

Yeasound



RIC700 User Guide

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Warnings and Cautions

WARNINGS



WARNING: If you are younger than 18, do not use this.

You should go to a doctor, preferably an ear-nose-throat doctor (an ENT), because your condition needs specialized care. Over-the-counter hearing aids are only for users who are age 18 and older.

This OTC hearing aid is for users who are 18 and older. People who are younger than 18 with hearing loss should see a doctor, preferably an ENT, because they may need medical testing and management. Hearing loss can affect speech and learning, so professional fitting and continuing care are also important.



WARNING: When to See a Doctor

If you have any of the problems listed below, please see a doctor, preferably an ear-nose-throat doctor (an ENT).

- Your ear has a birth defect or an unusual shape. Your ear was injured or deformed in an accident.
- You saw blood, pus, or fluid coming out of your ear in the past 6 months.
- Your ear feels painful or uncomfortable.
- You have a lot of ear wax, or you think something could be in your ear.

Warnings and Cautions

- You get really dizzy or have a feeling of spinning or swaying (called vertigo).
- Your hearing changed suddenly in the past 6 months.
- Your hearing changes: it gets worse then gets better again.
- You have worse hearing in one ear.
- You hear ringing or buzzing in only one ear.

This hearing aid should not cause pain when inserting it

Remove this device from your ear if it causes pain or discomfort when you insert or place it. To try again, make sure to follow the instructions. If you feel pain or discomfort again, contact the manufacturer. If your pain or discomfort doesn't go away, contact your hearing healthcare professional. You can also report this to FDA as an adverse event according to the instructions that appear later.

CAUTIONS

This is not hearing protection

You should remove this device if you experience overly loud sounds, whether short or long-lasting. If you're in a loud place, you should use the right kind of hearing protection instead of wearing this device. In general, if you would use ear plugs in a loud place, you should remove this device and use ear plugs.

The sound output should not be uncomfortable or painful

You should turn down the volume or remove the device if the sound output is uncomfortably loud or painful. If you consistently need to turn the volume down, you may need to further adjust your device.

You might need medical help if a piece gets stuck in your ear

If any part of your hearing aid, like the eartip (dome), gets stuck in your ear, and you can't easily remove it with your fingers, get medical help as soon as you can. You should not try to use tweezers or cotton swabs because they can push the part further into your ear, injuring your eardrum or ear canal, possibly seriously.

NOTE

If you remain concerned, consult with a professional.

If you try this device and continue to struggle with or remain concerned about your hearing, you should consult with a hearing healthcare professional.

What you might expect when you start using a hearing aid.

A hearing aid can benefit many people with hearing loss. However, you should know it will not restore normal hearing, and you may still have some difficulty hearing over noise. Further, a hearing aid will not prevent or improve a medical condition that causes hearing loss. People who start using hearing aids sometimes need a few weeks to get used to them. Similarly, many people find that training or counseling can help them get more out of their devices. If you have hearing loss in both ears, you might get more out of using hearing aids in both, especially in situations that make you tired from listening—for example, noisy environments.

Tell FDA about injuries, malfunctions, or other adverse events.

To report a problem involving your hearing aid, you should submit information to FDA as soon as possible after the problem. FDA calls them “adverse events,” and they might include: skin irritation in your ear, injury from the device (like cuts or scratches, or burns from an overheated battery), pieces of the device getting stuck in your ear, suddenly worsening hearing loss from using the device, etc.

Instructions for reporting are available at <https://www.fda.gov/Safety/MedWatch>, or call 1-800-FDA-1088. You can also download a form to mail to FDA.

Getting to Know Your Hearing Aids

Introduction
What's in the box
Product overview

Introduction

1. **Product name:** Hearing aids (RIC)

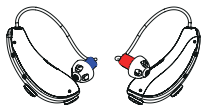
2. **Hearing aid model specifications**

This guide is applicable to all products in the RIC700 series, including: RIC700 LP, RIC700 MP.

3. **Intended use:**

The hearing aids are intended to amplify sound for individuals aged 18 and older with perceived mild to moderate hearing impairment.

What's in the box



RIC700 Hearing Aids



Charger Case



Charger Base



USB Cable



Tulip Domes



Open Domes



Closed Domes



Cleaning Brush



Wax Guards



Wire Sizing Tool

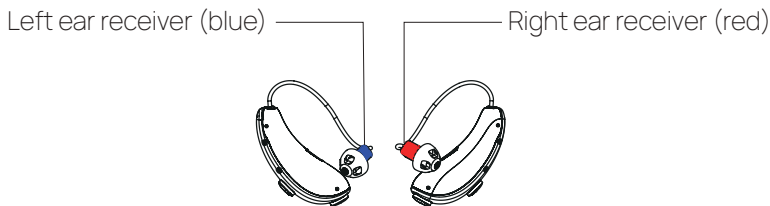


User Guide



Quick Start Guide

Hearing aid overview

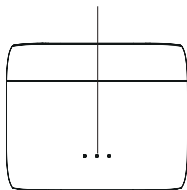


Note:

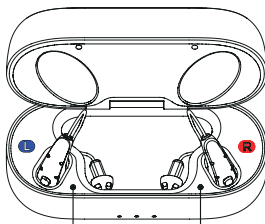
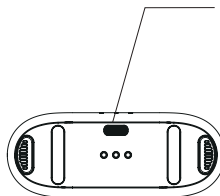
See [page 23](#) for details on the specific button functions.

Charger case overview

Indicator lights of
charger case power



Type-C port



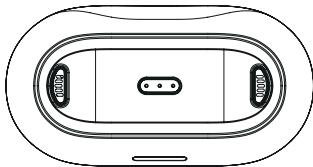
Flashing green - charging
Solid green - fully charged



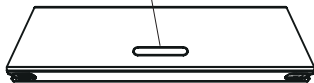
Note:

The indicator light of the charger case power flashes while the charger case is charging.

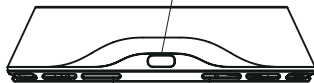
Charger base overview



Indicator light



Type-C port



How to Wear

Put on the hearing aid

Remove the hearing aid

! Caution:

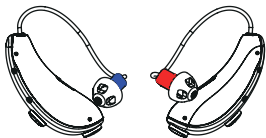
The use of hearing aids in the following scenarios is prohibited.

Do not use hearing aids during X-ray, magnetic resonance imaging (MRI), CT scans, or other medical treatments and radiation environments.

Remove the hearing aids in a timely manner to avoid demagnetization and damage.

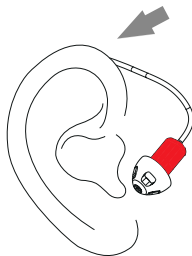
Put on the hearing aid

1



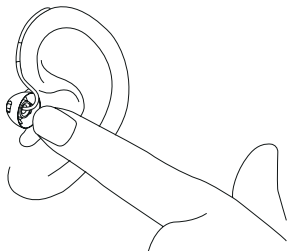
The left hearing aid has a blue receiver, and the right hearing aid has a red receiver.

2

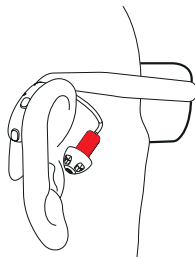


Place the body of the hearing aid on the top of your ear.

3



Hold the receiver wire and gently insert the receiver into the ear canal. Adjust the position of the dome until the receiver wire is flat against your ear.



Notes:

- If you have long hair, please tie your hair up.
- If you wear glasses, place the hearing aid between your glasses and ear.

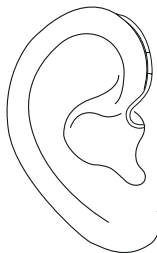
Notes:

- Initially, you may experience itchiness when first wearing the device. Take a few minutes to adjust it. If discomfort persists, please ensure that the domes are the correct size. (See **P47 Choose correct dome size** for details).
- Ensure that the domes are fully inserted into the ear, but not too deeply.
- When it is difficult to insert the dome, gently pull on the earlobe to open the ear canal for insertion.

Check for proper fit

- The hearing aid body is worn behind the ear.
- Ensure that the receiver wire runs close to the side of your head, and the dome is securely positioned in the ear canal.

Example of correct wear





Note:

If you feel that hearing aid is too loose or the receiver wire is too tightly wrapped around your ear, check if the wire length suits your ear (see P52

Measure your receiver wire size for details). If not, we will offer a free replacement.

Remove the hearing aid

Step 1: Hold the receiver wire near the dome, then gently pull out the dome from the ear canal.

Step 2: Remove the main body of the hearing aid from your ear.

Hearing Aids and App Control

Using the buttons

Power on/off

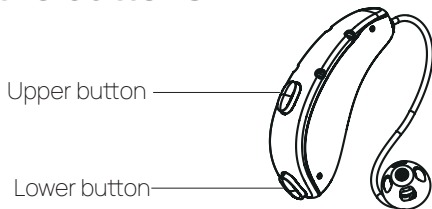
Volume control

Enter pairing mode

Clear Bluetooth device list

App control

Using the buttons



With the control buttons, you can achieve the following functions.

Functions	Operation
Volume up/down	Press the upper/lower button.
Power on	Press the upper button for 1 s, then release it to power on.
Power off	Press the upper button for 5 s, then release it to power off.
Enter pairing mode	Press the lower button for 5 s and release it.
Clear Bluetooth device list	Press and hold the lower button for 15 s, until you hear a tone.

Power on

Press the upper button for 1 s, then release it. You will hear "power on" after 3 s. Another 7 s later, the hearing aids will be turned on and enter Bluetooth pairing mode for 3 min.

Notes:

- To prevent whistling caused by handling and touching while wearing the hearing aids, there is a 10 s delayed power-on. During this time, you can wear the hearing aid or adjust its position as needed.
- When a hearing aid is first turned on, the volume of the hearing aid is placed at the middle value, the program will be set to **General**.
- For subsequent powering-on, the volume will be set to the level used before the last shutdown, and the program will start at **General**.

Power off

Method 1: Press the upper button for 5 s, then release it. You will hear "power off" when the hearing aid turns off.

Method 2: More easily, your hearing aids can automatically turn off when placed in the charger case.

Notes:

When the charger case is out of battery, the hearing aids cannot be powered off automatically. Please manually turn them off using the button and then place them back into the case.

Volume control

When powered on, the hearing aids will be set to the volume level they were at when last powered off. When pressing the buttons to increase or decrease the volume, you will hear a tone.

Increase volume: press and release the upper button.

Decrease volume: press and release the lower button.



Notes:

- After adjusting the volume, this volume will automatically become the volume of all programs, and when you switch a program, the volume does not change. For example, switching from the Noisy program to the General program does not change the volume.
- When adjusting the volume in one ear, the other ear is automatically synchronized.

Enter pairing mode

When you turn on a pair of RIC700 hearing aids, they will automatically enter pairing mode for 3 minutes. If you wish to connect the hearing aids to your phone after the initial 3 minutes, you can re-enter pairing mode by pressing and holding the lower button for 5 seconds, then releasing it. Additionally, you can re-enter pairing mode at any time if you encounter any issues during the pairing process.

Clear the Bluetooth device list

You can store up to 20 phones in the hearing aid device lists. If you find unable to connect hearing aids with your phone, try to clear the lists and reconnect again.

Step 1: Wear both hearing aids on your ear and power them on.

Step 2: On both hearing aids, press and hold the lower buttons for 15 s until you hear a tone.

Step 3: Delete the hearing aids from the Bluetooth list on your phone. All devices are cleared, restart the hearing aids and the hearing aids are ready to connect.

Download iYeastound App


You can download the mobile app **iYeastound** from the Apple Store or Google Play. Follow the instructions in the app to connect your hearing aids to your phone. After successfully connected, you can adjust the settings such as volume and programs.



For iOS



For Android

 To use iYeastound, you must have **iOS 14** or later for Apple devices, and **Android 10** or later for Android devices.

Notes:

- For the best hearing aid experience, it is recommended to prioritize the use of app for hearing aid control over the Bluetooth system of your phone.
- After powering on, the hearing aid automatically enters pairing mode for 3 minutes, and exits pairing mode at the end of the full 3 minutes. If this time is exceeded, press the lower button for 5 s and release it to enter pairing mode.
- Apple and the Apple logo are trademarks of Apple Inc.
Google Play and the Google Play logo are trademarks of Google LLC.

App control



Volume control

After connecting with the app, you can increase or decrease the volume of your hearing aids by clicking **+** and **-** on the home page. You can also make quick volume adjustment by dragging the volume progress bar.






Program switching

The hearing aids offer two programs for you to choose from, allowing you to make program selections based on the specific scenario you are in. In the **Scene** on the iYeastound home page, you can switch the program of the connected hearing aid according to the current scene or ambient sound. Tapping the icon, the selected program will be automatically synchronized to both ears.

Programs	Recommended Scenarios
 General	General program is suitable for everyday use. If you don't want to switch programs frequently, the General program is recommended
 Noisy	It is recommended for noisy environments such as restaurants, crowded shopping malls, etc.

Directionality

Directionality	Description	Scenario
 <p>Forward</p>	<p>Enhance your auditory perception, particularly in the presence of elevated ambient noise levels, so as to better discern sounds originating ahead of you.</p>	<p>Ideal for talking to people in noisy environments, such as restaurants, gatherings, parties, etc.</p>
 <p>All-Around</p>	<p>Facilitate the reception of sounds emanating from various directions, covering a wide range of situations.</p>	<p>Most scenes, such as home, shopping malls, and streets, when listening to music, and watching TV.</p>
 <p>Auto</p>	<p>This configuration allows the hearing aid to transit between "Forward" and "All-Around" modes based on the detected environmental conditions.</p>	<p>In intricate scenarios, this configuration minimizes the need for manually modifying your overall experience.</p>

Talking to a phone whilst wearing your hearing aids

You can still use your mobile phone as normal while wearing your hearing aids, but it may take time to find the best position to answer a call. The following suggestions can help you answer the phone better:

1. Tilt the phone's receiver edge slightly over the ear so that the sound can flow directly into the hearing aid's microphone.
2. When the mobile phone approaches, it may lead to whistling. In such instances, kindly allow the phone a brief moment to rest, enabling the hearing aid to effectively mitigate the feedback.
3. If whistling persists, you can slightly move the mobile phone away from your ear.
4. If you are speaking on a cellphone, you can also consider putting it on loudspeaker. Hold it close to your hearing aid if necessary

Charging

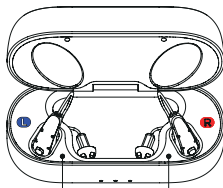
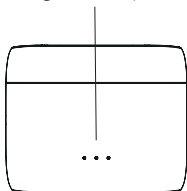
Charge your hearing aids
Charge your charger case
Drying your hearing aids
Charging time and battery life

Charging

Charge your hearing aids

1. Open the lid to check the remaining battery level of the charger case from the front of the charger case.
2. Place your hearing aids into the corresponding slots in the charger case.
3. Make sure the left and right hearing aid markings match the left (blue), right (red) indicators next to the charging slots.
4. The hearing aids are successfully charged if you see the indicator lights are flashing green.

Indicator light for
charger case power



Flashing green - charging
Solid green - fully charged

! Attention:

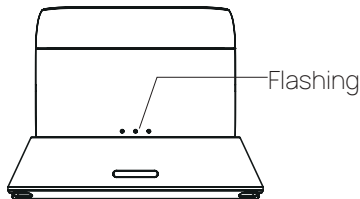
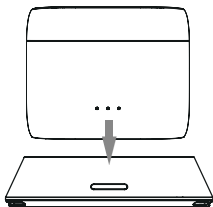
- Do not use chargers not specified by Yeasound to charge the hearing aids.
- Do not replace the battery privately. If you need to replace the battery, please send it to the Yeasound after-sales service for repair.

 Notes:

- If the hearing aids' indicator light flashes red after placing them into the charger case, it indicates a charging abnormality. Please take out the hearing aids from the case and wait for a few minutes then charge again.
- The maximum temperature of the hearing aids during charging can reach 44 °C. It is recommended to remove the hearing aids from the charger case and wear them when they no longer feel warm to the touch.


Charge your charger case

1. Plug the type-C end of the charging cable into the USB port on the back of the charger base.
2. Plug the other end into a power outlet.
3. Place the charger case onto the base. Ensure the case sits firmly on the base.
4. The indicator light on the front of charger case will flash if the case has been successfully charged.



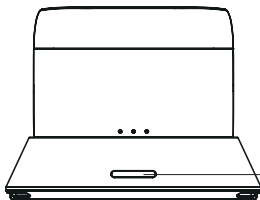
Number of lights	Battery level
–	Fast-blinking light – less than 5 % remaining
–	5-33 % charged
– –	33-66 % charged
– – –	66-100 % charged

Notes:

- You can directly charge the charger case through the type-C port at the bottom of the case.
- The charger case can still be charged normally when hearing aids are placed in the charger case.
- Rated power supply voltage of charger case: 5 V  2 A. (If a power interface with a charging power lower than the rated value is used, the charging time will be extended accordingly).
- Please use a power adapter and the accompanying USB cable to charge the charger case.


Drying your hearing aids

The charger case will automatically start drying your hearing aids for 1 hour if there is hearing aid in the charger case and the charger case is connected to the base. The indicator light on the front of charger base will light up if the drying process is running.



Drying status

Charging time and battery life

Charger case	Hearing aids
0 % charge to full charge takes 3 hours (with external 5 V  2 A power adapter)	0 % charge to full charge takes 3 hours

Battery life:

- With a full charge, the hearing aids can provide uninterrupted usage for up to 31 hours.
- The charger case is designed to fully charge the hearing aids up to 8 times on a single full charge.

Adapt to Your Hearing Aids

Adapt to hearing aids

If you experience ear pain or pressure when you first start wearing hearing aids, it may be due to your ears adjusting to the new object or because of poor fit or adaptation to the hearing aids. Ensure that the hearing aids are the correct size for you. If discomfort persists, consult your audiologist for adjustments.

Adapt to sounds

1. Noise: If you hear some noise, such as hissing, buzzing or static, when you first start using your hearing aid. This can be caused by the amplification and processing capabilities of the hearing aid. After the acclimatization period, these noises usually decrease.
2. Unaccustomed sounds: Hearing aids have a sound-enhancing effect that makes it possible for you to hear subtle sounds that you would not normally notice or hear. You will need some time to get used to it before it feels natural sounding.
3. Distorted or overly strong sound: The sound may be too strong or distorted at the beginning of the use of hearing aids. It takes some time to get used to.

Note:

The quickest way to adapt to your new hearing aids is to practice listening with your hearing aid as much as you are able to until you can wear them comfortably all day. Hearing aids will not necessarily make sounds perfectly clear and you may still find it difficult to follow what people are saying in noisy places, like shops and restaurants, over a distance, or in groups.

Suggestions

1. **Progressive use:** Start by using your hearing aid in a relatively quiet environment and gradually increase the duration of use. This allows your ears and brain to adapt to the new sounds.
2. **Professional support:** If you do not feel comfortable, or if you experience pain or unusual noises, please seek professional assistance.
3. **Patience:** It may take time to get used to your hearing aids. Patiently acclimatizing yourself to new sounds and sensations can improve the adjustment process.

Care and Maintenance

Maintenance

1. Do not use the device if the charger case is damaged.
2. RIC700 is waterproof against water, sweat, and dust. However, long-time exposure to moisture may damage the hearing aids. Here are some moisture protection recommendations:
 - **Avoid moisture exposure:** Do not submerge the hearing aids in any liquid.
 - **Store in a proper environment:** After removing the hearing aids, place them in the charger case, away from light, high temperatures, high humidity, and potential impact.
 - **Avoid wearing during bathing or swimming:** Try to avoid wearing hearing aids during bathing or swimming.
 - **Avoid use during makeup application:** Do not use hearing aids while applying makeup. Wait until the ear canal is dry before inserting the hearing aids after finishing makeup.
 - **Regular inspection:** Regularly inspect the battery compartment of the hearing aids to ensure there are no signs of moisture or damage.



Note:

- Right and left hearing aids may be configured differently, cleaning and disassembly processes should be carried out individually.
- If you live in a humid environment or sweat frequently, it's recommended to regularly dry the hearing aids.

3. Shockproofing:

- **Sports and physical activities:** High-intensity sports and physical activities can cause severe vibrations, potentially damaging the hearing aids. It's best to securely fasten the hearing aids or choose not to wear them during vigorous exercise.
- **Transportation:** Extended periods of traveling in vehicles with erratic motion, such as cars, bicycles, or motorcycles, can cause vibrations. In these situations, consider removing the hearing aids or using shockproofing devices.

4. Heat protection:

- **Avoid hot environments:** Avoid exposing your hearing aids to high temperatures, such as direct sunlight, in hot bathrooms, or during hot summer outdoor activities. High temperatures may damage the electronic components of your hearing aid.
- **Storage temperature:** When not in use, it is best to store your hearing aids in a dry, room-temperature place and avoid storing them at high temperatures.

5. Magnets can damage the hearing aid receiver. Please keep the hearing aids away from magnets.

6. Use the functions and volume control buttons correctly, and try to operate them gently to avoid excessive force.

Cleaning

Cleaning is an important step in ensuring that your hearing aid provides clear sound, as well as maintaining its performance and longevity.

1. Prepare cleaning tools: Use the cleaning brush supplied to clean your hearing aid.
2. Turn off your hearing aid: Make sure you turn off the hearing aid before you start cleaning.
3. Cleaning domes: For hearing aid domes, remove them and gently wash them with warm water. Avoid using soap or strong detergents. Ensure that it is thoroughly dried before fitting it back into the hearing aid.
4. Cleaning wax guards: Remove the domes and use a small brush or cotton swab to clean the earwax at the wax guards; if you cannot clean them, you can choose a new one from the accessory kit to replace them. Be careful not to exert too much force to avoid damaging the hearing aid.

Attention:

- Do not clean your hearing aid with water.
- Right and left ear parameters are configured differently, cleaning and disassembly process should be carried out individually.

Replace Hearing Aid Accessories

Replace your dome
Replace your wax guard
Measure your receiver wire size
Replace your receiver wire

Attention:

Please use the specified accessories and consumables. Do not modify the original components or consumables on your own.

Notes:

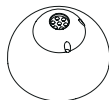
Incorrect dome size can affect comfort and hearing aid performance. A properly fitting dome should naturally and comfortably sit in the ear canal, securely touching against the walls of the ear canal. Different types of domes can also be worn to improve comfort and sound quality.

Get to know the types of domes

Open domes allow natural sound to enter the ear canal. They are suitable for individuals who desire comfort more and do not experience whistling issues.

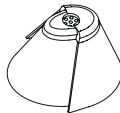


Closed domes provide a more occluded feeling in the ear canal. They are suitable for individuals who use higher amplification and desire to reduce whistling.



When you feel that closed domes are too stuffy and clogged or that your voice sounds unnatural when you speak on your own, it is advisable to consider replacing the open domes.

Tulip domes are designed to fit comfortably in the ear canal. Their shape allows for a secure and snug fit, reducing the chances of the dome slipping out or causing discomfort during extended wear. They can also help minimize feedback or whistling sounds.



Note:

The domes initially attached to hearing aids are closed domes.

Choose correct dome size

The dome comes in three sizes: large, medium, and small. The correct size should naturally fit the ear canal and snugly against the ear wall. When you open your mouth or move your head, it should not fall out of the ear canal or cause discomfort.

The hearing aid comes with medium-sized closed domes by default. If you experience echo during conversations or feel that it's not breathable enough, you can switch to open dome of the same size.



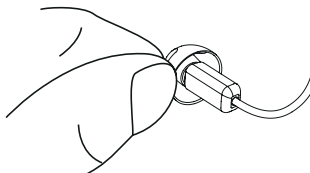
Notes:

- Initially, you may experience a slight itchiness or discomfort when wearing it, which is normal. With regular wearing over time, you will gradually find it more comfortable.
- The size and type of domes that fit in each ear may be different, taking some time to find the correct size can greatly improve your hearing experience.

Replace your dome

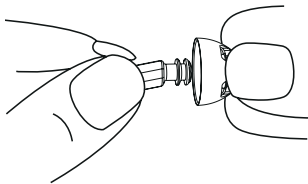
To keep your ear canals clean and dry, we recommend that you change your domes at least every 3 months. If a dome is filled with earwax, replace it with a new one.

1



Grasp the receiver with one hand and use the other hand to twist the dome to remove it from the receiver.

2



Hold the receiver with one hand and use the other hand to push the new dome into the slot of the receiver.

Replace Hearing Aid Accessories

- 3 Gently lift the dome and check if the interface between the receiver and the dome is fully aligned.
- 4 Press or twist the top of the dome lightly again to ensure a snug fit between the receiver and the dome.



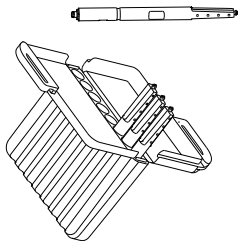
Note:

The new dome should completely cover the interface of the receiver.

Replace your wax guard

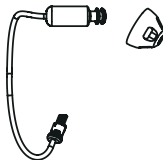
The wax guard is located at the sound outlet end of the receiver. The wax guard helps keep earwax away from the components of the hearing aid. You must replace it on a regular basis. It will depend on how much wax your ears produce.

1



Take a new wax guard tool

2

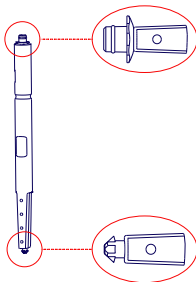


Remove the dome

Replace Hearing Aid Accessories

3

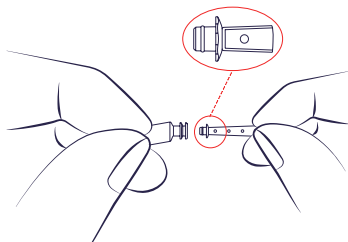
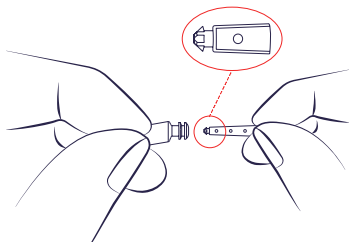
New wax guard



Removal tip

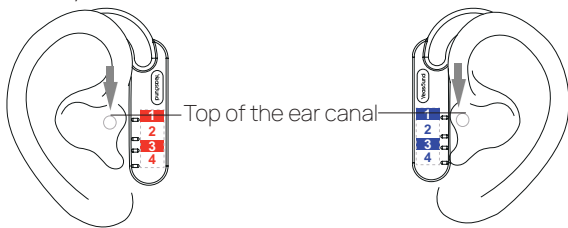
- 4 Remove the old wax guard with the removal tip by inserting it into the old wax guard and pull it straight out.

- 5 Install the new wax guard by inserting it into the receiver



Measure your receiver wire size

1. Identify left and right on your wire sizing tool. Use the red side to measure your right ear and the blue side to measure your left ear.
2. Place the tool vertically downward on the ear. It should hook around the front of your ear and lie flat against the side of your head.
3. Ask a friend or take a photo to see which colored band aligns with the top of your ear canal. The number in the band is the receiver wire size you need. If you measure the size to be between two numbers, you could use both sizes.



Notes:

- The length of the left and right ears may not be the same, please measure them separately.
- The receiver wire attached to your hearing aid is size 3. If you need a different size, please contact us for a replacement.

Replace your receiver wire

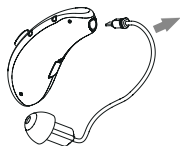
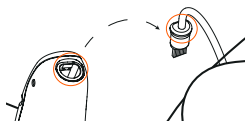
1. The slot for the receiver wire is located at the top of the hearing aid.



Note:

Inserting the wire forcefully in the wrong direction may cause damage to both the wire and the hearing aid.

2. Firmly grasp the receiver wire near the connection point on your hearing aid and pull it straight out. Avoid applying twisting motions to prevent damage.
3. Align the connector of the new receiver wire with the corresponding port on the hearing aid. Make sure the wires and domes face inwards toward the ear. Push the connector firmly into the port until it snaps into place.



Notes:

- Before replacing, make sure that the color markings on the back of the hearing aid and the color of the receiver are the same.
- Replacement of the receiver wire should be done respectively.
- Do not bend the receiver wire excessively.

Troubleshooting

Issue	Solution
No sound	<ul style="list-style-type: none"> • Check the power supply: make sure the hearing aid has power and is turned on. • Cleaning domes and wax guards: domes or wax guards in hearing aids may become clogged with earwax or dust, resulting in no sound or unclear sound. Use a cleaning brush or cotton swab to gently clean the domes and wax guard. Replace them with new ones if needed. • Check the volume: make sure the volume fits your hearing. Try gradually increasing the volume to make sure it's not silent because the volume is set too low. • Restarting your hearing aid: sometimes, restarting can solve temporary problems. Turn the hearing aid off, wait a few seconds and then turn it back on. • Please check the receiver wire: make sure the receiver wire properly fits in the slot and connects with the hearing aid. • Check the receiver power level: go to Device Management in iYeasound app to make sure the receiver power level match the hearing aid.
Unable to connect to cell phone	<ul style="list-style-type: none"> • Check if the hearing aid has been connected to another device; if so, disconnect the hearing aid from the original device and connect a new one. • Try turning Bluetooth off and on again on your phone to search for the hearing aid again. • Press the lower button for 5 s and release it to enter pairing mode again.

Issue	Solution
Unable to connect to cell phone	<ul style="list-style-type: none"> • You can try to restart the hearing aid and re-entering pairing mode. • You can clear the list of paired mobile phones by pressing and holding the lower button for 15 s, and then try to connect the device again.
Hearing aids aren't loud enough	<ul style="list-style-type: none"> • Press the upper button on the hearing aid to increase the volume. • If you wear open domes, try wearing closed domes. • Cleaning domes and wax guards: domes or wax guards in hearing aids may become clogged with earwax or dust, resulting in no sound or unclear sound. Use a small brush or cotton swab designed for hearing aids to gently clean the domes and wax guard to. • Clear any debris from the microphones. • Replace a new wax guard or dome. • Ensure ears are clear of excessive wax buildup.
Unable to charge	<ul style="list-style-type: none"> • Ensure that the right and left ears of the hearing aid are placed on the correct side of the charger case. • Remove the hearing aid from the charger case, close the lid of the charger case, wait for 30 s, open the lid again, and put in the hearing aid. • Unplug and re-plug the power source. • If the hearing aid or charger case is warm, allow it to return to room temperature before charging.

Issue	Solution
Hearing aid whistling	<ul style="list-style-type: none"> • Check if you are wearing your hearing aid correctly. • If you are wearing open domes, try replacing them with closed domes. • If the hearing aid whistles while you are wearing it, it is recommended that you put on the hearing aid first before turning it on. • Decrease the volume of your hearing aid. • If you find your hearing aids whistling in charger case, please manually turn them off and also charge your charger case.
Discomfort when wearing hearing aids	<ul style="list-style-type: none"> • Check if you are wearing your hearing aid correctly. • Check if you are wearing the correct receiver wire and domes. • If you are wearing hearing aids for the first time, please refer to Adapting to a Hearing Aid (see P36 for details).
Poor sound quality	<ul style="list-style-type: none"> • Try switching to the appropriate program for your environment, e.g. you can switch to the Noisy program to reduce the noise you hear. • You can adjust the treble and bass for different programs in the app. • If you are wearing the hearing aids for the first time, please refer to Adapting to a Hearing Aid (see P36 for details). • You can change hearing aid preset to adapt to your hearing loss type on iYeastound app.

Regulatory and Legal Information

Regulatory Information
The disposal of waste products
Temperature & humidity
Pressure range
Expected service life
Electroacoustic performance
indicators
Electrical safety
Description of symbols

Regulatory and Legal Information

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules and ISED rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used according to the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Redirect or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver
- Connect the equipment to an outlet or a circuit that is different from the one to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications can void the user's authority to operate the equipment.

Regulatory and Legal Information

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

FCC ID:2BFVL-RIC700

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The disposal of waste products

Do not dispose hearing aids and batteries with ordinary household waste. Please recycle your hearing aids and their accessories in accordance with local regulations or give them to your dispenser to avoid environmental contamination.

Temperature and humidity

Temperature	Humidity
Operating Temperature: 0-40 °C	Operating humidity: 5-85 %
Storage Temperature: -20-55 °C	Storage humidity: 5-90 %
Transportation Temperature: -20-55 °C	Transportation humidity: 5-90 %

Pressure range


70 kPa-106 kPa

Expected service life

Products/Accessories	Life expectancy
RIC700	5 years
Receiver wire	2 years
Dome	3 months

Model specifications and electroacoustic performance indicators

Charger Base	
Dimensions	115 x 60 x 28 mm
Weight	83 grams
Charger base	5 VDC +/- 10 %, current 2 A
USB cable specifications	USB-A to type-C, maximum length 1 m

Charger Case	
Dimensions	90 x 35 x 73 mm
Weight	158 grams
Internal power source	USB power supply, 5 V
Power supply	Rechargeable lithium-ion battery, 3.6 V, 3000 mAh
Charging time for internal lithium-ion battery in charger	3 hours (with external 5 V  2 A power adapter)
Battery life (fully charged, not connected to mains power)	Min. 8 full charges of 2 hearing aids. Without hearing aids: 2 years
Charging time for hearing aid	< 40 °C (+104 °F): 3 hours, depending on initial state of the battery
Wireless frequency between hearing aid and charger	330 kHz

Regulatory and Legal Information

	RIC700 LP	RIC700 MP
Maximum OSPL90	112 dB	114 dB
High frequency average OSPL90	106 dB	111 dB
Full on gain	46 dB	52 dB
Average full-range sound gain	41 dB	48 dB
EIN	29 dB	29 dB
Total harmonic distortion(500, 800, 1600Hz)	2 %	2 %
Frequency Response Range	100-9000 Hz	100-8000 Hz
Latency	5.6 ms	5.6 ms

Electrical safety

I. Electromagnetic compatibility of hearing aids

Meet the requirements of EN IEC 60118-13:2020, IEC 60601-1-2:2014 + A1:2020

II. Electrical safety

Meet the requirements of IEC 60601-1:2005+A1:2012+A2:2020, EN 60601-1:2006+A1:2013+A2:2021, IEC 60601-2-66:2019, EN IEC 60601-2-66:2020, IEC 60601-1-11: 2015+A1:2020, EN 60601-1-11:2015+A1:2021

Dust and waterproof grade

IPX8

Symbols and descriptions

Symbols in this guide



Warning: Indicates a situation that could lead to serious consequences.















Suggestion and note: To help users make better use of their hearing aids.



Caution: Damage may result.

Other symbols

	Bluetooth®
	Manufacturer
	Date of manufacture
	Type B applied part
	Temperature range
	Humidity range
	The electromagnetic radiation emitted by this device adheres to the limits set by the Federal Communications Commission (FCC) in the United States

	Pressure range
	Recycling
	Designed for a durable lifespan of up to 20 years
	Keep the device dry
	Follow instructions for use

Note:

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc.



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Aug. 12, 2024

V 1.2

