worn operation to comply with the RF exposure requirements in Europe.

Frequency bands and Powers

- a. Frequency band(s) in which the radio equipment operates;
- b. Maximum radio-frequency power transmitted in the frequency band(s) in which the radio equipment operates Components and accessories

Accessories and components including software which allow the radio equipment to operate as intended.

Manufacturers only have to describe those accessories and components including software if they:

- have an influence on the conformity of the radio equipment, and
- are intended to be installed or changed by the user without the control of the manufacturer. The instructions shall also include information required as above.

Accessories example:

If the radio equipment is delivered without an antenna, then the technical features of the antenna that may be used in conjunction with the radio equipment shall be provided to the user. This information could be the generic characteristics of a given antenna type or a reference to a specific antenna(s) available on the market.

Operating temperature

Battery and safety info

## European declaration of conformity

Hereby, Trimble Inc. declares that the radio equipment type [designation of type of radio equipment] is in compliance with Directive 2014/53/EU.

Manufacturer's Address: 10368 Westmoor Drive, Westminster, Colorado 80021 Product

Name: T100 Tablet **Model Number(s)**:

- WLAN 5GHz:

Operations in the 5.15-5.35GHz band are restricted to indoor usage in all member states.

(In addition to above, countries list should be included.)

- Need to inform the end-users if the EN 300 440 Receiver Category for WLAN 5.725 – 5.825GHz is 1 or 2.

- Additional requirement for Phoenix:

Battery (電池可拆換時要求要放):

CAUTION : RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

## Canada

IC ID: **5817A-EM7565**

Industry Canada statement

- ❶ This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: 1) this device may not cause interference, and 2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: 1) l'appareil ne doit pas produire de brouillage, et 2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

- ❷ This Class B digital apparatus complies with Canadian ICES-003

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

- ❸ This device complies with RSS-310 of Industry Canada. Operation is subject to the condition that this device does not cause harmful interference

Cet appareil est conforme à la norme RSS-310 d'Industrie Canada. L'opération est soumise à la condition que cet appareil ne provoque aucune interférence nuisible

- ❹ This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter, except tested built-in radios

Cet appareil et son antenne ne doivent pas être situés ou fonctionner en conjonction avec une autre antenne ou un autre émetteur, exception faites des radios intégrées qui ont été testées.

- ❺ The County Code Selection feature is disabled for products marketed in the U.S./ Canada.

La fonction de sélection de l'indicatif du pays est désactivée pour les produits commercialisés aux États-Unis et au Canada.

#### **FOR PORTABLE DEVICE (<20 cm from body / SAR needed)**

**Radiation Exposure Statement:** The product complies with the Canada portable RF exposure limit set forth for an uncontrolled environment and is safe for intended operation as described in this manual. The further RF exposure reduction can be achieved if the product can be kept as far as possible from the user's body, or set the device to lower output power if such function is available.

### FOR PORTABLE DEVICE (<20 cm from body / SAR needed)

**Radiation Exposure Statement:** The product complies with the Canada portable RF exposure limit set forth for an uncontrolled environment and is safe for intended operation as described in this manual. The further RF exposure reduction can be achieved if the product can be kept as far as possible from the user's body, or set the device to lower output power if such function is available.

### FOR WLAN 5GHZ DEVICE:

Caution :

- i. the device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
- ii. for devices with detachable antenna(s), the maximum antenna gain permitted for devices in the bands 5250-5350 MHz and 5470-5725 MHz shall be such that the equipment still complies with the e.i.r.p. limit
- iii. for devices with detachable antenna(s), the maximum antenna gain permitted for devices in the band 5725-5850 MHz shall be such that the equipment still complies with the e.i.r.p. limits as appropriate;
- iv. where applicable, antenna type(s), antenna models(s), and worst-case tilt angle(s) necessary to remain compliant with the e.i.r.p. elevation mask requirement set forth in section 6.2.2.3 shall be clearly indicated. <for 5G B2 with DFS band, EIRP > 200 mW>

### Avertissement:

- i. les dispositifs fonctionnant dans la bande de 5 150 à 5 250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux
- ii. pour les dispositifs munis d'antennes amovibles, le gain maximal d'antenne permis pour les dispositifs utilisant les bandes de 5 250 à 5 350 MHz et de 5 470 à 5 725 MHz doit être conforme à la limite de la p.i.r.e;
- iii. pour les dispositifs munis d'antennes amovibles, le gain maximal d'antenne permis (pour les dispositifs utilisant la bande de 5 725 à 5 850 MHz) doit être conforme à la limite de la p.i.r.e. spécifiée, selon le cas;
- iii. lorsqu'il y a lieu, les types d'antennes (s'il y en a plusieurs), les numéros de modèle de l'antenne et les pires angles d'inclinaison nécessaires pour rester conforme à l'exigence de la p.i.r.e. applicable au masque d'élévation, énoncée à la section 6.2.2.3, doivent être clairement indiqués. <for 5G B2 with DFS band, EIRP > 200 mW>

**FOR TELECOMM DEVICE:**

This product meets the applicable Industry Canada technical specifications. The Ringer Equivalence Number (REN) is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five.

Le présent matériel est conforme aux spécifications techniques applicables d'Industrie Canada. L'indice d'équivalence de la sonnerie (IES) sert à indiquer le nombre maximal de terminaux qui peuvent être raccordés à une interface téléphonique. La terminaison d'une interface peut consister en une combinaison quelconque de dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'excède pas cinq.

End Product Labeling FOR PORTABLE DEVICE USAGE (<20m from body/SAR needed

The product can be kept as far as possible from the user body or set the device to lower output power if such function is available. The final end product must be labeled in a visible area with the following: "Contains IC: 5817A-EM7565".

Plaque signalétique du produit final

L'appareil peut être conservé aussi loin que possible du corps de l'utilisateur ou que le dispositif est réglé sur la puissance de sortie la plus faible si une telle fonction est disponible. Le produit final doit être étiqueté dans un endroit visible avec l'inscription suivante: "Contient des IC: 5817A-EM7565".

Manual Information To the End User

The OEM integrator has to be aware not to provide information to the end user regarding how to install or remove this RF module in the user's manual of the end product which integrates this module. The end user manual shall include all required regulatory information/warning as show in this manual.

Manuel d'information à l'utilisateur final

L'intégrateur OEM doit être conscient de ne pas fournir des informations à l'utilisateur final quant à la façon d'installer ou de supprimer ce module RF dans le manuel de l'utilisateur du produit final qui intègre ce module. Le manuel de l'utilisateur final doit inclure toutes les informations réglementaires requises et avertissements comme indiqué dans ce manuel.

## U.S.

FCC ID: S9E-EM7565

### Federal Communication Commission Interference Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1 This device may not cause harmful interference, and (2 this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### FCC Caution:

- Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.
- This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

### FOR PORTABLE DEVICE USAGE (<20 cm from body / SAR needed)

Radiation Exposure Statement: This device meets the government's requirements for exposure to radio waves.

This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless device employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. \*Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands.

### FOR COUNTRY CODE SELECTION USAGE (WLAN DEVICES)

Note: The country code selection is for non-U.S. model only and is not available to all U.S. model. Per FCC regulation, all Wi-Fi products marketed in the U.S. must be fixed to U.S. operation channels only.

## Limited Warranty Terms and Conditions

### Product Limited Warranty

Subject to the terms and conditions set forth herein, Trimble Inc. ("Trimble") warrants that for a period of three (3) years from date of purchase this Trimble product (the "Product") will substantially conform to Trimble's publicly available specifications for the Product and that the hardware and any storage media components of the Product will be substantially free from defects in materials and workmanship.

### Product Software

Product software, whether built into hardware circuitry as firmware, provided as a standalone computer software product, embedded in flash memory, or stored on magnetic or other media, is licensed solely for use with or as an integral part of the Product and is not sold. The terms of the end user license agreement, as included below, govern the use of the Product Software, including any differing limited warranty terms, exclusions and limitations, which shall control over the terms and conditions set forth in the limited Product warranty.

### Warranty Remedies

If the Trimble Product fails during the warranty period for reasons covered by this limited warranty and you notify Trimble of such failure during the warranty period, Trimble will repair OR replace the nonconforming Product with new, equivalent to new, or reconditioned parts or Product, OR refund the Product purchase price paid by you, at Trimble's option, upon your return of the Product in accordance with Trimble's product return procedures then in effect.

### How to Obtain Warranty Service

To obtain warranty service for the Product, it is recommended you contact your Trimble dealer. Alternatively, you may contact Trimble to request warranty service by emailing [Repair\\_Services@Trimble.com](mailto:Repair_Services@Trimble.com). Please be prepared to provide:

- your name, address, and telephone numbers;
- product name, part number and serial number;
- proof of purchase;
- an explanation of the problem.

The customer service representative may need additional information from you depending on the nature of the problem.

### Warranty Exclusions and Disclaimer

This Product limited warranty shall only apply in the event and to the extent that (i) the Product is properly and correctly installed, configured, interfaced, maintained, stored, and operated in accordance with Trimble's applicable operator's manual and specifications, and; (ii) the Product is not modified or misused. This Product limited warranty shall not apply to, and Trimble shall not be responsible for, defects or performance problems resulting from (i) the combination or utilization of the Product with hardware or software products, information, data, systems, interfaces, or devices not made, supplied, or specified by Trimble; (ii) the operation of the Product under any specification other than, or in addition to, Trimble's standard specifications for its products; (iii) the unauthorized installation, modification, or use of the Product; (iv) damage caused by: accident, lightning or other electrical discharge, fresh or salt water immersion or spray (outside of Product specifications); or exposure to environmental conditions for which the Product is not intended; (v) normal wear and tear on consumable parts (e.g., batteries); or (vi) cosmetic damage. Trimble does not warrant or guarantee the results obtained through the use of the Product or Software, or that software components will operate error free.

NOTICE REGARDING PRODUCTS EQUIPPED WITH TECHNOLOGY CAPABLE OF TRACKING SATELLITE SIGNALS FROM SATELLITE BASED AUGMENTATION SYSTEMS (SBAS) (WAAS, EGNOS, GAGAN, MSAS AND LUCH), OMNISTAR, BEIDOU, GPS, GALILEO OR GLONASS SATELLITES, OR FROM IALA BEACON SOURCES: TRIMBLE IS NOT RESPONSIBLE FOR THE OPERATION OR



FAILURE OF OPERATION OF ANY SATELLITE BASED POSITIONING SYSTEM OR THE AVAILABILITY OF ANY SATELLITE BASED POSITIONING SIGNALS.

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### **Limitation of Liability**

TRIMBLE'S ENTIRE LIABILITY UNDER ANY PROVISION HEREIN SHALL BE LIMITED TO THE AMOUNT PAID BY YOU FOR THE PRODUCT. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL TRIMBLE OR ITS SUPPLIERS BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGE WHATSOEVER UNDER ANY CIRCUMSTANCE OR LEGAL THEORY RELATING IN ANYWAY TO THE PRODUCTS, SOFTWARE AND ACCOMPANYING DOCUMENTATION AND MATERIALS, (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS OF DATA, OR ANY OTHER PECUNIARY LOSS), REGARDLESS OF WHETHER TRIMBLE HAS BEEN ADVISED OF THE POSSIBILITY OF ANY SUCH LOSS AND REGARDLESS OF THE COURSE OF DEALING WHICH DEVELOPS OR HAS DEVELOPED BETWEEN YOU AND TRIMBLE. BECAUSE SOME STATES AND JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

NOTE: THE ABOVE TRIMBLE LIMITED WARRANTY PROVISIONS WILL NOT APPLY TO PRODUCTS PURCHASED IN THOSE JURISDICTIONS (E.G., MEMBER STATES OF THE EUROPEAN ECONOMIC AREA) IN WHICH PRODUCT WARRANTIES ARE THE RESPONSIBILITY OF THE LOCAL DEALER FROM WHOM THE PRODUCTS ARE ACQUIRED. IN SUCH A CASE, PLEASE CONTACT YOUR TRIMBLE DEALER FOR APPLICABLE WARRANTY INFORMATION.

### **Notice to Australian Purchasers - The Australian Consumer Law**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Trimble's warranty, as set out in the user manual accompanying this statement, or as described in the warranty card accompanying the Product you purchased, is in addition to any mandatory rights and remedies that you may have under the Australian Consumer Law.

### **Official Language**

THE OFFICIAL LANGUAGE OF THESE TERMS AND CONDITIONS IS ENGLISH. IN THE EVENT OF A CONFLICT BETWEEN ENGLISH AND OTHER LANGUAGE VERSIONS, THE ENGLISH LANGUAGE SHALL CONTROL

### **End User License Agreement for Product Software**

IMPORTANT, READ CAREFULLY. THIS END USER LICENSE AGREEMENT ("EULA") IS A LEGAL AGREEMENT BETWEEN YOU AND Trimble Inc. ("Trimble") and applies to the computer software provided with the Trimble product purchased by you (whether built into hardware circuitry as firmware, embedded in flash memory, or stored on magnetic or other media), or provided as a stand-alone computer software product, and includes any accompanying written materials such as a user's guide or product manual, as well as any "online" or electronic documentation ("Software" or "Product Software"). This EULA will also apply to any Software error corrections, updates and upgrades subsequently furnished by Trimble, unless such are accompanied by different license terms and conditions, which will govern their use. You have acquired a Trimble Product ("Device") that includes Software, some of which was licensed by Trimble from Microsoft Corporation or its affiliates (collectively "Microsoft"). The Software licensed from Microsoft, as well as associated updates, supplements, internet-based services and support services, media, printed materials, and "online" or electronic documentation ("Microsoft Software"), are protected under this EULA. The Software is also protected by copyright laws and international copyright treaties, as well as other intellectual property laws and treaties. The Software is licensed, not sold.

BY USING THE SOFTWARE, INCLUDING USE ON THIS DEVICE, YOU ACCEPT THESE TERMS. IF YOU DO NOT ACCEPT THEM, DO NOT USE THE DEVICE OR SOFTWARE. INSTEAD CONTACT TRIMBLE FOR A REFUND OR CREDIT. As described below, using some features also operates as your consent to the transmission of certain standard computer information for Internet-based services.

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**WARNING** - If the Software contains voice operated technologies, then operating this Software requires user attention. Diverting attention away from the road while driving can possibly cause an accident or other serious consequence. Even occasional, short diversions of attention can be dangerous if your attention is diverted away from your driving task at a critical time. Trimble and Microsoft make no representations, warranties or other determinations that ANY use of this Software is legal, safe, or in any manner recommended or intended while driving or otherwise operating a motor vehicle.

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## 1 LIMITED WARRANTY FOR TRIMBLE PRODUCT SOFTWARE

1.1 Limited Warranty. Trimble warrants that the Software, exclusive of the Microsoft Software, will perform substantially in accordance with the accompanying written materials for a period of twelve (12) months from the date of purchase. This limited warranty gives you specific legal rights; you may have others, which vary from state/jurisdiction to state/jurisdiction. The above limited warranty does not apply to Fixes, Minor Updates, or Major Upgrades of the Software after expiration of the twelve (12) month limited warranty period, all of which are provided "AS IS" and without warranty unless otherwise specified in writing by Trimble. Because the Software is inherently complex and may not be completely free of nonconformities, defects or errors, you are advised to verify your work. Trimble does not warrant that the Software will operate error free or uninterrupted, will meet your needs or expectations, or that all nonconformities can or will be corrected.

1.2 Software Fixes. During the limited warranty period described in section 1.1 above, you will be entitled to receive such Fixes to the Product Software that Trimble releases and makes commercially available and for which it does not charge separately, subject to the procedures for delivery to purchasers of Trimble products generally. If you have purchased the Product from an authorized Trimble dealer rather than from Trimble directly, Trimble may, at its option, forward the software Fix to the Trimble dealer for final distribution to you. Minor Updates, Major Upgrades, new products, or substantially new software releases, as identified by Trimble, are expressly excluded from this update process and limited warranty. Receipt of Software Fixes or other enhancements shall not serve to extend the limited warranty period.

For purposes of this warranty the following definitions shall apply: (1) "Fix(es)" means an error correction or other update created to fix a previous software version that does not substantially conform to its Trimble specifications; (2) "Minor Update" occurs when enhancements are made to current features in a software program; and (3) "Major Upgrade" occurs when significant new features are added to software, or when a new product containing new features replaces the further development of a current product line. Trimble reserves the right to determine, in its sole discretion, what constitutes a Fix, Minor Update, or Major Upgrade.

1.3 Customer Remedies. Trimble's and its suppliers' entire liability, and your sole remedy, with respect to the Software shall be either, at Trimble's option, (a) repair or replacement of the Software, or (b) return of the license fee paid for any Software that does not meet Trimble's limited warranty. This limited warranty is void if failure of the Software has resulted from (1) accident, misuse, abuse, or misapplication; (2) alteration or modification of the Software without Trimble's authorization; (3) interaction with software or hardware not supplied or supported by Trimble; (4) your improper, inadequate or unauthorized installation, maintenance or storage; or (5) if you violate the terms of this EULA. Any replacement Software will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer.

1.4 NO OTHER WARRANTIES. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, TRIMBLE AND ITS SUPPLIERS DISCLAIM ALL OTHER WARRANTIES, TERMS AND CONDITIONS, EITHER EXPRESS OR IMPLIED, BY STATUTE, COMMON LAW OR OTHERWISE, INCLUDING BUT NOT LIMITED TO, IMPLIED WARRANTIES, TERMS AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT WITH REGARD TO THE SOFTWARE, ITS SATISFACTORY QUALITY AND THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES. TO THE EXTENT ALLOWED BY APPLICABLE LAW, IMPLIED WARRANTIES, TERMS AND CONDITIONS ON THE SOFTWARE ARE LIMITED TO NINETY (90) DAYS. YOU MAY HAVE OTHER LEGAL RIGHTS WHICH VARY FROM STATE/JURISDICTION TO STATE/JURISDICTION.

NO WARRANTIES FOR THE MICROSOFT SOFTWARE. THE MICROSOFT SOFTWARE is provided "AS IS" and with all faults, AND TRIMBLE PROVIDES NO WARRANTY WITH RESPECT THERETO. THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE,

ACCURACY AND EFFORT (INCLUDING LACK OF NEGLIGENCE) FOR THE MICROSOFT SOFTWARE IS WITH YOU. ALSO, THERE IS NO WARRANTY AGAINST INTERFERENCE WITH YOUR ENJOYMENT OF THE MICROSOFT SOFTWARE OR AGAINST INFRINGEMENT.

1.5 PLEASE NOTE: THE FOREGOING TRIMBLE LIMITED WARRANTY PROVISIONS MAY NOT APPLY TO SOFTWARE PRODUCT LICENSES PURCHASED IN THOSE JURISDICTIONS (SUCH AS COUNTRIES OF THE EUROPEAN UNION) IN WHICH PRODUCT WARRANTIES ARE OBTAINED FROM THE LOCAL DISTRIBUTOR. IN SUCH CASES, PLEASE CONTACT YOUR TRIMBLE DEALER FOR APPLICABLE WARRANTY INFORMATION.

## **2 TRIMBLE LIMITATION OF LIABILITY**

2.1 LIMITATION OF LIABILITY. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL TRIMBLE OR ITS SUPPLIERS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, CONSEQUENTIAL OR PUNITIVE DAMAGES HOWEVER CAUSED AND REGARDLESS OF THE THEORY OF LIABILITY (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION, OR ANY OTHER PECUNIARY LOSS) ARISING OUT OF THE USE OR INABILITY TO USE THE SOFTWARE, OR THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES, EVEN IF TRIMBLE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY EXCLUSIVE REMEDY PROVIDED IN THIS EULA.

IN NO EVENT SHALL THE TOTAL CUMULATIVE LIABILITY OF TRIMBLE AND ITS SUPPLIERS IN CONNECTION WITH THIS EULA OR THE SOFTWARE, WHETHER BASED ON CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE, EXCEED THE ACTUAL AMOUNT PAID TO TRIMBLE FOR THE SOFTWARE LICENSE GIVING RISE TO THE CLAIM. BECAUSE SOME STATES AND JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

## **3 GENERAL**

3.1 This EULA shall be governed by the laws of the State of California and applicable United States Federal law without reference to "conflict of laws" principles or provisions. The United Nations Convention on Contracts for the International Sale of Goods will not apply to this EULA. Jurisdiction and venue of any dispute or court action arising from or related to this EULA or the Software shall lie exclusively in or be transferred to the courts the County of Santa Clara, California, and/or the United States District Court for the Northern District of California. You hereby consent and agree not to contest, such jurisdiction, venue and governing law.

3.2 Section 3.1 notwithstanding, if you acquired this product in Canada, this EULA is governed by the laws of the Province of Ontario, Canada. In such case each of the parties to this EULA irrevocably attorns to the jurisdiction of the courts of the Province of Ontario and further agrees to commence any litigation that may arise under this EULA in the courts located in the Judicial District of York, Province of Ontario. If you acquired this product in the European Union, this EULA is governed by the laws of The Netherlands, excluding its rules governing conflicts of laws and excluding the United Nations Convention on the International Sale of Goods. In such case each of the parties to this EULA irrevocably attorns to the jurisdiction of the courts of The Netherlands and further agrees to commence any litigation that may arise under this EULA in the courts of The Hague, The Netherlands.

3.3 Trimble reserves all rights not expressly granted by this EULA.

3.4 Official Language. The official language of this EULA and of any documents relating thereto is English. For purposes of interpretation, or in the event of a conflict between English and versions of this EULA or related documents in any other language, the English language version shall be controlling.

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# Safety information

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- ▶ Power supply safety
- ▶ Touch screen glass
- ▶ Service safety
- ▶ Safe environments of use
- ▶ Distraction
- ▶ Telecommunications & Internet Association (TIA)
- ▶ SAR
- ▶ Caring for your device
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Read this guide for important safety and health information and the terms of the Limited Warranty that apply to the Trimble® T100 tablet that you have purchased. Keep all printed guides for future reference. Failure to follow instructions and properly set up, use, and care for this product can increase the risk of serious injury or death, or damage the device or devices.

## Battery safety

Lithium-Ion batteries are classified by the U. S. Federal Government as non-hazardous waste and are safe for disposal in the normal municipal waste stream. These batteries contain recyclable materials and are accepted for recycling. Dispose of used batteries in accordance with local regulations.



**WARNING** – There are no user-serviceable parts in the battery . Do not disassemble or open, crush, bend or deform, puncture, or shred the battery. Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, or expose to fire, explosion, or other hazard. Do not expose to temperatures above +70 °C (+158 °F).

---


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 **WARNING** – Improper battery use may result in a fire, explosion, or other hazard.

- Do not short circuit a battery or allow metallic or conductive objects to contact the battery terminals.
  - Avoid dropping the device or battery. If dropped, especially on a hard surface, and the user suspects damage to the battery, take it to a service center for inspection.
  - In the event of a battery leak, do not allow the liquid to come in contact with the skin or eyes. If contact has been made, wash the affected area with large amounts of water and seek medical advice.
  - Battery usage by children should be supervised.
- 

## Power supply safety


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 **WARNING** – Use only AC and vehicle adapters intended for the device. Other external power sources may damage your product and void the warranty.

- Ensure the input voltage on the adapter matches the voltage in your location. Ensure the adapter has prongs compatible with your outlets.
  - The AC power supply is designed for indoor use only. Avoid using the AC power supply in wet areas.
  - Unplug the power supply from power when not in use.
  - Do not short the output connector.
- 

## Touch screen glass


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 **CAUTION** – The touch screen on this device is made of glass. This glass could break if the device is dropped on a hard surface or receives a significant impact. If the glass chips or cracks, do not touch or attempt to remove the broken glass. Cracked or chipped glass due to misuse or abuse is not covered under the product's limited warranty.

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## Service safety

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 **WARNING** – Do not attempt to take apart, open, service, or modify the product, accessories, or power supply. Doing so could present the risk of electric shock or other hazard. Any evidence of any attempt to open and/or modify this device, including any peeling, puncturing, or removal of any of the labels, will void the Limited Warranty.

---



## Safe environments of use


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 **WARNING** – Areas with potentially explosive atmospheres are often, but not always, posted and can include fueling areas, such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders. When you are in such an area, turn off your device, and do not remove or install battery chargers, AC adapters, or any other accessory. In such areas, sparks can occur and cause an explosion or fire.

---

## Distraction

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 **WARNING** – Using the device in some circumstances can distract you and may cause a dangerous situation. Observe rules that prohibit or restrict the use of devices (for example, avoid operating the device while driving a vehicle).

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## Telecommunications & Internet Association (TIA)

**Hearing Aids:** Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider, or call the customer service line to discuss alternatives.

**Pacemakers and Other Medical Devices:** The Health Industry Manufacturers Association recommends a minimum separation of six inches be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research. Persons with pacemakers should use the ear opposite the pacemaker to minimize the potential for interference. If you have any reason to suspect that interference is taking place, turn the phone OFF immediately.

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Turn the phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

## SAR

This device complies with FCC and CE standards when used as designed.

## Caring for your device

### Cleaning

Turn off the device, and disconnect it from external power. Use a soft, dampened cloth with either water or a diluted mild detergent. If a mild detergent is used, ensure all soap residue is removed. Do not use chemical cleaners.

### Touchscreen care

The rugged T100 tablet is rated IP65, and is designed to withstand extreme conditions and harsh treatment, however taking proper care of the touchscreen will prolong the life and ensure optimal display performance of the touchscreen of this product. Excessive or prolonged exposure to abrasives, oil, dust, chemicals, and ultraviolet light can affect the performance of your touchscreen over time.

To help protect the screen:

- **Clean it frequently.** Use a soft, lint-free cloth to wipe the screen. You can dampen the cloth with water or an eyeglass cleaner.



**WARNING** – Make sure that all ports and doors are fully closed, and that the device is not connected to an external power supply. Do not use chemical or abrasive cleaners.

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- **Keep it covered when not in use.** Store the T100 tablet in a carry case while you are in transit or not using it.
- **Keep it out of the sun when not in use.** Do not store the T100 tablet in direct sunlight for a long time unnecessarily. Ultraviolet light and excessive heat from sun-loading heat can damage the display.
- **Use proper touchscreen tools.** Use either fingers or the T100 tablet's EMR stylus, or other devices specifically designed for use with capacitive touchscreens to operate the touchscreen of this device. The use of ballpoint pens, metal tools or other sharp objects to operate the touchscreen may scratch and/or damage the surface of the touchscreen.
- **Avoid drops, tumbles, and abrasives.** The T100 tablet is designed to resist damage for drops up to 122 cm (4 feet) onto hard surfaces such as wood and concrete. However, you should protect the display from impact, pressure, and abrasive substances that can scratch it or crack it. The device should not be dropped unnecessarily. Use the screen protectors to keep the touchscreen clean and protected, following the instructions provided on the screen protector packaging.

## Battery care

**Use and storage temperature:** Lithium-ion batteries are sensitive to high temperatures, so keep the device's batteries out of direct sun for long periods, and do not leave batteries in a hot car, especially on a dashboard in full sun or other environments where temperatures can exceed +70 °C (+158 °F). Battery life can be shortened if stored, charged, or operated outside of these temperature ranges. Recommended storage temperature is at room temperature (~+20 °C / +68 °F). When you are using or charging the device, it is normal for it to get warm.

If the interior temperature of the device exceeds normal operating temperatures (for example, in a hot car or in direct sunlight for extended periods of time), you may experience the following as it attempts to regulate its temperature automatically:

- The device stops charging.
- If the device cannot regulate its internal temperature, it may go into a Sleep state until it cools (see [Sleep state, page 29](#)).

Move the device to a cooler location out of direct sunlight and wait a few minutes before trying to use the device again.

**Charging:** Recharge the battery any time; the battery does not need to be empty or low before you recharge it. However, it is best to let the battery run to below 10 percent at least once a month before you recharge it. Use only the manufacturer designated charging accessories to recharge the batteries. Charge only at temperatures between 0 °C and +45 °C (32 °F and 113 °F) for best battery life and performance.

The T100 tablet is designed to work in ambient temperatures between -20 °C and 60 °C (-4 °F and 140 °F) and to be stored in temperatures between -40 °C and 70 °C (-40 °F and 158 °F). Avoid exposing the device to dramatic changes in temperature or humidity.

## Product specifications

Operating System	Microsoft Windows 10 Professional, 64-bit
Processor	Intel® 8th Generation Core™ i5
Graphics	Intel HD Graphics 620
RAM	16 GB
User storage (SSD)	512 GB
Display	10.1" LED-backlight screen with capacitive multi-touch 1920 x 1200 pixels EMR stylus support

Battery & Power	Standard capacity 90 Wh Internal, non removable battery Charge time: 4 hours
I/O module connectors	USB 3.0 Type-C (x2) DC power input (1.7 mm DC in) Office stand
Audio	Speaker (2W) Microphone 3.5mm audio-jack headset connector
Bluetooth	BT 5.0
Wi-Fi	2.4 GHz / 5 GHz 802.11 ac
4G LTE Mobile broadband (optional)	MicroSIM LTE B2, B4, B5, B13, B17 and B25 , HSPA+, GSM/GPRS/EDGE, North America (Sierra Wireless <b>EM7565</b> ) LTE B1, B3, B7, B8 and B20, HSPA+, GSM/GPRS/EDGE, International (Sierra Wireless <b>EM7565</b> )
GNSS	u-blox Neo-M8T (Wi-Fi, 4G) xx channels GPS L1 C/A, GLONASS, Beidou, QZSS, SBAS Integrated Real-time: SBAS (EGNOS, WAAS, MSAS, GAGAN), < 4 meter typical Dual constellation: GPS+GLONASS, or GPS+Beidou
Camera	8MP, Auto Focus
Sensors	Accelerometer E-Compass Gyroscope Ambient Light Sensor Proximity Sensor
Environmental	<ul style="list-style-type: none"> <li>Water and Dust Ingress Protection: IP65 - <b>IEC 60529 Edition</b></li> </ul>

## 2.2:2013

- Vibration and Shock Resistance:
  - MIL-STD-810G method 501.6. Procedure-II and Method 502.6, Procedure-II
- EMI / EMC Tolerance: MIL-STD-461F
- Operating temperature: -20 °C to +60 °C (-4 °F to 140 °F)
- Storage temperature: -40 °C to +70 °C (-40 °F to 158 °F)
- Humid environment storage and operation - 0%-90% non-condensing conditions:
  - MIL-STD-810G w/Change 1, Method 502.6, Procedure I-Storage
  - MIL-STD-810G w/Change 1, Method 502.6, Procedure II-Operating
  - MIL-STD-810G w/Change 1, Method 501.6, Procedure I: Table 501.6-III. High Temperature cycles, climatic category A1-Hot Dry
  - MIL-STD-810G w/Change 1, Method 501.6, Procedure II: Table 501.6-II. High Temperature cycles, climatic category A2-Basic Hot
  - MIL-STD-810G w/Change 1, Method 507.6, Procedure-I: Table 507.6-I. High humidity diurnal categories, Induced.

Mechanical	279 x 200 x 18.5 mm / 11 x 7.9 x 0.73 inches. (W x H x D) 1.65 kg
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Regulatory	<p>Tablet</p> <p>FCC part 15 CLASS B, part 22h, part 24E, part 27 <b>FCC part 90</b></p> <p>IC: RSS-130, RSS-132, RSS-133, RSS-139, RSS-247, <b>RSS-199</b></p> <p>CE: EMC RED Article 3.1(b), Radio RED Article 3.2, Health RED Article 3.1(a)</p> <p>MIL-STD-461: RE101, RE102, RS101, RS103 IEC 60950-1 CB</p> <p>Battery</p> <p>UN38.3, UL2054+UN60950-1, UL1642, IEC 62113 + IEC60950-1, CE EMC, CQC</p>
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# Introduction

- ▶ [Registration](#)
- ▶ [Configuration options](#)
- ▶ [In the box](#)
- ▶ [Replacement and spare or optional accessories](#)
- ▶ [Parts of the T100 tablet](#)

This user guide describes how to configure and use the Trimble® T100 tablet powered by the Microsoft® Windows® 10 Professional operating system. The information in this guide supplements the information in the Quick Start Guide, which you received in the box with the device.

Even if you have used other Trimble handheld or tablet field computers before, it is recommended that you spend some time reading this guide to learn about the special features of the product.



**WARNING** – Before you use this product, make sure that you have read and understood all safety requirements. Failure to follow these safety instructions could result in fire, electric shock, or other injury, or damage to the tablet computer and/or other property. For more information refer to [Safety information, page 15](#) of this guide.

---

## Registration

To receive information regarding updates and new products, contact your local dealer or visit the Trimble customer registration website at [www.trimble.com/register](http://www.trimble.com/register). When you have registered, you can select the newsletter, upgrade, or new product information.

To register your device, you will need the serial number. The serial number is a unique number of your T100 tablet and is located on a label inside the battery cavity.

## Configuration options

The T100 tablet is powered by the Windows 10 Professional operating system, and is available in the following main configurations:

	T100 (Wi-Fi)	T100 (4G LTE)
WLAN (Wi-Fi)	Yes	Yes
4G Data	No	Yes
Memory Storage (SSD)	512 GB	512 GB
GNSS Receiver	U-blox Neo-M8T	U-blox Neo-M8T

## In the box

A standard pack-out has the following items:

- Trimble T100 tablet with integrated batteries
- AC-DC USB-C Power Adapter
- USB-C to USB-A adapter
- Quick Start Guide
- EMR Stylus with Tether
- Replacement EMR Stylus tips
- Screen protector

## Replacement and spare or optional accessories

A wide range of replacement and optional accessories are available to purchase for the T100 tablet, including:

P/N
EMR Stylus, (with replacement tips and removal tool). See <a href="#">Using the EMR stylus, page 32</a> .
Handstrap
Screen Protector (single)
Vehicle Power Supply, 11-16V DC, 19V/65W out
Office Stand (w.o. AC Adapter). See <a href="#">Using the office stand, page 43</a> .
Pole mount, with quick release. See <a href="#">Mounting the tablet on a pole, page 44</a> .



## Parts of the T100 tablet



1 Dual microphones

2 Directional pad & OK button

3 Functional keys x 4

4 Power button

5 USB C-Type Ports x2

6 Stylus tether loops x 4

7 Access to MicroSIM card & MicroSD card slots

8 Camera

9 Trimble EMPOWER module docks x 2

# Basic setup and operation

- ▶ Installing a SIM card
- ▶ Installing an SD card
- ▶ Installing a screen protector
- ▶ Charging and power modes
- ▶ Using the touchscreen
- ▶ Using a USB or Bluetooth mouse and keyboard
- ▶ Using the EMR stylus
- ▶ Using the tablet's keys

This section tells you how to get started using the T100 tablet.

When you start the T100 tablet for the first time, the Microsoft Windows operating system will take you through some basic set-up steps; follow the instructions on the screen.

For more details on setting up and using the Windows 10 operating system see [Using the Windows 10 operating system](#) and [Get Started with Windows 10](#) on the Microsoft Windows support website.


## Installing a SIM card

To use the integrated 4G cellular data modem, you will need a microSIM card and a data plan from your local cellular service provider. If you are unsure, check with your mobile operator.



**CAUTION** – The SIM panel cover can be damaged if handled carelessly; take care not to twist or warp it when opening or closing.

---

1. If the device is on, turn it off; tap-hold , then tap **Shut down or sign out/ Shut down**.
2. Remove the screws that hold the SIM panel cover (see [Parts of the T100 tablet, page 25](#)) in place on the back of the tablet.

3. Slide the SIM panel cover to the open position.
4. Place your SIM card into the SIM card holder, ensuring its orientation is correct as shown on the device.
5. Push the SIM card into the SIM card holder until it locks in place.
6. Replace the SIM panel cover, and reinsert and tighten the screws.


## Installing an SD card

The device includes 512 GB of onboard storage. To expand the storage, use a microSD card. SD cards up to 2 TB are supported.



**CAUTION** – The SD card door can be damaged if handled carelessly. Take care not to twist or warp the door when opening or closing it.

---

1. If the device is on, turn it off; tap  / **Power/ Shut down**.
2. Using a Phillips screwdriver, loosen the screws to remove both the module bay covers from the back of the device.  
***NOTE** – If you are using EMPOWER modules, remove them in the same way.*
3. Using a Phillips screwdriver, remove the screws to open the SD bay door.
4. Place the SD card into the SD card slot.
5. Close the SD bay door, and tighten the screws.
6. Replace the module bay covers, or if using modules, re-attach them. See [Using Trimble EMPOWER modules, page 45](#).

## Installing a screen protector

The T100 tablet is fitted with a chemically strengthened glass touchscreen which is highly resistant to abrasion and impact damage. However to ensure maximum protection, it is recommended that you use a Trimble-approved T100 tablet screen protector.

To install a screen protector:

1. Place the device on a clean, flat surface.
2. Clean the touchscreen with a damp cloth, alcohol wipe or similar.
3. Polish and dry the screen to remove any dust with a lint-free cleaning cloth.
4. Remove the protective film from the screen protector.

5. Align the screen protector with the glass portion of the display. Use the edge of the display as a guide. The screen protector should line up evenly with the edge of the keypad and the edges of the device.
6. Carefully lay the screen protector down on the screen. If you make a mistake and the glass looks off-center, you can gently lift the screen protector up and realign it. Then, once the protector is on the screen, give it a soft press in the center and allow the adhesive surface to grip to the screen naturally.
7. If there are any bubbles remaining, use the cloth provided to gently smooth them toward the edges of the screen protector.

For more information on where to purchase the correct screen protector for your device, contact your local Trimble reseller.

## Charging and power modes

It takes up to 4 hours to charge the T100 tablet battery from an empty state. It may take longer if you are using your device for standard power-intensive activities, for example using GNSS or processing a lot of data while you are charging it.

### Charging the battery

1. Connect the appropriate international plug adapter for your region to the AC adapter.
2. Connect the power cord to the charging port on the device.
3. Plug the power supply into an electrical outlet.

A blue battery LED on the front left of the tablet shows the charging status. When connected to mains power (battery is charged/ charging), this shows:

- Battery capacity 100%: Solid blue
- Battery capacity <100%: Flashing blue

When not connected to mains power (battery is discharging), it shows:

- Battery capacity is between 100% and 25%: Solid blue
- Battery capacity is between <25% and 10%: Solid orange
- Battery capacity is < 10%: Flashing orange

### Turning the device on

To turn on the device, push and quickly release the Power button ( see [Parts of the T100 tablet, page 25](#)).

**NOTE** – Do not press the Power button repeatedly; do not hold the power key for four seconds or longer.

## Power options

The Windows 10 Pro operating system comes with pre-defined power options (Balanced, Power Saver, and High Performance). To access Power Options:

1. On the Desktop, tap the **Battery icon** in the **Notifications** bar at the bottom right of the screen, then tap **Power & sleep settings**.
2. Make sure **Power & sleep** is selected in the list on the left, then under **Related settings**, tap **Additional power settings**.



By default, the tablet is in Balanced mode.

You can also set the times for the screen to turn off, and the device to go into Sleep state here.

## Sleep state

If you do not use your device for a number of minutes (as set under **Power & sleep settings** / **Power & sleep**) the screen turns off and the device goes into a power-saving Sleep state. The Sleep state enables your device to resume quickly when you want to start working again.

You can also manually place the device into Sleep state; tap-hold , then tap **Shut down or sign out/ Sleep**.

**TIP** – You can also access the **Sleep** option from the quick-access Power options above the  icon; tap , then tap the quick-access Power icon, then tap **Sleep**.

To wake the device from Sleep state, press the Power button. After waking your device, to unlock it:

1. Swipe up from the bottom edge of the screen.
2. At the sign-in screen, tap **Sign in** and if required enter your password or PIN.

**NOTE** – Sleep state is different from the screen 'turning off' to save power, from which you can 'wake' the screen by tapping / swiping it.

## Restarting the device



To restart your device, tap-hold , then tap **Shut down or sign out/ Restart**.

**TIP** – You can also access the **Restart** option from the quick-access Power options above the  icon; tap , then tap the quick-access Power icon, then tap **Restart**.

## Turning off the device

To turn off the device, tap-hold , then tap **Shut down or sign out/ Shut down**.

For information on customizing power management features, see [Power options, page 29](#).

**TIP** – You can also access the **Shut down** option from the quick-access Power options above the  icon; tap , then tap the quick-access Power icon, then tap **Shut down**.

## Checking the battery charge

You can check the battery charge:

- on the Lock screen. When you wake the device, the battery status appears in the lower-right corner of the Lock screen.
- on the Desktop taskbar. The battery status appears on the right side of the taskbar. Tap the battery icon for information about the charging and battery status, including the charge percent remaining.
- on the Status bar. The battery status appears in the top-right corner of the status bar. To access the detailed battery charge from the lock screen, swipe down from the top of the display.

## Making your battery last longer







Following are some practical suggestions that you can do to maximize the operating time of the battery:

- Enable Power Management, and choose a power plan that saves power. A power plan is a collection of hardware and system settings that control how the device manages power.
- Decrease the display brightness to the lowest comfortable level.
- Shorten the length of time before the operating system turns off the display.
- If you use a USB flash drive, unplug it when you are not using it. Many USB devices use power just by being connected.
- Turn off the wireless radios when you are not using them. See [Connecting to and using wireless networks, page 39](#).
- Turn off the tablet computer when you are not using it. See [Turning off the device, page 29](#).

For more information on making your battery charge last longer, refer to the help topic on *Battery Saving tips on the Windows 10* support site on [www.microsoft.com](http://www.microsoft.com).

## Using the touchscreen

Your T100 tablet can be easily operated with the touchscreen (using your fingers or the EMR stylus), a mouse, and the keypad. You can easily switch between any of these input methods. The main input gestures and functions supported on this device are:

Tap 	Tap once on something.	Opens/executes the action of what you tap on. To enter text, tap where you want to type; the onscreen keypad displays.
Press and hold 	Press and hold your finger or the EMR stylus down for a few seconds.	Shows a menu with options related to what you're doing (like right-clicking with a mouse). On the pop-up menu that appears, tap the action you want to perform.
Double-tap 	Double-tap on something.	Tap quickly twice on a webpage, map, or other screen to zoom. Double-tapping after pinching to zoom in some apps, such as Browser, reflows a column of text to fit the width of the screen.
Slide / swipe 	Slide / swipe your finger or the EMR stylus across the screen.	Scrolls through what's on the screen. Quickly move your finger across the surface of the screen, without pausing when you first touch it, to scroll a page or a list up or down. Scrolls vertically or horizontally.
Drag 	Drag your finger or the EMR stylus across the screen.	Hold your finger or the EMR stylus on an item for a moment and then, without lifting your finger/the EMR stylus, move across the screen until you reach the target position. <ul style="list-style-type: none"> <li>• Drag in a list to select multiple items.</li> <li>• Drag items on the screen to reposition them.</li> </ul>
Pinch / stretch 	Pinch your thumb and forefinger together or move them apart.	Zooms in or out of a website, map, or picture.

**Rotate**

Put two or more fingers on an item and then turn your hand.

**Swipe from edge**

Swipe in from an edge of the screen.

- Left edge swipe. Displays the Task View, the universal task-switching interface. See [Using Task View and virtual desktops, page 36](#)
- Right edge swipe. Displays the Action Center. See [Using the Action Center, page 35](#).
- Top edge swipe. Displays the Notification bar.
- Bottom edge swipe. Displays the taskbar when the currently-running app is displayed full screen.

## Using the onscreen keypad

You can type on the device using the touchscreen keypad. To access the onscreen keypad, tap in a text field. To hide the keypad, tap X in the top right corner of the keypad.

## Using a USB or Bluetooth mouse and keyboard

You can attach a physical keyboard, mouse and other peripherals to your device via USB or Bluetooth wireless technology. For more information see [Connecting to accessories and other devices, page 43](#).

## Using the EMR stylus

Take notes, draw, navigate, and mark up documents directly on the screen using the EMR stylus. The EMR stylus works by wireless transfer, conversion, and detection of electromagnetic waves for use on touch screens.

The EMR stylus is designed to work with the tablet automatically; no Bluetooth or Wi-Fi connection is required. The stylus works once it is close to the touchscreen.

**NOTE** – When using the EMR stylus, the screen will not respond to finger touch.


## Tethering and storing the stylus

Tether the EMR stylus to any of the four corners of the back of the tablet. Store the stylus in the stylus holder.



## Caring for the stylus

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 **CAUTION** – Read the instructions carefully. Failure to follow the instructions could result in damage to the EMR stylus and voiding its warranty.

---

- Use the EMR stylus only in accordance with the operation guide.
- Do not attempt to open or disassemble the EMR stylus as this will void the warranty.
- Do not expose the EMR stylus to extreme temperatures or direct sunlight.
- If there is any damage or broken parts, do not use the EMR stylus. Contact your reseller or service provider.
- Clean with a dry cloth. Do not use water, soap, detergent, or other chemicals.
- Operating temperature: 0 °C to +50 °C (+32 °F to +122 °F)
- Storage temperature: -30 °C to 70 °C (-22 °F to +158 °F)

## Using the tablet's keys

There are a number of keys on the front right of the tablet:

- Directional pad
- OK key
- 4 function keys
- Power button




# Using the Windows 10 operating system

- ▶ Using accounts
- ▶ Using the Start menu
- ▶ Using the Action Center
- ▶ Using the Windows Mobility Center
- ▶ Using Task View and virtual desktops
- ▶ Settings
- ▶ Display settings: adjusting the backlight
- ▶ Display settings: rotation lock

This section introduces some basic information on using the Windows 10 Pro operating system on your T100 tablet. For comprehensive information, go to [Get Started with Windows 10](http://windows.microsoft.com) on <http://windows.microsoft.com>.

## Using accounts

When you set up your T100 tablet, an account is set up for you. You can create additional accounts later for each user of the device, so that each person using the device can have their own settings.

To set up additional accounts and to change account settings, tap , then tap the quick-access Accounts icon above the  icon. Or, go to  / Settings / Accounts.

## Sign in

1. Press the Power button to turn on or wake the T100 tablet.
2. Swipe up on the screen.

3. If there are multiple accounts set up on the tablet, select your account from the list. Tap **Sign in** and enter your password (if one has been set).

## Sign out

Tap-hold , and tap **Shutdown or sign out**, then tap **Sign out**.

## Using the Start menu


Tap  open the **Start** menu.

At the lower left of the **Start** menu, you'll find quick links to **Account** settings, all other **Settings**, and **Power** (shut down, sleep, and restart).

The apps you've used most often appear at the top of the **Start** menu.

Tiles on **Start** act as quick links to apps. You can rearrange, resize, add, and remove tiles whenever you want. To add an app tile, tap-hold it in the **Start** menu and drag-drop it to the **Tiles** area. For more information, see [Organize your apps](http://windows.microsoft.com) on <http://windows.microsoft.com>.

## Using the Action Center

Swipe in from the right edge of the screen or tap **Action Center**  on the taskbar to open the Action Center. Examples of what you can use the Action Center for include:

- viewing notifications
- adjusting common settings like Wi-Fi connections or screen brightness
- creating a wireless connection to other devices

For more info, see [Find your notifications](http://windows.microsoft.com) on <http://windows.microsoft.com>.



## Using the Windows Mobility Center

Tap-hold , and tap **Mobility Center**. Use the Mobility Center to, for example:

- view device information
- adjust common settings such as screen brightness, screen rotation, and volume
- manage Wi-Fi and Bluetooth connections

## Using Task View and virtual desktops

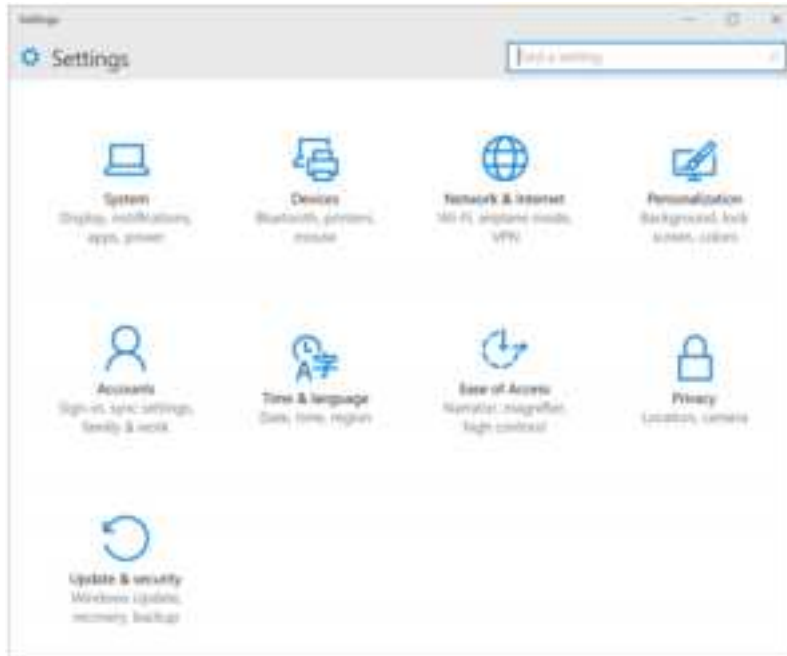
Task View allows you to quickly hide all windows and show the desktop, find an open window, and manage windows across multiple "virtual desktops".

Swipe in from the left edge of the screen or tap **Task View** on the taskbar to display all open windows, access any virtual desktops you have set so you can switch between them, and add more virtual desktops if you need to.



## Settings



Tap  / **Settings** for access to all your settings.




## Display settings: adjusting the backlight

The T100 tablet is equipped with a high brightness outdoor readable display. You can easily increase the brightness of the display to increase the readability of the device in bright sunlight conditions, or turn down the brightness to help conserve battery power when working indoors or in dull conditions. You can also have the device automatically adjust the backlight power depending on the ambient light conditions.

To quickly adjust the backlight setting:


1. Swipe in from the right edge of the screen or tap **Action Center**  on the taskbar to open the Action Center.
2. Tap the brightness icon  to adjust the display brightness setting. The backlight cycles between 0%, 25%, 50%, 75%, and 100% power. Tap until you reach the backlight level that best suits your conditions.

To manually adjust the backlight setting:

1. Tap  / **Settings** / **System** / **Display**.
2. Use the brightness level slider to fine tune the display brightness level.

## Display settings: rotation lock

The T100 tablet is equipped with orientation sensors that can detect if your device is in portrait or landscape orientation. The operating system can automatically adjust the display to match your device orientation, or you can lock the orientation.

To adjust the automatic display orientation feature, swipe in from the right edge of the screen or tap **Action Center**  on the taskbar to open the Action Center, then select

rotation lock  to turn rotation lock on or off.

# Connecting to and using wireless networks

- ▶ Airplane mode
- ▶ Working with Wi-Fi networks
- ▶ Working with cellular broadband

The T100 tablet supports wireless connectivity, allowing you to connect to wireless networks using the built-in Wi-Fi radio (also sometimes called Wireless LAN, WLAN, or 802.11).

The T100 tablet 4G model comes with built-in cellular broadband data (also called Wireless WAN, WWAN, or cellular data) capability.

This section describes how to get online with your T100 tablet using these wireless networking capabilities.

## Airplane mode

If you are traveling on an airplane, or don't need to use wireless functions on the T100 tablet for a while, use Airplane mode to turn off all wireless radios with transmitting features built into the T100 tablet, including Bluetooth, Wi-Fi, Cellular, and GNSS, as well as any wireless radios connected to the T100 tablet.



To turn on Airplane mode, tap the Wireless network icon  in the bottom-right corner of the screen, then tap Airplane mode.

## Working with Wi-Fi networks

Using Wi-Fi you can connect to a wireless network and browse the Internet, download apps, send email messages, access online services, or access other computers and devices on your network.

Before you can send and receive data over Wi-Fi, you need to turn on Wi-Fi on your T100 tablet and connect to a wireless network.

### Connecting to Wi-Fi

1. Tap the Wireless network icon  in the bottom-right corner of the screen.  
A list of available wireless networks appears.
2. Select the Wi-Fi network you want to connect to.
3. Tap **Connect**. If prompted, enter your network security key (network password), and tap **Next**.
4. If prompted, choose whether you want to share with other computers and devices on the network. Select **No** if you are connecting to a network in a public place like a café.
5. To check your connection, tap , and select **Microsoft Edge**. Some wireless networks may require you to enter a password in a browser window.


### Disconnecting from a Wi-Fi network

1. Tap the Wireless network icon  in the bottom-right corner of the screen.
2. Select the network that has a **Connected** status and tap **Disconnect**.

### Forgetting a Wi-Fi network

If you do not want your device to automatically connect to a saved Wi-Fi network, you can forget that network.

To forget a wireless network so it no longer appears in your list of networks:



1. Tap  / **Settings**.
2. Select **Network and Internet / Wi-Fi / Manage known networks**.
3. Tap the network you want to forget, then tap **Forget**.



## Working with cellular broadband

Before you can connect to a cellular broadband network, you must insert a SIM card (see [Installing a SIM card, page 26](#)), turn on Cellular data, and configure the connection.

### Connecting to cellular broadband

1. Tap the Wireless network icon  in the bottom-right corner of the screen, tap **Cellular** to turn it on, then tap-hold it and tap **Go to Settings**. (Or, tap  / **Settings** / **Network and Internet** / **Cellular**.)
2. Under **Cellular**, select the name of your operator—for example, AT&T.
3. If you want to connect to this network every time it's in range, select **Connect automatically**.
4. Windows will switch automatically between Wi-Fi and cellular broadband as needed. You might incur extra charges if you allow roaming.
5. Tap **Connect**.

For more information, refer to the help topic on *Cellular settings in Windows 10* on the Windows 10 support site [www.support.microsoft.com](http://www.support.microsoft.com).

### Locating the device's IMEI number

The IMEI number is a unique 15-digit number that identifies the cellular module installed on your device. Your cellular broadband operator may need to know the IMEI number of your device in order to register the device with the network and activate your cellular broadband data plan.

If your T100 tablet is cellular broadband enabled, the IMEI number will be printed on the serial number label under the battery.

Alternatively, to check the IMEI number in the operating system:

1. Tap **Settings** / **Network and Internet** / **Cellular**.
2. Select the Cellular module icon, then select **Advanced options**.  
The cellular module properties (including the IMEI) are displayed in the **Properties** section.
3. To copy the IMEI number to the clipboard, select **Copy**, then paste the text into your desired application (for example, Notepad, or the Email client) using the **Paste** command or the Ctrl+V keypad shortcut.

If you cannot find the IMEI number for your device, contact your reseller.

# Working with GNSS

- ▶ [Using the Trimble GNSS Setup app](#)
- ▶ [Using the uBlox uCenter application](#)

The tablet has a GNSS (Global Navigation Satellite System) receiver module built in and includes the Trimble GNSS Setup app.

## Using the Trimble GNSS Setup app

The tablet has an internal GNSS receiver. Use the GNSS Setup app which is pre-installed on the tablet to configure the GNSS receiver.

The GNSS receiver supports the following GNSS constellations:

- GPS L1 C/A
- GLONASS
- BeiDou
- QZSS

SBAS is also supported (EGNOS, WAAS, MSAS, GAGAN), with 2-5 meter typical accuracy.

The integrated GNSS module also supports dual constellation:

- GPS+GLONASS, or
- GPS+Beidou

**NOTE** – *You cannot use GLONASS and BeiDou at the same time.*

## Using the uBlox uCenter application

The uBlox uCenter app allows for more granular configuration settings of the GNSS receiver. If required, you can download it from the uBlox website.

# Connecting to accessories and other devices

- ▶ Using the office stand
- ▶ Mounting the tablet on a pole
- ▶ Connecting to USB accessories
- ▶ Connecting to Bluetooth accessories
- ▶ Using Trimble EMPOWER modules

You can connect monitors, accessories, and other devices directly to your T100 tablet using USB or Bluetooth. Some custom accessories can connect to the device through the proprietary docking connector.

## Using the office stand

An optional office stand is available for the T100 tablet, for docking, charging, and connection to a range of USB peripherals, including keyboard and mouse. The office stand comprises a DC-in port for the AC-DC adapter, an HDMI port, an Ethernet port, and four USB ports.

When using the office stand:

- Make sure the T100 tablet is securely seated onto the office stand.
- The office stand must be powered by the AC-DC adapter for the Ethernet and USB ports to function.

To use the office stand with the T100 tablet:

1. Plug the AC end of the office stand power cord into an electrical outlet or power strip, and plug the other end into the power port on the office stand.
2. If you want to use a wired network connection, connect a network cable to the Ethernet port on the office stand.

3. Connect your computer peripherals to the USB ports on the office stand.
4. Connect a cable from your monitor to the HDMI port on the office stand. If your monitor cable doesn't have an HDMI connector, you'll need to purchase another cable or an adapter.
5. Remove the cover from the docking connector on the bottom of the T100 tablet. Store the cover somewhere safe so that you can reuse it when you remove the tablet from the office stand.
6. Connect the T100 tablet to the office stand by placing it in the office stand. Take care to make sure that the docking connector pins in the office stand are correctly lined up with the docking connector on the T100 tablet.

## Mounting the tablet on a pole

1. Attach the pole clamp to the pole.
2. Attach the cradle to the pole clamp using the quick-disconnect connector.
3. Unlock the upper arms on the cradle using the slider on the back and lift the arms into the upper position.
4. Insert the tablet into the cradle, bottom part first, guiding it into the two guides and docking connector in the middle.
5. When the tablet is correctly seated in the cradle, push the two arms down until you hear them click into place, indicating a secure lock.

## Connecting to USB accessories

The T100 tablet has two USB Type C ports for connecting USB devices such as a flash drive, scanner, printer, keyboard, or mouse.

Other types of USB devices may require drivers.

To connect a USB device, flip open a port cover on the bottom of the T100 tablet and plug the device cable into the USB Type C port.

## Connecting to Bluetooth accessories


The T100 tablet has embedded Bluetooth wireless technology—a short-range wireless communication technology that allows wireless data transfer and communication between devices over a distance of up to 10 meters (30 feet).

Use the Windows System Tray, [Windows Mobility Center](#), or [Action Center](#) to configure Bluetooth wireless connections. Follow the instructions and options in the Bluetooth application.

**TIP** – To save battery, turn off Bluetooth when you are not using it. Bluetooth is off when the device is in Airplane mode.

Before you can transfer data or communicate between your T100 tablet and another Bluetooth enabled device, you must pair the T100 tablet and the device.

To pair and connect the T100 tablet with a Bluetooth device:

1. Turn on the Bluetooth device and make it discoverable. To learn how to do this, check the documentation for your Bluetooth device or go to the manufacturer's website.
2. Tap  / **Settings** / **Devices** / **Bluetooth**, or use the Action Center or Mobility Center to access Bluetooth settings.
3. Make sure the slider is set to On, and wait while the T100 tablet searches for Bluetooth devices.
4. In the list of Bluetooth devices, select the device you want to pair with your T100 tablet, then tap **Pair**.
5. Follow the on-screen instructions to finish pairing your device.
6. If the other device requires a passcode (sometimes called a pairing code), you'll be prompted for it. If you don't know the passcode, check the information that came with your device or the manufacturer's website.

## Using Trimble EMPOWER modules

Trimble EMPOWER modules can be used to extend or expand the basic capabilities of your device. Each EMPOWER module can be installed, removed, or moved from one EMPOWER-enabled device to another.

The T100 tablet allows up to two EMPOWER modules to be installed at a time.

For more information about using EMPOWER modules, refer to the module documentation available here: [www.trimble.com/empowermodules](http://www.trimble.com/empowermodules).

## Installing EMPOWER modules

1. Make sure your device is turned off. For more information, see [Charging and power modes, page 28](#).
2. Turn the device over, and using a Phillips #1 screwdriver, loosen the 2 screws on the EMPOWER module bay cover to remove it.  
  
Store the EMPOWER module bay cover somewhere safe for potential future use.
3. Hook the EMPOWER module onto the device, ensuring that the slots on the top of the device line up with those on the EMPOWER module.

4. Tighten the 2 captive screws at the bottom of the EMPOWER module using a Phillips #1 screwdriver. Do not overtighten the screws.
5. Turn on the device and start the EMPOWER Hub (found under Start / EMPOWER / EMPOWER Hub). The EMPOWER Hub is a centralized location for managing and monitoring your EMPOWER modules.

**NOTE** – Some modules may require that additional drivers and/or supporting applications be installed before the base device recognizes the module. These files can be downloaded from: [www.trimble.com/empowermodules](http://www.trimble.com/empowermodules).

**NOTE** – Before you remove a module from the device, make sure the device is powered off. Reattach the module bay cover when no module is attached.

# Using the camera


- ▶ Taking photos and videos
- ▶ Changing camera settings
- ▶ Enable the Camera app to access your location to geo-tag photos
- ▶ Viewing photos and videos

The T100 tablet is fitted with a 5 MP camera.

## Taking photos and videos


By default, the Camera app is ready to take photos, but you can switch easily between photo and video mode.

To take a photo or record a video:

1. Tap  / **Camera**.
2. Tap the on-screen **Camera** button to take a picture, or tap the **Video** button to switch to video mode, then tap it again to start recording.


Your latest photo or video shows as a thumbnail in the lower right corner of the window. You can tap this to access the Pictures library. See [Viewing photos and videos, page 49](#) for more information.

## Changing camera settings

Tap  / **Camera** to launch the Camera app. To change settings, do any of the following as required:



- To manually set the brightness or exposure (Exposure compensation), tap the small arrow at the top center of the window (near the **Watch** icon), then tap the **+/-** icon. A manual slider appears on the right side of the window, around the **Camera** button. Move the slider upwards to brighten your photos and videos, or move it downwards to

darken them.

- To set the focus to automatic (default), or manual, tap the small arrow at the top center of the window (near the **Watch** icon), then tap the **Focus** icon. A manual slider appears on the right side of the window, around the **Camera** button. Move the slider upwards or downwards to set the focus as required.
- To set a time delay, tap the **Watch** icon at the top center of the window. The timer enables you take pictures with a delay of 2, 5, or 10 seconds. To select the required delay, tap the **Watch** icon until the number of seconds' delay that you want displays (shown as a small number near the **Watch** icon). When a time delay is set, each time you take a picture, the Camera app displays a timer in the middle of the window that indicates when the photo is captured.
- Tap  in the top right corner of the window to access more settings, such as:
  - what happens when you press and hold the camera button.
  - the photo aspect ratio.
  - the framing grid.
  - video recording settings, like frames per second or flicker reduction.
  - where photos and videos are saved. By default, your photos and videos are saved to **Pictures / Camera Roll**.
  - location info. See [Enable the Camera app to access your location to geo-tag photos, page 48](#) for more information.

To hide the Camera settings, tap anywhere in the window away from the **Settings** panel.

## Enable the Camera app to access your location to geo-tag photos

1. Tap  / **Camera** to launch the Camera app.
2. Tap  in the top right corner of the screen.
3. Under **Related settings**, tap **Choose whether camera can use location info**.
4. Tap **Yes** to confirm you want to switch apps.
5. In the **Settings** screen, make sure **Location** is selected.
6. Under **Location**, if the device shows **Location for this device is off**, tap **Change**, and tap the **Location for this device** switch to turn it **On**.



7. Scroll down to **Choose apps that can use your precise location**, and tap the **Camera** switch to turn it **On**.
8. Close the **Settings** app to return to the **Camera** app.

## Viewing photos and videos

By default, your photos and videos are saved to **Pictures / Camera Roll** on the T100 tablet.

There are several ways to look through and work with your photos and videos:

- In the **Camera app**, tap the thumbnail of the last photo or video you captured; this thumbnail appears in the bottom right corner of the window. The photo/video opens in a new window. Use the arrows to scroll through the collection.  
  
From within this window, you can also quickly go to your **Pictures** library—tap **View All photos** in the top left corner of the window.
- Open **File Explorer**, and go to your **Pictures** library and open the **Camera roll** or the folder you have saved photos/videos in.
- Use the **OneDrive** app.

# Using the pre-installed apps

▶ [Bundled Microsoft apps](#)

▶ [Getting more apps](#)

The T100 tablet comes with a range of useful pre-installed software. This chapter describes the most important pre-installed apps you should know about, and summarizes what they can be used for.

## Bundled Microsoft apps

Some of the useful applications that come bundled with your T100 tablet are:

- OneNote: You can use the OneNote app to take notes and store them in the cloud. For more info, see [www.onenote.com](http://www.onenote.com).
- Mail: Mail automatically organizes your inbox. You can add multiple accounts and access them through this single point.
- Calendar: Use Calendar to manage your schedule.
- People: The People app brings all your contacts together in a single space. See each contact's email address, phone number, website, and other information at a glance.
- Microsoft Edge: Microsoft Edge gives you fast and fluid access to the Internet. Open pages in Reading View, save them to your reading list, or take notes right on the page using inking. See [Get to know Microsoft Edge](#) on [www.microsoft.com](http://www.microsoft.com) for details.
- Camera: The Camera app lets you take regular photos, photo bursts, or video. See [Using the camera, page 47](#) for more information.
- Weather: The Weather app offers hourly, daily, and 10-day forecasts as well as historical information and annual weather trends.

## Getting more apps

You can install more apps and programs from the Windows Store, websites, or a CD or DVD. To learn more see [How to install programs on Windows 10](https://support.microsoft.com) on <https://support.microsoft.com>. To find applications for your T100 tablet, go to Microsoft Store on [www.microsoftstore.com](http://www.microsoftstore.com).

# Troubleshooting, downloading updates, and repair

- ▶ [Troubleshooting](#)
- ▶ [Operating system and software updates](#)
- ▶ [Repairing your device](#)

## Troubleshooting

This section contains answers to some common troubleshooting questions. If you encounter problems when using your T100 tablet, try the following troubleshooting tips to detect and solve the problem. If problems persist, contact your local reseller for support.

### Further assistance and support with the Windows 10 Pro operating system

For comprehensive online support, how-to guides, troubleshooting articles and related downloads for the Windows 10 Pro operating system, go to the online Microsoft support pages for the Windows 10 operating system.

### Performance issues

#### Device is running slowly

- Operating system updates may be installing.

Windows 10 Pro may have automatically downloaded software or operating system updates, and is installing these in the background. While these updates are being installed, system performance may be reduced, or wireless connectivity speed may appear to be slower than normal.

- You may have too many background applications running.

Some programs start automatically and run in the background. You can disable these programs at startup to improve Windows startup time and overall system performance.

- You may have malware or a virus.

A virus or other malicious software could cause your device to run slowly. Check whether your device has a virus by using Windows Defender, which is included with Windows 10, or refer to the documentation for your third party antivirus software.

- Check your wireless network speed.

If the apps you are using are connecting to the Internet, a poor network connection may be causing them to run slowly. For detailed information on checking your network, see [Wi-Fi speed is slow, page 53](#).

- Check for low disk space.

You may be able to improve performance if you free up some disk space on your device. Disk Cleanup can delete temporary and system files, empty the Recycle bin, and remove apps and data that you no longer need.

- Your device may have overheated.

If you are using your device in a hot environment and/or are using a processor or memory-intensive, your device may have become too hot. Move your device to a cooler spot, wait five minutes, and see if it runs faster.


## Wireless connectivity issues

### Wi-Fi speed is slow

- Your network is running slow for all devices.

You should first check to see whether your network is slow on another device. Can you connect to your wireless network and browse the web at normal speeds from another PC, tablet, or smartphone? Try running a Network Speed Test to ensure your Internet connection is functioning normally.

- Your Wi-Fi signal is weak.

Check the Wireless network icon in the taskbar. This icon  shows your current signal strength. If the icon is partially dimmed, move your device closer to your wireless router to see if the signal improves. If your router is broadcasting on both a 2.4 GHz and 5 GHz frequency, try connecting to a different frequency. In general, a network operating on the 5 GHz frequency will be faster and less susceptible to interference, but will have a shorter range than a 2.4 GHz network.

## Wi-Fi is not connected

- There is no Wi-Fi connectivity.

Make sure that the tablet is not in Airplane mode; Airplane mode must be OFF in the operating system. See [Airplane mode, page 39](#)

## Power and battery issues

### Battery will not charge

- The battery is overheated, or too cold.

The battery will charge between 0 °C and 45 °C (32 °F and 113 °F). If you have been using or storing the device in a particularly hot or cold environment, the battery may be outside the safe charging temperature range. Sensors in the battery will prevent the battery from charging until its temperature returns to a normal level.

### Device will not start up

- The battery does not have enough charge to power the device:

Check the battery charge; see [Checking the battery charge, page 30](#). If the battery charge is low, attach the device to an external power source, then try again.

### Device suddenly turns off during use

- Make sure you are not accidentally pressing the Power key.

The Power key is located in the bottom left of the front of the device. Make sure that while gripping the device that you are not accidentally pressing the Power key and suspending the unit.

- The device may have run out of power and gone into critical suspend mode.

If your battery charge level gets too low, the device will automatically go into a hibernate mode to prevent loss of data. If the battery charge is too low, connect the device to external power.

## Restarting or resetting the operating system

If your device becomes unresponsive and you cannot resolve the problem, you need to restart or reset your device.

For detailed instructions on the recovery options in Windows 10, refer to the Microsoft support pages on Windows 10 recovery options at [www.support.microsoft.com](http://www.support.microsoft.com).

## Restarting your (unresponsive) device

If your device is no longer responding to touchscreen or keypad input, you may need to force it to restart by removing power from the system.


**NOTE** – Restarting the system by holding down the Power key removes power to the CPU. Any unsaved files and settings will be lost.

To force your device to restart, press and hold the Power key until the device shuts down (~10 seconds), then restart your device by pressing the Power key.

## Resetting your device

If restarting your device does not resolve the issue that you are seeing, resetting it might help. Resetting lets you choose to keep your files or remove them, and then reinstalls the operating system.


To reset your device:

1. Tap  / Settings / Update & security / Recovery.
2. Select **Get started** then follow the onscreen instructions to reset your device.
3. At the reset menu, select one of the following:
  - **Keep my files.**
    - Reinstalls Windows 10 and keeps your personal files.
    - Removes apps and drivers you installed.
    - Removes changes you made to settings.
    - Removes any apps your dealer or distributor installed.
  - **Remove everything.**
    - Reinstalls Windows 10 and removes all your personal files.
    - Removes apps and drivers you installed.
    - Removes changes you made to settings.
    - If you're planning to donate, recycle, or sell your device, use this option and choose to fully clean the drive. This might take an hour or two, but it makes it harder for other people to recover files you have removed.

## Resetting your device when the operating system is unresponsive

If you want to restore your device but cannot operate the touchscreen or the operating system is not responding to normal input, you may need to reset the device from the Boot Menu.

To reset from the Boot Menu:

1. Connect an external USB keypad to the device.
2. Press the Windows logo key  to get to the sign-in screen, then hold the **Shift** key down and select **Power / Restart** in the lower-right corner of the screen.
3. When the device restarts, tap **Troubleshoot / Reset this PC**.

If you cannot get to the sign-in screen, use a recovery drive or installation media to reset your device.

## Operating system and software updates

Periodically, operating system and software application updates will be available for your device.

### Windows 10 updates

The Windows 10 operating system periodically checks for updates so you don't have to. When an update is available, it is automatically downloaded and installed — keeping your device up-to-date with the latest features.

Installing the latest updates can help fix common issues, but you must be online to download the updates. If you are having trouble connecting and downloading updates because your wireless network is too slow, you can try using a wired network via the Office Cradle accessory.

Once online, to check for and install the latest updates manually, go to **Settings / Update & security / Windows Update**, and select **Check for updates**. If **Windows Update** says your device is up to date, you have all the updates that are currently available.

For more information about Windows updates, refer to the official *Windows Update FAQ* on [www.microsoft.com](http://www.microsoft.com).

### Software downloads and updates

The latest versions of software including drivers, firmware updates, and software utilities, are available on the [technical support pages](http://www.trimble.com) on [www.trimble.com](http://www.trimble.com).

## Repairing your device

Before you send your T100 tablet for repair, check the Troubleshooting section in this user guide. If you can't solve the problem with troubleshooting, contact your local Trimble dealer for further support.



Repair of this product should only be performed by an authorized service provider. Any attempt to disassemble this product by a non-authorized service provider will void the warranty.

For more information, contact your local Trimble dealer.

