



MONSTER[®] SMART ILLUMINNESSENCE[™]

NEON INDOOR/OUTDOOR LED LIGHT STRIP

QUICK START GUIDE

PDF
 37-1033-RGB
Rev 05/20

GETTING STARTED

Thank you for choosing the Neon Indoor/Outdoor LED Light Strip by Monster Smart Illuminessence. This quick start guide will help you with setup and installation of your device.

WHAT'S IN THE BOX

- Neon Indoor/Outdoor LED Light Strip (16-ft/5m)
- Mounting Clips + Screws
- Power Adapter (24V 15A, 6ft/1.8m cord)
- Quick Start Guide

WHAT DO YOU NEED?

- Cellphone or tablet with
Android 6.0 or higher / iOS 10 or higher
- Wi-Fi router with an INTERNET connection
- Wi-Fi 2.4GHz 802.11n
- Phillips head screwdriver

Before setup, make sure your phone is connected to the 2.4GHz Wi-Fi network that your Neon will be placed on. You may also need to turn on location to find nearby devices.

TIP: Do you know your Wi-Fi network name and password? Write it down now if it's hard to remember.

ANYTHING ELSE?

Your Neon LED Light Strip is very flexible and can be used to write messages or draw glowing images. If your design ideas are ambitious, try drawing it out on paper first and planning where the mounting clips should be placed.

SETUP COMPLETE SETUP BEFORE INSTALLATION

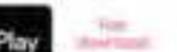
STEP 1

Remove your Neon and all components from the box.



STEP 2

Download the MONSTER SMART app from the App Store (for iPhone) or Google Play Store (for Android phones).



Get it on
Google Play

NOTE: At any time after 10 seconds of pairing mode you can disconnect the adapter for 10 seconds and then reconnect it to cancel pairing and operate the product without Wi-Fi. Advanced features will not be available.

STEP 3

Make sure your phone or tablet is successfully connected to the 2.4GHz Wi-Fi network that your Neon will be placed on.

Open the MONSTER SMART app and create an account by following the on-screen instructions.

STEP 4

It is recommended to first pair Neon in a location indoors and close to your router BEFORE installation.

Plug the power adapter into the port on the cable and connect the other end to a powered wall outlet. The LED Light Strip will begin blinking rapidly when it has entered pairing mode and is ready to pair.

STEP 5

In the MONSTER SMART app, select the "+" in the upper right corner of the home screen to add a new device and then select "Lighting (Wi-Fi)" to add your device.



STEP 6

Confirm that the LED Indicator is RAPIDLY blinking. Confirm that the network displayed is your 2.4GHz Wi-Fi network, then enter your Wi-Fi password and click "Confirm".

Confirm that the LED Indicator is SLOWLY blinking. Confirm the network is your mixed Wi-Fi network, enter your Wi-Fi password and click "Confirm". Follow the on-screen instructions to set up your device via wireless access point.

Pairing Modes:

EZ MODE - RAPIDLY BLINKING LED (default)

EZ Mode is the default mode for quick and easy pairing setup.

AP MODE - SLOWLY BLINKING LED

Access Point Mode is a secondary feature that can help connect to mixed networks. Follow the on-screen step-by-step instructions.

Press and hold the button for 5-6 seconds to enter pairing mode or change between pairing modes.



MONSTER Smart operates only with 2.4GHz Wi-Fi network. Many newer home Wi-Fi networks are mixed networks that are set to 2.4GHz by default like AT&T, Verizon and you may need to use AP pairing mode to connect. If you still have difficulty, contact your Internet Service Provider for assistance with 2.4GHz network setup.

NOTE:

At any time after 10 seconds of pairing mode you can disconnect the adapter for 10 seconds and then reconnect it to cancel pairing and operate the product without Wi-Fi. Advanced features will not be available.

You can now use the app to add voice control (see pg 8), adjust settings, create custom lighting effects, set schedules, and more!

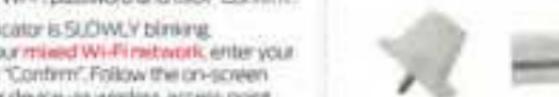
STEP 5

Determine where you will install the Neon. Make sure the location is close enough to a power source for the cord to reach without becoming a tripping hazard.

Before installing, try out different designs with your Neon on the floor or a table to decide what you would like to create!

STEP 2

Using the included mounting clips and screws, and a Phillips Head screwdriver (not included), mount the Neon in the desired location. For best results place one clip at least every 12 inches to secure the entire light strip evenly.



STEP 3

Once installed, plug the power adapter into the port on the cable and screw on the water-tight locking cap until secure. Connect the other end to a powered wall outlet, and you're done! (Outdoors this must be a GFCI protected outlet.)



NOTE:

If desired, you can cut the light strip to a shorter length. However, IF THE PRODUCT HAS BEEN CUT IT WILL NO LONGER BE WATER PROOF or covered under warranty.

STEP 4

INSTALLATION

STEP 1

Install the Neon using the mounting clips and screws.

STEP 2

Turn on the power adapter.

STEP 3

Turn on the Neon.

STEP 4

Adjust the brightness.

STEP 5

Change colors.

STEP 6

Save changes.

STEP 7

HOW TO USE

CONTROLLER



APP CONTROL: EDIT SCENES



TROUBLESHOOTING

HAVING TROUBLE WITH SETUP?

Don't return this product to the retailer; we're here to help.
Please call for customer support: 866-246-2008

Q: Why is my device failing to connect to my Wi-Fi network?

A1: Make sure your phone or tablet is successfully connected to the 2.4GHz Wi-Fi network that your device will be placed on.

A2: You may first need to enable and allow location services on your phone or tablet to find nearby devices.

A3: If your Wi-Fi network is a mixed 2.4GHz/5GHz network, try using AP pairing mode for better results.

A4: If you still have issues with your mixed network, you may need to access your router settings and/or call your Internet Service Provider to create a separate 2.4GHz network.

Q: Can I cut this LED Light Strip?

A1: Yes, if desired, you can cut the light strip to shorter lengths by cutting on the designated scissors marks. However, once cut, the strip will no longer be water resistant or covered under warranty.

Q: Can I attach additional LED Light Strips to this one?

A1: This strip is not designed with an expansion plug, but you can easily group multiple strips together in the app in order to control them all at once. Click on the menu button in the upper right corner and then click "Create Group" to group your devices.

Q: Is this product water-resistant?

A1: Yes, ensure that the power adapter connection is tightly sealed.

A2: Yes, but the power adapter must be connected to a GFCI protected hooded flush type cover plate receptacle marked "Wet Location" while in use outdoors.

A3: Yes, but the power adapter is NOT water-resistant. Do not submerge the strip, controller, or adapter in water.

For other frequently asked questions please visit our website at www.monsterilluminessence.com

VOICE CONTROL OPTIONAL



AMAZON VOICE CONTROL SETUP

Make sure your Amazon Alexa device is installed and setup.

STEP 1: Open the Alexa app and go to Skills in the menu.

STEP 2: Search for and choose **MONSTER SMART**.

STEP 3: Enable the Skill and authorize your account using your login information.

NOTE: Use the same login information that you used to create your Monster Smart account.



At any time, go to the Alexa app to set nicknames and rooms for your devices. You can also rename devices in the Monster Smart app.

Using the name Neon, or the name you assigned your Neon, you can ask Alexa to control your device. Just say "Alexa," and ask: "Turn on my Neon"; "Set my Neon to blue"; "Set my Neon to 50% brightness"; and more!

Using the name Neon, or the name you assigned your Neon, you can ask your Google Assistant to control your device. Just say "Hey Google" and say: "Turn on my Neon"; "Set my Neon to blue"; "Set my Neon to 50% brightness"; and more!



GOOGLE VOICE CONTROL SETUP

Make sure your Google Assistant device is installed and setup.

STEP 1: Open the Google Home app, go to the Home menu, and tap the "+" button.

STEP 2: Click "Set up device".

STEP 3: Click "Have something already set up?"

STEP 4: Search for and choose **MONSTER SMART** and authorize your account using your login information.

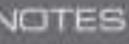
NOTE: Use the same login information that you used to create your Monster Smart account.



At any time, go to the Google Home app to set nicknames and rooms for your devices. You can also rename devices in the Monster Smart app.

Now Siri can use your voice and custom verbal command to turn your device on or off, activate your last used lighting scene, adjust Neon at the same time as your other smart devices, or whatever you've set up as your Tap To Run Smart Scene.

Using the name Neon, or the name you assigned your Neon, you can ask Siri to control your device. Just say "Alexa," and ask: "Turn on my Neon"; "Set my Neon to blue"; "Set my Neon to 50% brightness"; and more!



SIRI VOICE CONTROL SETUP

Requires iPhone running iOS 12 or later.

STEP 1: Open the **MONSTER SMART** app and go to the "Smart" menu, tap the "+" button to create a new Tap To Run Smart Scene.

STEP 2: Tap "Launch Tap To Run" and fill out the information marked "Wet Location" while in use outdoors.

STEP 3: Once your Smart Scene is created and saved, click the button that appears at the bottom of the screen that says "Add to Siri" to open the list of options.

STEP 4: Select your new Tap To Run Smart Scene from the list and click "Add to Siri".

STEP 5: Create a custom phrase to say to Siri to run your Smart Scene (this can be any verbal command).



Now Siri can use your voice and custom verbal command to turn your device on or off, activate your last used lighting scene, adjust Neon at the same time as your other smart devices, or whatever you've set up as your Tap To Run Smart Scene.

Using the name Neon, or the name you assigned your Neon, you can ask Siri to control your device. Just say "Alexa," and ask: "Turn on my Neon"; "Set my Neon to blue"; "Set my Neon to 50% brightness"; and more!

Now Siri can use your voice and custom verbal command to turn your device on or off, activate your last used lighting scene, adjust Neon at the same time as your other smart devices, or whatever you've set up as your Tap To Run Smart Scene.

NOTES

WATER-RESISTANCE

Your Neon is water-resistant and is suitable for both indoor and outdoor use.

The power adapter is NOT water-resistant. To ensure maximum water protection:

- Ensure that the power adapter connection is tightly sealed.

- The power adapter must be connected to a GFCI protected hooded flush type cover plate receptacle marked "Wet Location" while in use outdoors.

- Do not submerge the strip, controller, or adapter in water.

- Do not cut, puncture, or otherwise damage the strip.

SAFETY

WARNING: When using outdoor use products, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and personal injury, including the following:

Keep these Instructions

- Untie the light strip before use.

- Do not drop, puncture, or disassemble this product.

- Do not use this product in any way other than what is outlined in this guide.

- Do not attach this product to the ceiling or to the floor.

- Do not submerge the strip or the power supply unit in water.

- The power adapter must be connected to a GFCI protected hooded flush type cover plate receptacle marked "Wet Location" while in use outdoors.

- Do not use this product near direct sunlight, which may cause damage.

- Avoid long exposure to direct sunlight, which may cause damage.

- Do not use this product in small, enclosed locations that could limit the flow of air or trap excess heat.

- Do not expose this product to open flames or use near fire.

- Do not use the product in a strong magnetic field.

- Do not use this product for emergency lighting tests.

- Do not allow small children to operate or install this device unsupervised.

- Use a clean, soft cloth to clean – do not use any corrosive cleaners/stains.

FCC Compliance

Part 15

This device complies with Part 15 of the FCC. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio communications, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna;

- Increase the separation between the equipment and receiver;

- Connect the equipment into a circuit different from that to which the receiver is connected;

- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Statement

To satisfy FCC RF exposure requirements, a separation distance of 20cm or more should be maintained between the antenna and persons during device operation. To ensure compliance, operations at closer than this distance is not recommended.

ISED/CNR

This device complies with Innovation, Science, and Economic Development Canada's license-exempt RSS standard(s).

By applicable law, Jen Accessories declares all express, implied, and statutory warranties and conditions with respect to the product, including the implied warranties of merchantability and fitness for a particular purpose. To the maximum extent permitted by applicable law, Jen Accessories also limits the duration of any applicable implied warranties or conditions to the duration of the limited warranty.

LIMITATION OF WARRANTY In addition to the above warranties, in no event will Jen Accessories be liable for any consequential, incidental, exemplary, or special damages, including any damages for lost data or lost profits, arising from or relating to the limited warranty or the product, and Jen Accessories' total cumulative liability arising from or related to this limited warranty or the product will not exceed the amount actually paid for the product by the original purchaser.

The device complies with FCC RF exposure guidelines, when using Canadian information on RF exposure and compliance. The maximum distance from body to use the device is 20cm.

The power adapter must be connected to a GFCI protected hooded flush type cover plate receptacle marked "Wet Location" while in use outdoors.

To obtain permission to import/export our products/exports et la conformité et l'obtention de la permission d'importation/exportation les informations correspondantes. La distance maximale de usage à utiliser est de 20cm.

1 YEAR LIMITED WARRANTY

Jen Accessories, Inc., Limited Warranty Policy for Monster Smart Products Last Updated: March 27, 2020

This limited warranty contains important information about your rights and obligations, as well as limitations and exclusions that may apply to you.

1. WHAT THIS LIMITED WARRANTY COVERS PERIOD OF LEVERAGE Jen Accessories, Inc. ("Jen Accessories") warrants to the owner of the relevant Monster Smart device(s) contained in this law ("Product") that it will be free from defects in materials and workmanship for a period of one year ("Warranty Period").

Notwithstanding the foregoing, the Warranty Period for a factory-refurbished Product is one (1) year, even if it was originally purchased by a professional. If the Product fails to conform to this Limited Warranty during the Warranty Period, Jen Accessories will, at its sole discretion, either (i) repair or replace any defective Product or component; with proof of purchase using original documentation. Repair or replacement may be made with a new or refurbished product or components, at Jen Accessories' sole discretion.

2. YOUR RIGHTS AND THIS LIMITED WARRANTY This Limited Warranty gives you specific legal rights. You may also have other legal rights that vary by state, province, or jurisdiction. Some of the limitations in this Limited Warranty may not apply in certain states, provinces, or jurisdictions.

If you need to start a warranty claim for your Monster Smart device, please contact us at Customer Support by calling 1-866-246-2008 or via email at customerservice@monsteraccessories.com.

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3. NO SATISFACTION RETURN POLICY If you are the original purchaser of the Product and you are not

NOTES

Customer Support

The customer support number is 1-866-246-2008.

The customer support email is customerservice@monsteraccessories.com.

The customer support website is www.monsterilluminessence.com.

The customer support address is 1000 W. 2nd Street, Suite 100, Los Angeles, CA 90007.

The customer support phone number is 1-866-246-2008.

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