



IP PHONE USER GUIDE FIP15G

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Flyingvoice Network Technology Co., Ltd.

PDF

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Declaration of Conformity

Part 15 FCC Rules

This device complies with Part 15 of the FCC Rules. Operation is subject to the following three conditions:

• This device may not cause harmful interference

• This device must accept any interference received, including interference that may cause undesired operation.

• The distance between user and products should be no less than 20cm

Note: This equipment has been tested and found to comply with the limits of a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- -- Reorient or relocate the receiving antenna.
- -- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate this equipment.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

CE

Manufacturer: Flyingvoice Network Technology Co., Ltd.

Address: Room 207~209, 2/F, Bldg B52#, Zhongchuang Industrial park, Liuxian Avenue, Taoyuan Street, Nanshan District, Shenzhen

Hereby, Flyingvoice Network Technology Co., Ltd. declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU

Importers: XXXXXXX

Address: XXXXXXX

A copy of the declaration of conformity can be obtained with this user manual; this product is not restricted in the EU.

Hardware Version: FIP15_V1_3

Software Version: FVUI V0.3.46

The wireless operation frequency

WIFI: 2412MHz-2472MHz, Max EIRP Power 18.16 dBm

Safety warning and Attentions

If use adapter, adapter must be comply 2014/30/EU Directive.

Adapter Caution: Adapter shall be installed near the equipment and shall be easily accessible.

Do not store or use your product in temperatures higher than 50°C.

RF Exposure Statement

The distance between user and products should be no less than 20cm.

GNU GPL INFORMATION

Flyingvoice phone firmware contains third-party software under the GNU General Public License (GPL). Flyingvoice uses software under the specific terms of the GPL. Please refer to the GPL for the exact terms and conditions of the license.

The original GPL license, source code of components licensed under GPL and used in Flyingvoice products can be downloaded online:

http://www.flyingvoice.com/soft_GPL.aspx

Risk Warning Statement

This risk warning statement contains a summary of external network servers that FVUI will access under its factory settings in order to obtain necessary service support. If you want to prohibit these accesses based on security considerations, you can disable them through the WEB management page.

Number	Server Domain Name	Description	Factory Setting
1	https://prv3.flyingvoice.net:442	Flyingvoice Provision web management configuration server	Enable
2	prv3.flyingvoice.net:3450	Flyingvoice Provision web management stun server Enable	
3	https://prv4.flyingvoice.net	Flyingvoice Provision web management backup server	Enable
4	log3.flyingvoice.net:9005	Flyingvoice Provision web management log server	Disable
5	http://acs3.flyingvoice.net:8080	Flyingvoice TR069 web management server	Disable
6	acs3.flyingvoice.net:3478	Flyingvoice TR069 web management server	Disable
7	pool.ntp.org/cn.pool.ntp.org	NTP server	Enable

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About This Guide

Thank you for choosing Flyingvoice FIP15G IP phone, which delivers the industry's leading HD audio quality and a wide range of business telephony features, such as Call Hold, Call Transfer, Busy Lamp Field, Call Recording, Paging and Conference over an IP network. Meanwhile, it features a compact appearance, robust performance and cost efficiency for daily desktop voice communications.

This guide provides everything you need to quickly use your new phone. Firstly, verify with your system administrator that the IP network is ready for phone configuration. Also be sure to read the Quick Start Guide which can be found in your phone package before you set up and use the IP phone. As you read this guide, keep in mind that some features are configurable by your system administrator or determined by your phone environment. As a result, some features may not be enabled or may operate differently on your phone. Additionally, the examples and graphics in this guide may not directly reflect what is displayed or is available on your phone screen.

Related Documentation

The following types of related documents are available on each page:

- Datasheet
- Quick start guide

Getting Started with Your Phone

This chapter provides the overview of phone hardware and screen layout, and how to navigate your phone for the best performance.

Topics

Hardware Overview Screen and Icons Entering Characters

Hardware Overview

Topics FIP15G Hardware Power LED Indicator Line Key LED

FIP15G Hardware



NO.	ltem	Description	
1	Handset	Handset to pick up and answer call	
2	Phone Screen	Touchable screen, shows information about your phone, such as calls, messages, soft keys, programmable keys, account status, time and date	
3	Mute Key	Toggles and indicates the mute feature. The key LED glows red when the call is muted.	
4	Headset Key	Toggles and indicates the headset mode. The key LED glows green when headset mode is activated	
5	Volume Key	Adjusts the volume of the handset, headset, and speaker	
6	Speakerphone Key	Toggles and indicates the hands-free (speakerphone) mode. The key LED glows green when the hands-free (speakerphone) mode is activated	
7	Keypad	Provides the digits and special characters in context-sensitive applications	
8	Power LED Indicator	Indicates call status, message status, and phone's system status	
9	Logo	FLYINGVOICE Logo	

Power LED Indicator

The power LED indicator indicates the call, message and phone's system status.

LED Status	Description		
Solid red	The phone is initializing		
Fast-flashing red (0.3s)	The phone is ringing		
Slowly-flashing red (1s)	The phone receives a voice mail or text message		
Solid red for 0.5s and off for 3s alternately	The phone enters the power-saving mode		

Line Key LED

The line key LED indicators are associated with the status of phone lines and features.

Line key LED (associated with the phone line)

LED Status	Description
Solid green	The line is seized
Fast-flashing red	The line receives an incoming call
Red	The line is in conversation
Off	The line is inactive

Screen and Icons

The user screens and icon indicators can help you navigate and understand the important information on the phone's status.

Topics

Idle Screen Calls Screen Icons in the Status Bar Line Key Icons Other Icons

Idle Screen

The idle screen is made up of the status bar, line keys, and soft keys. The time & date in the status bar or middle of the screen varies by phone models.



1. Status Bar: Display the default account, feature status icons, and the time. The status icons are displayed when features are activated.

2. Line Keys: Display the information associated with the line keys and feature keys on the phone.

3. Soft Keys: Display the information associated with the feature keys.

Calls Screen

All of your active and held calls are displayed on the calls screen. You can press up or down navigation key to switch among calls.

Check with your system administrator to find out if this feature is available on the phone. When there is an active call and a held call, the calls screen is shown below:

4 © Talking			
6		1005	
(e	9	0:00:01	
Transfer	Hold	Confrac	EndCall

You can press **Menu**, then press **Status** to view the Network and Phone status. The phone screen is shown below:

< Network	Phone	Account	1/3 >
1. Wi-Fi Status	-42	2@SQA_2.46[8	0:8f:1d:
2. Vian ID	Dis	able	
3. Mode	DH	CP	
4. IPv4	193	2.168.20.134	
5. Wan Mask	25	5.255.255.0	
Back			

Icons in the Status Bar

Icons in the status bar vary by phone models.

lcon	Description	lcon	Description
	Wired network is available	A	Auto Answer
I∓x	Wired network is unreachable	\bigcirc	Do Not Disturb (DND)
1 3	Speaker mode	Ś.	Keep Mute
<u>د</u>	Handset mode	4	Ringer volume is 0
Ģ	Headset mode	2	Missed Calls

	Voice Mail	હ	Call Forward
	Call is on hold		Recording
((ç-	Wi-Fi connected	X	Wi-Fi connection failed

Line Key Icons

Icons on the line key that vary by phone models. Icon indicators (associated with line)

Icon Description		
2	The private line is registered successfully	
2	Register failed	

Other Icons

Call History

lcon	Description
y	Received Calls
ษ	Placed Calls
S	Missed Calls

Contact

lcon	Description
	Default Contact Picture

Call

lcon	Description
\mathcal{Q}	Waiting
8 22 8	Ringing

>>>>

Calling

Entering Characters

You can use the keypad keys on your phone to enter or update field information. The following table describes how to enter different characters using the keypad keys.

Task	Action
Switch input modes	Press the ABC, abc, Ab2, 2aB, or 123 soft key to switch the input modes.
	Select ABC, abc, 2aB mode. press the keys labeled with letters until your desired letter appears.
	press a keypad key repeatedly to view the character options and stop when the letter you want
Enter alphas	to enter is displayed in the field. Wait one second, and then enter the next letter.
Enter numbers	Select 123 mode, press the corresponding keys.
	Select ABC, abc, 2aB mode, press * key or # key one or more times to enter one of the following
	special characters:
Enter special	* key : *.,'?!\-()@/:_;+&%=<> £ \$¥¤[]{~^i¿§#''
characters	# key: #
	In 123 mode, you can press the * key to choose the following special characters: .*:/@[].
Insert space	Select ABC , abc , 2aB mode, press the 0 key.
Move cursor	Press \bigcirc or \bigcirc to position the cursor.
Delete one or more	Position the cursor to the right of the character, and select the Delete soft key.
characters	

Call Features

You can use the phone to place and answer calls, ignore incoming calls, transfer a call to someone else, conduct a conference call and perform other basic call features.

Topics

Placing Calls Answering Calls Switching Among the Handset, Speakerphone and Headset Modes Disabling Call Waiting Silencing or Rejecting Incoming Calls Ending Calls Muting/Unmuting Audio Holding and Resuming Calls Redirecting Incoming Calls Transferring Calls Conference Calls

Placing Calls

You can use your phone like a regular phone to place calls in many ways easily.

Topics

<u>Placing a Call from the Dialer</u> <u>Placing Multiple Calls</u> <u>Redialing a Number</u> <u>Placing a Call from the Call History</u> <u>Placing a Call from the Directory</u>

Placing a Call from the Dialer

The Dialer enables you to enter a number to place a call, and it displays a list of previously placed calls or contacts in your directory.

You can also select the desired contact from the search list, the placed call list or Directory.

Procedure

1. Do one of the following:

- Start typing a phone number.
- Select the desired line key.
- Pick up the handset, press the Speakerphone key _____ or the HEADSET key _____.
- 2. Enter a number or select a contact.
- 3. Select Send.

Note Your system administrator can enable the live dial-pad feature, which enables your phone to automatically dial out the phone number after some time without selecting **Send**.

Placing Multiple Calls

When you are in a call, you can hold your current call and place a new call.

Procedure

- 1. Press Hold to place the original call on hold.
- 2. Press NewCall, enter the desired number or select a contact.
- 3. Select Send.

Note Only one call is active at any time, and other calls are on hold. You can press **Swap** to switch the call.

Redialing a Number

Press the RD key 💿 to call the number you last called.

Placing a Call from the Call History

You can place calls to contacts from the History list, which contains the calls that were recently placed, answered, missed, or forwarded.

Procedure

1. Press History.

The phone screen displays all call records.

2. Select the desired number, it will make the call automatically.

Placing a Call from the Directory

You can place a call to a contact directly from your directory.

Procedure

- 1. Select **Directory** or navigate to **Menu** > **Directory** > **Local Contacts**.
- 2. Select the desired contact group or All Contacts.
- 3. Highlight the desired contact and press the desired number.

Answering Calls

When you receive a call, you can choose to answer it manually or automatically.

Topics <u>Answering a Call</u> <u>Answering a Call When in a Call</u> <u>Answering a Call Automatically</u>

Answering a Call

When you receive an incoming call, the phone rings and the screen displays the information of the incoming call. You can choose to answer the incoming call.

Procedure

1. Do one of the following:

- Pick up the handset.
- Press the Speakerphone key .
- Press the HEADSET key.
- Press Answer.

The call is answered in the speakerphone (hands-free) mode by default.

Answering a Call When in a Call

You can answer a call when there is already an active call on your phone.

When you are in an active call and an incoming call arrives on the phone, a call waiting tone beeps, and the incoming call information is displayed.



Procedure

1. Select Answer.

The active call is placed on hold, and the incoming call becomes active.

Note You can disable the call waiting feature to reject the incoming call automatically during a call.

Answering a Call Automatically

The auto answer enables you to automatically answer an incoming call in speakerphone (hands-free) mode when your phone is idle.

Note When you are in an active call and an incoming call arrives on the phone, the incoming call will not be automatically answered even if the auto answer is enabled.

Your system administrator can configure the phone to automatically answer the incoming call after ending all calls.

Procedure

1. Navigate to Menu > Features > Auto Answer > Auto Answer Settings.

- 2. Enable the Auto Answer.
- 3. Select OK.

Switching Among the Handset, Speakerphone

and Headset Modes

You can select the desired mode before placing a call or can alternate among Speakerphone, headset, and handset modes during a call.

When using the headset, the LED indicator glows green.

Procedure

1. During the call, pick up the handset, press the Speakerphone key [_____], or press the HEADSET key.

For example, if you're using the handset, press the HEADSET key to switch to the headset, or press the Speakerphone key **example** to switch to the speakerphone.

Disabling Call Waiting

If the call waiting feature is disabled, when there is already a call, the new incoming call will be rejected automatically.

Procedure

- 1. Navigate to Menu > Features > Call Waiting > Call Waiting Settings.
- 2. Select Disable.
- 3. Select OK.

Silencing or Rejecting Incoming Calls

When you receive an incoming call, you can choose to silence or reject the call instead of answering.

Rejecting Calls with Do Not Disturb (DND)

You can enable DND to reject all incoming calls automatically when you do not want to be interrupted.

Topics Rejecting Calls with DND Deactivating DND

Rejecting Calls with DND

- 1. Navigate to **Menu** > **Features** > **DND**.
- 2. Select **Enable** from the DND Status field.
- 3. Select OK.

The DND icon eppears in the status bar.

Tip: To activate or deactivate DND quickly, press the DND soft key when the phone is idle.

Deactivating DND

You can deactivate DND when you are ready to resume receiving calls again. Procedure

1. Navigate to **Menu** > **Features** > **DND**.

2. Select **Disable** from the DND Status field.

3 Select **OK**

The DND icon disappears from the status bar.

Tip: To deactivate DND quickly, press the **DND** soft key when the phone is idle.

Ending Calls

You can end the current call at any time.

Procedure

1. Do one of the following:

- If you are using the handset, press the **Cancel** key or hang up the handset. •
- If you are using the headset, press the **Cancel** key.
- If you are using the speakerphone, press the **Cancel** key, Speakerphone key

Muting/Unmuting Audio

When you are in a call, you can mute the audio, so that you can hear the other person, but they cannot hear you.

Procedure

- 1. Press the MUTE key during a call.
- 2. Press the MUTE key again to unmute the call.

Holding and Resuming Calls

You can place an active call on hold and resume the call when you are ready. When you place a call on hold, the held party may hear the music played by its sever.

Topics

Holding a Call Resuming a Held Call

Holding a Call

You can place an active call on hold on your phone. **Procedure** Press Hold during a call.

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The phone ignores engaged audio devices (handset or headset) and plays beep in the Speakerphone (hands-free) mode by default.

Resuming a Held Call

You can view and resume a held call on the phone.

Procedure

Press Resume.

If multiple calls are placed on hold, select the desired call first.

Note When you have multiple calls on the phone and the current call is active, you can select **Swap** to swap to the held call.

Redirecting Incoming Calls

When you are not available to answer calls on your phone, you can forward the calls to another phone.

Topics

Forwarding All Incoming Calls to a Contact Forwarding All Incoming Calls on All Lines Deactivating Call Forward Diverting Calls to a Contact

Forwarding All Incoming Calls to a Contact

You can set up the forwarding type which enables your phone to forward all incoming calls to a contact. There are three types of forwarding:

Always Forward: Forwards all incoming calls immediately.

Busy Forward: Forwards incoming calls when you are busy in a call.

No Answer Forward: Forwards incoming calls when no one answers the calls.

Forwarding All Incoming Calls on All Lines

You can forward all incoming calls on the phone.

Before You Begin

Check with your system administrator if the forward on code or off code is required. If required, get it from your system administrator.

Procedure

1. Navigate to Menu > Features > Call Forward.

- 2. Select the desired forwarding type and select **Enable** from the corresponding field.
- 3. Enter the contact number you want to forward incoming calls to in the Forward to field.
- 4. If you select the **No Answer Forward** option, select the desired ring time to wait before forwarding from the **s** field.

5. Optional: Enter the always/busy/no answer forward on code or off code respectively in the **On Code** or **Off Code** field.

6. Select OK.

The call forward icon 🤷 appears in the status bar.

Deactivating Call Forward

You can deactivate call forward when you no longer want to forward your calls.

Procedure

- 1. Navigate to Menu > Features > Call Forward.
- 2. Select the desired forwarding type and select **Disable** from the corresponding field.
- 3. Select OK.

Diverting Calls to a Contact

You can divert all incoming calls from a particular contact to another contact. Auto divert has precedence over call forward.

Procedure

- 1. Select **Directory (Dir)** or navigate to **Menu > Directory > Local Contacts**.
- 2. Select the desired contact group or All Contacts.
- 3. Highlight the desired contact, and select **Detail**.
- 4. Edit the contact information.
- 5. Enter a contact's number you want to divert the call to in the Auto Divert field.
- 6. Select Save.

Transferring Calls

During a call, you can transfer the call to another contact. You can use one of two ways:

- Blind Transfer: Transfer a call directly to the third party without consulting.
- Attended Transfer (Consultative Transfer): Transfer a call with prior consulting.

Topics

Performing a Blind Transfer Performing an Attended Transfer

Performing a Blind Transfer

You can transfer a call to another contact immediately without consulting with her/him first. **Procedure**

- 1. Press Transfer (Trans) during a call.
- 2. Do one of the following:
- Enter the number or select a contact from the placed call list you want to transfer to.
- Press **Directory (Dir)**. Select the desired contact from the Directory list.

3. Press TRAN key or BXFER to complete the transfer.

TIP: If you are using a handset, the transfer can be completed by hanging up the handset.

Your system administrator can also set your phone to perform attended transfer when using a Transfer key.

Performing an Attended Transfer

You can transfer a call to another contact after consulting with her/him.

Procedure

- 1. Press Transfer (Trans) during a call.
- 2. Do one of the following:
- Enter the number or select a contact from the placed call list you want to transfer to.
- Press Directory (Dir). Select the desired contact from the Directory list.

3. Wait until the third party answers the call, press TRAN key to complete the transfer.

Conference Calls

The phone supports a three-way local conference and multi-way network conference. During the conference, follow these tips:

- Use the handset or a headset if you're in an open environment.
- Mute your microphone when you are not speaking, especially in noisy environments.
- Avoid tapping or rustling papers near the microphone.
- Speak in your normal voice without shouting.

Note Check with your system administrator to find out if the local conference is enabled on your phone.

Topics

Setting Up a Local Conference Call Holding or Resuming a Conference Call Splitting a Conference Call Ending a Conference Call

Setting Up a Local Conference Call

You can set up a local conference call with up to two contacts.

Procedure

1. Place a call to the first party.

2. When the first party answers the call, select **Conference (Conf)** to place a new call.

- The active call is placed on hold.
- 3. Dial the second party's number.

You can also select the desired contact from the search list, or select a contact from the placed call list or Directory before you enter the number.

Holding or Resuming a Conference Call

When you place a conference call on hold, other participants cannot hear each other until

you resume the held conference call.

Procedure

- 1. Press **Hold** to place the conference on hold.
- 2. Press **Resume** to resume the held conference call.

Splitting a Conference Call

You can split the conference call into individual calls. After the split, the conference call ends, and other parties are on hold. Press **Resume** to resume one of the held call or hang up.

Procedure

- 1. Select Split.
- 2. Press the navigation key up or down to select a held call.
- 3. Press Resume.

Ending a Conference Call

When you end the conference call, the other parties drop the call.

Procedure

1. Select End Call (EndCall).

Advanced Call Features

You can perform some server-dependent tasks on the phone. Contact your system administrator to find out if your phone supports these advanced call features.

Voice Mail

Voice Mail feature allows you to leave voice messages for someone or listen to your voice mail messages on your IP phones.

This feature is set up on the server-side and not all servers support this feature.

Topics

Leaving Voice Mails Listening to Voice Mails

Leaving Voice Mails

You can leave a voice mail to someone who is busy or inconvenient to answer the call.

Procedure

- 1. Follow the voice prompts to leave a voice mail.
- 2. Hang up to complete the voice mail.

Listening to Voice Mails

You can listen to your voice mails on the phone, to obtain voice information sent by a contact.

Before You Begin

You need to set the voice mail code in advance.

Procedure

1. Navigate to Menu > Message > Voice Mail.

The phone screen displays the amount of new and old voice mails.

2. Highlight an account, and then select Connect.

3. Follow the voice prompt to listen to your voice mails.

Tip: When the phone prompts that the phone receives a new voice mail, you can press the **Connect** soft key to dial out the voice mail access code directly.

MWI (Message Waiting Indicator)

When a voice message is received, the phone will prompt messages, the voice message icons appear on the LCD interface, and the power indicator slowly flashes red. When all voice messages are checked or deleted, the voice icon disappears and the power indicator turns off.

Note: Not all servers support the MWI function. For more information, please consult your system administrator.

Directory

The phone provides several types of phone directories, which can be customized by your system administrator.

Topics

Local Contacts Blacklist

Local Contacts

You can store up to 2000 contacts in your local directory, you can search, add, edit and delete a contact.

Topics

Managing the Local Directory Groups Managing the Local Directory Contacts Moving a Local Directory Contact to Blacklist Searching for Contacts

Managing the Local Directory Groups

You can manage the Local Directory groups when the phone is idle.

Topics Adding Contact Groups Editing Contact Groups Deleting Contact Groups

Adding Contact Groups

To organize your contacts and make them easier to find, you can add additional groups in the Local Directory.

Procedure

- 1. Select **Directory** or navigate to **Menu** > **Directory** > **Local Contacts**.
- 2. Select AddGrp.
- 3. Enter the desired group name and select Ring Type.
- 4. Select Save.

Editing Contact Groups

You can change or add the group's information.

Procedure

1. Select **Directory** or navigate to **Menu** > **Directory** > **Local Contacts**.

- 2. Highlight the desired group.
- 3. Select **Option** > **Detail**.
- 4. Edit the group information.
- 5. Select Save.

Deleting Contact Groups

When you delete a contact group, the contacts in the group will not be deleted. You can view the contacts in **All Contacts** list.

Procedure

1. Select **Directory** or navigate to **Menu** > **Directory** > **Local Contacts**.

2. Highlight the desired group.

3. Select **Option** > **Delete**.

The phone prompts you whether to delete the group. 4. Select **OK**.

Managing the Local Directory Contacts

You can manage the Local Directory contacts when the phone is idle.

TopicsAdding ContactsViewing ContactsEditing ContactsDeleting a ContactDeleting All Contacts

Adding Contacts

When you add a contact to your Local Directory, you can choose how much information you want to enter for your contact. You are required to enter a contact name at least for each new contact.

Procedure

- 1. Select **Directory** or navigate to **Menu** > **Directory** > **Local Contacts**.
- 2. Select the desired contact group or All Contacts.
- 3. Select Add.
- 4. Enter your contact's information.
- 5. Select the desired account from the Account field.
- 6. Select Save .

Viewing Contacts

You can view the local contacts from the Local Directory on your phone.

Procedure

- 1. Select **Directory** or navigate to **Menu** > **Directory** > **Local Contacts**.
- 2. Select the desired contact group or All Contacts.

The contact names are displayed in alphabetical order.

Editing Contacts

You can update your contacts' information.

Procedure

- 1. Select **Directory** or navigate to **Menu** > **Directory** > **Local Contacts**.
- 2. Select the desired contact group or All Contacts.
- 3. Highlight the desired contact, and select **Detail**.
- 4. Edit the contact information.
- 5. Select Save.

Deleting a Contact

You can delete any contact from the Local Directory.

Procedure

- 1. Select **Directory** or navigate to **Menu** > **Directory** > **Local Contacts**.
- 2. Select the desired contact group or All Contacts.
- 3. Highlight the desired contact, and select **Delete**.
- The phone prompts you whether to delete the contact.
- 4. Select OK.

Deleting All Contacts

You can delete all contacts from the Local Directory.

Procedure

- 1. Select **Directory** or navigate to **Menu** > **Directory** > **Local Contacts**.
- 2. Select the desired contact group or All Contacts.
- 3. Select **Option** > **Delete All**.
- The phone prompts you whether to delete all contacts.
- 4. Select OK.

Moving a Local Directory Contact to Blacklist

You can move a contact in the Local Directory to blacklist. Incoming calls from this contact will be rejected automatically.

Procedure

- 1. Select **Directory** or navigate to **Menu** > **Directory** > **Local Contacts**.
- 2. Select the desired contact group or All Contacts.
- 3. Highlight the desired contact, and select Add to Blacklist.

The phone prompts you whether to move to the blacklist.

4. Select OK.

Searching for Contacts

In the Local Directory, you can enter search criteria to find your desired contact quickly.

- 1. Select **Directory** or navigate to **Menu** > **Directory** > **Local Contacts**.
- 2. Select Search.
- 3. Enter your search criteria in the search field.

Blacklist

Incoming calls from the Blacklist are rejected automatically.

Topics

Adding a Blacklist Contact Viewing Blacklist Contacts Editing a Blacklist Contact Deleting Blacklist Contacts Moving a Blacklist Contact to the Local Directory

Adding a Blacklist Contact

You can add a blacklist contact on the phone to prevent someone from calling you.

Procedure

- 1. Navigate to Menu > Directory > Blacklist.
- 2. Select Add.
- 3. Enter the blacklist contact's information.
- 4. Select Save.

Viewing Blacklist Contacts

You can view the blacklist contacts from the Blacklist on your phone.

Procedure

1. Navigate to **Menu > Directory > Blacklist**.

Editing a Blacklist Contact

You can update your blacklist contacts' information.

Procedure

- 1. Navigate to Menu > Directory > Blacklist.
- 2. Highlight the desired blacklist contact, and select **Detail**.
- 3. Edit the blacklist contact information.
- 4. Select Save.

Deleting Blacklist Contacts

You can delete one or all blacklist contacts. If a contact is removed from the blacklist, you can answer the call from the contact normally.

Topics <u>Deleting a Blacklist Contact</u> <u>Deleting All Blacklist Contacts</u>

Deleting a Blacklist Contact

If you want to answer a call from a specific contact, you need to remove it from the Blacklist. **Procedure**

- 1. Navigate to Menu > Directory > Blacklist.
- 2. Highlight the desired blacklist contact.
- 3. Select Delete.

The phone prompts you Delete selected item.

4. Select OK.

Deleting All Blacklist Contacts

You can delete all contacts from the Blacklist when you are ready to answer calls from them again.

Procedure

- 1. Navigate to **Menu > Directory > Blacklist**.
- 2. Highlight the desired blacklist contact, select **Delete All**.
- The phone prompts you whether to delete all contacts.
- 3. Select OK.

Moving a Blacklist Contact to the Local Directory

You can move a blacklist contact to a Local Directory. Incoming calls from this contact will not be rejected automatically.

Procedure

- 1. Navigate to Menu > Directory > Blacklist.
- 2. Highlight the desired contact, and then select Add to Contact list.

The phone prompts you whether to move to contact.

3. Select OK.

Call History

The call history list includes Missed Calls, Placed Calls, Received Calls and Forwarded Calls, and each list holds 100 entries.

Topics

<u>Viewing History Records</u> <u>Saving a History Record to Local Directory</u> <u>Saving a History Record to Blacklist</u> Deleting History Records

Viewing History Records

The history record saves the call information such as the caller's name and number, local line and call duration.

- 1. Press **History**.
- 2. Select the desired list.
- 3. Highlight the desired entry.
- 4. Select Detail.

Saving a History Record to Local Directory

To identify someone's call the next time, you can save a history record to the Local Directory.

Procedure

- 1. Select History.
- 2. Select the desired list.
- 3. Highlight the desired entry, and select Add to Contacts.
- 4. Edit the contact information.
- 5. Select OK.

Saving a History Record to Blacklist

You can prevent someone from calling you again by saving a history record to Blacklist.

Procedure

- 1. Select History.
- 2. Select the desired list.
- 3. Highlight the desired entry, and select Add to Blacklist.
- 4. Edit the contact information.
- 5. Select OK.

Deleting History Records

You can delete one or all call records from the call history list.

Topics

Deleting a Call Record Deleting All Call Records

Deleting a Call Record

You can delete any call record from the call history list.

Procedure

- 1. Press History.
- 2. Select the desired list.
- 3. Highlight the desired entry, and select **Delete**.

Deleting All Call Records

You can delete all call records from the call history list.

- 1. Press History.
- 2. Select the desired list.
- 3. Highlight the desired entry, and select **Delete All**.
- The phone prompts you whether to delete all the records.
- 4. Select OK.

Customizing Your Phone

You can make your phone more personalized by customizing various settings.

Topics <u>Changing the Administrator Password</u> <u>Changing the Backlight and Time</u> <u>Changing the Language</u> <u>Time & Date</u> <u>Audio Settings</u> <u>Wireless Network</u>

Changing the Administrator Password

By default, you require an administrator password to access the **Advanced/Advanced Settings** menu. The default password is "admin". For security reasons, you should change the default password as soon as possible.

Procedure

- 1. Navigate to Menu > Advanced > Change Password.
- 2. Select Menu Password Enter your old and new password information.
- 3. Select OK.

Changing the Backlight and Time

You can change the brightness of the phone screen during phone activity and inactivity. The brightness automatically changes after the phone has been idle for a specified time.

You can change the screen backlight and time in the following settings:

Backlight Time: The delay time to change the brightness of the phone screen when the phone is inactive. Backlight time includes the following settings:

- Always On: Backlight is on permanently.
- **15s, 30s, 1min, 2min, 5min, 10min or 30min:** Backlight is changed when the phone is inactive after the designated time.

Procedure

- 1. Navigate to Menu > Basic > Display > Backlight Time.
- 2. Select the desired time from the **Backlight Time** field.
- 3. Select OK.

Backlight Brightness: When the phone is active, the screen brightness can be adjusted in 7 levels. When the phone is in Idle, the screen brightness can be adjusted in 8 levels.

- 1. Navigate to Menu > Basic > Display > Active Level or Backlight Idle Intensity.
- 2. Select the desired level from the corresponding field.
- 3. Select **OK**.

Changing the Language

Your phone supports several languages that you can choose to use on the phone. Contact your system administrator to find out exactly which languages are supported on your phone.

Procedure

- 1. Navigate to Menu > Basic > Language.
- 2. Select the desired language.
- 3. Select OK.
- The phone language is changed to the selected one.

Time & Date

You can set the time and date manually. The time and date formats are also variable.

Topics

<u>Setting the Time and Date Manually</u> Changing the Time and Date Format

Setting the Time and Date Manually

If your phone cannot obtain the time and date automatically, you can set it manually. **Procedure**

- 1. Navigate to Menu > Basic > Time & Date > General.
- 2. Select the Manual from the General field.
- 3. Edit the date and time.
- 4. Select OK.

The time and date set on the phone will be changed accordingly.

Changing the Time and Date Format

You can set the phone to display the time in 12-hour format or 24-hour format.

Procedure

1. Navigate to Menu > Basic> Time & Date > Time Format.

- 2. Select the desired time format.
- 3. Select OK.

Audio Settings

You can change the basic audio settings on your phone.

Topics

Adjusting the Volume Setting the Ring Tone

Adjusting the Volume

You can adjust the volume of the ringer, media, and the audio during a call.

Procedure

1. Press the Volume key to adjust the volume.

Setting the Ring Tone

You can set distinctive ring tones for groups or contacts in your Local Directory so that you can identify the caller when your phone rings.

The ring tones are used according to this priority: Contact ring tone>Group ring tone>Account ring tone >Phone ring tone.

Topics

Setting a Ring Tone for the Phone Setting a Ring Tone for a Group Setting a Ring Tone for a Contact

Setting a Ring Tone for the Phone

You can choose a ring tone for all incoming calls.

Procedure

- 1. Navigate to Menu > Basic> Ring Tones >Ring Type.
- 2. Select the desired ring tone.
- 3. Select **OK**.

Setting a Ring Tone for a Group

You can select a unique ring tone for various groups in your Local Directory.

Note You can only set a ring tone for a group that is added manually.

Procedure

1. Select **Directory** or navigate to **Menu** > **Directory**> **Local Contacts**.

- 2. Highlight the desired group.
- 3. Select Detail.
- 4. Select the desired ring tone from the Ring Type field.

If a specific ring tone is selected, this group uses the ring tone according to the priority: Contact ring tone>Group ring tone.

5. Select Save.

Setting a Ring Tone for a Contact

You can select a unique ring tone for various contacts in your Local Directory. This helps you quickly identify callers according to the ring tones.

- 1. Select **Directory** or navigate to **Menu** > **Directory**> **Local Contacts**.
- 2. Select the desired contact group or All Contacts.
- 3. Highlight the desired contact, and select **Detail**.

- 4. Select the desired ring tone from the Ring Type field.
- 5. Select Save.

Wireless Network

You can connect the phones to a wireless network if Wi-Fi is available within the area. For more information, contact your system administrator.

Topics

Activating the Wi-Fi Mode Connecting to the Wireless Network Viewing the Wireless Network Information Disconnecting the Wireless Network Connection Deactivating the Wi-Fi Mode

Activating the Wi-Fi Mode

You can activate the Wi-Fi mode to connect your phone to an available wireless network.

Procedure

- 1. Navigate to Menu > Basic > Wi-Fi.
- 2. Select **On** from the **Wi-Fi** field.
- 3. Select OK.

The phone scans the available wireless networks in your area.

Connecting to the Wireless Network

After you have activated the Wi-Fi mode, you can connect the phone to the wireless network.

Connecting to an Available Wireless Network Manually

When you enable the Wi-Fi mode, the phone automatically connects to the saved wireless network, you can also connect it manually.

Before You Begin

Get the password of the wireless network from your system administrator. Make sure that the Wi-Fi mode is activated.

Procedure

- 1. Navigate to Menu > Basic > Wi-Fi.
- 2. Highlight the Available Network(s).
- 3. Optional: To research the available network, select Scan.
- 4. Highlight the desired wireless network and select Connect.
- 5. If the network is secure, enter its password.
- 6. Select OK.

Viewing the Wireless Network Information

You can view the wireless network information (for example, Profile Name, SSID or Signal Strength) when the Wi-Fi mode is activated.

Procedure

1. Navigate to Menu > Basic > Wi-Fi > Available Network(s)

2. Highlight the desired network to view the detailed wireless network information.

If the phone is connected to a wireless network successfully, you can also navigate to Menu >

Basic> Wi-Fi > Wi-Fi Status to view the connected wireless network information.

Disconnecting the Wireless Network Connection

When you no longer want to connect to the current wireless network, you can disconnect it.

Procedure

- 1. Navigate to Menu > Basic > Wi-Fi.
- 2. Select Available Network(s).
- 3. Highlight the connected wireless network, and select **Discon**.

Tip: You can also disconnect the wireless network when deactivating the Wi-Fi mode.

Deactivating the Wi-Fi Mode

You should deactivate the Wi-Fi mode when you need to connect your phone to the wired network.

- 1. Navigate to Menu > Basic > Wi-Fi.
- 2. Select **Off** from the **Wi-Fi** field.
- 3. Select **OK**.

Maintaining Your Phone

When your phone is unable to operate properly, you need to investigate or troubleshoot issues along with other tasks your system administrator may ask you to perform.

Topics

Rebooting Your Phone Resetting to Factory Settings

Rebooting Your Phone

The improper operation may cause malfunction. If the malfunction occurs, your system administrator may ask you to reboot your phone.

Procedure

1. Navigate to **Menu** > **Basic** > **Reboot**.

The phone prompts you whether to reboot the phone.

2. Select OK.

Tip: You can also long press the Cancel key on the keypad when the phone is idle to reboot the phone.

Resetting to Factory Settings

When some issues occur on your phone and you have tried all troubleshooting suggestions but still do not solve the problem, you can reset your phone to factory configurations.

This operation will delete all your personal configuration settings, and reset all settings to the factory defaults. Check with your system administrator if the personalized settings are kept before resetting your phone to factory settings.

Procedure

1. Navigate to Menu > Advanced (default password: admin) > Reset to Factory Settings.

2. Select Reset to Factory Settings.

The phone prompts you whether to reset the setting.

3. Select OK.

The phone begins resetting.

Note Reset of your phone may take a few minutes. Do not power off until the phone has started up successfully.