

User Manual

Matter Smart light bulb A19 CCT



Function Introduction



App Control



Voice Control



Schedule



Dimmable



Reset Scenes



Tunable White



Installation Instructions

1. After installing the bulb, power on the bulb.
2. The bulb will gradually change to a warm white light and then enter the state of waiting to connect to the network.
3. To connect bulb to the internet, you need to download the App such as Alexa, Google Home, Apple Home, SmartThings Or Aidot.



The method of add device to Alexa, Apple Home, Google Home or SmartThings.

NOTE: A Matter-supported controller and its related smart home app are required for setup, e.g. Echo Device and Alexa App, Apple Home Pod and Apple Home App, Nest Device and Google Home, SmartThings Hub and SmartThings App.

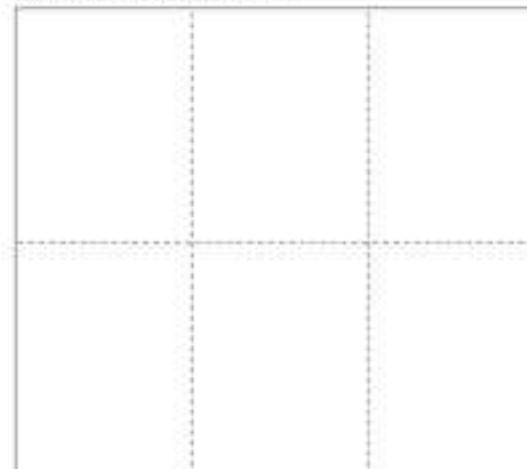


Before getting started, Ensure your mobile device and Matter supported controller are connected to your router's 2.4 GHz Wi-Fi. If you are unsure whether your router broadcasts a 2.4 GHz Wi-Fi connection, please check with the maker or provider of your router.

1. Download the App such as Alexa, Google Home, Apple Home, SmartThings.
2. Turn on Bluetooth on your phone and power on your light bulb.
3. Please use App scanning function to scan the QR code or manually input the Pairing code below the QR code.
4. Note that the matter QR code on the scanning sticker must be the same as that on the device to be connected to the Internet. As shown in the diagram below.



Matter QR code posting area:



The method of add device to Aidot App.

1. Scan the QR code below, or search for "A19Dot" in App Store or Google Play.



(Google, Google Home and Google Play are trademarks of Google LLC.)

2. Create an account and sign in. Tap "+" to add the "Wi-Fi Light Bulb".



3. Follow the instructions on the App.
(Note: Please turn on Bluetooth and location.)



Troubleshooting

Refer to the following and you can resolve most setup issues.

1. Please enable IPv6 Internet connection, please contact our friendly customer service representative for assistance.
2. Ensure your phone and Matter hub are both connected to a stable 2.4 GHz Wi-Fi network, and that it has internet access during the setup process.
3. Restart your smartphone and clear the cache of the Smart Home app.
4. Make sure the firmware of your Matter hub (or called Matter controller which is required for providing ecosystem that could be paired with Matter-certified device.) and Smart Home app is updated to support Matter.
5. Power cycle the Matter-enabled device.
6. Matter setup mode is active for 15 minutes after the device is powered on. If this time period has expired, you will need to power cycle the matter-enabled device to restart the clock.
7. If the Matter-enabled device has already been added to another ecosystem, you will need to get a new setup code for pairing. If you fail to set up my connected Matter device with another smart home system, please refer to the following troubleshooting steps:



- (1) If your Matter-enabled device does not show up or the pairing code cannot be created on the app where pairing has been completed. Please reboot your Matter-certified device.

- (2) Don't create pairing codes in apps of multiple smart home systems in a row. If the first created pairing code is not used or has not expired, the subsequently created codes are invalid.

- (3) Make Sure to complete the setup process before the matter code expires.

Notes:

In Google Home, the code will expire 5 minutes after it is generated. In Apple Home, the code will expire 5 minutes after it is generated. In Alexa, the code will expire 15 minutes after it is generated. In Samsung SmartThings, the code will expire 15 minutes after it is generated.

(A) Please ensure that the pairing code page of the app remains open when you enter the numeric code (or scan the QR code) for your Matter device to pair with another app.

(B) If you still cannot connect your device, reboot your Matter Hub and Smart Device, clear the cache of the apps, and restart your phone. Then try to set up the device normally.

Note:

Before you set up your connected Matter device with Alexa, please upgrade the software version of your Alexa Echo to 8634545632 or later.



Frequently Asked Question

1. Are Linkind Smart Bulbs suitable for use with wall dimmers?

No. Smart Bulbs are not suitable for use with wall dimmers, or other variable power devices. Dimming is supported via Aidot app or compatible smart devices only.

2. Q: Scan code prompt error / no response

A: Please confirm whether the App software version meets the minimum version requirements.

3. Q: Can't scan the QR code on the device

A: The QR code may not be scanned when the device is turned on, you can try to scan the QR code on the instruction manual.

4. Q: Prompt that the device cannot be found

A: A Network distribution for the first time (the device is in the factory state): please power on the device again, and confirm that the device is in the factory state. Confirm that the power-on time does not exceed 15 minutes.

B: Multi-ecological distribution network (the device has been configured and shared with other hubs/apps): please confirm that all devices are in the same office in the local area network (connected to the same router), and the device pairing mode has been turned on (see the above Share to other ecology map).

5. Q: Failed to add device

A: A: Please confirm that the mobile phone using the App is connected to 2.4GHz WiFi and the hub (controller) is also connected to the same router.



Down:

- a. You can try to restart the hub/controller, App or mobile phone.

6. Q: Device shows offline

A: A: Please try controlling the device to see if it responds normally. If the device does not respond, please try to power on the device again, and wait for 2 minutes to check whether the device is back online.

7. Q: How to reset the device

A: A: Continuously switch equipment 6 times, each power-on time does not exceed 2 seconds. After the reset is successful, the device will gradually change to a warm white light and then enter the state of waiting to connect to the network.

- a. After resetting the device, the device will still be displayed on the App.

8. Q: The device name is inconsistent with what I set

A: A: Do not restart the device while adding the device. After adding, please wait for data synchronization or manually refresh to view.

9. Q: Appears offline after adding a device

A: A: The network may be unstable, you can try to manually refresh.

10. Q: The state of the app in the device control process jumps

A: A: We are currently working with Apple to resolve this issue.

11. Q: How to get support and extend the warranty?

A: A: Email: service@linkind.com
Support Phone: 1-877-770-5227 (Monday-Friday 9:00am-5:00pm)
Warranty extend: www.linkind.com/registration



Warning

- I. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference.
(2) This device must accept any interference received, including interference that may cause undesired operation.

NOTE: The grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. Such modifications or changes could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician.

To maintain compliance with FCC's RF exposure guidelines, this equipment should be installed and operated with minimum 20cm distance between the radiator and your body. Use only the supplied antenna.



Cautions

To avoid personal injury and/or possible product damage, the following cautions must be followed:

1. Risk of electrical shock. Disconnect power at fuse or circuit breaker before installing or servicing.
2. To prevent early lamp failure, lamp should only be installed in operating environments ranging between -20°C and +40°C (4°F and +104°F).
3. Suitable for damp locations.
4. Not for use with dimmers.
5. Lamp drive via wireless control and will not operate with a dimmer switch.
6. Not for use in totally enclosed luminaires.
7. Not for use in emergency light backup or test wiring.
8. Exercise before can support the added weight of the lamp bulb.



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Linkind

A19Dot Inc.
8605 Santa Monica Blvd #79525, West Hollywood, California
90069, United States of America

Phone: 1-877-770-5227 (Mon. - Fri. 9:00 AM to 5:00 PM PST)

Web: www.linkind.com

Email: service@linkind.com

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@linkindlights

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