

TCL 103

QUICK START GUIDE

SAVE
PAPER
SAVE
TREES

PLEASE CONSIDER THE
ENVIRONMENT BEFORE PRINTING
us.alcatelmobile.com



English - CJB2H2101AAA
Printed in China

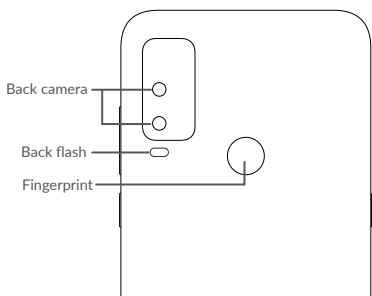
4165F



Your Mobile

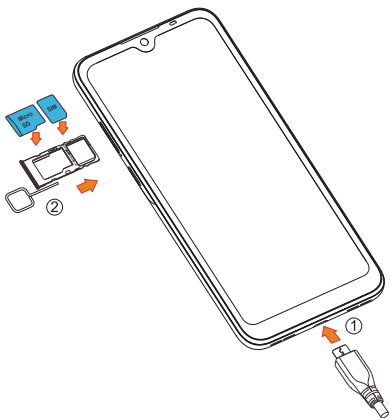
Keys and connectors





Getting started

- ① Your new phone is partially charged. Charge the battery by using the USB cable and charger provided.
- ② Use the provided SIM pin to open the SIM tray. Place the Nano SIM card and/or microSD card into the tray, then slide the SIM tray into the slot.



Home screen

You can bring all of the items (applications, shortcuts, folders, and widgets) that you use most frequently to your Home screen for quick access.


Touching the **Home** button always takes you back to the main Home screen.



- ① : With the notification panel open, tap the top of the screen again and drag down to see the Quick Settings menu.
- ② : Tap to access the complete Settings menu.

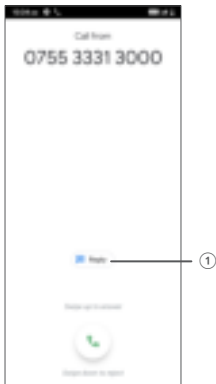
Phone call

Making a call

Enter the desired number from the keyboard and touch  to make a call.

Answering a call

When you receive a call, swipe up to answer or swipe down to reject:



① : Reject by SMS

Contacts

You can view and create contacts on your phone and synchronize these with your Gmail contacts or other applications on the web or on your phone.



- ① : Tap to search for a contact.
- ② : Tap to select multiple contacts for bulk editing, such as adding a label to the contact.
- ③ : Tap on the contact name or icon to open the contact card, where you can edit their information, call them, and more.

Touch and hold to share or delete the selected contact(s)

- ④ : Tap to create a new contact.

Messaging

You can create, edit, and receive SMS and MMS.

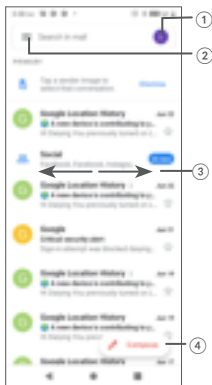
An SMS will be converted to MMS automatically when media files (image, video, audio, slides, etc.) are attached or subject or email addresses are added.



- ① Tap to send the SMS or MMS message.
- ② Touch and hold to switch language.
- ③ Insert an emotion, photo, video or voice message.
- ④ Tap to access the symbols and numbers keyboards.
- ⑤ Tap to input a comma. Touch and hold to access keyboard settings, input an emoticon, and enter left or right hand input mode.

Gmail

The first time you set up your phone, you can select to use an existing Gmail account or to create a new one.



- ① : Manage accounts
- ② : See options and settings
- ③ : Swipe left or right to archive the email
- ④ : Create an email

Help

To get help:

- **View user manual and FAQ**

www.alcatelmobile.com

- **Update your phone's software**

Go to **Settings > System > System Update** to check software updates.

- **Back up your personal data**

Go to **Settings > System > Advanced > Backup > Back up to Google Drive** and turn it on.

- **Reset your phone**

Go to **Settings > System > Advanced > Reset options > Erase all data (factory reset)**, and then touch **Erase all data** to reset your Phone.

Support

1. Check our frequently asked questions or chat with us through <https://www.alcatelmobile.com> in the Support section.

2. Call the Call Center Locate your number, below:

Argentina: 8004447361

Australia: 1800218730

Canada: 8558446058

Chile: 12300209025

Colombia: 18005183882

Ecuador: 800000635

Mexico: 8001124682

New Zealand: 0800451708

Peru: 80055639

Dominican Republic: 18002039552

Uruguay: 40190752

USA: 18553680829

Venezuela: 8001362017