



**Southwestern Bell
Freedom Phone®**

5.8GHz Cordless Telephone with Type II Caller ID



GH5811 OWNER'S MANUAL

Toll-free Help Line 1-800-366-0937

<http://www.swbfreedomphone.com>

PLEASE READ IMPORTANT SAFETY INSTRUCTIONS BEFORE USE.

Congratulations! You have purchased a 5.8GHz Digital Cordless Telephone with Type II Call Waiting Caller ID that has been manufactured to the highest standards of SOUTHWESTERN BELL FREEDOM PHONE® Retail Sales.

BEFORE INSTALLING AND OPERATING THIS TELEPHONE, IT IS VERY IMPORTANT THAT YOU READ THIS OWNER'S MANUAL.

IMPORTANT SAFETY INSTRUCTIONS

BEFORE USING YOUR TELEPHONE EQUIPMENT, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK AND INJURY TO PERSONS, INCLUDING THE FOLLOWING:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall telephone jack and power outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water, for example, near a bathtub, washbasin, kitchen sink, laundry tub, swimming pool, or in a wet basement.
5. Do not place this product on an unstable cart, stand or table. The product may fall, causing serious damage.
6. Slots or openings in the cabinet, back and bottom are provided for ventilation, to protect equipment from overheating. These openings must not be blocked or covered. Do not place the product on a bed, or other similar surface where the openings could be blocked. Never place this product near or over a radiator or heat register.
7. Operate this product using only the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not place this product where it could be stepped on and damaged.
9. Do not overload wall outlets and extension cords, as this can result in fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots, as they may touch dangerous voltage points or short circuit parts. This could result in fire or electric shock. Never spill liquid of any kind on the product.
11. To reduce the risk of electric shock, do not disassemble this product. Instead, when service or repair work is required, take it to a qualified service technician. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
 - a. When the power supply cord or plug is damaged or frayed.
 - b. If liquid has been spilled into the product.
 - c. If the product has been exposed to rain or water.
 - d. If the product has been dropped or the cabinet has been damaged.
 - e. If the product exhibits a distinct change in performance.If the product does not operate normally and proper operating instructions have been followed, adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
13. Avoid using a telephone (other than a cordless type) during an electrical storm.

There may be a remote risk of electric shock from lightning.

14. Do not use the telephone to report a gas leak if you are in the vicinity of the leak.

15. Danger of explosion if battery is incorrectly replaced. Replace battery pack only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

Safety Instructions for Batteries

Handset Battery Pack

CAUTION:

Use only a Southwestern Bell Freedom Phone  approved battery pack in the handset of your GH5811 Cordless Telephone. To reduce the risk of fire or injury, always do the following when replacing, discarding or charging batteries.

- a. When handling the batteries, be careful not to short circuit the battery with conducting materials such as rings, bracelets, and keys. The battery or conducting material may overheat and cause burns.
- b. Use only the following type and size batteries in the cordless phone:
- c. Self-contained 3-cell Nickel-Metal-hydride rechargeable battery supply, AAL 9V 700mAh.

Do not dispose of the battery pack in a fire. The cell may explode. Check with local codes for possible special disposal instructions.

- c. Do not attempt to open or mutilate the battery pack. The chemicals are dangerous and may cause damage to the eyes or skin, and may be toxic if swallowed.
- d. Follow the charge instructions outlined in this manual.

Save These Instructions

Handset Battery Caution

CAUTION:

To Reduce the risk of fire or injury to persons, read and follow these instructions.

1. Use only the following type and size batteries in the cordless phone:

Self-contained 3-cell Nickel-Metal-hydride rechargeable battery supply, AAL 9V 700mAH.

2. Use only the following type and size battery in the base unit: 9V (1604) Alkaline Battery.

3. Do not dispose of the battery (ies) in a fire. The cell may explode. Check with local codes for possible special disposal instructions.

4. Do not open or mutilate the battery (ies). Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.

5. Handle batteries carefully in order to prevent short-circuiting the battery with conducting material such as rings, bracelets, and keys. The battery or conductor may overheat and cause burns.

6. Charge the battery (ies) provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.

7. Do not mix old and new batteries in this product (applies to products employing more than one user replaceable second battery).

8. Do not mix batteries of different sizes or from different manufacturers in this product (applies to products employing more than one user replaceable secondary battery).

9. Do not attempt to recharge the battery (ies) provided with or identified for use with this product. The batteries may leak corrosive electrolyte or explode.

10. Do not attempt to rejuvenate the battery (ies) provided with or identified for use with this product by heating them. Sudden release of the battery electrolyte may occur, causing burns or irritation to the eyes or skin.

11. When inserting batteries into this product, the proper polarity or direction must be observed. Reverse insertion of batteries can cause charging, and that may result in leakage or explosions. (Applies to product employing more than one separately replaceable primary battery).

12. Remove the batteries from this product if the product will not be used for a long period of time (several months or more), since during this time the battery could leak into the product.

13. Discard "dead" batteries as soon as possible since "dead" batteries are more likely to leak into a product.

14. Do not store this product, or the batteries provided with or identified for use with this product, in high temperature areas. Batteries that are stored in a freezer or refrigerator for the purpose of extending shelf life should be protected from condensation during storage and defrosting. Batteries should be stabilized at room temperature, prior to use after cold storage.

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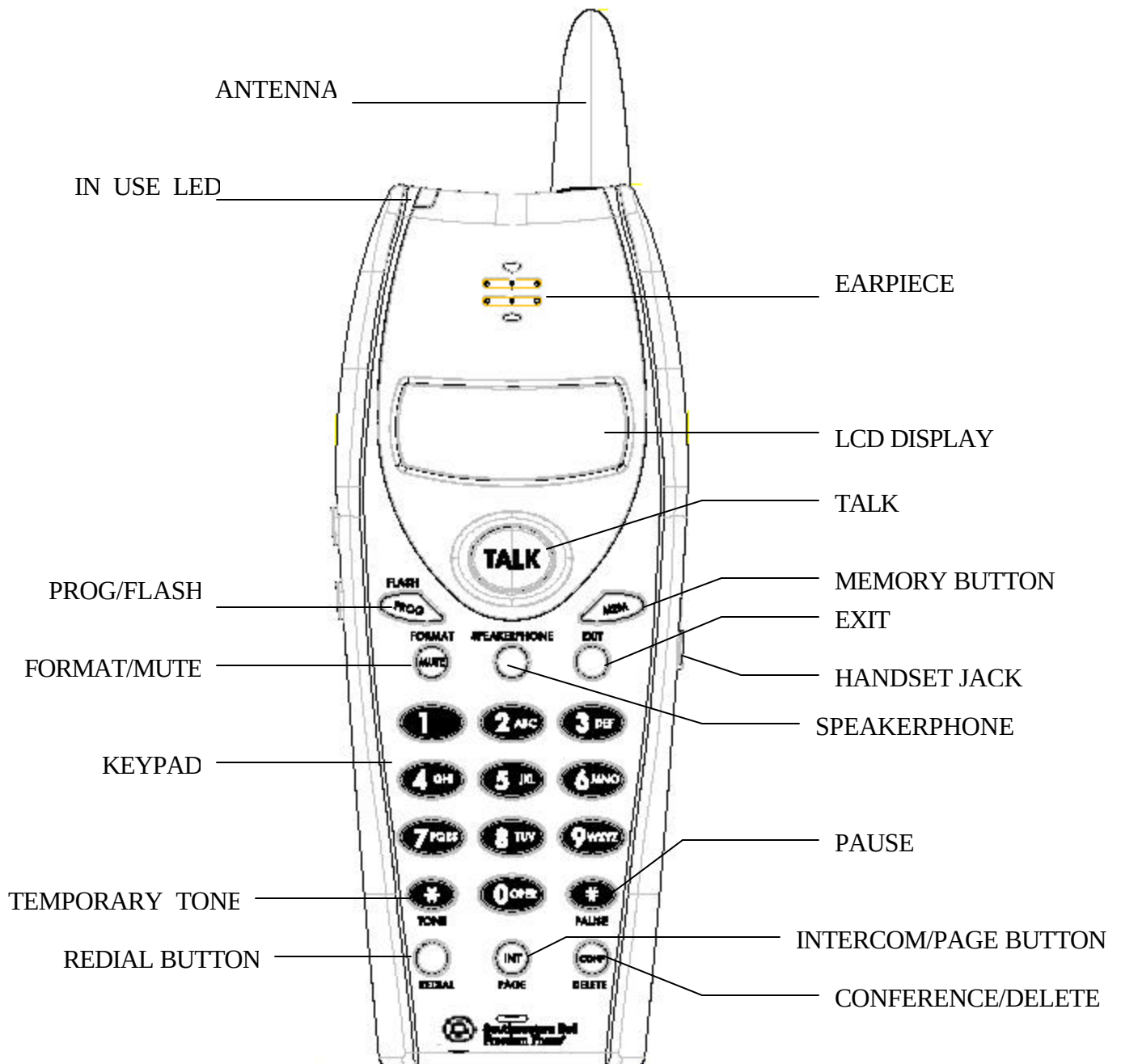
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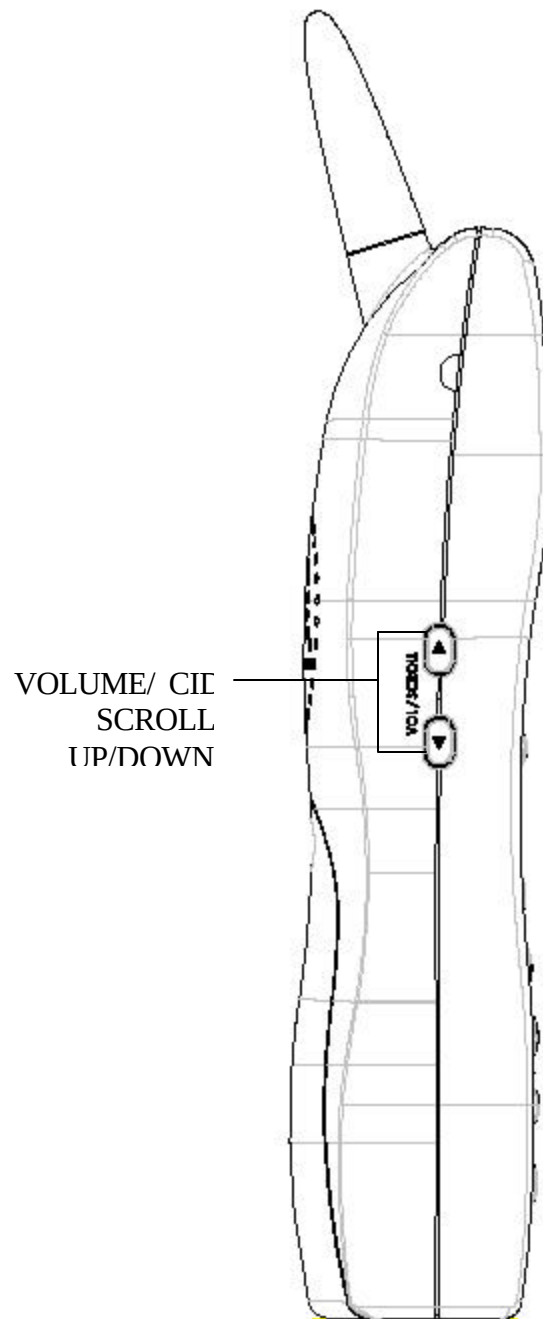
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Handset Diagram

HANDSET CONTROLS: The diagram below shows the controls of the GH5811 handset.

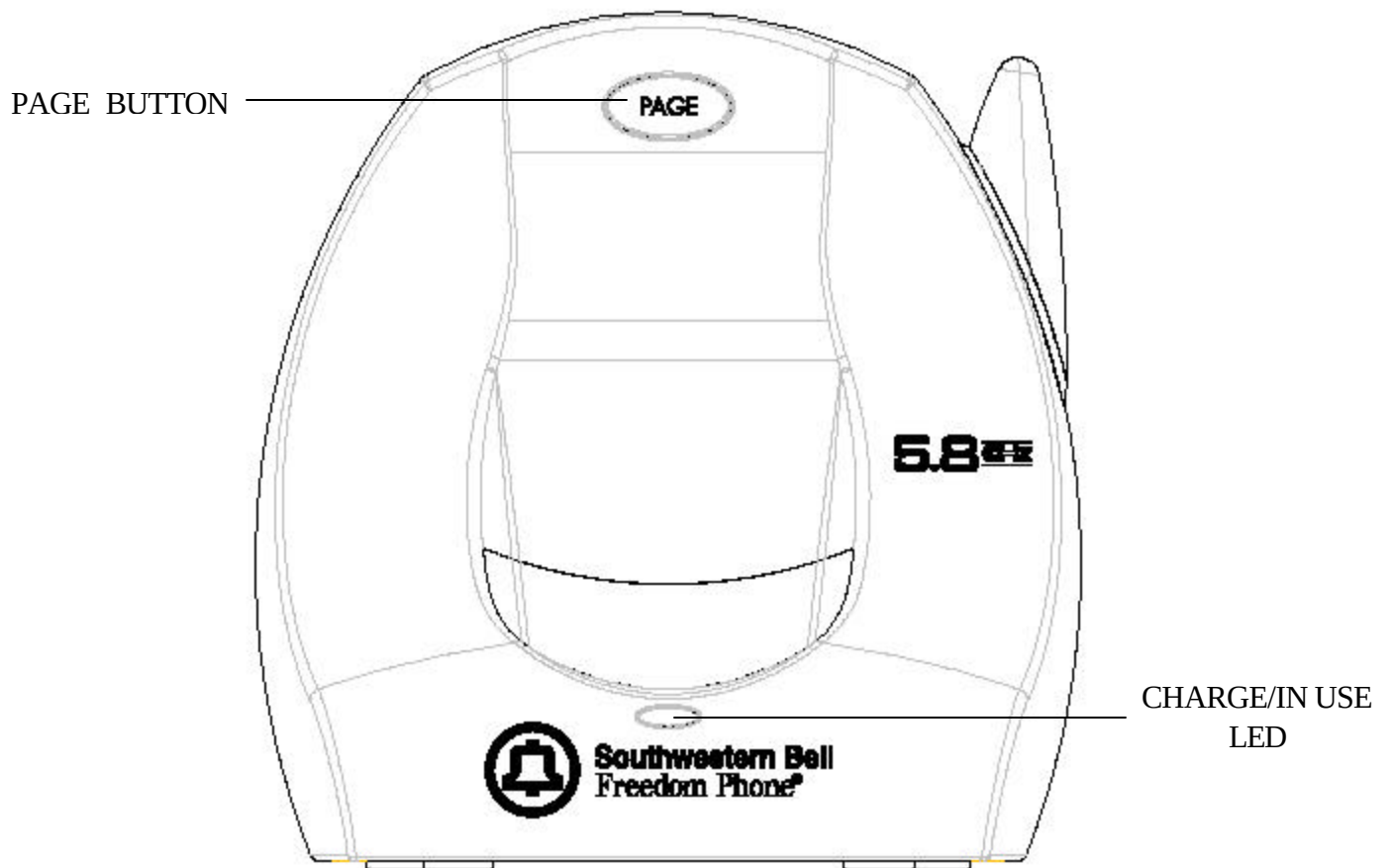


Handset Diagram



Base Diagram

BASE CONTROLS: This diagram shows the controls of the GH5811 Base.



Features of Cordless Telephones

- A. Cordless telephones offer convenience and mobility during telephone conversations. The use of cordless phones is dependent upon the availability of AC power. Any disruption of electrical power at your location will prevent the placing or receiving of telephone calls. It is recommended that a cordless telephone should not be installed as the only phone at your location.
- B. The usable range of the cordless handset away from the base is dependent upon many factors. The telephone base is like a radio transmitter in that it transmits telephone line signals via radio waves to the handset. Therefore, the location of the base is important in order to maximize the usable range. For example, installing the base on the second floor, in some locations, will provide longer range than a ground floor installation. Pick a location that gives you the clearest signal. The following can adversely affect usable range:
- Aluminum siding
 - Insulation with foil backing
 - Any metal construction which could shield radio signals

Atmospheric conditions also play an important role in the performance of your cordless telephone.

Interference can be caused by placing the base near:

- Fluorescent lights
 - Appliances that generate electrical noise, including:
 - Microwaves
 - Televisions
 - VCRs
 - Baby monitors
 - Computers
- C. For maximum performance, always keep the battery pack fully charged.
- D. Plug your AC adaptor directly into an outlet, not an extension cord.
- E. Do not plug other appliances into the outlet or have the outlet controlled by a wall switch.
- F. If you want to use more than one cordless telephone in your home, the telephones must operate on different channels. Press the channel key to select a channel that provides the clearest communication.

Installation

Box Contents

Before installing your phone, check the shipping carton to be sure you have the following:

- Base Unit
- Long Telephone Line Cord
- Remote Access Card
- Handset with Rechargeable Battery
- Wall Mount Stand
- Quick Installation Guide
- DC Adaptor with Cord
- Owner's Manual
- Belt Clip

Notes:

- a. Keep the shipping carton and packaging, in case you need to ship your phone.
- b. If there is visible damage, do not use this equipment. Contact your shipping agent or return the telephone to the place of purchase.

Preliminary Preparation Telephone Line Installation

1. Never install telephone jack during a lightning storm.
2. Never install telephone jack in wet location unless the jack is specifically designed for wet locations.
3. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
4. Use caution when installing or modifying telephone lines.

Modular Outlet

The GH5811 Cordless Telephone operates from a standard 110/120 volt AC outlet. The handsets are powered by a rechargeable battery pack. Batteries are charged automatically when the handset is placed in the cradle of the base unit or charging unit.

Table/Desk Installation

- A. Plug one end of the long telephone line cord into the back of the unit and connect the other end to a modular wall jack. Press until locking lever clicks.
- B. Connect the DC Adaptor into the back of the unit. Plug the other end into a standard 110/120 volt AC outlet.
- C. Keep antenna length on base fixed for best reception.
- D. Place the handset into the base unit. The handset will beep, and the CHARGE LED will light. The LCD display will show "Initialization" for 2 minutes and then return to standby mode. During these 2 minutes, user can pick up the phone and operate it in standby mode.

NOTE: BATTERY PACK MUST BE CHARGED FOR 16 HOURS BEFORE INITIAL OPERATION.

Wall Mounting

THE GH5811 CAN BE MOUNTED ON A STANDARD WALL PHONE PLATE. IF ONE IS NOT AVAILABLE, IT CAN ALSO BE MOUNTED ON TWO SCREWS (NOT INCLUDED), INSTALLED 3-1/4" APART VERTICALLY IN THE WALL. LEAVE 3/16" OF EACH SCREW EXPOSED FOR MOUNTING THE UNIT.

- A. Connect the wall mount stand to the bottom of the base in the wall mount position. You can remove the bracket from the base by pushing on the bracket tab.
- B. Place one end of the short telephone line cord into the modular jack marked TEL.LINE located at the back of the base.
- C. Place the other end of the line cord into the recessed area in the bottom of the wall mount stand, and plug into the telephone wall jack.
- D. Connect the DC adaptor into the back of the unit and plug the other end to the 110/120 volt AC outlet.
- E. Position the wall mount slots on the bottom of the bracket over the two studs on the wall plate. Pull down and lock into place.

Keep antenna on base at a fixed length for best reception.

- F. Place the handset into the base. Make sure that the handset guide (on the base) fits securely into the slot underneath the handset earpiece. The handset will beep, and the CHARGE LED will light. The LCD should display "Initialization" for 2 minutes and then return to standby mode display. During these 2 minutes, user can pick up the phone and operate it in standby mode.

Handset Battery Charging

The battery pack in the handset must be fully charged for about 16 hours before using the telephone.

Note:

- a. When the battery gets low, there will be a low-battery beep from the handset. The handset will display "BATTERY LOW" on the second line of the LCD.
- b. If the battery becomes low while you are on a call terminate the call quickly and put handset in the base to recharge the battery.
- c. Remember to plug in the battery adaptor. Otherwise, there will be no response.
- d. The battery will hold its charge for several days out of the cradle, depending on use.

To Replace Batteries

1. Remove battery cover
2. Remove old battery
3. Install new battery
4. Close battery cover.
5. Place the handset on the base unit. In the first 2 minutes, the LCD will display initialization in first time uses.

I	N	I	T	I	A	L	I	Z	A	T	I	O	N
---	---	---	---	---	---	---	---	---	---	---	---	---	---

6. Then, the display will change as follows after 2 minutes buffer:



7. Charge 16 hours before first use.

Note: To maximize your battery's life, periodically drain the battery fully and then recharge it. To do this, unplug the phone line cord from your wall phone jack. Remove Handset from Base/Charger unit. Handset Batteries must then be recharged for a full 16 hours.

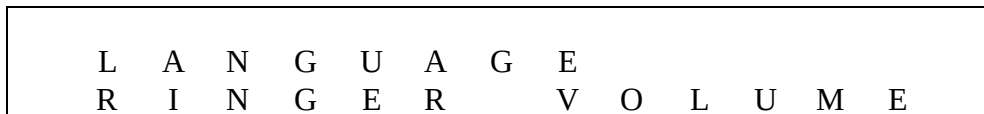
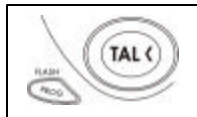
Caller ID Setup

To set Language:

1. After installing the FULLY CHARGED handset battery, the handset display will light and will show "Handset 1".
2. Press "PROG/FLASH" to enter the program menu.



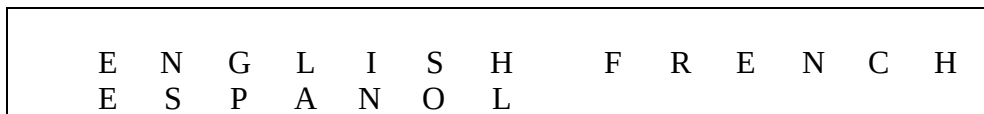
3. Press "PROG/FLASH" again to enter the language setting item.



4. You can choose to see your display in English, French or Spanish. Press VOL/SCROLL " " or " " button to choose the desired language.



- 5.



6. Press the "PROG/FLASH" key to confirm the display language and press EXIT to leave the program menu.

To set Ringer Volume :

This telephone offers 4 ringer volume options for user to select. They are high, medium, low and off.

1. Press “PROG/FLASH” to enter the program menu.



2. Press VOL/SCROLL “ ” button once to select the ringer volume item.



R	I	N	G	E	R	V	O	L	U	M	E
R	I	N	G	E	R	M	E	L	O	D	Y

3. Press “PROG/FLASH” again to enter the ringer volume setting.

H	I	G	H	L	O	W		
M	E	D	I	U	M	O	F	F

4. You can choose a ringer volume of high, medium, low or off by pressing VOL/SCROLL “ ” or “ ” button to choose the desired ringer volume.
5. Press “PROG/FLASH” to confirm the ringer volume and press EXIT to leave the program menu.

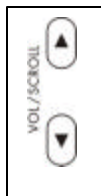
To set Ringer Melody:

This telephone offers 13 ringer options for user to select. There are 13 ringer melodies and 1 standard tone provided.

1. Press “PROG/FLASH” to enter the program menu.



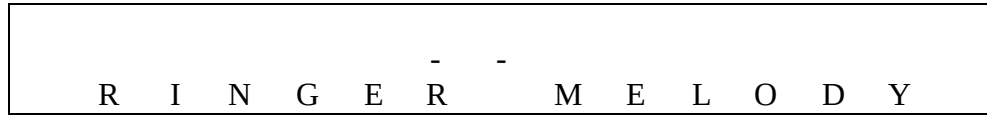
2. Press “ ” button twice to select the ringer melody setting.



R	I	N	G	E	R	M	E	L	O	D	Y
V	I	P	R	I	N	G	E	R			

3. Press “PROG/FLASH” again to enter the ringer melody setting.

- You can choose from ringer melodies 1-13 by pressing VOL/SCROLL “ ”, “ ” or numeric keypad (01-13) .



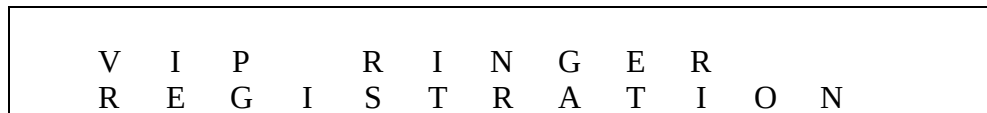
- Press “PROG/FLASH” to confirm the ringer melodies and press EXIT to leave the program menu.

To set VIP Ringer:

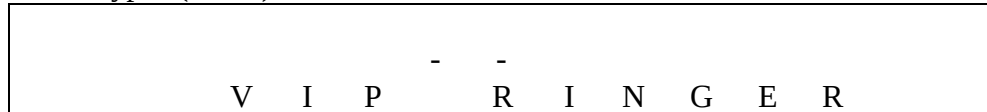
- Press “PROG/FLASH” to enter the program menu.



- Press VOL/SCROLL “ ” button 3 times to select the VIP ringer setting.



- Press “PROG/FLASH” again to enter the ringer melody setting.
- You can choose a VIP ringer 1-13 by pressing VOL/SCROLL “ ”, “ ” or numeric keypad (01-13) .



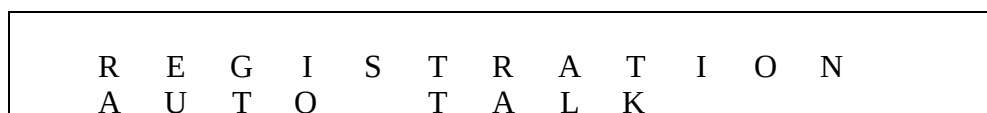
- Press “PROG/FLASH” to confirm the VIP ringer and EXIT to leave the program menu.

To register the Handset:

- Press “PROG/FLASH” to enter the program menu.



- Press VOL/SCROLL “ ” button 4 times to select the register option.



- Press “PROG/FLASH” again to select registration of own handset. The display reads:

R	E	G	I	S	T	E	R
H	A	N	D	S	E	T	?

Press “PROG/FLASH” again to confirm registration of own handset. OR Press “EXIT” to return to the “REGISTER HANDSET” program.

- Press and hold base unit “PAGE” button until handset beeps.

H	O	L	D	B	A	S	E	P	A	G	E
W	A	I	T	F	O	R	B	E	E	P	

- Press “Exit” to return to standby mode OR
Press numeric keypad to input multi-tap alphanumeric characters (max. 15 characters) as the handset name.

											
E	N	T	E	R	N	A	M	E			

- Press PROG/FLASH button to confirm the setting and EXIT to leave the program menu.

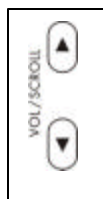
Note: If there are 4 handsets registered in the base already, no additional handsets can be registered and error beep tone will alert the user.

To set Auto Talk ON/OFF:

- Press “PROG/FLASH” to enter the program menu.



- Press VOL/SCROLL “ ” button 5 times to select the AUTO TALK item.



A	U	T	O	T	A	L	K		
T	O	N	E	/	P	U	L	S	E

- Press “PROG/FLASH” again to enter the auto talk setting item.
- You can enable/disable the auto talk by pressing “ ”, “ ” to select ON or OFF.

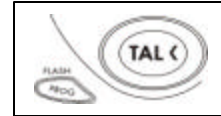
O	N						
O	F	F					

- Press “PROG/FLASH” to confirm the setting and press EXIT to leave the program menu.

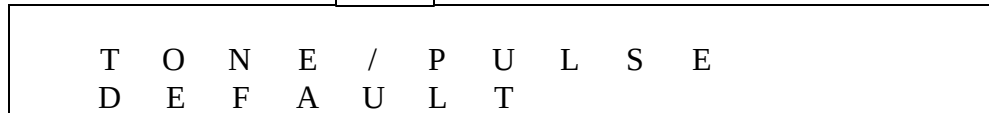
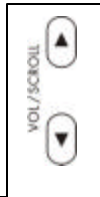
Note: Auto Talk mode is not suitable for page and intercom.

To set Tone/Pulse

1. Press “PROG/FLASH” to enter the program menu.



2. Press VOL/SCROLL “ ” button 6 times to select the TONE/PULSE item.



3. Press the “PROG/FLASH” again to enter the TONE/PULSE setting item.

4. You can choose YES/NO by pressing VOL/SCROLL “ ”, “ ” to select TONE/PULSE



5. Press “PROG/FLASH” to confirm the setting and EXIT to leave the program menu.

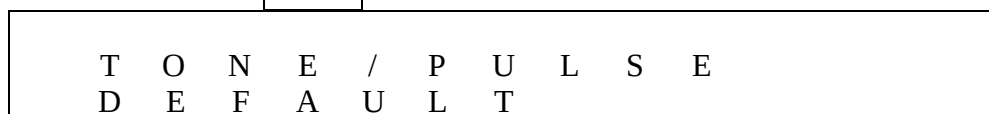
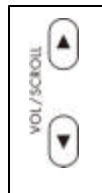
To set Default:

This telephone allows you to restore the phone setup options back to factory default. The default setting will reset Menu Language back to English, Ringer Melody back to 01, VIP Ringer back to 01, Ringer Volume back to high, Tone/Pulse back to tone.

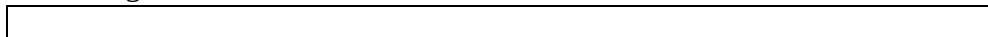
1. Press the “PROG/FLASH” to enter the program menu.



2. Press VOL/SCROLL “ ” button 7 times to select the DEFAULT item.



3. Press “PROG/FLASH” again to enter the DEFAULT setting item.
4. You can choose YES/NO by pressing VOL/SCROLL “ ”, “ ” to choose to load the default setting or not.



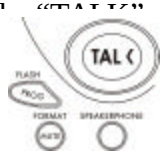
Y	E	S
N	O	

5. Press “PROG/FLASH” to confirm the setting and EXIT to leave the program menu.

Telephone Operation

Making a Call

1. Make sure the base antenna is fully upright.
2. Lift the handset and press the “TALK” or “SPEAKERPHONE” button to connect to the telephone line. If you misdial, simply press the “TALK” or “SPEAKERPHONE” button once again for a new dial tone. OR press the “TALK” or “SPEAKERPHONE” button again for a new dial tone.
3. After the conversation has been completed, press the “TALK” OR “SPEAKERPHONE” button once to disconnect the line, or return the handset to the base. The IN USE/PAGE LED will turn off.



Receiving a Call Through the Handset

1. IF THE HANDSET IS OUT OF THE CRADLE, press the “TALK” or “SPEAKERPHONE” button on the handset.
2. IF THE HANDSET IS IN THE CRADLE, lift the handset. DO NOT press the “TALK” or “SPEAKERPHONE” button, as you will be connected automatically IF THE UNIT IS SET TO AUTO-TALK MODE.

Paging from Base to Handset

1. Press the PAGE button on base.



2. All handsets beep and show “PAGING FROM BASE”. The page signal will last for 1 minute.

Paging and Intercom with other Handset

1. Press INT button on handset.



2. Press digit key 1 - 4 or * to input the destination. (1 - 4 for destination handset number, * for all handsets).
3. After destination handset beeps, the page signal will last for 1 minute.
4. If user presses the TALK button on destination handset, it will bring both handsets into intercom mode.
5. When finished with the intercom, press TALK button on handset to end the intercom mode.

Ring on Intercom

During intercom mode, if there is an incoming call, Caller ID will display it on the screen.

The intercom mode will be ended automatically, and user can press TALK button to answer the call.

Quick Transfer Call to other Handset

1. During a call, user can press the INT key followed by destination handset number (1 - 4).



2. Press TALK key to end and the call will be quickly transferred to the destination handset which will start ringing.



3. If destination handset user does not answer the call within 30 seconds, call will ring back to master handset for another 30 seconds.

Transfer Call after Intercom

1. During a call, the user can press the INT key followed by destination handset number (1 - 4).



2. If destination handset user presses the TALK key to answer the intercom request, intercom mode is activated and call is put on hold.



3. Source handset can press TALK button to end the intercom and the call will be taken by the destination handset automatically.

Conference with Line

1. During a call, the user can press the INT key followed by destination handset number (1 - 4).

If destination handset user presses the TALK key to answer the intercom request, intercom mode is activated and call will be put on hold.



2. In intercom mode, source handset user can press CONF button to get the destination handset into the conference mode with the external line.



3. After conference, any handset can quit the conference by pressing TALK key.

Memory Features

Your GH5811 is equipped with 50 memories for programming your most frequently dialed telephone numbers. You can store up to 20 digits in each of the memory locations 01 through 50, by following the steps outlined below.

To Program Frequently Called Numbers :

1. Press the "MEM" button on the handset, and the right hand corner display will show



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2. Press the VOL/SCROLL “ ”, “ ” or two digits to select the memory location where the telephone number is to be stored. You can choose from MEM 01-50.



3. Press “MEM” to confirm the location.



If you do not want to confirm the replacement, press “EXIT” to keep the previous recording and return to standby mode.



- | | | | | | | | | | |
|-----------|---|---|---|---|---|---|---|---|--|
| Mem # 0 3 | | | | | | | | | |
| E | N | T | E | R | N | A | M | E | |

1. Press the “MEM” button on the handset, and the display will show “MEM#--“ with “--“ representing the memory location that is currently displayed.



3. Press VOL/SCROLL “ ”, “ ” or two digits to find the memory you want to delete.



4. Press the “DELETE” button on the handset.



5. The unit will ask you to delete the selected telephone number and the LCD Display will show “DELETE ?”

										Mem	#	0	3
1	2	3	4	5	6	7	8	9	0				
			D	E	L	E	T	E		?			

6. Press the “DELETE” button again to delete. The LCD Display will show “**DELETED**” and go to the next memory location.

Note: Press “EXIT” key on the handset to terminate the deletion process and return to Caller ID review.

Press the “EXIT” key twice to terminate the deletion process and return to standby mode.

To Dial Number Stored in Memory:

WHEN THE TALK BUTTON IS OFF:

1. Press the “MEM” button and the location number on the handset, and the display will show “MEM# --“ with “--“ representing the memory location that is currently displayed.



2. Press VOL/SCROLL “ ”, “ ”, or two digits to select the memory location where the telephone number is to be redialed. You can choose from 01-50.
3. Press the “TALK” button. The number will scroll across the screen from left to right as it is dialed.



WHEN THE TALK BUTTON IS ON:

1. Press the “MEM” button on the handset.



2. Press the desired memory location (01 through 50).
3. The number you programmed will be automatically dialed.

Redial

Your GH5811 remembers the last number (up to 32 digits) dialed. This is a convenient feature when trying to place a call to a phone number that is not being answered or is continuously busy.

DO NOT PRESS THE TALK BUTTON.



1. Press the “REDIAL” button, and the display will show the last telephone number dialed.



2. If you want to delete this displayed telephone number, press the “DELETE” button once for each digit shown.
3. Press the “TALK” button. The number will scroll across the screen from left to right as it is dialed.

Flash

You can use your cordless telephone with special services such as Call Waiting or Three Way Conference (Special subscription from your local telephone company is required). During a telephone conversation, you may hear a tone or click, which indicates that you are receiving another call. To speak to the second caller and put the first call on Hold, press the “Flash” button. Press ‘Flash’ again to return to the original call. You may also press the “Flash” button to obtain a new dial tone.



Speakerphone

The hands-free feature of your cordless telephone allows you to listen and speak through the handset speakerphone instead of the earpiece. Press the “SPEAKERPHONE” button to activate this feature.



While speakerphone is on the LCD will display:



In hands-free mode, user should press speakerphone button to disconnect from line.

OR user may press the TALK button to change to earpiece operation.

Receiver Volume Control

Your GH5811 allows you to adjust the handset volume to a more comfortable listening level. Press VOL/SCROLL “ ” or “ ” side keys on the handset to increase or decrease volume, while handset is in the Talk On mode. The volume status will show on LCD.



T	A	L	K	0	0	:	0	5	V	O	L	2
---	---	---	---	---	---	---	---	---	---	---	---	---

Press the <FORMAT/MUTE> button to mute the microphone of the handset but still listen to the conversation from the calling party with the earpiece.



T	A	L	K	M	U	T	E	0	0	:	0	5	V	O	L	2
---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---

Page/Handset Locator

You can send a page signal from the base to the handset.

Press the “PAGE” button on the BASE once, and the handset will beep for 30 seconds.



Press the “TALK” or “INT” button on the handset to stop the handset from beeping.

Out Of Range Warning

- The handset and base unit communicate up to a certain maximum range. The distance can be affected by weather, power lines, or even other cordless telephones.
- If you are far away from the BASE unit, the handset will show “OUT OF RANGE” on the LCD display to warn you that bit error rate is too high for proper communication between the handset and the BASE unit.
- When you hear no voice and see the “OUT OF RANGE” display, you should move closer to the BASE unit.

Low Battery Warning

- When the handset battery voltage level is low, the handset LCD Display shows “Battery Low” as follows:

B	A	T	T	E	R	Y	L	O	W
---	---	---	---	---	---	---	---	---	---

- Return the handset on the BASE unit or charge unit for charging.

Caller ID Operation

Receiving a Call

1. After first ring, the caller’s name and telephone number will display on the handset and base display screens.

The Caller ID information (of up to 40 callers) will be stored in the handset display in the order received. If the received call information is the same as any of the new calls, the unit will display the “REPT” icon to indicate a repeat call. If the unit receives

more than 40 calls, the oldest Caller ID information will be erased.

Reviewing Calls

Reviewing New Call Records

1. When the display shows the handset number or handset name, press the VOL/SCROLL “ ” or “ ” side key on the handset to display the information for the last new call received.



Note:

You can review up to 40 new caller ID calls from the handset.

2. Continue pressing the VOL/SCROLL “ ” or “ ” side key on the handset to review all new call records in the order the calls were received.

When a name received exceeds 15 characters, the first 15 characters will be shown.

When a telephone number exceeds 15 characters, the last 15 characters will be shown.

To Store Caller ID Record:

1. When the handset display shows the current handset number or handset name, press the VOL/SCROLL “ ” or “ ” side key on the handset to select the Caller ID record you want to store.



2. Press the “MEM” button on the handset.



3. The display will show “MEM# --“ as follow.

										MEM	-	-
				0	1	-	5	0				
S	E	L	E	C	T		M	E	M	O	R	Y

4. Enter the desired memory location.

Note: If the selected memory location is not empty, “REPLACE MEM?” will display on the LCD. Press “MEM” button to confirm the replacement.

If you do not want to confirm the replacement, press “EXIT” to keep the previous record and return to standby mode.

5. Press “MEM” to confirm the memory location. The confirmation beep will sound .

Caller ID Redial

The GH5811 allows you to redial a phone number in the caller ID memory.

1. When the displays show the handset number/handset name, press the VOL/SCROLL

“ ”, “ ” side key to select the Caller ID record that you want to dial.

Note: You can review and redial up to 40 Caller ID calls from the handset.

2. Press the “TALK” button on the handset. The number will scroll across the screen from left to right as it is dialed.

Note: If you review the Caller ID call from the handset, you will need to redial the call from the handset (by pressing the “TALK” button).

- With current Telecom redialing situations, there are 2 redial options: (1) 10 digits without a 1 prefix and (2) 10 digits with a 1 prefix.

Option I: 10 digits without a 1: In some areas of the country, the area code must be included, even when dialing a local call. In this situation, simply press “TALK” button to dial out. You can press the FORMAT key to add “1” prefix and your long distance call will be dialed out.

Option II: 11 digits with a 1: Since the 1 prefix will be added automatically when dialing a 10 digit number, simply press the handset “TALK” button to make your call. If your area requires that you add 1 before your area code, then you should press FORMAT key to reprogram the dialed numbers. Then, your long distance call will be dialed out.

Caller ID Erase

To Erase a Call Record:

1. When the current display shows the handset name or handset number, press the VOL/SCROLL “ ”, “ ” side key to select the Caller ID record you want to erase.
2. Press “DELETE” button to erase the call record; the display will show “DELETE CALL ID?”
3. Press “DELETE” button again; the Caller ID record will be deleted and the display will show the next call message.

Note: If the current displayed message is the last message to come in, then the display will show “END OF LIST”.

To Erase all Call Records:

1. When the current display shows the handset name or handset number, press the VOL/SCROLL “ ”, “ ” side key to review the Call ID record.
2. Press and hold “DELETE” button to erase all call records; the display will show “DELETE ALL?”
3. Press “DELETE” button again; all the Caller ID records will be deleted.

Belt Clip

You can hang the handset on your belt or pocket using the belt clip.

Optional Headset

Plugging an optional headset into the handset allows a hands-free phone conversation. Please contact and purchase a compatible headset option from dealer.

For servicing or replacement, you can purchase a suitable headset through service or retailer shop.

When an optional headset is connected to the handset, make sure to use the headset to talk with the caller. If you want to have a normal cordless phone conversation, disconnect the headset.

FCC Wants You To Know

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the **bottom** of this equipment is a label that contains, among other information, a product identifier in the format **US:AAAEQ##TXXXX**. If requested, this number must be provided to the telephone company. You must, upon request, provide this information to your telephone company.

A FCC compliant telephone cord and modular plug are provided with this equipment. This equipment is designed to be connected to the telephone network or premise wiring using a compatible modular jack which is Part 68 compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five(5.0). To be certain of the number of devices that may be concerned to a line, as determined by the total RENs, contact the local telephone company. [For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.].

If your telephone equipment causes harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, they will notify you in advance. But if advance notice isn't practical, you will be notified as soon as possible. You will be informed of your right to file a complaint with the FCC.

Your telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the proper functioning of your equipment. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service. If you experience trouble with this telephone equipment, disconnect from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

This equipment may not be used on coin service provided by the telephone company.

Connection to party lines is subject to state tariffs.

This equipment is hearing aid compatible.

An applicable certification jacks Universal Service Order Codes (USOC) for the equipment is provided (i.e., RJ11C) in the packaging with each piece of approved terminal equipment.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTICE: If your home has specially wired alarm equipment connected to the telephone line, ensure the installation if this [equipment ID] does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- * Reorient or relocate the receiving antenna.
- * Increase the separation between the equipment and receiver.
- * Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- * Consult the dealer or an experienced radio TV technician for help.

Caution: To maintain compliance with the FCC's RF exposure guidelines, place the base unit at least 20cm from nearby persons.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this phone.

Product Care

- A. Avoid putting cordless phones near heating appliances and devices that generate electrical noise (motors, fluorescent lamps, etc.)
- B. Avoid rough treatment of the phone by placing the handset gently into the base when hanging up. Avoid dropping the handset.
- C. Clean your cordless telephone only with a soft cloth slightly dampened with water or mild hand soap. Do not use any type of solvent or abrasive cleaner. Before cleaning, always unplug the phone from the wall outlet.
- D. Retain the original packaging should you need to ship the phone at a later date.

Additional Information

- A. Connecting this telephone to a coin operated telephone or party line is prohibited by law.
- B. If it is determined that your telephone is malfunctioning, the FCC requires that it be disconnected from the modular outlet until the problem has been corrected.

For immediate answers to all your questions regarding the operation of your Southwestern Bell Freedom Phone ☎ , call the Customer Hotline, toll-free at (800)366-0937.

Service

According to FCC regulations, this equipment, which has been certified and registered by the FCC, may only be repaired by authorized persons. If repairs or adjustments are made by an unauthorized person, the FCC certification may be voided. Should you encounter any problems, please call the Southwestern Bell Freedom Phone ☎ toll-free Customer Help Line for assistance: 1-800-366-0937, Monday - Friday 8:30 am - 9:00 pm, and Saturday 8:30 am- 12:30 pm. You can also visit our website at <http://www.swbfreedomphone.com>.

FOR IN-WARRANTY SERVICE:

Package your complete unit (including all adaptors, line cords, and other accessories) and ship the unit postage prepaid* and insured (for your protection) to:

SOUTHWESTERN BELL FREEDOM PHONE ☎

DEPT.:Warranty Repair

7475N. Glen Harbor Blvd., Glendale, AZ 85307

Be sure to include your return address, proof of purchase, a daytime phone number, \$9.50 for postage and handling*, and a brief explanation of your difficulties.

*NOTE: California residents need only provide proof of purchase and should call 1-800-366-0937 for shipping instructions.

FOR OUT-OF-WARRANTY SERVICE:

You may call our toll-free Help Line for the price of a replacement before returning your unit. Please follow all instructions for In-Warranty service (above) to return your unit, and mark the package: DEPT.: Out-of-Warranty.

If you have called and know the cost of your replacement, please include this information with your unit for prompt service.

Questions?

**STOP...DON'T TAKE ME BACK TO THE STORE.
LOOK...FOR THE TOLL-FREE "HELP" TELEPHONE NUMBER.
LISTEN...AS THE EXPERTS TALK YOU THROUGH THE PROBLEM.**

For immediate answers to your questions regarding operation, missing parts or installation, call the

**SOUTHWESTERN BELL FREEDOM PHONE ☎ HELP LINE AT:
1-800-366-0937**

<http://www.swbfreedomphone.com>

Limited Warranty

This Southwestern Bell Freedom Phone ☎ is warranted to the original purchaser to be free from defects in materials and workmanship under normal installation, use, and service for a period of one(1) year from the date of purchase as shown on the purchaser's receipt.

The obligation of Southwestern Bell Freedom Phone ☎ Retail Sales under this warranty shall be limited to repair or replacement (at our option) during the warranty period of any part which proves defective in material or workmanship under normal installation, use, and service, provided the product is returned to Southwestern Bell Freedom Phone Retail Sales (address below) TRANSPORTATION CHARGES PREPAID (California residents call 1-800-366-0937 for shipping instructions). Products returned to us or to an Authorized Service Center must be accompanied by a copy of the purchase receipt.

In the absence of such purchase receipt, the warranty period shall be one (1) year from the date of manufacture. To obtain service under this warranty, return the defective product to the service center nearest you, together with your sales slip and \$9.50 for postage and handling (California residents need only provide proof of purchase). You may also have other warranty rights which vary from state to state.

This warranty shall be invalid if the product is damaged as a result of defacement, misuse, abuse, neglect, accident, destruction, or alteration of the serial number, improper electrical voltages or currents, repair alteration or maintenance by any person or party other than our own service facility or an authorized Service Center, or any use in violation of instructions furnished by us.

This warranty is also rendered invalid if this product is removed from the country in which it was purchased, if it is used in a country in which it is not registered for use, and/or if it is used in a country for which it was not designed. Due to variations in telephone systems and communications laws, this product may be illegal for use in some countries. Southwestern Bell Freedom Phone Retail Sales assumes no responsibility for damages or penalties incurred resulting from the use of this product in a manner or location other than that from which it is intended.

This one-year limited warranty is in lieu of all other expressed warranties, obligations, or liabilities. **ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES,**

INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE ONE-YEAR DURATION OF THIS WRITTEN LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

IN NO EVENT SHALL WE BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, WHATSOEVER.

Some states do not allow the exclusion or limitation of special, incidental, or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

SOUTHWESTERN BELL FREEDOM PHONE ☎
7475 NORTH GLEN HARBOR BLVD., GLENDALE, AZ 85307

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Monday – Friday 8:30a.m. - 9:00p.m. EST

Saturday 8:30a.m. – 12:30p.m. EST

<http://www.swbfreedomphone.com>

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