

ScreenBeam 3100 OPS Wireless Display Module

Quick Start Guide

This Quick Start Guide provides the instructions on how to install the ScreenBeam 3100 OPS Wireless Display Module, connect client devices, and setup for deployment.



Before Beginning Deployment

Before deploying Actiontec ScreenBeam products, check for the latest firmware, release documentation and tech tips.

- For ScreenBeam receiver's deployment guide, firmware upgrades, and release notes, go to: <https://support.screenbeam.com/1100>
- For Miracast™ or native macOS/iOS wireless display connection tutorial, go to: <https://www.screenbeam.com/setup>
- For ScreenBeam Central Management System (CMS) software, go to: <https://support.screenbeam.com/cms>
- For Open Source information, go to: <https://opensource.actiontec.com>

Package Contents

- ScreenBeam 3100 receiver
- Quick Start Guide (this document)
- Regulatory documents

Documentation

For FAQs, troubleshooting tips and support, visit:

<https://support.screenbeam.com>

Need Help?

To open a ticket for support, visit:

<https://support.screenbeam.com/ticket>

Introduction

The ScreenBeam 3100 allows presenters with Windows 10, macOS, iOS, or Android device to wirelessly display without requiring any apps. ScreenBeam 3100 offers a variety of secured network modes to support connection from the internal users on different subnets and external guest users.

Overview of Network Modes

ScreenBeam 3100 supports local Wi-Fi, Wi-Fi Miracast, and wireless display over existing infrastructure network. Two or more modes can operate concurrently to support various scenarios where both internal and guest users could simply connect and project.

Local Wi-Fi

The ScreenBeam Wi-Fi mode provides the simplest form of network for client devices to connect and project. In this mode, user needs to connect the client device Wi-Fi to the ScreenBeam Wi-Fi and then select the receiver to mirror. This mode is ideal for guest client devices that need wireless display and or Internet access. Internet is available if the ScreenBeam receiver is connected to the existing network, wired or wireless if bridge mode is enabled. Mobile device with cellular service can access the Internet and wireless display if bridge mode is disabled.

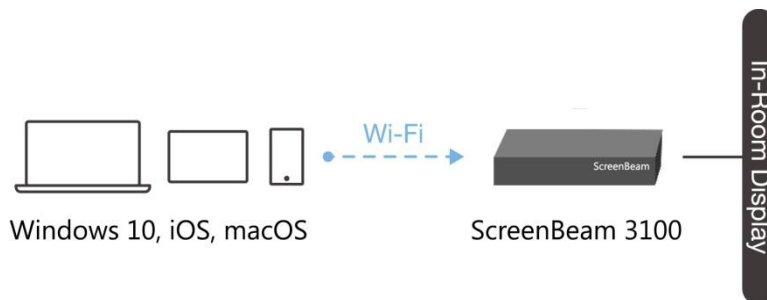


Figure 1 Client device wireless display by connecting to ScreenBeam's local Wi-Fi

Note: ScreenBeam Wi-Fi is fully secured and manageable via ScreenBeam CMS with options to tune the wireless power transmission, channel and encryption type.

Wi-Fi Miracast

The Wi-Fi Miracast mode allows compatible Wi-Fi Miracast devices to connect directly to ScreenBeam, even when connected to an infrastructure wireless network. Miracast is commonly available on Windows 10/8.1 and Android 4.4 (and later) devices since 2015. Users can enjoy wireless display and Internet access if the client device is already connected to Wi-Fi.

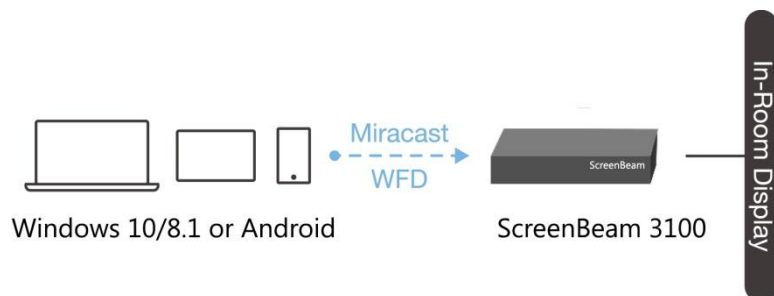


Figure 2 Miracast client device wireless display by connecting to ScreenBeam's Wi-Fi Miracast network

Wireless Display over existing LAN

ScreenBeam 3100 can be connected to the existing wireless network and supports wireless display for client devices on either network. This is a common setup to support client devices that need access to network resources. Additional port and network configurations may be required for this mode to work seamlessly.

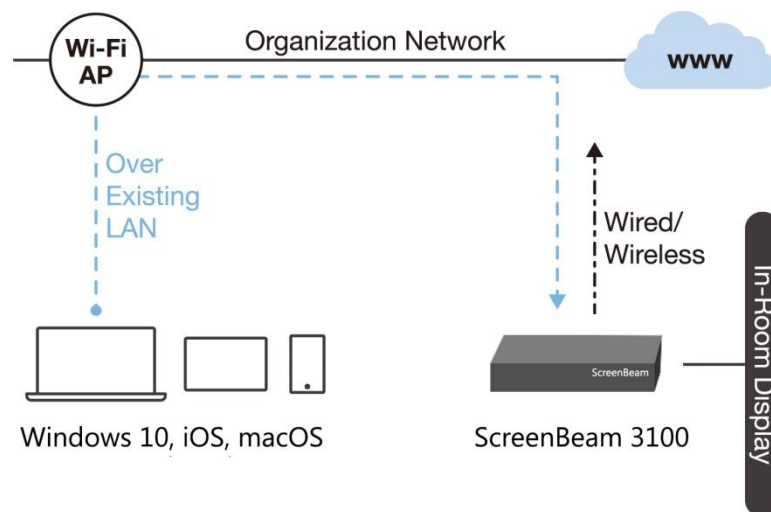


Figure 3 Client device wireless display over existing infrastructure network

ScreenBeam 3100 can be connected to two different networks concurrently. This dual-network feature allows the flexibility of supporting wireless display for either staff (on internal network) or visitors (on guest network). Refer to the deployment guide for more details.

Minimum Requirements

System Requirements

Client device from 2015 or newer with one of the following operating systems:

- Windows 10 build 1709 (and later)
- macOS X 10.10 (and later)
- iOS 11 (and later)
- Android 4.4 (and later) with Miracast

Network Requirements

For wireless display over the existing wireless network or LAN:

- Ethernet: 100BASE-T 10/100 connection (1 Gbps is recommended)
- Wireless: 802.11ac (5GHz is strongly recommended)
- Multicast DNS (mDNS) support is required for iOS and macOS native screen mirroring to auto-discover ScreenBeam
- Required ports
 - 5353 (UDP) for Multicast DNS (mDNS) discovery
 - 7100 (TCP and UDP) for macOS, iOS and Windows 10 mirroring
 - 7250 (TCP) for Miracast over LAN data stream
 - 18000-18009 (TCP) for macOS and iOS AV data

Miracast enabled device to connect. Verify Group Policy and firewall settings to allow Wi-Fi Direct groups or hosted networks.

Setup Requirements

- ScreenBeam 3100 receiver
- Display with OPS configuration
- (Optional) Touchscreen with OPS configuration
- An Ethernet network connection with DHCP IP or a Wi-Fi router

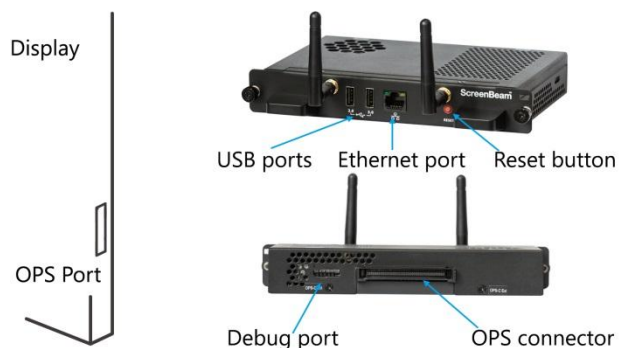
Note: This is used for wireless display over LAN and management.

- ScreenBeam wireless display app

Note: Not required for Windows 10/8.1, macOS, and iOS with native screen mirroring support.

Note: Additional network configuration is not required for Wi-Fi

A. Setting up ScreenBeam 3100 Wireless Display Module



ScreenBeam 3100 OPS Wireless Display Module uses standard OPS configuration. It can be installed on to a display with OPS port.

1. Align ScreenBeam 3100 module with the OPS slot on your display, slide the module into the slot and install the module in position. Fasten the screws.

Note: The display provides power supply, HDMI, USB connection, and Ethernet connection to the ScreenBeam 3100 module through the OPS connector.

2. **Optional:** Connect one end of the Ethernet cable to the module's Ethernet port and connect the other end to the network switch with DHCP IP. (Ethernet cable is not included).

Note: Refer to section B for more information on setting up a network connection.

3. Turn on the display and switch to the corresponding input from the wireless display module. Refer to the display's user manual on how to select the input from the OPS module.
4. Wait for the **Ready to Connect** screen to appear on the display.

B. Set up Network Connection

ScreenBeam requires network connection for various purposes, such as wireless display over LAN support and management of the receiver. ScreenBeam can be connected to the network via wired or Wi-Fi connection.

Wired Connection

If ScreenBeam is connected to a DHCP-enabled network, the **Ready to Connect** screen will show the IP address assigned to the ScreenBeam.

Wireless Connection or Static IP Address

This requires additional steps to configure the receiver with the proper network credentials. Refer to **Section D** for instructions on how to setup the ScreenBeam receiver.

Using a wired connection with DHCP IP is recommended for initial testing.

C. Connect Client Device

This section provides the instructions on how to connect to ScreenBeam using the native screen mirroring from the most common operating systems.

Refer to www.screenbeam.com/setup for details and instructions for all other operating systems.

Note: The web page will display the instructions based on the client-device OS. Use the links at the bottom of the web page to select OS-specific instructions.

Connect Using Local Wi-Fi

1. Connect the client device's Wi-Fi to the wireless network (AP SSID) as shown on the TV display. Windows 10/8.1 or Android with Miracast can skip to **Connect Using Wi-Fi Miracast** section.
2. Enter the password for the wireless network. **screenbeam** is the default password.
3. Select the ScreenBeam receiver name as shown on the TV display.
 - For Windows 10
Select **Connect** from the Action Center by swiping from right or simultaneously pressing the **Windows** key and **K**.
 - For iOS or macOS
Connect with AirPlay  from the menu bar or control center.
4. Enter in the PIN if required. If the PIN code is not displayed, try the hidden PIN **1234**.
5. Select duplicate or extended screen mode if prompted.

6. If the display has touch functionality, Windows 10 devices can take advantage of the touch and inking feature by selecting **Allow touch...** (Refer to **Section F** for more details.)

Note: To disconnect, return to the screen mirroring menu and select mirroring off.

Connect Using Wi-Fi Miracast

1. Select the ScreenBeam receiver name as shown on the TV display.
 - For Windows 10
Select **Connect** from the Action Center by swiping from right or simultaneously pressing the **Windows** key and **K**.
 - For Android
Select the **Screen Mirroring** option from the quick access menu and follow the connection instructions.
2. Enter in the PIN if required. If the PIN code is not displayed, try the hidden PIN **1234**.
3. Select duplicate or extended screen mode if prompted.
4. If the display has touch functionality, Windows 10 devices can take advantage of the touch and inking feature by selecting **Allow touch...** (Refer to **section F** for more details.)

Note: Some Android devices do not support PIN and will fail to connect. Refer to section D below for instructions on how to configure ScreenBeam and disable PIN enforcement.

Connect Using the Existing Wireless Network or LAN

1. Connect the ScreenBeam receiver to a known network where your client device can communicate over Wi-Fi.
2. Verify the receiver obtained an IP address (shown on the **Ready to Connect** screen).
3. Connect the client device to the same network as ScreenBeam receiver
4. Select the ScreenBeam receiver name as shown on the TV display.
 - For Windows 10
Select **Connect** from the Action Center by swiping from right or simultaneously pressing the **Windows** key and **K**.
 - For iOS or macOS
Connect with AirPlay  from the menu bar or control center.
5. Enter in the PIN if required. If the PIN code is not displayed, try the hidden PIN **1234**.
6. Select duplicate or extended screen mode if prompted.
7. If the display has touch functionality, Windows 10 devices can take advantage of the touch and inking feature by selecting **Allow touch...** (Refer to **Section F** for more details.)

Congratulations!

The display is now enabled for wireless screen mirroring.

D. Configure ScreenBeam Receiver

ScreenBeam 3100 can be configured by using the ScreenBeam CMS software or accessing the ScreenBeam's local management interface (LMI).

Using ScreenBeam CMS Software

ScreenBeam Central Management System (CMS) is a highly recommended complimentary tool for multi-unit deployment, configuration and administration.

- To obtain CMS software and the CMS User Guide, go to: <https://support.screenbeam.com/cms>.
- Refer to the CMS User Guide for setup instructions.

Note: Access to the LMI is prohibited by default if ScreenBeam 3100 is connected to ScreenBeam CMS for management. This option can be changed in the receiver's settings.

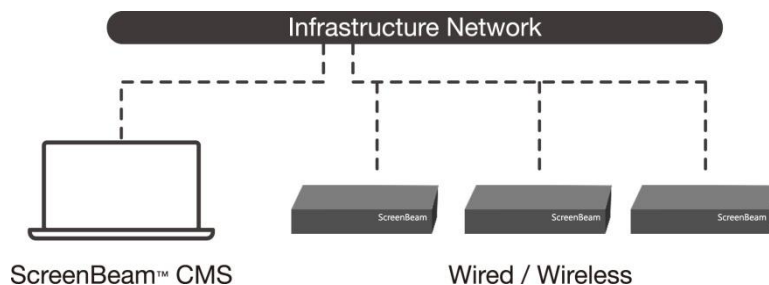


Figure 5 Receivers managed by ScreenBeam CMS

Using Local Management on ScreenBeam

The Local Management Interface can configure and update a single ScreenBeam. There are three methods to access the LMI:

Method 1: ScreenBeam Local Wi-Fi Network

1. Connect the client device's Wi-Fi to the wireless network (AP SSID) as shown on the TV display.
2. Enter the password for the wireless network. **screenbeam** is the default password.
3. The **Ready to Connect** screen on the display will show the assigned IP address of the ScreenBeam.
4. Enter the assigned IP address into the web browser of a PC or Apple device.
 - If the receiver is not connected to an existing wireless network or LAN, its IP address is 192.168.26.1.
 - If the receiver is connected to a network, the IP address can be identified on the **Ready to Connect** screen.
5. The browser may give an error stating "The connection or site is not secure or private." Manually accept the connection as follows:
Chrome browser: click **Advanced**, then click **Proceed**.
Edge/IE browser: click **Details**, then **Go** on to the webpage (not recommended).
Firefox browser: click **Advanced**, then click **Add Exception**, then click **Confirm Security Exception**.
6. When the ScreenBeam management page appears, enter the Username **Administrator** and Password **Actiontec** (both case-sensitive).

Method 2: Network Connection via DHCP

1. Using a shielded RJ-45-terminated Cat5e or better Ethernet cable, connect the ScreenBeam Ethernet port to a DHCP-enabled network.
2. The **Ready to Connect** screen on the display will show the assigned IP address of the ScreenBeam. Enter this address into the web browser of a PC or Apple device on the same network as the ScreenBeam.
3. Follow the directions from Method 1 from Step 5 on.

Method 3: Wireless P2P Direct Connection

1. Using a Windows 10/8.1 device, connect the device to the ScreenBeam per section **B** above.
2. Once connected, use a web browser and enter <http://192.168.16.1> to access the LMI.
3. Follow the directions from Method 1 from Step 5 on.

E. Customize ScreenBeam Settings

Under the Device Configuration Page

Assign new Device Name

1. Select the **Device Name** text box, then enter a new name (example: Conference TV).
2. Select **Apply/Save** button to save any changes.

Note: Each receiver should have a unique name; this makes it easier for users to identify and connect to the correct display. Supported naming characters are A-Z, a-z, 0-9, -, _.

Change the Administrator's Password

1. Select the Administrator Password text box and enter the new password.
2. Select **Apply/Save** button to save any changes.

Under the Features Page

Configure Force PIN Pairing Option

By default, the Force PIN Pairing option is Enabled and the PIN code is generated randomly. A unique PIN will be generated each time a new user/device attempts to connect. To change the PIN pairing type or PIN code:

1. Select either **ON** to force PIN or **OFF** to not force PIN upon connection.
2. If Force PIN Pairing is **ON**, select either **Each connection** or **First connection** only.
3. Select **Random** or **Static** for PIN code generation.

4. If **Static**, then enter PIN of choice. Keep note of the new PIN for user distribution.

Note: For eight-digit PIN option, only the first seven digits of the PIN can be set in configuration; the eighth digit will be automatically chosen by the ScreenBeam and appended to the first seven.

5. Select **Apply/Save** button to save any changes.

Configure HDMI/VGA Port Power Management

By default, ScreenBeam is designed to display the Ready to Connect screen continuously. To extend display life and/or reduce power consumption:

1. Select either **Screen Saver** or **Display Off**.
2. Enter a desired time for setting to take effect.
3. **Optional:** Select a Wake up mode.
4. Select **Apply/Save** button to save any changes.

F. Using Interactive Touch Display

ScreenBeam 3100 supports wireless inking and touch with Windows 10 Miracast for collaboration using a touchscreen display. Users can project their preferred Windows 10 application and take notes on the touchscreen; the notes appear directly on the client device.

System Requirements

OS: Windows 10 build version 1709 (or later)

CPU: 5th Gen Intel Core i-Series 5xxx or AMD equivalent (or better)

RAM: 4 GB or more

Setup Requirements

- Interactive touch display with OPS configuration

Supported Features

- Support USB HID display, projector, or whiteboard
- Up to 20-point touch
- Up to four simultaneous passive pens
- Up to two simultaneous active pens

Supported features may require compatible touchscreen and/or application. Works best with InGlass™ Technology enabled display.

Refer to the online compatibility list at:

<https://support.screenbeam.com/touch/compatibility>

installed onto the display.

2. Connect a Windows 10 device to ScreenBeam 3100 (see instructions in **Section C**).
3. Start using the display by touching the screen. Launch an app and draw using finger or pen.

Setup and Instructions

1. A USB connection is present when ScreenBeam 3100 module is

G. Deploying ScreenBeam Receiver

Please read the deployment guide for best practices and tips before placing the ScreenBeam 3100 to the site for users.

1. Uninstall ScreenBeam 3100 module from the test display.
2. Move the module to its permanent location.

Note: Access to a wired or wireless LAN connection is required.

3. Install the ScreenBeam 3100 module to the display with OPS configuration
4. Turn on the display and switch to the corresponding input from the wireless display module. Refer to the display's user manual on how to select the input from the OPS module.
5. Verify the **Ready to Connect** screen appears.
6. Verify the ScreenBeam 3100 obtains a valid IP address.

Note: By default, ScreenBeam shows all of the receiver's information on screen for ease of troubleshooting.

The information can be configured to be hidden from the management interface or via CMS.

H. Expectations and Known Issues

- Wi-Fi Internet is limited when connecting to ScreenBeam local Wi-Fi unless ScreenBeam is connected to the network and the local Wi-Fi is set to NAT or Bridge.
- If ScreenBeam is connected to the existing network, some existing access points and or controllers (i.e. Meraki or Cisco) may flag it as a rogue AP and restrict the client from connecting. Consult with the network administrator to flag ScreenBeam as a friendly access point.
- Windows 10 build 1803 (and earlier) do not support wireless display PIN on Miracast over LAN. The connection will fallback to establishing the Miracast over Wi-Fi Direct path.

Support Information

For FAQs, troubleshooting tips and support, visit:

<https://support.screenbeam.com>

To open a ticket for support, visit:

<https://support.screenbeam.com/ticket>

Website: www.screenbeam.com

This product is intended to be supplied by a power supply rated as DC IN +12V ~ +19V @ 3A Max.

General Regulatory and Compliance Notices

Important Safety Instructions

If applicable, when using telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electrical shock, and personal injury, including the following:

- Do not use this product near water – for example, near a bathtub, kitchen sink, laundry tub, or swimming pool, or in a wet basement;
- Avoid using a telephone (other than a cordless type) during an electrical storm, as there may be a remote risk of electrical shock due to lightning;
- Do not use the telephone to report a gas leak in the vicinity of the leak;
- Use only the power cord and batteries indicated in this manual;
- Do not dispose of batteries in fire, as they may explode – check with local codes for possible special disposal instructions.

Telephone Line Cord Caution

To reduce the risk of fire, use only No. 26 AWG or larger (e.g., 24 AWG) UL Listed or CSA Certified Telecommunication Line Cord.

Coaxial Cable

If applicable, the coaxial cable screen shield needs to be connected to the Earth at the building entrance per ANSI/NFPA 70, the National Electrical Code (NEC), in particular Section 820.93, "Grounding of Outer Conductive Shield of a Coaxial Cable," or in accordance with local regulation.

For Audio/Video Apparatus

This reminder is provided to call the CATV system installer's attention to Section 820.93 of the National Electric Code (NEC), which provides guidelines for proper grounding and, in particular, specifies that the coaxial cable shield shall be connected to the grounding system of the building, as close to the point of cable entry as practical.

Please heed all warnings; read, keep and follow all instructions. Do not use this apparatus near water and only clean with dry cloth.

Do not block any ventilation openings. Install in accordance with the manufacturer's instructions. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus including amplifiers that produce heat.

FCC Class B Equipment

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by implementing one or more of the following measures:

- Reorient or relocate the receiving antenna;
 - Increase the separation between the equipment and receiver;
 - Connect the equipment to an outlet on a circuit different from that to which the receiver is connected;
 - Consult the dealer or an experienced radio or television technician for help.
-

Modifications

The FCC requires the user to be notified that any changes or modifications made to this device that are not expressly approved by Actiontec Electronics, Inc, may void the user's authority to operate the equipment.

Declaration of conformity for products marked with the FCC logo – United States only.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1.This device may not cause harmful interference;
 - 2.This device must accept any interference received, including interference that may cause undesired operation of the device.
-

Important Note

If applicable, this equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 30 cm between the radiator and your body.

For product available in the USA market, only channel 1~11 can be operated. Selection of other channels is not possible.

The device could automatically discontinue transmission in case of absence of information to transmit, or operational failure. Note that this is not intended to prohibit transmission of control or signaling information or the use of repetitive codes where required by the technology.

The device for the band 5150-5250 MHz is only for indoor usage to reduce potential for harmful interference to co-channel mobile satellite systems.

The maximum antenna gain permitted for devices in the band 5725-5825 MHz shall comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate.

The transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

For questions regarding your product or the FCC declaration, contact:

Actiontec Electronics, Inc

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