



To Whom It May Concern:

We, Trackonomy Systems, Inc. declare that our product GBP-2002 is not user serviceable and can only be installed and serviced by authorized and trained professionals. Under the provisions of our NDA and sales contract the device end users are not allowed to modify or disassemble the product. Trackonomy offers support services for the entire life cycle of the product including service, maintenance and support for decommissioning and sunsetting the product to keep essential infrastructure working smoothly at all the customer sites using this product. All sales of this enterprise device will be under an NDA. The scope of the NDA also extends to third party customers and that the final business or enterprise user of the device is subject to the NDA.

In addition to the above sales and administrative framework to ensure secure device deployment and operation, all antennas are permanently bonded to the enclosure on production units during the factory manufacturing process to ensure that user cannot make any changes to the form fit and function of the device.

Sincerely,

**Dr. Saurabh Sanghai**  
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