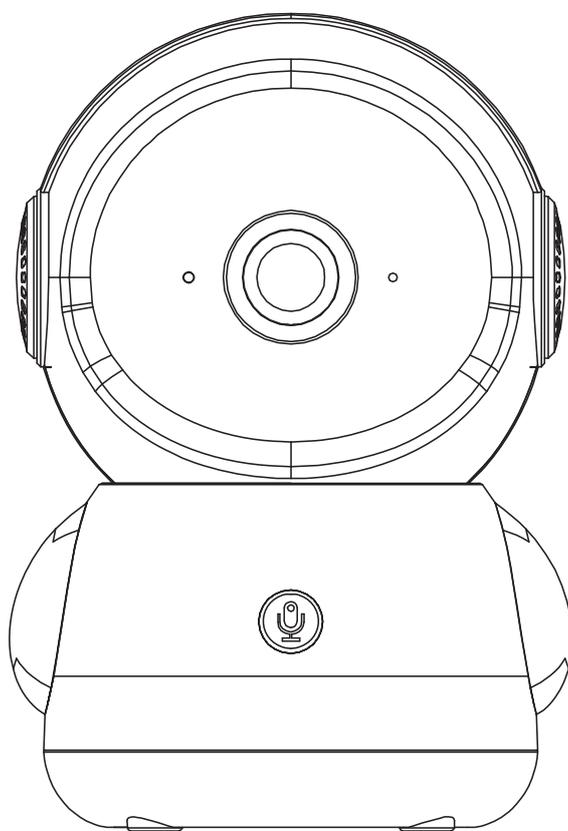


# SECURITY CAMERA

*Indoor*



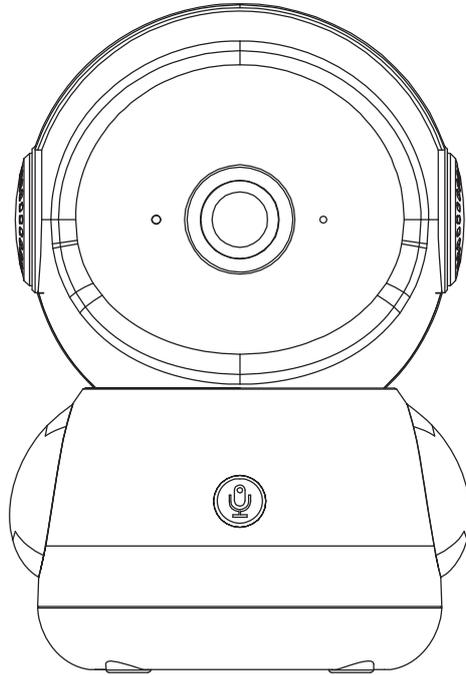
## Quick Installation Guide

Thank you for choosing our security camera. Please read the quick installation guide carefully before using and keep it in good conditions.

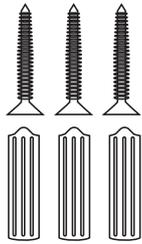
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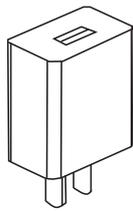
# I. Product Packing List



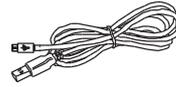
1 Camera



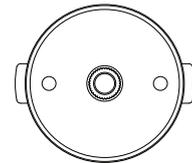
3 Screws  
3 Expansion Bolts



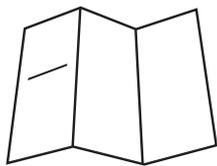
1 Power Adapter



Type-C cable



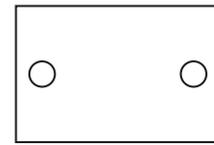
Bracket



1 Specification



1 Quality Certificate



1 Location Sticker



### III. Product Instructions

#### 1.1 APP Download and Installation

CloudEdge is available for both iOS and Android OS. Search the name 'CloudEdge' in App Store or Google Play, or scan the QR-Code to download the App.

·Support



ipad



IOS



Android



IOS



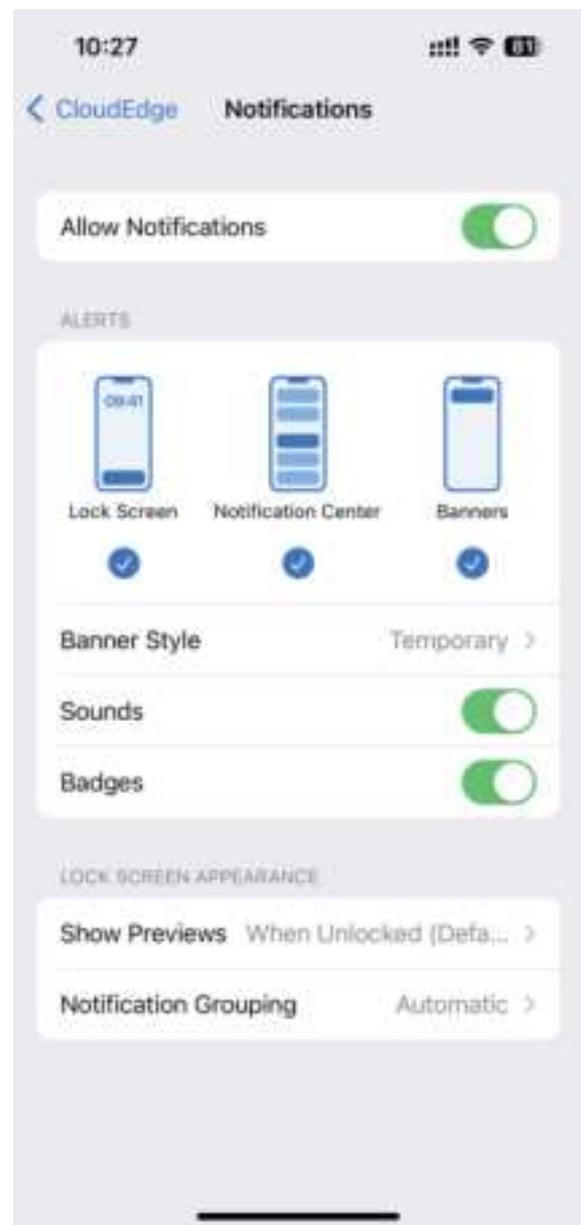
Android OS

Download App(IOS&Android)

## 1.2 APP Permission Settings

Please turn on 2 permissions below when use this APP at the first time. Otherwise,add IP camera fails.

- (1) Allow“CloudEdge"APP to access mobile cellular data and wireless LAN, or it will be failed to add IP camera.
- (2) Allow“CloudEdge"APP to receive pushed message, or the cellphone will not receive alarm push when motion detection or audible alarm is triggered.



## 2. Accounts Registration

Registration process

**Step 1:** Open the App, click "Sign up now" to register.  
If you already have an account, click "Log in".



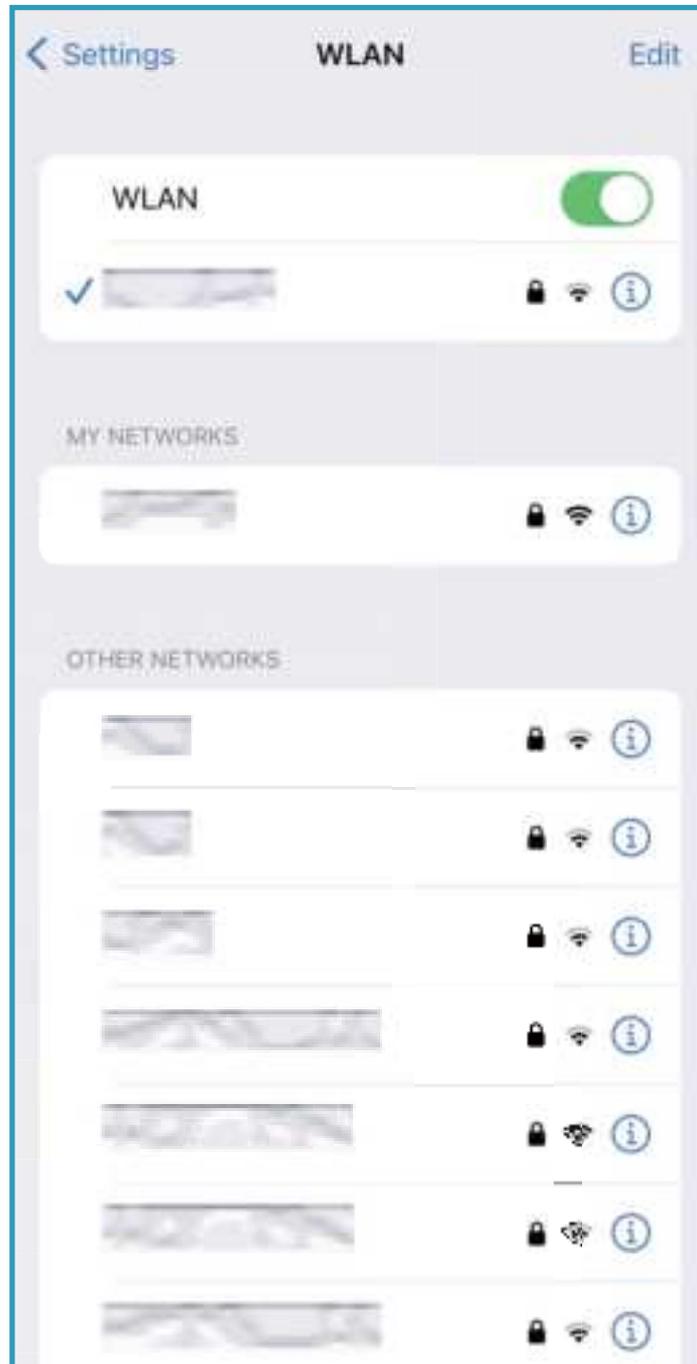
**Step 2:** Input a legal Email address and tick the privacy agreement.  
Then enter the nickname and password.



### Notes:

- 1) Please tick "Agree" the "User Agreement and Privacy Policy";
- 2) If the verification code is sent out over time due to network problems, please try again later;
- 3) If register with mailbox, please check the verification code in spam mailbox if you didn't receive.

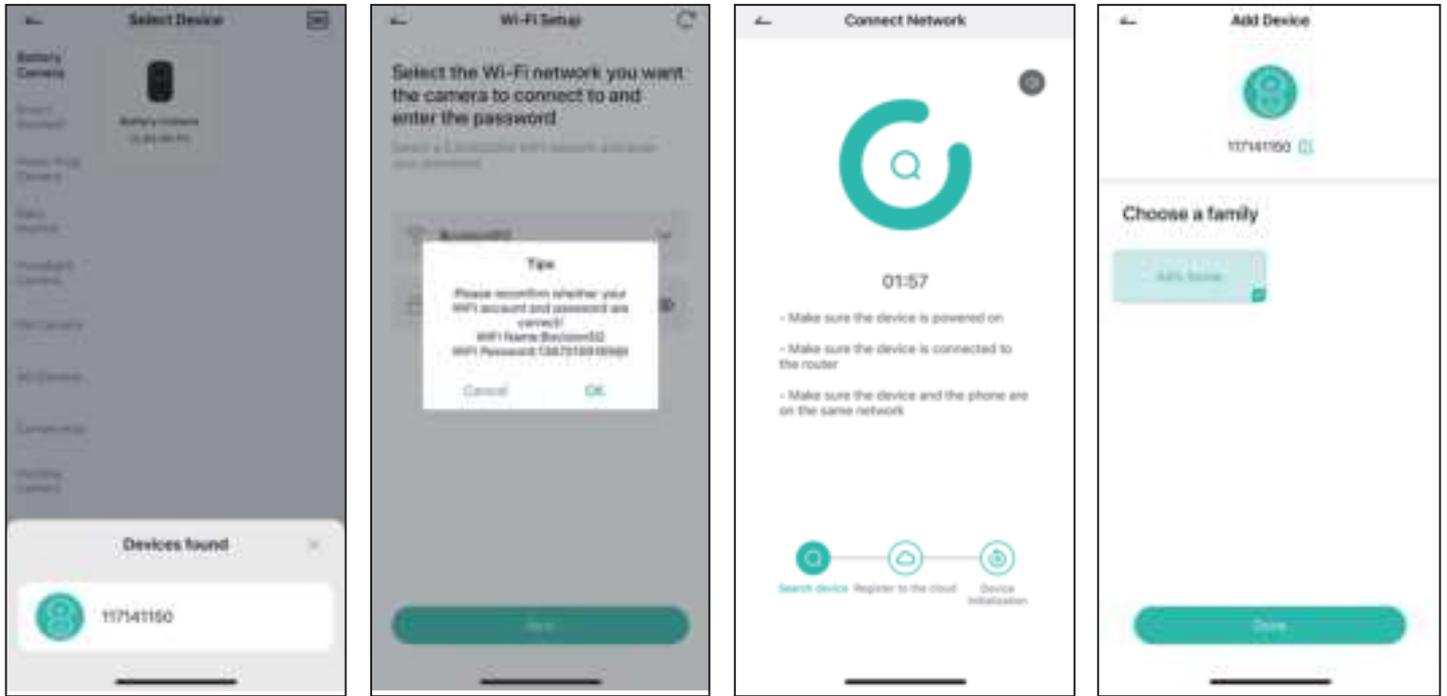
Before you start to pair the camera to the WiFi, please make sure your smart phone is in WiFi Signal.



The device can be networked regardless of 2.4G or 5G networks, so select a network with a strong signal in order to distribute the network at the location where the camera is installed.

## 3. Device Adding

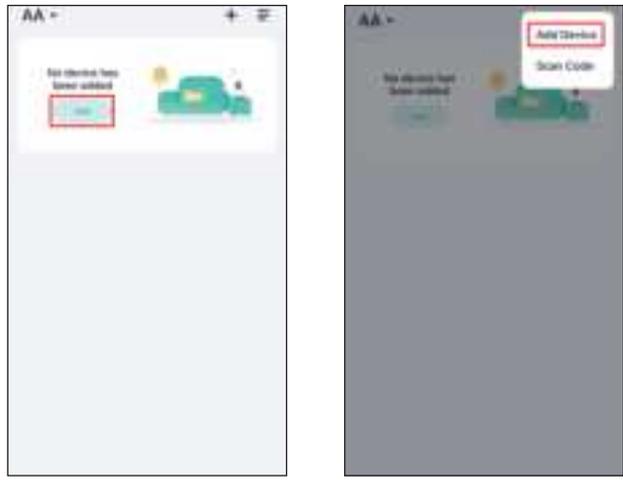
### Method 1: Bluetooth Setup(RECOMMENDED)



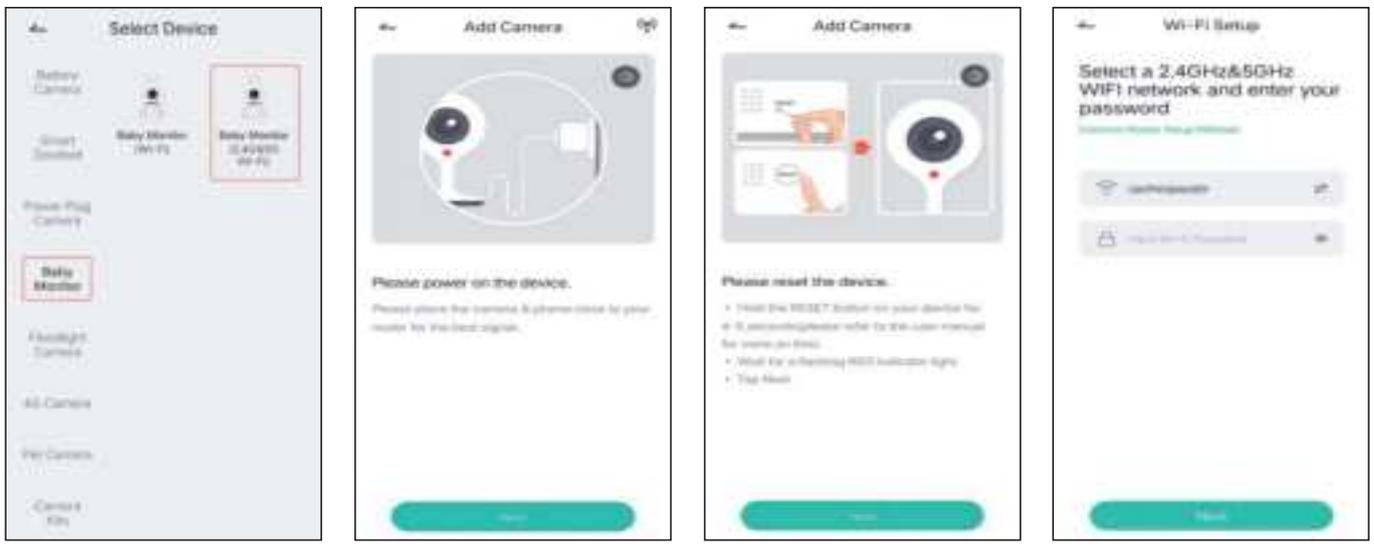
- 1) On the Homepage, tap “Add” or “+” in the upper right corner, tap "Add Device".
- 2) If the Bluetooth of cellphone doesn't turn on, the app will show a pop-up, please allow it to turn on Bluetooth.
- 3) After Bluetooth turns on, the app will automatically search for devices that are on and not bound. Select the device you want to connect in the search list.
- 4) To connect the camera, select either the 2.4GHz or 5GHz Wi-Fi and enter the password. The app will automatically display the Wi-Fi you may be using when Bluetooth is turned on. Usually, the name and password for both Wi-Fi networks are the same or similar. If you cannot find the Wi-Fi network, please contact your router provider to check your router's Wi-Fi settings.
- 5) The app will automatically go to the page where the wifi connection is in progress. A sound will be heard. Wait for connection successful and camera indicator light changes to steady blue. Click “Next” to edit the camera name and choose a family. Click “Done” to finish the setup.
- 6) If failed to connect, check the reason and resolution shown on the app. Long press the reset button until hear a “cuckoo” sound to reset the camera and start again, or try the other methods below.

## Method 2: QR Code Setup

**Step 1:** Click "Add Device" or "+", and then select the corresponding camera icon to add.



**Step 2:** Select the WiFi network and input the password, and then click "Next".



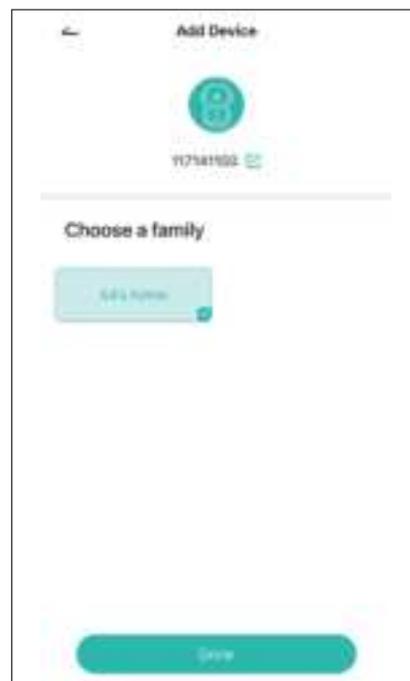
### Note:

The number of bits in the ssid and passwords of the router should not exceed 24 digits.

**Step 3:** View the operation instructions of scanning, and then click “Next”. Scan the QR code in your phone with the camera and click “Next”, when the camera comes out the prompt tone. And you can complete the configuration about 30s.

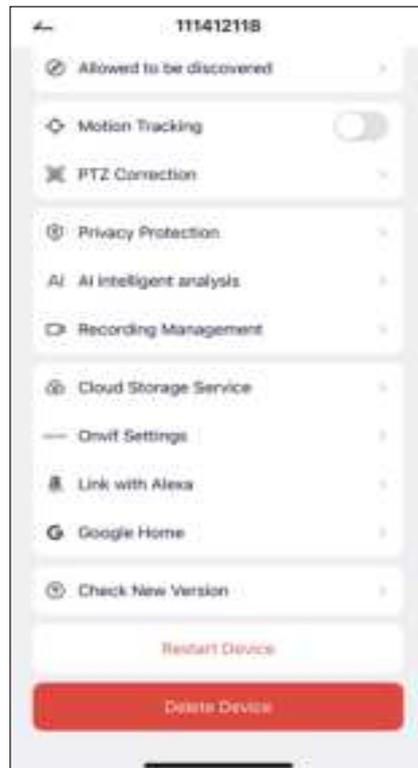
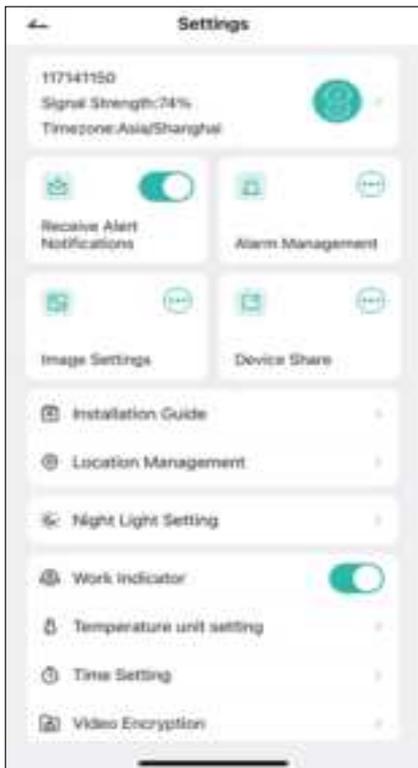
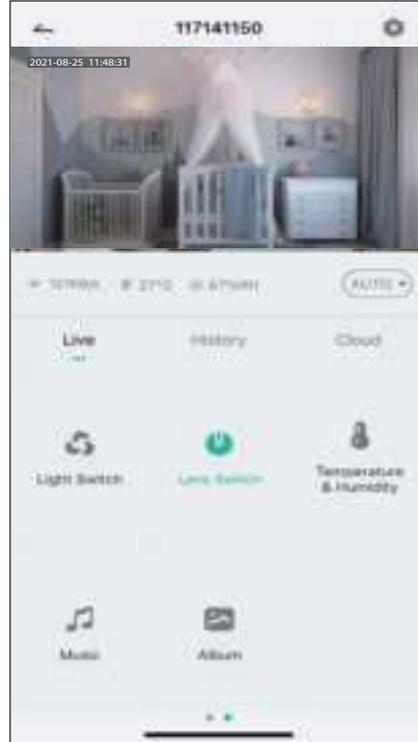


**Step 4:** When connecting, you should make sure your router, mobile, and camera are as close as possible.

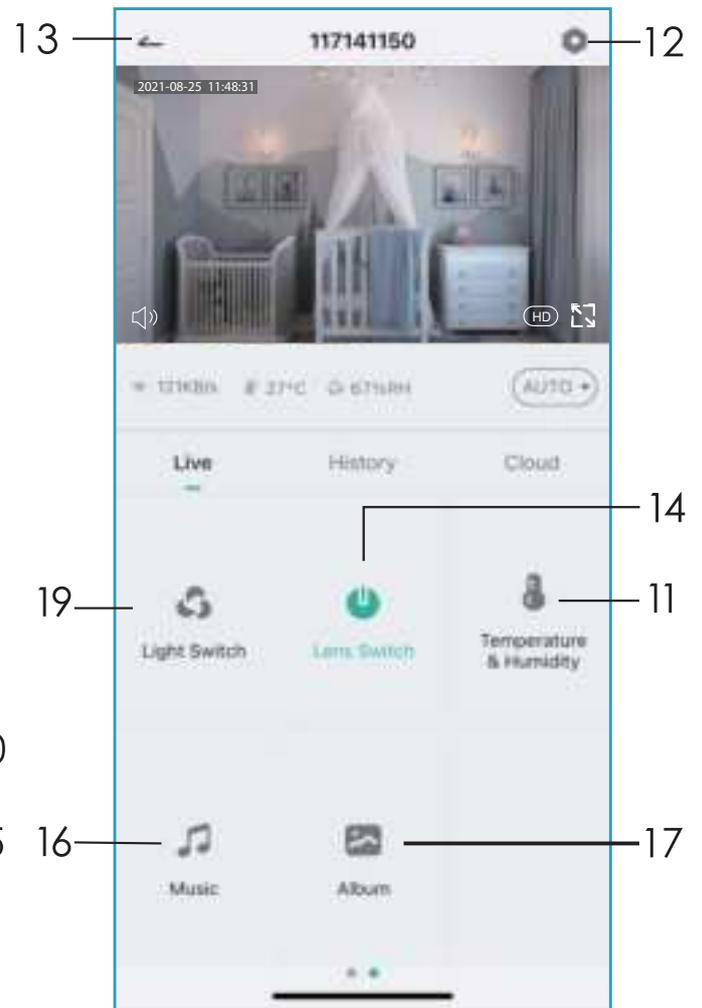
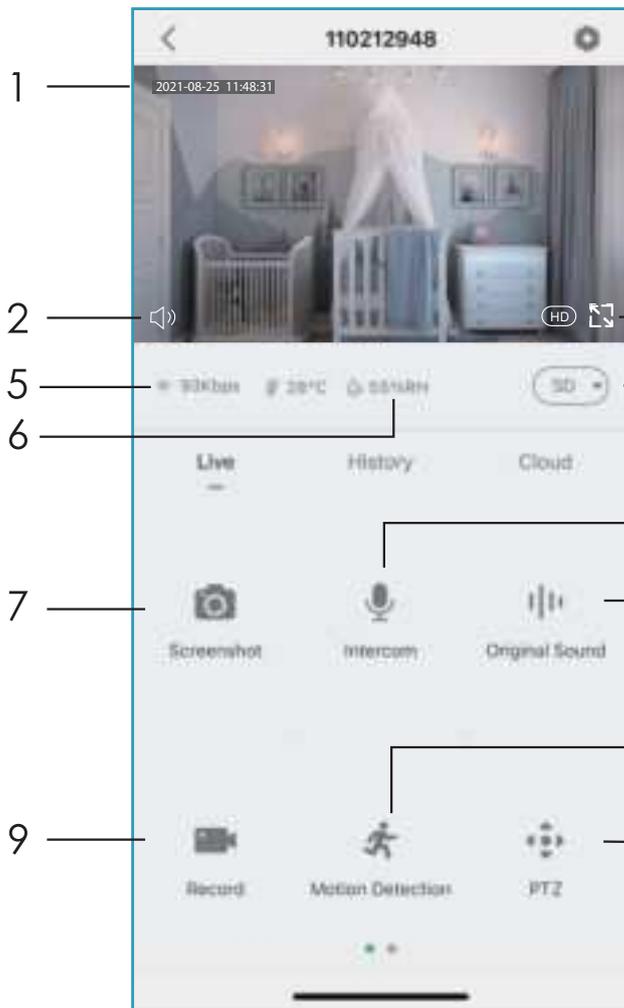


**Step 5:** All done. You have added the camera successfully to your phone. Begin to monitor your home.

**Step 6:** In live view interface, click "📷", and then you can set up the camera common functions.



## 4. Function Overview



1. Time Stamp

2. Mute Button

3. Resolution Button

4. Full Screen

5. Network Speed

6. Temperature and Humidity

7. Take a Screenshot

8. Microphone

9. Record a Video

10. ON / OFF Motion Detection

11. Temperature and Humidity

12. Setting Button

13. Return to Homepage

14. Lens Switch

15. PTZ Control

16. Music

17. Find your Video or Screenshot

18. Intercom Sound

19. Light switch

## 5. How to Store Recordings

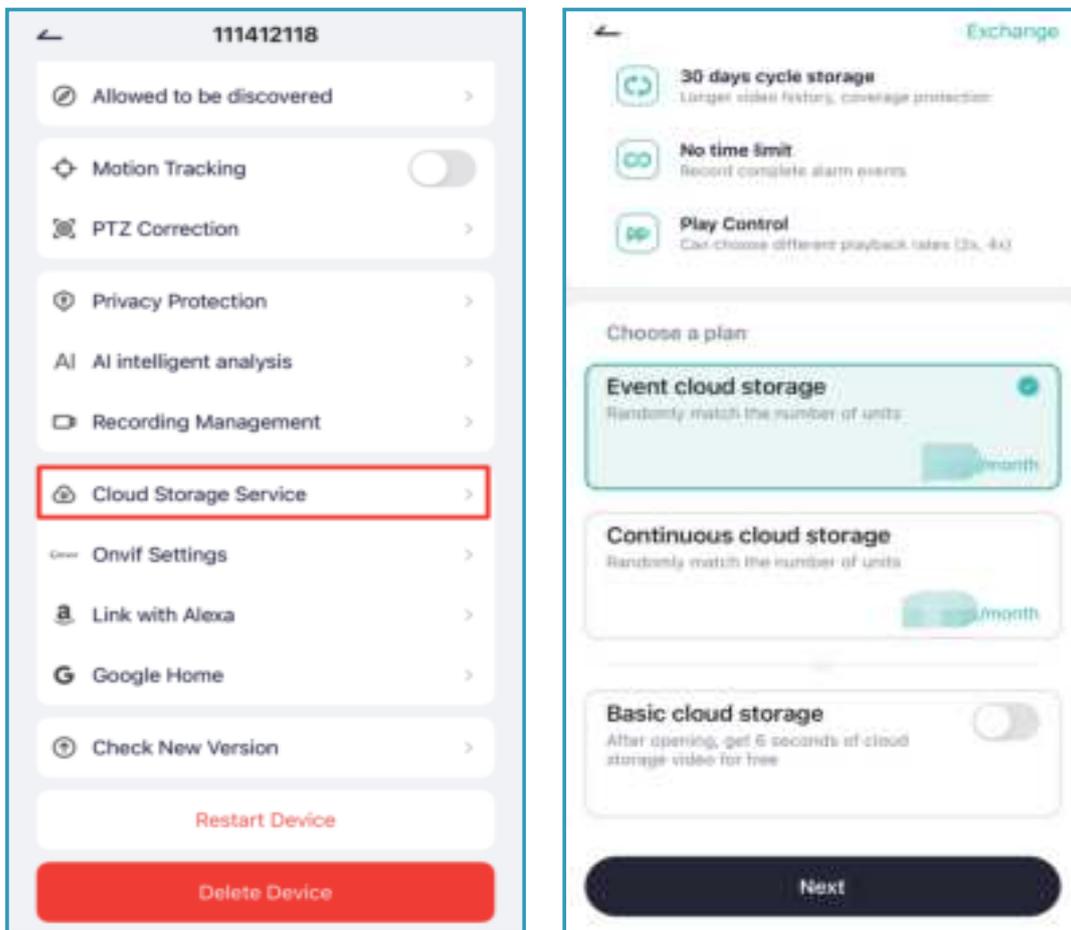
### 1. Stored By Manual

Go to live video, manually record the video by clicking 'Record' button to start or end, existing the live view will automatically stop recording.

### 2. Memory Card

The camera supports micro SD card(NOT INCLUDED), up to 128GB.

### 3. Cloud Storage Plan



It is no necessary to input any code to activate the cloud. The cloud will be on auto after the payment is done.

If you choose wrong cloud, please contact us on the APP " Help " to get a solution .

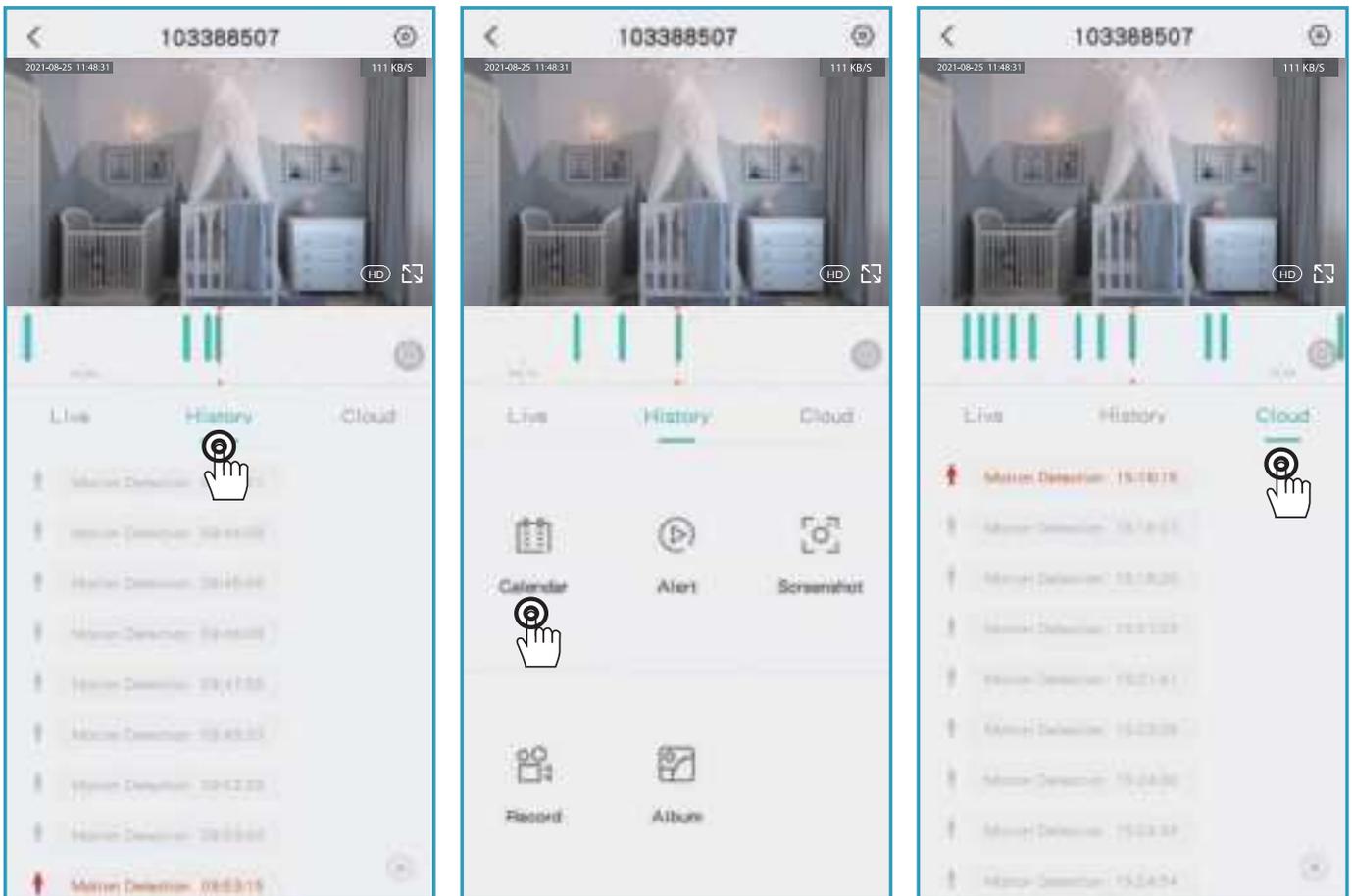
## 6. Video Playback

### 1. Video Playback in SD Card

1. Go to the main interface, click "History-Alert" icon, you will see today's motion detected events. Tap any of these videos to playback.
2. Open the 'Calendar' to trace back and playback early recorded videos.

### 2. Video Playback in Cloud

Go to the main interface, click "Cloud-Alert" icon, you will see today's motion detected events. Tap any of these videos to playback.



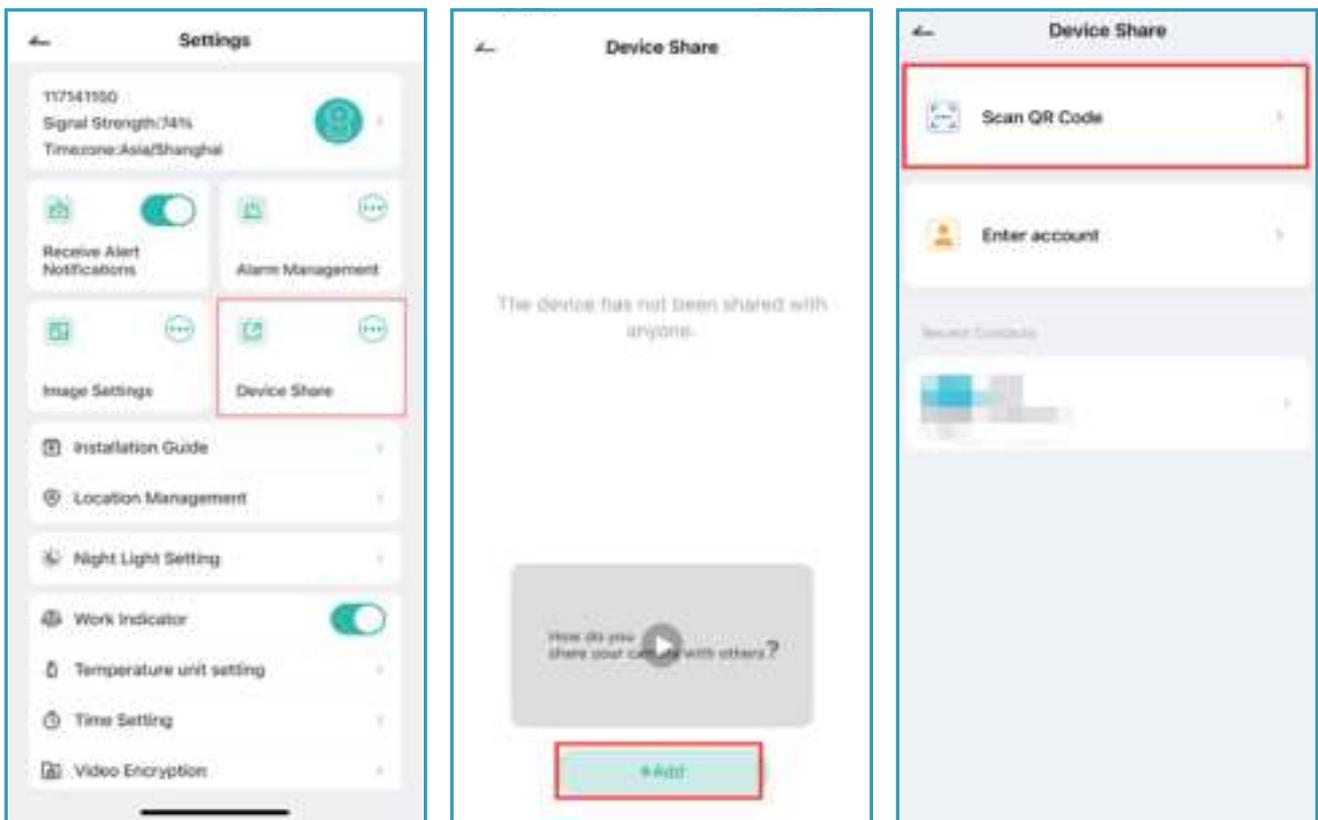
## 7. Camera Sharing

If you need to view the camera with other family members or friends, you can use this device sharing function. Only the administrator whose account is bound with the camera for the first time can share and set the device. Other members can only view the live or playbacks of the device.

**Note:** Please make sure the registered regions of all shared accounts are same with the administrator's account.

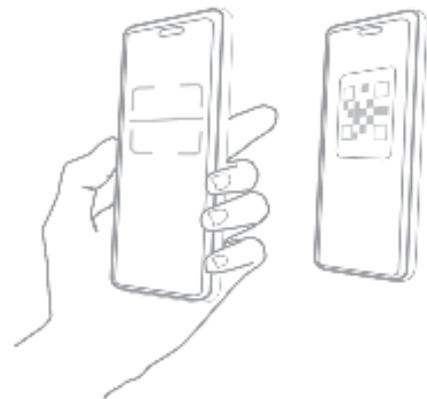
**Step 1:** Click 'Device Share'on setting page.

**Step 2:** Click 'Scan QR Code'.



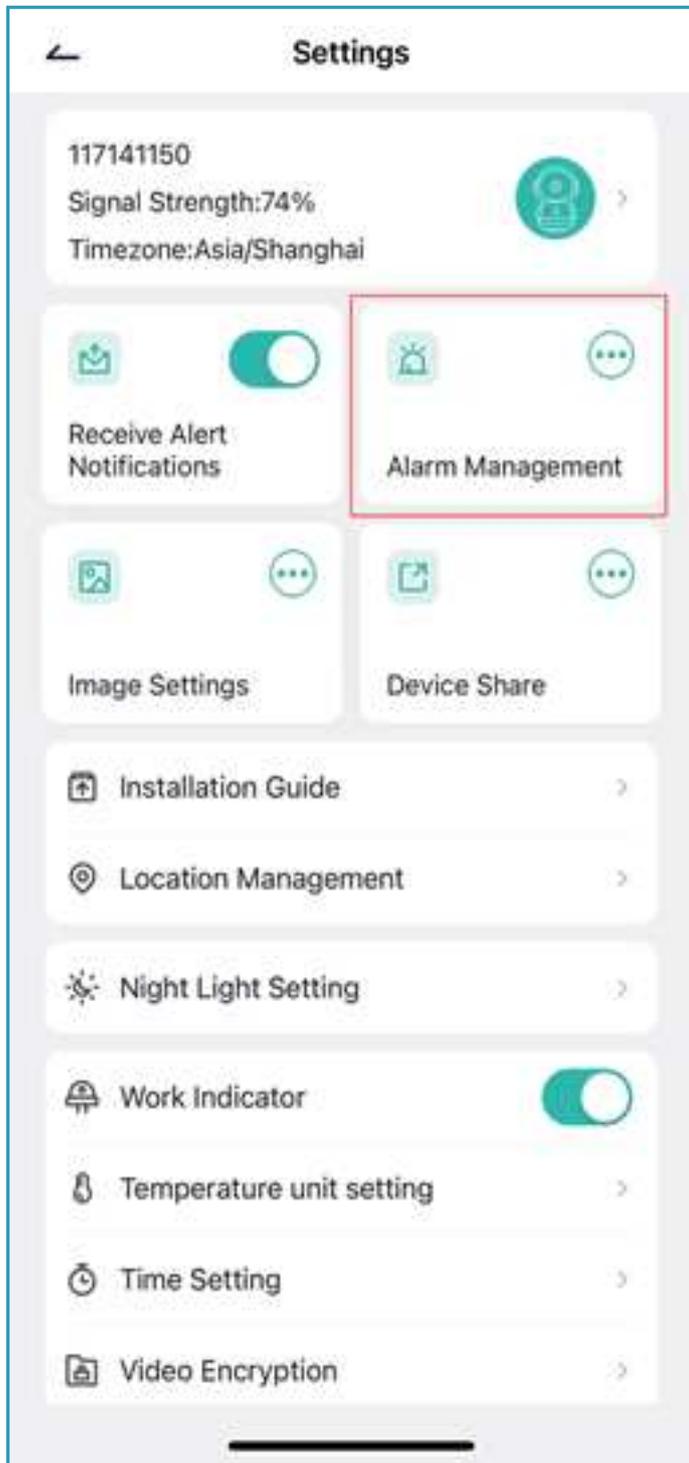
**Step 3:** Scan the QR code of the shared account and you will receive the confirmation notification after success. The sharing will be completed after you agree.

If you choose 'enter account, you could search the account you would like to add.



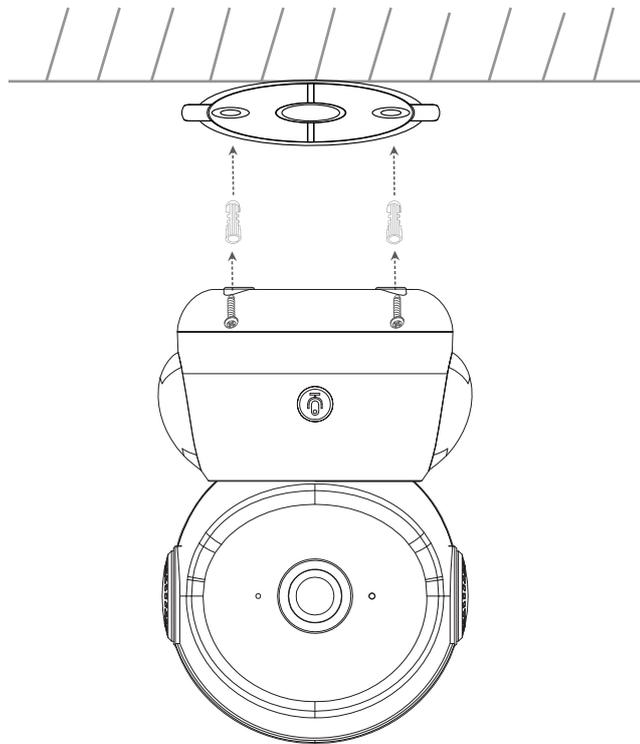
## 8. Alarm Management

If you need crying detection,click “Alarm Management” and open “Crying Detection”

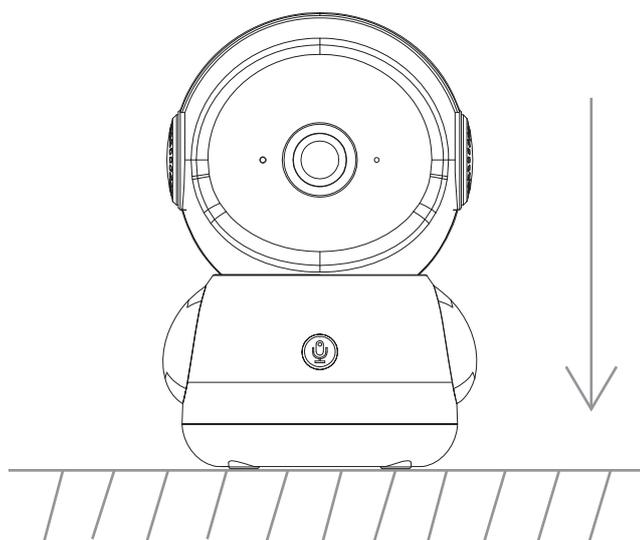


## IV. Installation Instructions

Use the 2 large screws included in the box to fix the bracket to the position where you need to install it.



Put the product directly on a clean and flat table.



## V. Troubleshooting

### 1. APP can't be registered successfully

- Please check if the network of the mobile phone is normal;
- Please tick the software service agreement and privacy policy;
- Please check if the verification code is in the spam mail;
- Please use WIFI to register if mobile network cannot be registered. If the mobile network and WIFI prompts cannot obtain the server address, please check if other software can be used normally;
- During installation, please allow the app to obtain your location and all permissions, the system will automatically arrange the best server;
- If above solutions still can't be effective, we recommend you to uninstall and install the app again, the current location and all permissions are allowed during the installation)

### 2. Unable to connect to the network

#### 2.1 Unable to connect to WiFi:

- Please enable the DHCP of the router;
- Please make sure the camera is not in the blacklist in MAC settings of the router;
- Make sure the network of your mobile devices are under the same network router of the camera;
- After the network is normal, reset the camera and reconnect.

#### 2.2 Wifi password reason

- Check the WiFi password connected of the camera is same as the WiFi password of the connected router.
- Check if the entered WiFi password has space or special characters(@,#,%,&).

### 3. Camera match the wifi successfully, but can't hear the voice of camera

- Reset the camera, then power off and reconnect the camera (Because only reset can remove local data );
- Put the phone as close as possible to the camera and router when it is connecting;

### 4. No pop-up message for motion detection alarm

- Open permission setting in the system settings of mobile device to allow APP to receive message push notification;
- Some Android phones can not receive the alarm push information;
- Please turn on the motion detection in APP;
- SMS and email reminders are not supported at this time.

### 5. Motion detection messages prompt frequently

- If motion detection sensitivity is too high, light changes also can cause alarm;
- Reduce sensitivity of alarms (recommended low level).

### 6. After inserting SD, it displays damaged

- Before inserting the SD card, Disconnect the power. Connect the power to start after plugging in the card;
- The SD card must be formatted on the computer before using the SD card;
- When choosing SD, please choose genuine.

## 7. Watch videos with the same camera on different devices

- The master account can share the video to other account without limit quantity, but the shared accounts only have the rights to watch, snapshot and record video;
- The App name and password of the main account also could be logged in on other devices to view the video and use any function.

## 8. The scenarios for the reset key

- Reset wifi information.
- Wifi exception before connecting to the camera
- wifi password error
- wifi drop
- replace new wifi

## 9. How to view camera on web browser?

<https://web.meiri.com.cn/> Choose your location, input your account and password to view it from web browser.

# Notification of Compliance

## FCC Warning Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- - Reorient or relocate the receiving antenna.
- - Increase the separation between the equipment and receiver.
- - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- - Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

## RF Exposure Statement

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance of 20cm the radiator your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.



# SECURITY CAMERA

*Indoor*

